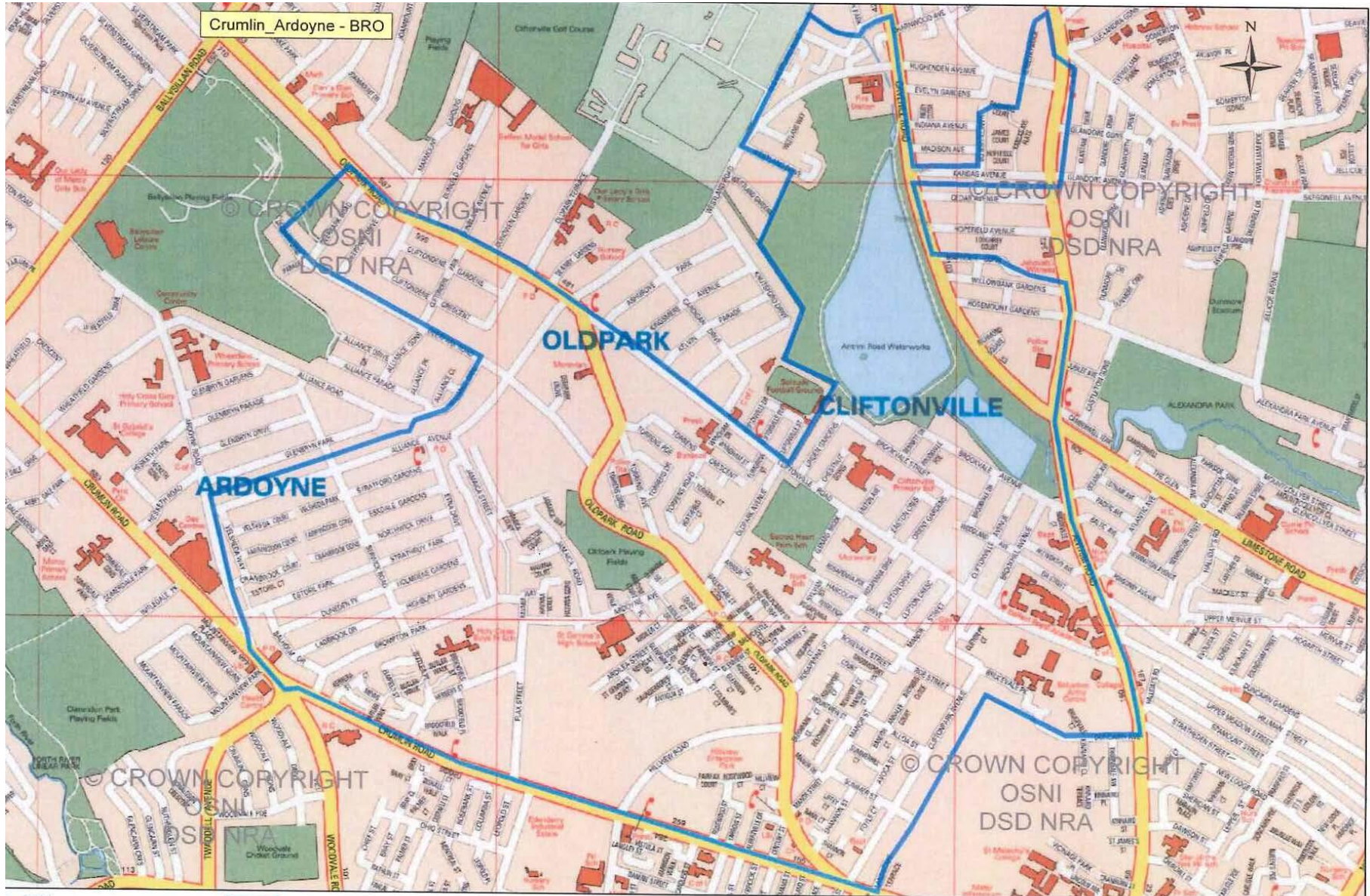


**Crumlin Ardoyne Neighbourhood Renewal Area
Annual Report 2014/2015**



Crumlin_Ardoyne - BRO



Crumlin Ardoyne Neighbourhood Partnership ANNUAL REPORT – 2014/2015

About Neighbourhood Renewal

The Neighbourhood Renewal Programme aims to reduce the social and economic inequalities which characterise the most deprived areas. It does so by making a long term commitment to communities to work in partnership with them to identify and prioritise needs and co-ordinate interventions designed to address the underlying causes of poverty. Neighbourhood Renewal Partnerships were established representative of local community interests together with appropriate Government Departments, public sector agencies, private sector interest and local elected representatives.

About Crumlin Ardoyne Neighbourhood Partnership

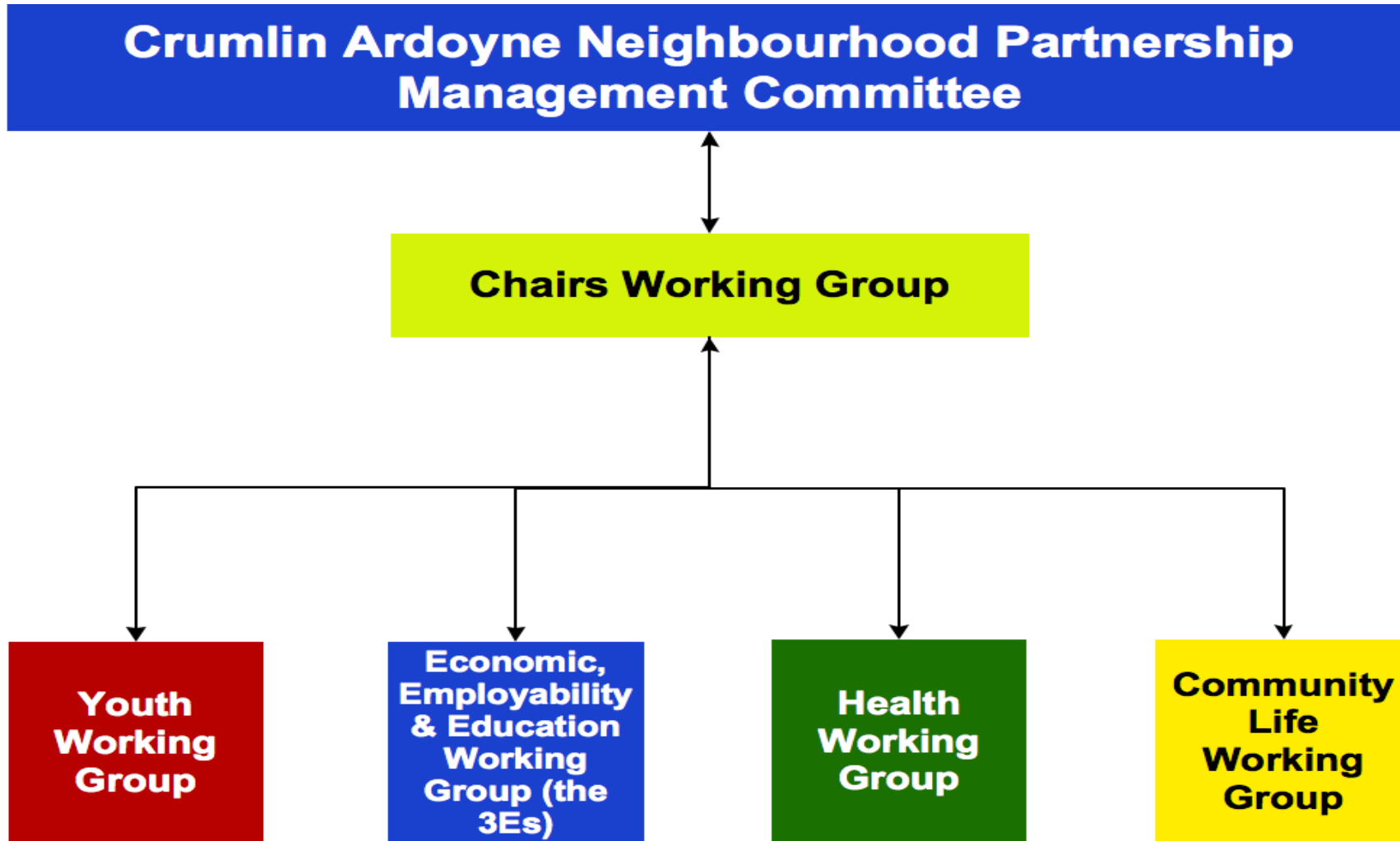
The Crumlin Ardoyne Neighbourhood Renewal Partnership area comprises mostly of the communities of Ardoyne and Crumlin wards. These include Lower Oldpark, Cliftonville and Marrowbone, which lie in the Ardoyne ward, the Water Works ward and the Crumlin ward. Westland and parts of Little America are also included in this area. The Partnership is intensely focused and is working to renew and regenerate some of the most disadvantaged communities in Crumlin/Ardoyne Neighbourhoods.

