



Quality and OutcomesFramework

2020-21



Quality and Outcomes Framework Statistics for Northern Ireland 2020/21:Introduction

This bulletin summarises the seventeenth year of Quality and Outcomes Framework (QOF) achievement data from general practices, relating to the period from April 2020 to March 2021¹. There were no changes to the QOF in this period.

All data used in this bulletin is from the Payment Calculation and Analysis System (PCAS), a Northern Ireland (NI) IT system used by general practices to support the QOF payment process and is dated 1st April 2021.

Summary findings

- The average total QOF achievement of practices was 376.4 (68.8%), from a maximum available QOF total of 547.
- Of the clinical registers collected for QOF that measure actual disease prevalence, the highest prevalence was for Hypertension (13.86%) and the lowest was for Osteoporosis (0.36%).
- Across the domains, the average points achieved were:

- Clinical: 221.2 (58.2%)

- Public Health: 26.6 (76.1%)

- Public Health (Additional Services): 10.7 (76.1%)

Patient Experience: 18.0 (100.0%)Records & Systems: 100.0 (100.0%)

• Achievement data was received from 321 practices and data is reported on 312 practices². The 312 practices received a total of £30.79 million, with an average award of £98,688 per practice.

⁻

¹ It should be noted that the outbreak of Covid-19 in the final quarter of 2019/2020 had a significant impact on how GP practices managed the treatment of their patients. The outcome of negotiations between NIGPC, DoH and HSCB resulted in elements of the GMS Contract being stood down and QOF activity and reporting was suspended. Therefore, QOF data for 2020/2021, including the exceptions data, may have been impacted upon and it is recommended that the use of this data in publications or drawing conclusions from it includes appropriate caveats acknowledging the unprecedented impact of Covid-19.

² An agreement regarding QOF achievement was in place between the HSCB and 9 practices in relation to issues which the HSCB recognised would impact on QOF achievement in 2020/21. These issues related to practice closures, dispersals and mergers and the subsequent impact on practices. These 9 practices are excluded from all analysis.

Contents

1. Introduction	4
2. Disease Prevalence in the Quality & Outcomes Framework	5
3. Content of the Quality & Outcomes Framework	6
4. Overall Achievement in the Quality & Outcomes Framework	8
5. Recommendations around the use of QOF data	18
6. Comparisons with previous years	20
Annex A: Clinical and Public Health indicator types	30
Annex B: QOF group and Condition/Measure reference table	38

For further information, contact:

Information & Analysis Directorate,
Department of Health,
Room 2,
Annex 2, Castle Buildings,
Stormont Estate,
Belfast,
BT4 3SQ

Lead Statistician: Penny Murray

Telephone:

028 9052 2160

E-mail:

qofdataenquiries@health-ni.gov.uk

1. Introduction

The figures in this bulletin are derived from PCAS, a Northern Ireland system that uses data from general practices to calculate individual practice's QOF achievement and payments. A full set of QOF data tables and a factsheet giving a full explanation of QOF can be found on the Department's website at www.health-ni.gov.uk via the Statistics section provided by the Information and Analysis Directorate (IAD).

The 2020/21 QOF tables published by the Department use practice list sizes supplied to PCAS from the National Health Applications and Infrastructure Services (NHAIS), the national practice payments system, as at 1st January 2021; a more familiar term may be the 'Exeter Payment System'. These are the figures used in PCAS for the list size adjustments in final QOF payment calculations.

Data submitted on 31st March 2021 formed the basis for figures for the complete financial year April 2020 to March 2021. Any adjustments made by the Health and Social Care Board in the period April to June 2021 are included. This publication uses the most recent figures for each practice as at 30 June 2021 and reports on data both at a practice level and at Local Commissioning Group (LCG) level.

Patient Exceptions

Practices may exclude specific patients from data collected to calculate QOF achievement within clinical areas. The GMS Contract sets out valid exception criteria (e.g. newly registered patients, patients newly diagnosed with a condition, patients unsuitable for treatment & informed dissent). The Department publishes information on 2020/21 QOF exception reporting in a separate bulletin.

2. Disease Prevalence in the Quality & Outcomes Framework

An important feature of QOF is the establishment of registers from which the prevalence of various conditions can be calculated. There are a total of 22 individual domains within QOF, of which 15 can be used to calculate the prevalence of conditions within the population. There are no disease registers for the Patient Experience and Records & Systems domains. The Smoking register is excluded, as it does not allow prevalence to be derived, but rather counts if the smoking status of these patients has been recorded, and the registers for Palliative Care and Blood Pressure are excluded, as they are not disease prevalence registers. There are also no disease registers for the Public Health Additional Services domains of Cervical Screening and Sexual Health. Whilst the Depression register does not measure prevalence of depression, but rather new diagnoses of it, it has been retained in the collection of disease registers.

For the prevalence information published on the website, the Department has reported raw (unadjusted) disease prevalence – that is, the number on a disease register of a practice on 31st March 2021 as a proportion of its registered list at 1st January 2021. The figures presented are as submitted to PCAS, without any adjustment for known factors that might influence disease prevalence, such as the age structure of practice populations.

A report on 'Raw Disease Prevalence in Northern Ireland', a factsheet giving a more detailed explanation of how prevalence is used within the calculation for QOF payments and the 'Raw Disease Prevalence data for Northern Ireland' excel file are available from the DoH website (https://www.health-ni.gov.uk/articles/prevalence-statistics).

3. Content of the Quality & Outcomes Framework

3.1 Changes in recent years

In 2015/16, the majority of the register-focused indicators of conditions in QOF were subsumed into the core funding for practices. The points previously allocated for practices keeping and maintaining a register for patients with Asthma (AST), Atrial Fibrillation (AF), Cancer (CAN), Chronic Obstructive Pulmonary Disease (COPD), Coronary Heart Disease (CHD), Dementia (DEM), Diabetes Mellitus (DM), Epilepsy (EP), Heart Failure (HF), Hypertension (HYP), Learning Disability (LD), Mental Health (MH), Obesity (OB), Osteoporosis (OST), Peripheral Arterial Disease (PAD), Rheumatoid Arthritis (RA), Sexual Health (CON) and Stroke and Transient Ischaemic Attack (STIA) were consequentially removed from the maximum QOF achievement, reducing it by 71 points.

There is no longer any financial incentive associated with keeping a register for the clinical areas listed above, as these register-focused indicators and their associated funding were subsumed into core funding. Registers for some clinical areas still exist if other indicators still assessed for QOF remain on the system (Asthma or CHD, for example), however the subsuming of registers for other conditions resulted in their complete removal in 2015/16 from the QOF assessment (Epilepsy, Learning Disabilities, Peripheral Arterial Disease and Obesity).

