

VOLUNTEERS
CUSTODY SUITES
VOLUNTEERS CHECKING ENTITLEMENT
INDEPENDENT
DETENTION REPORTING
OBSERVING AND EVALUATING
HUMAN CUSTODY SUITES
RIGHTS CONDITIONS
HEALTH INDEPENDENT
HEALTH CUSTODY MONITORING
CHECKING SUITES VOLUNTEERS
ENTITLEMENTS CONDITIONS
INSPECTING FACILITIES
WELFARE HUMAN RIGHTS
HEALTH WELFARE
OBSERVING AND EVALUATING
VISITING
INDEPENDENT
MONITORING INSPECTIN
JMAN RIGHTS VOLUNTEERS FACILITY
WELLBEING

**CUSTODY
VISITING
ANNUAL
REPORT
2018/19**

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1. INTRODUCTION

Independent Custody Visitors (ICVs) are volunteers from the community who make unannounced visits to police custody suites to check on the rights, health and wellbeing, and conditions of detention of people being held in custody by inspecting facilities, speaking to detainees and checking custody records. From these visits any issues or concerns are brought to the attention of the Board and PSNI for addressing. Custody Visiting is an essential role to assist the Board in delivering effective independent oversight of policing and helps us ensure the PSNI meet their human rights responsibilities.

2. DEFINITIONS

Custody visits are categorised by two types, namely; **Valid** and **Invalid**. A Valid visit is where ICVs gain entry to a custody suite and carry out a visit. An Invalid visit is where ICVs are unable to gain entry to a custody suite to carry out a visit for an identified reason.

Where a **Valid** visit takes place, there can be one of two potential outcomes, namely;

- A **Satisfactory** Visit - defined as a visit where no issue(s) within the suite are identified either by the ICVs or raised by the Detained Person in custody – in this situation no PSNI response or action is required; and
- An **Unsatisfactory** visit - defined as a visit where issue(s) within the suite have been identified by the ICVs and/or raised by the Detained Person – in this situation a PSNI response is required to advise of action(s) taken to either explain or resolve the issue(s).

3. OVERVIEW OF ANNUAL PERFORMANCE

This Annual Report is for the period April 2018-March 2019 and highlights the statistical information available in relation to the Custody Visiting Scheme. It includes figures in relation to all visits, including those defined above.

The report also provides information in relation to detainees in custody, the review of custody records and provides a breakdown of those detained in the Serious Crime Suite (SCS) at Musgrave Street Station.

A summary of the analysis of this information provides the following key facts:

- PSNI advised that 26,185 detained persons were processed through custody during April 2018 to March 2019;
- There were a total of 524 visits made by ICVs between April 2018 – March 2019;
- 22 visits were not completed (invalid), thus there were **502 valid visits**; 88 of the valid visits were classified as unsatisfactory (18%) with 414 classified as satisfactory (83%);
- The South Eastern (SE) and Tyrone Fermanagh (Tyfer) teams recorded the highest level of satisfaction at 84%;
- The highest level of unsatisfactory visits was captured by the North West (NW) team at 21%.

VISITS ANALYSIS

- The length of visits ranged from 2 minutes to 135 minutes, the average length of time spent on a visit was 27 minutes;
- The highest number of visits were made on Mondays, Wednesdays and Fridays (15%);

- The highest number of visits were made between 6pm and 9pm (32%);
- There were 8 occasions when ICVs were delayed for more than 10 minutes when gaining entry to a custody suite, with the longest delay being 20 minutes.

DETAINEES

- ICVs saw 413 detainees;
- The most common reasons for detainees not being seen was asleep (28%);
- The overall refusal rate for April 2018 - March 2019 was 3%;
- 72% (746) of custody records were checked by ICVs.

In addition to the statistics, a number of key developments occurred during the year. These included:

Custody Healthcare Reform Programme

Following Inspections of police custody by CJINI/RQIA with direction from DOH/DOJ, recommendations were made in the Health Needs Assessment for healthcare within custody suites. A multi-disciplinary Custody Healthcare Team was identified and a Custody Healthcare Reform Programme, the 'Custody Pathfinder Programme' is now being delivered in Northern Ireland which has seen the initiation, development and incorporation of a nursing workforce established in Musgrave Custody Suite in October 2018 to introduce nurse led healthcare to custody. The aim of developing a detailed specification for a regional custody healthcare model is underway. The Custody Pathfinder Programme is currently under evaluation by the Public

Health Agency (PHA). The Board is represented on this group and is actively participating in the review and ensuring ICVs are a key stakeholder.

