



MONTHLY PERFORMANCE REPORT

January 2021

Service Achievements – Disclosures January 2021

AccessNI processed 9,953 disclosure certificates¹. Information was disclosed on 488 certificates².

Type	Number processed	Information disclosed
Basic	3346	84
Standard	392	60
Enhanced	6215	344

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.9%	1 day
95% of Basics applied for by citizen issued within 14 days	99.4%	2 days
99% Standards issued within 7 days	100%	1 day
70% Enhanced issued within 10 days	97.4%	
95% Enhanced issued within 21 days	99%	2 days
98% of enhanced issued within 28 days	99.4%	

¹ Volumes were down on normal December figures due to Covid-19 pandemic.

² The information disclosed number can include cases processed before January 2021 but which have been printed and issued in that month.

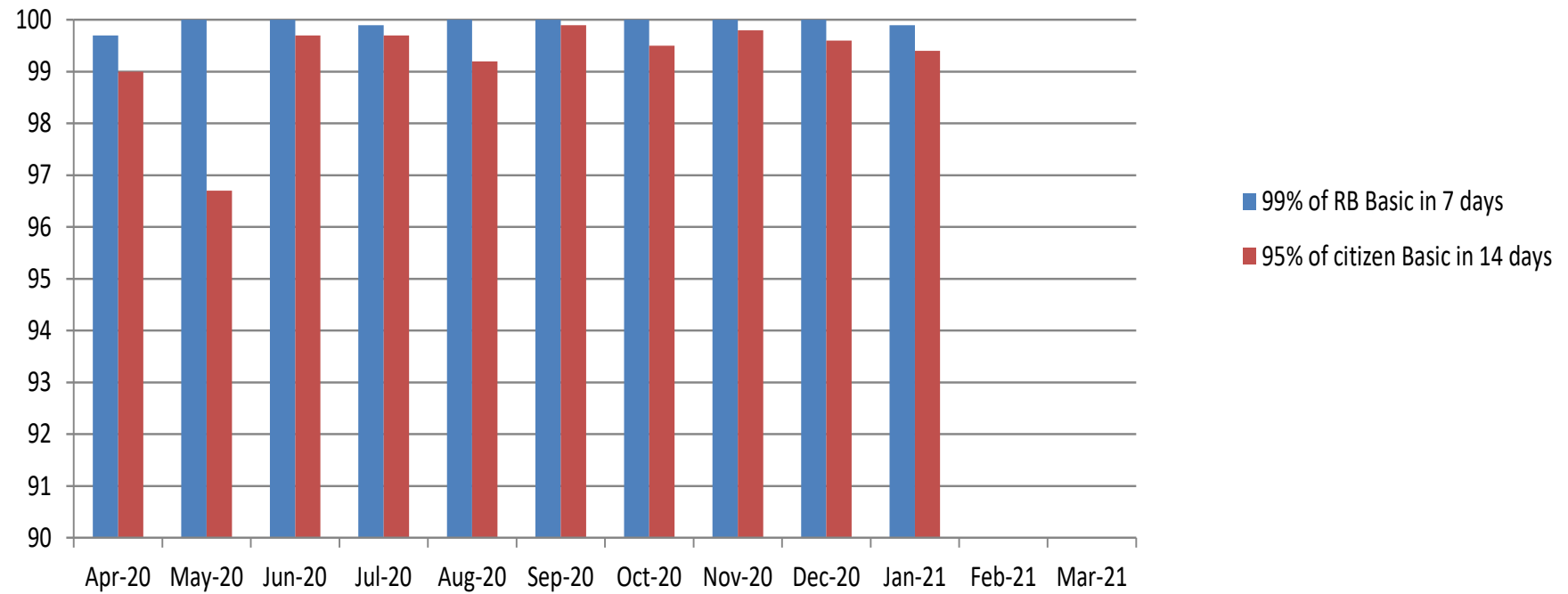
This month AccessNI also;

- Issued 63% of certificates by digital means and 37% by paper;
- Filtered old and minor offences from 50 standard and 262 enhanced certificates;
- Made 23 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 5 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 81 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 1,829 applications for enhanced certificates to PSNI and 329 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate. PSNI made 16 disclosures of information for inclusion in AccessNI certificates;
- Dealt with 0 phone calls transferred from Nirect; and
- Made 8 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

