# Inner East Neighbourhood Renewal Area Annual Report 2014 – 2015







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# 1. Neighbourhood Renewal

#### a. Background

In June 2003, Government launched "People and Place – A Strategy for Neighbourhood Renewal". This long-term (7-10 year) strategy was designed to target those communities through Northern Ireland suffering the highest levels of deprivation. Neighbourhood Renewal is a cross government strategy, which aims to bring together the work of all Government Departments in partnership with local people to tackle disadvantage and deprivation in all aspects of everyday life.

Neighbourhoods in the most deprived 10% of wards across Northern Ireland were identified using the Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36 areas, and a population of approximately 280,000 (1 person in 6 in Northern Ireland), being targeted for intervention. The areas include:

- 15 in Belfast
- 6 in the North West (including 4 in Derry/Londonderry)
- 15 in other towns and cities across Northern Ireland.

Neighbourhood Partnerships were established in each Neighbourhood Renewal Area (NRA) as a vehicle for local planning and implementation. Each Neighbourhood Partnership should include representatives of key political, statutory, voluntary, community and private sector stakeholders. Together, they have developed vision statements and action plans designed to improve the quality of life for those living in the area.

The four strategic priorities for Neighbourhood Renewal, identified by DSD, are:

- Community Renewal to develop consistent communities that are able and committed to improving the quality of life in their areas
- Economic Renewal to develop economic activity in the most deprived neighbourhoods and connect them to the wider urban economy
- Physical Renewal to help create attractive, safe and sustainable environments in the most deprived neighbourhoods
- Social Renewal to improve social conditions for the people who live in the most deprived neighbourhoods through better coordinated public services and the creation of safer environments

# 2. Inner East Neighbourhood Partnership

#### a. Background

Established in March 2005, the Inner East Neighbourhood Partnership (IENP) has met regularly to carry out the task outlined in the Department of Social Development (DSD) 'People and Place' document: 'to develop an action plan for Neighbourhood Renewal for the area'. IENP covers the Short Strand, Lower Newtownards Road, Albertbridge Road, Albertbridge/Beersbridge, The Mount, Woodstock Road and Lower Ravenhill Road areas in East Belfast. These areas are contained within the four Inner East electoral wards of Island, The Mount, Ballymacarrett and Woodstock and they are representative of the two main traditions/communities working on a cross-community basis to address regeneration.

The IENP identified high level objectives, which it believed were fundamental to addressing the four strategic priorities in Inner East Belfast. These objectives then formed the basis of action planning and an outline action plan was produced in November 2006. The action plan has been refined and improved since then as a result of targeted consultation with relevant government departments, Belfast City Council, local community organisations and a series of open community meetings across the area. The most recent review took place in January 2014 and the updated action plan reflects the outcome of this process, until March 2015.

The action plan is guided by a needs assessment, which is continuously updated as new information becomes available from NISRA. In relation to most issues, the situation in Inner East remains largely unchanged from that described in East Belfast Partnership's (2003) Statement of Need, despite the investment from Neighbourhood Renewal and significant European funding.

The action plan takes account of NINIS statistics, statutory priorities and lessons learned from the Neighbourhood Renewal Mid-term review report. The Mid-term review highlighted the following in relation the Inner East Neighbourhood Renewal Area (NRA):

- The population in Inner East is increasing, particularly in The Mount and Island wards
- There were fewer people receiving Job Seekers Allowance (although this was before the current recession)
- Education performance is poor in comparison with other NRA's and has declined further over the period
- People are generally living longer in this NRA
- While crime rates have been falling across the NRA, levels in Island Ward remain high

The action plan has been regularly updated to ensure that the actions required against all the key priorities identified were sufficiently detailed. The action plan reflects priorities that are valid and relevant for the area, are supported by robust evidence and take account of local knowledge.

It should be noted that members of the Inner East Neighbourhood Partnership and subgroups all signed up to and abide by the Neighbourhood Renewal Code of Practice, Guiding Principles and subsequent subgroup terms of reference.

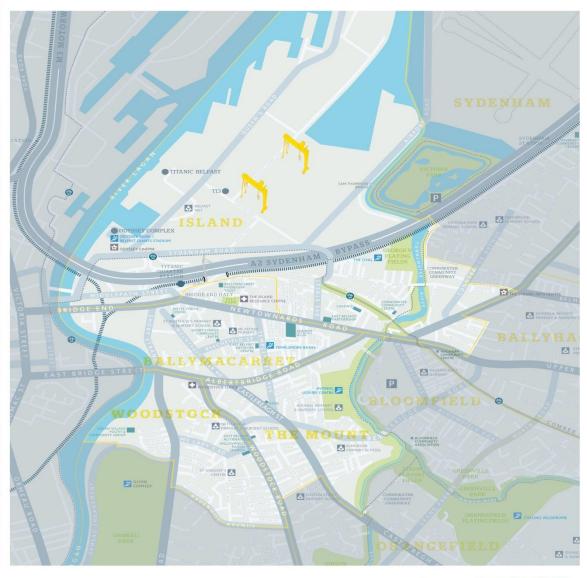
#### b. Membership

To take forward the Neighbourhood Renewal programme for the area, Inner East Neighbourhood Partnership (IENP) was established in 2005 to oversee the development and delivery of the action plan. From April 2014 to March 2015, the Partnership was composed of 28 members, which included representatives from the local community, voluntary organisations, elected representatives and statutory organisations. It met on a monthly basis with facilitation and administration services being provided by the Neighbourhood Renewal Coordinator post, which was established in December 2013, and works out of East Belfast Partnership.

| Inner East Neighbourhood Partnership |   |
|--------------------------------------|---|
| Name                                 | Organisation/Sector                           |
| Michael Briggs (Chair)               | EBCDA   |
| Maggie Andrews                       | EBP   |
| Sandra Buchan                        | BRO (Observer)                                |
| Michael Copeland                     | Elected Rep                                   |
| Yvonne Cowan                         | South & East Belfast Health & Social Services |
| Rachael Davison                      | Walkway Community Association                 |
| Sammy Douglas                        | Elected Rep                                   |
| Rev. Mervyn Gibson                   | Westbourne Presbyterian Church                |
| Rosheen Heath                        | Short Strand Community Forum                  |
| Maire Hendron                        | Elected Rep                                   |
| Sara Houston                         | EBP   |
| Patricia Johnston                    | Short Strand Partnership                      |
| Glenn Jordan                         | Skainos                                       |
| John Keery                           | Ballymac Friendship Trust                     |

| Cliff Kennedy      | Oasis                                   |
|--------------------|---|
| John Kyle          | Elected Rep                             |
| Raymond Laverty    | Inner East Youth Project                |
| Bernie McConnell   | Short Strand Community Forum            |
| Heather McMurray   | Carew II Family Centre                  |
| Davy Moore         | PSNI                                    |
| Andy Moorehead     | East Belfast Alternatives               |
| George Newell      | Lagan Village Youth and Community Group |
| Niall O'Donnghaile | Elected Rep                             |
| Jenny Oliver       | Belfast City Council Community Services |
| Marie Patterson    | DOJ                                     |
| Alana Porter       | NIHE                                    |
| Stephen Powell     | BRO (Observer)                          |
| Jim Rodgers        | Elected Rep                             |
| Pauline Smart      | Belfast Education & Library Board       |
| David Stitt        | Charter NI                              |
| Glenn Thomas       | Belfast City Council Community Safety   |

# 3. Map of Inner East Neighbourhood Renewal Area





# 4. Inner East Neighbourhood Partnership Action Plan

The Inner East Neighbourhood Partnership agreed the following Vision Statement in August 05:

"Inner East Belfast will be transformed into a safer, attractive, healthier community in which people choose to live, learn, work and invest."

The Inner East Neighbourhood Partnership's action plan can be found in Annex 3.

#### a. Physical Renewal – Context

Three of the Inner East wards are placed within the ten worst in NI in relation to Noble's living environment domain. The poor quality of housing within the private sector, difficulties accessing mortgage finance and the shortage of social housing have combined to put additional pressure on young people trying to get onto the housing ladder. While the Neighbourhood Partnership has welcomed the positive influences that the regeneration of the city centre and the ambitious development of the Titanic Quarter have brought to the area, they are acutely aware of the need for these developments to provide real benefits for people in Inner East. The current economic recession has presented further challenges and progress is expected to take much longer than anticipated.

The more visible change in Inner East over recent years in relation to the physical environment has been as a result of environmental improvements schemes initiated by BRO, with schemes being taken forward on the Woodstock Link, Castlereagh Street, Beersbridge Road, Newtownards Road, Holywood Road/Belmont Road and the Albertbridge Gateway at Short Strand.

Belfast City Council has continued to 'roll out' their 'Renewing the Routes' Programme with work completed in Castlereagh Street and significant investment in the Shop Front Improvement Scheme on the Newtownards Road. The NP has committed to promoting new streetscape improvements in areas that not previously benefitted in the NRA; in particular they plan to facilitate and support groups in Avoniel/Beersbridge and Woodstock/Ravenhill to emerge with a focus on tackling local dereliction.

The Newtownards Road 2020 group continued to lobby for improvements to the Newtownards Road and the announcement that this part of the NRA is designated as an 'Urban Village' has begun to provide some new opportunities for development.

The physical renewal objectives identified by the IENP seek to:

- Encourage a more strategic approach to physical development in the area
- Support the development of local masterplans, as appropriate
- Address dereliction on the interface
- Improve the quality of the physical environment, developing open spaces and arterial routes.

The five strategic priority areas for the regeneration of Inner East Belfast remain the same:

- Linkage with Titanic Quarter to ensure that residents of the NRA have every opportunity to access jobs and recreation in this important development
- Linkage with City Centre to capitalise on the fact that the NRA is located beside Belfast City Centre and key regional services and organisations
- Civic Provision (Templemore Avenue) to reinstate Templemore Avenue as the civic spine of Inner East, protect its landmarks and address dereliction on the interface
- Heart of East Belfast (Holywood Arches) to build on the investment made in Holywood Arches by the Belfast Trust and the work being undertaken by the Connswater Community Greenway; re-establishing the area as the Heart of East Belfast
- The High Streets (Newtownards Road and Albertbridge Road) to reclaim the high streets for the local community; focusing on the adjacent communities rather than their external perception as arterial routes.

The continued delivery of the Connswater Community Greenway has been a significant boost to IENP's plans for Neighbourhood Renewal. The considerable physical benefits will have impact beyond the area adjacent to the river. The opportunities to connect and provide benefits for communities within the Neighbourhood Renewal area are extensive and the Neighbourhood Partnership is committed to ensuring that every opportunity is taken to add value to the Greenway project for residents of the NRA.

The Connswater Community Greenway will be a living landmark for East Belfast and a fantastic legacy for our children. The Phase 2 contractor, who will deliver the remainder of the works, was appointed in September 2014 with a final construction completion date late 2016.

Two other major infrastructure projects were completed since the last review of the action plan - the Skainos project is now fully operational and the East Belfast Network Centre (formerly Templemore Avenue School) officially opened in February 2014. The Neighbourhood Partnership is committed to supporting these facilities to widen the availability of accessible support services for local communities.

A formerly undeveloped site at Connswater Street was developed as a 'pocket park', which officially opened in May 2014 and a community garden has been supported on the adjacent site. The NP is committed to supporting this work to ensure that any opportunities to provide a better living environment for residents in the NRA are pursued.

