

# **NORTHERN HEALTH AND SOCIAL CARE TRUST**

## **Waiting Times Summary Report**

**September 2015**

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary taken from the Trust Board Performance report and presents waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 30<sup>th</sup> September 2015 there were;

- 1505 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 714 NHSCT patients breached the backstop positions
- 330 NHSCT patients waiting over 26 weeks
- 67% NHSCT patients were waiting within 13 weeks
- 84% NHSCT patients were waiting within backstop position

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 30/09/2015 (exc. Endoscopy)**

DAYCASES	WEEKS																										Total > 13 Weeks	Longest Waits (Weeks)	
	11 & 12	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36 - 44	> 44			
CARDIOLOGY (C)		4	9	8	4	8	5	7	11	2	5	3	3	1	1													71	26
DENT LEARN DIS/SPEC NEEDS (C)		6	1	4	1	1		3	2			3			1	2	1		2	1								28	31
DENTAL CHILDRENS (C)		6	4	3	3	12	4	1	6	3	1	1	1															45	24
DERMATOLOGY (C)	6	1																										1	13
EAR, NOSE & THROAT (C)		3	6	3		7	2	4	3	4	6	1	4	1	1	2										1	1	49	36
GENERAL SURGERY (C)		18	37	13	25	16	16	17	9	2	3	11	6	3	2	2		2		3		1	2			9	4	201	54
GENERAL SURGERY BREAST (C)					1		1																					2	18
GYNAECOLOGY (C)		6	7	14	7	26	10	19	8	5	7	4	2	2	2	1	2	2	3		3							130	32
PAIN MANAGEMENT (C)			19	21	9	22	10	12	22	14	24	11	10	11	7	2	2	1								1	1	199	59
UROLOGY (C)		3	15	17	14	23	7	7	14	11	11	13	7	5	14	10	11	11	9	7	3	2	5	3	8		230	42	
<b>INPATIENTS</b>	<b>11 &amp; 12</b>	<b>&gt;13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36 - 44</b>	<b>&gt; 44</b>	<b>Total &gt; 13 Weeks</b>		
CARDIOLOGY (C)		1					1																				2	18	
EAR, NOSE & THROAT (C)		5	6	4	2	8	6	10	11	7	5	4	3	2	9	2	3	4	3	1	3		3		4	1	106	46	
GENERAL SURGERY (C)		10	13	14	7	9	10	8	8	8	12	5	11	4	7	7	2	6	4	10	4	4	4	3	22	32	224	66	
GENERAL SURGERY BREAST (C)			2	1		2		1		2	3		3	1				1	1	1	1	1		3	8	1	32	48	
GYNAECOLOGY (C)		10	14	7	10	7	15	17	11	15	11	7	4	1	4	8	6	9	5	3	7	4	2	1	6		184	40	
PAIN MANAGEMENT (C)							1																				1	19	
<b>TOTAL IP/DC</b>		<b>73</b>	<b>133</b>	<b>109</b>	<b>83</b>	<b>141</b>	<b>87</b>	<b>107</b>	<b>105</b>	<b>73</b>	<b>88</b>	<b>63</b>	<b>54</b>	<b>31</b>	<b>48</b>	<b>36</b>	<b>27</b>	<b>36</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>12</b>	<b>17</b>	<b>10</b>	<b>59</b>	<b>39</b>	<b>1505</b>		

 = 13 wk PFA target or agreed backstop for certain specialties. These patients are not yet breaching.

(Source: Information Services – Acute, PTLIPDC– run date 06/10/2015)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 26 weeks equals 182 – 188 days. Patients waiting >26 weeks (183 – 188 days) will therefore be included in the 18 week group. Only those patients waiting exactly 26 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 30/09/2015**

- 793 NHSCT Endoscopy Patients waiting over 9 weeks
- 70% NHSCT Endoscopy Patients waiting within 9 weeks