Crumlin Ardoyne Partnership has established 4 sub-groups to assist them in the identification, development and delivery of projects in the NRA that assist local community organisations to co-ordinate actions that are beneficial for all communities living in the Crumlin/Ardoyne Neighbourhood Renewal Area. These include Economic, Employability and Education Working Group (known as the EEE Working Group), Health and Wellbeing Group, Community Life Group and Youth Group. Each one of these working groups have played a significant role in helping communities and residents to move forward in a positive and active way to address issues facing disadvantaged communities . Examples include:-

- **One Stop Shop Initiative** – this initiative delivered ‘on stop shop’ events monthly in the Ardoyne Community Centre, Vine Centre and Manor Street Community Centre. The initiative brings together a number of training providers to assist and advise local residents on training and job opportunities available for residents living in the Crumlin/ Ardoyne area.
- **North Belfast Quit Campaign - Charter** was delivered throughout Crumlin/Ardoyne NRA. The Health and Wellbeing working group implemented the Quit Campaign and Charter to address the high levels of COPD and cancer in North Belfast. The Quit Campaign is designed to promote support for anyone wanting to give up smoking. Organisations that sign up to the Charter are provided with Brief Intervention Training to build their capacity and understanding of the benefits of stopping smoking. This is to be rolled out across North Belfast NRAs.

- **Shared Youth Space** for young people in North Belfast. A study was completed for a Super Youth Centre but there is still a need for Council and economic support. A feasibility study has been completed which in due course will be supported with an Economic Appraisal.
- **Keeping Crumlin/Ardoyne a Safe Place.** The Community Life working group developed an initiative to arrange for community organisations in North Belfast to undertake Domestic Violence Awareness Training. On completion of training the organisations facilities are deemed to be a safe place for anyone who suffers from domestic violence. The Community Life working group continue to develop this programme and are seeking to extend the training to all of North Belfast. The group aims to take some organisations to the next phase of this training so that North Belfast becomes a safe place for all.

Crumlin Ardoyne Neighbourhood Renewal Partnership Structure and Membership



Crumlin Ardoyne Neighbourhood Renewal Partnership Management Committee

The Management Committee of Crumlin Ardoyne Neighbourhood Partnership provides the overall direction to the work of the partnership.

With the development of the first neighbourhood action plan in 2007 all those groups involved in delivering neighbourhood renewal had a seat at the management committee. After the review of the implementation plan in 2009 it was agreed that they move towards a smaller more focused committee. This coincided with the re-launch of 4 working groups which would draw their membership from all those groups working on neighbourhood renewal.

The current membership of CANP Management Committee is as follows:

Name	Organisation	Status
Manus Maguire (Chair)	Cliftonville Community Regeneration Forum	Voluntary & Community Representative
Liddean McStravog	Cancer Lifeline	Voluntary & Community Representative
Janice Beggs	Lower Oldpark Community Association	Voluntary & Community Representative
Garrett Gorman	Community Restorative Justice Ireland	Voluntary & Community Representative
Stephen Reid	Vine Centre	Voluntary & Community Representative
Sally Smyth	GRACE Women's Development	Voluntary & Community Representative
Shane Whelehan	Ardoyne Youth Providers Forum	Voluntary & Community Representative
Stevan Dempsey	Westland Community Group	Voluntary & Community Representative
Una McRoberts	Ardoyne/Shankill Healthy Living Centre	Voluntary & Community Representative
John McCorry	North Belfast Partnership	Voluntary & Community Representative
Laura Smith	Belfast City Council	Statutory Representative

Malachy McKinney	Northern Ireland Housing Executive	Statutory Representative
Gabi Mornhinweg	Belfast Health and Social Care Trust	Statutory Representative
Joe McGouran	OFMDFM	Statutory Representative
Conor Ellis	Belfast Regeneration Office North Team	Statutory Representative
Briege Lewis	Belfast Regeneration Office North & Greater Shankill Team	Statutory Representative

The Management Committee meets at 10.00am on the first Wednesday of each month.

1. Chairs Working Group

A Chairs Working Group exists as a Management Team to ensure that working groups are focused on the action plans. While the management committee meets to provide overall direction and to take reports on progress from each working group, the Chairs Working Group is focused on the operational side of the work. The current agenda, for example, is focused on tracking neighbourhood renewal outcomes, supporting working groups by identifying external resources, ensuring adequate communications and encouraging collaborative working between working groups.

Formally the Chairs Working Group is made up primarily of the 4 Working Group Chairs, the chair of the partnership, one BRO official, Crumlin/Ardoyne Neighbourhood Renewal Coordinator and one official from North Belfast Partnership. However all Working Group Vice-chairs are also invited to meetings of the Working Group to ensure co-ordination and continuity.

2. Working Groups

There are four Working Groups. The role of each Working Group is to focus on a specific number of outcomes and actions. Membership of Working Groups is open to anyone working or living in the Neighbourhood Renewal Area who feels they have a contribution to make to support neighbourhood renewal and the work of the Neighbourhood Partnership. The four working groups are:

- **Community Life Working Group**
- **Economic, Employability & Education (EEE Working Group)**
- **Health and Wellbeing Working Group**
- **Youth Working Group**

3. Neighbourhood Renewal Investment Fund

There are currently 15 community organisations supported by the Neighbourhood Renewal Investment Fund within the Crumlin/Ardoyne Neighbourhood Renewal Area. These are as follows:-

- Ardoyne Association
- Lower Oldpark Community Association
- Cancer Lifeline
- New Life Counselling
- Jigsaw Community Counselling Centre
- Marrowbone Community Association
- North Belfast Senior Citizens Forum
- Grace Women's Development Ltd
- Ardoyne Youth Providers Forum
- Manor Street Community Group
- Vine Centre
- Westland Community Group
- Wishing Well Family Centre
- Cliftonville Community Regeneration Forum
- Community Restorative Justice Ireland (part of a city wide project)

Financial assistance for the North Belfast Advice Partnership and North Belfast Partnership is also supported by the Neighbourhood Renewal Investment Fund within the NRA. Both these organisations have a North Belfast wide remit.

4. Neighbourhood Renewal Community Groups

The following groups are those who support the work and have representatives on the Crumlin Ardoyne Neighbourhood Partnership. The full list is as follows.

