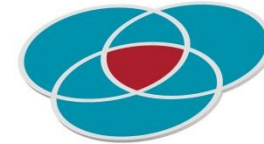




Northern Health
and Social Care Trust



ramp
REFORM AND MODERNISATION PROGRAMME

TRUST WAITING TIMES PERFORMANCE SUMMARY July 2017

Prepared & Issued by Strategic Development and Business Services – 31st August 2017



i **innovation**
q **Quality**
i **improvement**

Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by specialty.

Summary Positions

Elective In-patients and Day Case Waiters -

As at 31st July 2017 there were;

- 2157 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 227 NHSCT patients waiting over 52 weeks
- 53% NHSCT patients were waiting within 13 weeks

Table 1(a): IP/DC Core Patients by Weeks Waiting at 31/07/2017 (exc. Endoscopy)

DAYCASES	11 & 12 weeks	WEEKS																												Total > 13 wks	Longest Waiter	Total Waits	% < 13 wks							
		>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40					41	42	43	44	45 - 52	> 52	
CARDIOLOGY (C)		1	8	4	5	3	1	1																										24	20	172	86%			
DENT LEARN DIS/SPEC NEEDS (C)					1		1	1		1		1								1	1									1				9	42	51	82%			
DENTAL CHILDRENS (C)			9	3	12	9	8	5	9	8	9	3	5		1	1	1	1																86	43	294	71%			
DERMATOLOGY (C)	4																																0	83	101	100%				
EAR, NOSE & THROAT (C)		4	16	8	13	7	10	4	11	6	6	4	5	5	6	13	7	3	4	2	2	1	6	2	2	4	1	4	3	2		1	5	13	12	192	85	439	56%	
GASTROENTEROLOGY (C)					1												1																	2	28	4	50%			
GENERAL SURGERY - EXTRA (C)																																		1	39	1	0%			
GENERAL SURGERY (C)		1	12	6	15	34	21	9	6	14	16	21	2	14	9	13	10	11	5	2	4	7	8	4	12	2	5	3	1	4	3	3	1	7	11	296	66	832	64%	
GENERAL SURGERY (IS)																																		2	2	57	2	0%		
GENERAL SURGERY BREAST (C)			1		1	1			1	1	1	1																						8	28	25	68%			
GYNAECOLOGY (C)		1	10	4	5	15	4	4	5	7	4	2	1	6	2	1	3	4	3	1	3	3	4	3	1	1	1			4		1		9	3	115	54	436	74%	
PAIN MANAGEMENT (C)		10	14	14	25	20	16	6	12	11	9	11	15	29	15	17	11	21	12	6	4	6	1	8	11	8	10	8	7	9	13	6	5	34	10	414	60	643	36%	
INPATIENTS		>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45 - 52	> 52	Total > 13 wks				
EAR, NOSE & THROAT (C)		4	10	8	7	10	13	6	9	9	4	9	7	11	10	8	11	2	9	4	6	3	10	13	7	6	11	2	3	3	5	5	2	33	67	327	93	485	33%	
GENERAL SURGERY - EXTRA (C)																																			4	4	72	4	0%	
GENERAL SURGERY (C)			11	3	6	9	5	9	16	9	12	15	3	8	9	5	6	8	6	1	4	4	12	10	10	8	6	12	7	14	10	7	6		34	47	332	83	530	37%
GENERAL SURGERY (IS)																																		28	28	72	28	0%		
GENERAL SURGERY BREAST (C)			1	1		1		2	1		3	1		2	2	2		1	1			2	1	1	4		1	1	2		1	1	1	6	21	60	116	94	36%	
GYNAECOLOGY (C)		1	10	1	13	13	3	7	9	5	8	4	2	11	5	7	8	12	7	1	8	6	8	9	6	3	9	5	10	10	3	7	7	25	13	256	69	433	41%	
PAIN MANAGEMENT (C)					1																														1	16	2	50%		
Total IP/DC		22	102	52	105	122	81	54	81	70	73	71	41	86	59	67	60	63	47	17	32	34	50	50	53	32	44	36	33	46	36	32	27	161	218	2157				

(Source: Information Services – Acute, PTLIPDC– run date 09/08/2017)

Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

Table 1(b): Endoscopy Patients by Weeks Waiting at 31/07/2017

- 753 NHSCT Endoscopy Patients waiting over 9 weeks
- 65 % NHSCT Endoscopy Patients waiting within 9 weeks

DAYCASES	WEEKS																Total > 9 wks	Longest Waiter	Total Waits	% < 13 wks
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24				
GASTROENTEROLOGY Scope	22	76	55	61	34	50	24	55	43	4		4	1			1	430	24	1230	65%
GENERAL SURGERY (C)													1				1	20	1	0%
GENERAL SURGERY Scope	16	37	36	30	18	20	2	10	22	23	20	15	17	2	2		270	23	788	66%
GS ENDOSCOPY Scope	6	10	7	2	5	1		3	2	6	3	1	1				47	21	115	59%
INPATIENTS	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	Total > 9 wks			
GASTROENTEROLOGY Scope							1										1	15	10	90%
GENERAL SURGERY Scope		1	1							1			1				4	21	15	73%
Total IP/DC	44	124	99	93	57	71	27	68	67	34	23	21	20	2	2	1	753			

