



Northern Ireland Waiting Time Statistics:

Outpatient Waiting Times

Quarter Ending March 2019



Reader Information

Purpose:

This statistical release presents information on waiting times for a first consultant-led outpatient appointment in Northern Ireland and reports on the performance of the Health and Social Care (HSC) Trusts against the 2018/19 Ministerial waiting time target, which states that:

"By March 2019, 50% of patients should wait no longer than 9 weeks for a first outpatient appointment; with no patient waiting longer than 52 weeks."

This statistical release details information on the number of patients waiting, and length of time waiting, for a first consultant-led outpatient appointment in HSC Trusts at 31st March 2019. It also includes activity for a first consultant-led outpatient appointment commissioned by the Health Service during the quarter ending March 2019. Data are presented by HSC Trust, specialty and time band. Information on Integrated Clinical Assessment and Treatment Services (ICATS) waiting times are available in the accompanying CSV file.

Statistical Quality:

The 'Outpatient Waiting Times Publication – Supporting Documentation' booklet details the technical guidance and definitions used, as well as notes on how to use the data contained within this statistical release. This booklet is available to view or download from:

https://www.health-ni.gov.uk/publications/outpatient-waiting-times-

supporting-documentation

Internet: https://www.health-ni.gov.uk/articles/outpatient-waiting-times

Authors: Jennifer Finlay, Mary Farrelly, Siobhán Morgan

Publication Date: Thursday 30th May 2019

Reporting Period: 1st January 2019 – 31st March 2019

Issued by: Hospital Information Branch

Information & Analysis Directorate

Department of Health

Stormont Estate, Belfast, BT4 3SQ

Contact Information and further copies:

statistics@health-ni.gov.uk

Target audience: Department of Health (DoH), Chief Executives of the HSC Board and

Trusts in Northern Ireland, health care professionals, Health & Social

Care stakeholders, academics, the media and the general public.

Price: Free

Copyright: This publication is Crown copyright and may be reproduced free of

charge in any format or medium. Any material used must be acknowledged, and the title of the publication specified.

Contents

Total number of patients waiting for a first consultant-led outpatient appointment	4
Patients waiting longer than 9 weeks for a first consultant-led outpatient appointment	5
Patients waiting longer than 52 weeks for a first consultant-led outpatient appointment	6
Patients waiting for a first consultant-led outpatient appointment at a Regional Assessment and Surgical Centre	7
Completed waits for a first consultant-led outpatient appointment commissioned by the Health Service	8
Appendix 1: Tables	9
Appendix 2: Explanatory Notes	13

By March 2019, 50% of patients should wait no longer than 9 weeks for a first outpatient appointment, and no patient should wait longer than 52 weeks.

Total number of patients waiting at 31st March 2019

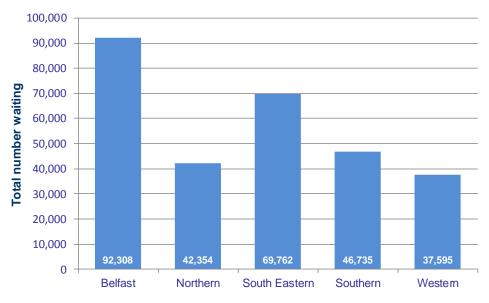
There were
288,754 patients
waiting for a first outpatient
appointment in Northern
Ireland





Source: CH3 Return

At 31st March 2019, a total of 288,754 patients were waiting for a first consultant-led outpatient appointment, 2.5% (7,003) more than at 31st December 2018 (281,751) and 7.0% (18,920) more than at 31st March 2018 (269,834) (Table 1).



Α number of outpatient services may not be provided at a patient's local HSC Trust, and instead are provided at regional centres for Northern Ireland. As patients reported against the HSC Trust responsible for the service to which they have been referred, users should be cautious in how they use these data (see explanatory note 9).

Source: CH3 Return

Just under one third (32.0%) of those waiting for a first consultant-led outpatient appointment were in the Belfast HSC Trust, with a further 24.2% in the South Eastern HSC Trust, 16.2% in the Southern HSC Trust, 14.7% in the Northern HSC Trust and 13.0% in the Western HSC Trust (Table 2b).