- Ardoyne Shankill Healthy Living Centre
- Ardoyne Association
- Grace Women's Development Ltd
- Ardoyne Youth Providers Forum
- Cancer Lifeline
- Cliftonville Community Centre
- Cliftonville Community Regeneration Forum
- Community Restorative Justice
- Let Youth Lead
- Lower Oldpark Community Association
- Marrowbone Community Association
- New Life Counselling
- North Belfast Interface Network
- North Belfast Play Forum
- North Belfast Advice Partnership
- North Belfast Senior Citizens Forum
- The Vine Centre
- Westland Community Group
- Wishing Well Family Centre

5. North Belfast Neighbourhood Partnership Chairs Forum

Crumlin Ardoyne Neighbourhood Partnership is one of five neighbourhood partnerships in North Belfast. The other four are:

- Inner North Neighbourhood Renewal Partnership
- Rathcoole Neighbourhood Partnership
- Ligoniel Neighbourhood Partnership
- Ballysillan and Upper Ardoyne Neighbourhood Partnership

The five North Belfast Neighbourhood Partnership Chairs meet bi monthly to co-ordinate the work of neighbourhood renewal across North Belfast's most disadvantaged communities. The Chairs Forum, which is facilitated by BRO and the CANP Neighbourhood Renewal Coordinator, is a valuable mechanism for promoting the work of community organisations delivering Neighbourhood Renewal. The Forum also acts as a conduit for collective responses from Neighbourhood Renewal Partnerships to consultations, policy issues and potential collaborative funding opportunities.

North Belfast Economic Forum

Chairs from the five North Belfast Neighbourhood Renewal Partnerships along with representatives from Belfast Regeneration Office and North Belfast Partnership agreed to establish an Economic Forum to work collectively for North Belfast to boost economic regeneration locally. This grouping is called the North Belfast Economic Forum and has a remit to work collaboratively with local training and employment organisations, government departments, statutory organisations and private sector employers to promote increased economic regeneration, prosperity and investment for North Belfast.

Forum membership is as follows:

- Arthur Acheson (Chairperson) representing North Belfast Neighbourhood Partnership Chairs Forum
- Patricia O'Hagan (Champion) Core Systems
- Stephen Reid representing Crumlin/Ardoyne Neighbourhood Partnership
- Pat Boyle representing Inner North Neighbourhood Partnership
- Dale Harrison representing Ballysillan/Upper Ardoyne Neighbourhood Partnership
- Maria Morgan representing Ligoniel Village Neighbourhood Partnership
- Vicky Moore representing Rathcoole Neighbourhood Partnership
- Lynn Carville ESF Representative (Women's TEC)
- Diarmuid Moore ESF Representative (Ashton Community Trust)

- Alice Quinn representing North City Business Centre
- Turlough McAleenan North Belfast Partnership
- Belfast Regeneration Office - DSD

The Forum looked at educational achievement across the North Belfast Neighbourhood Renewal Areas and was able to propose initiatives to form part of the Community Education Initiatives Project funded by the Department of Education and managed by North Belfast Partnership. This was a very successful project which delivered programmes and support directly into schools and community settings.

To focus efforts on identifying economic opportunities, strengthening partnerships with relevant agencies and promoting North Belfast as a positive place to invest, the North Belfast Economic Forum is organising a 'North Belfast Economic Summit'.

The Forum will act as a driver for economic regeneration across North Belfast to bring much needed investment and resources into the area across multiple fronts including job creation, inward investment and maximising the effect of local large scale regeneration projects.

Crumlin/Ardoyne Neighbourhood Renewal Partnership Projects

The Neighbourhood Renewal Investment Fund is currently supporting 15 organisations delivering services in the Crumlin/Ardoyne Neighbourhood Renewal Area as follows:-

Community Renewal

Cliftonville Community Regeneration Forum (CCRF), Manor Street Cliftonville Community Group, North Belfast Senior Citizens Forum

Cliftonville Community Regeneration Forum is the lead partner in a collaborative project with Manor Street Cliftonville Community Group and the North Belfast Senior Citizens Forum. CCRF aim to address the following themes in the Neighbourhood Action Plan: Economic, Employability and Education, Youth, Health and Community Life.

This collaborative project aims to deliver programmes that will develop the capacity of local people and offer training opportunities to provide them with community development skills. A wide range of programmes are offered including careers advice, skills training and employment, advice services, social enterprise and business start up, childcare places, parenting programmes, accredited and non accredited training, healthy lifestyle and suicide prevention, crime prevention and youth inclusion / diversionary projects. Additionally the project will work with other statutory agencies to address the issues of dereliction and improve the environment through the implementation of environmental improvement schemes.

Grace Women's Development Ltd and Ardoyne Association.

Grace Women's Development Ltd is the lead partner in a collaborative project with Ardoyne Association and aims to address the following themes in the Neighbourhood Action Plan: Economic, Employability and Education, Youth, Health and Community Life.

The main aims and objectives of this collaborative project are to deliver a range of community development services to meet the needs of people living in the Crumlin / Ardoyne NRA. Services are developed in response to demand and include educational and training opportunities, provision of health and fitness programmes, personal development and health issues with young people deemed 'at risk' of becoming involved in anti social behaviour during the summer months. Crèche facilities are available to reduce barriers to uptake in education, training and skills programmes.

The Vine Centre and Lower Oldpark Community Association

The Vine Centre is the lead partner is a collaborative project with Lower Oldpark Community Association and aims to address the following themes in the Neighbourhood Action Plan: Economic, Employability and Education, Youth, Health and Community Life.

The aims and objectives of this project are to deliver a range of community development services across the Crumlin / Ardoyne NRA. A wide range of services including advice services, childcare provision, community safety initiatives, education, training and employment support, evening diversionary programmes, health awareness, homework clubs, senior citizens clubs and safety and crime prevention targeting all age groups and sectors.

Ardoyne Youth Providers Forum, Marrowbone Community Association and Westland Community Group

Ardoyne Youth Providers Forum is the lead partner in a collaborative project with Marrowbone Community Association and Westland Community Group. The project aims to address the following themes in the Neighbourhood Action Plan: Youth, Health, Community Life, Education and Employability

The aims of this project are to deliver programmes and interventions across the Ardoyne, Marrowbone and Westland areas designed to complement the Neighbourhood Renewal priorities as set out in the Neighbourhood Action Plan. The main focus of this project are the delivery of youth services in these areas however it also combines some community development initiatives and interventions to enhance and create social, community, economic and physical renewal. These include advice services, a local newsletter, pensioner and residents groups, afterschool clubs, youth clubs, transport services, volunteering and other evolving initiatives.

Community Restorative Justice (North Belfast)

This project works directly with the local communities to address issues of conflict through mediation. It will also work collaboratively with and through the NIO, DoJ, PSNI, BCC, YJA, PBNI, NIHE, local Neighbourhood Partnerships and community and voluntary organisations on developing responsive community safety initiatives. This project addresses the following themes in the Neighbourhood Action Plan: Social Environment/Community Safety.

Wishing Well Family Centre

Wishing Well Family Centre provides services through the provision of childcare facilities in the Crumlin / Ardoyne area and neighbouring NRAs. The Centre also provides community development services to address training, education, employment, volunteering and advice directly linked to the childcare focus. Placements from a number of secondary schools are offered which allow pupils to obtain a recognised NVQ childcare qualification. Additional training is delivered in first aid and child protection.

Social Renewal - Health

Cancer Lifeline

Cancer Lifeline's key aim is to reduce health inequalities in North Belfast through the delivery of a range of information and support services for those affected by cancer which are not available through mainstream health providers. The services provided include, community led cancer awareness prevention programmes, support and information services that include counselling, complementary therapies, library services, welfare benefits advice, support group sessions and 24 hour telephone support. Cancer Lifeline works with individuals from a range of community backgrounds to support people through their cancer journey.

New Life Counselling

This purpose of this project is to offer high quality counselling services to meet the needs of children, young people, adults and families. Referrals to the organisation are received from those affected by stress, anxiety, depression, relationship breakdown, drug / alcohol issues, bullying, self harm and suicidal ideation. One to one counselling is offered at their premises at 25 Ardoyne Road and Unit 20 North City Business centre however, in addition, counselling services are offered at 12 outreach centres across the city and in 187 post primary schools across Northern Ireland.

