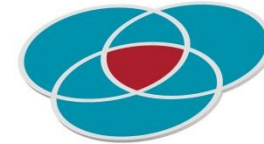




Northern Health  
and Social Care Trust



**ramp**  
REFORM AND MODERNISATION PROGRAMME

# TRUST WAITING TIMES PERFORMANCE SUMMARY May 2017

Prepared & Issued by Strategic Development and Business Services – 29<sup>th</sup> June 2017



**i** **innovation**  
**Q** **Quality**  
**i** **improvement**

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 31<sup>st</sup> May 2017 there were;

- 2269 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 165 NHSCT patients waiting over 52 weeks
- 52.6% NHSCT patients were waiting within 13 weeks

Daycases	Weeks																											Total > 13	Longest Waits	Total Waits	% < 13 wks										
	11 & 12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38					39	40	41	42	43	44	45 - 52	> 52		
CARDIOLOGY (C)			2	3	3	5	11	10	9	3	3	5	1	5	1																					61	26	219	72.1%		
DENT LEARN DIS/SPEC NEEDS (C)			1		1	1		2	2			3	2		2	2						2														19	58	41	53.7%		
DENTAL CHILDRENS (C)			2	12	6	5	9	14	14	12	6	1	2	8	9	1		1				1														103	32	312	67.0%		
DERMATOLOGY (C)	2			1			1						1																							3	23	121	97.5%		
EAR, NOSE & THROAT (C)			8	4	9	5	5	13	10	5	11	1	5	8	6	5	3	2	7	5	4	3	1	3	5	5	3	1	2	1	2	4	3	1	19	11	169	77	440	61.6%	
GASTROENTEROLOGY (C)								1			1																									0	2	24	4	50.0%	
GENERAL SURGERY (C)			20	35	8	23	26	17	15	19	13	1	8	10	11	13	11	20	10	5	4	10	8	3	5	4	5	2	2	2	2	2	2	3	24	4	343	57	892	61.5%	
GENERAL SURGERY BREAST (C)				2		1			1					1																							5	24	19	73.7%	
GYNAECOLOGY (C)			9	15	9	9	5	7	8	8	11	4	10	4	5	6	1	2	2	1	3	3	2	1	2	2	1	3	3		4	4	2	3	1		150	45	512	70.7%	
PAIN MANAGEMENT (C)			7	6	23	19	25	12	16	14	25	8	7	8	2	5	12	9	6	15	11	12	16	15	9	12	14	2	4	1	5	4	4	3	12	1	343	52	596	42.4%	
<b>Inpatients</b>	<b>11 &amp; 12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>37</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>43</b>	<b>44</b>	<b>45 - 52</b>	<b>&gt; 52</b>						
EAR, NOSE & THROAT (C)		2	6	10	13	12	11	13	7	16	7	14	4	13	21	14	12	12	10	4	8	7	8	6	7	4	5	5	8	3	9	7	4		87	52	369	85	521	29.2%	
GENERAL SURGERY - EXTRA (C)																					1															2	2	3	65	3	0.0%
GENERAL SURGERY (C)			10	17	10	6	10	7	5	9	8	1	6	6	11	13	9	12	8	13	8	13	19	10	9	5	2	11	5	5	1	2	5	12	99	56	367	74	535	31.4%	
GENERAL SURGERY BREAST (C)			2	2		2	1	3	1		2			2	1		5		1	1	1	1		2	1		2		1	1		1	1		22	20	56	107	92	39.1%	
GYNAECOLOGY (C)			5	11	6	10	7	8	14	7	12	3	7	12	5	12	8	4	6	7	9	10	7	8	10	8	6	4	8	7	3	1	8	5	38	18	276	60	463	40.4%	
<b>Total IP/DC</b>		<b>66</b>	<b>113</b>	<b>85</b>	<b>97</b>	<b>106</b>	<b>103</b>	<b>110</b>	<b>92</b>	<b>108</b>	<b>29</b>	<b>68</b>	<b>66</b>	<b>68</b>	<b>79</b>	<b>65</b>	<b>62</b>	<b>52</b>	<b>57</b>	<b>44</b>	<b>62</b>	<b>62</b>	<b>50</b>	<b>47</b>	<b>43</b>	<b>37</b>	<b>28</b>	<b>30</b>	<b>25</b>	<b>20</b>	<b>27</b>	<b>32</b>	<b>31</b>	<b>305</b>	<b>165</b>	<b>2269</b>					