Over two thirds (60.6%, 175,058) of the 288,754 patients were waiting for a first outpatient appointment in one of the following specialties: Ear, Nose and Throat (ENT) (36,765); General Surgery (28,382); Ophthalmology (26,374); Trauma and Orthopaedic (T&O) Surgery (25,559); Dermatology (21,241); Neurology (19,438) and Gynaecology (17,299) (Table 3b).

Patients waiting more than 9 weeks at 31st March 2019

By March 2019, 50% of patients should wait no longer than 9 weeks for a first outpatient appointment

This element was **not**achieved by Northern Ireland as a whole

74.0% of patients were waiting longer than 9 weeks

Source: CH3 Return

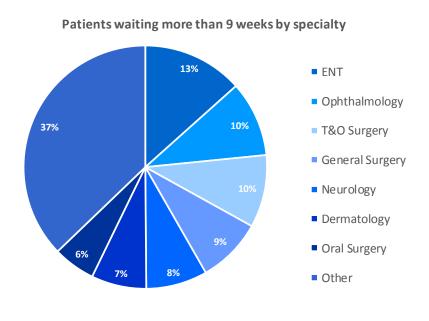


Percentage waiting over 9 weeks

Achievement of the 9 week target requires that less than 50% of patients should be waiting over 9 weeks for a first consultant-led outpatient appointment.

Almost three quarters (74.0%, 213,708) of patients were waiting more than 9 weeks for a first consultant-led outpatient appointment at 31st March 2019, compared with 75.9% (213,758) at 31st December 2018 and 73.5% (198,296) at 31st March 2018 (Table 1).

At 31st March 2019, the 9 week element of the target was not achieved by Northern Ireland as a whole or by any individual HSC Trust (Table 2a). Data users should be aware that not all outpatient services are provided at every HSC Trust (see explanatory note 9).



Source: CH3 Return

More three-fifths than (62.8%, 134,224) of the 213,708 patients waiting more than 9 weeks for a first consultant-led outpatient appointment at 31st March 2019 were waiting for one of the following specialties: Nose and Throat Ear. Ophthalmology; (ENT); Trauma and Orthopaedic (T&O) Surgery; General Surgery; Neurology; Dermatology and Oral Surgery (Table 3a).

Patients waiting more than 52 weeks at 31st March 2019

By March 2019, no patient should wait longer than 52 weeks for a first outpatient appointment



97,851
patients
were waiting longer
than 52 weeks



Percentage waiting over 52 weeks

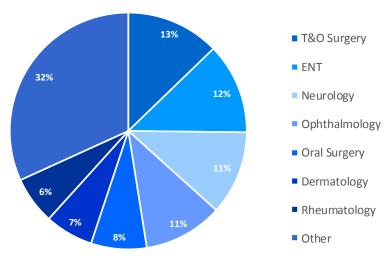
Source: CH3 Return

At 31st March 2019, 33.9% (97,851) of patients were waiting more than 52 weeks for a first consultant-led outpatient appointment, compared with 33.7% (94,953) at 31st December 2018, and 30.9% (83,392) at 31st March 2018 (Table 1).

At 31st March 2019, the 52 week element of the target was not achieved by Northern Ireland as a whole or by any individual HSC Trust (Table 2a). Data users should be aware that not all outpatient services are provided at every HSC Trust (see explanatory note 9).

Over two fifths (40.5%, 28,280) of patients in the South Eastern HSC Trust were waiting longer than 52 weeks at 31st March 2019, 35.0% (13,147) in the Western HSC Trust, 34.2% (31,566) in the Belfast HSC Trust, 29.9% (12,684) in the Northern HSC Trust and 26.0% (12,174) in the Southern HSC Trust (Table 2a).

Patients waiting more than 52 weeks by specialty



Source: CH3 Return

A total of 68.2% (66,734) of the 97,851 patients waiting more than 52 weeks for a first consultant-led outpatient appointment were in one the following specialties: Trauma and Orthopaedic (T&O) Ear. Nose Surgery: and Throat (ENT); Neurology; Ophthalmology; Oral Surgery; Dermatology and Rheumatology (Table 3a).