(Source: Information Services – Acute, PTLIPDC – run date 09/08/2017)

Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 31/07/2017

Daycases	WEEKS																							Total	Longest Waiter	Total Waits	% < 13 wks						
	16	17	18	19	20	21	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39					40	41	42	43	44	> 45
OPHTHALMOLOGY (C)			1	1	2	3		4	1		1										1				1			2	5	22	48	22	0%
UROLOGY (C)	1	2	1	1	1	1	3	1	1	2	3	11	11	6	1	3	4	4	3	3		1	1	2	2	4	1	1	5	80	93	164	51%
Total	1	2	2	2	1	3	6	1	5	3	3	12	11	6	1	3	4	4	3	3	1	1	1	2	3	4	1	3	10	102			

(Source: Information Services – Acute, PTLIPDC – run date 09/08/2017)

NHSCT Outpatient Waiters –

As at 31st July 2017 there were;

- 24862 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 6369 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 27% NHSCT patients were seen within 9 weeks

Table 3(a): OP Patients by Weeks Waiting at 31/07/17

Specialty Description	WEEKS																																																				Total > 9 wks	Longest Waiter	Total Waits	% > 9 wks
	> 9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45 - 52	> 52																		
CARDIOLOGY (C)	4	1	2		2																																												9	13	369	98%				
CARDIOLOGY RAPID ACCESS (C)	32	31	21	28	8	11	8	23	9	1																																							172	18	524	67%				
CARE OF OLDER PERSONS (C)	8	5	4	16	1		10	7	15	1		6	5	6	5		6	13	8		3			5	5	6	1	2	4																			142	37	252	44%					
CHEMICAL PATHOLOGY (C)	2	3	2	3	3						1																																						14	18	47	70%				
COLPOSCOPY - GYNAE (C)	5	7	7																																														19	11	224	92%				
DERMATOLOGY (C)	59	77	70	70	44	48	44	56	48	51	40	46	34	31	35	36	36	41	43	33	48	15	34	34	39	28	39	44	42	46	50	40	47	46	37	53	334	378								2296	66	3205	28%							
DIABETIC (C)		1	1																																														2	11	69	97%				
EAR, NOSE & THROAT (C)	127	178	136	172	104	109	84	120	107	131	115	123	110	128	120	143	102	92	82	107	98	37	49	85	95	88	83	96	101	87	91	95	72	90	97	73	628	2143								6498	84	7896	18%							
ENDOCRINOLOGY (C)	6	16	9	6	6	9	13	6	8	8	7	14	12	10	11	13	10	9	8	6	8	6	8	6	15	3	11	8	13	11	16	14	11	21	11	8	74	54									485	63	628	23%						
GASTROENTEROLOGY (C)	29	51	51	39	38	18	54	50	58	49	48	43	49	57	49	54	53	46	52	67	38	22	30	56	60	59	54	46	54	44	48	54	62	47	38	53	348	1237									3305	101	3860	14%						
GENERAL MEDICINE (C)	2	3	2	2					1																																								10	16	107	91%				
GENERAL SURGERY (C)	116	132	110	100	77	59	43	94	82	87	71	76	70	76	61	75	63	73	46	68	56	17	34	53	39	59	57	37	51	47	55	43	36	47	41	36	303	630								3220	90	4715	32%							
GENERAL SURGERY BREAST (C)	2			1																																													155	62	389	60%				
GYNAECOLOGY (C)	75	92	89	79	80	56	56	80	93	97	58	70	93	81	69	76	53	56	22	26	15	1	8	3	4	4	1																					1437	35	2531	43%					
HAEMATOLOGY (C)	5	9	4	2	4	3	2	3		4	1	3	4	2	4	2	1																																53	25	204	74%				
HYSTEROSCOPY (C)	1	1		1			2		1				2	2				1																															11	26	57	81%				
MIRENA - GYNAE (C)		3							1																																								1	6	63	36	83%			
NEPHROLOGY (C)	7	7	5	2			1	1																																										23	16	143	84%			
NEUROLOGY (C)	15	20	25	23	18	18	7	15	22	11	17	25	17	15	18	19	17	16	11	17	14	3	9	9	5	9	11	10	10	19	10	11	14	12	13	14	97	288									904	74	1148	21%						
ORTHODONTICS (C)	7	6	2	8	6	3	2	4	5	14			2																																					59	21	96	39%			
PAEDIATRIC MEDICINE (C)	53	54	65	46	29	40	44	38	37	46	39	39	36	36	33	46	35	48	41	38	31	6	14	16	14	6	4		2																			939	48	1668	44%					
PAIN MANAGEMENT (C)	45	23	30	20	31	19	30	22	28	30	35	44	30	29	37	37	34	38	32	26	22	11	21	26	24	23	31	28	25	13	24	42	24	32	34	30	227	332									1589	74	1890	16%						
RHEUMATOLOGY (C)	44	45	42	34	31	30	19	41	39	43	23	34	41	29	23	31	39	39	31	33	25	8	12	19	32	31	28	17	34	23	31	27	19	24	17	21	148	662									1869	110	2281	18%						
THORACIC MEDICINE (C)	50	49	67	47	48	32	44	58	26	41	23	40	25	37	36	42	26	36	33	36	23	13	23	28	30	33	26	29	40	37	26	30	20	17	27	17	143	287									1645	73	2180	25%						
Total	694	814	744	699	530	455	463	620	578	615	477	563	530	539	502	574	475	508	409	457	381	139	242	340	362	349	346	317	376	327	352	356	305	336	315	305	2336	6132									24862									

