





Northern Ireland Waiting Time Statistics:

Outpatient Waiting Times
Quarter Ending September 2020





Reader Information

Purpose:

This statistical release presents information on waiting times for a first consultant-led outpatient appointment in Northern Ireland and reports on the performance of the Health and Social Care (HSC) Trusts against the 2020/21 Draft Ministerial waiting time target, which states that:

"By March 2021, 50% of patients should wait no longer than 9 weeks for a first outpatient appointment; with no patient waiting longer than 52 weeks."

This statistical release details information on the number of patients waiting, and length of time waiting, for a first consultant-led outpatient appointment in HSC Trusts at 30th September 2020 (including patients waiting to be seen at a Day Case Procedure Centre (DPC)). It also includes activity for a first consultant-led outpatient appointment commissioned by the Health Service during the quarter ending September 2020. Data are presented by HSC Trust, specialty and time band. Information on Integrated Clinical Assessment and Treatment Services (ICATS) waiting times are available in the accompanying CSV file.

Statistical Quality:

The 'Outpatient Waiting Times Publication – Supporting Documentation' booklet details the technical guidance and definitions used, as well as notes on how to use the data contained within this statistical release. This booklet is available to view or download from:

https://www.health-ni.gov.uk/publications/outpatient-waiting-times-

supporting-documentation.

Due to the redeployment of resources during the COVID-19 pandemic, the data contained within this publication has not been subject to the

usual level of quality assurance.

Internet: https://www.health-ni.gov.uk/articles/outpatient-waiting-times

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Target audience:

Department of Health (DoH), Chief Executives of the HSC Board and Trusts in Northern Ireland, health care professionals, Health & Social Care stakeholders, academics, the media and the general public.

Free Price:

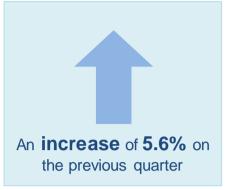
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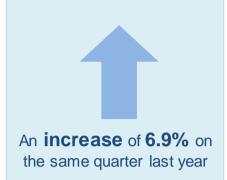
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By March 2021, 50% of patients should wait no longer than 9 weeks for a first outpatient appointment, and no patient should wait longer than 52 weeks.

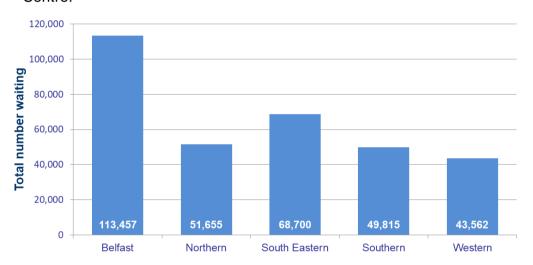
There were
327,189 patients
waiting for a first outpatient
appointment in Northern
lreland





Source: DoH Outpatient Waiting Times Dataset

At 30th September 2020, 327,189 patients were waiting for a first consultant-led outpatient appointment, 5.6% (17,268) more than at 30th June 2020 (309,921) and 6.9% (21,014) more than at 30th September 2019 (306,175) (Table 1). This does not include patients waiting to be seen at a Day Case Procedure Centre.



More than one third (34.7%) of those waiting were in the Belfast HSC Trust. with а further 21.0% in the South **HSC** Eastern Trust. 15.8% in the Northern HSC Trust, 15.2% in the Southern HSC Trust and 13.3% in the Western HSC Trust (Table 2b).

Source: DoH Outpatient Waiting Times Dataset

A number of outpatient services may not be provided at a patient's local HSC Trust, and instead are provided as centralised services for Northern Ireland. As patients are reported against the HSC Trust responsible for the service to which they have been referred, users should be cautious in how they use these data (see explanatory note 9).

Of the 327,189 patients waiting, 62.0% (203,005) were waiting in one of the following specialties: Ear, Nose and Throat (ENT) (40,724); General Surgery (36,468); Ophthalmology (30,559); Dermatology (26,152); Trauma and Orthopaedic (T&O) Surgery (25,633); Gynaecology (23,620) and Neurology (19,849) (Table 3b).