More broadly the Action Plan recognises the importance of improving all our open spaces throughout the area and ensuring that appropriate levels of community and recreation facilities are available to all the NRA residents.

#### b. Social Renewal - Context

The effective delivery of the key public services of education and health is a critical factor in the success of the Neighbourhood Renewal Programme; how this can be achieved has been a particularly challenging element of developing the Action Plan. The Inner East Neighbourhood Partnership's objectives for Social Renewal were identified as:

- Targeting low educational attainment
- Creating 21<sup>st</sup> Century learning environments (addressing issues in relation to the fabric of school buildings)
- Supporting a strategic approach for education planning in Inner East Belfast
- Addressing health inequalities for people in the most disadvantaged neighbourhoods
- Providing support for improved ways of providing health information in local communities

There has been a significant array of changes impacting on health; outlined in the 'Transforming Your Care' agenda. A great deal of work has been undertaken locally by both East Belfast Partnership and East Belfast Community Development Agency to ensure that groups and health programmes within the NRA are aligned with, and benefiting from this new context. This resulted in the development of the East Belfast Health Framework with five priority themes: Healthy hearts; Healthy bodies; Healthy minds; Healthy relationships; Healthy neighbourhoods. The Neighbourhood Partnership has been working to ensure that local activities are aligned with the Framework as appropriate, and that groups within the NRA are working collaboratively on this shared purpose.

The NP recognises that there is a need for improved mental health services across the whole of East Belfast. Often those who are isolated in our communities struggle with their mental health and require support. It is committed to supporting initiatives that will provide a community development response to mental health and suicide prevention and also the delivery of relevant mental health and suicide training. The NP recognises that often in Inner East Belfast, there have been difficulties in ensuring that support services are utilised and accessed effectively, particularly in relation to mental health. To target this, EBCDA opened a new health hub in the recently developed East Belfast Network

Centre. The Health Hub allows local individuals, groups and organisations to access information about local health programmes and services, along with further information on the five priority themes under the health framework. Additionally, there are a range of health forums in Inner East, for example the East Belfast Health Forum and the East Belfast Physical Activity Forum. The NP is committed to supporting the work of such forums. It is hoped through wider promotion of services, the participation levels will increase, with more people in the NRA committed to supporting and tackling mental health issues. However, the NP recognises that there is still progress to be made in this area and therefore supports the development of a mental health referral hub in Inner East.

More and more people in our communities are facing very challenging winters to feed, clothe, and keep themselves and their families warm. This is likely to be exacerbated by welfare reform. The NP is committed to new cross-cutting initiatives aimed at improving information sharing and collaboration around advice services and crisis provision. The NP, through East Belfast Partnership and in partnership with EBCDA and EBIAC, hosted an event called 'Bridging the Gap', aimed at bringing advice/crisis workers together, in both the independent and political sectors, in an attempt to improve local collaboration amongst those that support some of the most vulnerable people in our communities. This initiative produced a directory of crisis support services in East Belfast, which was distributed across a range of settings in East Belfast. The NP is committed to continuing this initiative to ensure that there is improved access to high quality advice and advocacy services for residents in the NRA.

The failure to make progress in relation to education remains a significant problem for the NRA as levels of educational attainment in the area have worsened over the period – a trend not shared in other NRAs. EastSide Learning was established, in 2014, to promote partnership working between schools and the community in East Belfast and agree a strategic direction for education in this part of the city. This will drive a plan for improving the education offer in East Belfast; to benefit all those interested in improving education and learning outcomes for children and young people in the area. EastSide Learning Partnership is made up of representatives from schools, community, public representatives, the BELB, SEELB and other key stakeholders. Their Framework was launched in March 2015, which identifies key actions for improving the education experience for children and young people in the NRA.

EastSide Learning is committed to securing additional resources to deliver on the key objectives outlined in the Strategy and to encourage new partnerships between schools and community to improve educational outcomes in both the NRA and across the rest of East Belfast. To complement the strategic planning that will be required to deliver improved educational outcomes for children and young people in the NRA, it will be essential that work with parents is supported. EBP is currently supporting several neighbourhood groups based in the NRA, supported by BRO, to develop integrated programmes to support families in their areas and secure additional funding for this. The importance

of ensuring that effective connections to the East Belfast Locality Planning Group and the Family hub are secured is also emphasised in the new plan, as these relationships will be extremely important; to ensure that appropriate and early referral is available to families in need.

Providing support for the East Belfast Early Years Network (EYN) recognises the importance of early intervention. The EYN is committed to ensuring that staff employed in early years in the NRA are well trained, have the support they require and have opportunities to share good practice and skills; we believe this is crucial to provide the best start for our children and young people. The EYN is also keen to co-ordinate services more effectively and develop better links between providers – ensuring smoother transitions for children and better information for parents.

Providing more efficient youth provision in the NRA is another objective and EBCDA continues to provide facilitation for the East Belfast Youth Workers Forum. The Forum provides an opportunity for youth workers to share good practice and skills, ensures that staff employed in this area are supported and well trained and work is coordinated more effectively.

## c. Community Renewal - Context

The Neighbourhood Partnership has acknowledged that a key challenge within community renewal is to build participation and the capacity of local communities to become more involved in decision-making. While there are a number of community based groups in the Neighbourhood Renewal area whose work is recognised as first class there remain neighbourhoods where little is happening and new groups struggle to get established in what is a shrinking community sector. An additional challenge is the interface where at times the pressure on local people is immense; this has been great putting additional strain on already disadvantaged communities, particularly in recent months.

The IENP's objectives for community renewal were identified as:

- Building leadership
- Building trust and creating confident communities
- Addressing community division and building cohesion
- A commitment to maximising participation
- Cooperation
- Recognising quality
- Sharing resources

The Neighbourhood Partnership is committed to ensuring that all communities have equal access to opportunities arising from Neighbourhood Renewal and other key government programmes aimed at improving quality of life for people in disadvantaged communities. Without well informed and connected local leadership some communities are at a distinct disadvantage. Woodstock Ward Partnership and Short Strand Partnership have been in existence for some time and are examples of good practice in neighbourhood working. Other key groups supported within the NR programme contribute significantly to keeping local residents connected to developments and benefitting from new opportunities.

The original action plan had promoted the idea of consolidating this work through establishing a team of Neighbourhood Co-ordinators working with other key staff in the NRA to ensure that all areas are equally connected to the NR programme and provide an effective way of sharing information, and promoting joint solutions to local issues. While the NP has not been able to secure resources for this; individuals supported under the Neighbourhood Renewal Programme have been able to work together on specific issues; bringing benefits across the area. It is expected that this collaboration will increase as the NR programme is taken forward and the transition to the new structures planned in Belfast City Council, within their Community Planning remit, take shape.

The importance of addressing issues associated with the Interface has been referred to earlier as part of the physical renewal agenda under Neighbourhood Renewal. The Neighbourhood Partnership is acutely aware that improving relations between the communities along the interface will be the key to success. Despite the political progress that has been made, there remain some very marginalised communities on the interface. Provision has been made in the action plan to secure resources to support joint activities and programmes between the communities on the interface. These activities will need to be well resourced and co-ordinated if sustainable progress is to be made.

The final action outlined within the Community Renewal theme relates to local delivery of the Belfast Community Safety Partnership Strategy. While considerable resources are being deployed in the area for community safety initiatives and community safety staff; communication is at times poor and not all communities within the NRA have been able to articulate their issues. The NP plans to work more closely with Belfast City Council on this issue to ensure that activities supported are both well targeted and link effectively with other local projects and plans.

#### d. Economic Renewal - Context

While the Inner East area was historically the location of Belfast's key industries, this is no longer the case and the area experiences disproportionately high levels of unemployment within East Belfast. Ballymacarrett and The Mount are placed within the 10% of worst wards in NI and Woodstock and Island are well within the 20% of most deprived places. Income deprivation is also evident throughout the NRA.

The 2011 Census indicates that average weekly earnings within East Belfast are the lowest in the city, with a difference of forty-five pounds per week between the East Belfast average and that found in West Belfast. This suggests that while the level of employment in East is fairly good in relative terms, the nature of that employment may be characterised by more part-time and low paid work when compared with other places. The Census also illustrated that 20.72% of unemployed people were aged 50 or over in East Belfast compared to 16.71% in North, 14.32% in South and 13.10% in West. This suggests that there is a large pool of people living in East Belfast who could benefit from reskilling and an employer base that welcomes older workers.

Following the most recent review of the action plan, there is a new momentum around economic development for the area. The NP recognised that it has perhaps at times missed opportunities to be better connected in terms of employability and economic development. There have been several attempts to support a more collaborative approach to employability and economic development, with limited success. However, the NP recognises that there is a need for this to continue, particularly due to the changes in Council's responsibility for economic development, under reform of local government. Moving forward the NP plans to support more inter-agency working to enhance the delivery of economic development within the NRA. The NP has agreed to re-establish the economic development subgroup to provide a focus on employability and economic development. It recognises that there are a range of different training providers working in Inner East but this work can, at times, be disjointed, which may result in duplication.

The IENP's objectives for economic renewal were identified as:

- Creating opportunity for investment and increasing prosperity
- Maximising employment potential
- Undertaking a skills audit
- Articulating barriers to employability including transport and childcare
- Taking a proactive approach possibly using a model of economic 'hubs' in key places
- Ensuring that appropriate Further and Higher Education opportunities exist

The action plan reflects these priorities and proposes to draw on support from all the local training providers to further articulate the needs of the area. The role of East Belfast Partnership is central to delivery of the actions that are outlined in this section as it has previously successfully engaged all the key stakeholders. The Neighbourhood Partnership is committed to supporting this work to ensure that effective mechanisms are in place to communicate new opportunities to target groups and ensure these are accessed by local unemployed. It is expected that this area of work will continue to be a priority as the recession continues to impact on those most distanced from the labour market. Securing new partnerships and relationships between the Department of Education and Learning (DEL), local employers and the unemployed will be vital.

The role of Traders Groups has been recognised in the Action Plan; connecting these groups to community activity can provide greater opportunities that have mutual benefit – recent examples include the 'shop local' campaign, the Giro D'Italia event and the Urban Village Festival.

The importance of developing the Social Economy within the NRA is also recognised in the Action Plan, particularly in light of the reducing funding environment. While a significant number of people are employed within the social economy sector there are concerns that many groups are unaware of opportunities and incentives that exist to grow this sector.