Patients waiting for a first consultant-led outpatient appointment at a Regional Assessment and Surgical Centre

In October 2016 the then Health Minister launched 'Health and Wellbeing 2026: Delivering Together,' a strategy which underpins the Northern Ireland Executive's draft Programme for Government ambition to support people to lead long, healthy and active lives.

As part of this strategy, the Elective Care Plan was published in February 2017 which stated that 'Regional Elective Care Assessment and Treatment Centres will be established to deliver large volumes of assessments and non-complex routine surgery across a broad range of specialties.' In December 2018, prototype 'Regional Assessment and Surgical Centres' (RASCs) became operational for the surgical treatment of Cataracts and Varicose Veins. Patients waiting for either of these procedures can now be referred to a RASC for treatment rather than attend the hospital site they may have been referred to previously.

RASCs have been set up in the following locations:

RASC	Location(s) of Regional Centre
	Mid Ulster Hospital (Northern HSC Trust)
Cataracts	Down Hospital (South Eastern HSC Trust)
	South Tyrone Hospital (Southern HSC Trust)
Varicose Veins	Lagan Valley Hospital (South Eastern HSC Trust)
vancose veins	Omagh Urgent Care and Treatment Centre (Western HSC Trust)

Due to these changes in operational service delivery and concomitant changes in how Outpatient waiting times are recorded, the following data and information about RASC Waiting Lists is provisional and subject to revision.

At 31st March 2019, 724 patients were waiting to be seen for a first consultant-led outpatient appointment at a Cataracts RASC (Table 5a).

Completed waits for a first outpatient appointment commissioned by the Health Service during quarter ending **March 2019**

There were 122,080 first outpatient attendances commissioned by the Health Service





Source: QOAR and IS1 Part 1Returns

There were 119,379 attendances for a first consultant-led outpatient appointment in Health Service hospitals in Northern Ireland during the quarter ending March 2019. This was 4.1% (5,101) less than during the guarter ending December 2018 (124,480), and 1.3% (1,588) less than during the guarter ending March 2018 (120,967) (Table 4).



Source: QOAR and IS1 Part 1 Returns

Note: Data for the latest 4 quarters are provisional

During the quarter ending March 2019, 2,701 Health Service patients attended a first outpatient appointment within the Independent Sector. This was 19.2% (436) more than the number who attended during the quarter ending December 2018 (2,265), and 16.0% (373) more than the number who attended in the same quarter last year (2,328) (Table 4).

When the number of attendances commissioned by the Health Service within the Independent Sector during the guarter ending March 2019 (2,701) is combined with that for outpatients attending a first outpatient appointment in Health Service hospitals during the same period (119,379), provisional figures indicate that (122,080) outpatients attended a first appointment in Northern Ireland commissioned by the Health Service (Table 4). This is a decrease of 3.7% (4,665) on the number seen during the quarter ending December 2018 (126,745), and 1.0% (1,215) less than during the quarter ending March 2018 (123,295).

Appendix 1: Tables

Table 1: Quarterly outpatient waiting lists - 31st March 20191

First Consultant-Led Outpatient	Current	Previous	Same Quarter
Appointment	Quarter	Quarter	Last Year
	31 Mar 2019	31 Dec 2018	31 Mar 2018
Total Patients Waiting	288,754	281,751	269,834
Number waiting over 9 weeks	213,708	213,758	198,296
Percentage waiting over 9 weeks	74.0%	75.9%	73.5%
Number waiting over 52 weeks	97,851	94,953	83,392

Source: CH3 Return

¹Refer to Explanatory Notes 1–10 & 13-14

Table 2a: Number of patients waiting for a first consultant-led outpatient appointment by HSC Trust and weeks waiting – 31st March 2019¹

HSC Trust	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting					Total Waiting		
	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52	
Belfast	18,902	6,553	4,558	2,485	3,545	24,699	31,566	92,308
Northern	8,776	3,151	2,432	1,244	1,804	12,263	12,684	42,354
South Eastern	10,328	3,558	2,975	1,675	2,420	20,526	28,280	69,762
Southern	9,639	3,331	2,564	1,361	1,974	15,692	12,174	46,735
Western	8,314	2,494	1,926	1,007	1,462	9,245	13,147	37,595
Total	55,959	19,087	14,455	7,772	11,205	82,425	97,851	288,754