ICV Training

Board officials delivered training throughout the year to ICVs consisting of Human Rights training in September 2018, refresher Equality training in

October 2018 and Mental Health training in March 2019. Eight new ICVs were also inducted into the scheme in August 2018.

Custody Sergeant Training

Following the success of the first Board Introduction Training for PSNI Custody Sergeants in April 2018, the Board was invited to provide another session to new Custody Sergeants in November 2018. This was delivered by the Scheme Administrator and an ICV Team Leader. Given the successful feedback it is envisaged that this is likely to be a standing training session included within the PSNI Custody Sergeants Training. It is proving a beneficial basis for ongoing promotion and information provision on the ICV Scheme to those who regularly come into contact with them.

Recognition Events

In June 2018 the Board hosted an informal volunteer recognition evening to celebrate and recognise the valuable contribution of all our volunteers from both the ICV and ICO (Independent Community Observers) Schemes. In December 2018, the Board held our Annual Volunteer Conference which brought volunteers from both Schemes together to network and hear key presentations from various stakeholders including PSNI, Healthcare workers and a previous detainee with a mental health condition.

ICV Engagement

The 2018/19 year has been a busy year for the ICVs. We have worked to increase engagement with partners/stakeholders and successfully capitalised on additional custody visiting awareness raising opportunities including but not limited to the Jamaican Civilian Oversight Authority visiting Northern Ireland in July 2018. In February 2019 representatives from the Promotion and Protection of Human Rights in Armenia' Project visited the PSNI for a 3 day visit. The Board was invited to contribute to the programme and an Independent Member, supported by the ICV Scheme Manager, provided an informed presentation and discussion on volunteer oversight in custody through Custody Visiting.

Engagement with External Stakeholders

Four ICVs and the Scheme Administrator attended the Independent Custody Visiting Association (ICVA) Volunteer conference in March 2019. The Scheme Manager continues to take part in the ICVA National Expert Forum (NEF), a forum which brings together ICV Scheme Managers from all regions to share good practice and networking with members. The Terrorist Act (TACT) Network which aims to share practice, learning and expertise and discuss contemporary issues on TACT custody visiting, most notably for the Independent Reviewer of Terrorism Legislation (IRTL). We continue to share reports with the IRTL from our visits to the serious crime suites and there have been no serious issues of concern raised in this reporting year.

PACE and TACT visits

When ICVs visit a custody suite the majority of detainees will be held under the Police and Criminal Evidence Act (1984) known as a PACE arrest. However, ICVs are also required to visit the Serious Crime Suite in Musgrave Police Station and visit detainees arrested under the Terrorism Act (2000) known as a TACT detainee. During this year ICVs carried out 502 valid visits to designated custody suites across Northern Ireland of which 41 were to detainees held under the Terrorism Act. The main points in relation to TACT visits this year are:

- There were 42 visits made under TACT, 1 visit was not completed, so there were a total of **41 valid TACT visits**;
- There were 45 detainees held during this period, ICVs seen 10 detainees and observed 5 CCTV Interviews;
- All 10 detainees gave permission for their Custody Records to be checked by ICVs meaning that 22% of Custody Records were checked;
- Eight TACT visits were classified as unsatisfactory.

4. ANALYSIS OF THE DATA

The sections below outline in full the data collected on the Custody Visiting scheme. Information is predominantly present in table format and covers the three main areas of treatment, effectiveness and the serious crime suite.

VISITS (Valid/Invalid)

ICVs made **524 total visits** during April 2018 - March 2019 of which **22 visits** were not completed (Table 1) so deemed invalid, hence there were **502 valid visits**.

Table 2 shows the breakdown of invalid visits (22) across stations with table 3 highlighting the reasons for the visit being deemed invalid.