The majority of indicators remained unchanged in 2016/17, in terms of both definitions and points available. Only the Records & Systems domain saw changes to indicators, with the wording for all indicators being amended (although largely keeping the same meanings) and the points available for each indicator changing. However, the overall total points available for the Records & Systems domain remained unchanged at 100 points. Indicator RS006 was retired in 2016/17, but the points for it were incorporated into the changes to the points for the other Records & Systems indicators. There was therefore no change to the overall maximum QOF points available to practices (547).

With the retirement of RS006, there were a total of 63 indicators in the Quality & Outcomes Framework in 2016/17. From 2016-17 onwards, QOF has remained unchanged in terms of indicators, definitions and points.

3.2 Summary of domains

The QOF consists of 4 domains, each containing a range of areas described by key indicators. The indicators describe different areas of achievement. The domains and their constituent areas are:

3.2.1 Clinical domain

51 indicators in 15 areas: Asthma (AST), 3 indicators; Atrial Fibrillation (AF), 2 indicators; Cancer (CAN), 1 indicator; Secondary Prevention of Coronary Heart Disease (CHD), 4 indicators; Chronic Obstructive Pulmonary Disease (COPD), 5 indicators; Dementia (DEM), 2 indicators; Depression (DEP), 1 indicator; Diabetes Mellitus (DM), 10 indicators; Heart Failure (HF), 3 indicators; Hypertension (HYP), 1 indicator; Mental Health (MH), 6 indicators; Osteoporosis (OST), 2 indicators; Palliative Care (PC), 2 indicators: Rheumatoid Arthritis (RA), 3 indicators and Stroke and Transient Ischaemic Attack (STIA), 6 indicators. This domain has a maximum QOF achievement of 380 points (69.5% of the total).

3.2.2 Public Health (including Additional Services)

6 indicators in 5 areas: Blood Pressure (BP), 1 indicator; Cervical Screening (CS), 1 indicator; Cardiovascular Disease – Primary Prevention (CVD-PP), 2 indicators; Sexual Health (CON), 1 indicator and Smoking (SMOK), 1 indicator. This domain has a maximum QOF achievement of 49 points (9.0% of the total).

3.2.3 Patient Experience

1 indicator in 1 area: Patient Experience (PE). This domain has a maximum QOF achievement of 18 points (3.3% of the total).

3.2.4 Records & Systems

5 indicators in 1 area: Records and Systems (RS). This domain has a maximum QOF achievement of 100 points (18.3% of the total).

4. Overall Achievement in the Quality & Outcomes Framework

4.1 Summary at Northern Ireland level

QOF achievement data for 2020/21 was received from 321 practices in Northern Ireland. Data is reported throughout this report on 312 practices³. No practices achieved the full 547 points. Average QOF achievement was 376.4 points (68.8%) and median QOF achievement was 374.7 points (68.5%).

Figure 1 shows the distribution of total QOF points achieved across all practices. The QOF points achieved axis (x axis) is the upper limit for the range so, for example, the bar labelled 547 shows the number of practices for which the total points achieved was more than 540 but less than or equal to 547, of which there was 1 in 2020/21.

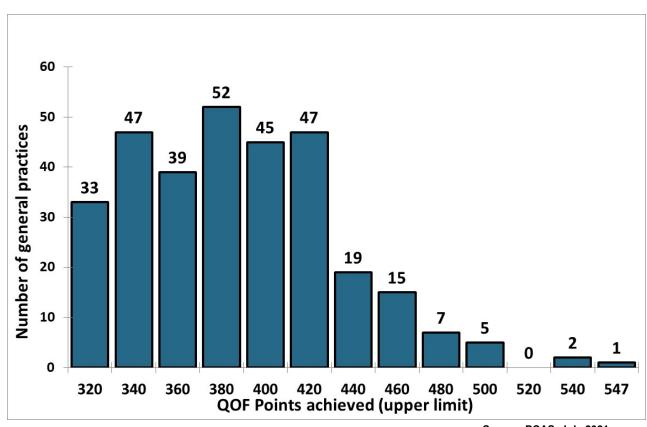


Figure 1. Distribution of total points achieved by general practices

Source: PCAS, July 2021

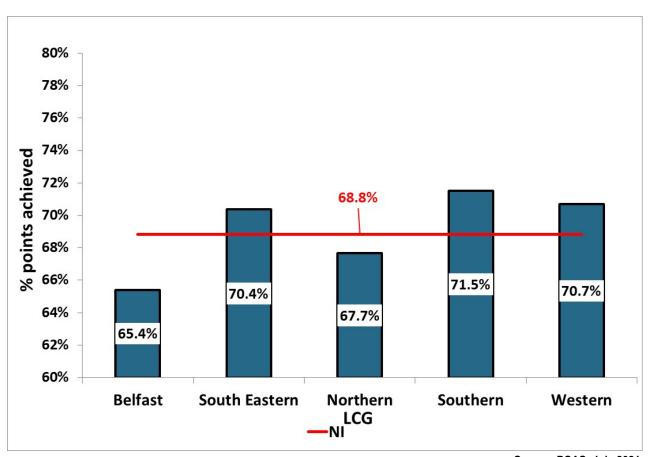
8

³ An agreement regarding QOF achievement was in place between the HSCB and 9 practices in relation to issues which the HSCB recognised would impact on QOF achievement in 2020/21. These issues related to practice closures, dispersals and mergers and the subsequent impact on practices. These 9 practices are excluded from all analysis.

4.2 Summary at Local Commissioning Group (LCG) level

Figure 2 shows the average QOF achievement rate of practices in each LCG as well as the Northern Ireland average achievement rate. The average achievement rate at LCG level ranges from 65.4% (357.8 points) in the Belfast LCG to 71.5% (391.1 points) in the Southern LCG, compared to the average Northern Ireland QOF achievement rate of 68.8% (376.4 points). Section 6 looks at comparisons in achievement across the last five years of QOF by LCG.

Figure 2. Average QOF points achievement rate of practices in each Local Commissioning Group



4.3 Domain Level Achievement

The average points achieved by general practices in Northern Ireland in each domain are shown in Table 1.