Source: CH3 Return

¹Refer to Explanatory Notes 1–10 & 13-14

Table 2b: Percentage of patients waiting for a first consultant-led outpatient appointment by HSC Trust and weeks waiting – 31st March 2019¹

HSC Trust	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting						
	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52
Belfast	20.5%	7.1%	4.9%	2.7%	3.8%	26.8%	34.2%
Northern	20.7%	7.4%	5.7%	2.9%	4.3%	29.0%	29.9%
South Eastern	14.8%	5.1%	4.3%	2.4%	3.5%	29.4%	40.5%
Southern	20.6%	7.1%	5.5%	2.9%	4.2%	33.6%	26.0%
Western	22.1%	6.6%	5.1%	2.7%	3.9%	24.6%	35.0%
Total	19.4%	6.6%	5.0%	2.7%	3.9%	28.5%	33.9%

Source: CH3 Return

¹Refer to Explanatory Notes 1–10 & 13-14

Table 3a: Number of patients waiting for a first consultant-led outpatient appointment by weeks waiting and specialty – 31st March 2019¹

Specialty	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting								
	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52		
ENT	6,001	2,184	1,750	883	1,382	12,416	12,149	36,765	
General Surgery	7,408	2,447	1,852	984	1,286	9,058	5,347	28,382	
Ophthalmology	3,543	1,392	1,120	642	1,012	8,077	10,588	26,374	
T&O Surgery	3,908	1,028	797	474	756	6,107	12,489	25,559	
Dermatology	4,247	1,350	1,090	506	750	6,834	6,464	21,241	
Neurology	1,391	632	529	307	494	4,836	11,249	19,438	
Gynaecology	5,453	1,600	974	453	672	4,083	4,064	17,299	
Oral Surgery	1,183	429	358	220	398	3,586	7,434	13,608	
Rheumatology	1,635	600	472	292	435	3,477	6,361	13,272	
Paediatrics	3,695	1,447	1,113	589	738	3,086	2,330	12,998	
Gastroenterology	1,874	639	498	280	389	3,390	4,643	11,713	
Cardiology	3,712	1,349	1,066	598	646	2,582	351	10,304	
General Medicine	1,636	576	404	210	276	1,859	4,865	9,826	
Thoracic Medicine	1,569	637	437	238	338	2,578	2,989	8,786	
Urology	1,917	514	375	201	296	2,501	2,505	8,309	
Pain Management	932	360	332	227	361	3,510	1,806	7,528	
Plastic Surgery	699	288	197	125	188	1,625	1,947	5,069	
Geriatric Medicine	941	295	253	99	124	452	63	2,227	
Restorative Dentistry	389	180	123	66	97	487	1	1,343	
Other	3,826	1,140	715	378	567	1,881	206	8,713	
All Specialties	55,959	19,087	14,455	7,772	11,205	82,425	97,851	288,754	

Source: CH3 Return

¹Refer to Explanatory Notes 1–10 & 13-14

Table 3b: Percentage of patients waiting for a first consultant-led outpatient appointment by weeks waiting and specialty – 31st March 2019¹