# 5. Inner East Neighbourhood Renewal Funded Projects

The Neighbourhood Renewal Investment Fund is currently supporting **11 community renewal** projects in the Inner East Neighbourhood Renewal Area as follows:

#### a. Carew II Family Centre

Neighbourhood Renewal Investment of £89,945.64 for 2015/2016 financial year was awarded to Carew II to secure and sustain the following service delivery. The aim of this project is to provide high quality, affordable and accessible childcare and family support services within the Inner East Belfast area which focuses on the following:

| Crèche (both planned and respite) | 0 – 1 year old             |
|-----------------------------------|----------------------------|
| Mother/Father and Toddler(s)      | 1 – 3 year old             |
| Playgroup                         | 3 year old                 |
| Pre-school                        | 3 – 4 year old             |
| After-school                      | 5 – 11 year old            |
| Homework clubs                    | 5 – 11 year old (Primary ) |

This programme of activities is supported by childcare staff and volunteers. The following staff members are employed to oversee, deliver and develop these essential services:

- Operation Manager: ensures that strategic and operational plans for the organisation are adhered to
- Development Manager: determines future service planning and looks at ways of securing fund to take this work forward
- Finance Administrator: responsible for agreed financial recording systems
- Childcare Leaders (3): manages and coordinates activities of the crèche, toddlers groups, afterschool club and summer scheme
- Childcare Workers (3): offers a stimulating, progressive and varied programme of childcare services within the Centre
- Receptionist: public face of Centre and provides administrative support to staff

The Project provides the children and their families with a designated and professional high quality service, aimed at improving the child's opportunity to a secure start in life and access to learning and development from an early age; this is essential for holistic development of the child. It also offers newcomer families a sense of belonging and helps their children adapt to their new environment. The childcare services are an integral part of the success of the Centre providing much needed support for parents who may be in employment or training.

Feedback from families has indicated that this has improved the family as a unit and promoted family cohesion. The centre has been able to identify children with complex needs and developmental delay conditions and work with parents in receiving additional help and services to meet their needs.





#### b. East Belfast Community Counselling - Open Door Project

Neighbourhood Renewal Investment of £53,060.17 for 2014/2015 financial year was awarded to the East Belfast Community Counselling's (EBCC) Open Door Project theme to secure and sustain the following service delivery.

The project aims to improve mental health outcomes amongst young people and tackle disadvantage in the NRA. This project targets young people who are dealing with issues such as family relationships, self-esteem, parenting issues/separation, bereavement, abuse, addiction, self-harm, bullying and sexual identity. The project offers drop-in sessions and alternative forms of therapy such as art and drama. EBCC also holds counselling contracts with Lifeline (suicide prevention service) and Belfast Health and Social Care Trust, therefore offering access to qualified counsellors. Other services include one-to-one counselling sessions, information giving and signposting to other services, where appropriate. The emphasis of this project is on providing a flexible and holistic approach.

Statistical and financial returns for this project are managed by East Belfast Community Development Agency (EBCDA), as Lead Partner. EBCC services are delivered in the East Belfast Network Centre. This has allowed the organisation to benefit from the accessibility of this location and also work more collaboratively with the likes of East Belfast Independent Advice Centre (EBIAC) and EBCDA's Health Project. EBCC is also a member of the Inner East Family Hub.

## c. East Belfast Community Development Agency - Men's Health Screening Clinic

Neighbourhood Renewal Investment of £3484.00 for 2014/2015 financial year was awarded to the East Belfast Community Development Agency (EBCDA) to secure and sustain the following service delivery.

The Men's Health Screening Clinic, operating since 2013, out of the East Belfast Network Centre and managed by EBCDA, offers check-ups consisting of:

- advice on lifestyle, including diet, exercise, alcohol and smoking
- medical history including mental health
- · weight and height
- blood pressure
- cholesterol
- a urine test for diabetes or kidney infection

Over the past few years, the men's health clinic has been offering advice, support and onward referral to the relevant professionals, to the men of East Belfast. Currently the clinic is in a process of evaluating strengths and weaknesses and successes and failures, with plans to see how they can best move forward.



The Men's Health Screening Clinic analyses data and produced a report on the following health indicators:

- Smoking
- Alcohol
- Heart Disease
- Mental Health



## d. East Belfast Community Development Agency – Youth Workers Development and Young Peoples Support Programme

Neighbourhood Renewal Investment of £100,000.00 for 2014/2015 financial year was awarded to the East Belfast Community Development Agency to secure and sustain the service delivery of the Youth Workers Development and Young Peoples Support Programme.

The Youth Workers Development & Young Peoples Support Programme is the outcome of a series of meetings, which EBCDA initiated in late October 2013. These meetings were in response to a number of requests from youth workers, to discuss how they might best react to some of the issues youth workers were experiencing on a daily basis, in their face to face work with young people. Issues identified were:

- Good citizenship
- Personal development
- Confidence
- Sexuality (identity and health)
- Cultural identity
- A sense of belonging

- Conflict resolution
- Cross community programmes
- Life skills
- Role models
- Lack of self esteem
- Mentoring

It was agreed, by all involved, that in order to have an effect on the long term issues which young people and youth workers face, a collaborative approach to the development of the Programme would have to be developed. EBCDA agreed to facilitate this process long term and manage the Inner East Neighbourhood Renewal Youth Workers Development & Young Peoples Support Programme.

The project had 3 phases

Phase 1 - Training and development programme for Youth Workers

Phase 2 - Training and development programme for young people

Phase 3 - Development of a resource pack

The purpose of delivering this collaborative proposal was to build skills, attributes and knowledge that will always be with all those involved and impact on their daily lives beyond the duration of this programme. Also, by developing the resource pack youth organisations, youth workers and young people will have a collaboratively developed resource, which they will have been immersed in to develop and ultimately deliver.

## e. East Belfast Partnership Board - Delivering Effective Regeneration Locally and Citywide

Neighbourhood Renewal Investment of £114,143.00 for 2014/2015 financial year was awarded to the East Belfast Partnership to secure and sustain the following service delivery.

Core costs were provided to East Belfast Partnership during the period of the grant to facilitate existing and new opportunities for regeneration in East Belfast and contribute to the strategic regeneration opportunities for the city. The Partnership brings together key stakeholders from the political, business, statutory and community sectors to promote these activities:

- Contribute to emerging policy on regeneration around key objectives:
  - o Tackling education under achievement
  - o Addressing health inequalities
  - o Community cohesion and good relations
  - o Neighbourhood Renewal
- Develop, encourage and facilitate the creation of shared, safe and attractive open spaces, new landmark buildings, removal of dereliction and re-use of redundant buildings within the following:
  - Connswater Community Greenway
  - o NRd 2020
  - Holywood Arches
  - o Neighbourhood Renewal
- Develop, facilitate and encourage increased prosperity through:
  - Tourism
  - Arts and Culture activities
  - Creative industries
  - o Employability initiatives
- Assist in the delivery of priorities in East Belfast:
  - Employability

- Education
- Training and Skills
- Investment
- o Enterprise and Economic Development
- Physical and Environmental Regeneration
- Transportation
- o Community Development and Service Delivery
- Ongoing facilitation & support for Neighbourhood Renewal Partnerships in East Belfast Tullycarnet and Inner East
- Development and oversight for two Neighbourhood Action Plans setting out agreed priorities within the NRA's
- Completion of Phase 1 and commissioning and delivering Phase 2 of Connswater Community Greenway
- Coordinate associated service delivery across Belfast city to enable best use of resources reducing the risk of project duplication, increase opportunities for collaboration and maximise available resources
- Develop and support appropriate development programmes that will enhance economic viability of Belfast with a focus on the local social economy and tourism and arts initiatives
- Establish and support key stakeholder groups to develop and deliver effective and sustainable solutions to important local issues including: Education, Tourism and Arts, CCG Trust.
- Continue discussions with DSD, BCC and other departments and their delivery agents in order to identify potentially better service delivery models to meet needs in deprived areas

## f. East Belfast Partnership Board - Holywood Arches Site Design Facility

Neighbourhood Renewal Investment of £15,000.00 for 2014/2015 financial year was awarded to the East Belfast Partnership to secure and sustain the following service delivery.

This project forms an essential part of the Physical renewal strand of the Inner East Neighbourhood action plan. The Inner East Regeneration Framework identified the need to develop Holywood Arches as a key driver in the regeneration of the Inner East NRA. To complete this process and attract the final investments required to rejuvenate the area, a comprehensive exploration of options was required. This project facilitated this by researching and illustrating potential uses for derelict sites. This project also aimed to establish new uses for sites and encourage investors, which should result in job creation. This project was important as it capitalised on the significant opportunities being created by the development of the Connswater Community Greenway and the Civic Square at Holywood Arches.

This funding for this project went towards the salary costs for a Site Designer for the agreed sites. The Site Designer was managed by the Landmark East Development Manager, who has overall responsibility for the Holywood Arches Development plan.

Plans were developed for the following sites:

- 6-20 Bloomfield Avenue
- Connswater Street/Newtownards road
- 115-121 Newtownards Road
- 400 Newtownards Road

This project also allowed for advice to two local businesses on property issues: Wyse Byse & Boundary Brewing. The project further advised Landmark East on two additional properties, where options were considered: Lagan Village Tower in lower Ravenhill and 440 Newtownards Road. The Site Designer also worked closely with Queen's University Street Society on plans for 6-20 Bloomfield Avenue and the Newtownards Road/Templemore Avenue junction. The Site Designer also assisted with the design of plans for the Bryson Street surgery and the EastSide Visitor Centre. Turning former derelict and unattractive properties into new, attractive and well used facilities has given confidence to adjacent property owners and developers who have been purchasing nearby sites. These will also soon be developed to help create more attractive and sustainable communities.

#### g. East Belfast Partnership Board – First Words Project

Neighbourhood Renewal Investment of £7000.00 for 2014/2015 financial year was awarded to the East Belfast Partnership to secure and sustain the following service delivery.

The First Words project was supported by EBP on behalf of the East Belfast Early Years Network. The project had two strands:

- To provide a range of resources to support Early Years' service providers to help them engage with parents of children for whom English is a second language
- To pilot an early intervention project in six early years' settings in Inner East Belfast, using the WELLCOMM (Speech and language) toolkit. The aim of the pilot was to standardise assessment and diagnosis of speech and language development across a range of settings, train staff in its use and measure its effectiveness.

Mantra Lingua electronic interpretative pens and supporting resources were purchased and provided for 10 early settings in the area. Training was provided for 2 staff from each and a multi-lingual book library was established.

6 WELLCOMM toolkits were purchased and settings were identified that wished to participate in the pilot. Unfortunately, the EYN was unable to identify a practitioner qualified to deliver the training required for full implementation, before the expiry of the grant; the project was therefore stalled. Since some use of the resource is possible without this training, several groups have started to use the resource. The EYN continues to seek funding to deliver the full project as planned.

## h. East Belfast Partnership Board - Neighbourhood Renewal Coordinator

Neighbourhood Renewal Investment of £31,161.92 was awarded for the 2014/2015 financial year to East Belfast Partnership to support the Neighbourhood Renewal Coordinator post.

The project is designed to achieve the effective coordination, implementation and delivery of Neighbourhood Renewal (NR). The NR Coordinator works closely with the both Tullycarnet and Inner East Neighbourhood Partnerships (NPs) to ensure the delivery of the NR action plans.

The NR Coordinator is responsible for:

- Assisting and supporting the two NPs with implementation, coordination and delivery of their respective action plans.
- Providing professional administrative support to the two Neighbourhood Partnerships, their relevant subgroups and both Chairpersons.
- Ensuring that the relevant subgroups are established and operating to allow for effective delivery of Neighbourhood Renewal and the action plans
- Ensuring participation of individual members to allow for a more effective decision-making process
- Ensuring that NP action plans are up to date and monitored
- Ensuring that appropriate governance and structures are upheld
- Ensuring that NR projects are effectively promoted
- Providing advice and guidance to groups; promoting new opportunities and more collaborative working.