Table 1. Average practice achievement in each QOF domain

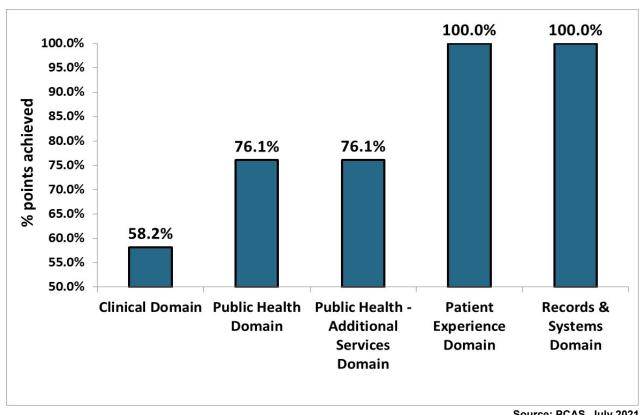
Domain	Maximum points available	Average points achieved	Average points achieved as % of total available
Clinical	380	221.2	58.2%
Public Health	35	26.6	76.1%
Public Health - Additional Services	14	10.7	76.1%
Patient Experience	18	18.0	100.0%
Records & Systems	100	100.0	100.0%

Source: PCAS, July 2021

Note that each domain has a different number of indicators as well as a different number of points available.

Figure 3 shows the percentage of available points achieved in each domain in 2020/21. Section 6 looks at comparisons across the last five years of QOF for each domain.

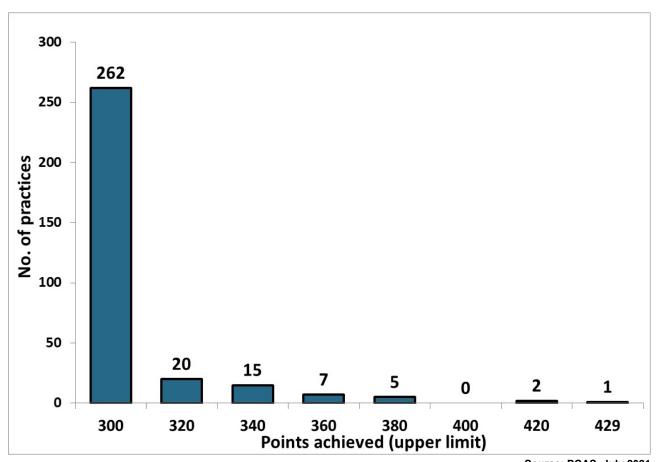
Figure 3: Percentage of total points achieved in each domain



4.3.1 Clinical and Public Health domains

Figure 4 shows the distribution of points achieved across general practices in the Clinical and Public Health domains (including Additional Services) combined. As shown, 3 practices (1.0%) each achieved over 400 QOF points for these domains combined; none of these achieved the full 429 points available (380 from Clinical, 35 from Public Health and 14 from Public Health Additional Services). One practice achieved 427.1 points, as shown in the last bar in Figure 4, which illustrates achievement greater than 420 points and up to the maximum available 429 points. The average points achieved of practices in these combined domains was 258.4 (60.2% of the total available).

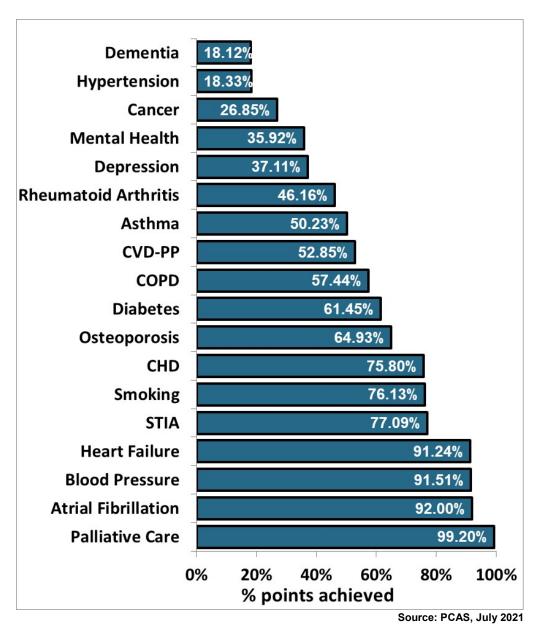
Figure 4. Distribution of points achieved in the Clinical and Public Health domains across practices in Northern Ireland



Clinical domain and Public Health domain areas

There are 15 areas in the Clinical domain and 3 areas in the Public Health domain (Blood Pressure, CVD-PP and Smoking), not including the Public Health – additional services indicators. Figure 5 shows the percentage of points achieved within each of these areas. There was no area in which all practices achieved maximum points; all except 5 practices achieved maximum points in the Palliative Care area. Only 1 practice achieved maximum points in the Mental Health area. It is important to note that the number of indicators and points available is different for each disease area.

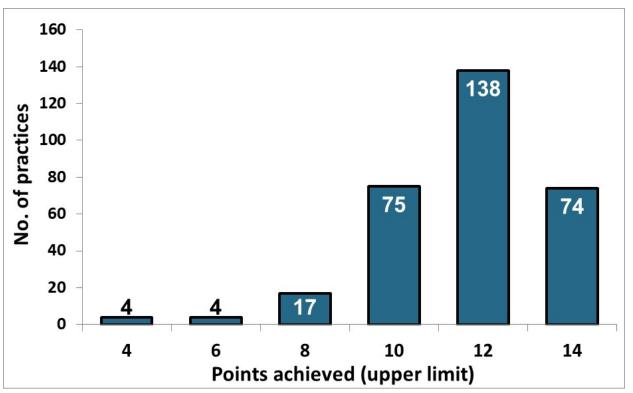
Figure 5. Percentage of points achieved in each clinical and public health area



4.3.2 Public Health - Additional Services domain

Figure 6 shows the distribution of QOF points achieved across general practices in the Public Health – Additional Services domain (which consists of the two areas of Cervical Screening and Sexual Health, each with one indicator). A total of 74 practices (23.7%) achieved over 12 points for this domain, with 20 practices (6.4%) achieving the full 14 points available. On average, practices achieved 10.7 points.

Figure 6. Distribution of points achieved in the Public Health – Additional Services domain across practices in Northern Ireland



Source: PCAS, July 2021

Table 2 shows that practices achieved an average of 88.8% of the available points for Cervical Screening and an average of 29.6% of the available points for Sexual Health; these clinical areas both had one indicator but different numbers of points available.

Table 2. Total points available and achieved (Northern Ireland) for Public Health Additional Services

QOF Domain Area	Total points available	Total points achieved	% Points Achieved
Cervical Screening	3,432	3,048.31	88.8%
Sexual Health	936	276.65	29.6%

4.3.3 Patient Experience domain

The one indicator in this domain focuses on a survey of patients who have had contact with the practice within the last year. Practices may achieve either all 18 points or 0 points in this domain; all 312 practices received the full 18 points.