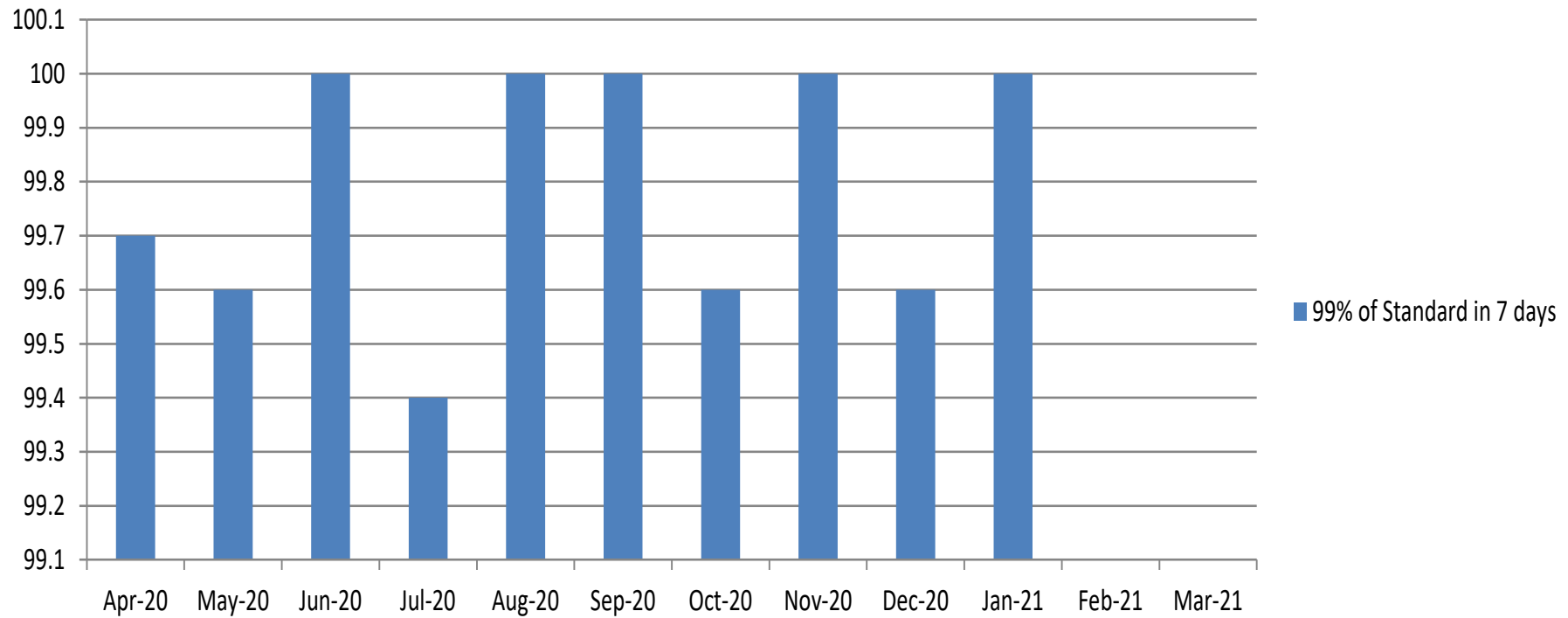
Monthly summary table

	Jan-21	%Jan -20	Total 20/21	%19/20
Applications Received				
Basic	3,551	23.00%	23522	-14.00%
Standard	411	0.70%	3468	-17.50%
Enhanced	6,521	-23.00%	69470	-28.00%
Total	10,483	-11.40%	96,460	-23.30%
Applications Processed				
Basic	3,346		22,147	
Standard	392		3307	
Enhanced	6,215		70224	
Total	9,953		95678	

