

Insolvency Service

Annual Report and Account for year ended 31 March 2018

DEPARTMENT FOR THE ECONOMY

The Insolvency Service Annual Report and Account

for the year ended 31 March 2018

The Accounting Officer authorised these financial statements for issue on 30 October 2018

Laid before the Northern Ireland Assembly on 15th November 2018 in accordance with Articles 372 and 358(4) of the Insolvency (Northern Ireland) Order 1989 by the Department for the Economy

An Equal Opportunities Organisation

REPORT BY THE DEPARTMENT FOR THE ECONOMY ON MATTERS WITHIN THE INSOLVENCY (NORTHERN IRELAND) ORDER 1989

The Department for the Economy is required to prepare an annual general report under Article 372 of the Insolvency (Northern Ireland) Order 1989 on matters within the Insolvency Order. The Department is also required to prepare an account in such form and manner as the Department of Finance may direct, of sums credited and debited to the Insolvency Account during the year. The present report and account cover the year ended 31 March 2018.

Noel Lavery

Permanent Secretary

Department for the Economy

30th October 2018

STATUTORY BACKGROUND

The Bankruptcy Amendment (Northern Ireland) Order 1980(a) ("the 1980 Order") and the relevant winding up provisions contained in the Companies (Northern Ireland) Order 1986(b) ("the 1986 Order") were repealed and replaced by the Insolvency (Northern Ireland) Order 1989(c) ("the 1989 Order") and subordinate legislation made thereunder including the Insolvency Regulations (Northern Ireland) 1991(d) ("the 1991 Regulations") all of which came into operation on 1 October 1991 and the Insolvency Regulations (Northern Ireland) 1996(e) which came into operation on 31 January 1997 and replaced and repealed the 1991 Regulations. Under the 1989 Order the Department for the Economy ("the Department") is charged with administrative duties in relation to the insolvency of individuals, partnerships and companies being wound up by the High Court.

The Insolvency Account is kept pursuant to Article 358(1) of the 1989 Order. Trustees in bankruptcy and liquidators of companies wound up by the High Court must pay the money received by them as trustees or liquidators into the Insolvency Account kept at a bank agreed by the Department and the Department of Finance.

⁽a) S.I. 1980/561 (N.I. 4)

⁽**b**) S.I. 1986/1032 (N.I. 6)

⁽c) S.I. 1989/2405 (N.I. 19) (Amended by S.I. 2002/3152 (N.I. 6) and by S.I. 2005/1455 (N.I. 10) and by 2016 c. 100 (N.I.) and by 2016 c. 100 c.

⁽d) S.R. 1991 No. 388

⁽e) S.R. 1996 No. 574 (Amended by S.I. 2004 No 335 and by S.R. 2006 No 461 and by S.R. 2006 No 23 and by S.R. 2006 No 461 and by S.R. 2009 No 202)

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Performance Report

FOREWORD BY THE DIRECTOR OF INSOLVENCY



- to present this report, my fifth as Director, on the work of the Insolvency Service, including that of the Official Receiver, for the year ended 31 March 2018.
- This report has been prepared primarily for the information of the Northern Ireland Assembly but will also be of interest to users of the Insolvency Service, its staff and the wider public.
- 3. The Official Receiver is responsible for administering and investigating bankruptcies and companies that are wound up by the High Court. The total number of new personal and corporate insolvency cases received from the High Court by the Insolvency Service saw a decrease during the year of 23% compared with the previous year. In total, 941 new cases were received by the Insolvency Service compared with 1,226 in 2016/17.
- 4. In the same period, 535 individuals took advantage of the Debt Relief Scheme which came into operation during 2011/12. This represented an increase of 37% on the previous year. Debt Relief Orders are not made through the court system, but are administered by the Official Receiver. They are a form of bankruptcy designed for individuals who have lower levels of debt, are unable to meet the cost of petitioning for their own bankruptcy and who meet certain eligibility criteria.

- 5. Within the bankruptcy statistics was the continuing high number of consumer bankruptcies resulting chiefly from individual's inability to meet repayments arising from credit and store card debt and personal loans that had been taken out. This category represented 56% of total bankruptcies received during the year with the balance representing individuals who were involved in trading. Full details of the work of the Official Receiver are set out in the statement of purpose and activities section of this report.
- 6. Another of the key responsibilities of the Insolvency Service is its enforcement operations to protect the public. This includes bankruptcy restriction orders against individuals who have acted dishonestly or recklessly before or after they were made bankrupt. Similarly, directors of companies can be disqualified from being a company director if it was found that they did not meet their legal responsibilities. In the most serious cases, where a criminal offence is suspected, the Insolvency Service will refer matters to the Police Service of Northern Ireland or the Director of Public Prosecutions, Full details of our enforcement operations are set out in the statement of purpose and activities section of this report.
- 7. The Insolvency Service has a statutory responsibility for the monitoring and oversight of recognised professional bodies and will carry out a programme of monitoring of these bodies. Details of its monitoring activities are set out in the statement of purpose and activities section of this report. The Insolvency Service had, until 31 March 2017, the power to licence Insolvency practitioners. However, following the enactment of the Insolvency Amendment Act (Northern Ireland) 2016, this power was removed and all insolvency practitioners must now be authorised by a recognised professional body.

- 8. The Insolvency Service is also responsible for making primary and subordinate insolvency legislation. During the year, policy work began on a new Assembly Bill to amend Northern Ireland primary insolvency legislation in line with changes made to that applying in England and Wales. Details of its key provisions, along with the other subordinate legislation currently being progressed, are set out in the statement of purpose and activities section of this report.
- 9. We are constantly shaping and adapting our operations to meet the needs and demands on our services in response to the continuing high level of casework. This includes our continuing strategic alliance with local insolvency practitioners who provide assistance with the administration of cases. Ensuring a keen focus on our customers lies at the heart of all our operations. In the continuing challenging environment in which we work, I remain thankful to all the staff within the Insolvency Service for their continued endeavour, dedication and support throughout the year and the high quality and professional service they continue to provide to all our customers, many of whom are in difficult and vulnerable circumstances.
- 10. The key facts and figures relating to the work of the Insolvency Service during the year are set out within the Statement of Purpose and Activities, Performance Summary and Performance Analysis sections of the report.

Richard Monds

Insolvency Service
Director of Insolvency
Fermanagh House
Ormeau Avenue

)- II Kul

Belfast BT2 8NJ

STATEMENT OF PURPOSE AND ACTIVITIES

1. OUR PURPOSE

- 1.1 In all modern developed economies, businesses will be constantly striving for continued growth and improved returns on their investments. Often, this will involve taking a measure of risk with the ultimate possibility that the business will fail and, as a result, suffer financial difficulty and distress.
- 1.2 On an individual level, there will also be those who, either through overstretching themselves or as a result of some external event, find themselves in a difficult financial position where they will require formal debt relief.
- 1.3 The Insolvency Service (the Service) provides a range of services to those who suffer financial distress or failure and, by doing so, helps to promote and maintain the integrity and working of the market place.
- 1.4 In practice, this is done by:
 - providing a means for dealing with financial failure through the sensitive and impartial administration and investigation of the affairs of bankrupts and companies in compulsory liquidation;
 - realising and returning funds to creditors, as quickly as possible;
 - tackling fraud, misconduct and wrong-doing which might otherwise undermine confidence in the working of the market by ensuring that abuses of the system are dealt with as effectively as possible; and
 - administering an efficient and effective debt relief system for those individuals with low level debts through the making of Debt Relief Orders.

- 1.5 The principal functions and objectives of the Service are, therefore:
 - to preserve and protect assets and carry out the initial stage in the administration of all bankruptcies and compulsory liquidations;
 - to investigate the conduct of bankrupts and directors of insolvent companies;
 - to deal with the disqualification of directors in all corporate failures;
 - to act as trustee and liquidator in compulsory insolvencies where no private sector insolvency practitioner is appointed;
 - to formulate policy and provide advice to the Department and the Minister;
 - to operate the Insolvency Account;
 - to prepare insolvency legislation; and
 - monitoring and oversight of recognised professional bodies.
- 1.6 The Service essentially comprises five interlinked functions. They are:
 - Official Receiver On the making of a Court Order the Official Receiver, and his staff, deal with the administration and investigation of all individual and compulsory corporate insolvencies and the making of Debt Relief Orders;
 - Enforcement dealing with reports of possible criminality and of unfit conduct (arising out of bankruptcies, compulsory liquidations, voluntary liquidations, administrative receiverships and administrations);

- Insolvency Practitioner Regulation dealing with the regulatory framework for recognised professional bodies and insolvency practitioners;
- Banking providing a banking service to users of the Insolvency Account; and
- Legislation responsibility for drafting insolvency legislation and overseeing its passage through the NI Assembly.

OUR RELATIONSHIP WITH OUR USERS

- 1.7 These executive functions each work with one, or more, of the Service's users. Principally these are:
 - Bankrupts and directors of failed companies - who are required to provide information for the Official Receiver's enquiries into the causes of failure and financial affairs of the individuals or companies;
 - Creditors (and contributories in failed companies) - who receive a report on the insolvency, are called upon to assist the Official Receiver in his enquiries and have the opportunity to appoint a private sector insolvency practitioner in appropriate cases;
 - Banks, solicitors, accountants and other parties - who have dealings with the bankrupt or failed company and are also called upon to assist or look to the Service to resolve issues arising out of the failure;
 - Insolvency Practitioners who may be appointed by the creditors as trustee or liquidator and may take over the administration of an insolvency from the Official Receiver;

- Advice and Support providing advice to the Department and Ministers on insolvency issues; and
- The High Court where insolvency petitions are presented, orders made and enforcement proceedings instituted.
- 1.8 There is a wide range of other users of the Service, specifically agencies which deal with prosecution and regulation, as well as other branches and agencies within the Department and other government departments and European Union institutions.
- 1.9 The public has a general interest in the efficiency and effectiveness of the Service, for example, in providing protection for consumers from the activities of unfit directors.

STATUTORY AUTHORITY

1.10 The main pieces of legislation that underpin the work of the Insolvency Service are the Insolvency (Northern Ireland) Order 1989 and the Company Directors Disqualification (Northern Ireland) Order 2002. The statutory instruments listed in Appendix II to this report provide a more complete legal framework for the administration of insolvencies in Northern Ireland.

EQUAL OPPORTUNITIES

1.11 The Service is committed to the Department's equal opportunities policy. The Department undertakes yearly surveys on the Service's commitment to the above policy.

HEALTH AND SAFETY

1.12 The Service continued to comply with the Department's Health and Safety policy. The physical security guide was updated and issued to staff in December 2017.

