

# **NORTHERN HEALTH AND SOCIAL CARE TRUST**

## **Waiting Times Summary Report**

**March 2017**

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary taken from the Trust Board Performance report and presents waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 31<sup>st</sup> March 2017 there were;

- 2239 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 106 NHSCT patients waiting over 52 weeks
- 55% NHSCT patients were waiting within 13 weeks
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**Table 1(a): IP/DC Core Patients by Weeks Waiting at 31/03/2017 (exc. Endoscopy)**

DAYCASES	WEEKS																											Total > 13 wks	Longest Waiter	Total Waits	% < 13 wks								
	11 & 12 Weeks	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38					39	40	41	42	43	44	45 - 52	> 52
CARDIOLOGY (C)		4	9	8	7	10	10	9	11	1	1	3																							73	23	228	68%	
DENT LEARN DIS/SPEC NEEDS (C)			3	2	1	5	3	1	1	2		3	2	1	2	4	2	1	1		1														37	46	52	29%	
DENTAL CHILDRENS (C)			8	20	20	14	18	12	4	1	2	3	1		1																				104	26	318	67%	
DERMATOLOGY (C)	2		2																															2	14	120	98%		
EAR, NOSE & THROAT (C)		1	8	11	7	7	6	3	7	7	8	5	5	4	7	7	4	1	2	3	5	4	7	3	2	2		3	6	3	2	1		7	7	155	68	414	63%
GASTROENTEROLOGY (C)											1																							1	23	3	67%		
GENERAL SURGERY (C)		4	15	21	24	33	28	37	18	11	10	17	21	7	11	8	10	7	8	2	3	10		6	7	4	1	22	8		3		5	3	364	61	1031	65%	
GENERAL SURGERY BREAST (C)			1	2		1	1					1					1																	7	28	26	73%		
GS ENDOSCOPY (C)							1																											1	18	1	0%		
GYNAECOLOGY (C)		5	22	10	8	8	7	4	4	2	3	3	7	1	6	1	2	6	4	2	4	5	2	2	3	5		2		1	1		3		133	46	514	74%	
PAIN MANAGEMENT (C)		6	13	14	5	8	19	9	7	16	13	12	16	17	11	12	15	3	11	3	14	12	12	7	10	5	10	5	2	2	2	3	1	6		301	47	520	42%
UROLOGY (C)				1	1	2							2				2	1		1	1			1			1		1	5		1		3	7	30	69	112	73%
<b>INPATIENTS</b>	<b>11 &amp; 12 Weeks</b>	<b>&gt;13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>37</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>43</b>	<b>44</b>	<b>45 - 52</b>	<b>&gt; 52</b>	<b>Total &gt; 13 wks</b>			
EAR, NOSE & THROAT (C)		6	17	8	17	22	21	15	21	15	5	8	9	8	10	11	9	4	9	11	6	8	12	10	4	1	15	2	7	15	7	3	4	27	34	381	76	555	31%
GENERAL SURGERY (C)			6	12	8	16	11	11	13	12	11	20	15	15	6	7	4	7	7	6	1	2	4	14	10	4	6	5	10	8	6	1	1	36	29	324	66	513	37%
GENERAL SURGERY BREAST (C)				2	1		5		1	1	2	1		2	1		2		1	1		1	1						2				1	20	45	99	84	46%	
GYNAECOLOGY (C)		4	10	20	7	20	8	8	10	9	9	12	11	11	9	9	6	10	7	2	6	11	4	8	6		4	8	3	2	11	7	14	6	281	74	471	40%	
<b>Total IP/DC</b>		<b>30</b>	<b>114</b>	<b>131</b>	<b>106</b>	<b>146</b>	<b>138</b>	<b>109</b>	<b>97</b>	<b>77</b>	<b>64</b>	<b>85</b>	<b>91</b>	<b>66</b>	<b>66</b>	<b>59</b>	<b>60</b>	<b>36</b>	<b>53</b>	<b>36</b>	<b>37</b>	<b>48</b>	<b>49</b>	<b>47</b>	<b>44</b>	<b>27</b>	<b>33</b>	<b>43</b>	<b>44</b>	<b>37</b>	<b>20</b>	<b>24</b>	<b>13</b>	<b>103</b>	<b>106</b>	<b>2239</b>			

(Source: Information Services – Acute, PTLIPDC– run date 07/04/2017)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 31/03/2017**