The Neighbourhood Renewal Coordinator regular attends and coordinates meetings, events and projects that are relevant to the implementation of the respective action plans. In 2014/2015 the NR Coordinator was involved in the following projects/initiatives.

• East Belfast #Inspire Youth Conference – The NR Coordinator was a member of the working group, along with reps from the East Belfast Youth Practitioners' Forum, DPCSP and Belfast City Council to organise a conference for youth practitioners and young people in East Belfast. The Conference was successfully held in March 2015.

- Teenage Kicks The NR Coordinator facilitated the reinstallation of the teenage kicks mural and a new music inspired mural at Bridge End and produce an original song. The NR Coordinator facilitated this process with two local community groups and the artists. Meetings and workshops to facilitate this process began in December 2014 and ran until March 2015, culminating in a successful launch in March. This project received a wide range of positive media attention.
- EastSide Learning EBP coordinates the EastSide Learning Partnership. The
   EastSide Learning Partnership produced an education framework for East Belfast.
   The NR Coordinator assisted with the consultation stage of this document. The NR
   Coordinator also assisted with the planning of the launch of this partnership in
   March 2015. This event was successfully attended and launched by the Education
   Minister.
- Parenting NI training The NR Coordinator facilitated Parenting NI training for practitioners working with parents in the Inner East NRA. 3 individual training courses were held in EBP. Approximately 40 attendees took part across the 3 courses.
- Bridging the Gap initiative developing a directory of crisis services in East Belfast –
  this initiative was designed to support advice services, foodbanks, etc. The directory
  was completed and launched successfully in December 2014 in the Larder foodbank.
  This directory was distributed across the NRAs and East Belfast to advice workers,
  community groups, doctors' surgeries, foodbanks and other services delivering crisis
  support.
- Pottinger PACT supporting community safety projects in Inner East. The NR
  Coordinator was a member of the Pottinger PACT panel, which attempts to tackle
  community safety issues in the Pottinger ward of East Belfast.







## i. Inner East Community Development Programme

Neighbourhood Renewal investment of £328,275.94 for 2014/2015 financial year was awarded to the Community Development programme to secure and sustain the following service delivery.

The Community Development Programme aims to ensure that all areas are equally connected to the Neighbourhood Renewal action plan, providing coordination for agreed area based strategies and programmes. The aims of the community development theme are to:

- Build participation and the capacity of local communities to become more involved in decision making and the success of service delivery in their areas
- Promote the engagement of neighbourhoods where more could be happening and there are issues around community cohesion and confidence
- Establish a team of staff who will deliver a joint approach to community development across the area

Overall this programme seeks to build relationships with all the key service providers in the area, both statutory and community, to improve collaboration. The programme staff are a conduit for connecting local people with services and opportunities. There is extensive knowledge and experience within the groups and staff who are resourced through this theme, ensuring that previously existing successful partnerships are maintained and continue to deliver real benefits to residents across the NRA.

The key partners in delivering services under this programme are:

- East Belfast Community Development Agency (EBCDA) lead partner
- Lagan Village Youth & Community Group
- Oasis
- Walkway Community Association
- Short Strand Partnership
- Short Strand Community Forum
- Ballymac Friendship Trust

This consortium supports the delivery of priority actions identified within the Inner East Neighbourhood Action Plan. Achieving these priorities is dependent on increasing local participation in a wide range of services including health, education, community safety, volunteering, early

years, after-schools, cross community projects and training services. The joined-up approach aims to help people to recognise and develop their ability and potential and organise themselves to respond to problems and needs which they share.

Groups involved in the delivery of this programme have been able to develop services that aim to improve education outcomes in the area. Oasis continues to deliver adult education and essential skills initiatives (numeracy and literacy) as part of a city-wide consortium funded by DEL. Other groups including Short Strand have accessed additional funding to enable them to deliver their local outreach services. EBCDA, Oasis and Short Strand have been members of the EastSide Learning Partnership, established by EBP to promote more strategic education interventions in the area delivered in partnership with local schools. EastSide Learning was established in 2014 with their Framework being launched in March 2015. This identifies key actions for improving the education experience for children and young people in the NRA.

All the groups have been helping develop new programmes of support that link local schools and their work in communities. All the groups are committed to working with local parents to support their involvement in their children's education. The collaborative working arrangements require support and encouragement to be further developed.

Oasis and Short Strand have also been actively involved in the East Belfast Early Years Network; groups are sharing good practice, participating in training and developing new initiatives to support children with English as a second language and early intervention re speech and language development.

Oasis, Short Strand, Lagan Village, Ballymac and Walkway have been involved in delivering services to families focused on early years and after-schools. All these groups have been engaged in local discussions around Locality Planning as part of the outworking of the Children's and Young Peoples Strategic Partnership (CYPSP) and have contributed to the first Locality Action Plan for east Belfast. The groups are members of the East Belfast Family Hub.

EBCDA has been delivering a volunteer support programme in the NRA focussing on developing new and existing volunteers and identifying new opportunities for volunteers to offer added capacity for groups. All of the organisations involved in the programme rely on volunteers to deliver and support the development of their work. EBCDA will continue work to support the further volunteer development of these organisations.

# **EBCDA (Lead partner)** Lagan Village Oasis 5 posts 2 posts 1 post • Contribution to Executive Director and to Resource & Finance Director Development Director • Volunteer Development Officer, Finance Administrator, Administrator **Ballymac Friendship** Trust **Short Strand** 1 post Partnership • Director 2 posts Project Coordinator NR and P/T Receptionist Action Plan **Walkway Community Association Short Strand** 3 posts **Community Forum** • Centre Manager, P/T 1 post • Senior Development **Centre Supervisor** Worker 30

# Outcomes achieved by Community Development Programme in 2014/2015:

- 277 people training in community development skills
- 283 volunteers
- 50 groups supported
- 100 community relations projects involving 1800 people
- 72 people gained access to employment
- 200 people accessed careers advice
- 100 people provided with job training
- 170 childcare places supported
- 100 community safety initiatives provided, with over 3000 people attending
- 14 crime prevention initiatives
- 400 people attended parenting skills development programmes
- 110 health initiatives provided with over 2700 people attending.











#### j. Inner East Youth Development Programme

Neighbourhood Renewal Investment of £158,359.65 for 2014/2015 financial year was awarded to the Youth Development theme to secure and sustain the following service delivery.

The Inner East Youth Development Programme aims to ensure that all areas are equally connected to the Neighbourhood Renewal action plan, providing coordination for agreed youth based strategies and programmes. The aims of the youth development theme are to:

- Build participation and the capacity of local young people to become more involved in decision making and the success of service delivery in their areas
- Promote the engagement of young people in neighbourhoods where more could be happening and there are issues around community cohesion and confidence
- Establish a team of staff who will deliver a joint approach to the delivery of youth services across the area

Overall this programme seeks to build relationships with all the key service providers in the area, both statutory and community, to improve collaboration. The programme staff are a conduit for connecting local young people with services and opportunities. There is extensive knowledge and experience within the groups and staff who are resourced through this theme, ensuring that previously existing successful partnerships are maintained and continue to deliver real benefits to residents across the NRA.

The key partners in delivering services under this programme are:

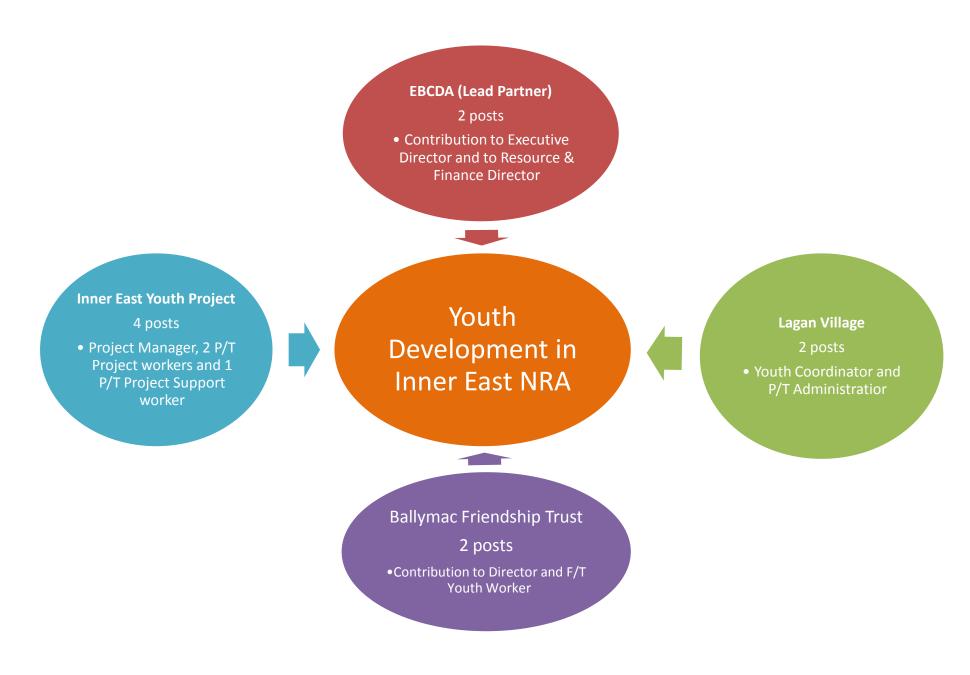
- East Belfast Community Development Agency (EBCDA) lead partner
- Ballymac Friendship Trust
- Inner East Youth Project
- Lagan Village Youth & Community Group

Although Doyle Youth Club (Short Strand) is not included in the DSD/BRO funding package, it is a BELB funded youth facility in the area and the youth workers work closely with all the groups included in this theme in the delivery of youth programmes in the NRA.

EBCDA has been delivering a volunteer support programme in the NRA focusing on developing new and existing volunteers and identifying new opportunities for volunteers to offer added capacity for groups. The Lagan Village Youth & Community Group, Ballymac Friendship Trust and Inner East Youth Project rely on volunteers to deliver and support the development of their work and EBCDA will continue work to support the further development of these.

All the groups within this theme have a strong track record of supporting the delivery of community safety initiatives within the area along with BCC Community Safety Unit. They will continue to ensure that priority issues in the NRA are addressed by facilitating local young people to effectively articulate the arising community safety issues and also allow for access support to address these. It is anticipated that there will be existing opportunities to improve the delivery of community safety initiatives in the NRA by providing better co-ordination and communication; ensuring that information on all community safety initiatives is shared effectively and the NRA is fully represented on all relevant steering groups.

All the groups within this theme have been working in their respective areas to ensure that employability resources received from DEL to target young unemployed in the NRA are effectively utilised. While work with young people across the NRA has at times been challenging; particularly because of the ongoing impact of interface violence, projects remain committed to working together and involving young people in any local activities designed to improve their environment. Several groups have been exploring cultural identity in local neighbourhoods. Young people have been engaged in a new development to establish 'Treasure Trails' in the area that will encourage both their interest and involvement in mapping the heritage and assets in their local communities.



# Outcomes achieved by Inner East Youth Development Programme in 2014/2015:

- Volunteers key to youth work 97 volunteers used
- Worked with 183 groups
- Over 1200 young people involved in community relations projects
- 20 community safety initiatives with 1500 young people attending
- 27 victims of crime supported
- 180 young people involved in projects designed to improve attainment
- 800 young people involved in health programmes.