AUDIT

1.13 The Insolvency Service's audit section audits a sample of all cases, and highlights areas of concern in regular reports to management.

INFORMATION TECHNOLOGY

1.14 The Insolvency Service has commenced a project to replace its IT system which manages casework and finance, facilitates the work of Insolvency Practitioners and provides online facilities for members of the public to pay bankruptcy fees. It is expected the new system will be operational during 2018/19.

2. OUR ACTIVITIES

OFFICIAL RECEIVER OPERATIONS

STATUS AND RESPONSIBILITY

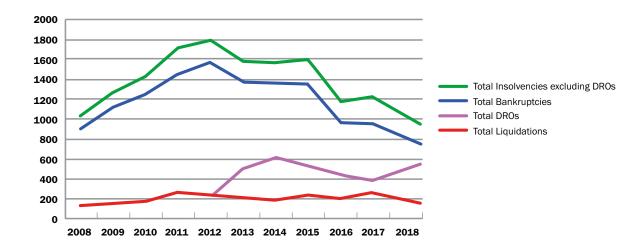
2.1 The Official Receiver is a civil servant and an officer of the High Court with responsibility for administering and investigating bankruptcies and companies wound up by the High Court. Since 30 June 2011 he is also responsible for the approval of Debt Relief Orders.

ADMINISTRATION

- 2.2 There are several types of insolvency which operate within Northern Ireland. Compulsory liquidations, bankruptcies and debt relief orders are supervised by the Official Receiver operating within the Insolvency Service. Other insolvency events are supervised by private sector insolvency practitioners which include, company administrations and voluntary liquidations, company voluntary arrangements and individual voluntary arrangements.
- 2.3 The Official Receiver becomes receiver and manager on the making of a bankruptcy order or first liquidator on the making of a winding up order and is responsible for the protection of the insolvent's assets.

- 2.4 In cases where there are assets or recoveries of any material value, the Official Receiver normally will seek the appointment of a private sector insolvency practitioner either by calling a creditors' meeting or by applying to the Department for an appointment from a rota.
- 2.5 Where an insolvency practitioner is not appointed, the Official Receiver remains as trustee/liquidator to undertake any realisations and distributions to creditors and complete the administration of the estate.
- 2.6 There was a significant fall in the total number of new bankruptcy and liquidation cases administered by the Insolvency Service in 2017/18. The total number of new cases was 941 in 2017/18 against 1,226 in 2016/17. However, there was an increase of 37% in debt relief orders with 535 being made against 390 in the previous year.
- 2.7 In 2017/18 the greatest number of bankruptcies continued to occur in the consumer bankruptcy sector (437). Consumer bankruptcies are defined to include persons who are in employment, those with no occupation or who are unemployed, individuals whose occupation is unknown, and directors and promoters of companies whose bankruptcy has arisen through personal indebtedness.
- 2.8 The next largest groups of bankruptcies were in the Other Services (64) and Construction (64) sectors. The former comprises recreational services, medical services, educational services, repair of consumer goods, laundry, hairdressing and beauty parlours, and other services.

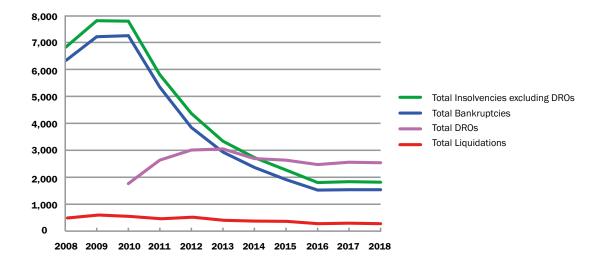
Insolvency Cases Received by Insolvency Service 2008/09 - 2017/18



- 2.9 With regard to companies, the largest groups of winding up orders were in the Finance and Business Services (35) and Construction (33) sectors. The former comprises insurance, accounting and legal services, real estate, computer services, management services and other business services.
- 2.10 During the year, 535 individuals took advantage of the Debt Relief Scheme which came into operation during 2011/12. Debt Relief Orders are made by the Official Receiver. The Debt Relief Scheme is a form of bankruptcy designed for individuals who are unable to meet the cost of petitioning for their own bankruptcy and who meet certain eligibility criteria in order to obtain an order from the Official Receiver.
- 2.11 Worthy of note also was the 1,409 individuals who took advantage of the Individual Voluntary Arrangement Scheme. This is an insolvency process whereby indebted individuals reach a voluntary agreement with their creditors to pay back so much in the pound in settlement of their debts.

- 2.12 In total, some 2,885 individuals took advantage of an insolvency process during 2017/18.
- 2.13 The decrease in total insolvencies was due to an 18% reduction in bankruptcies and a 42% reduction in liquidations. The number of Debt Relief Orders has increased by 37% in 2017/18 following three years of successive reductions. This differs from England and Wales where bankruptcies and Debt Relief Orders have remained relatively constant over the past 3 years, with bankruptcies rising in 2017/18 by 2% to 15,463 and DROs falling by 1% to 25,317, liquidations however decreased by 7% to 2,751.

Insolvency Cases Received by Insolvency Service in England and Wales 2008/09 - 2017/18

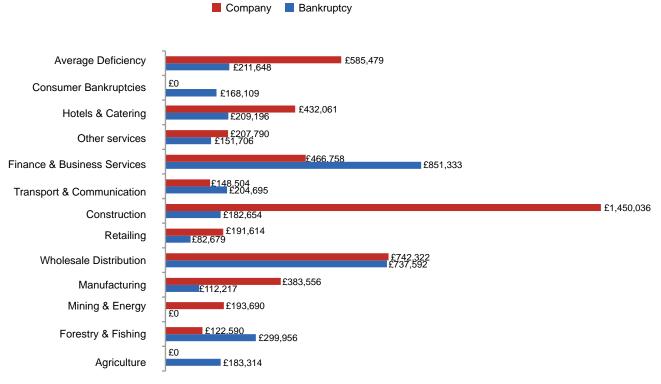


Average Deficiency of Assets and Liabilities

- 2.14 An analysis of the average deficiency values of assets and liabilities during the year, classified according to business sector, is given in the chart below. The largest average deficiency for bankruptcies occurred in the Finance and Business Services sector which comprises insurance, accounts and legal services, real estate, computer services, management services and other business services. For companies it occurred in the Construction sector which comprises general construction and demolition, home improvements, decorating and small works, building repairs and electrical and plumbing. Further details can be found in Appendix IV.
 - **Companies**; the estimated total liabilities of companies which went into compulsory liquidation in the year amounted to £94.6m, and the estimated total assets were £5.0m, leaving an overall deficiency of some £89.6m. This represents an average deficiency of approximately £585k per case.

• Bankruptcies; the estimated total liabilities of cases in which bankruptcy orders were made in the year amounted to £171.5m and the estimated total assets were £9.8m, leaving an overall deficiency of some £161.7m. This represents an average deficiency of approximately £212k per case.

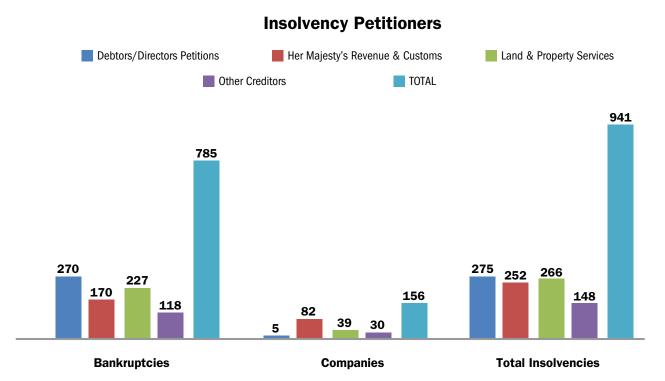
Average Deficiency by Sector 2017-18

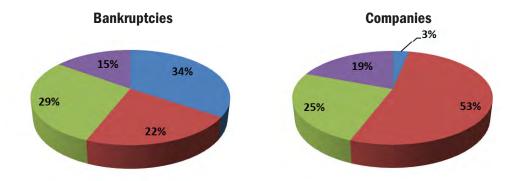


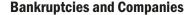
^{*} Does not include annulments or rescissions.

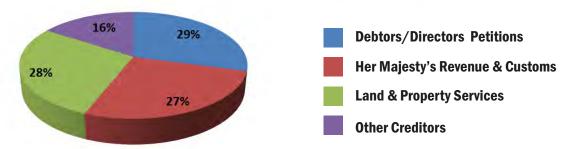
Insolvency Petitioners

2.15 An analysis of bankruptcy and winding up orders made during the year ended 31 March 2018 classified according to the origin of the insolvency petition is shown below.









Investigation

- 2.16 Under Article 112 and Article 262 of the Insolvency (Northern Ireland) Order 1989, the Official Receiver has a duty to investigate the affairs of bankrupts and companies in compulsory liquidation and the conduct of bankrupts and directors.
- 2.17 Under legislation, powers to require information and documentation are wide ranging, including the power to make applications to suspend automatic discharge from bankruptcy and to hold public examinations in the High Court to secure compliance and full disclosure of information.
- 2.18 Under the Company Directors Disqualification (Northern Ireland) Order 2002, the Official Receiver is required to report any unfit conduct by the directors of a company to the Insolvency Service's Director's Disqualification Unit (DDU). If, following an investigation, no unfit conduct is evident then a return of no unfit conduct must be submitted to the DDU.
- 2.19 When an investigation brings to light the possibility that criminal offences may have been committed, the Official Receiver reports the case to the DDU.
- 2.20 Appendix V shows that during the year, the OR's investigation led to the making of 135 conduct returns on company directors to the DDU. The Official Receiver also applied to the High Court for:

- the suspension of automatic discharge in 41 bankruptcies; and
- the public examinations of 18 bankrupts and 29 company directors.

DEBT RELIEF ORDERS

2.21 The Debt Relief scheme came into operation on 30 June 2011. The scheme is to help individuals who cannot pay their debts and who cannot afford the cost of petitioning for bankruptcy. The scheme enables such individuals to apply to the Official Receiver for an Order similar to a Bankruptcy Order made by the Court. There is only one fee payable on application and it is £90, which is considerably cheaper than the £525 deposit, plus the Court fee, to petition for bankruptcy. There are eligibility criteria, including a £20,000 ceiling on the total amount of debt (raised from £15,000 in November 2016), a £1,000 cap on the total value of assets (raised from £300 in November 2016) and an upper limit of £50 surplus income in the month. In the year ending 31 March 2018, 535 Debt Relief Orders were made.