(Source: Information Services – Acute, OP – run date 09/08/2017)

Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31st March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 31/07/2017

Specialty Description	WEEKS																																				Longest Waiter	Total Waits	% > 9 wks						
	> 9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44				45	> 45	Total			
DENTAL SURGERY (C)	1	10	5	9	2	13	5	3	3	9	6	1	4	3	6	4	6	6	3	3	7	1	1	2	4	5	3	7	4	3	6	4	8	7	7	3	4	286	464	152	517	10%			
NEUROLOGY (C)	8	3	8	8	5	3	8	11	7	7	4	9	9	8	5	7	5	6	6	4	6	1	4	5	5	1	5	8	4	7	5	8	4	2	7	5	8	548	764	165	848	10%			
NEUROLOGY VISITING (C)		1		1		1							1												1	1												3	9	67	12	25%			
OPHTHALMOLOGY (C)	32	16	22	21	15	19	18	20	25	22	20	20	25	15	15	25	19	15	13	18	14	12	15	16	7	9	2	8	5	1	7	6	5	2	4	2		1	511	46	881	42%			
OPHTHALMOLOGY (ICATS)	12	9	7	11	5	10	10	4																																	68	16	149	54%	
ORTHOPAEDICS (ICATS)	107	156	41	15	5	1		1	2																																	328	17	2121	85%
PAEDIATRIC CARDIOLOGY (C)																										1																1	33	8	88%
TRAUMA & ORTHOPAEDICS (C)	2	1		3	1			1																																		8	16	275	97%
Total	162	196	83	68	33	47	41	40	37	38	30	30	39	26	26	36	30	27	22	25	27	14	20	23	18	16	10	23	13	11	18	18	17	11	18	10	12	838	2153						

(Source: Information Services – Acute OP Breach – run date 09/08/2017)

Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in July 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

Table 5:

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	11	12	12	7								
Cardiology	7	8	7	7								
Colposcopy	5	10	8	9								
Dermatology	8	8	6	10								
ENT	53	54	46	45								
Gastroenterology	64	80	65	60								
General Surgery	14	22	21	21								
Gynae inc Hysteroscopy	22	23	21	19								
Haematology	10	10	11	10								
General Medicine	5	7	9	7								
Nephrology	12	10	12	12								
Neurology	64	71	70	39								
Paediatric Medicine	13	14	12	21								
Pain Management	45	56	58	50								
Rheumatology	43	56	50	58								
Thoracic	21	28	26	48								

Note: General Medicine includes Chemical Pathology, Diabetics & Endocrinology
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative
 ICATS excluded
 As at 14/08/2017

Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in July 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

Table 6:

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	2	2	2	2								
Cardiology	7	8	8	8								
Colposcopy	2	3	13	2								
Dermatology	5	4	4	4								
ENT	12	16	16	12								
Gastroenterology	11	12	9	10								
General Surgery	5	7	7	9								
Gynae inc Hysteroscopy	5	7	6	4								
Haematology	4	4	4	13								
General Medicine	7	8	9	5								
Nephrology	4	6	5	7								
Neurology	15	21	23	21								
Paediatric Medicine	2	4	4	6								
Pain Management	12	18	22	17								
Rheumatology	18	15	14	22								
Thoracic	10	12	11	12								

Note: General Medicine includes Chemical Pathology, Diabetics & Endocrinology
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative
 ICATS excluded
 As at 14/08/2017

Diagnostics – As at 31st July 2017 there were 9448 patients waiting over 9 weeks.

TABLE 7: Waiting List Position as of 31/07/2017

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	Total waiters
Cardiology	796	557	369	300	557	390	523	3492
Respiratory Physiology	392	268	163	62	0	0	0	885
Urodynamics	35	13	17	10	22	8	39	144
Vascular Technology	0	0	0	0	0	0	0	0
Audiology	109	101	75	25	25	0	0	335
Imaging	5159	3502	2458	2550	3010	1340	587	18606
Total	6491	4441	3082	2947	3614	1738	1149	23462

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)