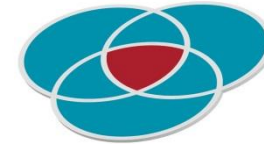




Northern Health  
and Social Care Trust



**ramp**  
REFORM AND MODERNISATION PROGRAMME

# TRUST WAITING TIMES PERFORMANCE SUMMARY June 2017

Prepared & Issued by Strategic Development and Business Services – 27<sup>th</sup> July 2017



**i** **innovation**  
**Q** **Quality**  
**i** **improvement**

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 30<sup>th</sup> June 2017 there were;

- 2194 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 192 NHSCT patients waiting over 52 weeks
- 53% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 30/06/2017 (exc. Endoscopy)**

DAYCASES	11 & 12 wks	WEEKS																														Total > 13 wks	Longest Waiter	Total Waits	% < 13 wks				
		>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42					43	44	45 - 52	> 52
CARDIOLOGY (C)		6	8	5	6	3	1	1	3	2	2	2																						39	24	180	78%		
DENT LEARN DIS/SPEC NEEDS (C)		2	1		1	1	1				2	2			1	1				2			1			1							1	17	63	51	67%		
DENTAL CHILDRENS (C)		9	12	5	17	11	8	4	3	4	11	5	2		1	3											1							96	39	271	65%		
DERMATOLOGY (C)	3			1						1																							2	21	118	98%			
EAR, NOSE & THROAT (C)		9	12	15	6	6	5	7	5	4	11	11	4	8	1	3	5	5	5	3	1	4	4	3	3		1	2	5	2	2	2		10	15	179	81	464	61%
GASTROENTEROLOGY (C)											1																							1	23	5	80%		
GENERAL SURGERY (C)		58	11	11	18	26	29	2	11	15	21	8	15	10	1	5	8	7	11	6	16	4	6	3	4	5	2	6		2	1			19	5	346	61	833	58%
GENERAL SURGERY BREAST (C)					1	1	2				1					1																		6	28	23	74%		
GYNAECOLOGY (C)		5	12	4	10	9	4	1	4	5	1		7	5	1	8	4	2	5	1	2	1	1	1	1	3		1	1	1	1	2		8	111	50	497	78%	
PAIN MANAGEMENT (C)		14	7	7	17	9	6	21	17	27	12	14	14	21	6	6	6	3	4	13	8	7	13	12	12	14	14	5	8	10	1	1	1	21	5	356	56	623	43%
PAIN MANAGEMENT (IS)			2																															2	14	2	0%		
<b>INPATIENTS</b>		<b>&gt;13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>37</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>43</b>	<b>44</b>	<b>45 - 52</b>	<b>&gt; 52</b>	<b>Total &gt; 13 wks</b>			
EAR, NOSE & THROAT (C)		7	13	10	12	4	7	10	7	14	7	15	7	12	7	8	2	12	12	15	10	10	5	2	4	7	5	4	5	2	4	6	6	30	59	340	89	490	31%
GENERAL SURGERY - EXTRA (C)											1																							6	7	73	7	0%	
GENERAL SURGERY (C)		3	9	12	15	9	17	11	4	11	6	5	9	7	3	2	5	9	11	9	9	12	11	10	9	16	10	5	7	3	6	6	5	40	68	374	79	542	31%
GENERAL SURGERY BREAST (C)			2	1		2	2		2		3	1		2			2	1		5		1	1	1	1		2	1		2		1	1	2	22	58	112	91	36%
GYNAECOLOGY (C)		3	6	9	8	11	9	1	10	7	5	12	8	11	2	5	9	5	13	5	6	6	6	9	9	7	6	10	7	4	4	6	5	25	11	260	64	464	44%
<b>Total IP/DC</b>		<b>114</b>	<b>96</b>	<b>81</b>	<b>110</b>	<b>92</b>	<b>91</b>	<b>59</b>	<b>66</b>	<b>90</b>	<b>79</b>	<b>76</b>	<b>70</b>	<b>76</b>	<b>21</b>	<b>39</b>	<b>46</b>	<b>44</b>	<b>61</b>	<b>59</b>	<b>52</b>	<b>45</b>	<b>48</b>	<b>41</b>	<b>43</b>	<b>53</b>	<b>40</b>	<b>35</b>	<b>33</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>18</b>	<b>155</b>	<b>192</b>	<b>2194</b>			

(Source: Information Services – Acute, PTLIPDC– run date 11/07/2017)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 30/06/2017**

- 710 NHSCT Endoscopy Patients waiting over 9 weeks
- 66 % NHSCT Endoscopy Patients waiting within 9 weeks

DAYCASES	WEEKS																	Total > 9 wks	Longest Waiter	Total Waits	% < 9 wks
	9	10	11	12	13	14	15	16	17	18	19	20	21	24	27						
GASTROENTEROLOGY Scope	43	29	63	63	40	75	39	56	34	2	1	1					446	20	1222	64%	
GENERAL SURGERY (C)							1										1	15	1	0%	
GENERAL SURGERY Scope	25	11	20	30	29	33	19	34	18	10	1		1	1	1		233	27	733	68%	
GS ENDOSCOPY Scope	2		3	1	8	3	3	1	1		1	1	1				25	21	113	78%	
INPATIENTS	9	10	11	12	13	14	15	16	17	18	19	20	21	24	27	Total > 9 wks					
GASTROENTEROLOGY Scope			1										1			2	21	6	67%		
GENERAL SURGERY Scope				1		1		1								3	16	13	77%		
<b>Total IP/DC</b>	<b>70</b>	<b>40</b>	<b>87</b>	<b>95</b>	<b>77</b>	<b>112</b>	<b>62</b>	<b>92</b>	<b>53</b>	<b>12</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>710</b>					