Jigsaw Community Counselling Centre

Jigsaw CCC provides "a caring, professional and confidential counselling service that will help people to be the best they can be." The organisation is located at 254-256 Ballysillan Road and offers counselling services and drop in facilities to address the needs of those living in the Ballysillan/Upper Ardoyne area. Jigsaw offers a range of counselling and mentoring sessions to address the needs of people who avail of its services Referrals to this organization are for those affected by a range of issues such as of abuse, domestic violence, anger, family breakdown, addiction, depression, self harm. Jigsaw also provides counselling support in local schools.

Crumlin/Ardoyne Neighbourhood Renewal Partnership 2014/2015 Expenditure (by Strategic Objective)

The following table details current projects funded via the Neighbourhood Renewal Investment fund. It also details the 2014/2015 individual spend for each project, the total amount of expenditure by strategic objective and the overall 2014/2015 total expenditure in the Crumlin/Ardoyne Neighbourhood Renewal Area.

Programme/Project	CFF Funding Period	CFF Funding Amount	2014/2015 Spend (as at 31/03/15)
COMMUNITY RENEWAL			
Cliftonville Community Regeneration Forum (Lead Partner)	01/04/14 – 31/03/15	£245,028.90	£229,263.04
Manor Street Cliftonville Community Group			
North Belfast Senior Citizens Forum			
Grace Women's Development Ltd (Lead Partner)	01/04/14 – 31/03/15	£76,792.94	£74,639.73 *Final figures not yet available
Ardoyne Association			
Youth Education Health/Advice Programme			
Vine Centre (Lead Partner)	01/04/14 – 31/03/15	£153,291.66	£146,708.14
Lower Oldpark Community Association			
Ardoyne Youth Providers Forum (Lead Partner)	01/04/14 – 31/03/15	£193,085.42	£192,692.57
Marrowbone Community Association			
Westland Community Group			
Community Restorative Justice (North Belfast element of City Wide Programme)	01/04/14 – 31/03/15	£50,609.25	£50,609.25
Wishing Well Family Centre	01/04/14 – 31/03/15	£49,579.16	£49,337.38
Total Community Renewal Expenditure	01/04/14 – 31/03/15	£768,387.33	£743,250.11

Programme/Project	CFF Funding Period	CFF Funding Amount	2014/2015 Spend (as at 31/03/15)
SOCIAL RENEWAL - HEALTH			
Cancer Lifeline	01/04/14 – 31/03/15	£92,392.53	£90,862.12
New Life Counselling (Lead Partner)	01/04/14 – 31/03/15	£206,349.96	£186,142.92
Jigsaw Community Counselling Centre			
Total Social Renewal – Health Expenditure	01/04/14 – 31/03/15	£298,742.49	£277,005.04

Programme/Project	CFF Funding Period	CFF Funding Amount	2014/2015 Spend (as at 31/03/15)
ECONOMIC RENEWAL			
North Belfast Advice Partnership – Vine Centre (North Belfast Wide Project) – Vine Centre, Ligoniel Improvement Association, Ballysillan Community Forum	01/04/14 – 31/03/15	£124,471.87	£123,554.57
Total Economic Renewal – Economic Renewal	01/04/14 – 31/03/15	£124,471.87	£123,554.57

Totals:	01/04/14 – 31/03/15	Total Allocation £1,191,601.69	Total Spend £1,143,809.60
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Cliftonville Community Regeneration Forum (lead partner)
Manor Street Cliftonville Community Group
North Belfast Senior Citizens Forum



Cliftonville Community Regeneration Forum
 185 Cliftonpark Avenue, Belfast BT14 6DT
 ☎ 02890 749147 Fax: 02890 755532
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Working for the regeneration of divided and disadvantaged communities in North Belfast



	Cliftonville Community Regeneration Forum	Manor Street Cliftonville Community Group	North Belfast Senior Citizens Forum	Target Achieved April 2014 - December 2014	Target Achieved January 2015- March 2015	Cumulative Outputs – 2014-2015
Neighbourhood Renewal Output Measures						
Community Renewal						
CR1 Number of people receiving training in community development skills	73	192	10	669	275	944
CR2 Number of people volunteering for community development activities	35	42	11	396	88	484
CR3 Number of people employed directly in voluntary work	7	0	0	14	7	14
CR4 Number of people using new or improved community facilities	94	190	30	717	314	1031
CR5 Number of community/voluntary groups supported	12	37	34	251	83	334
CR6 Number of projects improving community facilities	2	0	0	5	2	5
CR7 Number of community relations projects supported	8	7	0	35	15	50
CR8 Number of people participating in community relations projects	259	104	0	2169	363	2532
TOTAL OUTPUTS COMMUNITY RENEWAL	490	572	85	4256	1147	5394
Economic Renewal/Worklessness						
ER1 Number of FTE jobs safeguarded	1.6	6	3	8.6	10.6	10.6
ER2 Number of NR residents going into employment	6	1	0	22	7	29
ER3 Number of people accessing careers advice	0	31	0	83	31	114
ER4 Number of people receiving job training	36	21	0	116	57	173
ER5 Number of person weeks of job training provided	3	39	0	209	42	251
ER10 Number of advice enquiries	125	195	101	1008	421	1429

TOTAL OUTPUTS ECONOMIC RENEWAL/WORKLESSNESS	171.6	293	104	1446.6	568.6	2006.6
Social Renewal - Education						
SR1 Number of childcare places supported	0	0	0	42	0	42
SR2 Number of people attending parenting skills/development programmes	0	10	0	178	10	188
SR3 Number of pupils benefiting from projects designed to improve attainment (primary)	0	40	0	364	40	404
SR4 Number of pupils benefiting from projects designed to improve attainment (secondary)	19	100	0	233	119	352
SR5 Number of adults obtaining qualification through NR projects (Accredited)	11	100	0	80	111	191
SR6 Number of adults obtaining qualification through NR projects (Non-accredited)	17	10	10	80	37	117
TOTAL OUTPUTS SOCIAL RENEWAL - EDUCATION	47	260	10	977	317	1294
Social Renewal - Health						
SR7 Number of people benefiting from Healthy Lifestyle Projects	0	270	27	1375	297	1672
SR10 Number of people benefiting from suicide prevention projects	0	2	0	21	2	23
SR11 Number of new/improved sports facilities provided	0	0	0	2	0	2
SR12 Number of people using new sports facilities	0	150	0	570	150	720
TOTAL OUTPUTS SOCIAL RENEWAL - HEALTH	0	422	27	1968	449	2417
Social Renewal - Crime & Anti Social Behaviour						
SR13 Numbers receiving advice on crime prevention	0	0	0	563	0	563
SR14 Number of community safety initiatives implemented	1	4	1	11	6	17
SR15 Number of people participating/attending community safety initiatives	20	46	3	480	69	549
SR17 Number of young people benefiting from youth inclusion/diversionary projects	53	100	0	806	153	959
TOTAL OUTPUTS SOCIAL RENEWAL - CRIME & ANTI SOCIAL BEHAVIOUR	74	994	58	5796	1126	6922

Ardoyne Youth Providers Forum (lead partner)
Marrowbone Community Association
Westland Community Group



Neighbourhood Renewal Output Measures	Ardoyne Youth Providers Forum	Marrowbone Community Association	Westland Community Association	Cumulative Outputs 2014-2015
Community Renewal				
CR1 Number of people receiving training in community development	0	48	0	48
CR2 Number of people volunteering for community development activities	51	103	10	164
CR4 Number of people using new or improved community facilities	3,700	0	0	3,700
CR6 Number of projects improving community facilities	3	1	0	4
CR8 Number of people participating in community relations projects	88	267	31	386
TOTAL OUTPUTS COMMUNITY RENEWAL	3,842	419	41	4,302
Economic Renewal/Worklessness				
ER1 Number of FTE jobs safeguarded	5.2	2	1	8.2
ER2 Number of NR residents going into employment	0	8	0	8
ER4 Number of people receiving job training		24	0	24
ER10 Number of advice enquiries	250	331	0	481
TOTAL OUTPUTS ECONOMIC RENEWAL/WORKLESSNESS	255.2	365	1	4,612
Social Renewal - Education				
SR2 Number of people attending parenting skills/development	0	31	0	31
SR3 Number of pupils benefiting from projects designed to improve attainment (primary)	0	45	0	45