Specialty	Patients	waiting fo	r a first co	nsultant-le	d outpatie	nt appointr	nent, by
	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52
ENT	16.3%	5.9%	4.8%	2.4%	3.8%	33.8%	33.0%
General Surgery	26.1%	8.6%	6.5%	3.5%	4.5%	31.9%	18.8%
Ophthalmology	13.4%	5.3%	4.2%	2.4%	3.8%	30.6%	40.1%
T&O Surgery	15.3%	4.0%	3.1%	1.9%	3.0%	23.9%	48.9%
Dermatology	20.0%	6.4%	5.1%	2.4%	3.5%	32.2%	30.4%
Neurology	7.2%	3.3%	2.7%	1.6%	2.5%	24.9%	57.9%
Gynaecology	31.5%	9.2%	5.6%	2.6%	3.9%	23.6%	23.5%
Oral Surgery	8.7%	3.2%	2.6%	1.6%	2.9%	26.4%	54.6%
Rheumatology	12.3%	4.5%	3.6%	2.2%	3.3%	26.2%	47.9%
Paediatrics	28.4%	11.1%	8.6%	4.5%	5.7%	23.7%	17.9%
Gastroenterology	16.0%	5.5%	4.3%	2.4%	3.3%	28.9%	39.6%
Cardiology	36.0%	13.1%	10.3%	5.8%	6.3%	25.1%	3.4%
General Medicine	16.6%	5.9%	4.1%	2.1%	2.8%	18.9%	49.5%
Thoracic Medicine	17.9%	7.3%	5.0%	2.7%	3.8%	29.3%	34.0%
Urology	23.1%	6.2%	4.5%	2.4%	3.6%	30.1%	30.1%
Pain Management	12.4%	4.8%	4.4%	3.0%	4.8%	46.6%	24.0%
Plastic Surgery	13.8%	5.7%	3.9%	2.5%	3.7%	32.1%	38.4%
Geriatric Medicine	42.3%	13.2%	11.4%	4.4%	5.6%	20.3%	2.8%
Restorative Dentistry	29.0%	13.4%	9.2%	4.9%	7.2%	36.3%	0.1%
Other	43.9%	13.1%	8.2%	4.3%	6.5%	21.6%	2.4%
All Specialties	19.4%	6.6%	5.0%	2.7%	3.9%	28.5%	33.9%

Source: CH3 Return

¹Refer to Explanatory Notes 1–10 & 13-14

Table 4: Number of completed waits for a first consultant-led outpatient appointment commissioned by the Health Service: QE March 2017 - QE March 2019²

	Number of Completed First Outpatient Waits						
Quarter Ending	Within Health Service Hospitals	independent Sector*	Tota Commissioned b Health Servic				
Mar-17	124,143	1,725	125,868				
Jun-17	117,101	555	117,656				
Sep-17	110,935	1,109	112,044				
Dec-17	117,820	880	118,700				
Mar-18	120,967	2,328	123,295				
Jun-18	123,375	728	124,103				
Sep-18 (p)	114,806	1,663	116,469				
Dec-18 (p)	124,480	2,265	126,745				
Mar-19 (p)	119,379	2,701	122,080				

Source: QOAR and IS1 Part 1 Returns

Table 5a: Number of patients waiting for a first consultant-led outpatient appointment at a Cataracts Regional Assessment and Surgical Centre, by HSC Trust and weeks waiting, 31st March 2019

Trust	Weeks Waiting							Total
Trust	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52	Waiting
Belfast	0	0	0	0	0	0	0	0
Northern	0	0	0	0	0	0	0	0
South Eastern	0	0	0	0	0	0	0	0
Southern	0	0	0	0	0	0	0	0
Western	265	133	113	42	41	126	4	724
Total	265	133	113	42	41	126	4	724

Source: CH3 Return

⁽p) Data are currently provisional

^{*} Not National Statistics

²Refer to Explanatory Notes 1-2, 4 & 11–14

Appendix 2: Explanatory Notes

- The sources for the data contained in this release are the DoH CH3, QOAR and IS1 Part 1
 Returns. These returns collect information from Health and Social Care Trusts on a quarterly
 basis.
- 2. The 'Outpatient Waiting Times Publication Supporting Documentation' booklet details the technical guidance and definitions used, as well as notes on how to use the data contained within this statistical release. This booklet is available to view or download from: https://www.health-ni.gov.uk/articles/outpatient-waiting-times.
- 3. All of the data contained in the tables are available on a quarterly basis and can be supplied by individual specialty or Provider HSC Trust if this level of detail is required. In addition, quarterly data relating to waiting times for a first consultant-led outpatient appointment have been published in spreadsheet format (CSV), split by HSC Trust, Specialty and Programme of Care, in order to aid secondary analysis. These data are available at https://www.health-ni.gov.uk/publications/northern-ireland-waiting-time-statistics-outpatient-waiting-times-march-2019.
- 4. Information includes patients living outside Northern Ireland and privately funded patients waiting for treatment in Health Service hospitals in Northern Ireland.
- 5. Outpatient waiters are defined as patients still waiting for their first outpatient appointment at the end of the quarter, including those who have cancelled or missed a previous appointment. An outpatient appointment is to enable a patient to see a consultant, a member of their team or locum for such a member, in respect of one referral. Waiting time for a first outpatient appointment begins on the date the HSC Trust receives a referral for a first outpatient appointment and ends on the date a patient attends a first outpatient appointment. Patients who cannot attend (CNA) have their waiting time adjusted to commence on the date they informed the HSC Trust they could not attend, while patients who do not attend (DNA) have their waiting time adjusted to commence on the date of their DNA.
- 6. From 1st April 2014, Oral Surgery services undertaken by consultants contracted to the South Eastern HSC Trust were centralised, meaning that records for patients waiting for this service in both the Northern and Southern HSC Trusts are now held and managed in the South Eastern HSC Trust. A breakdown of the waiting times for these patients broken down by HSC Trust has been provided in the spreadsheet located at: https://www.health-ni.gov.uk/publications/northern-ireland-waiting-time-statistics-outpatient-waiting-times-march-2019.