ENFORCEMENT

PROSECUTION

- 2.22 The Official Receiver submits reports to the Insolvency Service's Directors Disqualification Unit (DDU) regarding possible criminal offences.
- 2.23 Each report is considered and if it shows admissible, substantial and reliable evidence of the alleged offence(s), it is referred to the Police Service of Northern Ireland (PSNI) (formerly to the Public Prosecution Service (PPS)).
- 2.24 The table below shows the number of reports submitted by the Official Receiver and others to the DDU regarding possible criminal offences and the number of reports and investigation files referred to the PSNI in each of the last three financial years.

	2017/18	2016/17	2015/16
Reports submitted by Official Receiver to the Directors Disqualification Unit	0	1	0
Reports submitted by others to the Directors Disqualification Unit	0	0	0
Reports referred by the Directors Disqualification Unit to the PSNI	1	3	0

DISQUALIFICATION

- 2.25 When a company goes into creditors' voluntary liquidation, is wound up by the High Court, has an administrative receiver appointed or is the subject of an administration order, the office-holder is required to report to the Department any unfit conduct by the directors (including any shadow or de-facto directors) of the company.
- 2.26 The Insolvency Service's Directors
 Disqualification Unit (DDU) considers each
 report submitted by insolvency practitioners
 and the Official Receiver and recommends
 whether it is in the public interest to apply to
 the High Court for the disqualification of a
 particular director. The reports and
 associated correspondence are confidential
 but are subject to discovery by the
 respondent(s) in disqualification proceedings.
 The Directors Disqualification Unit aims to file
 proceedings in Court within 2 years of the
 date of the insolvency.
- 2.27 Where the Court finds that there is unfit conduct, it must (under Article 9 of the Company Directors Disqualification (Northern Ireland) Order 2002) make a disqualification order for a period of between 2 and 15 years.
- 2.28 The Company Directors Disqualification (Northern Ireland) Order 2002, which came into effect on 5 September 2003, allows directors, with agreement of the Department, to avoid the need for a court hearing by offering an acceptable disqualification undertaking. This has exactly the same legal effect as a disqualification order made by the court, and will usually include a schedule identifying the directors' unfit conduct. The consequences of breaching a disqualification undertaking are the same as those for breaching a disqualification order.

- 2.29 The first disqualification order was made by the High Court on 17 November 1994 and since then a total of 898 directors have been disqualified on the Department's application or have entered into an undertaking.
- 2.30 This includes all disqualification orders made by Criminal Courts after conviction. During the period 1 April 2017 to 31 March 2018 there was one order made in the Criminal Courts.

REGISTER OF DISQUALIFICATION ORDERS AND UNDERTAKINGS

2.31 The Department is required to maintain a Register of Disqualification Orders. This includes details of both disqualification orders made by Northern Ireland courts and disqualification undertakings accepted by the Department, which are currently in force and is available at the offices of the Insolvency Service, Fermanagh House, Ormeau Avenue, Belfast, BT2 8NJ. The register is also available on the Companies House website at https://beta.companieshouse.gov.uk

BANKRUPTCY RESTRICTIONS ORDERS

2.32 When the Official Receiver is appointed Receiver and Manager, or Trustee, of a bankruptcy he will carry out a statutory investigation into the bankrupt's assets and the reasons for his or her insolvency. If the Official Receiver considers that the conduct of a bankrupt has been dishonest, or blameworthy in some other way, he will report the facts to the Bankruptcy Restrictions Order (BRO) Team within the Directors Disqualification Unit. If it is deemed expedient and in the Public Interest, the BRO Team will make a report to the High Court asking for a Bankruptcy Restrictions Order to be made.

- 2.33 The court will consider this report and any other evidence brought before it and decide whether a BRO should be made. If it does decide to make an Order, the bankrupt will be subject to certain restrictions for the period stated in the Order and this will be between 2 and 15 years. Generally, the more harm a bankrupt's behaviour causes to their creditors, in the court's opinion, the longer the BRO is likely to last.
- 2.34 If the bankrupt accepts the Official Receiver's allegations, he or she may offer to enter into a Bankruptcy Restrictions Undertaking (BRU). This has exactly the same effect as a BRO but does not involve the time and expense of a court hearing.

2.35 The restrictions include:

- they must disclose their status to a credit provider if they wish to obtain credit of more than £500:
- they must disclose to those with whom they wish to do business the name (or trading style) under which they were made bankrupt;
- they may not act as the director of a company or take part in its promotion, formation or management unless they obtain the Court's permission to do so; and
- they may not act as an insolvency practitioner, or as receiver or manager of the property of a company on behalf of debenture holders.
- 2.36 Bankruptcy Restrictions Orders/Undertakings came into effect under Schedule 2A of the Insolvency (NI) Order 1989 on 27 March 2006. The first Bankruptcy Restrictions Undertaking was given on 14 April 2008 and since then a total of 172 Bankruptcy Restrictions Orders/Undertakings have been made by the High Court or accepted by the Department.

REGISTER OF INDIVIDUAL VOLUNTARY ARRANGEMENTS

- 2.37 The Department is required to maintain a register of individual voluntary arrangements which is open to public inspection.
- 2.38 During the year ended 31 March 2018, 1,409 voluntary arrangements were reported to the Department for registration which represented a 11% increase on the corresponding figure for the previous year of 1,275.

The register can be accessed via our website at https://www.economy-ni.gov.uk/services/ individual-voluntary-arrangement-register

- 2.39 The Department is also required:
 - to keep a register of Debt Relief Orders, Debt Relief Restrictions Orders and Debt Relief Restrictions Undertakings; and
 - to keep registers of Bankruptcy Restrictions Orders, interim Bankruptcy Restrictions Orders and Bankruptcy Restrictions Undertakings.

These can be accessed via our website at https://www.economy-ni.gov.uk/articles/ insolvency-service-do-it-online

INSOLVENCY PRACTITIONER REGULATION

MONITORING AND OVERSIGHT

Monitoring Visits

- 2.40 The Insolvency Service has responsibility for monitoring the standards set by Recognised Professional Bodies (RPBs). This includes checking the standards set by RPBs in their monitoring of their own licensees. The Department ceased to authorise insolvency practitioners on 31 March 2017.
- 2.41 During the year the RPBs continued their programme of routine monitoring visits to their authorised practitioners. The Service's Insolvency Practitioner Unit (IPU) undertook one follow up visit to Chartered Accountants Ireland.

Desktop Monitoring Process

2.42 The Insolvency Service continues to operate a desktop monitoring process which involves monitoring insolvency practitioners for failure to report or comply with the Insolvency Rules and legislation. The table below lists the indicators and gives the number of cases in each category where IPU has informed an RPB of an IP's default under the desktop monitoring system or has dealt with a default itself in relation to a Departmental licensee during 2017/18.

Indicators	Triggers	No of cases referred to RPB / Investigated by the Department 2017/18	No of cases referred to RPB / Investigated by the Department 2016/17
Failure to report details of individual voluntary arrangements to the Department pursuant to Rule 5.27 of the Insolvency Rules (NI) 1991	2 failures to report	3	0
Failure to comply with provisions regarding the advertisement of meetings, appointments and dividend payments	2 failures to advertise properly	0	0
Failure to submit returns to the Department pursuant to The Insolvent Companies (Reports on Conduct of Directors) Rules (NI) 2003	1 failure to submit returns on time	0	0
Drawing Unauthorised Remuneration – Breach of SIP 9	Automatic referral	0	0
Failure to pay funds into the Insolvency Account pursuant to Regulations 5 and 20 of the Insolvency Regulations (NI) 1996	Automatic referral	0	0
Complaints from third parties	Automatic referral	6	5
Non-response to correspondence	Failure to reply to 3 letters	0	0
Inaccurate fees calculations	Submission of 3 inaccurate fees calculations	0	0
TOTAL		9	5

Meeting of Monitoring Officers

- 2.43 IPU staff attend quarterly meetings of monitoring officers chaired by a member of the Insolvency Service (GB). These meetings are attended by monitoring officers employed by:
 - each of the RPB's (Chartered Accountants Ireland, Institute of Chartered Accountants in England and Wales, Institute of Chartered Accountants in Scotland, Association of Chartered Certified Accountants, the Insolvency Practitioners Association and Law Society of Northern Ireland),
 - · the Insolvency Service (GB), and
 - the Insolvency Service Northern Ireland.
- 2.44 The meetings are convened to allow discussion of matters noted during the course of monitoring visits carried out by any of these officers, to ensure consistency of standards in the approach to the monitoring/regulation of insolvency practitioners and to promote "best practice" issues in case administration by practitioners. The meetings also provide a forum for making representations to other bodies such as the Joint Insolvency Committee.

JOINT INSOLVENCY COMMITTEE

2.45 The Joint Insolvency Committee (JIC) is made up of representatives of all Recognised Professional Bodies (RPBs) and the Insolvency Service (GB). It is a forum for the discussion of insolvency issues, promoting consistency across the profession and, in discussion with the Insolvency Service, for standard setting. It develops, improves and maintains insolvency standards from a regulatory, ethical and best practice perspective.

- 2.46 The Director of Insolvency and Head of the Insolvency Practitioner Unit, on behalf of the Insolvency Service, and a representative from the Law Society of Northern Ireland are invited members of this Committee having full participatory powers and voting rights.
- 2.47 It is incumbent on the Director of Insolvency and Head of the Insolvency Practitioner Unit, the Law Society of Northern Ireland and the Northern Ireland RPBs represented on the committee to ensure that these standards are complied with by all NI practitioners.
- 2.48 During the year, 3 meetings of the Committee were held.

GUIDANCE ON BEST PRACTICE

Statements of Insolvency Practice (SIPs)

- 2.49 These provide practitioners with guidance on required practice and are directed at ensuring a high and consistent standard is maintained by all practitioners.
- 2.50 A total of fifteen SIPs have now been adopted and issued to licensees. The matters dealt with by these SIPs are as follows:
 - SIP 1 An Introduction to Statements of Insolvency Practice;
 - siP 2 Investigations by Officeholders in Administrations and Insolvent Liquidation and Submissions of Conduct Reports by Officeholders;
 - **SIP 3** Voluntary Arrangements;
 - **SIP 4** Disqualification of Directors;
 - SIP 7 Presentation of Financial Information in Insolvency Proceedings;
 - SIP 8 Summoning and Holding of Meetings of Creditors Convened Pursuant to Article 84 of the Insolvency (Northern Ireland) Order 1989;

- SIP 9 Remuneration of Insolvency Officeholders;
- **SIP 10** Proxy Forms;
- SIP 11 The Handling of Funds in Formal Insolvency Appointments;
- SIP 12 Records of Meetings in Formal Insolvency Proceedings;
- SIP 13 Acquisition of Assets of Insolvent Companies by Directors;
- SIP 14 A Receivers Responsibility to Preferential Creditors;
- SIP 15 Reporting and Providing Information on their Functions to Committees and Commissioners;
- SIP 16 Pre-packaged Sales in Administrations; and
- SIP 17 An Administrator Receiver's Responsibility for the Company Records.