Patients waiting more than 9 weeks at 30th September 2020

By March 2021, 50% of patients should wait no longer than 9 weeks for a first outpatient appointment

This element was **not achieved** by Northern

Ireland as a whole

84.9% of patients were waiting longer than 9 weeks

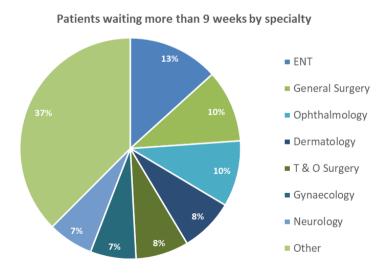


Percentage waiting over 9 weeks

Over four fifths (84.9%, 277,776) of patients were waiting more than 9 weeks for a first consultant-led outpatient appointment at 30th September 2020, compared with 89.3% (276,753) at 30th June 2020 and 75.9% (232,239) at 30th September 2019 (Table 1).

The 9 week element of the target was not achieved by Northern Ireland as a whole or by any individual HSC Trust (Table 2a). Data users should be aware that not all outpatient services are provided at every HSC Trust (see explanatory note 9).

Almost nine out of ten (88.0%, 60,438) patients in the South Eastern HSC Trust were waiting longer than 9 weeks; 85.0% (96,457) in the Belfast HSC Trust, 83.4% (41,565) in the Southern HSC Trust, 83.3% (43,015) in the Northern HSC Trust and 83.3% (36,301) in the Western HSC Trust (Table 2a).



waiting more than 9 weeks were waiting for one of the following specialties: Ear, Nose and Throat (ENT); General Surgery; Ophthalmology; Dermatology; Trauma and Orthopaedic (T&O) Surgery; Gynaecology and

Neurology (Table 3a).

More than three-fifths (62.5%, 173,586) of the 277,776 patients

Source: DoH Outpatient Waiting Times Dataset

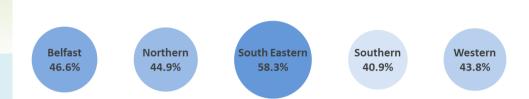
Patients waiting more than 52 weeks at 30th September 2020

By March 2021, no patient should wait longer than 52 weeks for a first outpatient appointment

This element was **not achieved** by Northern

Ireland as a whole

155,497
patients
were waiting longer
than 52 weeks

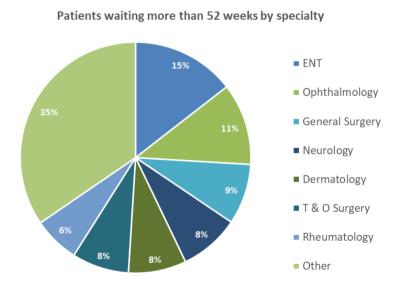


Percentage waiting over 52 weeks

At 30th September 2020, 47.5% (155,497) of patients were waiting more than 52 weeks for a first consultant-led outpatient appointment, compared with 44.1% (136,633) at 30th June 2020, and 35.5% (108,582) at 30th September 2019 (Table 1).

The 52 week element of the target was not achieved by Northern Ireland as a whole or by any individual HSC Trust (Table 2a). Data users should be aware that not all outpatient services are provided at every HSC Trust (see explanatory note 9).

Over half (58.3%, 40,038) of patients in the South Eastern HSC Trust were waiting longer than 52 weeks, 46.6% (52,838) in the Belfast HSC Trust, 44.9% (23,176) in the Northern HSC Trust, 43.8% (19,090) in the Western HSC Trust and 40.9% (20,355) in the Southern HSC Trust (Table 2a).



Two thirds (65.5%, 101,783) of the 155,497 patients waiting more than 52 weeks were in one of the following specialties: Ear, Nose and Throat (ENT); Ophthalmology; General Surgery; Neurology; Dermatology; Trauma and Orthopaedic (T&O) Surgery and Rheumatology (Table 3a).

Source: DoH Outpatient Waiting Times Dataset

Patients waiting for a first consultant-led outpatient appointment at a Day Case Procedure Centre

In October 2016 the then Health Minister launched 'Health and Wellbeing 2026: Delivering Together,' a strategy which underpins the Northern Ireland Executive's draft Programme for Government ambition to support people to lead long, healthy and active lives.

As part of this strategy, the Elective Care Plan was published in February 2017 which stated that 'Regional Elective Care Assessment and Treatment Centres will be established to deliver large volumes of assessments and non-complex routine surgery across a broad range of specialties.' In December 2018, prototype 'Day Case Procedure Centres' (DPCs) became operational for the surgical treatment of Cataracts and Varicose Veins for outpatients and day cases. Patients waiting for either of these procedures can now be referred to a DPC for treatment rather than attend the hospital site they may have been referred to previously.