(Source: Information Services – Acute, PTLIPDC – run date 11/07/2017)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 30/06/2017**

Daycases	WEEKS																							Total > 13 wks	Longest Waiter	Total Waits	% > 13 wks						
	14	15	16	17	18	19	21	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39					40	41	42	43	44	45
OPHTHALMOLOGY (C)			1				1			1	2	2	2	3		2			1	2			2	2	1	1	3	3	1	30	69	34	12%
UROLOGY (C)	1	1	4		1	1		2	2	2	3	1		1	1	1	3	2	1	3	1	3	3		2	1		1	7	48	75	166	71%
UROLOGY BHSCT (C)				1			1																							2	21	87	98%
<b>Total</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>8</b>			

(Source: Information Services – Acute, PTLIPDC – run date 11/07/2017)



**Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 30/06/2017**

Specialty Description	WEEKS																																				Total	Longest Waiter	Total Waits	% < 9 wks			
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44					45	> 45	
DENTAL SURGERY (C)	3	12	10	2	8	3	6	3	5	3	6	4	7	7	6	4	6	1	6	3	2	7	7	6	4	8	7	5	5	6	9	1	7	4	1	6	4	269	463	148	517	10%	
NEUROLOGY (C)	6		11	8	8	7	4	10	7	8	5	8	8	4	9		6	1	6	5	4		6	9	3	7	6	6	5	3	6	6	6	3	2	5	2	539	739	163	819	10%	
NEUROLOGY VISITING (C)		1	1						1												2																	6	11	81	14	21%	
OPHTHALMOLOGY (C)	26	23	40	17	26	22	24	22	20	11	24	19	22	11	19	14	14	14	18	18	15	21	9	14	9	1	6	6	5	4	7	1	2					1		505	45	893	43%
PAEDIATRIC CARDIOLOGY (C)																					1																			1	29	8	88%
TRAUMA & ORTHOPAEDICS (C)				1																																				1	12	269	99%
<b>Total</b>	<b>35</b>	<b>36</b>	<b>62</b>	<b>28</b>	<b>42</b>	<b>32</b>	<b>34</b>	<b>35</b>	<b>33</b>	<b>22</b>	<b>35</b>	<b>31</b>	<b>37</b>	<b>22</b>	<b>34</b>	<b>18</b>	<b>26</b>	<b>16</b>	<b>30</b>	<b>26</b>	<b>24</b>	<b>28</b>	<b>22</b>	<b>29</b>	<b>16</b>	<b>16</b>	<b>19</b>	<b>17</b>	<b>15</b>	<b>13</b>	<b>22</b>	<b>8</b>	<b>15</b>	<b>7</b>	<b>3</b>	<b>11</b>	<b>7</b>	<b>814</b>	<b>1720</b>				

(Source: Information Services – Acute OP Breach – run date 11/07/2017)

## Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in June 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 5:**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	11	12	12									
Cardiology	7	8	7									
Colposcopy	5	10	8									
Dermatology	8	8	6									
ENT	53	54	46									
Gastroenterology	64	80	65									
General Surgery	14	22	21									
Gynae inc Hysteroscopy	22	23	21									
Haematology	10	10	11									
General Medicine	5	7	9									
Nephrology	12	10	12									
Neurology	64	71	70									
Paediatric Medicine	13	14	12									
Pain Management	45	56	58									
Rheumatology	43	56	50									
Thoracic	21	28	26									

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 05/07/2017

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in June 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 6:**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	2	2	2									
Cardiology	7	8	8									
Colposcopy	2	3	13									
Dermatology	5	4	4									
ENT	12	16	16									
Gastroenterology	11	12	9									
General Surgery	5	7	7									
Gynae inc Hysteroscopy	5	7	6									
Haematology	4	4	4									
General Medicine	7	8	9									
Nephrology	4	6	5									
Neurology	15	21	23									
Paediatric Medicine	2	4	4									
Pain Management	12	18	22									
Rheumatology	18	15	14									
Thoracic	10	12	11									

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 05/07/2017

**Diagnostics** – As at 30<sup>th</sup> June 2017 there were 8210 patients waiting over 9 weeks. The longest waiter information is being developed.

**TABLE 7: Waiting List Position as of 30/06/2017**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	Total waiters
Cardiology	838	518	319	251	626	339	362	3253
Respiratory Physiology	434	261	179	91	17	0	0	982
Urodynamics	35	13	16	11	22	8	39	144
Audiology	59	70	53	82	28	0	0	292
Imaging	5452	3464	2307	2292	2952	815	275	17557
<b>Total</b>	<b>6818</b>	<b>4326</b>	<b>2874</b>	<b>2727</b>	<b>3645</b>	<b>1162</b>	<b>676</b>	<b>22228</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly 2016-17)