INTERNATIONAL ASSOCIATION OF INSOLVENCY REGULATORS (IAIR)

- 2.51 The Insolvency Service is a member of IAIR which is an international body that offers the opportunity to explore and benefit from other Regulators' approaches to insolvency policy, legislation, operations and management. Within the reported year the IAIR held its Annual General Meeting and Conference in September 2017.
- 2.52 Current membership/Associated membership comprises Australia (the Insolvency and Trustee Service and the Australian Securities Commission), British Virgin Islands, Canada, Columbia, Czech Republic, Finland, Hong Kong SAR, India, Ireland, Jersey, Malaysia, Mauritius, New Zealand, Peru, Romania, Russian Federation, Serbia, Singapore, South Africa, Thailand, Uganda, the UK (The NI Insolvency Service, together with the Insolvency Service of England and Wales and the Accountant in Bankruptcy, Scotland).

2.53 Full details of the work of IAIR can be found at its website:
http://www.insolvencyreg.org/

APPOINTMENTS REQUIRING INSOLVENCY PRACTITIONER AUTHORISATION

2.54 Under the Insolvency (Northern Ireland) Order 1989, only authorised persons may act as insolvency practitioners. Authorisation may be granted by a professional body recognised by the Department. The Department ceased the authorisation of insolvency practitioners on 31 March 2017. The bodies currently recognised, together with the numbers of their members who take cases in Northern Ireland are:

	2017/18	2016/17
Law Society of Northern Ireland	5	5
Insolvency Practitioners Association	557	567
Association of Chartered Certified Accountants	94	109
Institute of Chartered Accountants in England and Wales	783	788
Chartered Accountants Ireland	43	44
Institute of Chartered Accountants in Scotland	93	98
Department for the Economy	0	1
*Secretary of State for Business, Innovation and Skills England & Wales	0	0
Total	1,575	1,612

^{*}Insolvency Practitioners authorised by the Secretary of State for BIS became eligible to take cases in Northern Ireland on the 28th December 2009 on the coming into operation of the Provision of Services (Insolvency Practitioners) Regulations (Northern Ireland) 2009.

2.55 The number of bodies which licence and regulate insolvency practitioners has been reduced with the ending of insolvency practitioner authorisation by the Secretary of State for Business, Innovation and Skills (effective from 30 September 2016), and the ending of insolvency practitioner authorisation by the Department, (effective from 31 March 2017).

BANKING

CENTRAL ACCOUNTING UNIT AND THE INSOLVENCY ACCOUNT

- 2.56 The Central Accounting Unit has responsibility for insolvency estate banking within the Service.
- 2.57 Trustees and liquidators, including the Official Receiver for Northern Ireland, must pay all funds from the realisation of the assets of bankrupts or companies wound up by the High Court into the Insolvency Account which is maintained by the Department.
- 2.58 Details of receipts and payments into that account are set out in the Insolvency Account (see page 41). The funds held at 31 March 2018 in the Account amounted to £22,264,069.
- 2.59 Any monies standing to credit of bankruptcy and liquidation estate accounts are entitled to interest received in respect of those accounts. The remaining interest earned on funds in the Insolvency Account is paid to the Department.

LEGISLATION

THE LEGISLATION UNIT

2.60 The Service's Legislation Unit is responsible for:

- making legislation needed to update the Insolvency (Northern Ireland) Order 1989 and the Company Directors Disqualification (Northern Ireland) Order 2002 and related subordinate legislation;
- carrying out equality, and rural impact screening, and privacy and regulatory impact assessments on proposed legislation and considering the human rights implications;
- producing consultation documents for proposed changes to insolvency legislation and considering any replies received;
- carrying out procedures required for the production of primary legislation, including preparing policy memoranda, drafting instructions to counsel and preparing explanatory memoranda;
- preparing Executive papers to seek approval to carry out consultation, have draft bills prepared and introduce bills in the Assembly;
- addressing need for Legislative Consent Motions for insolvency related matters to be dealt with in Westminster legislation;
- preparing draft subordinate legislation and carrying out Departmental procedures to make it;
- advising other Departments on the insolvency implications of their legislation;
- considering the insolvency aspects of other legislation including European Union and other international matters; monitoring developments in EC legislation on insolvency and taking the necessary action to ensure that it is implemented in Northern Ireland; and
- preparing information about legislation for insolvency practitioners.

INSOLVENCY LEGISLATION

Primary Legislation

Insolvency Amendment Act (Northern Ireland) 2016

2.61 There has been no change from last year's report. The Insolvency Amendment Act (Northern Ireland) 2016 was made on 29 January 2016 and most of its provisions were brought into operation on 1 April 2016 by the Insolvency (Amendment) (2016 Act) (Commencement No. 1 and Transitional Provisions) Order (Northern Ireland) 2016 (S.R. 2016 No. 203 (C.13)) made on 30 March 2016. It will not be possible to bring the rest into operation until a set of rules required to work with them has been made.

New Bill to amend Insolvency and Disqualification legislation

2.62 Details were given in last year's report of planned changes to Northern Ireland primary legislation dealing with insolvency and disqualification of company directors to be made by an Assembly Bill. Due to the continued closure of the Northern Ireland Assembly it has not been possible to proceed with the normal sequence of steps to make primary legislation, starting with policy consultation. The Legislation Unit has instead been carrying out work which would normally be done at a much later stage. An extensive set of instructions to Legislative Counsel for the drafting of a Bill was prepared. A series of drafts has been produced by Legislative Counsel and the Legislation Unit has been engaged in reviewing these and answering queries from Counsel about policy issues. A Privacy Impact Assessment has also been prepared to assess compliance with the EU General Data Protection Regulation which came into force on 25 May 2018.

Subordinate Legislation

- 2.63 Due to the continued closure of the Northern Ireland Assembly work on the following pieces of subordinate legislation mentioned in last years' report has had to be suspended,
 - The Insolvency Practitioners (Amendment)
 Regulations (Northern Ireland)
 - The Disqualified Directors Compensation Orders (Fees) Order (Northern Ireland)

The Insolvent Companies (Disqualification of Unfit Directors) Proceedings (Amendment) Rules (Northern Ireland)

- 2.64 Last year's report referred to a set of rules having been prepared and passed to the Department of Justice to be put through the procedure to be made. These Rules would have amended the Insolvent Companies (Disqualification of Unfit Directors)

 Proceedings Rules (Northern Ireland) 2003 to provide a procedure for use by the Department when applying for compensation orders against disqualified directors.
- 2.65 It has since been decided that it would be better to adopt the approach taken in GB, and to produce a standalone piece of legislation for the purpose, taking as a basis the Compensation Orders (Disqualified Directors) Proceedings (England and Wales) Rules 2016 (S.I. 2016 No. 1048). A draft set of rules has been prepared which will be submitted to the Department of Justice once a political process to make legislation is back in place.

Modernisation Rules

- 2.66 The Modernisation Rules replicate elements of the Insolvency (Amendment) Rules 2010 (S.I. 2010/686) and are linked to the Insolvency (Amendment) Act (Northern Ireland) 2016. The draft Rules currently include provision for electronic communication, remote meetings and the option to publish documents on websites. They also add an additional requirement to provide an estimate of fees and an estimate of expenses to all creditors where the insolvency practitioner proposes the basis, or one of the bases, of their remuneration should be time-cost.
- 2.67 An informal consultation was issued to stakeholders on 26 February 2016 and closed on 8 April 2016. The final version of these Rules will be considered by the Insolvency Rules Committee.

Advertising Rules

2.68 Policy consultation on these Rules, which would make advertising of insolvencies in newspapers discretionary, as is already the case in England and Wales, will be carried out.

Postal Administration Rules

2.69 The Postal Services Act 2011 contains provision for a special administration regime (a postal administration) to ensure that the objective of the administrator is to secure the continued provision of the universal postal service, should a universal service provider be at risk of entering insolvency proceedings. At present Royal Mail is the only designated universal service provider.

- 2.70 The purpose of these Rules is to provide the procedure to underpin the special administration regime in line with the procedures in the Insolvency Rules (Northern Ireland) 1991, except where the circumstances of a postal administration dictate a different approach.
- 2.71 These Rules were agreed by the Insolvency Rules Committee and considered by the Justice and Economy Committees.

Order to enable Industrial and Provident Societies to enter a company arrangement or administration

2.72 The Co-operative and Community Benefit Societies and Credit Unions (Arrangements, Reconstructions and Administration) Order 2014 was made in Great Britain on 4
February 2014. We will be able to make a similar Order for Northern Ireland, as section 24 of the Insolvency (Amendment) Act (Northern Ireland) 2016, which creates full power to do this, has been brought into operation. A draft Order has been prepared and is with the Departmental Solicitor's Office for scrutiny.

The Insolvency (Fees) (Amendment) Order (Northern Ireland), the Insolvency (Deposits) (Amendment)
Order (Northern Ireland) and the Insolvency
Practitioners and Insolvency (Account) (Fees)
(Amendment) Order

2.73 The purpose of these proposed Statutory
Rules is to update the levels of some fees
charged in relation to insolvency procedures.
Stakeholders were informed of the proposed
changes on 7 September 2016. No
comments were received. The draft Fees
Orders were approved by the Economy
Committee on 14 November 2016.

- 2.74 The proposed amendments are to increase:
 (a) the Official Receiver's fee for the
 administration of the estate of each bankrupt
 and for the affairs of each company which is
 being wound up by the court by 10%; (b)
 deposits which are paid on the presentation
 of a petition for winding up a company and for
 a bankruptcy which is being petitioned by
 creditors by just over 7%; and (c) fees paid by
 recognised professional bodies which are
 approved by the Department for the
 authorisation of insolvency practitioners
 by 8%. There are also some minor and
 technical amendments.
- <u>The Insolvency (Amendment) (EU 2015/848)</u> <u>Regulations 2017</u>
- 2.75 The Insolvency (Amendment) (EU 2015/848)
 Regulations 2017 (S.I. 2017 No. 702) were made on 21 June 2017 and came into force on 26 June 2017. They include amendments to the Insolvency (Northern Ireland) Order 1989 and to the Insolvency Rules (Northern Ireland) 1991 to make these compatible with Regulation (EU) 2015/848) of the European Parliament and of the Council of 20 May 2015 on insolvency proceedings (recast).

MEETING THE NEEDS OF OUR USERS

WHO ARE OUR USERS?

