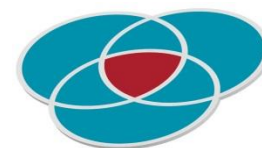




Northern Health  
and Social Care Trust



**ramp**  
REFORM AND MODERNISATION PROGRAMME

## Waiting Times Summary Report January 2019

Prepared & Issued by Performance – 22/02/2019



**innovation**  
**Quality**  
**improvement**

# our vision

To deliver excellent integrated services  
in partnership with our community

# our values

**C**OMPASSION  
**O**PENNESS  
**R**ESPECT  
**E**XCELLENCE

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If you would like to give feedback on any of our  
services please contact:  
**Email:** [user.feedback@northerntrust.hscni.net](mailto:user.feedback@northerntrust.hscni.net)  
**Telephone:** 028 9442 4655

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 31/01/2019 there were;

- 2684 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 340 NHSCT patients waiting over 52 weeks
- 48% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 31/01/2019 (exc. Endoscopy)**

Speciality	Weeks Waiting																																				Total >13 wks	Longest Waiter	Total Waits	% < 13 Wks	
	11	13	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	>45-52	>52					
<b>Daycase</b>	11	13	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	>45-52	>52					
CARDIOLOGY (C)			5	3	9	2	12	12	8	9	2																											62	21	199	69%
DENT LEARN DIS/SPEC NEEDS (C)					10			1	3			1				1																					16	27	58	72%	
DENTAL CHILDRENS (C)			2	2			1	2	1	1						1	2	1			1		1				1	3								19	38	207	91%		
DERMATOLOGY (IS)		1																																		-	13	8	100%		
DERMATOLOGY (WLIO)	1																																			-	11	10	100%		
EAR, NOSE & THROAT (C)			1	7	3	12	11	6	10	13	3	13	5	7	8	6	11	10	7	5	2	4	10	7	5	8	6	8	6	3	6	1	3	6	11	13	237	136	489	52%	
GASTROENTEROLOGY (C)										1																											1	21	2	50%	
GENERAL SURGERY (C)			12	27	23	24	16	21	18	13	12	19	11	5	7	8	18	8	4	3	6	2	2	4	1	10		2	1					2	3	282	60	822	66%		
GENERAL SURGERY (IS)																									1	1					2				1	1	6	77	7	14%	
GENERAL SURGERY (WLIO)																																			1		1	49	6	83%	
GENERAL SURGERY BREAST (C)				2		1		1							1			1																		1	7	54	21	67%	
GYNAECOLOGY (C)			2	16	11	4	10	8	10	6	7	1	2	8	1	2	5	3	3	2	1	4	3	7	5	6	2	1	3	2	2			2	16	1	156	73	435	64%	
PAIN MANAGEMENT (C)			7	13	10	21	18	20	22	21	19	2	26	12	16	14	12	12	7	7	14	13	6	1	5	12	7	9	7	9	9		6	6	9	46	57	475	81	673	29%
PAIN MANAGEMENT (WLIO)																																					8	8	92	8	0%
<b>Inpatient</b>	11	13	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	>45-52	>52					
EAR, NOSE & THROAT (C)			14	20	20	19	15	18	11	21	27	17	17	14	16	16	22	8	15	12	23	12	12	7	14	20	10	8	4	8	5	5	2	7	26	74	539	147	757	29%	
GASTROENTEROLOGY (C)																	1																				1	27	2	50%	
GENERAL SURGERY (C)			8	15	19	20	16	16	14	11	10	4	6	6	12	7	17	9	5	3	16	10	11	15	4	8	6	7	7	12	5	10	4	4	64	112	493	131	725	32%	
GENERAL SURGERY (IS)																																				6	6	104	10	40%	
GENERAL SURGERY BREAST (C)			1		1	1		2	1	1		1		2	1		2	1	2		3	1			1				2	2	1			1	5	26	58	189	86	33%	
GYNAECOLOGY (C)			9	7	9	7	17	10	15	6	14	3	10	15	4	10	3	11	2	11	5	2	2	8	6	6	11	5	11	8	6	8	1	1	33	36	312	76	471	34%	
GYNAECOLOGY (IS)														1																					1	2	4	79	4	0%	
PAIN MANAGEMENT (C)								1																													1	19	1	0%	
<b>Grand Total</b>			59	112	117	111	115	116	115	102	96	60	78	70	66	64	94	62	45	45	68	50	48	49	41	73	42	43	41	44	36	30	16	30	206	340	2684				

(Source: Information Services – Acute, PTLIPDC– run date 06/02/2019)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers.