- 747 NHSCT Endoscopy Patients waiting over 9 weeks
- 65% NHSCT Endoscopy Patients waiting within 9 weeks

DAYCASES	WEEKS																	Total > 9 wks	Longest Waiter	Total Waits	% < 13 wks
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	25	29					
GASTROENTEROLOGY (C)	60	58	56	46	29	42	57	67	58	20	1	1	1				496	21	1222	59.41%	
GENERAL SURGERY (C)	29	31	41	26	6	12	23	8	23	15	2					1	217	29	796	72.74%	
GS ENDOSCOPY (C)	5	1	8	4			1	4	3								26	17	88	70.45%	
<b>INPATIENTS</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>25</b>	<b>29</b>	<b>Total &gt; 9 wks</b>				
GASTROENTEROLOGY (C)			1			1		2							1		5	25	9	44.44%	
GENERAL SURGERY (C)	1							1						1			3	22	13	76.92%	
<b>Total IP/DC</b>	<b>95</b>	<b>90</b>	<b>106</b>	<b>76</b>	<b>35</b>	<b>55</b>	<b>81</b>	<b>82</b>	<b>84</b>	<b>35</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>747</b>				

(Source: Information Services – Acute, PTLIPDC – run date 07/04/2017)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 31/03/2017**

DAYCASES	14	15	16	17	18	19	20	21	22	23	24	25	28	29	30	31	33	34	35	36	38	39	40	41	46	48	50	Total > 13 wks	Longest Waiter	Total Waits	% < 13 wks
OPHTHALMOLOGY (C)	3	1	2	1	1	2	2	2	2	2	5	1	3	1	1	1	3	1	1	2	1	2	1	1	1	1	1	45	50	49	8%
UROLOGY BHSCT (C)			1																									1	16	85	99%
<b>Total</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>46</b>			

(Source: Information Services – Acute, PTLIPDC – run date 07/04/2017)

## NHSCT Outpatient Waiters –

As at 31<sup>st</sup> March 2017 there were;

- 20816 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 3316 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 34 % NHSCT patients were seen within 9 weeks