DAYCASES	Weeks												Total > 9 Weeks
	> 9	10	11	12	13	14	15	16	17	18	19	24	
GASTROENTEROLOGY (C)	1												1
GASTROENTEROLOGY Scope	13	67	53	80	74	51	64	43	29	3	1	1	479
GENERAL MEDICINE Scope	1												1
GENERAL SURGERY Scope	34	40	34	36	44	35	25	24	27	2	1		302
GS ENDOSCOPY Scope			1										1
<b>INPATIENTS</b>	<b>&gt; 9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>24</b>	<b>Total &gt; 9 Weeks</b>
GASTROENTEROLOGY Scope			1					1					2
GENERAL SURGERY Scope	1			2	1		3						7
<b>TOTAL IP/DC</b>	<b>50</b>	<b>107</b>	<b>89</b>	<b>118</b>	<b>119</b>	<b>86</b>	<b>92</b>	<b>68</b>	<b>56</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>793</b>

(Source: Information Services – Acute, PTLIPDC – run date 06/10/2015)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 30/09/2015**

DAYCASES	WEEKS				Total > 13 Weeks
	>13	14	17	20	
OPHTHALMOLOGY (C)	1	2	1	1	5
<b>TOTAL IP/DC</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>5</b>

(Source: Information Services – Acute, PTLIPDC – run date 06/10/2015)

**Table 2: Waiting Times for Inpatient / Daycase Backstop Specialties – September 2015**

Specialty	WEEKS	Specialty	WEEKS
Breast Surgery	26	General Surgery	26
Dermatology	11	ENT	18
Endoscopy	9	Gynae	26
Urology	26	All Other Specialties	13

## NHSCT Outpatient Waiters –

As at 30<sup>th</sup> September 2015 there were;

- 18,900 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 15,570 NHSCT patients breached the backstop positions (inc. IS Transfers)
- 12,934 NHSCT patients waiting over 18 weeks (inc. IS Transfers)
- 36% NHSCT patients were seen within 9 weeks
- 47% NHSCT patients were waiting within backstop positions