- 2.76 The Service's principal users are:
 - individuals that have been declared bankrupt or that have applied for debt relief;
 - directors of companies in liquidation who are required to provide information to the Official Receiver about their own or their company's financial affairs;
 - creditors who receive reports on the insolvency; and

- insolvency practitioners who may be appointed, by creditors or the Department, as trustee or liquidator, to take over the administration of an insolvency from the Official Receiver.
- 2.77 Other users include Ministers, elected representatives, the wider Department for the Economy and other government departments, the High Court and advice organisations. The Service seeks to ensure that:
 - information about processes and procedures is as comprehensive as possible;
 - plain language is used in both written and oral communication;
 - flexibility is offered where possible (e.g. appointment times); and
 - it responds efficiently and effectively to matters raised by users.

USER SURVEYS

Service First Compliance Surveys

2.78 The Service carries out quarterly postal, appointment and telephone surveys.The results of these surveys are as follows:

Target	% Achieved
All correspondence to be answered within 11 working days of receipt. If this is not possible, acknowledgement to be sent within 5 working days of receipt.	100%
All callers to office to be seen within 9 minutes of any appointment time which has been made for them.	100%
All telephone calls to be answered within 9 seconds.	100%

PUBLISHED STANDARD

2.79 The Service's "Published Standard" gives details of the standards of service which can be expected by its users. It also gives details of the Service's complaints procedure. It is available in leaflet form. The Charter is published on our website at

https://www.economy-ni.gov.uk/ publications/insolvency-service-publishedstandard

Large print versions are also available.

INSOLVENCY SERVICE CHARTER

2.80 The Service's "Charter" sets out for users what the Insolvency Service does and what they can expect from it together with our complaints procedure. The Charter is published on our website at https://www.economy-ni.gov.uk/publications/ insolvency-service-charter-O
Large print versions are also available.

GUIDES TO INSOLVENCY

2.81 The Insolvency Service has produced a series of guidance leaflets. The leaflets address some of the concerns and seek to remove or reduce some of the negative perceptions surrounding bankruptcy and company liquidation. They address for example the main questions that a bankrupt or debtor will wish to have answered about the administration of a bankruptcy case and can be accessed via our website at

https://www.economy-ni.gov.uk/articles/ insolvency-guidance

- 2.82 Some of the leaflets currently on our website are:-
 - A guide to bankruptcy
 - A guide to debt relief orders
 - A guide to debt relief restrictions orders
 - A guide for creditors
 - · A guide for directors
 - Alternatives to bankruptcy
 - Insolvency Service Registers
 - What will happen to my home?
 - · What will happen to my bank account?
 - What will happen to my pension?
 - What will happen to my motor vehicle?
 - · Can my bankruptcy be cancelled?
 - · When will my bankruptcy end?
 - · Bankruptcy restrictions orders
 - Fast-track voluntary arrangements
 - In debt dealing with your creditors
 - How to petition for your own bankruptcy
 - How to make someone bankrupt
 - How to wind-up your own company
 - How to wind-up a partnership
 - How to wind-up a company that owes you money

PUBLICATIONS

- 2.83 The following guidance notes are available for our customers:
 - Completion of Statement of Affairs Debtors Bankruptcy Petition
 - Insolvency Service Charter
 - Guidance to Insolvency Practitioners

PERFORMANCE SUMMARY

 This section summarises the key areas of work of the Insolvency Service for the period 1 April 2017 to 31 March 2018.

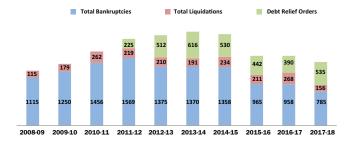
RESOURCES

 In 2017/18 the Insolvency Service employed 103 staff made up of 54 specialist grades, mainly examiner staff within the Official Receiver's office, and 49 administrative grades.

NUMBER OF INSOLVENCIES

The number of compulsory winding up orders, bankruptcy orders and debt relief orders made in each of the last 10 years is shown below.

Bankruptcies, Compulsory liquidations and Debt Relief Orders in the last 10 years



4. The total number of bankruptcy and winding-up orders made during the year was 941. This represents a decrease of approximately 23% overall, made up of a decrease of 42% in winding up orders and a decrease of 18% in bankruptcy orders over the previous year.

CASE ADMINISTRATION

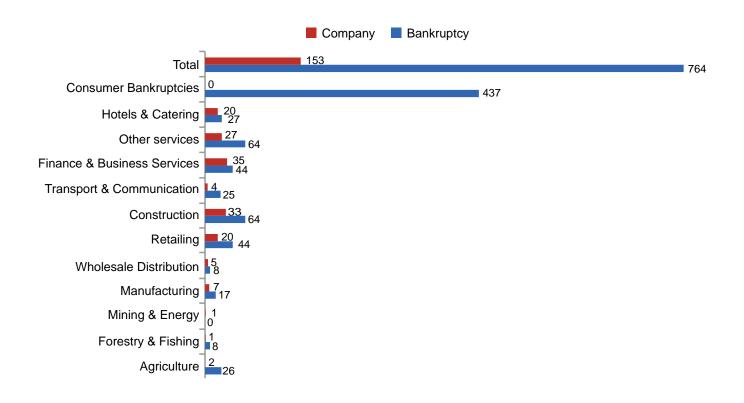
5. The table below shows that, at 31 March 2018, the Official Receiver was dealing with a total of 2,558 cases in respect of compulsory liquidations, bankruptcies and estates of deceased insolvents. These cases were all at various stages of administration and investigation. This represents a decrease of 7% on the previous year.

	2017/18
Total Open cases at the beginning of the year	2,751
New bankruptcy cases	785
New company cases	156
Closed cases which were re- opened	110
Less	
Cases appointed via contract	496
Cases completed	748
Total open cases at year end	2,558

BUSINESS SECTOR ANALYSIS

- An analysis of the orders made during the year, classified according to their business sector, is set out below. The complete table is set out at Appendix IV of this report.
 - Companies; the greatest number of failures occurred in the Finance and Business services sector with 35 cases followed by the Construction sector with 33 cases.
- **Bankruptcies**; the greatest number of failures occurred in the Consumer Bankruptcy sector, with 437 cases followed by the Other Services and Construction sectors with 64 cases each.
- 7. As a result of the work of the Insolvency Service, £14.8m of assets were identified for realisation and return to creditors.

Numbers by Sector for 2017-18



^{*} Does not include annulments or rescissions.

LEGISLATION

 Due to the continued suspension of the Northern Ireland Assembly throughout 2017/18, it has not been possible to introduce any new legislation.

DIRECTORS DISQUALIFICATION AND BANKRUPTCY RESTRICTION ORDERS

9. During the year, the Insolvency Service's Directors Disqualification Unit obtained 6 disqualification orders and accepted 37 disqualification undertakings. In addition, 6 bankruptcy restriction orders were obtained and 23 bankruptcy restriction undertakings were accepted. The periods are set out below compared to previous years. More details are provided in the statement of purpose and activities section of this report.

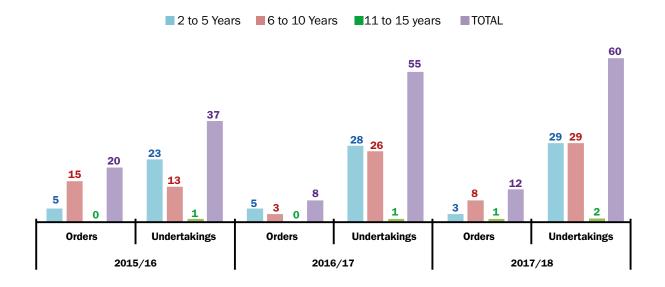
AUTHORISATION OF INSOLVENCY PRACTITIONERS

 The Department ceased to be a competent authority for the authorisation of insolvency practitioners from 1 April 2017.

TENDER FOR THE PROVISION OF INSOLVENCY SERVICES

11. Due to the sustained and unprecedented levels of personal and corporate insolvencies arising from the financial downturn, the Insolvency Service has entered into a strategic alliance with local insolvency practitioners to help ensure the efficient and effective administration of casework. This was achieved through the award of a contract for the provision of insolvency services, following a competitive procurement process, which took effect from 22 December 2015 and was for two years with the option to extend to two further years if required. The contract allows those cases, in which the Official Receiver has concluded his statutory responsibility for investigation, to be passed out to the successful tenderers, who are then appointed as Office Holder. They are then responsible for all outstanding asset matters and for bringing the case to closure. As at 31 March 2018, 1835 cases had been passed out for closure.

Number of disqualification and restriction cases before the Court and the number of order made / undertakings given in the last 3 years



PERFORMANCE ANALYSIS FOR 2017/18

Key Target/Indicator	Target	2017/18 Achieved	2016/17 Achieved	Notes
To report to creditors on assets and liabilities within 12 weeks of the Order being made	100%	100%	100%	
To convene creditors' meetings within 12 weeks of the Order when it is considered appropriate that a meeting should be held	100%	100%	100%	
To complete the finalisation of 90% of Official Receiver bankruptcy cases within nine months of receipt	90%	88%	85%	1
To complete the finalisation of 90% of Official Receiver company cases within twelve months of receipt	90%	72%	38%	1
To submit all disqualification cases to the Departmental Solicitor for prospective proceedings within 2 years of relevant date	100%	100%	100%	
To submit all disqualification returns / reports to the Disqualification Unit within 3 months of the Order	100%	98%	76%	
To refer all identified prosecution cases to the PSNI within six months of receipt of a completed report	100%	100%	100%	2

¹ Whilst performance showed significant improvement on the previous year, the stated target was not met due to the continuing high volume of caseloads. The Insolvency Service has continued to review its structure and operations and use staff and IT resources as efficiently as possible to ensure an effective service is provided to all its clients. In addition, a number of vacancies arose through the year which created additional pressures for existing staff. Work continued with departmental Human Resources on vacancy management throughout the year to ensure vacancies were filled as quickly as possible.

² One case was identified as suitable for referral to PSNI in 2017/18.

2 Accountability Report

STATEMENT OF THE RESPONSIBILITIES OF THE DEPARTMENT FOR THE ECONOMY AND THE ACCOUNTING OFFICER

Under Article 358(3) of the 1989 Order the Department is required to prepare an account for each financial year in a form and on a basis approved by the Department of Finance.

The account is prepared on a cash basis and must properly present the receipts and payments of the Insolvency Account in the financial year and the balances at the year end.

The Department is required to send the account to the Comptroller and Auditor General for Northern Ireland, who is required to examine and certify it under Article 358(4) of the 1989 Order.