DPCs have been set up in the following locations:

DPC	Location(s) of Centre					
	Mid Ulster Hospital (Northern HSC Trust)					
Cataracts	Downe Hospital (South Eastern HSC Trust)					
	South Tyrone Hospital (Southern HSC Trust)					
Varicose Veins	Lagan Valley Hospital (South Eastern HSC Trust)					
vancose veins	Omagh Hospital and Primary Care Complex (Western HSC Trust)					

Due to these changes in operational service delivery and concomitant changes in how Outpatient waiting times are recorded, the following data and information about DPC Waiting Lists is provisional and subject to revision.

At 30th September 2020, 2,049 patients were waiting to be seen for a first consultant-led outpatient appointment at a Cataracts DPC (Table 5a). There were no outpatients waiting for varicose veins treatment at a DPC.

Completed waits for a first outpatient appointment commissioned by the Health Service during quarter ending September 2020

There were
59,208
first outpatient
attendances
commissioned by the Health
Service

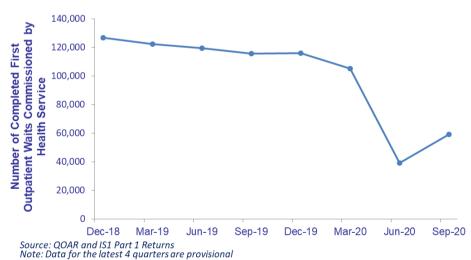




Source: QOAR, R-QOAR and IS1 Part 1Returns

Users should be aware that the COVID-19 Pandemic drastically altered the functions of hospitals during the current reporting period and should exercise caution when using these provisional data given that hospital records may not be fully updated at this time.

There were 58,533 attendances for a first consultant-led outpatient appointment in Health Service hospitals in Northern Ireland, almost 50% more than the number of attendances during the previous quarter (39,070), and just over half the number of attendances during the quarter ending September 2019 (114,416). During the quarter ending September 2020, 61 patients attended their appointment at a Day Case Procedure Centre (DPC) (Table 4).



Within the Independent Sector, 614 Health Service patients attended a first outpatient appointment, more than double the figure during the quarter ending June 2020 (297), and 47.4% (554) less than in the same quarter last year (1,168) (Table 4).

When the number of attendances commissioned by the Health Service within the Independent Sector (614) is combined with that for outpatients attending a first outpatient appointment in Health Service hospitals (58,533), and those attending a DPC (61), provisional figures indicate that 59,208 outpatients attended a first appointment in Northern Ireland commissioned by the Health Service. This is an increase of 50.4% (19,841) on the number seen during the quarter ending June 2020 (39,367), and 48.8% (56,485) less than during the quarter ending September 2019 (115,693) (Table 4).

Appendix 1: Tables

Table 1: Quarterly outpatient waiting lists - 30th September 20201

First Consultant-Led Outpatient Appointment		Previous Quarter (30th June 2020)	
Total Patients Waiting	327,189	309,921	306,175
Number waiting over 9 weeks	277,776	276,753	232,239
Percentage waiting over 9 weeks	84.9%	89.3%	75.9%
Number waiting over 52 weeks	155,497	136,633	108,582

Source: DoH Outpatient Waiting Times Dataset

Refer to Explanatory Notes 1–10 & 13-14

Table 2a: Number of patients waiting for a first consultant-led outpatient appointment by HSC Trust and weeks waiting – 30th September 2020¹

HSC Trust	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting							Total Waiting
noc Trust	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52	Total Waiting
Belfast	12,920	4,080	3,167	2,948	2,247	35,257	52,838	113,457
Northern	6,430	2,210	1,706	1,536	1,219	15,378	23,176	51,655
South Eastern	6,532	1,730	1,448	1,373	1,055	16,524	40,038	68,700
Southern	6,218	2,032	1,489	1,535	1,200	16,986	20,355	49,815
Western	5,753	1,508	1,284	1,133	973	13,821	19,090	43,562
Total	37,853	11,560	9,094	8,525	6,694	97,966	155,497	327,189

Source: DoH Outpatient Waiting Times Dataset

Refer to Explanatory Notes 1–10 & 13-14

Table 2b: Percentage of patients waiting for a first consultant-led outpatient appointment by HSC Trust and weeks waiting – 30th September 2020¹