**Table 3(a): OP Patients by Weeks Waiting at 30/09/15**

Specialty Description	WEEKS																																														Longest Wait Weeks
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	>45	Total > 9 wks								
CARDIOLOGY (C)	25	13	29	20	21	17																																						125	14		
CARDIOLOGY RAPID ACCESS (C)	29	33	21	14	18	13	13	3	1																																				145	17	
CARE OF OLDER PERSONS (C)	4	3	7	5	5	2	4	1	2	5	8	5	3	2	6	2	2	7	3	1																									79	29	
COLPOSCOPY - GYNAE (C)	34		11	24	17			30	20	10	21	16	1	18	17	8	24	45	3	15	17	10	21	17	4	3	8	7	17	2	14	9	2	5									450	41			
DERMATOLOGY (C)	31	49	50	46	38	47	51	47	47	37	53	67	37	40	41	37	22	24	35	36	46	23	25	27	31	35	29	30	25	25	6	28	21	27	29	28	28	352	1650	251							
DIABETIC (C)	3																																											3	58		
EAR, NOSE & THROAT (C)	86	101	70	107	122	145	100	133	109	92	102	125	95	105	111	112	57	107	142	82	172	80	94	98	106	103	108	117	112	57	26	68	69	73	65	69	70	199	3789	51							
ENDOCRINOLOGY (C)	9	9	7	9	19	15	11	10	16	11	21	10	8	8	12	10	2	11	14	5	8	10	9	12	10	10	16	8	1	7	4	15	6	8	7	5	10	29	392	54							
GASTROENTEROLOGY (C)	41	48	61	78	61	66	69	54	56	49	59	70	45	75	70	55	36	56	60	55	76	62	62	70	87	79	75	75	82	52	21	67	64	61	73	73	50	839	3132	74							
GENERAL MEDICINE (C)	7	9	9	4	3	2	2	1																																				37	16		
GENERAL SURGERY (C)	91	117	102	102	88	126	92	73	107	71	88	78	62	85	89	80	31	73	66	58	105	46	70	72	44	68	67	78	46	47	26	43	52	68	36	72	60	1204	3883	69							
GENERAL SURGERY BREAST (C)	23	31	9	10																																							73	12			
GYNAECOLOGY (C)	83	98	71	104	115	103	83	54	55	43	64	43	29	30	26	31	15	29	30	14	30	27	24	28	21	25	30	12	19	13	4	16	14	11	1							1395	43				
HAEMATOLOGY (C)	5	8	3	1	1	2	3	1	1																																		25	17			
HYSTEROSCOPY (C)				4	8	4	2	5	8	1	2	2	3	1	3		3	1		2	2			1	2				1													55	37				
MIRENA - GYNAE (C)					1	1	2		1	1	2																																8	19			
NEPHROLOGY (C)	3	5																																										8	10		
NEUROLOGY (C)	17	16	5	13	14	9	16	22	12	12	12	13	8	15	13	19	4	15	16	15	19	19	14	23	21	14	16	19	12	11	11	21	27	21	18	16	14	20	582	47							
ORTHODONTICS (C)	1	2	2	4	5	7	4	5	8	3	6	5	2	9	7	1	3	2	2			2																					80	30			
PAEDIATRIC MEDICINE (C)	30	23	14	19	6	5	1							1																													99	22			
PAIN MANAGEMENT (C)	20	31	25	21	22	31	32	31	34	25	29	18	13	30	38	23	15	18	26	22	18	19	21	37	31	20	24	19	39	19	8	32	19	24	29	34	22	52	971	53							
RHEUMATOLOGY (C)	36	46	38	33	50	33	50	45	58	40	39	42	41	39	41	36	14	37	36	29	43	26	44	27	20	29	25	23	18	15	12	27	12	15	9	9	2	6	1145	48							
THORACIC MEDICINE (C)	21	27	15	27	29	27	21	20	20	12	22	17	18	17	18	18	14	11	25	18	13	10	26	13	5	8	7	10	11	4	2	8	2	4	7	2	3	3	535	47							
UROLOGY (C)	8	7	6	13	15	12	14	7	9	5	6	14	14	10	9	18	10	11	6	5	5																						204	29			
UROLOGY LUTS (C)	11	5	4	2	2	2	3				1					3																											35	24			
<b>TOTAL</b>	<b>618</b>	<b>681</b>	<b>559</b>	<b>660</b>	<b>660</b>	<b>669</b>	<b>602</b>	<b>535</b>	<b>554</b>	<b>428</b>	<b>530</b>	<b>510</b>	<b>396</b>	<b>484</b>	<b>492</b>	<b>469</b>	<b>270</b>	<b>402</b>	<b>481</b>	<b>359</b>	<b>548</b>	<b>347</b>	<b>406</b>	<b>411</b>	<b>380</b>	<b>401</b>	<b>404</b>	<b>408</b>	<b>368</b>	<b>264</b>	<b>129</b>	<b>327</b>	<b>291</b>	<b>312</b>	<b>274</b>	<b>308</b>	<b>259</b>	<b>2704</b>	<b>18900</b>								

 = 9 wk PFA target or agreed backstop for certain specialties. These patients are not yet breaching.

(Source: Information Services – Acute, OP – run date 06/10/2015)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 15 weeks equals 105-111 days. Patients waiting >15 weeks (106 - 111 days) will therefore be included in the 15 week group. Only those waiting exactly 15 weeks in this column are not breachers.

**Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 30/09/15**

Specialty Description	WEEKS																											Total > 9 wks	Longest Wait (weeks)														
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35			36	37	38	39	40	41	42	43	44	45	> 45			
DENTAL SURGERY (C)	2	6	4	8	3	4	5	3	3	6	2	3	8	6	4	2		4	7	8	3	4	5	10	7	4	3	2	1	7		1	2	2	8	5	1	147	300	80			
NEUROLOGY (C)	9	6	4	6	10	10	11	7	7	8	10	7	9	11	8	5	5	6	9	6	4	5	6	5	5	4	7	3	10	6	2	4	7	11	11	7	11	278	540	78			
OPHTHALMOLOGY (C)	21	24	20	26	18	28	39	18	21	8	22	34	15	19	20	13	10	18	10	3	1				2																	390	33
<b>TOTAL</b>	<b>32</b>	<b>36</b>	<b>28</b>	<b>40</b>	<b>31</b>	<b>42</b>	<b>55</b>	<b>28</b>	<b>31</b>	<b>22</b>	<b>34</b>	<b>44</b>	<b>32</b>	<b>36</b>	<b>32</b>	<b>20</b>	<b>15</b>	<b>28</b>	<b>26</b>	<b>17</b>	<b>8</b>	<b>9</b>	<b>11</b>	<b>15</b>	<b>14</b>	<b>8</b>	<b>10</b>	<b>5</b>	<b>11</b>	<b>13</b>	<b>2</b>	<b>5</b>	<b>9</b>	<b>13</b>	<b>19</b>	<b>12</b>	<b>12</b>	<b>425</b>	<b>1230</b>				