4.3.4 Records & Systems domain

A total of 5 indicators are in this domain, with a total of 100 points available. All 312 practices achieved the full 100 points.

4.4 QOF groups

In the absence of the 'Indicator Type' labels that the National Institute for Health and Care Excellence (NICE) have supplied in the past, the QOF indicators are presented instead using the 'QOF Groups' that were introduced by England to their QOF reports in 2013/14.

Table 3 shows achievement according to these QOF groups and table 4 lists the conditions within each of the QOF groups. Further information about the QOF indicators and their groups may be found in Annex B.

Table 3. Total points available and achieved (Northern Ireland) by QOF group

QOF Group	Number of Indicators	Total points available	Total points achieved	% Points Achieved
Cardiovascular	19	49,920	36,669	73.5%
Fertility, Obstetrics & Gynaecology	2	4,368	3,325	76.1%
High Dependency & other long-term conditions	13	26,520	16,355	61.7%
Lifestyle	1	3,120	2,375	76.1%
Mental Health and Neurology	9	19,968	6,084	30.5%
Musculoskeletal	5	7,176	3,664	51.1%
Respiratory	8	22,776	12,160	53.4%
Undefined group	6	36,816	36,816	100.0%

Table 4. QOF Group categorisations

QOF Group	Condition/Measure
Cardiovascular	Atrial Fibrillation Blood Pressure Cardiovascular Disease – Primary Prevention Coronary Heart Disease Heart Failure Hypertension Stroke and Transient Ischaemic Attack
Fertility, Obstetrics & Gynaecology	Cervical Screening Sexual Health
High Dependency & other long- term conditions	Cancer Diabetes Mellitus Palliative Care
Lifestyle	Smoking
Mental Health and Neurology	Dementia Depression Mental Health
Musculoskeletal	Osteoporosis Rheumatoid Arthritis
Respiratory	Asthma Chronic Obstructive Pulmonary Disease
Undefined group	Patient Experience Records & Systems

4.5 Prevalence summary

Table 5 shows the percentage prevalence for appropriate clinical registers within QOF. Prevalence Day moved from the 14th of February to the 31st of March in 2008/09, to bring it in line with National QOF Achievement Day. For the 2020/21 QOF year, prevalence was calculated using register counts at 31st March 2021 and total list sizes at January 2021.

QOF registers for 6 clinical areas have maintained a consistent definition since April 2004: Asthma, Cancer, CHD, Hypertension, COPD and STIA. A small change was made to the diagnosis codes for Diabetes Mellitus in 2006 regarding eligibility for the register.

A number of revisions to QOF occurred in April 2006, mostly affecting the clinical domain. A number of new clinical areas were introduced and revised definitions were implemented in some areas. No clinical areas were removed, but specific indicators within some clinical areas were redefined or removed and new indicators were introduced in some areas.

New registers were introduced in April 2006 for: Atrial Fibrillation, Chronic Kidney Disease, Dementia, Depression, Heart Failure, Heart Failure due to LVD, Learning Disabilities, Obesity, Palliative Care, Conditions assessed for Smoking and Conditions assessed for Depression screening.

From April 2006, the Mental Health register was redefined from 'those with severe long-term mental health problems who require and have agreed to regular follow-up' to 'people with schizophrenia, bipolar disorder and other psychoses'. For 2013/14 the register definition was expanded to include other patients on lithium therapy, and the register is therefore no longer fully comparable with previous years.

Further changes were implemented in April 2009, including the introduction of a new public health area, Cardiovascular Disease – Primary Prevention, and two new clinical areas were introduced in 2012/13 – Osteoporosis and Peripheral Arterial Disease.

New registers were introduced for the Rheumatoid Arthritis and Blood Pressure areas in 2013/14, though the Blood Pressure register was not reported on due to reporting errors in the raw data available from PCAS.

In 2014/15, registers for Hypothyroidism and Chronic Kidney Disease were retired alongside the rest of the indicators for those conditions. Changes to the Smoking domain left it with one indicator, resulting in the 'Conditions assessed for Smoking' register also retiring.

Table 5 presents the figures for those 15 domain registers which actually measure disease prevalence. As stated in Section 2, out of the total 22 individual domains within QOF, disease prevalence can be presented for 15 registers. The Depression register, while it does not measure prevalence of depression, but rather new diagnoses of it, has been retained in table 5. Note that there are 16 disease areas in Table 5, as the Heart Failure and Heart Failure due to LVSD prevalence figures are calculated from the same Heart Disease register.

Of the registers collected for QOF for which prevalence can be derived, Osteoporosis (using the full list) is the least prevalent (0.36%) and hypertension is the most prevalent (13.86%) amongst patients. A prevalence summary report and trend data is available on the DoH website via the Statistics section at: https://www.health-ni.gov.uk/articles/prevalence-statistics.

Table 5. QOF prevalence for Northern Ireland at 31st March 2021

Clinical disease area	Northern Ireland Prevalence for QOF payment purposes	*Northern Ireland prevalence where the register is limited to age-specific groups
Asthma	6.09%	-
Atrial Fibrillation	2.09%	-
Cancer	2.76%	-
COPD	2.10%	-
Coronary Heart Disease	3.69%	-
CVD - Primary Prevention	3.32%	-
Dementia	0.66%	-
Depression* (population aged 18+)	9.18%	11.78%
Diabetes* (population aged 17+)	5.24%	6.63%
Heart Failure	0.96%	-
Heart Failure due to LVSD	0.41%	-
Hypertension	13.86%	-
Mental Health	0.93%	-
Osteoporosis* (population aged 50+)	0.36%	1.00%
Rheumatoid Arthritis* (population aged 16+)	0.66%	0.82%
Stroke & TIA	1.95%	-

⁻ Denotes non-applicable (no age specific register)

Source: PCAS, July 2021

To calculate the Adjusted Practice Disease Factors, which are used to weight QOF points in each clinical area for QOF payment purposes, the raw prevalence is derived by dividing the count of patients on the register for that clinical area by the total practice list (all ages). The register is age-specific for 4 of the clinical areas: Depression, Diabetes, Osteoporosis and Rheumatoid Arthritis, and an age-specific prevalence rate is also shown in table 5, using the number of registered patients in the relevant age-band from that practice as the denominator.

The number of registered patients who are affected by more than one of these conditions cannot be estimated by simply adding the prevalence figures together, as many patients are likely to suffer from co-morbidity and may have been diagnosed with more than one of these conditions. For example, the prevalence in a practice of patients affected by AF and CHD cannot be calculated by summing the number of patients diagnosed with each, as this would ignore the fact that some patients may have been diagnosed with both.