- 7. Each outpatient waiting time band relates to the number of completed weeks a patient has been waiting for outpatient assessment. For example, a patient waiting exactly 6 weeks would be included in the 0-6 week time band and a patient waiting 6 weeks and 1 day would be included in the >6-9 (greater than 6 weeks but waiting no longer than 9 weeks) time band. The Ministerial target, for outpatient waiting times, as set out in the Health and Social Care (Commissioning Plan) Direction states that by March 2019, 50% of patients should wait no longer than nine weeks for a first outpatient appointment, with no patient waiting longer than 52 weeks.
- 8. Some people will be waiting on more than one waiting list or be on the waiting list for more than one outpatient appointment/admission/diagnostic test at the same time due to having more than one condition.
- 9. The Ministerial target, for outpatient waiting times, as set out in the Health and Social Care (Commissioning Plan) Direction states that by March 2019, 50% of patients should wait no longer than nine weeks for a first outpatient appointment, with no patient waiting longer than 52 weeks.
- 10. A number of outpatient services may not be provided at a patient's local HSC Trust or at each of the five HSC Trusts, and instead are provided at a single regional centre for Northern Ireland. In such circumstances, patients from one HSC Trust area will be waiting to be seen at a service provided at another HSC Trust. In some cases a consultant from one HSC Trust may provide a 'visiting' service at another HSC Trust, and so the patient may not be reported at the HSC Trust at which they attend. Users should therefore be cautious in how they use these data. For example, they should not be used to calculate the total number of patients waiting per head of the population residing within each Trust area, as HSC Trusts that provide services for the whole of Northern Ireland will have a higher number of patients waiting per head of the population than those that provide more localised services. Neither should the actual number of patients waiting longer than the recommended waiting time be used as indicator of poor performance within an individual HSC Trust. Users who require an indication of the latter are advised to refer to the commentary section of the publication which provides an indication of the percentage of total waiters that have been waiting over the maximum recommended waiting times, within each HSC Trust.
- 11. The total number of completed outpatient waits each quarter, within HSC hospitals, is derived as the total number of attendances at a first outpatient appointment from the Departmental Quarterly Outpatient Activity Return (QOAR).
- 12. The number of patients who received an outpatient assessment, commissioned by the Health Service, in the Independent Sector is collected on the IS1 Part 1 Return. These figures are

provided by the HSC Board. They are published for each transferring Health and Social Care Trust (Trust responsible for the patient's waiting time). They are not National Statistics and they have not been validated by the Department; however, they have been included to provide users with a comprehensive view of completed outpatient waits during each quarter.

- 13. HIB surveyed data providers during 2011/12 to ascertain the cost of producing, validating and submitting the information required for this publication. This relates to the time taken to generate, validate and submit data, over and above what is already required by their organisation for internal performance management purposes. The cost to data providers of compliance within HIB's requirements for this publication, based on HSC salary costs, was £3,110.
- 14. Figures relating to outpatient waiting times for the quarter ending 30th June 2019 will be released on Thursday 29th August 2019.

Further information on Outpatient Waiting Times in Northern Ireland is available from:
Hospital Information Branch
Information & Analysis Directorate
Department of Health
Stormont Estate
Belfast, BT4 3SQ
⊠ Email: statistics@health-ni.gov.uk
This Statistical bulletin and others published by Hospital Information Branch are available to download from the DoH Internet site at:
https://www.health-ni.gov.uk/topics/doh-statistics-and-research