### k. Willowfield Parish Community Association – Soul Sisters Project

Neighbourhood Renewal Investment of £29,928.56 for 2014/2015 financial year was awarded to Willowfield Parish Community Association to secure and sustain the following service delivery. The Willowfield 'Soul Sisters Family Support Project' is a community based service using existing networks and venues to provide family support to people in the Inner East Belfast area. It particularly targets families in need who have not taken up or sustained uptake of other services which are available and issues for which there is a local shortage of provision or a growing need, e.g. families where English is a second language

The project started in November 2013. The second year of the project has seen growth in the number of service users and also in complexity of issues presented by families using the service. This reinforces the need for this one on one, needs based and family lead model of working. Such methods we have found really help families (and therefore communities), develop healthy and ongoing internal relationships as well as being able to interact constructively with the statutory and voluntary agencies designed to support them also. As a result many clients availing of the Family Support Service are beginning to show positive progress in dealing with the difficulties that they face and in interacting with the statutory organisation involved in their situation. These families have also availed of other services within WPCA such as the Food store and children and youth programmes. In addition those families attending Ethnic Minority Mums and Tots have used other services in WPCA such as the job club, computer classes, English language classes and parenting and welfare advice. The project continues to be informed and supported by the various relevant local networks such as Inner East Family hub and the Early Years Network.



The programme is delivered by two part time workers. The posts facilitate various services such as:

- Home visits to clients
- Accompanying clients to statutory or legal meetings where they feel unable to attend by themselves i.e. family court, social service meetings etc.
- Supporting clients through emotional and sensitive personal/ family issues
- Supporting clients to attend weekly appointments i.e. GP, CPN, support groups
- Providing parenting programmes /focusing on parenting skills

- Initiatives to help parents support their children in education
- Support group for teenage mums
- Health awareness sessions, including stop smoking campaigns
- Health lifestyle programme for mums and children
- Support via a listening ear and someone to meet regularly with them
- Food Store, to help families when in food poverty.
- Social Inclusion and interaction. Meeting up with other local parents, especially positive for mums and tots from an Ethnic minority background
- Ethnic minorities' mums and tots groups. Providing a service for Ethnic minority mums and tots to socialise and interact with each other and receive advice from WPCA staff
- Summer Scheme for Mums and tots An opportunity for local parents and children from 0-4 to attend and participate in a fun interactive summer programme.







The Neighbourhood Renewal Investment Fund is currently supporting **7 physical renewal** projects in the Inner East Neighbourhood Renewal Area as follows:

#### a. Ballymac Friendship Centre – Essential Repairs

Neighbourhood Renewal Investment of £192,000.00 for 2014/2015 financial year was awarded to the Ballymac Friendship Trust to enable essential repairs to their facility at Ballymac Friendship Centre. The repairs required include the following:

- Repairs to pitched roof
- Pumped cavity wall insulation
- Roof void insulation
- New double glazed aluminium screens with integral heads/roller shutters between brick piers in main hall
- Replace single glazed windows
- Repair defective double glazed windows
- Fit new external front door with security R shutter
- Fit new steel security exit door to main hall
- Repairs to canopy over entrance
- Remove kitchen
- Museum room extended into kitchen space
- Remove bathroom/shower/sinks, etc.
- Expand office space
- Amalgamate offices to form open plan meeting room
- Fit double doors and handrail to balcony
- Install lift
- Storage off museum room
- Upgrade entrance lobby
- Reconfigure toilets
- Review ramps/handrail/access
- Replace ceiling thermal insulation between rafters
- New sports floor

#### b. Belfast City Council - Connswater Community Greenway

Neighbourhood Renewal Investment of £467,732.37 for 2014/2015 financial year was awarded to the Connswater Community Greenway (CCG) to secure and sustain the following service delivery.

The Connswater Community Greenway (CCG) is a £40 million investment in East Belfast. The project has been developed by the East Belfast Partnership and is funded by the Big Lottery Fund, Belfast City Council and the Department for Social Development. The Department of Agriculture and Rural Development's Rivers Agency is working in partnership with the CCG to deliver elements of the East Belfast Flood Alleviation Scheme which will help to reduce flooding in east Belfast.



The Connswater Community Greenway will create a 9km linear park through East Belfast, following the course of the Connswater, Knock and Loop Rivers, connecting the open and green spaces. The Connswater River is currently dirty and neglected. As part of the project the rivers will be cleaned and brought back to life. The Greenway will create vibrant, attractive, safe and accessible parkland for leisure, recreation and community events and activities.

The project will improve the quality of life for the people of east Belfast. These include; the 40,000 residents, pupils and students attending the 23 schools and colleges, visitors and tourists to east Belfast and those who chose to work and invest in east Belfast. A whole new greener environment will emerge to link local residents to parks, leisure facilities, businesses, shopping centre, schools and colleges. The Connswater Community Greenway will:

- Create 16km of foot and cycle paths
- Create 26 new or improved bridges & crossings
- Serve 23 schools and colleges
- Clean 5 km of rivers
- Create hubs for education, interpretation points and tourism and heritage trails
- Create 6 new tourism and heritage trails



- Create a new C.S. Lewis themed civic square for celebrations and events
- Include new street furniture and lighting
- Provide a wildlife corridor from Belfast Lough to the Castlereagh Hills

The Connswater Community Greenway will be a living landmark for East Belfast and a fantastic legacy for our children.

In 2013 it was agreed that the project would be delivered over two construction phases. In May 2013 BSG Civil Engineering was appointed to deliver Phase 1 of the Connswater Community Greenway/ East Belfast Flood Alleviation Scheme, carrying out works in Orangefield and Victoria Parks due to the increased flood risk in those areas. Phase 1 construction was completed in September 2014. Work already undertaken includes the installation and naming of the new foot/cycle bridge from Victoria Park to Airport Road, the Sam Thompson Bridge (which has already had 300,000 + crossings since opening in April 2014) new paths and lighting installed in both parks and the movement of the Knock River in Orangefield Park which has provided a natural solution to the flooding issue there. The Phase 2 contractor, Farrans Construction was appointed in September 2014 and is currently delivering the remainder of the works, with final construction completion date estimated for late 2016.







#### c. Belfast City Council – Willowfield Feasibility Study

Neighbourhood Renewal Investment of £7500.00 for 2014/2015 financial year was awarded to the Willowfield Parish Community Association to enable a feasibility study.

Neighbourhood Renewal Investment was provided to enable Belfast City Council to commission an Economic Appraisal /Feasibility Study in respect of the parish halls of Willowfield Parish Church on the Woodstock Road in East Belfast. The study is required to help inform decisions by funding bodies with respect to the re-development of the existing facility to include a multi-use games area. The purpose of this study is to set out how the project will operate and to provide a "road map" for Willowfield Youth in ensuring that it is able to maximise the impact of the Parish Halls for the benefit of young people throughout the parish area and beyond.

This project is for 50% of the total cost for an Economic Appraisal/Feasibility Study for the re-development of the existing parish halls and associated multi-use games area to deliver programmes which will benefit young people in the Inner East Belfast Neighbourhood Renewal Area.

#### d. Lagan Village - Essential Repairs

Neighbourhood Renewal Investment of £51,738.11 for 2014/2015 financial year was awarded to the Lagan Village Youth and Community Group to enable essential repairs to their facility. The repairs completed were as follows:

- Entrance foyer/Reception area redesigned to include 2 new electronically controlled security doors and viewing window, installation of access control to internal entrance door interfaced to fire alarm system and automatic door system. Items included: Paxon Switch 2 Controller, Minimay Lock, Green Byglass, 24v fire Relay, Paxon Prox Access Fobs x 10, 20 M of 1.5 Firecell Cable.
- Painting of all new woodwork at front entrance/Reception area.
- New Fire Alarm system fitted
- Wooden floor sanded and repaired in main sports hall
- Remedial work to address damp in floors of kitchen and minor hall
- New vinyl flooring in: kitchen, toilets x2, side office and minor hall
- New carpet tiles in Counselling Room
- Replaced damaged window panes x3

• Remedial works to central heating boiler to include Co2 Alarms x2 fitted at each boiler, ceiling vents, repaired flue sampling point on boiler, new air vents x 2 for return air, boiler seal and ionisation probe, gas pipework painted.

#### e. OFMDFM – Craigavon House Feasibility Study

Neighbourhood Renewal Investment of £50,000.00 for 2014/2015 financial year was awarded to the OFMDFM to enable a feasibility study for Craigavon House.

Neighbourhood Renewal Investment was provided to enable the Strategic Investment Board (SIB) to commission a Feasibility Study, Economic Appraisal and Business Case in respect of the potential development of Craigavon House.

Craigavon House is a building of historical relevance located in East Belfast. This proposal seeks support to undertake a robust analysis to test the feasibility of the restoration and sustainable use of the historic building and also to identify any potential funding opportunities which might be accessed should the analyses have positive outcomes. The objective of this project is for DSD/ BRO to support a robust Feasibility Study, Economic Appraisal and Business Case on the Craigavon House building to test its viability for future development. The area of benefit in the first instance would be Inner East Belfast and Tullycarnet Neighbourhood Renewal Areas.

#### f. OFMDFM – Sirocco Site Feasibility Study

Neighbourhood Renewal Investment of £30,000.00 for 2014/2015 financial year was awarded to the OFMDFM to enable a feasibility study for the Sirocco Site.

Neighbourhood Renewal Investment was provided to enable the exploration of the regenerative potential of the Sirocco Site within East Belfast as part of the wider Urban Villages programme, covering the period December 2014 through to March 2015.

The Department for Social Development (DSD) is currently leading the Urban Villages Programme with support from OFMDFM and resources have been secured from the Strategic Investment Board (SIB), who will undertake the work in tandem with the Inner Eastside expert team tender. The long term goal is to create a community that has a shared sense of place, invests in strengthening and utilising a strong social capital base with a view to creating an open, mobile and strong community that can avail of opportunities brought about through the urban village concept.

#### g. Short Strand Community Centre - Refurbishment

Neighbourhood Renewal Investment of £195,000 for 2014/2015 financial year was awarded to the Short Strand Community Forum to enable a complete refurbishment to their facility at Short Strand Community Centre. This was matched by £101,000 from Belfast City Council's Local Investment Fund to upgrade the facilities at the community centre.

The centre is widely used by the residents of the local community and provides the base for the 23 community area. It offers activities on a daily basis including. These include:

- Playgroup
- Afterschool club
- Lunch club
- Job club
- Educational programmes
- A wide range of courses and activities for women.

The centre is described as the pulse of the area and we believe without it no community development activity could take place. Unfortunately there are still outstanding works to be carried out on the building and awaiting funds from the Social Investment Fund. It is hoped that this process will be completed before the end of the year.