Criteria other than just diagnosis of a condition may apply for patients to be included on the register for a condition. For example, the cancer register refers to patients diagnosed after 1 April 2003; the diabetes register includes only patients aged 17 and over; and the asthma register includes only those with asthma who have been prescribed asthma-related drugs in the past 12 months. Full details of each register can be found in Annex D of the Statement of Financial Entitlement, available at: https://www.health-ni.gov.uk/publications/gp-contract-statements-financial-entitlements

5. Recommendations around the use of QOF data

The data collected for the Quality & Outcomes Framework provides some useful information for researchers and public health officials regarding disease prevalence and information about general practices. However, it is important to note the limitations of using QOF data to make further inferences and conclusions.

The following points should be noted:

- It may be inappropriate to use the data to make comparisons between practices in terms of the quality of care offered. For instance, the clinical disease areas chosen for the Quality & Outcomes Framework represent the minority of patients in Northern Ireland and therefore points achievement in these areas does not reflect the full workload of general practices.
- As the Quality & Outcomes Framework system takes into account practice list size and disease prevalence before calculating payment, comparing practices by isolating particular domain points achieved does not account for the full system of QOF.
- The data collected for the clinical domains on prevalence contains a count of patients on each register only, no patient details such as age or gender are held. It is essential to note that it is raw, unadjusted data that has been published, particularly when looking at comparisons at LCG level or practice level, which will not take account of the underlying social and demographic characteristics of the populations concerned.
- The PCAS system does not hold information on co-morbidity i.e. patients with more than one condition. Many patients are likely to have been diagnosed with more than one condition; therefore it is not correct to simply add prevalence figures together as this may result in double-counting and, consequently, an overestimation of combined prevalence.

- Prevalence figures will not be directly comparable across all years where
 definitions have been revised (see notes under paragraph 4.5). Changes to
 indicators will also affect achievement and so achievement may not be
 comparable across all years. Year-on-year comparisons are also difficult to
 interpret due to demographic reasons (e.g. ageing population) and
 improvement in case-finding and recording by practices.
- The achievement of each practice will be partly dependent on the number of points each practice aspired to, therefore not all practices will have commenced QOF from the same baseline and not all will have improved to the same extent. Standards of recording diagnoses and other administrative procedures may also differ between practices.
- Prevalence figures based on QOF registers may differ from prevalence figures from other sources because of coding or definitional issues. For example, to be included on the QOF diabetes register, patients need to be aged 17 or over, and the type of diabetes (1 or 2) must be specified by the practice. Patients with gestational diabetes are excluded from the register. Other sources may not be subject to such restrictions.

6. Comparisons with previous years

6.1 Changes for the 2020/21 year

As discussed in section 3, there were no changes to the Quality & Outcomes Framework this year. The full domains and their constituent areas and the points available for the 2020/21 year are summarised in Table 6. There were no changes to indicators or points and the total points available remained at 547.

Table 6. All QOF domains and their constituent areas, points available within each area for the 2020/21 year

Domain	Clinical Area	Indicators	Change from previous year	Points 2020/21
Clinical	Asthma	AST002	No Change	15
Clinical	Asthma	AST003	No Change	20
Clinical	Asthma	AST004	No Change	6
Clinical	Atrial Fibrillation	AF006NI	No Change	12
Clinical	Atrial Fibrillation	AF007	No Change	10
Clinical	Cancer	CAN003	No change	6
Clinical	Coronary Heart Disease	CHD002	No change	17
Clinical	Coronary Heart Disease	CHD003NI	No change	17
Clinical	Coronary Heart Disease	CHD005	No change	7
Clinical	Coronary Heart Disease	CHD007	No change	7
Clinical	Chronic Obstructive Pulmonary Disease	COPD002NI	No change	5
Clinical	Chronic Obstructive Pulmonary Disease	COPD003	No change	9
Clinical	Chronic Obstructive Pulmonary Disease	COPD004NI	No change	7
Clinical	Chronic Obstructive Pulmonary Disease	COPD005NI	No change	5
Clinical	Chronic Obstructive Pulmonary Disease	COPD007	No change	6

Domain	Clinical Area	Indicators	Change from previous year	Points 2020/21
Clinical	Dementia	DEM002	No change	15
Clinical	Dementia	DEM003	No change	6
Clinical	Depression	DEP001NI	No change	21
Clinical	Diabetes Mellitus	DM002NI	No change	8
Clinical	Diabetes Mellitus	DM003NI	No change	10
Clinical	Diabetes Mellitus	DM004NI	No change	6
Clinical	Diabetes Mellitus	DM006	No change	3
Clinical	Diabetes Mellitus	DM007	No change	17
Clinical	Diabetes Mellitus	DM008	No change	8
Clinical	Diabetes Mellitus	DM009	No change	10
Clinical	Diabetes Mellitus	DM010	No change	3
Clinical	Diabetes Mellitus	DM012	No change	4
Clinical	Diabetes Mellitus	DM015NI	No change	4
Clinical	Heart Failure	HF002NI	No change	6
Clinical	Heart Failure	HF003	No change	10
Clinical	Heart Failure	HF004	No change	9
Clinical	Hypertension	HYP002NI	No change	20
Clinical	Mental Health	MH002	No change	6
Clinical	Mental Health	MH003	No change	4
Clinical	Mental Health	MH007	No change	4
Clinical	Mental Health	MH008NI	No change	5
Clinical	Mental Health	MH009	No change	1
Clinical	Mental Health	MH010	No change	2

Domain	Clinical Area	Indicators	Change from previous year	Points 2020/21
Clinical	Osteoporosis	OST002	No change	3
Clinical	Osteoporosis	OST005	No change	3
Clinical	Palliative Care	PC001	No change	3
Clinical	Palliative Care	PC002	No change	3
Clinical	Rheumatoid Arthritis	RA002	No change	5
Clinical	Rheumatoid Arthritis	RA003NI	No change	7
Clinical	Rheumatoid Arthritis	RA004	No change	5
Clinical	Stroke and Transient Ischaemic Attack	STIA003	No change	5
Clinical	Stroke and Transient Ischaemic Attack	STIA004NI	No change	2
Clinical	Stroke and Transient Ischaemic Attack	STIA005NI	No change	5
Clinical	Stroke and Transient Ischaemic Attack	STIA007	No change	4
Clinical	Stroke and Transient Ischaemic Attack	STIA008NI	No change	2
Clinical	Stroke and Transient Ischaemic Attack	STIA009	No change	2
Patient Experience	Patient Experience	PE001NI	No change	18
Patient Experience	Blood Pressure	BP002	No Change	15
Public Health	Cardiovascular Disease – Primary Prevention	CVD-PP011NI	No Change	5
Public Health	Cardiovascular Disease – Primary Prevention	CVD-PP012NI	No Change	5
Public Health	Smoking	SMOK001NI	No Change	10
Public Health – Additional Services	Cervical Screening	CS002NI	No Change	11
Public Health – Additional Services	Sexual Health	CON003NI	No Change	3

