



MONTHLY PERFORMANCE REPORT

March 2023

Service Achievements – Disclosures March 2023

AccessNI processed 15,352 disclosure certificates. Information was disclosed on 678 certificates¹.

Type	Number processed	Information disclosed
Basic	1,740	40
Basic RB	1,950	62
Standard	469	64
Enhanced	11,193	512

This month AccessNI achieved against our performance targets:-

Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	99.9%	1 day
95% of Basics applied for by citizen issued within 14 days	99.5%	2 days
99% of Standards issued within 7 days	99.8%	1 day
70% of Enhanced issued within 10 days	89.4%	5 days
95% of Enhanced issued within 21 days	95.5%	
98% of Enhanced issued within 28 days	96.7%	

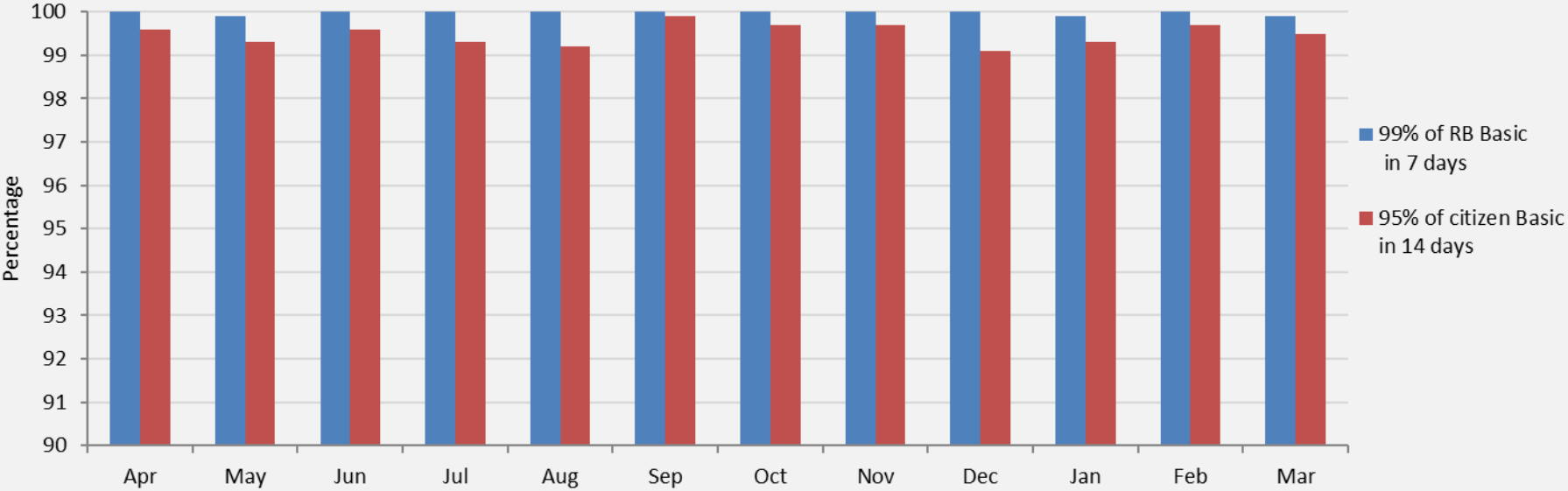
¹ The information disclosed number can include cases processed before March 2023 but which have been printed and issued in that month.