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 31/05/2017 (exc. Endoscopy)**

(Source: Information Services – Acute, PTLIPDC– run date 08/06/2017)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 31/05/2017**

- 838 NHSCT Endoscopy Patients waiting over 9 weeks
- 60.9% NHSCT Endoscopy Patients waiting within 9 weeks

Daycases	Weeks																		Total > 9 wks	Longest Waits	Total Waits	% < 9 wks
	9	10	11	12	13	14	15	16	17	18	19	20	21	23	24	25	26					
GASTROENTEROLOGY IS Scope											2	5						7	20	13	46.2%	
GASTROENTEROLOGY Scope	14	84	40	75	64	52	37	36	50	42	4	2	2		1			503	24	1220	58.8%	
GENERAL SURGERY (C)			1					1										2	16	2	0.0%	
GENERAL SURGERY IS Scope								1				3			1		1	6	26	13	53.8%	
GENERAL SURGERY Scope	19	44	35	41	37	33	9	12	23	13	1	2		1	1	1	1	273	26	742	63.2%	
GS ENDOSCOPY Scope	7	3	3	1	4	2	7	7	6	2								42	18	130	67.7%	
<b>Inpatients</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>					
GASTROENTEROLOGY Scope								1										1	16	8	87.5%	
GENERAL SURGERY Scope		1		1				1		1								4	18	13	69.2%	
<b>Total IP/DC</b>	<b>40</b>	<b>132</b>	<b>79</b>	<b>118</b>	<b>105</b>	<b>87</b>	<b>53</b>	<b>59</b>	<b>79</b>	<b>58</b>	<b>7</b>	<b>12</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>838</b>				

(Source: Information Services – Acute, PTLIPDC – run date 08/06/2017)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 31/05/2017**

Daycases	Weeks																				Total > 13	Longest Waits	Total Waits	% < 13 wks											
	13	14	15	16	17	20	21	23	24	25	26	27	28	29	30	31	32	33	34	35					36	37	38	39	40	41	42	43	45 - 52	> 52	
OPHTHALMOLOGY (C)				1	2	1	6	2	2	3	1	3	2	3		3	3	3	6		1		1	1	2	3	2	3	2	1	57	59	59	3.4%	
UROLOGY (C)	1	1	1			1	3	1	3		1	2	5	4	2	1	4	7	7	1	5	3	5	5	1	2		2	8	11	87	79	180	51.7%	
UROLOGY BHSCT (C)					1																											1	17	84	98.8%
<b>Grand Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>7</b>	<b>7</b>	<b>2</b>	<b>4</b>	<b>7</b>	<b>10</b>	<b>13</b>	<b>1</b>	<b>6</b>	<b>3</b>	<b>6</b>	<b>6</b>	<b>3</b>	<b>5</b>	<b>2</b>	<b>5</b>	<b>10</b>	<b>12</b>	<b>145</b>				

(Source: Information Services – Acute, PTLIPDC – run date 08/06/2017)

## NHSCT Outpatient Waiters –

As at 31<sup>st</sup> May 2017 there were;

- 22454 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 4358 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 31 % NHSCT patients were seen within 9 weeks