## Annex 1: Inner East Neighbourhood Partnership – Annual Report 2014/15

The following table details projects funded via the Neighbourhood Renewal Investment Fund during 2014/2015. It also includes the total funding allocations to Inner East NRA by strategic objective for the period from April 2012 to March 2015.

| Programme/Project   | CFF Funding Period & Total Funding Allocation   | CFF Funding Amount (Project allocation 2014-2015) |
|---|---|---|
| Community Renewal   |   |   |
| East Belfast Community Counselling – Open   | 01 Sept 2012 to 31 March 2015                   |   |
| Door Project  | (£112,759.54)                                   | £51,709.95  |
| East Belfast Partnership Board –  | 1 Nov 2013 to 31 March 2015                     |   |
| Neighbourhood Renewal Officer   | (£39,627.66)                                    | £31,161.92  |
| East Belfast Partnership Board – Delivering   | 01 April 2012 to 31 March 2015                  |   |
| Effective Regeneration Locally and Citywide   | (£424,363.83)                                   | £114,143.00                                       |
| Wilowfield Parish – Soul Sisters  | 01 Nov 2013 to 31 March 2015                    |   |
|   | (£39,307.61)                                    | £26,376.36  |
| Inner East - Youth Development Programme  | 01 April 2012 to 31 March 2015                  | £1E2 662 20                                       |
| (EBCDA, Ballymac, IEYP, Lagan Village   | (£469,160.36)                                   | £152,663.39                                       |
| Inner East - Community Development Programme (Short Strand Partnership, Lagan Village, Ballymac, Walkway, EBCDA, Oasis, Short Strand Community Forum) | 01 April 2012 to 31 March 2015<br>(£974,094.47) | £334,940.72                                       |
| Newtownards Road Womens Group – Carew 2   | 01 April 2012 to 31 March 2015<br>(£269,836.92) | £89,945.64  |
| EBCDA - First Words Project   | 21 March 2014 to 31 March 2015<br>(£10,514.20)  | £7,000.00   |
| EBCDA - Inner East Neighbourhood Renewal -<br>Men's Health Screening Clinic   | 01 April 2014 to 31 March 2015<br>(£3484.00)    | £3,484.00   |

|  |  | Г           |
|--|--|-------------|
| EBCDA - Youth Workers Development and<br>Young Peoples Support Programme | 01 April 2014 to 31 March 2015<br>(£100,000.00)  | £100,000.00 |
| NI Alternatives – Street by Street                                       | 01 July 12 to 31 March 2013 (£ 7495.04)          | £0.00       |
| Eastside Partnership – Holywood Arches Site<br>Design Facility           | 01 April 2014 to 31 March 2015<br>(£15,000.00)   | £15,000.00  |
| Total Community Renewal Allocation                                       | £2,465,643.63                                    | £926,424.98 |
|  |  |             |
| Physical Renewal   |  |             |
| Ballymac Friendship Centre – Essential Repairs                           | 10 March 2014 to 31 March 16                     |             |
|  | (£202,000.00)                                    | £10,000.00  |
| Lagan Village – Essential Repairs  | 23 Oct 2013 to 31 March 2015<br>(£74,952.00)     | £51,738.11  |
| EBCDA - Templemore Avenue School - East<br>Belfast Network Centre        | 1 April 2011 to 31 March 2013<br>(£810,000.00)   | £0.00       |
| Skainos Limited - Mixed Use Community                                    | 1 April 2008 to 31 March 2014                    | £0.00       |
| Facility  Belfast City Council – Connswater Community                    | (£5,269,998.00)<br>1 April 2008 to 31 March 2015 |             |
| Greenway   | (£3,157,232.37)                                  | £467,732.37 |
| Short Strand Community Centre  | 01 Dec 2014 to 31 March 2015                     | 2427 222 22 |
| Refurbishment  | (£195,000.00)                                    | £195,000.00 |
| Belfast City Council – Willowfield Feasability<br>Study                  | 01 April 2014 to 31 March 2015<br>(£7,500.00)    | £7,500.00   |
| OFMDFM - Sirrocco Site - Feasability Study                               | 01 April 2014 to 31 March 2015<br>(£30,000.00)   | £30,000.00  |
| OFMDFM - Craigavon House Feasability Study                               | 01 April 2014 to 31 March 2015                   | £50,000.00  |

|  | (£50,000.00)                   |                    |
|--|--------------------------------|--------------------|
| <b>Total Physical Renewal Allocation</b>   | £9,796,682.37                  | £811,970.48        |
|  |                                |                    |
|  |                                |                    |
| Social Renewal                             |                                |                    |
| Oasis - Inner East Neighbourhood Renewal - | 01 April 2013 to 31 March 2014 |                    |
| Information and Development Support        | (£14,760.00)                   | £0.00              |
| <b>Total Social Renewal Allocation</b>     | £14,760.00                     | £0.00              |
|  | Total 2012/2015:               | Total : 2014/2015: |
| TOTAL FUNDING ALLOCATIONS                  |                                |                    |
|  | £12,409,926.00                 | £1,738,395.46      |

## Annex 2: Achievements of Neighbourhood Renewal Funding in 2014/2015 year

\*As noted in the report, themes for each of the Output Measures cover a number of groups engaged in collaborative working. The figures recorded are cumulative, collaborative figures against the targets outlined on the monitoring returns/progress reports for each project. The number of participants etc. is taken from the progress report for the funding period 2014/2015.

#### East Belfast Community Counselling - Open Door Project

| Output Measure   | 2014/15<br>Target | 2014/15<br>Achievement |
|--|-------------------|------------------------|
| CR3-Number of people employed directly in voluntary work                                       | 50                | 25                     |
| CR5-Number of community/voluntary groups supported   | 10                | 14                     |
| ER1-Number of FTE jobs safeguarded   | 1.3               | 1.3                    |
| Other - Increase in the number of young people remaining in employment, education or training. | 60                | 336                    |
| SR10-Number of people benefitting from suicide prevention projects                             | 200               | 667                    |
| SR2-Number of people attending parenting skills/development programmes                         | 80                | 89                     |
| SR7-Number of people benefitting from Healthy Lifestyle projects                               | 150               | 249                    |

## East Belfast Partnership Board – Neighbourhood Renewal Officer

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| Undertake a Training Needs Analysis of NRP and sub groups and implemented a training plan to meet identified needs.   | 1                 | 0                      |
| Meet with the East Belfast Partnership Manager and the DSD NR Officer on at least a monthly basis to review progress. Minimum of 6 meetings.  | 6                 | 6                      |
| Facilitate a minimum of 12 NRP meetings and a minimum of 12 Sub Groups.   | 12                | 33                     |
| Provide progress of sub groups and projects to each NRP meeting.  | N/A               | N/A                    |
| To provide an update at each NRP meeting of new funding opportunities.  | N/A               | N/A                    |
| Undertake an annual review of NR Action Plan, in consultation with DSD and the NRP, and updated action plan accordingly.  | 2                 | 2                      |
| Provide progress of sub groups and projects to each NRP meeting.  | N/A               | N/A                    |
| Produce an annual report for 2014/2015 for Neighbourhood Renewal Partnership approval which details the progress on NR implementation to date, NRIF investment in areas, programmes funded and outcomes achieved. | 1                 | 1                      |

## Eastside Partnership Board – Delivering Effective Regeneration Locally and Citywide

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| ER1-Number of FTE jobs safeguarded  | 6                 | 6                      |
| Improved collaboration across the BAPs. (Activity and progress reports) Number of CNI meetings  | 4                 | 4                      |
| Increased citywide co-operation. Number of meetings (Engagement between BRO/BAPs)   | N/A               | N/A                    |
| Structured engagement with BRO and BCC. Number of meetings BRO/BCC/BAPs (3).  | N/A               | N/A                    |
| To co-ordinate associated service delivery across Belfast city to enable best use of resources reducing the risk of project duplication, increase opportunities for collaboration and maximise available resources  | N/A               | N/A                    |
| To continue discussions with DSD, Belfast City Council and other Departments and their delivery agents in order to identify potentially better service delivery models to meet needs in deprived areas.   | N/A               | N/A                    |
| To assist in the delivery of priorities in East Belfast - i.e. Employability, Education, Training and Skills, Investment, Enterprise and Economic Development, Physical and Environmental Regeneration, Transportation, Community Development and Service Delivery; and other emerging initiatives providing leadership through consultation processes. | N/A               | N/A                    |
| To ensure the needs of the Belfast Neighbourhood Renewal Areas are focused and appropriate intervention programmes and activities can be developed and delivered in an effective and coordinated manner.  | N/A               | N/A                    |
| To identify and play an influential role in the development and delivery of cost effective thematic interventions appropriate to Belfast  | N/A               | N/A                    |
| To perform a strategic representational role for the community sector of Belfast through the creation of a representative forum that will facilitate the effective channelling of programmes and activities of statutory bodies and agencies.   | N/A               | N/A                    |

| To work collaboratively to identify city-wide thematic activities that will facilitate effective and efficient public/private sector investment.   | N/A | N/A |
|--|-----|-----|
| To develop, and support appropriate economic development programmes that will enhance the economic viability of Belfast.   | N/A | N/A |
| To engage as appropriate at both a national and international level with a view to identifying/sharing best practice in urban regeneration.  | N/A | N/A |
| Community and Social Renewal: To contribute to the emerging policy on regeneration in particular around the key objectives of: Tackling Educational Under Achievement; Addressing Health Inequalities; Community Cohesion and Good Relations; and Neighbourhood Renewal                                    | N/A | N/A |
| Physical Renewal: To develop, facilitate and encourage the creation of shared, safe and attractive open spaces, new landmark buildings, removal of dereliction and re-use of redundant buildings within the following: Connswater Community Greenway; NRd 2020; Holywood Arches; and Neighbourhood Renewal | N/A | N/A |
| Economic Renewal: To develop, facilitate and encourage increased prosperity through: Tourism; Arts and Culture Activities; Creative Industries; and Employability Initiatives.   | N/A | N/A |

#### Willowfield Parish – Soul Sisters

| Output Measure   | 2014/15<br>Target | 2014/15<br>Achievement |
|--|-------------------|------------------------|
| B8-Number of people engaged in parenting skills/development programmes   |                   | 20                     |
| ER1-Number of FTE jobs safeguarded   |                   | 1.2                    |
| ER10-Number of advice enquiries  |                   | 45                     |
| O2-Number of people benefiting from projects/activities/initiatives to promote personal and social development |                   | 73                     |
| Other - Number of parents supported to attend official meetings (e.g. school, social worker)                   |                   | 4                      |
| Other - Number of women attending a 10 week programme to support their children in education                   |                   | 20                     |
| Other - Number of young mothers participating in a monthly support group                                       |                   | 9                      |
| SR7-Number of people benefitting from Healthy Lifestyle projects   |                   | 35                     |

## Inner East - Youth Development Programme (EBCDA, Ballymac, IEYP, Lagan Village)

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| CR2-Number of people volunteering for community development activities                    | 120               | 97                     |
| CR5-Number of community/voluntary groups supported  | 24                | 168                    |
| CR7-Number of community relations projects supported                                      | 25                | 51                     |
| CR8-Number of people participating in community relations projects                        | 460               | 1296                   |
| ER1-Number of FTE jobs safeguarded  | 9                 | 9                      |
| ER4-Number of people receiving job training   | 20                | 30                     |
| SR10-Number of people benefitting from suicide prevention projects                        | 120               | 1603                   |
| SR13-Numbers receiving advice on crime prevention   | 320               | 858                    |
| SR14-Number of community safety initiatives implemented                                   | 5                 | 23                     |
| SR15-Number of people participating/attending community safety initiatives                | 300               | 1496                   |
| SR17-Number of young people benefitting from youth inclusion/diversionary projects        | 2000              | 1698                   |
| SR18-Number of victims of crime supported   | 10                | 27                     |
| SR2-Number of people attending parenting skills/development programmes                    | 70                | 650                    |
| SR21-Number of Neighbourhood Wardens supported  | 2                 | 0                      |
| SR3-Number of pupils benefitting from projects designed to improve attainment             | 170               | 680                    |
| SR4-Number of pupils benefitting from projects designed to improve attainment (secondary) | 180               | 331                    |
| SR7-Number of people benefitting from Healthy Lifestyle projects                          | 410               | 811                    |