The Permanent Secretary of the Department for the Economy is the Accounting Officer for the Insolvency Account. His relevant role and duties as an Accounting Officer, including his responsibility for ensuring the regularity and proper recording of financial transactions and for keeping of proper records, are set out in the Accounting Officers' Memorandum issued by the Department of Finance and published in Managing Public Money Northern Ireland.

INSOLVENCY SERVICE - GOVERNANCE STATEMENT 2017-18

Introduction

- This Governance Statement reflects the Insolvency Service's governance, risk management and internal control arrangements as they have operated during the 2017/18 financial year. It also provides details of future actions planned by the Insolvency Service to mitigate risks and to address any internal control weaknesses that have been identified.
- 2. The Insolvency Service is a Branch within the Department for the Economy's Infrastructure and Regulation Group. DfE's Governance Statement is published in its Resource Accounts and reflects the overall governance, risk management and internal control environment in which the Insolvency Service operates.

The Governance Framework

 Corporate Governance refers to the way in which organisations are directed and controlled.
 DfE's governance framework, which ensures the effectiveness of the direction and control of the Department, is set out in detail in its governance statement which the Insolvency Service follows.

Individual Responsibilities

The DfE Minister

4. The Department has functioned without a Minister for the 2017/18 financial year.

The Accounting Officer

5. The Permanent Secretary is the principal Accounting Officer for the Department and may be called to account in the Northern Ireland Assembly for the stewardship of the resources under the Department's control. As Accounting Officer, the Permanent Secretary is personally responsible for ensuring that the Department, and any subsidiary to it or organisation

sponsored by it, operates effectively and to a high standard of probity. The Permanent Secretary for the 2017/18 financial year was Dr Andrew McCormick from 01 April 2017 to 16 February 2018 and Mr Noel Lavery from 19 February 2018 for the remainder of the year.

Organisation and Structures

- 6. The key organisational structures which support the delivery of corporate governance in the Department are the:
 - Departmental Board;
 - Departmental Audit and Risk Assurance Committee;
 - Casework Committee; and
 - Senior Management Team.

Management Team

7. The Insolvency Service Management Team meets regularly to discuss ongoing operational issues. It is chaired by the Director of Insolvency and membership comprises of the Official Receiver and Deputy Official Receivers; the Principal Examiner and Senior Examiners responsible for Directors Disqualification and Bankruptcy Restriction Orders, Insolvency Practitioner Unit, Finance and Central Accounting Unit; the IT Project Manager; the Deputy Principals responsible for legislation and the Training Officer.

Risk Management

8. The Department places significant emphasis on risk management. Risk management is viewed as an essential element of the Department's Corporate Governance Framework, and is managed at corporate and divisional levels.

- 9. Corporate risks are managed collectively by the Departmental Board.
- Risks relating to the Insolvency Service are reflected in their divisional risk register.
 Insolvency divisional risks being managed at 31 March 2018 related to:
 - Delivery of our commitments
 - Service standards of our suppliers
 - Governance standards
 - Financial management
 - Information management
 - Compliance with EU Directives/Regulations
- 11. Controls were in place and action taken to mitigate the above risks.

Six Monthly Assurance Statements

- 12. Each Deputy Secretary and NDPB Chief
 Executive is required to provide six monthly
 Assurance Statements to the Permanent
 Secretary as Departmental Accounting Officer.
 The statements confirm the efficacy of the
 systems of internal control within their areas of
 responsibility and, where appropriate, draw the
 attention of the Permanent Secretary to any
 significant internal control issues.
- 13. The Insolvency Service had no internal control issues to report during the year.

Data Security

14. The Insolvency Service is fully committed to complying with the Data Protection Act 1998 and follows the departmental guidance on data sharing and the data breach management plan. During the reporting period the Director of the Insolvency Service reviewed information security compliance in the six monthly assurance statement. The Insolvency Service reported two data security breaches during the year, which were dealt with in line with Department's data breach management plan.

Business Continuity Management (BCM)

15. The Department has in place a Business
Continuity Management (BCM) process,
whereby each Branch/Division and
Departmental building has a dedicated and
managed Business Continuity Plan (BCP).
All Branch/Divisional BCPs are reported on in
the Six Monthly Assurance statement and the
BCM process is subject to an annual review by
Internal Audit Service. The BCP for Fermanagh
House is updated on a regular basis, when
required.

Internal Audit

- 16. Internal Audit Service's main remit is to provide the Accounting Officer with an independent and objective opinion on the overall adequacy and effectiveness of the Department's risk management, control and governance processes. The Internal Audit Annual Opinion and Report is a key element of the framework of assurance that the Accounting Officer needs to inform this Governance Statement. Internal Audit Service operates in accordance with HM Treasury's Public Sector Internal Audit Standards. During 2017/18 there were no Internal Audit reviews of the Insolvency Service.
- 17. The Insolvency Section has its own Audit Section which audits, on a risk basis, a sample of those cases administered internally by the Official Receiver as well as cases which are passed out for administration by private sector Insolvency Practitioners.
- 18. During 2017/18 Audit Section held 4 meetings with the Official Receiver Unit to discuss areas of concern and to highlight trends. Audit Section also issued monthly reports for the attention of all Unit heads and an annual report was produced setting out the main issues arising during the year, which included:

- Administration fees incorrectly applied to VAT refunds;
- Tax refunds not being claimed;
- Insufficient funds from Income Payment Agreements being collected; and
- Bankruptcy Restriction Orders not being pursued due to excessive workload.

Compliance with the Corporate Governance Code

19. Within Northern Ireland, Departments are required to operate under the "Corporate Governance in Central Government Departments: Code of Good Practice NI 2013". The 2013 Code contains the requirement for Departments to "comply or explain" any significant departures from the guidance set out in the Code. During 2017/18, the Department complied with the principles and supporting provisions set out in this Code. The Code outlines a model Board Operating Framework that can be used to document a board's roles and responsibilities. It also sets out departmental responsibilities in the management of Arm's Length Bodies. The Department is currently in the process of finalising a formal Corporate Governance Framework for the Department. There are draft Terms of Reference in place which are currently being followed.

Quality of Data Used by the Departmental Board

20. The Departmental Board uses information based on a number of data sources. In relation to performance targets, the Board draws assurance from the fact that a number of the data sources used are also utilised for the publication of Official Statistics or National Statistics. Data relating to financial information and absenteeism is derived from NICS-wide systems such as Account NI and HR Connect. The Departmental Board takes assurance on the quality of this data from the internal controls in place in the Department and the scrutiny of the Account NI and HR Connect systems by DFP's Internal Audit Service and the

supply of information on absenteeism to departments by the Northern Ireland Statistics and Research Agency (NISRA).

Ministerial Directions

21. No Ministerial Directions were issued during the 2017/18 financial year relating to the Insolvency Service.

Conclusion

- 22. DfE's Insolvency Service has a rigorous system of corporate governance on which I rely, as Permanent Secretary and Accounting Officer, to form an opinion on the probity and use of public funds, as detailed in Managing Public Money Northern Ireland.
- 23. Having considered the accountability framework within the Department in general, and the Insolvency Service in particular, and in conjunction with assurances given to me by the Departmental Audit and Risk Committee, I am content that a sound system of internal governance has been in operation during the period 2017/18.

NOEL LAVERY

Permanent Secretary

Department for the Economy

REMUNERATION AND STAFF REPORT (audited information)

The Insolvency Service is a division in the Infrastructure and Regulation Group within the Department for the Economy and details of our remuneration policy is included within the Department's resource accounts.

A summary of the staff running costs is as follows:-

Resources			
	2017/18	2016/17	
Staff Costs	£3.695M	£3.675M	
Staff in post at 31 March comprising:			
Specialist grades Administrative grades	54 <u>49</u>	53 <u>51</u>	
	103	104	

THE CERTIFICATE AND REPORT OF THE COMPTROLLER AND AUDITOR GENERAL TO THE NORTHERN IRELAND ASSEMBLY

Opinion on financial statements

I certify that I have audited the financial statements of the Insolvency Service for the year ended 31 March 2018 under the Insolvency (Northern Ireland) Order 1989. The financial statements comprise: the Receipts and Payments Account, Statement of Balances and the related notes. These financial statements have been prepared under the accounting policies set out within them. I have also audited the information in the Remuneration and Staff Report that is described in that report as having been audited.

In my opinion the financial statements:

- properly presents the receipts and payments of Insolvency Service for the year then ended and the balances as held at 31 March 2018; and
- have been properly prepared in accordance with the (Northern Ireland) Order 1989 and the Department of Finance's directions issued thereunder.

Opinion on regularity

In my opinion, in all material respects the receipts and payments recorded in the financial statements have been applied to the purposes intended by the Assembly and the financial transactions recorded in the financial statements conform to the authorities which govern them.

Basis of opinions

I conducted my audit in accordance with International Standards on Auditing (UK) (ISAs) and Practice Note 10 'Audit of Financial Statements of Public Sector Entities in the United Kingdom'. My responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of this certificate. My staff and I are independent of the Insolvency Service in accordance with the ethical requirements of the Financial Reporting Council's Revised Ethical Standard 2016, and have fulfilled our other ethical responsibilities in accordance with these requirements. I believe that the audit evidence obtained is sufficient and appropriate to provide a basis for my opinions.

Other Information

The Department for the Economy and the Accounting Officer are responsible for the other information included in the annual report. The other information comprises the information included in the annual report other than the financial statements, the parts of the Remuneration and Staff Report described in the report as having been audited and my audit certificate and report. My opinion on the financial statements does not cover the other information and I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial statements, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or my knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Opinion on other matters

In my opinion:

- the parts of the Remuneration and Staff Report to be audited have been properly prepared in accordance with Department of Finance's directions made under the Insolvency (Northern Ireland) Order 1989; and
- the information given in the Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Responsibilities of the Accounting Officer for the financial statements

As explained more fully in the Statement of the Responsibilities of the Department for the Economy and the Accounting Officer, the Department and the Accounting Officer are responsible for the preparation of the financial statements and for being satisfied that they properly present the receipts and payments during the year.

Auditor's responsibilities for the audit of the financial statements

My responsibility is to audit, certify and report on the financial statements in accordance with the Insolvency (Northern Ireland) Order 1989.

I am required to obtain evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of my responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website www.frc.org.uk/auditorsresponsibilities. This description forms part of my certificate.

In addition, I am required to obtain evidence sufficient to give reasonable assurance that the receipts and payments recorded in the financial statements have been applied to the purposes intended by the Assembly and the financial transactions recorded in the financial statements conform to the authorities which govern them.