TABLE 1
Invalid Visits by Team

Team	Total Visits	Invalid Visits	% of Invalid Visits
SE	268	14	5
NW	142	3	2
TyFer	114	5	4
TOTAL VISITS	524	22	4

TABLE 2
Breakdown of **Invalid** Visits by Station

Team	Station	Invalid Visits
SE	Musgrave	4
	Antrim	6
	Banbridge	2
	Lurgan	1
	Musgrave SCS Unannounced	1
	Musgrave SCS Announced	0
	Sub-total	14
NW	Coleraine	1
	Strand Road	2
	Strabane	0
	Sub-total	3
TyFer	Dungannon	2
	Enniskillen	0
	Omagh	3
	Sub-total	5
TOTAL INVALID VISITS: 22		

TABLE 3
Reasons for **Invalid Visits**

Date	Custody Suite	Reason
30 April 2018	Antrim	Visit did not occur - no reason stated
3 May 2018	Strand Road	Custody Suite closed, no reason stated
21 June 2018	Musgrave	1 ICV unable to make visit
26 June 2018	Banbridge	1 ICV unable to make visit
29 June 2018	Musgrave	Visit did not occur - Custody Suite busy - On arrival at Reception the Custody Suite was informed. Report back to say the Custody Suite was busy due to a shift changeover and it could be 15 plus minutes to wait. Visit did not occur as from past experience it was
30 July 2018	Dungannon	1 ICV unable to make visit
30 July 2018	Antrim	Visit did not occur - no reason stated
8 August 2018	Dungannon	Visit did not occur - Custody Suite busy - ICVs left sitting in reception for 19 minutes - ICVs then told that the suite was too busy and they would get back to them
2 September 2018	Antrim	Custody Suite closed - due to water leak
22 September 2018	Omagh	1 ICV unable to make visit
25 September 2018	Omagh	1 ICV unable to make visit
8 October 2018	Banbridge	Visit did not occur - ICVs left waiting in reception
9 October 2018	Omagh	Visit did not occur - no-one came to provide access to the custody suite
28 October 2018	Strand Rd	Visit did not occur - no reason stated
16 December 2018	Musgrave	1 ICV unable to make visit
21 January 2019	Musgrave SCS Unannounced	Visit did not occur - no CDOs to pick ICVs up at reception after a 20 minute wait so visit aborted
25 January 2019	Lurgan	Visit did not occur - lift broken for 10 days so no wheelchair access which 1 ICV requires
25 January 2019	Antrim	1 ICV unable to make visit
17 February 2019	Musgrave	Visit did not occur - no-one came to provide access to the custody suite
9 March 2019	Antrim	Visit did not occur - no response from custody suite
13 March 2019	Coleraine	Custody suite closed - for maintenance
14 March 2019	Antrim	1 ICV unable to make visit
TOTAL VISITS NOT CARRIED OUT: 22		

As highlighted in table 4 which follows, 414 out of the 502 valid visits (83%) were classed as satisfactory, in comparison 94% of visits in April 2017-March 2018 were classified as satisfactory. The South East and Tyfer teams both recorded the highest level of satisfactory visits at 84%, with the North West team recording the highest rate of unsatisfactory visits at 21%.

TABLE 4
Number of visits Satisfactory/Unsatisfactory by Station and Team

Team	Station	Satisfactory Visits	Unsatisfactory Visits	Valid Visits
South East (SE)	Musgrave	70	11	81
	Antrim	24	14	38
	Banbridge	39	4	43
	Lurgan	47	4	51
	Musgrave SCS Unannounced	2	1	3
	Musgrave SCS Announced	31	7	38
	Sub-total		213	41
North West (NW)	Coleraine	60	10	70
	Strand Road	31	13	44
	Strabane	19	6	25
	Sub-total	110	29	139
Tyrone/Fermanagh (TyFer)	Dungannon	43	5	48
	Enniskillen	0	0	0
	Omagh	48	13	61
	Sub-total	91	18	109
TOTAL VALID VISITS		414	88	502

REASONS FOR CONCERN

There can be a number of reasons why a valid visit can be classified as unsatisfactory, including the treatment, rights and health and wellbeing of detainees, issues with conditions of detention or other reasons recorded by ICVs. The following tables (5-8) provide a breakdown of all recorded during the year;