HSC Trust	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting										
nsc Trust	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52				
Belfast	11.4%	3.6%	2.8%	2.6%	2.0%	31.1%	46.6%				
Northern	12.4%	4.3%	3.3%	3.0%	2.4%	29.8%	44.9%				
South Eastern	9.5%	2.5%	2.1%	2.0%	1.5%	24.1%	58.3%				
Southern	12.5%	4.1%	3.0%	3.1%	2.4%	34.1%	40.9%				
Western	13.2%	3.5%	2.9%	2.6%	2.2%	31.7%	43.8%				
Total	11.6%	3.5%	2.8%	2.6%	2.0%	29.9%	47.5%				

Source: DoH Outpatient Waiting Times Dataset ¹Refer to Explanatory Notes 1–10 & 13-14

Table 3a: Number of patients waiting for a first consultant-led outpatient appointment by weeks waiting and specialty – 30th September 2020¹

Specialty	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting								
	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52	Waiting	
ENT	2,846	926	729	747	565	12,370	22,541	40,724	
General Surgery	5,440	1,613	1,369	1,269	1,108	12,484	13,185	36,468	
Ophthalmology	2,818	928	750	424	194	7,634	17,811	30,559	
Dermatology	3,300	1,030	732	624	484	7,344	12,638	26,152	
T & O Surgery	3,263	808	535	670	560	7,371	12,426	25,633	
Gynaecology	3,819	1,195	954	870	708	8,578	7,496	23,620	
Neurology	1,010	423	348	388	305	4,247	13,128	19,849	
Rheumatology	1,006	387	352	364	264	3,223	10,054	15,650	
Paediatrics	2,221	725	666	618	631	5,921	4,362	15,144	
Gastroenterology	2,286	633	467	353	250	3,083	6,236	13,308	
Oral Surgery	675	167	116	92	97	2,845	8,633	12,625	
General Medicine	1,202	385	270	252	183	2,544	6,120	10,956	
Urology	1,165	315	276	310	228	3,178	4,959	10,431	
Cardiology	1,700	539	428	415	294	4,394	2,302	10,072	
Thoracic Medicine	930	289	224	234	164	3,235	4,478	9,554	
Pain Management	481	206	168	179	115	2,443	4,589	8,181	
Plastic Surgery	466	150	97	127	110	1,245	2,151	4,346	
Geriatric Medicine	529	147	82	78	43	529	412	1,820	
Haematology (Clinical)	388	66	41	38	34	575	320	1,462	
Other	2,308	628	490	473	357	4,723	1,656	10,635	
All Specialties	37,853	11,560	9,094	8,525	6,694	97,966	155,497	327,189	

Source: DoH Outpatient Waiting Times Dataset

¹Refer to Explanatory Notes 1–10 & 13-14

Table 3b: Percentage of patients waiting for a first consultant-led outpatient appointment by weeks waiting and specialty – 30th September 2020¹

Specialty	Patients waiting for a first consultant-led outpatient appointment, by weeks waiting									
opoonanty	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52			
ENT	7.0%	2.3%	1.8%	1.8%	1.4%	30.4%	55.4%			
General Surgery	14.9%	4.4%	3.8%	3.5%	3.0%	34.2%	36.2%			
Ophthalmology	9.2%	3.0%	2.5%	1.4%	0.6%	25.0%	58.3%			
Dermatology	12.6%	3.9%	2.8%	2.4%	1.9%	28.1%	48.3%			
T & O Surgery	12.7%	3.2%	2.1%	2.6%	2.2%	28.8%	48.5%			
Gynaecology	16.2%	5.1%	4.0%	3.7%	3.0%	36.3%	31.7%			
Neurology	5.1%	2.1%	1.8%	2.0%	1.5%	21.4%	66.1%			
Rheumatology	6.4%	2.5%	2.2%	2.3%	1.7%	20.6%	64.2%			
Paediatrics	14.7%	4.8%	4.4%	4.1%	4.2%	39.1%	28.8%			
Gastroenterology	17.2%	4.8%	3.5%	2.7%	1.9%	23.2%	46.9%			
Oral Surgery	5.3%	1.3%	0.9%	0.7%	0.8%	22.5%	68.4%			
General Medicine	11.0%	3.5%	2.5%	2.3%	1.7%	23.2%	55.9%			
Urology	11.2%	3.0%	2.6%	3.0%	2.2%	30.5%	47.5%			
Cardiology	16.9%	5.4%	4.2%	4.1%	2.9%	43.6%	22.9%			
Thoracic Medicine	9.7%	3.0%	2.3%	2.4%	1.7%	33.9%	46.9%			
Pain Management	5.9%	2.5%	2.1%	2.2%	1.4%	29.9%	56.1%			
Plastic Surgery	10.7%	3.5%	2.2%	2.9%	2.5%	28.6%	49.5%			
Geriatric Medicine	29.1%	8.1%	4.5%	4.3%	2.4%	29.1%	22.6%			
Haematology (Clinical)	26.5%	4.5%	2.8%	2.6%	2.3%	39.3%	21.9%			
Other	21.7%	5.9%	4.6%	4.4%	3.4%	44.4%	15.6%			
All Specialties	11.6%	3.5%	2.8%	2.6%	2.0%	29.9%	47.5%			