Matters on which I report by exception

I have nothing to report in respect of the following matters which I report to you if, in my opinion:

- adequate accounting records have not been kept; or
- the financial statements and the parts of the Remuneration and Staff Report to be audited are not in agreement with the accounting records; or
- I have not received all of the information and explanations I require for my audit; or
- the Governance Statement does not reflect compliance with the Department of Finance's guidance.

Report

I have no observations to make on these financial statements.

KJ Donnelly

Comptroller and Auditor General Northern Ireland Audit Office 106 University Street Belfast

Kierar J Dannelly

BT7 1EU

14th November 2018

3 Financial Statements

STATEMENT OF RECEIPTS AND PAYMENTS FOR YEAR ENDED 31 MARCH 2018

Prepared under Article 358(3) of the Insolvency (Northern Ireland) Order 1989 in respect of Company Liquidations, Bankruptcies and Estates of Deceased Insolvents, including Arrangements under the control of the Court up to 30 September 1991.

RECEIPTS	Notes	2017-18 £	2016-17 £
Sums received in respect of realisation of company assets etc (Article 503(2) of the 1986 Order and Regulation 5(1) of the 1996 Regulations)	(1)	2,178,267	3,315,157
Sums received in respect of realisation of estates of bankrupts etc (Article 6(1) of the 1980 Order and Regulation 20(1) of the 1996 Regulations)	(2)	9,458,939	9,968,081
Interest credited to individual accounts under Articles 611(2) of the 1986 Order, 7(2) of the 1980 Order and regulations 9 and 24 of the 1996 Regulations	(3)	29,304	145,808
Unclaimed dividends and undistributed balances paid to the Dept. under Articles 595(1) of the 1986 Order, 6(2) of the 1980 Order and Regulations 18 and 32 of the 1996 Regulations	(4)	209,777	86,117
Sums received to which the Official Receiver does not have clear title	(5)	21,361	86,771
Sums received in respect of prescribed fees	(6)	216,366	160,837
		12,114,014	13,762,771

PAYMENTS	Notes	2017-18 £	2016-17 £
Sums paid in respect of expenses and distributions under Article 502(3) of the 1986 Order, Regulations 7(2) and 22(1) of the 1996 Regulations and Article 361(2a) of the 1989 Order Company liquidations $\pounds 7,044,133$ Bankruptcy $\pounds 7,917,670$	(7)	14,961,803	9,040,003
Fees and remuneration charged and appropriated in aid of the Dept. for the Economy	(8)	3,572,333	3,059,930
Unclaimed dividends and undistributed balances surrendered to consolidated fund under Articles 595(3) of the 1986 Order, 24(3) of the 1980 Order and 358(5) of the 1989 Order	(9)	160,824	-1,175
Unclaimed dividends ordered to be refunded under Articles 595(2) of the 1986 Order, 24(2) of the 1980 Order and Regulation 33 of the 1996 Regulations	(10)	28,555	975
Sums paid to parties with clear title	(11)	7,055	34,321
Sums surrendered to the Crown Solicitor under Article 605(1) of the 1986 Order and Section 1012(1) of the Companies Act 2006	(12)	16,709	198
		18,747,279	12,134,252
EXCESS OF PAYMENTS OVER RECEIPTS FOR THE FINANCIAL YEAR		-6,633,265	1,628,519

STATEMENT OF BALANCES AS AT 31 MARCH 2018

STATEMENT OF BALANCES AS AT 31 MARCH 2018			
	Notes	2017-18	2016-17
	Notes	£	£
Balance at beginning of financial year in respect of:			
Liquidations: cash at bank and in hand		13,523,820	12,934,504
Bankruptcies: cash at bank and in hand		15,373,514	14,334,310
		28,897,334	27,268,814
Excess of payments over receipts for the financial year		-6,633,265	1,628,519
		22,264,069	28,897,333
Balance at end of financial year in respect of:			
Liquidations: cash at bank and in hand		8,146,547	13,523,820
Bankruptcies: cash at bank and in hand	(13)	14,117,522	15,373,513
		22,264,069	28,897,333

The notes on pages 43 to 48 form part of the account

Noel Lavery

Accounting Officer
Department for the Economy
30 October 2018

Medsleveny

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES

The account is prepared in accordance with Article 358(3) of the Insolvency (Northern Ireland) Order 1989 and is in a form approved by the Department of Finance (DoF). The account is prepared on a cash basis and must properly present the receipts and payments for the financial year and the cash balances at the year end.

RECEIPTS

1. REALISATION OF COMPANY ASSETS, ETC.

Sums received during the period (other than fees fixed by Regulations) can be summarised as follows:

	2017-18	2016-17
	£	£
Realisation of assets etc.		
Company Liquidations	1,737,897	2,796,732
Deposits paid by Petitioners	440,370	518,425
	2,178,267	3,315,157

Deposits totalling £63,890 were refunded to DfE in 2017-18. These were pre November 2006 deposits were the presenter could not be identified. If a request for a refund is received, the money can be claimed back from DfE and refunded.

2. REALISATION OF ESTATES OF BANKRUPTS, ETC.

Sums received during the period (other than fees fixed by Regulations) can be summarised as follows:

	2017-18	2016-17
	£	£
Realisation of assets etc in the Estate of bankrupts, arranging debtors		
and deceased insolvents	8,633,119	9,060,706
Deposits paid by Petitioners	825,820	907,375
	9,458,939	9,968,081

3. INTEREST CREDITED

The total amount of interest received in respect of funds in the Insolvency Account during the year was £51,278 (previous year £155,364). During the year £29,304 (previous year £145,808) has been credited to the Insolvency Account and has been allocated as follows:

	2017-18 £	2016-17 £
Amounts credited to Companies in liquidation Amounts credited to Estates of bankrupts, arranging	11,202	72,144
debtors and deceased insolvents	18,102	73,664
	29,304	145,808

Of the balance of interest received on funds in the Insolvency Account during the year £5,576 is due to be surrendered to the Department. £16,398 was received at the end of the financial year and had yet to be allocated by $31^{\rm st}$ March 2018.

4. UNCLAIMED DIVIDENDS ETC.

Sums received during the period can be summarised as follows:

	2017-18	2016-17
	£	£
	00.400	40.400
Unclaimed dividends etc. in respect of company estates	86,486	12,100
Unclaimed dividends in respect of bankruptcy estates	123,291	74,017
	209,777	86,117

5. SUMS RECEIVED WITHOUT CLEAR TITLE

A separate suspense sub-account is kept of such receipts which, when clear title is established, are either placed to the credit of the appropriate insolvent or paid to the party who has title. During 2017-18, £21,361 (previous year £86,771) was received in respect of receipts where clear title was not yet established.

6. PRESCRIBED FEES

The sum of £216,366 (previous year £160,837) does not represent the total of fees charged by the Official Receiver but consists only of fees taken in cash. This figure represents fees paid on the registration of Individual Voluntary Arrangements (Article 4 of the Insolvency (Fees) Order (Northern Ireland) 2006 ($\bf a$)), fees paid on the application for the renewal of the authorisation to act as an insolvency practitioner and RPB maintenance payments (The Insolvency Practitioners and Insolvency Account (Fees) Order (Northern Ireland) 2006 ($\bf b$)) and fees paid on the application for a Debt Relief Order (The Insolvency (Fees) Order (Northern Ireland) 2006) ($\bf c$)).

⁽a) S.R. 2006 No.54 (Amended by S.R. 2009 No 201)

⁽b) S.R. 2006 No.53 (Amended by S.R. 2009 No 204, S.R. 2009 No 402 and S.R. 2011 No 389)

⁽c) S.R. 2006 No 54 (Amended by S.R. 2011 No 14)

PAYMENTS

7. EXPENSES AND DISTRIBUTIONS

The authority for the making of payments out of the Insolvency Account in connection with the administration of the estates of bankrupts and the winding up of companies are set out in Regulations 7(2) and 22(1) of the 1996 Regulations and for the Debt Relief Scheme, Article 361(2a) of the 1989 Order. Payments made during the period can be summarised as follows:

	2017	-18	201	.6-17
	Companies	Bankruptcy	Companies	Bankruptcy
	£	£	£	£
Costs & expenses	3,478,033	4,772,476	1,343,778	4,842,974
Dividend distribution	3,542,326	3,123,386	947,045	1,834,953
Income tax & Corporation tax	23,774	14,653	6,791	57,646
Debt relief expenses	0	7,155	0	6,816
	7,044,133	7,917,670	2,297,614	6,742,389

The figure for bankruptcy distributions includes undistributable balances of £20,157.

8. PRESCRIBED FEES

	2017-18	2016-17
	£	£
Companies	519,904	512,408
Bankruptcy	2,840,375	2,389,111
Registration of voluntary arrangements	21,770	15,990
Renewal of IP licences by DfE and RPB maintenance payments	137,820	97,732
Debt relief scheme	45,000	40,000
Other	7,464	4,689
	3,572,333	3,059,930

The total figure for fees charged to estate accounts and taken in cash includes £7,045 Value Added Tax for which the Department is accountable (previous year £7,147).

During the 2017-18 financial year write-off approval was received in relation to the loss of fees totalling £516,480 in 809 bankruptcy and 19 company estates (previous year £1,005,081.80 in 1316 bankruptcy and 182 company estates). These sums are not included in the total figure for fees.

9. TRANSFERS TO CONSOLIDATED FUND

Article 358(5) of the 1989 Order provides for unclaimed dividends and unapplied or undistributed balances which have remained unclaimed for a period of two years from the date of lodgement to the Insolvency Account to be transferred to the Consolidated Fund.

	2017-18	2016-17
	£	£
Companies	62,007	0
Bankruptcy	98,817	-1,175
	160,824	-1,175

The total comprises £68,408 paid to CFER for 2017-18 and the 2016-17 payment of £92,416, which was paid on 5^{th} April 2017.

10. UNCLAIMED DIVIDENDS REFUNDED

Payments made during the year to persons establishing title to unclaimed dividends or unapplied or undistributed balances previously lodged in the Insolvency Account can be summarised as follows:

	2017-18	2016-17
	£	£
Companies	27,183	0
Bankruptcy	1,372	975
	28,555	975

11. SUMS PAID TO PARTIES WITH CLEAR TITLE

Payments totalling £7,055 (previous year £34,321) were made to parties who established title to monies held in the Insolvency Account or who, already having title, were traced.

12. SUMS SURENDERED TO THE CROWN SOLICITOR

Article 605(1) of the 1986 Order states that all property and rights of a dissolved company shall be deemed to be bona vacantia and accordingly belong to the Crown.