This month AccessNI also:-

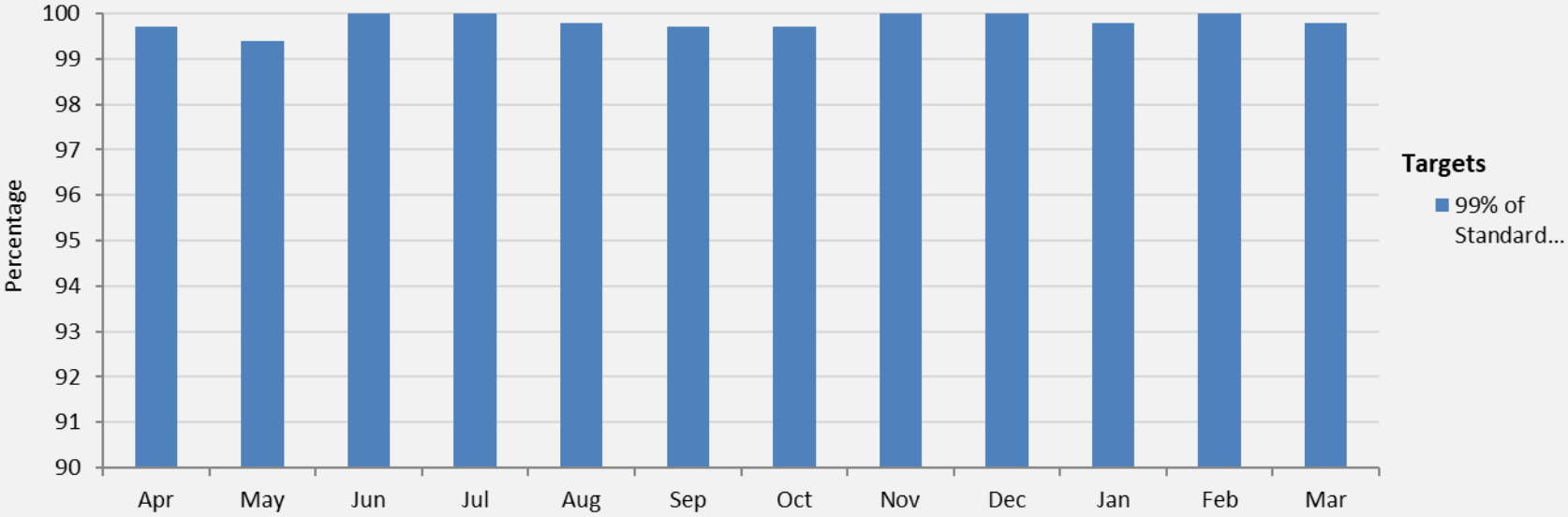
- Issued 56.2% of certificates by digital means, and 43.8% by paper;
- Filtered 519 old and minor offences from Standard and Enhanced certificates;
- Made 55 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 14 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 160 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were no substantive disputes about criminal record information disclosed on certificates;
- Referred 3,032 applications for Enhanced certificates to PSNI and 536 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 13 disclosures of information and other police forces made no disclosures of information for inclusion in AccessNI certificates; and
- Made 16 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

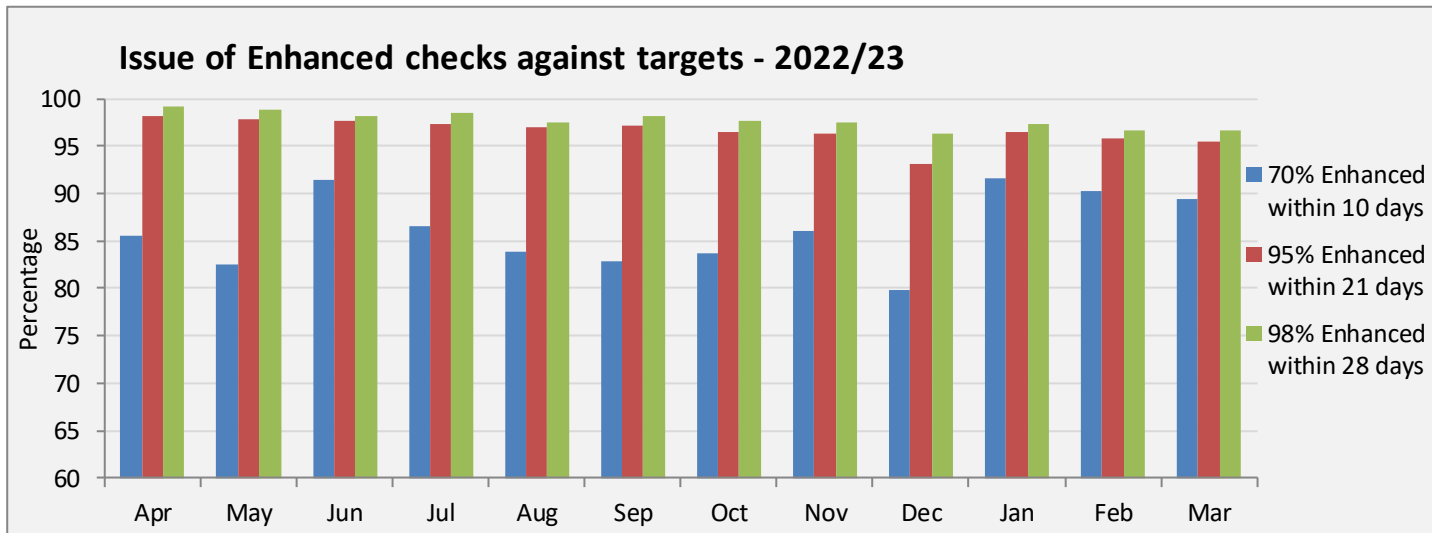
	Mar-23	%Mar-22	Total 22/23	%2021/22
Applications Received				
Basic	2,042	137.42%	18,958	113.97%
Basic RB	1,963	87.71%	23,702	91.99%
Standard	467	87.62%	4,583	81.93%
Enhanced	11,509	110.80%	128,989	110.58%
Total	15,981		176,232	
Cases Processed				
Basic	1,740		18,398	
Basic RB	1,950		23,685	
Standard	469		4,577	
Enhanced	11,193		127,649	
Total	15,352		174,309	

