



MONTHLY PERFORMANCE REPORT

February 2021

Service Achievements – Disclosures February 2021

AccessNI processed 10,545 disclosure certificates¹. Information was disclosed on 515 certificates².

Type	Number processed	Information disclosed
Basic	3492	90
Standard	236	32
Enhanced	6817	393

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.6%	2 days
99% Standards issued within 7 days	100%	1 day
70% Enhanced issued within 10 days	97.9%	
95% Enhanced issued within 21 days	99.4%	2 days
98% of enhanced issued within 28 days	99.5%	

¹ Volumes were down on normal February figures due to Covid-19 pandemic.

² The information disclosed number can include cases processed before February 2021 but which have been printed and issued in that month.

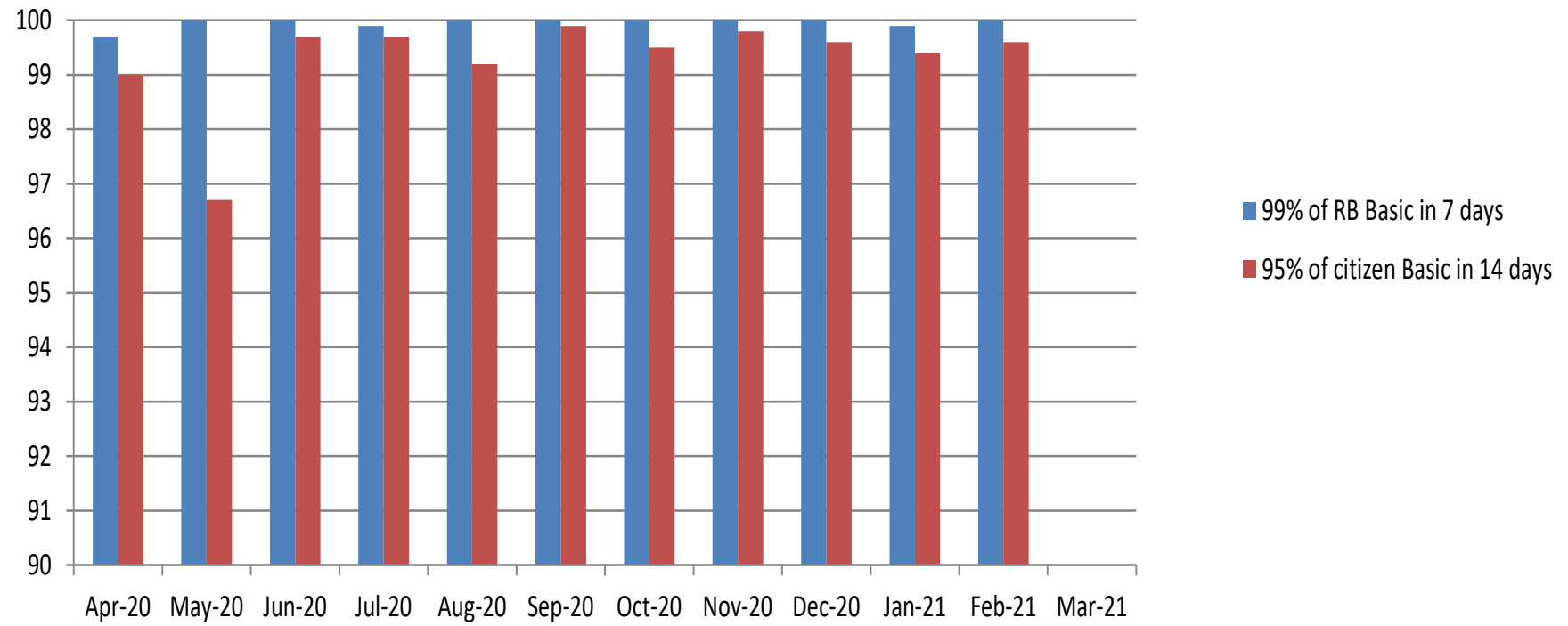
This month AccessNI also;

- Issued 62% of certificates by digital means and 38% by paper;
- Filtered old and minor offences from 27 standard and 326 enhanced certificates;
- Made 27 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 7 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 91 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 1,935 applications for enhanced certificates to PSNI and 322 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate. PSNI made 11 disclosures of information for inclusion in AccessNI certificates;
- Dealt with 2 phone calls transferred from Nirect; and
- Made 20 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