**Table 1(b): Endoscopy Patients by Weeks Waiting at 31/01/2019**

- 1254 NHSCT Endoscopy Patients waiting over 9 weeks
- 56% NHSCT Endoscopy Patients waiting within 9 weeks

Speciality																																																													Total	Longest	Total	% < 9
Daycase	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	44	49	55	60	>9 wks	Waiter	Waits	Wks																						
GASTROENTEROLOGY (C)	1																																														1	9	6	83%														
GASTROENTEROLOGY Scope	14	34	25	15	10	11	16	16	8	14	16	19	9	6	6	12	3	9	15	6	8	6	6	2	4	1																				1	1				293	42	1163	75%										
GENERAL SURGERY Scope	30	59	55	46	11	59	46	42	36	33	35	33	35	26	27	24	16	20	38	16	20	15	27	29	18	19	17	15	4	6	6	3	1	1									1			1		1	870	60	1448	40%												
GS ENDOSCOPY Scope	3	1	3	2	3	5	1	7	5	5	2	3	1	1			2		6			1		1	4	4	4	3	3				1													1		72	55	178	60%													
<b>Inpatient</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>37</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>44</b>	<b>49</b>	<b>55</b>	<b>60</b>																										
GASTROENTEROLOGY Scope							1												1																													2	27	15	87%													
GENERAL SURGERY Scope	1		1	3		1	1					3					1																																	14	44	26	46%											
GS ENDOSCOPY Scope																		1																																2	35	6	67%											
<b>Total</b>	<b>49</b>	<b>94</b>	<b>84</b>	<b>66</b>	<b>24</b>	<b>76</b>	<b>65</b>	<b>65</b>	<b>49</b>	<b>52</b>	<b>53</b>	<b>58</b>	<b>45</b>	<b>33</b>	<b>33</b>	<b>36</b>	<b>22</b>	<b>30</b>	<b>60</b>	<b>22</b>	<b>28</b>	<b>22</b>	<b>33</b>	<b>32</b>	<b>27</b>	<b>24</b>	<b>22</b>	<b>18</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1254</b>																	

(Source: Information Services – Acute, PTLIPDC – run date 06/02/2019)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 31/01/2019**

- 60% NHSCT patients waiting within 13 weeks

Speciality	Weeks Waiting																																														Total >13	Longest	Total	% < 13								
Daycase	13	14	15	16	18	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	42	44	45	46	47	48	49	52	54	60	61	63	96	wks	Waiter	Waits	Wks																
OPHTHALMOLOGY (C)	1	1	2	1		2	1		1		1		1	2	3	5	12	2	6	1	3	5	3	7	1	2	2	1	2	1					2	1	1		1												74	99	91	19%				
UROLOGY (C)		2			1		1	1		1					4	10	4	2	2	3	5	2																																	43	63	104	59%
<b>Total</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>7</b>	<b>15</b>	<b>16</b>	<b>4</b>	<b>8</b>	<b>4</b>	<b>8</b>	<b>7</b>	<b>3</b>	<b>7</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>117</b>					

(Source: Information Services – Acute, PTLIPDC – run date 06/02/2019)

## NHSCT Outpatient Waiters –

As at 31/01/2019 there were;

- 30139 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 11882 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 26% NHSCT patients were seen within 9 weeks