SR4 Number of pupils benefiting from projects designed to improve attainment (secondary)	93	106	0	199
SR5 Number of adults obtaining qualification through NR projects(Accredited)	26	3	0	29
SR6 Number of adults obtaining qualification through NR projects (Non- accredited)		65		65
TOTAL OUTPUTS SOCIAL RENEWAL - EDUCATION	119	250		369
Social Renewal - Health				
SR7 Number of people benefiting from Healthy Lifestyle Projects	0	15	32	47
SR8 Number of people benefiting from new or improved health facilities	476	0	0	476
SR11 Number of new/improved sports facilities provided	0	1	0	1
SR12 Number of people using new sports facilities		87	14	101
TOTAL OUTPUTS SOCIAL RENEWAL - HEALTH	476	103	46	625
Social Renewal – Crime & Anti Social Behaviour				
SR13 Numbers receiving advice on crime prevention	0	0	10	10
SR14 Number of community safety initiatives implemented	8	10	0	18
SR15 Number of people participating/attending community safety initiatives	0	256	15	271
SR17 Number of young people benefiting from youth inclusion/diversionary projects	1146	345	40	1531
TOTAL OUTPUTS SOCIAL RENEWAL – CRIME & ANTI SOCIAL BEHAVIOUR	1154	611	65	1830
Physical Renewal				
PR2 Area of Land improved or reclaimed for open space	1	0	0	1
PR3 Number of buildings improved	1	0	0	1
TOTAL OUTPUTS PHYSICAL RENEWAL	1	0	0	1

Grace Women's Development Ltd (lead partner)
 Ardoyne Association
 Youth Education Health and Advice Programme



Neighbourhood Renewal Output Measures	Grace Women's Development Ltd	Ardoyne Association	YEHA Programme	Cumulative Outputs 2014-2015
Community Renewal				
CR1 Number of people receiving training in community development skills	30	0	0	30
CR2 Number of people volunteering for community development activities	111	15	7	133
CR5 Number of community/voluntary groups supported	16	0	0	16
Total Outputs Community Renewal	157	15	7	179
Economic Renewal/Worklessness				
ER1 Number of FTE jobs safeguarded	2.2	1	0	3.2
ER3 Number of people accessing careers advice	18	0	0	18
ER4 Number of people receiving job training	0	0	0	0
ER5 Number of person weeks of job training provided	0	0	0	0
Total Outputs Economic Renewal/Worklessness	20.2	1	0	21.2
Social Renewal - Education				
SR1 Number of childcare places supported	35	0	0	35
SR2 Number of people attending parenting skills/development	12	0	0	12
SR5 Number of adults obtaining qualification through NR projects	0	0	0	0
SR6 Number of adults obtaining qualification through NR projects (Non-	0	0	0	0
Total Outputs Social Renewal - Education	47	0	0	47

Social Renewal - Health				
SR7 Number of people benefiting from Healthy Lifestyle Projects	110	0	0	110
Total Outputs Social Renewal - Health	110	0	0	110
Social Renewal - Crime & Anti-Social Behaviour				
SR13 Number receiving advice on crime prevention	25	0	0	25
SR14 Number of community safety initiatives implemented	0	3	0	3
SR15 Number of people participating/attending community safety initiatives	8	0	0	8
SR16 Number of crime prevention initiatives implemented	6	5	0	11
SR17 Number of young people benefiting from youth inclusion/diversionary	40	0	88	128
SR19 Number of homes with increased security	0	341	0	341
Total Outputs Social Renewal – Crime & Anti-Social Behaviour	79	349	88	516



Vine Centre (lead partner)
Lower Oldpark Community Association

	Vine Centre	Lower Oldpark Community Association	Cumulative Outputs 2014-2015
Neighbourhood Renewal Output Measures			
Community Renewal			
CR1 Number of people receiving training in community development skills	0	84	84
CR2 Number of people volunteering for community development activities	0	52	52
CR3 Number of people employed directly in voluntary work	17	82	99
CR6 Number of projects improving community facilities	0	1	1
CR7 Number of community relations projects supported	0	16	16
CR8 Number of people participating in community relations projects	31	1594	1625
Total Outputs Community Renewal	48	1829	1877
Economic Renewal/Worklessness			
ER1 Number of FTE jobs safeguarded	3	3	6
ER2 Number of NR residents going into employment	0	1	1
ER3 Number of people accessing careers advice	23	11	34
ER10 Number of advice enquiries	3268	371	3639
Total Outputs Economic Renewal/Worklessness	3294	386	3680
Social Renewal - Education			
SR1 Number of childcare places supported	84	185	269
SR2 Number of people attending parenting skills/development programmes	10	16	26
SR3 Number of pupils benefiting from projects designed to improve attainment (primary)	28	0	28
SR5 Number of adults obtaining qualification through NR projects (Accredited)	53	7	60

SR6 Number of adults obtaining qualification through NR projects (Non-accredited)	59	21	80
Total Outputs Social Renewal - Education	234	229	463
Social Renewal - Health			
SR7 Number of people benefiting from Healthy Lifestyle Projects	18	16	34
Total Outputs Social Renewal - Health	18	16	34
Social Renewal - Crime & Anti-Social Behaviour			
SR13 Numbers receiving advice on crime prevention	0	40	40
SR14 Number of community safety initiatives implemented	0	5	5
SR15 Number of people participating/attending community safety initiatives	0	72	72
SR17 Number of young people benefiting from youth inclusion/diversionary projects	42	51	93
SR18 Number of victims of crime supported	0	7	7
SR19 Number of homes with increased security	0	10	10
SR21 Number of Neighbourhood Wardens supported	0	1	1
Total Outputs Social Renewal – Crime & Anti Social Behaviour	42	186	228
Physical Renewal			
PR1 Area of land improved or reclaimed for open space	0	2	2
PR3 Number of buildings improved	0	26	26
PR4 Number of traffic calming schemes	0	1	1
PR5 Number of Trees planted	0	13	13
Total Outputs Physical Renewal	0	42	42



Neighbourhood Renewal Output Measures	Cumulative Outputs 2014-2015
Community Renewal	
CR2 Number of people volunteering for community development activities	48
03 Number of Feasibility/Research projects carried out	3
Total Outputs Community Renewal	48
Economic Renewal / Worklessness	
ER1 Number of FTE jobs safeguarded	4.8
ER10 Number of enquiries for advice	241
Total Outputs Economic Renewal/Worklessness	245.8
Social Renewal (Health)	
SR7 Number of people benefiting from Healthy Lifestyle Projects	473
SR8 Number of people benefiting from new or improved healthy facilities	1449
SR9 Number of new or improved health facilities	1
Total Outputs Social Renewal - Health	1923
Physical Renewal	
PR3 Number of buildings improved	3
Total Outputs Physical Renewal	3



Neighbourhood Renewal Output Measures	Cumulative Outputs Achieved
Community Renewal	
CR3 Number of people employed directly in voluntary work	84
CR4 Number of people using new or improved community facilities	2587
CR5 Number of community/voluntary groups supported	84
Total Outputs - Community Renewal	2755
Economic Renewal/Worklessness	
ER1 Number of FTE jobs safeguarded	3.4
Total Outputs - Economic Renewal/Worklessness	3.4
Social Renewal (Education)	
SR2 Number of people attending parenting skills/development programmes	8
SR3 Number of pupils benefiting from projects designed to improve attainment (primary)	665
SR4 Number of pupils benefiting from projects designed to improve attainment (secondary)	4900
Total Outputs Social Renewal - Education	5573
Social Renewal (Health)	
SR7 Number of people benefiting from Healthy Lifestyle Projects	3507
SR8 Number of people benefiting from new or improved health facilities	2587
SR10 Number of people benefiting from suicide prevention projects	855
Total Outputs Social Renewal - Health	6949
Social Renewal (Crime & Anti-Social Behaviour)	
SR18 Number of victims of crime supported	43
Total Outputs Social Renewal – Crime & Anti-Social Behaviour	43