TABLE 5

Reasons for concern regarding the **treatment, rights and health and wellbeing** of detainees

Reason		SE	NW	TyFer	OVERALL TOTAL
Treatment/Rights of Detainees	Code of Practice	0	0	0	0
	Being told their rights	0	0	0	0
	Informing somebody	2	4	0	6
	Legal advice	0	1	0	1
	Checks on detainees carried out	1	1	1	3
	Requiring an appropriate adult	3	2	0	5
	Requiring Interpreter	3	0	0	3
	Review of detention	0	0	0	0
	Other	0	0	0	0
	Sub-total	9	8	1	18
Health and Well Being	Adequate bedding	0	0	0	0
	Adequate food and drink	5	3	0	8
	Dietary needs	1	0	0	1
	Access to loo/washing	1	1	1	3
	Replacement clothing	1	0	0	1
	Medical attention	4	4	0	8
	8 Hours rest in 24	0	0	0	0
	Exercise	1	0	0	1
	Oxygen checks	0	0	0	0
	Other	13	30	1	44
	Sub-total	26	38	2	66 *
TOTAL	35	46	3	84	

* All 'Other' reasons in this reporting year were from PACE visits

TABLE 6

Relevant minor issues and outcomes captured as ‘Other’ - regarding the **treatment, rights and health and wellbeing** of detainees

Team	ICV Comments	Outcomes
South East	Detainee expressed they were unaware what was to happen next. Police staff explained to Detainee	Area Commander - Noted
	Detainee concerned about a foot injury, seen Senior Officer regarding it at 11:30am according to the Custody Record, ICVs mentioned to the Custody Sergeant	Area Commander - All issues dealt with
	Detainee refused consent, would not engage with ICVs	Area Commander - All as usual
	Detainee felt uneasy, the Nurse was tasked to speak with detainee	Area Commander - All regular
	Detainee shouting and banging on cell door, heading to hospital	Area Commander - All regular
	Detainee shouting at ICVs, giving out about his treatment. Had thrown food around cell	Area Commander - All as usual
	Detainee very emotional, under observation	Area Commander - No comment provided
Tyfer	Detainee became aggressive regarding interview and requested full names of both of the ICVs - first names were provided, requested to file complaint	Checked with Sgt who believes ICVs are self-referring to the Policing Board re; any complaints
North West	Requested tea/coffee. Requested meds administered at 3pm unless 'shakes' begin	Area Commander - N/A
	Detainee mentioned he was restrained by 4 Police Officers	Area Commander - Resolved
	No issues but detainee requested to smoke	Area Commander - No further action
	Detainee was tearful as she was refused a phone call. After speaking with Sergeant ICVs were informed there was an incommunicado situation due to the nature of detainee's arrest	Custody Inspector - The DP was refused a 'phone call, as she was being held incommunicado. She had been arrested on suspicion of providing Class A controlled drugs to an inmate in HMP Maghaberry and an Art 20 PACE Search was directed on her home, to find other related items. This is a proportionate and appropriate course of action in the circumstances, given she was arrested for a drugs offence, and was carried out in accordance with PACE. Custody Visitors can refer to PACE Codes of Practice, should they have further queries. The DP was not prevented from contacting a solicitor, which she did.
	Detainee was Polish, used language card, no issues	Area Commander - No further action

TABLE 7

The reasons for concern regarding the **conditions of detention** of detainees

Conditions	SE	NW	TyFer	TOTAL
Heating	0	1	0	1
Lighting	2	0	0	2
Ventilation	0	0	0	0
Alarm	1	0	0	1
Cleanliness	1	7	1	9
Safety/Security Hazards	2	0	1	3
Sanitation	3	0	1	4
Faulty Equipment	14	4	1	19
Other	18	10	16	44 *
TOTAL	41	22	20	83

** All 'Other' reasons in this reporting year were from PACE visits*

TABLE 8

Relevant minor issues and outcomes captured as ‘Other’ - regarding the **conditions of detention** of detainees