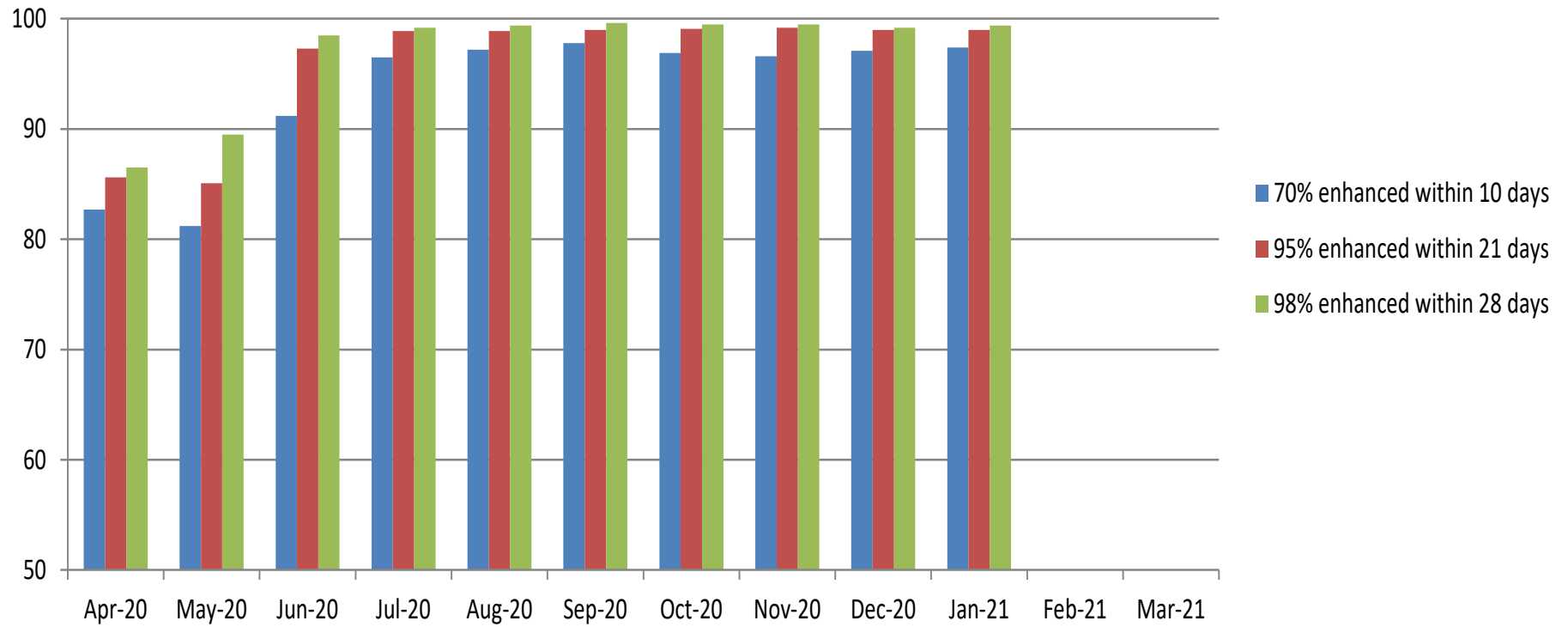
Issue of basic certificates against targets



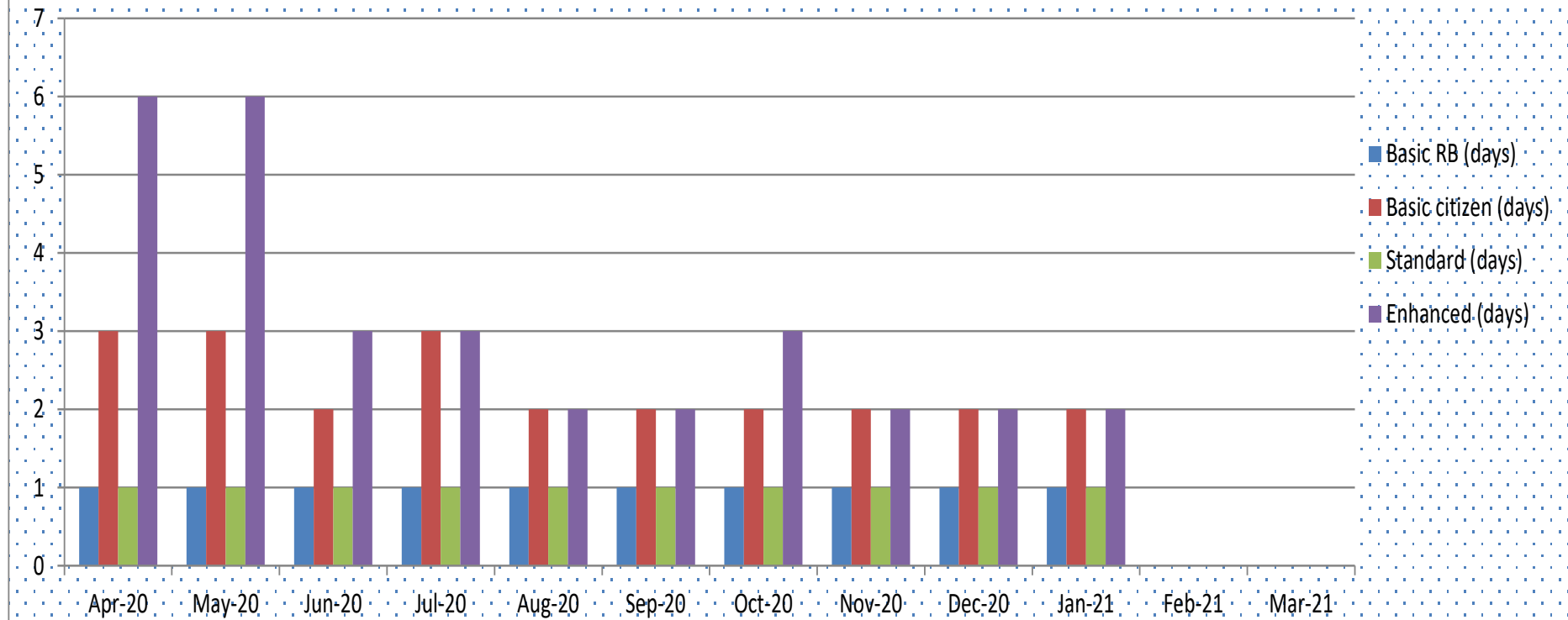
Issue of standard certificates against target