Neighbourhood Renewal Output Measures	Cumulative Outputs Achieved
Social Renewal (Education)	
SR4 Number of pupils benefiting from projects designed to improve attainment (secondary)	178
SR(Ed)12 Number of pupils whose attendance is measurably enhanced/improved	18
SR(Ed)13 Number of pupils whose attainment is measurably enhanced/improved against baseline position	83
SR(Ed)20 Number of children and young people having access to specialist support to enhance their physical and emotional wellbeing	15793
Total Outputs Social Renewal - Education	16072
Social Renewal (Health)	
SR(H)3 Number of people accessing intervention/treatment services (relates to number of open drop in sessions held, number of other support group sessions held, number of clients counselled, number of clients mentored)	288
SR(H)6 Number of people participating in suicide prevention projects	211
Total Outputs Social Renewal - Health	499

Wishing Well Family Centre



Neighbourhood Renewal Output Measures	Cumulative Outputs Achieved
Community Renewal	
CR1 Number of people receiving training in community development skills	35
CR2 Number of people volunteering for community development activities	11
Total Outputs Community Renewal	46
Economic Renewal/Worklessness	
ER1 Number of FTE jobs safeguarded	2
ER2 Number of NR residents going into employment	6
ER4 Number of people receiving job training	17
ER5 Number of person weeks of job training provided	48.3
Total Outputs Economic Renewal/Worklessness	
Social Renewal (Education)	
SR1 Number of childcare places supported	89
SR2 Number of people attending parenting skills/development programmes	30
SR4 Number of pupils benefiting from projects designed to improve attainment	12
SR5 Number of adults obtaining qualification through NR projects (Accredited)	10
SR6 Number of adults obtaining qualification through NR projects (Non-accredited)	28
Physical Renewal	
PR1 Area of land improved or reclaimed for open space	1
PR2 Area of land improved and made ready for development	2

Community Restorative Justice

Neighbourhood Renewal Output Measures	Cumulative Outputs Achieved
Social Renewal - Crime and Anti-Social Behaviour	
SR13 Numbers receiving advice on crime prevention	22
SR14 Number of community safety initiatives implemented	36
SR15 Number of people participating/attending community safety initiatives	329
SR16 Number of crime prevention initiatives implemented	29
SR17 Number of young people benefiting from youth inclusion/diversionary projects	54
SR18 Number of victims of crime supported	372
SR19 Number of homes with increased security	53
SR20 Number of businesses with increased security	17
SR21 Number of Neighbourhood Wardens supported	8
Total Outputs	920

Conclusion

In the 2014/20145 financial year, Crumlin Ardoyne Neighbourhood Renewal Partnership total overall spend was **£1,143,809.60**

This can be further broken down into Strategic Objective spend as follows:-

Community Renewal	£743,250.11
Social Renewal (HEALTH)	£277,005.04
Economic Renewal	£123,554.57

Breakdown of actual achievements for total expenditure

The actual achievements against Key Output Measures for the financial year 2014/2015 are detailed in the above tables.

The Crumlin Ardoyne Neighbourhood Renewal Partnership continues to progress its Action Plan for the Neighbourhood Renewal Area through its 4 Working Groups.

Examples of work the Crumlin Ardoyne Working Groups are currently involved in:-

The **Economic, Employability and Education Working Group** (known as the EEE Working Group) is currently carrying out an audit of training, education and employability provision in the NRA. The purpose of this exercise is to ascertain what is currently on offer and how service provision might either be extended or become better co-ordinate to widen access to local people. The Working Group ran a series of ‘One Stop Shop’ bringing together a range of training providers on a monthly basis in Crumlin and Ardoyne area. These included Prince’s Trust, Ashton Centre, North Belfast Partnership, North City Business Centre, Bryson Future Skills, and Department of Employment & Learning. This was successful and will be continued in the next financial year.

CRUMLIN ARDOYNE NEWIGHBOURHOOD PARTNERSHIP - SCHEDULE OF ONE STOP SHOPS AUG 14 – MAR 15

DATE	LOCATION	TIME
22 nd August 2014	Everton Complex	9.30am – 12.00pm
29 th August 2014	The Vine Centre	9.30am – 12.00pm
5 th September 2014	Everton Complex	9.30am – 12.00pm
19 th September 2014	Manor Street Community Centre	9.30am – 12.00pm
3 rd October 2014	Everton Complex	9.30am – 12.00pm
17 th October 2014	The Vine Centre	9.30am – 12.00pm
7 th November 2014	Everton Complex	9.30am – 12.00pm
21 st November 2014	Manor Street Community Centre	9.30am – 12.00pm
5 th December 2014	Everton Complex	9.30am – 12.00pm
19 th December 2014	NONE	9.30am – 12.00pm
9 th January 2015	Everton Complex	9.30am – 12.00pm
23 rd January 2015	The Vine Centre	9.30am – 12.00pm
6 th February 2015	Everton Complex	9.30am – 12.00pm
20 th February 2015	Manor Street Community Centre	9.30am – 12.00pm
6 th March 2015	Everton Complex	9.30am – 12.00pm
20 th March 2015	The Vine Centre	9.30am – 12.00pm

Our one stop shop for training and employability support is just the job...

...if you're looking for:

- Information on the latest job vacancies;
- Education courses, training programmes and work placement opportunities;
- Help with CV's, job applications and interview skills.

We're bringing leading training and employability agencies in North Belfast together to provide easy access to all the information and support you need to help you get into employment.

Taking part:

**Prince's Trust | Ashton Centre | North Belfast Partnership Board | North City Business Centre
Bryson Future Skills | Department for Employment & Learning | Belfast Metropolitan College
North Belfast Advice Partnership**

29 AUGUST

Venue: Vine Centre, 193 Crumlin Road

4 SEPTEMBER

Venue: Ardoyne Community Centre, Herbert Street

19 SEPTEMBER

Venue: Cliftonville Community Centre, Manor Street

2 OCTOBER

Venue: Ardoyne Community Centre, Herbert Street

17 OCTOBER

Venue: Vine Centre, 193 Crumlin Road

All events between 10am and 12 noon

For more information please contact
Elizabeth Anderson on 028 9035 1020

**CRUMLIN ARDOYNE
NEIGHBOURHOOD RENEWAL PARTNERSHIP**
promoting local regeneration through partnership

The EEE Working Group is continuing their work on mapping potential development sites for physical regeneration within the Crumlin Ardoyne Neighbourhood Renewal Area. The aim of this exercise is to identify and secure practical support to help groups develop their proposals to the point where they can form the basis of funding applications. They are linked with the Girdwood Community Hub which is a potential site is located beside an interface and is beside Girdwood Park. Girdwood Hub is now in the final stages of completion and members of this sub group attend the monthly meetings and are actively involved in all areas of planning, decision making and developments for future regarding the Hub.

The **Health & Wellbeing Working Group** completed and produced a North Belfast Health and Wellbeing Resource Directory in 2013 this was reviewed and updated in 2014 (copy at end of report). The Directory provides contact details of organisations dealing with specific health related issues. This has been forwarded to the other 4 Neighbourhood Partnerships in North Belfast and will also be made available to community organisations and health practitioners working in the area including GP surgeries, schools and pharmacies. This will help improve awareness and co-ordination of health provision available in the Crumlin Ardoyne Neighbourhood Renewal Area and other NRAs in North Belfast.