Team	ICV Comments	Outcomes
South East	Cell 15 out of order detainee vandalised it	Area Commander - Noted
	Unit seemed under-staffed - only 2 Custody Officers on duty. Normal detention blocks closed due to flooding on ground floor	Area Commander - Resolved
	Interview room 2 out of order	Area Commander - Interview room now functioning
	Interview room 4 out of order (reported on 3 separate visits 25 and 28 February and 31 March 2019)	Area Commander - Response for 1 st visit was ICS aware of interview rooms; 2 nd visit response was aware of rooms 2 and 4. Have been reported a couple of times and being followed up by custody staff; and for the 3 rd
	Consultation room B2 out of order	Area Commander - All regular
Tyfer	Food out of date	Area Commander - Noted
	Nutri-grain bars out of date	Area Commander - No comment provided
	Interview room 4 closed	Area Commander - N/A
	Interview room 4 closed	Area Commander - N/A
	Discolouration on floor of Cell 3 which workmen left that way	Area Commander - No action required
	One meal out of date	Area Commander - No action required
	Still awaiting glass replacement at front desk	Area Commander - All issues resolved ¹
	Interview room 2 out of order (reported on 2 separate occasions in this quarter – 28 February and 16 March 2019)	Area Commander - Interview room now functioning
	Cell 10 no life sign since closure on 30 and 31 January 2019. Not able to order clothing for detainees, also issues with footprints/foot scan pads	Area Commander - No comment provided Followed up for a response ²
North West	Cell 7 out of order	Area Commander - Resolved
	Interview room 2 out of order (Strand Road)	Area Commander - No action required
	Interview room 2 out of order (Coleraine)	Area Commander - Resolved
	Interview room 3 out of order (Strand Road)	Area Commander - N/A
	Area Commander - Resolved	Area Commander - Resolved
	Detainee requested a cigarette - was offered Nicorette	Area Commander - No comment provided
	Some food out of date, to be removed	Area Commander - Resolved food removed
	Interview room 2 out of order	Area Commander - Resolved
	Cell 4 out of order	Area Commander - No comment provided

¹ This issue was raised on a visit on 10 December 2018 and whilst PSNI have advised that all issues are resolved, the glass replacement issue was raised again on visits on 18 December 2018, 7 January 2019 and 19 January 2019. PSNI provided a response to the most recent visit in January on 11 June to advise that this is now with the Premises Officer for resolution

² Interview room now functioning Custody suite closed on this date due to the fact it was part of the planned closure programme to facilitate quarterly maintenance inspections. Regarding the ordering of clothing and foot pads there is a process in place to make sure that the supply of all custody consumables are progressed expeditiously. All custody staff should be well aware of these processes. I will be sending an e-mail to reinforce this matter. Stocks of footpads are being replenished. All items of clothing are available for D.P's within Omagh custody suite

5. MONITORING THE EFFECTIVENESS OF THE SCHEME

VISITS MADE

ICVs made 524 visits (valid and invalid) during April 2018 - March 2019. The table below shows a contrast of the number of actual visits made to each station during this period, compared to the number of guideline visits as set by the Board based on footfall for each station and agreed budgets.

TABLE 9
Comparison of guideline visits against actual visits carried out

Team	Station	Guideline Number of Visits ³	Actual Number of Visits
SE	Musgrave	108	85
	Antrim	60	44
	Banbridge	36	45
	Lurgan ⁴	-	52
	Musgrave SCS Unannounced	36	4
	Musgrave SCS Announced	24	38
	Sub-total	264	268
NW	Coleraine	72	71
	Strand Road	72	46
	Strabane ⁵	0	25
	Sub-total	144	142
Tyfer	Dungannon	60	50
	Enniskillen ⁶	0	0
	Omagh	60	64
	Sub-total	120	114
TOTAL VISITS		528	524

There is a requirement for 10% of visits to be undertaken during unsociable hours (outside of 09:00-18:00). During the reporting period, April 2018-March 2019 ICVs undertook 191 (36%) of visits within unsociable hours, as outlined in table 10 which follows;

³ Guideline Number takes into account any station closures

⁴ Lurgan was closed April 2017, reopened in December 2017, no guideline number of visits yet set