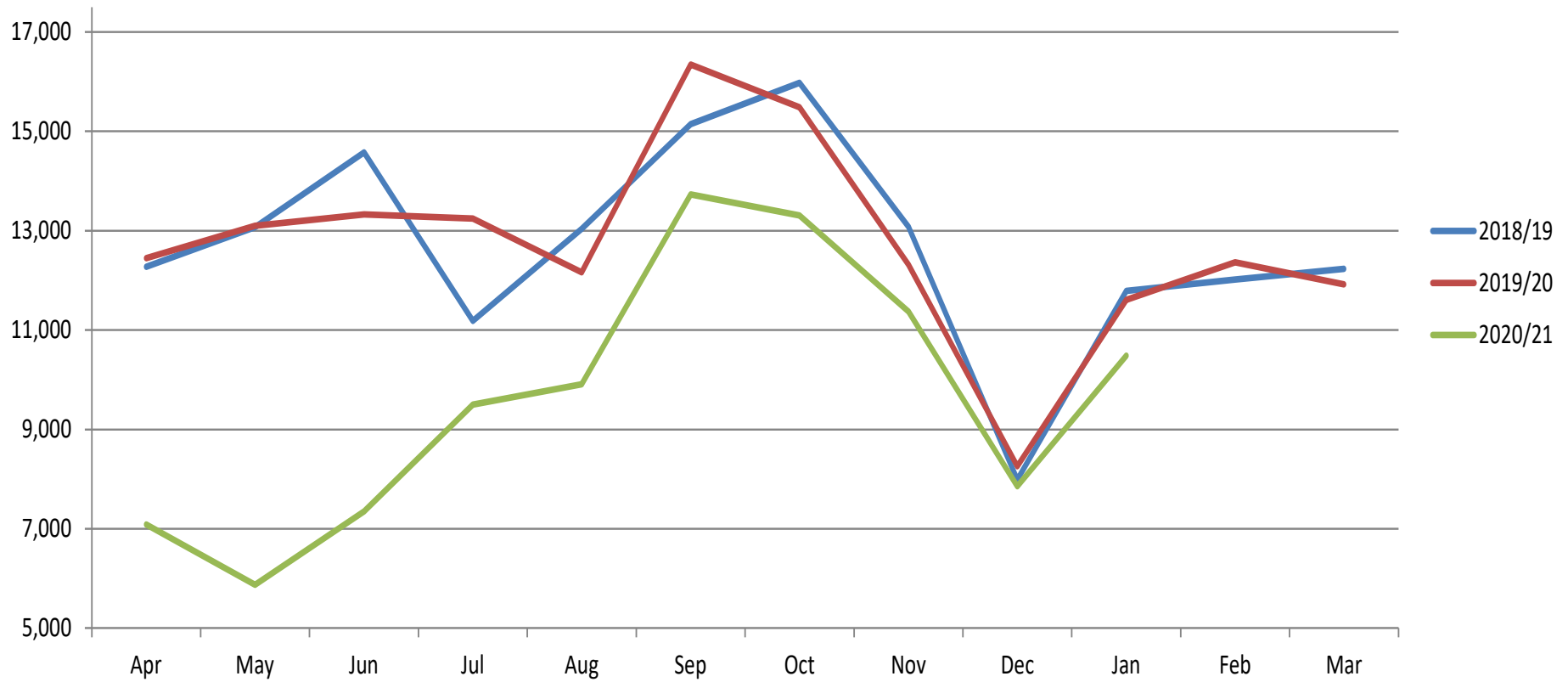
Issue of enhanced checks against targets



Average number of days to issue a certificate



Monthly flow of applications received over last 3 years



Monthly flow of applications processed for last 3 years