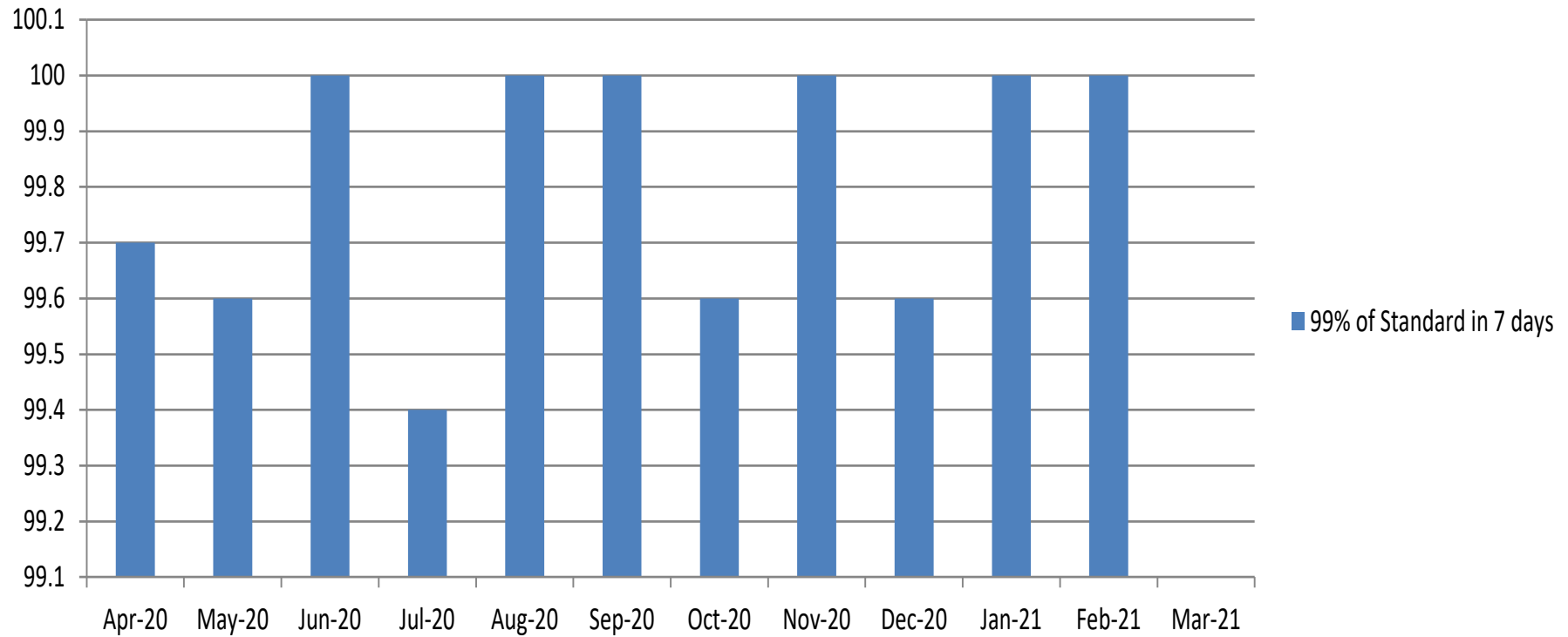
Monthly summary table

	Feb-21	%Feb -20	Total 20/21	%19/20
Applications Received				
Basic	3,639	26.00%	27161	-10.40%
Standard	253	-20.00%	3721	-17.50%
Enhanced	6,735	-26.40%	76205	-28.00%
Total	10,627	-14.00%	107,087	-23.80%
Applications Processed				
Basic	3,492		25,639	
Standard	236		3543	
Enhanced	6,718		77041	
Total	10,446		106223	