**Table 3(a): OP Patients by Weeks Waiting at 31/03/17**

Specialty Description	WEEKS																										Total > 9 wks	Longest Waiter	Total Waits	% < 9 wks																	
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34					35	36	37	38	39	40	41	42	43	44	45 - 52	>52					
CARDIOLOGY (C)	14	5	2			2	2																														25	15	451	94%							
CARDIOLOGY RAPID ACCESS (C)	1	1																																			2	10	434	99%							
CARE OF OLDER PERSONS (C)	15	9		4		1	5	8	3	1	3	6	1		4																					61	27	180	66%								
CHEMICAL PATHOLOGY (C)				2																																	2	12	33	94%							
COLPOSCOPY - GYNAE (C)	1		1																																		2	11	137	99%							
DERMATOLOGY (C)	41	56	47	41	16	43	42	47	29	48	47	40	55	48	45	46	48	39	58	52	59	31	43	48	54	39	34	42	15	43	22	38	40	35	28	28	205	10	1702	56	2765	38%					
DIABETIC (C)	1	1	1			1																																4	14	99	96%						
EAR, NOSE & THROAT (C)	102	135	159	96	55	93	129	118	141	107	130	143	127	143	125	98	133	119	95	102	116	74	103	89	92	109	82	83	65	93	102	92	92	86	97	100	641	1159	5625	72	7223	22%					
ENDOCRINOLOGY (C)	13	10	7	10	5	10	10	14	5	11	11	14	8	18	17	11	24	13	9	11	12	6	16	5	17	15	13	5	4	13	19	14	17	10	8	8	68	16	497	63	622	20%					
GASTROENTEROLOGY (C)	39	62	70	25	21	38	66	61	62	51	49	53	46	65	53	63	50	40	58	38	57	34	39	58	56	42	66	45	34	47	47	52	37	41	26	46	235	979	2951	96	3614	18%					
GENERAL MEDICINE (C)	2	9	1		1	1	2		1										1																					18	27	119	85%				
GENERAL SURGERY (C)	87	104	93	69	30	79	89	63	90	92	74	81	80	82	67	53	53	45	38	46	34	40	54	46	46	35	34	41	34	36	58	58	53	31	37	47	292	390	2781	77	4322	36%					
GENERAL SURGERY BREAST (C)	6	1																																							45	50	322	86%			
GYNAECOLOGY (C)	83	98	109	44	25	70	89	77	89	89	73	74	53	84	65	51	30	28	13	9	11	5	5	8	13	6	3	2	4	1	1		5	2	1					1320	43	2564	49%				
HAEMATOLOGY (C)	3	2	1	1		2														1																					10	22	123	92%			
HYSTEROSCOPY (C)		1	3							1																															5	18	73	93%			
MIDWIFERY LED CARE NBBO (M)	1		1	1																																						3	12	9	67%		
MIRENA - GYNAE (C)	2	6	4	1		2	3	1	2	5	1	4	2	1	2	3		8		6	2																						1	56	46	88	36%
NEPHROLOGY (C)	5	1	4	5	2	6	2	1	3		2																																	31	19	122	75%
NEUROLOGY (C)	18	15	19	8	3	13	9	5	7	12	9	14	17	12	13	12	10	19	9	11	8	9	16	8	16	13	21	15	12	19	15	12	13	11	12	16	112	86	649	59	921	30%					
OBSTETRICS/ENDOCRINOLOGY (C)													1																															1	21	10	90%
ORTHODONTICS (C)	8	10	16	7	1	8	1																																					51	15	118	57%
PAEDIATRIC MEDICINE (C)	56	51	44	31	8	29	37	42	39	41	33	30	34	32	40	46	24	16	9	3		1																						646	30	1223	47%
PAIN MANAGEMENT (C)	32	28	32	24	13	32	26	31	23	35	34	21	18	26	39	29	35	39	27	21	46	21	31	32	32	31	26	24	21	30	24	38	25	27	20	32	224	131	1380	68	1760	22%					
RHEUMATOLOGY (C)	37	47	41	24	10	21	30	43	43	37	22	39	34	32	40	27	28	21	25	19	39	28	25	22	17	20	16	33	11	25	27	23	28	21	27	27	175	518	1702	95	2202	23%					
THORACIC MEDICINE (C)	40	55	52	22	13	41	48	43	43	32	59	56	33	47	30	25	25	35	20	27	27	15	28	20	21	19	22	14	21	27	22	22	18	20	16	23	139	27	1247	61	1789	30%					
<b>Total</b>	<b>607</b>	<b>707</b>	<b>707</b>	<b>415</b>	<b>203</b>	<b>492</b>	<b>590</b>	<b>554</b>	<b>580</b>	<b>562</b>	<b>547</b>	<b>575</b>	<b>509</b>	<b>591</b>	<b>540</b>	<b>464</b>	<b>460</b>	<b>422</b>	<b>363</b>	<b>345</b>	<b>411</b>	<b>264</b>	<b>360</b>	<b>336</b>	<b>364</b>	<b>329</b>	<b>317</b>	<b>304</b>	<b>221</b>	<b>334</b>	<b>337</b>	<b>349</b>	<b>328</b>	<b>284</b>	<b>272</b>	<b>327</b>	<b>2130</b>	<b>3316</b>	<b>20816</b>								

(Source: Information Services – Acute, OP – run date 05/04/2017)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 31/03/17**

Specialty Description	WEEKS																																															Total	Longest Waiter	Total Waits	% < 9 wks
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	> 45													
DENTAL SURGERY (C)	6	7	4	10	2	8	6	3	7	7	7	5	9	8	6	7	7	9	1	8	4	1	6	4	5	7	5		4	5	2	3	3	2	4	4	8	219	413	135	464	11%									
NEUROLOGY (C)	5	12	3	7	1	7	9	4		6	9	4	7	6	6	5	4	6	7	6	3	2	5	2	6	6	3	4	5	10	8	9	7	7	3	6	4	485	689	150	768	10%									
NEUROLOGY VISITING (C)								2																		1												1	13	18	73	21	14%								
OPHTHALMOLOGY (C)	12	21	15	15	16	18	18	18	24	15	25	26	15	25	23	19	18	16	4	8	6	5	2	6	8	3	1	1		4	2	1	6	4	3	3	3	3	412	47	813	49%									
OPHTHALMOLOGY (ICATS)	15	13	12	5	2	5	1		1																															54	17	229	76%								
ORTHOPAEDICS (C)			1																																					1	11	40	98%								
ORTHOPAEDICS (ICATS)	53	44	21	4	1	2	1	1	1	1		1	1			1	1																							133	25	1809	93%								
PAEDIATRIC CARDIOLOGY (C)			1					2																																3	16	7	57%								
TRAUMA & ORTHOPAEDICS (C)	3	1	2	3	1	4	1	1	1	1		2	1	1							1		1	1															25	32	267	91%									
<b>Total</b>	94	98	59	44	23	44	36	31	34	30	41	38	33	40	35	32	30	31	12	22	14	8	14	13	20	16	9	5	9	20	12	13	16	13	10	13	16	720	1748												