**Table 3(a): OP Patients by Weeks Waiting at 31/05/17**

Speciality Description	Weeks																																Total > 9 wks	Longest Waiter	Total Waits	% < 9 wks												
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40					41	42	43	44	45 - 52	> 52						
CARDIOLOGY (C)	7	3	1			2		1	3																														17	17	397	95.7%						
CARDIOLOGY RAPID ACCESS (C)	35	31	19	10	3	2	1																																101	15	562	82.0%						
CARE OF OLDER PERSONS (C)	4	3	11	5	11	5		2	12	14		3			2	3	8	3	1	7		1		2															97	32	236	58.9%						
CHEMICAL PATHOLOGY (C)	2	2	1	2	3		2	2																															14	16	43	67.4%						
COLPOSCOPY - GYNAE (C)	5	11																																					16	10	191	91.6%						
DERMATOLOGY (C)	64	62	84	59	51	31	41	39	49	37	37	50	28	23	35	44	31	32	52	38	40	55	44	46	49	34	46	57	54	57	26	44	61	37	38	34	259	146	2014	62	2875	29.9%						
DIABETIC (C)	2	1	2		1										2		1								2	2									1	1	1		1	1	1	4	1	24	54	114	78.9%	
EAR, NOSE & THROAT (C)	120	119	159	139	127	141	154	119	108	126	126	140	81	49	96	124	112	120	98	118	115	116	103	105	90	116	92	94	97	99	71	89	70	71	87	69	660	1548	6068	81	7640	20.6%						
ENDOCRINOLOGY (C)	6	7	13	15	11	7	19	8	10	9	5	10	8	4	7	14	7	5	11	13	12	14	13	13	18	19	7	8	11	11	5	13	10	17	10	10	80	26	486	63	617	21.2%						
GASTROENTEROLOGY (C)	48	36	50	43	54	53	65	51	54	46	70	50	29	17	52	65	57	58	45	54	42	52	55	64	49	44	45	56	46	49	28	44	57	39	53	41	295	1051	3107	98	3697	16.0%						
GENERAL MEDICINE (C)	3	4	2	2			1																																			12	15	100	88.0%			
GENERAL SURGERY (C)	96	96	107	107	76	79	95	91	83	75	91	72	47	32	63	57	61	90	72	57	69	66	61	42	50	47	38	34	45	35	42	45	47	44	34	37	321	530	3134	82	4647	32.6%						
GENERAL SURGERY BREAST (C)	1				1		1	1																																		43	47	56	362	87.0%		
GYNAECOLOGY (C)	99	93	86	115	92	82	111	91	92	86	90	84	23	30	72	69	73	64	55	34	7	15	9	8	5	4	2		1													1593	43	2667	40.3%			
HAEMATOLOGY (C)	6	3	8	7	2	5	4	3	1		1																																40	19	162	75.3%		
HYSTEROSCOPY (C)		1	1	5	6	3	3	1	2	1	1																																24	19	106	77.4%		
MIRENA - GYNAE (C)	2	5	1	2	1	2	2	2	1	3	4	1																															1	27	54	66	59.1%	
NEPHROLOGY (C)	6	3	9	5	3	1	2	1																																					30	20	132	77.3%
ORTHODONTICS (C)	9	13	3	13	5	1	7	2			4																																		57	16	107	46.7%
PAEDIATRIC MEDICINE (C)	71	51	65	57	43	41	54	38	47	54	43	32	18	13	23	27	35	24	32	24	16	13		1	1																			824	19	1651	50.1%	
PAIN MANAGEMENT (C)	27	38	37	34	33	29	36	46	33	37	31	27	25	17	33	15	35	21	36	28	13	18	31	35	31	32	34	21	26	42	26	25	29	35	35	14	210	250	1525	72	1820	16.2%						
RHEUMATOLOGY (C)	43	36	33	52	39	36	44	37	46	41	38	29	14	7	16	31	29	43	23	33	26	36	27	31	19	21	26	20	20	40	19	17	18	16	19	19	175	582	1801	102	2211	18.5%						
THORACIC MEDICINE (C)	43	37	49	40	47	49	48	44	39	47	47	40	16	15	34	31	44	31	32	52	46	25	39	25	18	26	26	24	21	21	5	25	22	15	19	19	160	180	1501	66	2076	27.7%						
<b>Total</b>	<b>670</b>	<b>651</b>	<b>721</b>	<b>697</b>	<b>603</b>	<b>564</b>	<b>683</b>	<b>573</b>	<b>579</b>	<b>573</b>	<b>586</b>	<b>536</b>	<b>289</b>	<b>207</b>	<b>434</b>	<b>480</b>	<b>493</b>	<b>490</b>	<b>456</b>	<b>458</b>	<b>386</b>	<b>410</b>	<b>382</b>	<b>372</b>	<b>332</b>	<b>345</b>	<b>316</b>	<b>314</b>	<b>321</b>	<b>355</b>	<b>223</b>	<b>303</b>	<b>314</b>	<b>275</b>	<b>297</b>	<b>244</b>	<b>2164</b>	<b>4358</b>	<b>22454</b>									