Issue of Basic certificates against targets - 2022/23

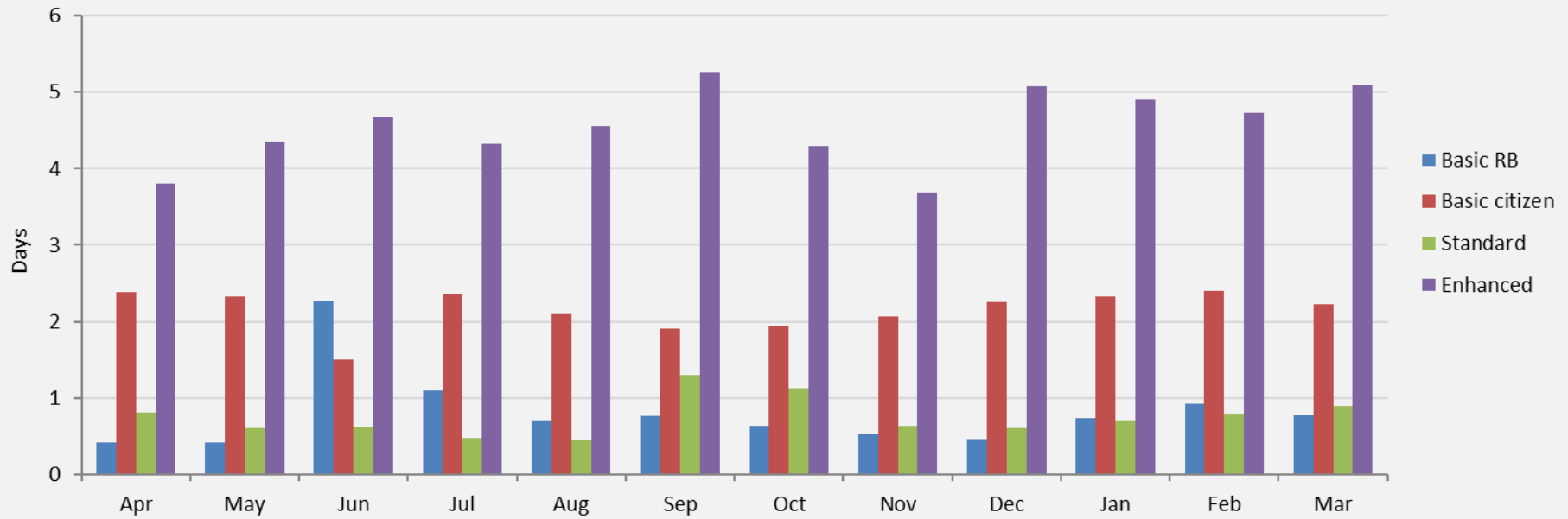


Issue of Standard certificates against target - 2022/23





Average number of days to issue a certificate - 2022/23



Monthly flow of applications received over last 5 years