Source: DoH Outpatient Waiting Times Dataset

¹Refer to Explanatory Notes 1–10 & 13-14

Table 4: Number of completed waits for a first consultant-led outpatient appointment commissioned by the Health Service: QE September 2018 - QE September 2020²

	Number of Completed First Outpatient Waits								
Quarter Ending	Within Health Service Hospitals	vice Procedure Sector*		Total Commissioned by Health Service					
Sep-18	114,855	0	1,945	116,800					
Dec-18	124,530	0	2,442	126,972					
Mar-19	119,502	45	2,766	122,313					
Jun-19	117,976	106	1,579	119,661					
Sep-19	114,416	109	1,168	115,693					
Dec-19	114,802	155	1,135	116,092					
Mar-20	102,596	181	2,515	105,292					
Jun-20(p)	39,070	0	297	39,367					
Sep-20(p)	58,533	61	614	59,208					

Source: QOAR, R-QOAR and IS1 Part 1 Returns

Table 5a: Number of patients waiting for a first consultant-led outpatient appointment at a Cataracts Day Case Procedure Centre, by HSC Trust and weeks waiting, 30th September 2020

Trust	Weeks Waiting							
Trust	0 - 6	>6 - 9	>9 - 12	>12 - 15	>15 - 18	>18 - 52	>52	Waiting
Belfast	3	0	2	0	0	10	1	16
Northern	0	0	0	0	0	0	0	0
South Eastern	0	0	0	0	0	0	0	0
Southern	0	0	0	0	0	0	0	0
Western	230	139	132	59	13	996	464	2,033
Total	233	139	134	59	13	1,006	465	2,049

Source: CH3-R Return
* Not National Statistics

⁽p) Data are currently provisional

^{*} Not National Statistics

²Refer to Explanatory Notes 1-2, 4 & 11–14

Appendix 2: Explanatory Notes

- 1. The sources for the data contained in this release are the DoH CH3, CH3-R, QOAR, R-QOAR and IS1 Part 1 Returns and the DoH Outpatient Waiting Times Dataset. These returns collect information from Health and Social Care Trusts on a quarterly basis.
- 2. The 'Outpatient Waiting Times Publication Supporting Documentation' booklet details the technical guidance and definitions used, as well as notes on how to use the data contained within this statistical release. This booklet is available to view or download from: https://www.health-ni.gov.uk/articles/outpatient-waiting-times.
- 3. All of the data contained in the tables are available on a quarterly basis and can be supplied by individual specialty or Provider HSC Trust if this level of detail is required. In addition, quarterly data relating to waiting times for a first consultant-led outpatient appointment have been published in spreadsheet format (CSV), split by HSC Trust, Specialty and Programme of Care, in order to aid secondary analysis. These data are available at https://www.health-ni.gov.uk/publications/northern-ireland-waiting-time-statistics-outpatient-waiting-times-September-2020.
- 4. Information includes patients living outside Northern Ireland and privately funded patients waiting for treatment in Health Service hospitals in Northern Ireland.
- 5. Outpatient waiters are defined as patients still waiting for their first outpatient appointment at the end of the quarter, including those who have cancelled or missed a previous appointment. An outpatient appointment is to enable a patient to see a consultant, a member of their team or locum for such a member, in respect of one referral. Waiting time for a first outpatient appointment begins on the date the HSC Trust receives a referral for a first outpatient appointment and ends on the date a patient attends a first outpatient appointment. Patients who cannot attend (CNA) have their waiting time adjusted to commence on the date they informed the HSC Trust they could not attend, while patients who do not attend (DNA) have their waiting time adjusted to commence on the date of their DNA.
- 6. From 1st April 2014, Oral Surgery services undertaken by consultants contracted to the South Eastern HSC Trust were centralised, meaning that records for patients waiting for this service in both the Northern and Southern HSC Trusts are nowheld and managed in the South Eastern HSC Trust. A breakdown of the waiting times for these patients broken down by HSC Trust has been provided in the spreadsheet located at: https://www.health-ni.gov.uk/publications/northern-ireland-waiting-time-statistics-outpatient-waiting-times-September-2020.