The group also actively established and launched The North Belfast QUIT Campaign which was developed to deliver one of the key priorities in its Action Plan to 'promote Healthy Lifestyle Choices'. The need for a smoking cessation plan was based on statistical evidence from the BHSCT which showed the extremely high incidence of those presenting with COPD and cancer in North Belfast. Smoking was identified as one of the main factors that influenced these statistics, therefore the group pulled together a plan which included the QUIT campaign and charter. North Belfast QUIT Campaign and Charter was launched successfully on 3 October 2014 which has implemented Brief Intervention Training to any community organisation in North Belfast that signs up to the charter. This is an active charter and will be rolled out to more organisations through the next financial year.



The **Youth Working Group** works with young people from the NRA to address issues that are specific to young people living in interface areas. The Working Group seeks to explore and develop the potential for a large shared first class youth facility accessible to all North Belfast Communities. The Youth Working Group continues to develop work with young people from across the six CANP neighbourhood renewal areas to enable them to participate in community planning and regeneration issues. The Youth Working Group continues with its project 'Time for Change' which is a cross-community initiative that has provided local communities and young people with real hope for the future.

In February the launch of the shared youth space research study was completed for a Super Youth Centre but there is still a need for Council and economic support. A feasibility study has been completed and an economic appraisal will be required to move forward with this proposal. The youth working group continues to support and train local young people and develop the trust and relationships needed to encourage new friendships and develop new initiatives. Future activities for the group include workshops on the difference between faiths, youth governance training, production of a DVD covering the groups collaborations, a North Belfast Youth Conference for their peers, community research projects and much more.

The **Community Life Working Group** has been working to improve community safety in the NRA. The group has worked to increase community participation and engagement between community, voluntary/statutory and private sectors in NRA. The Community Life Working Group has completed a Community Safety Survey in the NRA and is seeking to work with statutory partners to develop this next year.

The working group also considered the need for Domestic Violence Awareness Training and become the first in Belfast and North Belfast to become Safe Place Trained through ONUS. Ten community workers completed the training and their respective organisations are now deemed as a safe place for anyone who suffers from domestic violence. The group continue to develop this initiative and are exploring the possibility of extending Domestic Violence Awareness Training to all of North Belfast NRAs. The group also aims to bring some organisations to the next phase of training so that North Belfast becomes a safe place for all.



Crumlin Ardoyne Neighbourhood Renewal Partnership

North Belfast Health & Wellbeing Resources Directory



ADDICTIONS	
AA Centre - Number (answer machine after 5.00 pm)	9043 4848
AI-Anon and Alateen (Support for families)	9068 2368
ASCERT (Action on Substances Through Community Education and Related Training)	9260 4422
Carlisle House (4-8 week residential substance misuse programmes for 18-65 yr-olds)	9032 8308
Community Addiction Team (1:1 support for those who want to reduce or request detoxification – can also offer prescribed medication, substitute prescribing service and facilitate access to Shaftesbury Square Hospital's addiction day treatment service)	9056 6057
DAISY (provided by Opportunity Youth and ASCERT) Drug and Alcohol intervention service for youth – incl brief/early interventions, mentoring, counselling and diversionary work Or Text DAISY to 81025	9043 5815
Drug Helpline Service for injecting heroin/cocaine users	9050 0150
Drugs Helpline	0800 776900
Dunlewey Substance Advice Centre	9061 1162
FASA (Forum for Action on Substance Abuse and Suicide Awareness)	9080 3040
Gamblers Anonymous and Gamanon	9024 9185 / 7 135 1329
Narcotics Anonymous	078 10 172991
NEEDLE AND SYRINGE EXCHANGE SITES	
Boots the Chemist , 38 Donnell Place	9024 2332
McGregor's Chemist , 30 Botanic Avenue	9031 0045
NI Community Addiction Service	9066 4434
Cigarettes from Elmwood Avenue and Falls Road	9033 0499
PHAROS Service (provided by Barnardo's) Treatment and support service for families and children affected by parental substance misuse	9066 7586
Rosemount House (Active Rx – alcohol-free hostel for age 18 – 65)	9058 0607
Smokers Helpline	0800 858 585
Shaftesbury Square Hospital	9032 9808
ANXIETY, DEPRESSION & STRESS	
Aware Defeat Depression	9032 1734
Aware Defeat Depression Helpline (10am – 4pm, Mon-Fri)	0845 120 2061
N. Ireland Agoraphobia and Anxiety Society (NIASS)	9023 8170
Obsessive Compulsive Disorder (OCD UK)	0845 1203 778
Praxis Central Office	9023 4555
BENEFITS/DEBT ADVICE	
Age NI Advice Line	0808 808 7575
Ardoyne Association	9071 5165
Ballysillan Community Forum	9039 1272
CAB (Citizens Advice Bureau) – Head Office	9023 1120
CAB Belfast Central	9032 9133
CAB North Belfast	9035 7990
Castlecourt Social Security Office	9023 6000
Corporation Street Social Security Office	9023 1411
Gingerbread Freephone Advice (Lone parent support: 10am – 1pm, 2 – 4.30pm)	9023 4568
Ligoniel Improvement Association	9039 1225
Lower North Belfast Community Council	9050 3000
North Belfast Senior Citizens Forum	9074 9044
Advice Service (50+)	9074 6655
Tar Isteach	9038 1020
Vine Centre	9038 1020
BEREAVEMENT BY SUICIDE	
24/7 Lifeline	0808 808 8000
PIPS Belfast	9080 5850
FASA (Forum for Substance Abuse and Suicide Awareness)	9080 3040
Lighthouse	9075 5070
New Life Counselling (Services for children, young people and adults)	9074 6184
Zest – Healing the Hurt	9039 1630
Zest – Healing the Hurt	7126 0999
BEREAVEMENT	
CRUSE	9043 4600
New Life Counselling (Services for children, young people and adults)	9074 6184
CRUSE Bereavement Care	9039 1630
CANCER SUPPORT	
Action Cancer	9080 3344
Cancer Lifeline (North Belfast)	9035 1999
Ulster Cancer Foundation	9066 3281
NI Cancer Helpline (Ulster Cancer Foundation) Mon – Fri, 9am – 8pm	0800 7833339
Macmillan Cancer Support	0805 8080000
GLC Sargent	9072 8780
Northern Ireland Cancer Fund for Children	9050 5599
Northern Ireland Hospice	9078 1836
Macmillan Support and Information Centre (at Belfast City Hospital)	9069 9207
CARERS	
Belfast Carers Centre	9043 4700
Belfast Trust Carers Co-ordinator	9063 6819
Carers NI	9043 9843
CAUSE	9023 8284
CAUSE Helpline 365 days: 9am – 9pm	0845 8080291
Crossroads	9181 4455
Praxis Carer Advocate	07841 5608817
	9032 3153
COUNSELLING	
Belfast Trust Family Trauma Centre	9020 4700
CRUSE Bereavement Care	9043 4600
Danco Human and Spiritual Development Services	9039 0941
IGPD (Institute of Counselling and Personal Development)	9061 0345
New Life Counselling (Services for children, young people and adults)	9074 6184
Survivors of Trauma	9039 1630
Tar Isteach	9074 9944
Tar Isteach	9074 6798