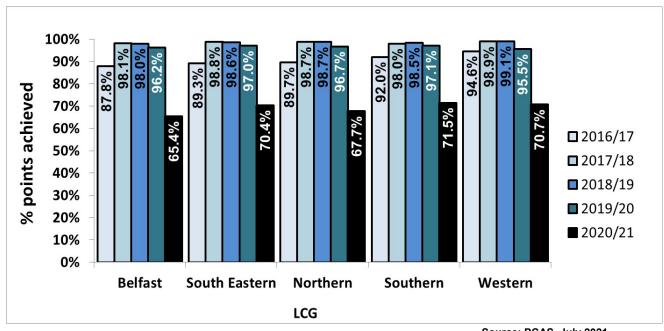
Domain	Clinical Area	Indicators	Change from previous year	Points 2020/21
Records & Systems	Records & Systems	RS001	No Change	10
Records & Systems	Records & Systems	RS002	No Change	20
Records & Systems	Records & Systems	RS003	No Change	20
Records & Systems	Records & Systems	RS004	No Change	20
Records & Systems	Records & Systems	RS005	No Change	30

6.2 Total points achieved by Local Commissioning Group

Achievement levels across all five LCGs in 2020/21 were notably lower than the high levels of achievement seen in previous years. The lowest achievement was in the Belfast LCG (65.4%) compared to the highest achievement in the Southern LCG (71.5%), but all LCGs had large reductions in achievement levels. It should be noted that the outbreak of Covid-19 in the final quarter of 2019/2020 had a significant impact on how GP practices managed the treatment of their patients. The outcome of negotiations between NIGPC, DoH and HSCB resulted in elements of the GMS Contract being stood down and QOF activity and reporting was suspended. Therefore, QOF data for 2020/2021 may have been impacted upon and it is recommended that the use of this data in publications or drawing conclusions from it includes appropriate caveats acknowledging the unprecedented impact of Covid-19.

Achievement in 2016/17 was lower than usual as a result of the QOF holiday that practices were allowed to take in that year.

Figure 7. Percentage of total points achieved by practices in each LCG area 2016/17 to 2020/21



Source: PCAS, July 2021

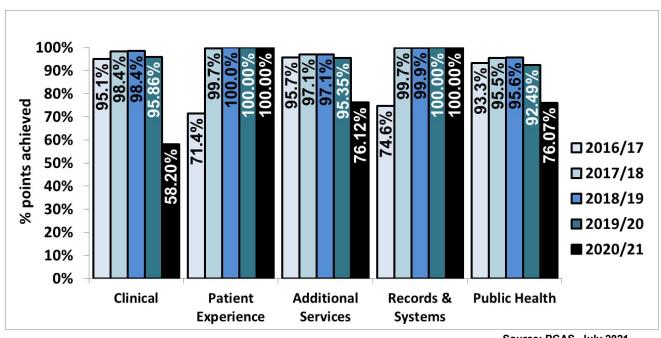
6.3 Domain achievement summary

Achievement in the Patient Experience and Records and Systems domains in 2020/21 remained high and comparable with recent years. Achievement in all domains was down in 2016/17, due to confirmation by the Department in February 2017 that practices could take a QOF holiday. The impact of this was most pronounced in these two domains, as practices complete the work for these closer to year end, whereas

work for the other domains is ongoing throughout the year. In 2017/18, levels were restored to pre-2016/17 levels and this has been maintained for 2020/21.

Achievement in 2020/21 in the Clinical, Additional Services and Public Health domains was notably lower than last year and in all three domains was lower than in 2016/17. The ongoing Covid-19 pandemic has had a significant impact on how GP practices manage the treatment of their patients; QOF data for 2020/21 has most likely also been impacted.

Figure 8. Percentage of points achieved by practices in Northern Ireland in each domain, 2016/17 to 2020/21

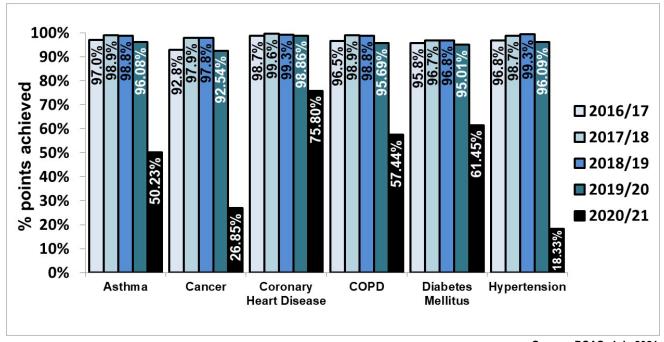


Source: PCAS, July 2021

6.3.1 Clinical and Public Health domains

Figures 9a, 9b and 9c show the levels of QOF achievement for indicators within the Clinical and Public Health domains; as was the case last year, levels of achievement decreased in all domain areas except Palliative Care, which saw a 0.96% increase. The greatest decreases were in Hypertension (77.76%), Dementia (74.03%) and Cancer (65.70%). All decreases in level of achievement were greater than occurred in the previous year, and in many cases much greater.