Inner East - Community Development Programme (Short Strand Partnership, Lagan Village, Ballymac, Walkway, EBCDA, Oasis, Short Strand Community Forum)

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| CR1-Number of people receiving training in community development skills       | 65                | 277                    |
| CR2-Number of people volunteering for community development activities        | 200               | 164                    |
| CR3-Number of people employed directly in voluntary work                      | 150               | 78                     |
| CR5-Number of community/voluntary groups supported                            | 80                | 230                    |
| CR7-Number of community relations projects supported                          | 25                | 51                     |
| CR8-Number of people participating in community relations projects            | 500               | 1819                   |
| ER1-Number of FTE jobs safeguarded  | 13.35             | 13.35                  |
| ER2-Number of NR residents going into employment                              | 10                | 72                     |
| ER3-Number of people accessing careers advice                                 | 300               | 292                    |
| ER4-Number of people receiving job training                                   | 150               | 148                    |
| SR1-Number of childcare placed supported                                      | 300               | 229                    |
| SR10-Number of people benefitting from suicide prevention projects            | 60                | 829                    |
| SR13-Numbers receiving advice on crime prevention                             | 800               | 933                    |
| SR14-Number of community safety initiatives implemented                       | 10                | 287                    |
| SR15-Number of people participating/attending community safety initiatives    | 650               | 3395                   |
| SR16-Number of crime prevention initiatives implemented                       | 10                | 14                     |
| SR18-Number of victims of crime supported                                     | 50                | 277                    |
| SR2-Number of people attending parenting skills/development programmes        | 90                | 449                    |
| SR3-Number of pupils benefitting from projects designed to improve attainment | 150               | 401                    |

| SR4-Number of pupils benefitting from projects designed to improve attainment (secondary) | 200 | 196  |
|---|-----|------|
| SR7-Number of people benefitting from Healthy Lifestyle projects                          | 800 | 3035 |

## Newtownards Road Womens Group – Carew II

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| CR3-Number of people employed directly in voluntary work                        | 13                | 26                     |
| CR8-Number of people participating in community relations projects              | 60                | 100                    |
| ER1-Number of FTE jobs safeguarded  | 3.8               | 3.8                    |
| ER4-Number of people receiving job training                                     | 7                 | 8                      |
| SR1-Number of childcare places supported  | 32                | 32                     |
| SR1-Number of childcare places supported  | 20                | 18                     |
| SR2-Number of people attending parenting skills/development programmes          | 30                | 30                     |
| SR3-Number of pupils benefitting from projects designed to improve attainment   | 32                | 32                     |
| SR3- Number of pupils benefitting from projects designed to improve attainment  | 60                | 57                     |
| SR3 - Number of pupils benefitting from projects designed to improve attainment | 50                | 74                     |
| SR3 - Number of pupils benefitting from projects designed to improve attainment | 14                | 22                     |
| SR7-Number of people benefitting from Healthy Lifestyle projects                | 140               | 600                    |

## East Belfast Partnership - First Words Project

| Output Measure   | 2014/15<br>Target                         | 2014/15<br>Achievement |
|--|---|------------------------|
| A total of 11 Mantra Lingua Translation pens were purchased and 6 Wellcomm Toolkits for use with a range of Early Years settings in the NRAs. An expression of interest was developed and circulated to all relevant groups to assess demand and these were reviewed by the Network to determine the best use of these resources. The Translation pens were distributed at the beginning of the new term to the following groups: Short Strand Community Centre and Water Babies (2); Nettlefield Nursery School (1); McArthur Nursery School (1); Oasis Daycare (1); EMB Daycare (1); Carew II (1); Bloomfield Playgroup (1); Tullycarnet Family Project (1) WPCA (1). 40 multi lingual books were also purchased; to be accessed by all interested groups in the NRA - East Belfast Sure Start has set up a "lending Library" for these resources on behalf of the EYN and groups access via them. Full records are kept of their use. | Equipment<br>Purchase and<br>Distribution | Achieved               |
| Budget returned for Training/Delivery element of the Project   |   |                        |

### EBCDA - Inner East Neighbourhood Renewal - Men's Health Screening Clinic

| Output Measure   | 2014/15<br>Target | 2014/15<br>Achievement |
|--|-------------------|------------------------|
| CR4 (04/13)-Number of people engaged/involved in unpaid voluntary work             | 10                | 10                     |
| SR(H)3 (04/13)-Number of people accessing intervention/treatment services          | 192               | 134                    |
| SR(H)4 (04/13)-Number of health education/awareness initiatives provided/delivered | 24                | 20                     |

### **EBCDA - Youth Workers Development and Young Peoples Support Programme**

| Output Measure   | 2014/15<br>Target | 2014/15<br>Achievement |
|--|-------------------|------------------------|
| CR5 (04/13)-Number of people receiving training in community development skills/capacity building  | 4                 | 32                     |
| ER4 (04/13)-Number of people receiving job specific training   | 16                | 32                     |
| ER6 (04/13)-Number of people receiving non job specific training e.g. first aid  | 10                | 0                      |
| Other - A project Reference Group will be established with representatives from youth organisations involved in the collaboration, EBCDA, the independent evaluator and relevant others. | 1                 | 1                      |
| Other - 14 community based organisations will be involved in developing the programme.   | 14                | 15                     |
| Other - 15 programmes will be delivered.   | 15                | 8                      |
| Other - 100 resource packs will be produced  | 100               | 120                    |
| Other - An independent evaluation of the impact of the programme will be undertaken  | 1                 | 1                      |
| SR(Ed)4 (04/13)-Number of pupils whose behaviour is measurably enhanced/improved – Budget returned for this element  | 500               | 0                      |

### Eastside Partnership – Holywood Arches site design facility

| Output Measure   | 2014/15<br>Target | 2014/15<br>Achievement |
|--|-------------------|------------------------|
| The East Belfast Partnership and other key stakeholders engaged in the Steering Group will have a robust Development Plan which provides a focus to the redevelopment of the Holywood Arches | 1                 | 1                      |

### Ballymac Friendship Centre – Essential Repairs

| Output Measure   | 2014/15<br>Target    | 2014/15<br>Achievement |
|--|----------------------|------------------------|
| Appoint architect and go out to tender for proposed refurbishment works in line with Central Procurement Directorate guidelines by 28/02/15  | Appoint<br>Architect | Architect appointed    |
| Provide a report detailing progress towards agreed targets. These reports should detail progress in terms of the progress made in respect of the appointment of an architect and contractors to undertake the project. | Provides<br>Reports  | Reports<br>provided    |
| This project will carry on into 2015-16 and will complete by March 2016  |                      |                        |

## **Lagan Village Essential Repairs**

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| PR4 (04/13)-Number of buildings improved -The project involves the remediation of the Lagan |                   |                        |
| Village Hall to ensure it meets health & safety standards                                   | 1                 | 1                      |

### **Belfast City Council – Connswater Community Greenway**

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| Provide quarterly reports detailing progress towards agreed targets. These reports should detail progress in terms of the capital build and expenditure. Governance arrangements are monitored by |                   |                        |
| extensive and regular CCG Capital Works and Oversight Group meetings.   | 4                 | 4                      |

## Short Strand Community Centre – Refurbishment

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| PR4 (04/13)-Number of buildings improved -The Short Strand Community Centre will be fully         |                   |                        |
| refurbished. The refurbishment will commence in Jul 14 and be completed within an agreed          |                   |                        |
| timeframe when the contractors have been appointed. Outcome: a refurbished Community Centre       |                   |                        |
| which is fit for purpose and accessible to all  | 1                 | 1                      |
| Appoint Architect and go to tender for proposed refurbishment works in-line with Central          |                   |                        |
| Procurement guidelines  |                   |                        |
|   | 1                 | 1                      |
| Provide bi-monthly reports detailing progress towards agreed targets. These reports should detail |                   |                        |
| progress in terms of refurbishment and expenditure  | 6                 | 6                      |
| PR5 (04/13)-Number of community facilities improved   | 1                 | 1                      |
| PR8 (04/13)-Number of projects improving community facilities                                     | 1                 | 1                      |
| SR(Ed)5 (04/13)-Number of people engaged in parenting/skills development programmes               | 48                | 48                     |
| SR(H)1 (04/13)-Number of people benefitting from Healthy Lifestyle Projects                       | 19                | 19                     |

### Belfast City Council – Willowfield Feasibility Study

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| To complete an Economic Appraisal/Feasibility Study for the Willowfield Parish Halls, Woodstock |                   |                        |
| Road, Belfast   | 1                 | 1                      |

### **OFMDFM- Sirrocco Site Feasibility Study**

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| Produce a Feasibility Study on the exploration of the regenerative potential of the Sirocco site within |                   |                        |
| East Belfast as part of the Urban Villages programme.   | 1                 | 1                      |

### **OFMDFM – Craigavon House Feasibility study**

| Output Measure  | 2014/15<br>Target | 2014/15<br>Achievement |
|---|-------------------|------------------------|
| Produce a Feasibility Study, Economic Appraisal and Business Case to explore Regenerative potential | 1                 | 1                      |
| of Craigavon House  |                   |                        |

# **Annex 3: Inner East Neighbourhood Renewal Action Plan**

### **Physical Renewal**

| Desired Outcome        | Action Sought  | Delivered by                |
|------------------------|--|-----------------------------|
| Strategic co-          | Ensure that the NP is regularly updated re. physical developments in the NRA including | East Belfast Partnership    |
| ordination of physical | PREI schemes, UDG and other government funded initiatives.                             | Belfast Regeneration Office |
| improvements across    |  | DSD                         |
| the NRA                | Ensure the Neighbourhood Partnership is a key partner re implementation of physical    | Belfast City Council        |
|                        | developments in the area.  | OFMDFM                      |
|                        |  | NIHE                        |
|                        |  | DRD                         |
|                        | Co –ordination with the OFMDFM Urban Village initiative and other relevant plans       | EBP                         |
|                        | impacting in the NRA   | Inner East Neighbourhood    |
|                        |  | Partnership                 |
|                        |  | Key stakeholders as and     |
|                        |  | when they emerge            |
|                        | Support for streetscape improvements in areas that have not previously benefited in    | IENP                        |
|                        | NRA  | EBP                         |
|                        |  |                             |
|                        | Secure resources and support the development of for neighbourhood based                | IENP                        |
|                        | environmental improvements across the NRA  | IENP Physical Development   |
|                        |  | Sub Group                   |
|                        | Facilitate and support groups to emerge with a focus on tackling local dereliction –   | The Diamond Project         |
|                        | target areas Avoniel/Beersbridge, Woodstock Ravenhill.                                 | Lower Castlereagh           |
|                        |  | Community Association       |
|                        |  | Lagan Village Community     |