	2017-18 £	2016-17 £
Companies Bankruptcy	0 16,709 16,709	63 135 198
13. BALANCE AT YEAR END		
	2017-18 £	2016-17 £
Cash at Bank and in hand	22,264,069	28,897,333
Represented by: Amounts received from Insolvency Practitioners and the Official Receiver in respect of company unclaimed dividends or unapplied or undistributed balances but not yet transferred to the Consolidated Fund (Article 358(5))	71,877	74,630
Amounts received from Insolvency Practitioners and the Official Receiver in respect of bankruptcy unclaimed dividends, or unapplied or undistributed balances but not yet transferred to the Consolidated Fund (Article 358(5))	142,411	168,265
Net funds held in the Insolvency Account in respect of companies in which a final dividend has not yet been paid	8,074,670	13,449,190
Net funds held in the Insolvency Account in respect of bankruptcy estates in which a final dividend has not yet been paid	13,975,111	15,205,248
	22,264,069	28,897,333

Note:

This balance does not include £2,500 in the Insolvency Service's separate interest account. Interest from the main account is paid monthly. At quarter end the interest due to the estate accounts is calculated and paid into the main bank account. A contingency of £2,500 has been retained for several years to cover banking fees. This will eventually be payable to DfE and should not be considered as part of the Insolvency Service accounts.

APPENDIX I

Abbreviations used in the report

ACCA Association of Chartered Certified Accountants

DDU Directors Disqualification Unit

De facto director Any person occupying the position of a director

Department Department for the Economy from 9 May 2016

Department of Enterprise, Trade and Investment until 8 May 2016

High Court Northern Ireland High Court

IAIR International Association of Insolvency Regulators

ATI Accounting Technicians in Ireland

ICSA Institute of Chartered Secretaries and Administrators

IPU Insolvency Practitioner Unit

Minister Up until 14 October 2002 the Minister for Enterprise, Trade and Investment in the

Northern Ireland Assembly.

From 15 October 2002 until 7 May 2007 the Northern Ireland Office Minister with

responsibility for Enterprise, Trade and Investment.

From 8 May 2007 the Minister for Enterprise, Trade and Investment in the

Northern Ireland Assembly.

From 8 May 2016 the Minister for the Economy.

There has been no Minister since 2 March 2017

PDP Personal Training and Development Plan

DPP Director of Public Prosecutions for Northern Ireland

R3 Association of Business Recovery Professionals

RPB Recognised Professional Body

Service Insolvency Service

Shadow director A person in accordance with whose directions or instructions the directors of the

company are accustomed to act

SIP Statement of Insolvency Practice

SPI Society of Practitioners of Insolvency

STIIP Success Through Investors in People

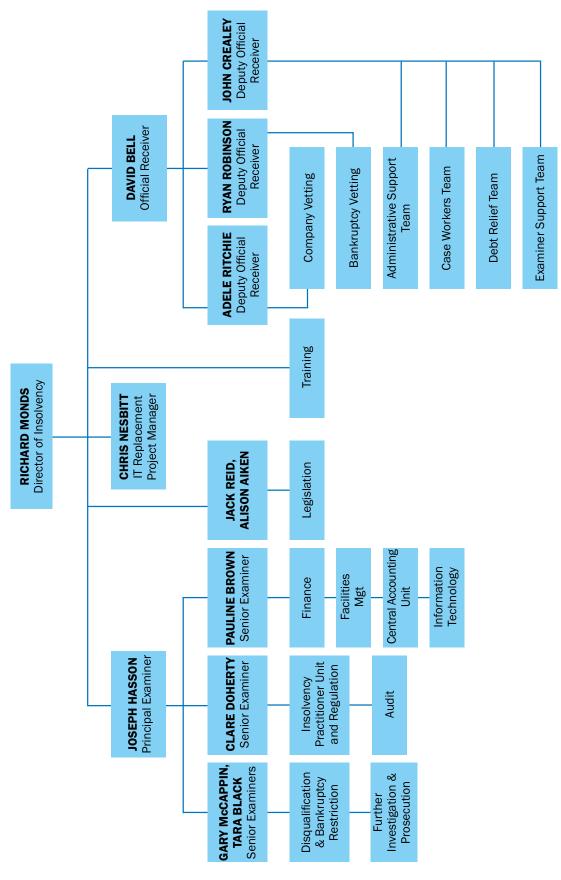
UNCITRAL United Nations Commission on International Trade Law

APPENDIX II

Primary Legislation in existence at 31 March 2018:

- The Insolvency (Northern Ireland) Order 1989 (S.I. 1989/2405 (N.I. 19))*
- The Insolvency (Northern Ireland) Order 2002 (S.I. 2002/3152 (N.I. 6))
- The Insolvency (Northern Ireland) Order 2005 (S.I. 2005/1455 (N.I. 10))
- The Company Directors Disqualification (Northern Ireland) Order 2002 (S.I. 2002/3150 (N.I. 4))
- The Company Directors Disqualification (Amendment) (Northern Ireland) Order 2005 (S.I. 2005/1454 (N.I. 9))
- The Debt Relief Act (Northern Ireland) 2010 (Chapter 16)
- The Insolvency (Amendment) Act (Northern Ireland) 2016 (Chapter 2)
- *This Order was amended during 1994 by two U.K. wide Acts
- The Insolvency Act 1994 (c.7)
- The Insolvency (No. 2) Act 1994 (c.12)

Management structure



NUMBER, ESTIMATED LIABILITIES, ESTIMATED TO REALISE/REALISED ASSETS OF COMPANIES WOUND UP AND FAILURES IN PRINCIPAL TRADES AND OCCUPATIONS DURING THE YEAR ENDED 31 MARCH 2018

	Bankruptcy Orders and Orders for Administration of Estates of Deceased Insolvents		Company Winding-Up Orders			
	No.	Liabilities	Assets	No.	Liabilities	Assets
		£	£		£	£
AGRICULTURE:	26	5,853,242	1,087,086	0	0	0
FORESTRY & FISHING:	8	2,458,491	58,843	1	122,814	224
MINING & ENERGY INDUSTRIES:	0	0	0	1	193,690	0
MANUFACTURING INDUSTRIES:						
Metal Manufacture	3	326,567	1,063	0	0	0
Manufacture of chemicals	1	26,844	7,180	0	0	0
Engineering & allied industries	6	1,142,454	2,744	3	854,553	0
Textiles & clothing manufacture	0	0	0	1	82,835	27,479
Manufacture of timber & furniture	0	0	0	1	272,581	0
Paper, printing & publishing	2	173,278	131	0	0	0
Other manufacture	5	374,095	124,429	2	1,503,401	1,000
WHOLESALE DISTRIBUTION:						
Wholesale of food & drink	1	158,934	0	3	1,228,792	0
Motor vehicle wholesalers	1	21,773	51,339	2	2,587,273	104,454
Other wholesale	6	5,816,719	45,352	0	0	0
RETAILING:						
Retail of food, drink & tobacco	15	593,516	45,340	7	570,466	21,803
Retail of textiles & clothing	2	268,730	859	3	936,205	150,086
Motor vehicles & petrol sales	4	801,017	6,645	5	797,858	158,456
Retail of furniture	2	166,612	465,000	1	880,414	192,850
Retail of electrical goods	1	24,284	0	1	492,418	165
Other retail	20	2,399,063	97,514	3	678,276	0
CONSTRUCTION:						
General construction and demolition	35	7,183,155	704,821	26	49,319,983	2,341,078
Home improvements	5	2,486,248	67,221	1	245,409	0
Decorating & small works	3	425,913	30,593	1	120,882	11,118
Building repairs	11	1,065,786	16,013	4	690,257	203,720
Electrical & plumbing	10	1,482,405	135,030	1	30,569	0
TRANSPORT & COMMUNICATIONS:						
Road transport	18	4,783,358	161,573	3	347,405	88,221
Shipping	2	233,718	0	1	419,170	84,336
Other transport & communications	5	262,204	330	0	0	0

Continued on next page

NUMBER, ESTIMATED LIABILITIES, ESTIMATED TO REALISE/REALISED ASSETS OF COMPANIES WOUND UP AND FAILURES IN PRINCIPAL TRADES AND OCCUPATIONS DURING THE YEAR ENDED 31 MARCH 2018

	Bankruptcy Orders and Orders for Administration of Estates of Deceased Insolvents			Company Winding-Up Orders		
	No.	Liabilities	Assets	No.	Liabilities	Assets
		£	£		£	£
FINANCE & BUSINESS SERVICES						
Accounts & legal services	8	7,442,275	285,905	2	156,777	51,500
Real estate	17	26,325,574	362,508	9	12,722,738	55,747
Computer services	0	0	0	5	197,647	192,709
Management services	2	127,854	0	4	472,396	0
Other business services	17	4,235,330	23,981	15	3,426,881	339,968
OTHER SERVICES						
Recreational Services	4	344,258	32,854	11	1,177,474	99,966
Medical Services	7	1,584,757	52,318	1	126,254	0
Educational Services	3	1,095,203	11,411	1	326,741	11,986
Repair of consumer goods	1	171,829	0	0	0	0
Hairdressing & beauty parlours	12	860,883	1,986,057	4	113,940	9,621
Other services	37	8,058,937	324,043	10	4,665,030	677,545
HOTELS & CATERING						
Residential accommodation	5	988,346	0	2	5,895,983	24
Licensed premises	3	169,451	0	7	1,324,154	144,874
Restaurants	16	3,127,677	122,223	8	1,494,321	26,912
Other catering	3	1,485,044	0	3	108,291	9,713
EMPLOYEES						
No occupation or unemployed	138	21,986,478	1,602,549	0	0	0
Directors & promoters of companies	10	8,584,341	336,309	0	0	0
Occupation unknown	34	5,230,087	156,187	0	0	0
Employees	255	41,173,518	1,415,552	0	0	0
TOTAL	764	171,520,248	9,821,003	153	94,583,878	5,005,555

^{*} Does not include Orders rescinded or annulled

APPENDIX V

OFFICIAL RECEIVER'S INVESTIGATION WORK

	2017/18	2016/17
Prosecution - Reports of Possible Offences		
Main Offence per Report:-		
Credit Offences	0	1
Removal of property	0	0
Acting as a director whilst disqualified by bankruptcy	0	0
Failure to pay monies to OR	0	0
Total Prosecution Reports	0	1
Disqualification		
Total Conduct Reports on Company Directors	135	271
Applications to suspend bankrupt's automatic discharge	41	32
Applications for public examination		
Bankruptcies	18	30
Liquidations	29	43
Total applications for public examination	47	73



Insolvency Service

Insolvency Service Fermanagh House Ormeau Avenue Belfast BT2 8NJ

Telephone: 028 9054 8531

Text Relay: 18001 028 9054 8531 Email: insolvency@economy-ni.gov.uk