Figure 9a. Percentage of points achieved by practices in Northern Ireland in each clinical and public health domain area, 2016/17 to 2020/21



Source: PCAS, July 2021

Figure 9b. Percentage of points achieved by practices in Northern Ireland in each clinical and public health domain area, 2016/17 to 2020/21

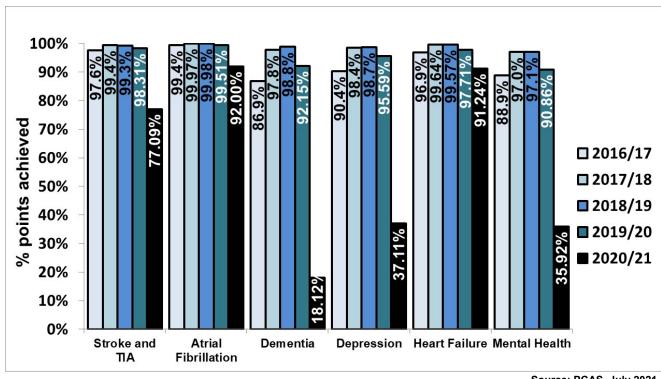
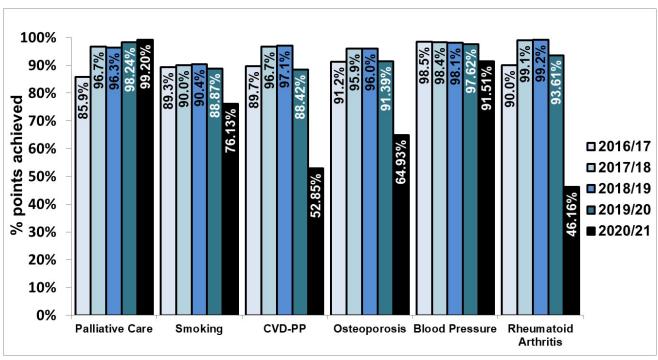


Figure 9c. Percentage of points achieved by practices in Northern Ireland in each clinical and public health domain area, 2016/17 to 2020/21



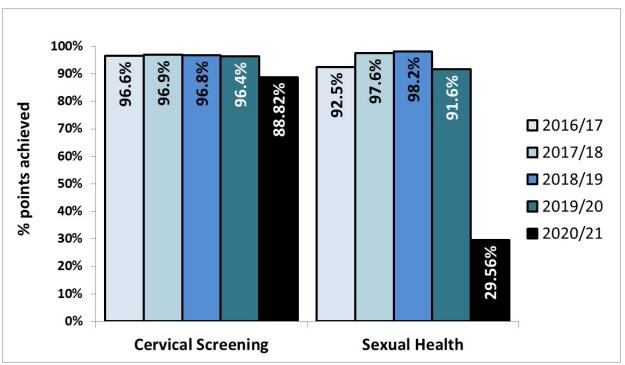
Source: PCAS, July 2021

Performance in clinical domain areas is determined by achievement in individual indicators of that domain. For example, there was an overall achievement rate of 50.23% for the asthma domain. However, within this domain, practices achieved 95.57% of available points for the AST002 indicator, which concerns the percentage of patients aged 8 or over with asthma (diagnosed on or after 1 April 2006), on the register, with measures of variability or reversibility recorded between 3 months before or any time after diagnosis. In comparison, practices overall achieved 22.00% of the available points for the AST003 indicator, which measures the percentage of patients with asthma, on the register, who have had an asthma review in the preceding 15 months that includes an assessment of asthma control using the 3 RCP questions. Finally, practices overall achieved 30.94% of the available points for the AST004 indicator, which concerns the percentage of patients with asthma aged 14 or over and who have not attained the age of 20, on the register, in whom there is a record of smoking status in the preceding 15 months.

6.3.2 Public Health - Additional Services domain

There was a decrease in achievement for cervical screening, from 96.4% in 2019/20 to 88.82% in 2020/21, and a large decrease in achievement for sexual health, from 91.6% to 29.56%.

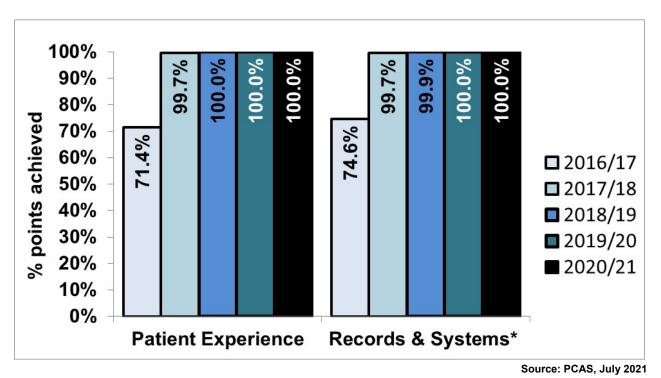
Figure 10. Percentage of points achieved by practices in Northern Ireland in each additional services domain area, 2016/17 to 2020/21



6.3.3 Patient Experience and Records & Systems domains

Achievement in these 2 domains was historically always very high, at over 99% for both patient experience and records and systems. In 2016/17, achievement levels were impacted by the QOF holiday. In 2017/18, achievement levels rose again to 99.7% for both patient experience and records and systems. Achievement levels both reached 100% in 2019/20 and this has been maintained for 2020/21.

Figure 11. Percentage of points achieved by practices in Northern Ireland in the Patient Experience and Records & Systems domains, 2016/17 to 2020/21



* Records & Systems was previously Quality & Productivity

Indicator area	Indicator ID	Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
Asthma (AST)	AST002	The percentage of patients aged 8 or over with asthma (diagnosed on or after 1 April 2006), on the register, with measures of variability or reversibility recorded between 3 months before or anytime after diagnosis	15	4,680	4,473	95.57%
Asthma (AST)	AST003	The percentage of patients with asthma, on the register, who have had an asthma review in the preceding 15 months that includes an assessment of asthma control using the 3 RCP questions	20	6,240	1,373	22.00%
Asthma (AST)	AST004	The percentage of patients with asthma aged 14 or over and who have not attained the age of 20, on the register, in whom there is a record of smoking status in the preceding 15 months	6	1,872	579	30.94%
Atrial fibrillation	AF006NI	The percentage of patients with atrial fibrillation in whom stroke risk has been assessed using the CHA ₂ DS ₂ -VASc score risk stratification scoring system in the preceding 3 years (excluding those patients with a previous CHADS ₂ or CHA ₂ DS ₂ -VASc score of 2 or more)	12	3,744	3,195	85.33%
Atrial fibrillation	AF007	In those patients with atrial fibrillation whose latest record of a CHA ₂ DS2-VASc score is 2 or more, the percentage of patients who are currently treated with anticoagulation drug therapy	10	3,120	3,120	100.00%
Cancer (CAN)	CAN003	The percentage of patients with cancer, diagnosed within the preceding 15 months, who have a patient review recorded as occurring within 6 months of the contractor receiving confirmation of the diagnosis	6	1,872	503	26.85%