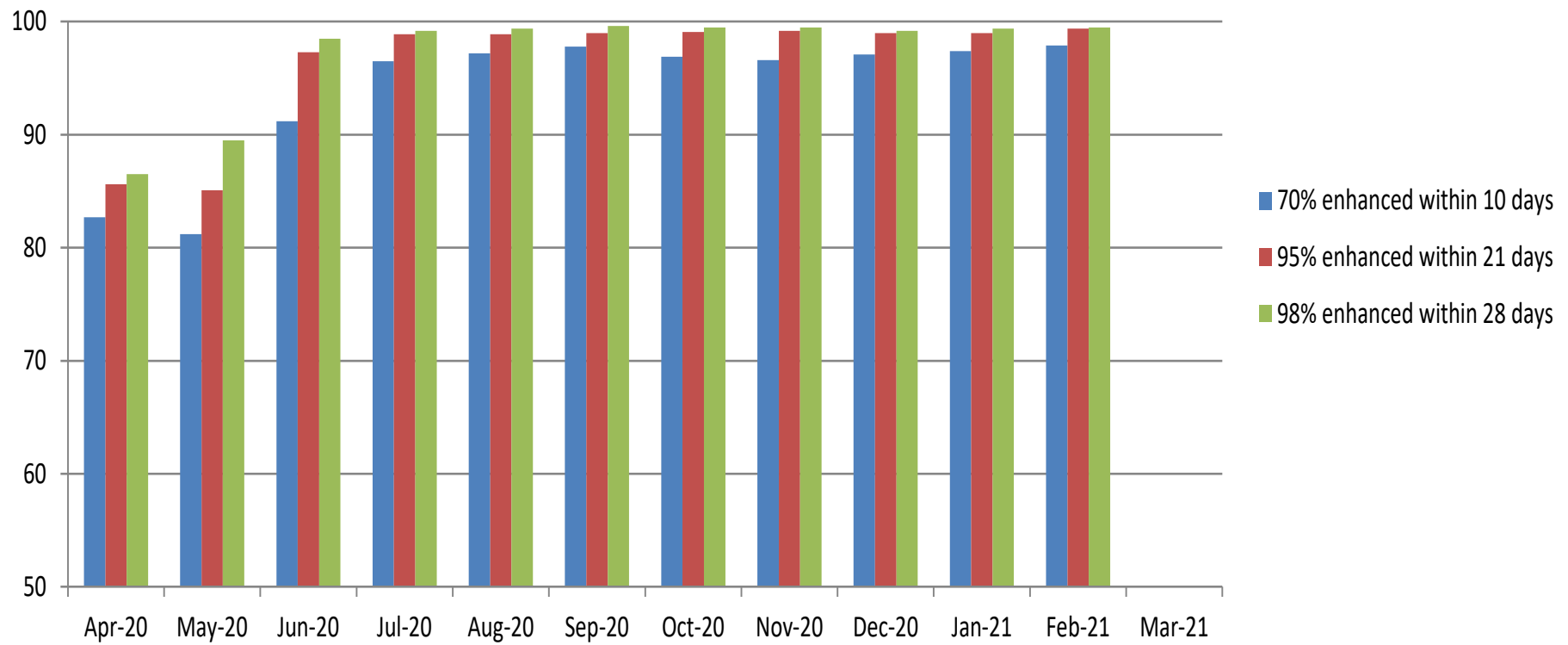
Issue of basic certificates against targets



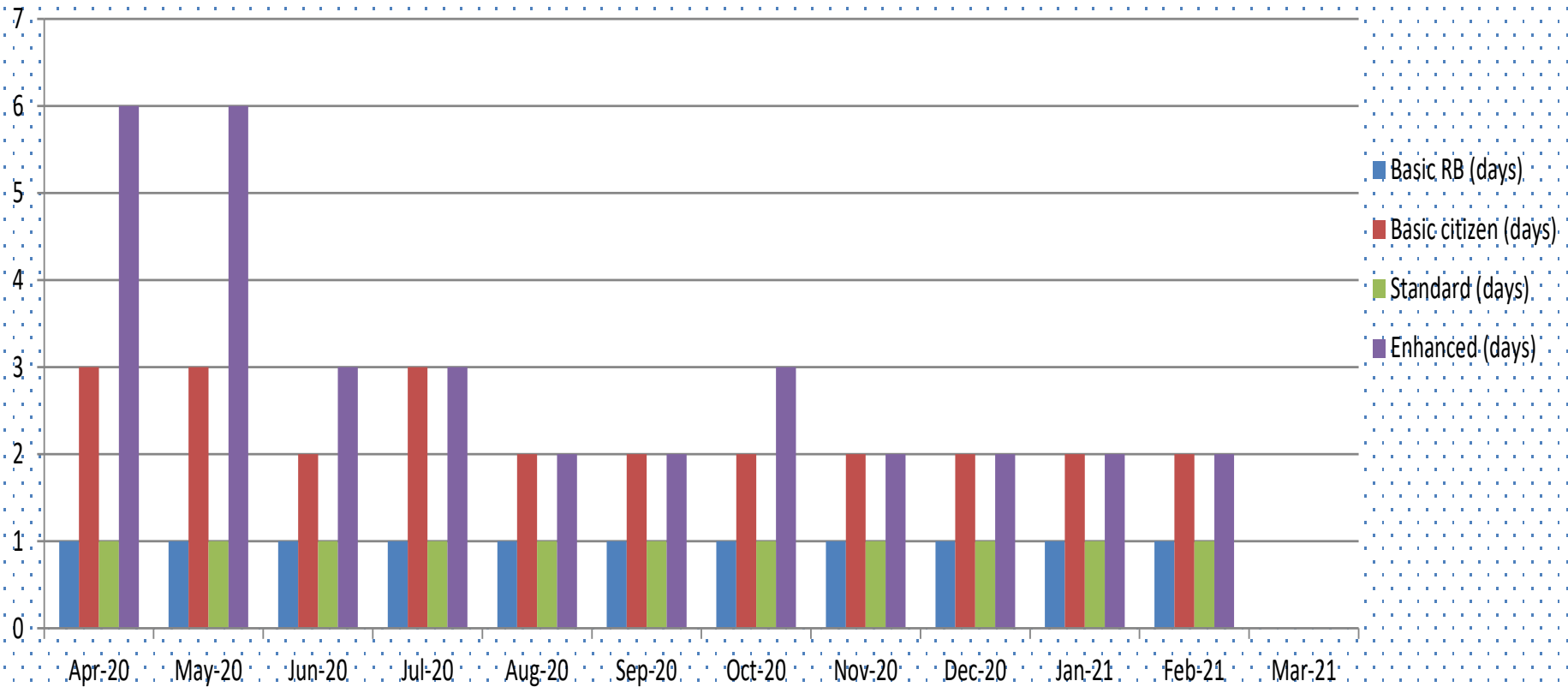
Issue of standard certificates against target