**Table 2(a): OP Patients by Weeks Waiting at 31/01/2019**

Speciality	Weeks Waiting																																	Total >9 wks	Longest Waiter	Total Waiters	% < 9 wks										
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41					42	43	44	>45-52	>52					
CARDIOLOGY (C)	52	61	56	19	29	23	27	19	22	8		1	3	5																									325	22	920	65%					
CARDIOLOGY RAPID ACCESS (C)	15	15	11	8	6	7																																	62	14	490	87%					
CARE OF OLDER PERSONS (C)	6	2	5	5	5	2	6	1	3		4	1	3		2					1	1	1	1				1												50	34	172	71%					
CHEMICAL PATHOLOGY (C)	1		1																																					2	11	33	94%				
COLPOSCOPY - GYNAE (C)	4	10	1		1																																				16	13	187	91%			
DERMATOLOGY (C)	52	64	48	58	44	61	55	37	54	48	50	49	47	33	68	58	45	55	65	38	44	53	74	45	47	54	36	50	45	51	49	60	53	52	35	56	333	1427	3593	100	4281	16%					
DIABETIC (C)	2	1	1							1	1																												1	7	107	116	94%				
EAR, NOSE & THROAT (C)	109	144	185	112	121	134	113	121	127	105	113	124	102	87	122	107	71	98	88	71	57	89	93	93	121	105	81	95	105	70	101	103	117	98	43	83	617	3524	7849	133	9349	16%					
ENDOCRINOLOGY (C)	15	18	14	15	15	7	14	10	8	17	17	16	7	6	18	10	14	12	12	11	7	11	10	8	12	13	9	3	8	1	8	9	6	8	4	2	52	196	623	114	756	18%					
GASTROENTEROLOGY (C)	47	37	48	47	43	50	42	52	50	40	47	33	47	30	40	51	32	43	43	36	21	31	38	27	38	30	22	24	35	21	38	32	42	55	19	38	264	1831	3464	123	4113	16%					
GENERAL MEDICINE (C)	3	6	4	5	2	4	1	2	3	2																																32	18	145	78%		
GENERAL SURGERY (C)	95	86	123	96	97	104	95	92	96	91	67	107	62	54	68	54	45	75	50	43	36	41	47	50	39	37	25	40	28	20	32	31	39	37	16	33	164	466	2781	126	4475	38%					
GENERAL SURGERY BREAST (C)	25	22	22	16	18	17	10	2	6	6	6	4	2					1	1		1																					159	29	555	71%		
GYNAECOLOGY (C)	57	78	80	55	66	79	75	89	65	53	62	80	72	60	77	51	47	21	31	14	8	2	5	1			1	1														1230	36	2247	45%		
HAEMATOLOGY (C)	4	6	12	6	4	7	10	9	5	2	5	9	10	2	8	3	8	6	7	9	4	5	5	7	6	7	7	7	4	3	6	8	4	5	3	4	38	46	301	95	428	30%					
HYSTEROSCOPY (C)	6	2	1	1	4	1	5	7	3	3	1	1		1																													37	24	152	76%	
NEPHROLOGY (C)	1			2																																							3	12	87	97%	
NEUROLOGY (C)	16	35	20	18	27	20	26	14	17	11	10	15	6	11	8	16	18	13	4	10	8	8	11	11	7	14	5	10	14	12	11	8	15	8	7	9	95	990	1558	139	1770	12%					
ORTHODONTICS (C)	3	1	6	4	5	4	2	9	8	10	1	2	5	5	7	8	3	6	5	2	4	4	11	3	2	5	1	3	1	2	1											133	39	193	31%		
PAEDIATRIC MEDICINE (C)	77	127	97	84	76	64	78	56	51	40	33	25	28	13	7	23	20	11	14	5	3	11	6	3	1	1																	954	34	1902	50%	
PAIN MANAGEMENT (C)	14	23	27	15	27	20	21	29	27	16	22	38	22	12	34	22	27	14	39	24	19	27	32	24	31	38	27	49	36	23	32	26	21	42	16	20	238	800	1974	96	2252	12%					
RHEUMATOLOGY (C)	19	41	45	40	38	36	45	37	35	25	38	23	27	21	30	29	21	34	30	25	17	28	33	21	23	26	13	26	22	17	16	29	29	26	13	22	173	1163	2336	111	2703	14%					
STROKE (C)			1	4																																								5	12	5	0%
THORACIC MEDICINE (C)	48	31	49	34	24	32	18	28	25	41	29	28	24	25	22	19	32	28	24	23	20	23	27	35	27	35	15	32	29	25	30	34	24	22	13	22	210	1438	2645	118	3102	15%					
<b>Total</b>	<b>671</b>	<b>810</b>	<b>857</b>	<b>644</b>	<b>652</b>	<b>672</b>	<b>643</b>	<b>614</b>	<b>605</b>	<b>519</b>	<b>506</b>	<b>556</b>	<b>467</b>	<b>365</b>	<b>511</b>	<b>452</b>	<b>383</b>	<b>417</b>	<b>413</b>	<b>312</b>	<b>250</b>	<b>334</b>	<b>393</b>	<b>328</b>	<b>354</b>	<b>366</b>	<b>242</b>	<b>340</b>	<b>327</b>	<b>245</b>	<b>324</b>	<b>340</b>	<b>350</b>	<b>353</b>	<b>169</b>	<b>289</b>	<b>2184</b>	<b>11882</b>	<b>30139</b>								

(Source: Information Services – Acute, OP – run date 06/02/2019)

**Notes:**

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 2(b): Visiting Consultant OP Patients by Weeks Waiting at 31/01/2019**