⁵ Strabane was not due to re-open after planned works were completed; the intention was to use this as a contingency suite. However,

it was re-opened on 31 August 2018 due to the sudden closure of Strand Rd

⁶ Enniskillen closed on 19 March 2018 for commencement of works

TABLE 10
Visits carried out by time of day

Time	SE	NW	TyFer	Number of visits	%
00.00 - 9am	8	1	7	16	3
9am - noon	35	19	9	63	12
noon - 3pm	65	50	19	134	26
3pm - 6pm	52	45	36	133	25
6pm - 9pm	98	27	41	166	32
9pm - 00.00	9	0	0	9	2
Not stated	1	0	2	3	1
TOTAL	268	142	114	524	100

*Percentages may not sum due to rounding

As highlighted in table 11 below, the majority of visits (15%) were carried out on Mondays, Wednesdays and Fridays; with the fewest visits (13%) carried out on Tuesdays.

TABLE 11
Days on which visits were carried out

Day	SE	NW	TyFer	Number of visits	%*
Monday	38	14	26	78	15
Tuesday	32	17	19	68	13
Wednesday	35	23	19	77	15
Thursday	35	26	12	73	14
Friday	34	22	23	79	15
Saturday	40	25	9	74	14
Sunday	54	15	6	75	14
TOTAL	268	142	114	524	100

*Percentages may not sum due to rounding

DETAINEES SEEN BY ICVs

Table 12 below highlights that there were 1,031 detainees held at the time of the 502 valid visits, of which ICVs saw 413 detainees (40%). In comparison during April 2017-March 2018 ICVs saw 4% more detainees (44%) equating to 421 out of the 968 held.

TABLE 12
Details of detainees interviewed/not interviewed

Team	Valid Visits	Detainees Held	Detainees Seen	Detainees Refused	Detainees Not Seen - Other Reason
SE	254	620	229	30	361
NW	139	278	123	2	153
TyFer	109	133	61	1	71
TOTAL	502	1031	413	33	585

Only 3% of detainees refused to be seen which is considerably improved when compared to 6% of detainees in the 2017/2018 reporting year. There were 585 detainees not seen for other reasons as outlined in table 13 below.

TABLE 13
Reasons for detainees not being seen

Reason	SE	NW	Tyfer	TOTAL
Being interviewed	55	28	16	99
Being processed	9	1	5	15
Asleep	116	38	18	172
Intoxicated/drugs	102	54	11	167
Abusive/dangerous	11	6	3	20
With solicitor/GP/ Appropriate Adult	18	11	6	35
Attending Hospital/Court	24	6	4	34
Being discharged	7	4	1	12
Other/Unknown	19	5	7	31
TOTAL	391	155	72	585

DETAINEE REFUSAL RATE

As highlighted in table 12, 3% (33) of detainees refused to be seen/interviewed compared to a 5% refusal rate in the previous reporting year. The following table provides a breakdown of the 33 detainees across stations with the highest refusal (91%) in the South East area.

TABLE 14
Refusal rate by station

Team	Station	Valid Visits	Detainees Held	Detainees Refused to be interviewed	% Refusal Rate
South East	Musgrave	81	309	13	4
	Antrim	38	99	1	1
	Banbridge	43	50	0	0
	Lurgan	51	117	7	6
	Musgrave SCS Unannounced	3	3	1	33
	Musgrave SCS Announced	38	42	8	19
	Sub-total		254	620	30
North West	Coleraine	70	124	1	1
	Strand Road	44	101	1	1
	Strabane	25	53	0	0
	Sub-total	139	278	2	1
Tyrone / Fermanagh	Dungannon	48	69	1	2
	Enniskillen	0	0	0	0
	Omagh	61	64	0	0
	Sub-total	109	133	1	1
TOTAL		502	1031	33	3

CUSTODY RECORDS CHECKED

Custody records are checked to ensure that detainee’s rights and entitlements have been adhered to for e.g. detention review times. 746 of the 1,031 detainees (72%) gave permission for their custody records to be checked by the ICVs. This is similar when compared to a checking rate of 73% in the previous reporting year.