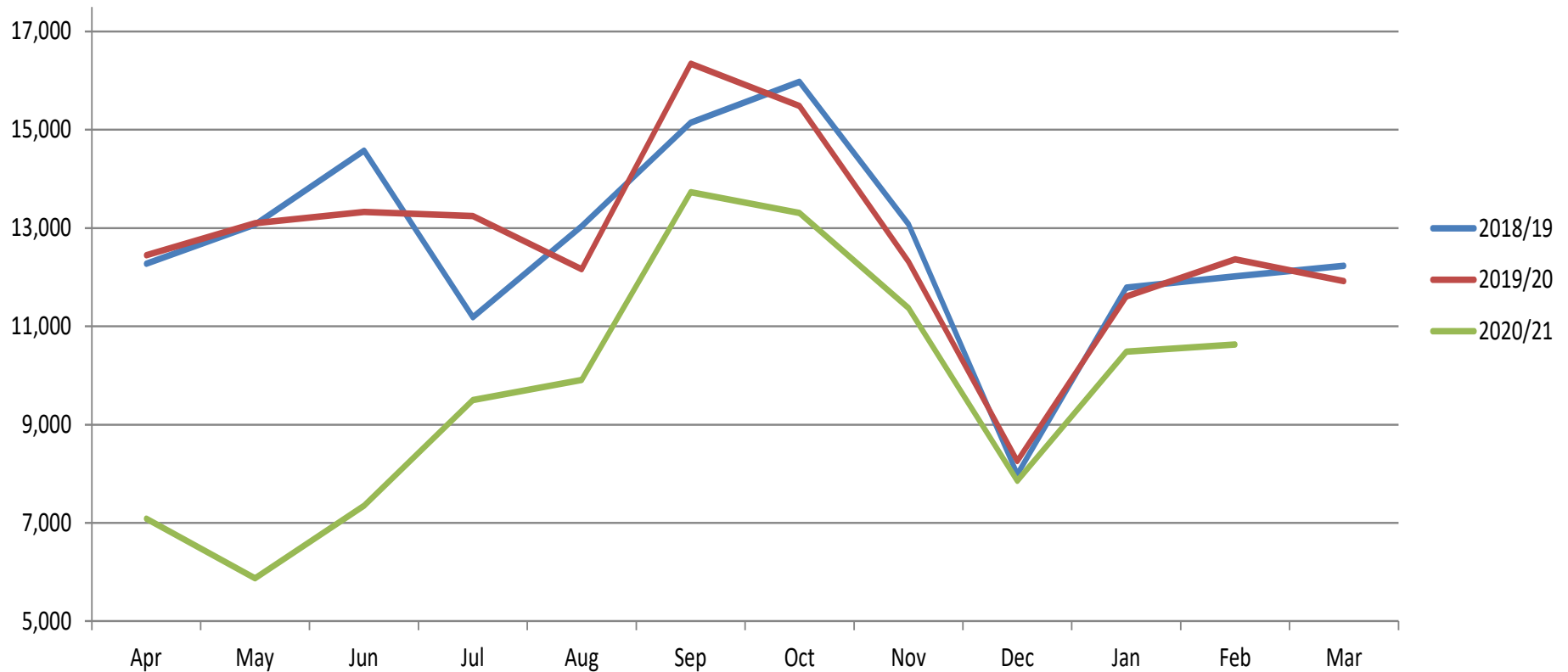
Issue of enhanced checks against targets



Average number of days to issue a certificate



Monthly flow of applications received over last 3 years



Monthly flow of applications processed for last 3 years