|   |   | Association  |
|---|---|--|
|   | Support the improvement of existing community and youth facilities in the NRA and the development of new facilities where needed.                             | BELB – East Belfast Area Project East Belfast Youth Practitioners Forum East Belfast Community Development Workers Forum |
|   | Identify new areas and projects that could benefit from BRO Physical Developments funding   | IENP   |
| Effective application of the BCC Investment Fund to support strategic interventions | Provide advice and support to projects for BCC Local Investment Fund within the NRA as required   | IENP   |
| Establishment of improved physical links with Titanic Quarter and the City Centre   | Support for the construction of the Fraser Pass/Titanic Quarter link.   | EBP<br>Ballymac Friendship Trust   |
| Strategic development of Templemore Avenue to support new civic facilities          | Support the development of Templemore Avenue Baths as an important leisure facility for the area  | EBP<br>IENP  |
| Comprehensive regeneration of Holywood Arches                                       | Support stakeholders to deliver the Holywood Arches Development Strategy  Provide support for community use of the 'pocket park' at Connswater Street and the | EBP  |
| Holywood Arches   | adjacent DSD Community Garden   | EBP  |

|  |   | T   |
|--|---|---|
|  | Civic Square fully developed as part of the Connswater Community Greenway Project including façade art project.                             | EBP   |
| Improved accessibility to railway/rapid transit network        | Provide support for local consultation and liaise with DRD re proposed Rapid Transit route and infrastructure changes that are taking place | EBP   |
|  | Facilitate input from local communities   | EBCDA   |
| Increased provision of good quality affordable housing         | Support stakeholders to develop and maintain good quality housing for NRA residents.  | NIHE  |
| Development of Connswater Community Greenway & component parks | Provide support for the completion of the CCG programme   | EBP   |
| Development of open space /derelict sites                      | Map and support local initiatives' (if appropriate) sites within the NRA for short to medium term interim improvements.                     | IENP Local Groups?                                |
|  | Work with local communities to secure interim uses  | Short Strand Comm. Forum Short Strand Partnership |
|  | Sites developed on ongoing basis  | Walkway CA Lagan Village CA Oasis LCCA            |
| To make the NRA a cleaner environment                          | Provide support for local initiatives aimed at improving the cleanliness and appearance of neighbourhoods.                                  | IENP  |

### **Social Renewal**

| Desired Outcome  | Action Sought   | Delivered by                        |
|--|---|-------------------------------------|
| Shared vision for education across                             | Provide on-going input and support to Education Group   | EBP                                 |
| agencies and schools   | Support stakeholders to secure resources and provide support for initiatives identified in the Education Strategy for east Belfast. | EBP                                 |
|  | Contribute to the local area planning process and discussions with BELB/DE re future provision for the area                         |                                     |
|  | Develop new programmes of support that link schools and communities – resourced by  | EBP                                 |
|  | DE Community Based Initiatives Programme and others as appropriate  | EBP                                 |
| Increased provision and co-ordinated and                       | Support the work of the early Years Network to improve outcomes for pre-school children in the NRA                                  | EBP                                 |
| accessible support for early years provision and after schools | Provide strategic advice to the East Belfast Locality Planning Group and the Inner East Family Hub                                  | EBP                                 |
|  | Ensure all children in the NRA have access to high quality, affordable early years and after schools provision                      | East Belfast Early Years<br>Network |
| Strategic co-<br>ordination of family                          | Promote collaboration among groups working with families in the NRA   | EBP                                 |
| support services in the NRA                                    | Support groups to develop services and secure resources to deliver these.   | EBP                                 |
| Consolidation and  | Facilitate local discussions on future development of primary school provision in the   | EBP                                 |

| improvement of                          | NRA   |               |
|---|---|---------------|
| Primary School                          |   |               |
| provision in the NRA                    | Provide support for schools to access additional resources  | EBP           |
|   |   |               |
| Raising the value of                    | Engage community groups in activities focused on raising aspiration and promoting                 | Local Groups? |
| education – improved                    | learning communities  |               |
| engagement of                           |   |               |
| parents/children and                    | Support families to improve parenting skills and secure their involvement in their                | Local Groups  |
| schools                                 | children's education  |               |
|   |   |               |
| Extended services –                     | Identify good practice and disseminate this information across the area.                          | EBP           |
| delivered in                            |   |               |
| partnership with local                  | Support schools and local groups to deliver extended schools programmes and develop               | EBP           |
| communities                             | innovative approaches to involve parents in their children's education                            |               |
| Increased provision for Adult Education | Provide support for adult education and essential skills initiatives (numeracy, literacy and ICT) | Oasis         |
|   | Support Youth Practitioners Forum to develop new opportunities for young people and               | EBCDA         |
| Improved collaboration across           | workers in the NRA through a collaborative approach   | EBCDA         |
| the youth sector                        | Workers in the NKA through a collaborative approach   |               |
| the youth sector                        |   |               |
| Development of the                      | Support key stakeholders to identify gaps and weaknesses in youth provision in the                | EBCDA         |
| Youth sector                            | NRA and develop plans to address these.   |               |
| A shared vision and                     | Implementation of the East Belfast Health Framework in the NRA                                    | EBCDA         |
| strategy for Health                     |   |               |
| Improvement                             |   |               |
| Residents of the NRA                    | Support the actions developed under East Belfast Health Framework 5 themes:                       | EBCDA         |
| living longer healthier                 | Healthy Hearts  |               |
| lives                                   | Healthy Minds   |               |
|   | Healthy Bodies  |               |
|   | Healthy Neighbourhoods and Healthy Relationships  |               |

|   | Increase engagement in and the capacity of community based health clinics addressing priority issues.   | EBCDA |
|---|---|-------|
| Accessible and early referral to support services | Support the development of a mental health referral hub and promote collaborative working among agencies focussed on mental health.   | EBCDA |
|   | Ensure that groups within the NRA are accessing programmes offered by health agencies – voluntary and statutory responsible for citywide initiatives and that higher levels of participation are evidenced. | EBCDA |
| Improved access to                                | Co-ordinate a response in the NRA to tackling poverty – connecting stakeholders and   | IENP  |
| high quality advice                               | producing a plan for more effective support.  | EBIAC |
| and advocacy services                             |   | EBCDA |
| for residents in the                              | Support for accessible advice services  |       |
| NRA   |   | IENP  |
|   | Develop a directory of services of those delivering advice/crisis management within   |       |
|   | NRA   | IENP  |

### **Community Renewal**

| Desired Outcome       | Action Sought  | Delivered by |
|-----------------------|--|--------------|
| Strengthen            | Arrange and facilitate opportunities to develop collaborative work within and between    | EBCDA        |
| community             | communities.   |              |
| infrastructure,       |  |              |
| community             | Keep local groups informed of developments re. community Planning                        | EBCDA        |
| development and       |  |              |
| capacity to engage in | Identify and facilitate events to highlight and share good practice                      | EBCDA        |
| the transition to     |  | Groups       |
| Community Planning    | Support local groups to develop good practice in Community Development                   |              |
|                       |  | EBCDA        |
|                       | Provide support for projects focused on building capacity and reinvesting in communities | EBCDA        |
| A new generation of   | Provide support for the delivery of a Community Leadership programme.                    | EBCDA        |
| skilled community     |  |              |
| leaders               | Provide support for the EBCDA Mentoring support programme for community and              | IENP         |
|                       | youth workers and encourage participation.   | EBCDA        |
|                       |  | Groups       |
|                       | Develop and support a programme to support university students in the NRA                |              |
|                       |  | IENP         |
|                       | Secure resources to support an ongoing professional development programme for            | EBCDA        |
|                       | community and youth work staff in the NRA  | IENP         |
| Increased numbers of  | Develop a Volunteer Strategy for East Belfast with an Action Plan for training and       | EBCDA        |
| people volunteering   | support.   |              |
| and getting involved  |  | EBCDA        |
| in their communities  | Promote volunteering opportunities in the NRA  | IENP         |
|                       |  | Groups       |
|                       |  |              |
|                       |  | EBCDA        |

|  | Arrange events to recognise, celebrate and co-ordinate the role of volunteers in local groups Support groups to access internships and work placement opportunities to build local capacity among individuals and groups | EBCDA  |
|--|--|--|
| Improve relationships across the interface | Support the work and agenda of the inter-community forum   | IENP Short Strand Community Forum Inner East Forum |
| Improve Community safety initiatives in    | Identify local priorities to inform the BPCSP strategy development   | DOJ<br>Belfast City Council                        |
| the NRA                                    | Ensure that appropriate communication and or representation is provided to the DPCSP   | DPCSP Local Groups?                                |
|  | BCC Community Safety to attend NP Board meeting 2/3 times per year as an opportunity to update and discuss gaps/current issues   |  |
|  | Support the formation/development of a Community Safety Forum or NP sub group  |  |
|  | Reduction of levels of anti-social behaviour in the NRA  |  |
|  | Facilitate local communities to articulate community safety issues and access support to address these.  |  |
|  | Increase awareness of crime prevention initiatives operating in the NRA  |  |

### **Economic Renewal**

| Desired Outcome      | Action Sought  | Delivered by           |
|----------------------|--|------------------------|
| Effective networks   | Development of an economic sub-group to ensure that the relevant actions on the plan     | IENP                   |
| and mechanisms to    | are delivered  | Groups                 |
| ensure that new      |  |                        |
| opportunities for    |  |                        |
| employment and       |  |                        |
| training are         |  |                        |
| communicated to      |  |                        |
| target groups        |  |                        |
| Increased numbers of | Ensure that employability resources received from DEL to target unemployed in the        | DEL                    |
| residents within the | NRA are effectively targeted   | ILM                    |
| NRA accessing        |  | IENP economic subgroup |
| employment           |  | Stepping Stones        |
|                      |  | Oasis                  |
|                      |  | GEMs                   |
| A reduction in the   | To improve co-ordination of existing opportunities relevant to those NEETS living in the | 'Youth' groups         |
| number of young      | NRA  |                        |
| people aged 16-24    |  |                        |
| who are not in       | To develop new initiatives as appropriate, including training and secure resources to    | IENP                   |
| Education,           | deliver  | 'Youth' groups         |
| Employment or        |  |                        |
| Training             |  |                        |
| More people from the | Securing representation from and to the NP on East Belfast Enterprise                    | IENP economic subgroup |
| NRA training in      |  |                        |
| business skills and  | Support groups within the NRA to disseminate information on employability and            |                        |
| engaging in new      | business development programmes offered by BCC and EBE                                   | IENP economic subgroup |
| business initiatives |  |                        |
|                      | Support traders' associations to promote, support and increase economic activity and     |                        |

|   | tackle dereliction within the NRA  | IENP economic subgroup |
|---|--|------------------------|
| Increased level of social economy activity in the NRA | Support groups to explore and develop social economy ideas; reducing dependency on short term funding.             | IENP economic subgroup |
| ,   | Facilitate events to promote the social economy in the area  | IENP economic subgroup |
| Development of the                                    | Support the future development and encourage participation of NRA communities and                                  | EBP                    |
| tourism product in the NRA                            | organisations in the east Belfast 'Brand'  | IENP                   |
|   | Provide support for the development of the Titanic People project  |                        |
|   | Develop heritage and social history based walking trails   | EBP                    |
|   |  | EBP                    |
| Increased numbers of visitors to the area             | Support the development of east Belfast events and festivals that present a positive image and encourage visitors. | EBP                    |



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