TABLE 15
Custody Records Checked

Team	Valid Visits	Detainees Held	Custody Records Checked	% Checked
SE	254	620	422	68
NW	139	278	224	81
TyFer	109	133	100	75
TOTAL	502	1031	746	72

DELAY TO VALID VISITS

On occasion ICVs can be delayed entry to a Custody Suite. If the delay is greater than 10 minutes, but upon waiting the ICVs do gain access and carry out a visit, the visit is classed as a valid visit and also recorded against our statistics as a delayed visit.

Of the 502 valid visits made during April 2018 - March 2019, there were **8** occasions when ICVs were delayed entry to a Custody Suite, compared to 12 visits with delayed entry in the previous reporting year. The longest recorded delay was 20 minutes, compared to 25 minutes in the previous reporting year.

Table 16 provides an overview of any delays and Table 17 outlines the reason/s and the time delay/s.

TABLE 16
Delays to visits by Team and Station

Team	Station	Total Number of Delays Greater than 10 mins
SE	Musgrave	2
	Antrim	1
	Banbridge	0
	Lurgan	1
	Armagh	0
	Musgrave SCS Unannounced	0
	Musgrave SCS Announced	1
NW	Coleraine	0
	Strand Road	1
	Strabane	0
TyFer	Dungannon	0
	Enniskillen	0
	Omagh	2
TOTAL valid visits (which were delayed): 8		

TABLE 17
Time delay details and reason/s

Date	Custody Suite	Time Delay (mins)	Reason for Delay
19 Apr 2018	Omagh	13	Busy checking in detainees
23 Apr 2018	Musgrave	20	Visit to SCS beforehand
11 May 2018	Antrim	15	No reason provided on custody form
31 May 2018	Musgrave	13	Custody Suite busy booking in detainees
10 Aug 2018	Omagh	12	No-one at reception desk to deal with ICVs, on tea break 3 - 3:30pm
14 Aug 2018	Strand Road	15	ICVs kept outside as Custody Suite busy booking in detainees
4 Sept 2018	Lurgan	12	No reason provided on custody form
3 Oct 2018	Musgrave SCS Announced	12	Custody Suite quite busy

6. MONITORING THE SERIOUS CRIME SUITE (SCS)

The next section provides a breakdown of statistics captured in relation to those detainees held in the Serious Crime Suite in Musgrave Police Station.

As highlighted in table 19 below, 41 valid visits to the SCS were recorded across the reporting year with 45 detainees. 20% of detainees (9) refused an interview compared to 34% the previous year. 22% of detainees (10) were seen by ICVs compared to 32% detainees seen the previous year.

47% of detainees were not seen for other reasons,⁷ which is higher than the 34% not seen in the last reporting year, like for like the number of detainees remained the same at 21, but the number of detainees held in TACT was higher in the last reporting year at 62 compared to 45.

TABLE 19
Details of detainees interviewed/not interviewed in the SCS

Team	Valid Visits	Detainees Held	Detainees Seen	Detainees Refused	Detainees Not Seen - Other Reason
SCS	41	45	10	9	26

⁷ the main reasons for detainees not being interviewed were - 13 being interviewed and 3 asleep

OBSERVATION OF CCTV INTERVIEWS

5 CCTV Interviews were observed by ICVs as shown in the table below.

TABLE 20
Observation of CCTV Interviews

Station	Valid Visits	Detainees Held	CCTV Interviews Observed	% Observed
Musgrave SCS Unannounced	3	3	0	0
Musgrave SCS Announced	38	42	5	12
Total	41	45	5	11

Note: Permission was given by another detainee to observe an interview but the CCTV equipment used for custody visitors to observe the interview was not working. Custody Staff were informed at the time of the visit.

7. CONCLUSION

The Board is committed to ensuring that the human rights of those detained in custody is maintained to the highest standard by the PSNI. It is evident from the data provided that improvements have been made in terms of both the preservation of human rights and the conditions of detention suites compared to previous reporting years.

In addition, it is evident through the data provided through the scheme that there is a high level of monitoring taking place by very committed volunteers. Board officials are also committed to supporting and enhancing the role of ICVs through ongoing training and through recognition events.



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Custody Visiting Annual Report 2018-19

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PUBLISHED NOVEMBER 2019

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