- 19% NHSCT Patients waiting within 9 weeks

Speciality																															Total	Longest	Total	% < 9								
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44-52	>52	>9 wks	Waiter	Waiters	wks	
DENTAL SURGERY (C)	9	7	7	10	2	12	6	6	14	14	7	13	6	7	2	6	12	3	4	2	5	14	2	6	6	4	3	2	3	2	14	2	9	7	6	37	429	700	220	742	6%	
NEUROLOGY (C)	4	4	9	3	5	3	5	5	8	5	4	4	4	5	5	5	3	5	8	4	2	4	6	3	7	8	4	8	3	2	1	9	7	6	2	37	615	822	223	860	4%	
NEUROLOGY VISITING (C)																	1																						1	25	10	90%
OPHTHALMOLOGY (C)	24	25	23	12	12	20	24	17	36	24	25	24	20	14	18	18	17	14	21	14	8	19	16	12	16	11	6	1										492	42	757	35%	
ORTHOPAEDICS (C)	1																																						1	9	6	83%
PAEDIATRIC CARDIOLOGY (C)			1																																				1	11	2	50%
<b>Total</b>	<b>38</b>	<b>36</b>	<b>40</b>	<b>25</b>	<b>19</b>	<b>35</b>	<b>35</b>	<b>28</b>	<b>58</b>	<b>43</b>	<b>36</b>	<b>41</b>	<b>30</b>	<b>26</b>	<b>25</b>	<b>29</b>	<b>33</b>	<b>22</b>	<b>33</b>	<b>20</b>	<b>15</b>	<b>37</b>	<b>24</b>	<b>21</b>	<b>29</b>	<b>23</b>	<b>13</b>	<b>11</b>	<b>6</b>	<b>4</b>	<b>15</b>	<b>11</b>	<b>16</b>	<b>14</b>	<b>8</b>	<b>74</b>	<b>1044</b>	<b>2017</b>				

(Source: Information Services – Acute OP Breach – run date 06/02/2019)

### Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in January 2019 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 3(a):**

Specialty	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Breast Surgery	7	8	15	10	12	12	13	15	13	13
Cardiology	5	5	6	7	8	8	9	12	10	13
Colposcopy	6	15	11	10	12	12	9	14	10	8
Dermatology	7	14	29	7	6	16	6	40	23	7
ENT	65	67	46	38	52	69	49	39	60	59
Gastroenterology	92	95	103	98	83	91	100	86	73	80
General Surgery	32	31	32	37	32	34	37	34	29	29
Gynae inc Hysteroscopy	19	18	18	16	18	19	19	17	18	17
Haematology	35	33	29	15	no activity	21	28	12	9	7
General Medicine	8	11	9	9	8	11	22	8	9	10
Nephrology	7	6	6	7	8	10	9	8	6	7
Neurology	93	116	97	100	98	98	117	132	115	151
Paediatric Medicine	19	17	17	18	17	17	18	19	33	18
Pain Management	85	62	77	74	64	70	61	65	72	64
Rheumatology	127	74	65	67	71	70	66	70	53	36
Thoracic	33	25	51	60	64	63	58	65	67	56

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 04/02/2019

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in January 2019 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 3 (b):**

Specialty	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Breast Surgery	1	2	2	2	3	3	2	1	1	1
Cardiology	5	5	5	6	7	6	4	5	5	6
Colposcopy	3	3	2	2	2	3	6	7	2	6
Dermatology	5	4	4	5	5	5	6	10	8	12
ENT	13	9	9	12	12	13	13	11	16	16
Gastroenterology	10	12	14	11	16	19	12	12	14	13
General Surgery	7	7	8	8	7	9	8	8	8	9
Gynae inc Hysteroscopy	5	5	4	5	5	4	4	4	4	4
Haematology	6	6	7	6	9	5	6	7	8	5
General Medicine	5	6	7	7	7	8	6	6	5	6
Nephrology	5	5	5	5	5	6	6	10	4	6
Neurology	36	26	16	32	20	39	21	23	36	27
Paediatric Medicine	10	4	3	4	3	4	4	4	5	5
Pain Management	28	26	20	27	48	54	26	12	32	17
Rheumatology	20	19	18	13	17	19	19	22	21	20
Thoracic	8	8	9	6	7	7	7	7	11	8

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 04/02/2019



**Diagnostics** – As at 31/01/2019 – 48% of patients were waiting < 9 weeks for a diagnostic test with 4790 patients waiting over 26 weeks.

**TABLE 4: Waiting List Position as of 31/01/2019**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	>21 to 26 weeks (148 - 182 days)	>26 to 36 weeks (183 - 252 days)	>36 to 52 weeks (253 - 364 days)	>52 to 65 weeks (365 - 455 days)	>65 to 78 weeks (456 - 546 days)	> 78 weeks (547 days +)	Total waiters
Total : Cardiology	567	302	259	43	50	0	0	0	0	0	0	1,221
Total : Respiratory Physiology	350	197	198	89	96	0	0	0	0	0	0	930
Total : Audiology	208	157	173	159	86	6	2	0	0	0	0	791
TOTAL Non Imaging Physiology	1125	656	630	291	232	6	2	0	0	0	0	2942
TOTAL Imaging	5800	1553	2078	2151	3525	1876	3014	1714	58	2	0	21771
Total Diagnostics	6925	2209	2708	2442	3757	1882	3016	1714	58	2	0	24713

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)