(Source: Information Services – Acute OP Breach – run date 05/04/2017)

## Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in March 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 5:**

Specialty	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Breast Surgery	7	7	8	8	14	11	8	5	4	12	9	6
Cardiology	10	11	12	10	8	9	10	8	8	7	8	7
Colposcopy	5	4	4	4	7	5	5	5	8	4	7	5
Dermatology	8	6	8	7	2	6	6	7	8	5	8	11
ENT	38	42	40	38	40	45	46	44	45	51	45	50
Gastroenterology	41	71	63	57	62	63	68	69	60	72	66	72
General Surgery	11	15	19	13	10	13	18	20	17	26	32	21
Gynae inc Hysteroscopy	24	25	26	26	26	25	23	25	25	26	23	22
Haematology	15	12	8	11	12	38	10	12	11	13	11	12
General Medicine	7	8	7	9	7	6	6	7	7	7	10	5
Nephrology	11	13	12	14	15	16	16	14	16	14	17	14
Neurology	36	36	52	41	51	46	52	49	50	42	73	58
Paediatric Medicine	9	14	10	12	16	12	12	12	12	13	11	12
Pain Management	30	26	30	32	30	30	35	40	42	35	41	41
Rheumatology	39	36	35	36	50	49	57	54	54	53	55	51
Thoracic	25	26	27	25	30	31	32	27	29	35	25	36
Urology	14	-	-	-	-	-	-	-	-	-	-	-

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in March 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 6:**

Specialty	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Breast Surgery	2	2	2	1	1	1	1	1	1	1	1	2
Cardiology	6	5	6	6	6	4	4	6	5	5	5	5
Colposcopy	2	10	2	3	2	3	2	2	3	2	2	2
Dermatology	3	3	4	4	3	5	4	4	3	4	3	5
ENT	7	8	9	10	9	9	9	12	13	20	19	19
Gastroenterology	8	9	10	9	8	10	8	10	11	12	10	9
General Surgery	5	7	6	6	6	8	8	6	6	8	8	6
Gynae inc Hysteroscopy	5	5	5	4	4	5	4	4	4	5	4	4
Haematology	5	4	4	4	5	5	4	5	4	5	5	4
General Medicine	8	5	7	7	4	5	5	7	6	6	4	5
Nephrology	7	6	7	8	7	9	7	8	7	6	7	5
Neurology	21	17	15	17	19	23	24	26	17	15	18	17
Paediatric Medicine	4	3	3	3	2	5	3	2	2	2	2	2
Pain Management	10	9	8	7	12	17	15	19	14	12	9	8
Rheumatology	17	18	17	14	15	17	13	13	20	16	15	14
Thoracic	7	6	7	8	8	8	6	8	9	11	10	14
Urology	2	-	-	-	-	-	-	-	-	-	-	-

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

**Diagnostics** – As at 31<sup>st</sup> March 2017 there were 3472 patients waiting over 9 weeks. The longest waiter information is being developed.

**TABLE 7: Waiting List Position as of 31/03/2017**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	Total waiters
<b>Cardiology</b>	944	643	299	256	540	229	243	<b>3154</b>
<b>Respiratory Physiology</b>	394	262	158	169	154	0	0	<b>1137</b>
<b>Urodynamics</b>	28	24	14	22	24	17	44	<b>173</b>
<b>Audiology</b>	149	42	15	5	0	0	0	<b>211</b>
<b>TOTAL Physiology</b>	<b>1515</b>	<b>971</b>	<b>486</b>	<b>452</b>	<b>718</b>	<b>246</b>	<b>287</b>	<b>4675</b>
<b>TOTAL Imaging</b>	<b>5531</b>	<b>3560</b>	<b>1963</b>	<b>964</b>	<b>698</b>	<b>42</b>	<b>65</b>	<b>12823</b>
<b>Total Diagnostic</b>	<b>7046</b>	<b>4531</b>	<b>2449</b>	<b>1416</b>	<b>1416</b>	<b>288</b>	<b>352</b>	<b>17498</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly 2016-17)