(Source: Information Services – Acute, OP – run date 07/06/2017)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 31/05/2017**

Speciality Description	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45 - 52	> 52	Total >9 Weeks	Longest Waiter	Total Waits	% < 9 wks
DENTAL SURGERY (C)	9	1	7	2	6	6	5	5	9	3	9	7	6	5	5	6	5	5	8	8	2	7	6	5	7	7	7	3	6	2	5	3	5	6	5	4	24	229	450	144	507	11.2%
NEUROLOGY (C)	5	9	5	11	3	8	6	8	8	5	9	2	5	3	5	5	2	1	6	9	5	6	7	3	6	5	6	6	4	3	5	2	5	5	3	5	51	479	721	158	801	10.0%
OPHTHALMOLOGY (C)	25	23	21	25	18	10	26	22	17	10	25	12	16	14	20	18	19	19	17	21	24	11	17	4	10	9	6	3	6	3	1				1		473	45	844	44.0%		
PAEDIATRIC CARDIOLOGY (C)			1		1											1																						3	24	5	40.0%	
TRAUMA & ORTHOPAEDICS (C)	4	2	2	5	3				1	1	1			3	1	1	1	1	1		1	1								1		1						31	41	339	90.9%	
<b>Total</b>	<b>43</b>	<b>35</b>	<b>36</b>	<b>43</b>	<b>30</b>	<b>25</b>	<b>37</b>	<b>35</b>	<b>35</b>	<b>19</b>	<b>44</b>	<b>21</b>	<b>27</b>	<b>25</b>	<b>31</b>	<b>31</b>	<b>27</b>	<b>26</b>	<b>32</b>	<b>38</b>	<b>32</b>	<b>25</b>	<b>30</b>	<b>12</b>	<b>23</b>	<b>21</b>	<b>19</b>	<b>12</b>	<b>16</b>	<b>9</b>	<b>10</b>	<b>6</b>	<b>11</b>	<b>11</b>	<b>8</b>	<b>9</b>	<b>76</b>	<b>708</b>	<b>1678</b>			

(Source: Information Services – Acute OP Breach – run date 07/06/2017)

## Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in May 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 5:**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	11	12										
Cardiology	7	8										
Colposcopy	5	10										
Dermatology	8	8										
ENT	53	54										
Gastroenterology	64	80										
General Surgery	14	22										
Gynae inc Hysteroscopy	22	23										
Haematology	10	10										
General Medicine	5	7										
Nephrology	12	10										
Neurology	64	71										
Paediatric Medicine	13	14										
Pain Management	45	56										
Rheumatology	43	56										
Thoracic	21	28										

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 02/06/2017

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in May 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 6:**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	2	2										
Cardiology	7	8										
Colposcopy	2	3										
Dermatology	5	4										
ENT	12	16										
Gastroenterology	11	12										
General Surgery	5	7										
Gynae inc Hysteroscopy	5	7										
Haematology	4	4										
General Medicine	7	8										
Nephrology	4	6										
Neurology	15	21										
Paediatric Medicine	2	4										
Pain Management	12	18										
Rheumatology	18	15										
Thoracic	10	12										

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 02/06/2017

**Diagnostics** – As at 31<sup>st</sup> May 2017 there were 7251 patients waiting over 9 weeks. The longest waiter information is being developed.

**TABLE 7: Waiting List Position as of 31/05/2017**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	<i>Total waiters</i>
Cardiology	840	541	271	335	596	234	293	<b>3110</b>
Respiratory Physiology	456	294	159	137	59	0	0	<b>1105</b>
Urodynamics	23	25	9	10	30	7	44	<b>148</b>
Audiology	48	39	71	43	8	0	0	<b>209</b>
Imaging	5559	3451	2040	2695	2124	450	186	<b>16505</b>
<b>Total</b>	<b>6,926</b>	<b>4,350</b>	<b>2,550</b>	<b>3,220</b>	<b>2,817</b>	<b>691</b>	<b>523</b>	<b>21,077</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly 2016-17)