- 7. Each outpatient waiting time band relates to the number of completed weeks a patient has been waiting for outpatient assessment. For example, a patient waiting exactly 6 weeks would be included in the 0-6 week time band and a patient waiting 6 weeks and 1 day would be included in the >6-9 (greater than 6 weeks but waiting no longer than 9 weeks) time band. The Ministerial target, for outpatient waiting times, as set out in the Health and Social Care (Commissioning Plan) Direction states that by June 2021, 50% of patients should wait no longer than nine weeks for a first outpatient appointment, with no patient waiting longer than 52 weeks.
- 8. Some people will be waiting on more than one waiting list or be on the waiting list for more than one outpatient appointment/admission/diagnostic test at the same time due to having more than one condition.
- 9. A number of outpatient services may not be provided at a patient's local HSC Trust or at each of the five HSC Trusts, and instead are provided as centralised services for Northern Ireland. In such circumstances, patients from one HSC Trust area will be waiting to be seen at a service provided at another HSC Trust. In some cases a consultant from one HSC Trust may provide a 'visiting' service at another HSC Trust, and so the patient may not be reported at the HSC Trust at which they attend. Users should therefore be cautious in how they use these data. For example, they should not be used to calculate the total number of patients waiting per head of the population residing within each Trust area, as HSC Trusts that provide services for the whole of Northern Ireland will have a higher number of patients waiting per head of the population than those that provide more localised services. Neither should the actual number of patients waiting longer than the recommended waiting time be used as indicator of poor performance within an individual HSC Trust. Users who require an indication of the latter are advised to refer to the commentary section of the publication which provides an indication of the percentage of total waiters that have been waiting over the maximum recommended waiting times, within each HSC Trust
- 10. In February 2019, prototype 'Day Case Procedure Centres' (DPCs) became operational for the surgical outpatient treatment of Cataracts. Patients waiting for this procedure can now be referred to a DPC for treatment rather than attend the hospital site they may have been referred to previously.
- 11. The total number of completed outpatient waits each quarter, within HSC hospitals, is derived as the total number of attendances at a first outpatient appointment from the Departmental Quarterly Outpatient Activity Return (QOAR) and the Regional Quarterly Outpatient Activity Return (R-QOAR).

- 12. The number of patients who received an outpatient assessment, commissioned by the Health Service, in the Independent Sector is collected on the IS1 Part 1 Return. These figures are provided by the HSC Board. They are published for each transferring Health and Social Care Trust (Trust responsible for the patient's waiting time). They are not National Statistics and they have not been validated by the Department; however, they have been included to provide users with a comprehensive view of completed outpatient waits during each quarter.
- 13. HIB surveyed data providers during 2011/12 to ascertain the cost of producing, validating and submitting the information required for this publication. This relates to the time taken to generate, validate and submit data, over and above what is already required by their organisation for internal performance management purposes. The cost to data providers of compliance within HIB's requirements for this publication, based on HSC salary costs, was £3,110.
- 14. Figures relating to outpatient waiting times for the quarter ending 31st December 2020 will be released on Thursday 25th February 2021.

Appendix 3: National Statistics

National Statistics status means that our statistics meet the highest standards of trustworthiness, quality and public value, and it is our responsibility to maintain compliance with these standards.

The statistics last underwent a full assessment against the Code of Practice in 2011: https://www.statisticsauthority.gov.uk/wp-content/uploads/2015/12/images-assessmentreport153statisticsonhospitalwaitingtimesinnorthernirelan-tcm97-41176.pdf.

Designation was awarded in June 2013: https://www.statisticsauthority.gov.uk/wp-content/uploads/2015/12/images-letterofconfirmationasnationalstatisticsassessmentreport15 tcm97-42663.pdf.

Since the assessment by the Office for Statistics Regulation, we have continued to comply with the Code of Practice for Statistics.

Further information on Outpatient Waiting Times in Northern Ireland is available from:	
Hospital Information Branch	
nformation & Analysis Directorate	
Department of Health	
Stormont Estate	
Belfast, BT4 3SQ	
⊠ Email: statistics@health-ni.gov.uk	
This Statistical bulletin and others published by Hospital Information Branch are available to download from the DoH Internet site at:	
nttps://www.health-ni.gov.uk/topics/doh-statistics-and-research	