DISABILITY SUPPORT	
Autism NI	9040 1729
British Deaf Association, N. Ireland	9043 7480
Disability Action	9029 7890
Disability Network	9266 7227
Down's Syndrome Association	9066 5260
MENCAP	0669 1351
N. Ireland Deaf Youth Association	9043 8586
RNID NI – Royal National Institute for Deaf People	9023 9619
Royal National Institute of Blind People	9050 0999
Speech Matters (part of Stroke Association)	9050 8020
Stroke Association NI	9050 8020
EATING DISORDERS	
Eating Disorders Association	9023 9959
ETHNIC MINORITY SUPPORT	
An Muna Tober (Irish Travellers)	9043 8265
Chinese Welfare Association	9028 9277
Multi-Cultural Resource Centre (helpout for groups and one-stop shop for asylum seekers)	9024 4639
NI Council for Ethnic Minorities	9023 8645 / 9031 9666
NI Community of Refugees and Asylum Seekers (NICRAS)	9024 6699
Polish Association of NI	9032 1232
FAMILY AND CHILD CARE SUPPORT	
Attention Deficit Hyperactivity Disorder (ADHD) Parent Support Group	9061 5556
Barnados	9067 2366
Childline National Helpline	0800 11 11
Childline NI	0870 3362945
Family Medication NI	9024 2965
	07968 786301
Gingerbread NI Gingerbread Freephone helpline Mon – Thurs: 10am – 1pm, 2pm – 4.30pm	9023 1417
Glenbrook Surestart	9023 4568
NI Attention Deficit and Hyperactivity Support Centre	9020 01 10
NSPCC – Child Protection Line	0808 8005000
NSPCC – National Society for Prevention of Cruelty to Children	9035 1135
Parents Advice Centre	9031 0891
Parents Helpline	0808 801 0722
PHAROS Service (provided by Barnardo's) Treatment and support service for families and children affected by parental substance misuse	9066 7586
Smile Sure Start	9075 6654
HEALTHY LIVING CENTRES	
Ardoyne Shankill Health Partnership	9075 6638
Ligoniel Health and Regeneration Project	9039 1765
New Lodge/Duncairn Health Partnership	9074 4433
HEART AND CIRCULATORY DISEASE	
NI Chest Heart and Stroke	7131 1114
NI Chest Heart and Stroke Advice Line	0845 7697299
Stroke Association NI	9050 8020
HELPLINES	
24/7 Lifeline	0808 808 8000
Aware Defeat Depression	0845 1202916
CAUSE (Carers) Helpline 365 days: 9am – 9pm	0845 8080291
Child Protection Helpline NSPCC	0808 800 5000
Childline Helpline	0800 11 11
Childline NI	0870 336 2945
Family Planning Association Helpline	0845 1228687
Gingerbread Freephone Advice (Lone parent support) Mon – Thurs: 10am – 1pm, 2 – 4.30pm	9023 4568
NICaN (NI Cancer Network) Helpline Mon – Fri 9am – 5pm	0800 7833339
No Fear Helpline (Praxis)	0845 1228630
No Panic (10am – 10pm daily)	0808 808 0545
Obsessive Compulsive Disorder (OCDUK)	0845 120 3778
Praxis Helpline	0845 122 8630
Samaritans Helpline	0845 7900900
Carlisle House (8 week residential substance misuse programmes for 18 – 65 yr-olds)	9032 8308
Council for the Homeless NI	9024 6440
DePaul Trust	9075 1968
Extern Multi-Disciplinary Homeless Support Team	9033 0433
Housing Advice Centre	9031 7000
MACS Floating Support	9031 3163
Rosemount House	9058 8667
Simon Community	9023 2932
The Ark Housing Association	9031 3183
HOSPITALS	
Belfast City Hospital	9032 9241
Mater Hospital	9074 1211
Musgrave Park Hospital	9050 3000
Royal Hospital	9024 0503
MENTAL HEALTH	
Action Mental Health	9074 8015
LAMP (Life After Mental Health Problems)	9024 2982
LAMP (Life After Mental Health Problems)	9024 2982
Service User Group	9024 1929
Men's Advisory Project	9024 2992
Men's Support LAMP (Life after mental health problems)	9040 2328
Nirvode	9039 1028
NIWSP	9039 1028
(North Belfast Women's Initiative and Support Project)	9024 2982
Peer Support – Peer Mental Health Advocacy	9032 8474
Praxis	9023 4555
Tar Isteach (Anxiety, depression and stress)	9074 6798
The Men's Project	9031 0891
Threshold	9087 1313

OLDER PERSONS' SUPPORT	
Age NI (formerly Help the Aged and Age Concern)	9024 5729
Alzheimer's Society	9066 4100
Good Morning North Belfast	9071 9200
North Belfast Senior Citizens Forum	9074 9044
GP SERVICES	
Out-of-hours GP service	9074 4447
RELATIONSHIPS, SEXUALITY & SEXUAL HEALTH SUPPORT	
Brook Advisory Centre	9032 8866
Cara Friend – Gay Helpline	9032 2023
Cara Friend – Lesbian Helpline	9063 4050
Family Planning Association & Helpline	0845 1228687
G.U.M. Clinic	9045 1228687
HIV and Sexual Health Helpline	0800 567123 / 0800 137437
HYPE – Youth Advice Service	9024 3143
Life NI	9043 8339
Nexus Institute – for survivors of sexual abuse/assault	9032 6803
Rape Crisis and Sexual Abuse Centre	9032 9001
Relate	0870 2426061
Sexual and Reproductive Healthcare Clinics (Family Planning)	9082 1555
SOLVE	9071 9271
The Centre (HIV Support)	9024 9268
The Centre	9031 9030
SEXUAL ORIENTATION AND TRANSGENDER GROUPS	
Cara Friend (social support for LGBT)	9089 0202
GLYNI (Gay & Lesbian Youth NI)	9089 0202
Lesbian Advocacy Services Initiative (LASI)	9024 9452
The Rainbow Project – services for gay and bisexual men	9031 9030
SUICIDE DISTRESS	
24/7 Lifeline	0808 808 8000
Families Against Solvent Abuse	9031 9333
PIPS Belfast	9080 5850
FASA – Forum for Action on Substance Abuse and Suicide Awareness	9080 3040
Lighthouse	9075 5070
New Life Counselling (Services for children, young people and adults)	9074 6184
Samaritans	9039 1630
West Belfast Suicide Awareness Support Group	0845 7900900 / 9056 4452
West Belfast Suicide Awareness Support Group	9023 9987
West Belfast Suicide Awareness Support Group (Emergency)	07785 757839
Zest – Healing the Hurt	07909 957157
Zest – Healing the Hurt	7126 0999
VIOLENCE AND TRAUMA SUPPORT	
24/7 Lifeline	0808 808 8000
Bridge of Hope	9074 6737
Domestic Violence Helpline	0800 9171414
Family Trauma Centre	9020 4700
Nexus Institute – for survivors of sexual abuse/assault	9032 6803
Rape Crisis and Sexual Abuse Centre	9032 9001
Survivors of Trauma	9074 9845
Trauma Resource Centre	9051 0511
Victim Support	9024 3133
Wave Trauma Centre	9077 9922
WOMEN'S SUPPORT	
Rape Crisis and Sexual Abuse Centre	9032 9001
Women's Aid	0800 9171414
YOUNG PEOPLE'S SUPPORT	
Ardoyne Youth Providers Forum	9074 1479
Children's Law Centre	9024 5704
Contact Youth	9074 4496
DAISY (provided by Opportunity Youth and ASCERT) Drug and Alcohol intervention service for youth – incl brief/early interventions, mentoring, counselling and diversionary work. Or Text DAISY to 81025	9043 5815
GLYNI (Gay & Lesbian Youth NI)	9089 0202
Include Youth	9031 1007
MACS Floating Support	9031 3163
New Life Counselling (Child Project 5–11), (Youth Project 11–25)	9074 6184
NICCY (NI Commissioner for Children and Young People)	9039 1630
NI Youth Forum	9031 1616
NSPCC – National Society for the Prevention of Cruelty to Children	9033 1990
Opportunity Youth	9035 1135
VOYPIC (Voice of Young People in Care)	9043 5810
Yeha (Ardoyne Shankill Health Partnership Youth Project)	9024 4888
Youthcom Telephone	9075 7809
	9023 2432



North Belfast
partnership

HSC Belfast Health and Social Care Trust





**Belfast Regeneration Office North and Greater Shankill Team North City Business Centre
2 Duncairn Gardens**

BELFAST BT15 2GG