(Source: Information Services – Acute OP Breach – run date 06/10/2015)

**Table 4: Waiting Times for Outpatient Backstop Specialties – September 2015**

Specialty	WEEKS	Specialty	WEEKS	Specialty	WEEKS
Breast Surgery	13	Cardiology	15	Chem Path/Diabetic/Lipid	15
Dermatology	15	Endocrinology	15	ENT	15
Gastro	15	General Surgery	15	Gynae	15
Gynae - Colposcopy	10	Nephrology	10	Neurology (Dr Esmonde)	15
Orthodontics	15	Pain Management	15	Rheumatology	12
Urology	15	All Other Specialties	9		

## Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in September 2015 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 5:**

Specialty	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Breast Surgery	6	6	5	6	9	11						
Cardiology	10	9	8	10	10	11						
Colposcopy	17	20	27	19	35	30						
Dermatology	10	11	10	8	14	12						
ENT	22	21	19	20	32	38						
Gastroenterology	29	30	20	49	56	54						
General Surgery	17	15	12	14	14	15						
Gynae inc Hysteroscopy	19	19	19	19	20	18						
Haematology	9	8	9	9	24	10						
General Medicine	8	11	8	8	8	8						
Nephrology	5	6	5	6	8	8						
Neurology	30	40	45	32	36	40						
Paediatric Medicine	8	8	8	8	9	9						
Pain Management	28	31	34	37	38	37						
Rheumatology	22	21	24	28	28	31						
Thoracic	24	25	27	32	29	33						
Urology	36	33	25	24	19	19						

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in September 2015 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 6:**

Specialty	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Breast Surgery	1	1	1	1	2	2						
Cardiology	7	7	8	9	9	9						
Colposcopy	3	3	4	4	3	5						
Dermatology	4	4	4	4	5	4						
ENT	9	8	9	7	7	7						
Gastroenterology	14	15	16	12	14	19						
General Surgery	8	11	10	10	7	8						
Gynae inc Hysteroscopy	6	7	6	5	6	5						
Haematology	3	3	2	3	3	4						
General Medicine	6	7	4	7	7	6						
Nephrology	5	6	6	6	5	5						
Neurology	12	11	11	4	9	12						
Paediatric Medicine	3	2	2	2	3	2						
Pain Management	12	15	16	11	11	8						
Rheumatology	12	14	11	12	16	17						
Thoracic	7	7	7	6	7	7						
Urology	6	4	5	5	3	5						

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

**Diagnostics** – As at 30<sup>th</sup> September 2015 there were patients waiting over 9 weeks. The longest waiter information is being developed.

**TABLE 7: Waiting List Position as of 30/09/2015**

Measurement	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	Total waiters
Imaging	5091	2427	1388	921	938	233	257	11255
Cardiology	623	345	310	274	605	358	1307	3822
GI Physiology	0	2	0	0	0	0	0	2
Respiratory Physiology	387	234	264	162	25	0	0	1072
Urodynamics	57	28	31	37	58	27	37	275
Audiology	93	117	101	177	312	373	838	2011
<b>TOTAL</b>	<b>6251</b>	<b>3153</b>	<b>2094</b>	<b>1571</b>	<b>1938</b>	<b>991</b>	<b>2439</b>	<b>18437</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly 2015-16)