Indicator area	Indicator ID	Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
Secondary prevention of coronary heart disease (CHD)	CHD002	The percentage of patients with coronary heart disease in whom the last blood pressure reading (measured in the preceding 15 months) is 150/90 mmHg or less	17	5,304	2,283	43.05%
Secondary prevention of coronary heart disease (CHD)	CHD003NI	The percentage of patients with coronary heart disease whose last measured total cholesterol (measured in the preceding 3 years) is 5 mmol/l or less	17	5,304	5,098	96.12%
Secondary prevention of coronary heart disease (CHD)	CHD005	The percentage of patients with coronary heart disease with a record in the preceding 15 months that aspirin, an alternative anti-platelet therapy, or anti-coagulant is being taken	7	2,184	2,165	99.11%
Secondary prevention of coronary heart disease (CHD)	CHD007	The percentage of patients with coronary heart disease who have had influenza immunisation in the preceding 1 August to 31 March	7	2,184	1,805	82.66%
Chronic obstructive pulmonary disease (COPD)	COPD002NI	The percentage of patients with COPD (diagnosed on or after 1 April 2011) in whom the diagnosis has been confirmed by post bronchodilator spirometry between 3 months before and 15 months after entering on to the register	5	1,560	1,463	93.79%
Chronic obstructive pulmonary disease (COPD)	COPD003	The percentage of patients with COPD who have had a review, undertaken by a healthcare professional, including an assessment of breathlessness using the Medical Research Council dyspnoea scale in the preceding 15 months	9	2,808	275	9.81%
Chronic obstructive pulmonary disease (COPD)	COPD004NI	The percentage of patients with COPD with a record of FEV ₁ in the preceding 3 years	7	2,184	1,975	90.45%
Chronic obstructive pulmonary disease (COPD)	COPD005NI	The percentage of patients with COPD and Medical Research Council dyspnoea grade ≥3 at any time in the preceding 12 months, with a record of oxygen saturation value within the preceding 15 months	5	1,560	423	27.12%

Indicator area	Indicator ID	Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved 85.38%
Chronic COPD007 obstructive pulmonary disease (COPD)		The percentage of patients with COPD who have had influenza immunisation in the preceding 1 August to 31 March			1,598	85.38%
Dementia (DEM)	DEM002	The percentage of patients diagnosed with dementia whose care has been reviewed in a face-to-face review in the preceding 15 months	15	4,680	344	7.35%
Dementia (DEM)	DEM003	The percentage of patients with a new diagnosis of dementia recorded in the preceding 1 April to 31 March with a record of FBC, calcium, glucose, renal and liver function, thyroid function tests, serum vitamin B12 and folate levels recorded between 6 months before and 6 months after entering on to the register	6	1,872	843	45.05%
Depression (DEP)	DEP001NI	The percentage of patients aged 18 or over with a new diagnosis of depression in the preceding 1 April to 31 March, who have had an assessment of the physical, psychological and social aspects of the condition by the point of diagnosis. The completion of the assessment is to be recorded on the same day as the diagnosis is recorded	21	6,552	2,431	37.11%
Diabetes mellitus (DM)	DM002NI	The percentage of patients with diabetes, on the register, in whom the last blood pressure reading (measured in the preceding 15 months) is 150/90 mmHg or less	8	2,496	1,480	59.31%
Diabetes mellitus (DM)	DM003NI	The percentage of patients with diabetes, on the register, in whom the last blood pressure reading (measured in the preceding 15 months) is 140/80 mmHg or less	10	3,120	1,541	49.41%
Diabetes mellitus (DM)	DM004NI	The percentage of patients with diabetes, on the register, whose last measured total cholesterol (measured within the preceding 15 months) is 5 mmol/l or less	6	1,872	902	48.18%
Diabetes mellitus (DM)	DM006	The percentage of patients with diabetes, on the register, with a diagnosis of nephropathy (clinical proteinuria) or micro-albuminuria who are currently treated with an ACE-I (or ARBs)	3	936	712	76.02%
Diabetes mellitus (DM)	DM007	The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 59 mmol/mol or less in the preceding 15 months	17	5,304	4,345	81.92%

Indicator area Indicator ID Diabetes DM008 mellitus (DM)		Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
		The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 64 mmol/mol or less in the preceding 15 months	8	2,496	1,194	47.83%
Diabetes mellitus (DM)	DM009	The percentage of patients with diabetes, on the register, in whom the last IFCC-HbA1c is 75 mmol/mol or less in the preceding 15 months	10	3,120	1,754	56.21%
Diabetes mellitus (DM)	DM010	The percentage of patients with diabetes, on the register, who have had influenza immunisation in the preceding 1 August to 31 March	3	936	762	81.43%
Diabetes mellitus (DM)	DM012	The percentage of patients with diabetes, on the register, with a record of a foot examination and risk classification: 1) low risk (normal sensation, palpable pulses), 2) increased risk (neuropathy or absent pulses), 3) high risk (neuropathy or absent pulses plus deformity or skin changes in previous ulcer) or 4) ulcerated foot within the preceding 15 months	4	1,248	128	10.27%
Diabetes mellitus (DM)	DM015NI	The percentage of male patients with diabetes, on the register, with whom erectile dysfunction has been discussed. Where appropriate patients should have been offered advice/investigation/treatment.	4	1,248	1,178	94.37%
Heart failure	HF002NI	The percentage of patients with a diagnosis of heart failure (diagnosed on or after 1 April 2006) which has been confirmed by an echocardiogram or by specialist assessment between 3 months before and 15 months after entering on to the register	6	1,872	1,651	88.22%
Heart failure	HF003	In those patients with a current diagnosis of heart failure due to left ventricular systolic dysfunction, the percentage of patients who are currently treated with an ACE-I or ARB	10	3,120	2,701	86.56%
Heart failure	HF004	In those patients with a current diagnosis of heart failure due to left ventricular systolic dysfunction who are currently treated with an ACE-I or ARB, the percentage of patients who are additionally currently treated with a betablocker licensed for heart failure	9	2,808	2,765	98.45%
Hypertension	HYP002NI	The percentage of patients with hypertension in whom the last blood pressure reading (measured in the preceding 15 months) is 150/90 mmHg or less	20	6,240	1,144	18.33%

Indicator area	Indicator ID	Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
Mental health MH002 (MH)		The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a comprehensive care plan documented in the record, in the preceding 15 months, agreed between individuals, their family and/or carers as appropriate	6	1,872	299	15.96%
Mental health (MH)	MH003	The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a record of blood pressure in the preceding 15 months	4	1,248	299	23.96%
Mental health (MH)	MH007	The percentage of patients with schizophrenia, bipolar affective disorder and other psychoses who have a record of alcohol consumption in the preceding 15 months	4	1,248	101	8.09%
Mental health (MH)	MH008NI	The percentage of women aged 25 or over and who have not attained the age of 65 with schizophrenia, bipolar affective disorder and other psychoses whose notes record that a cervical screening test has been performed in the preceding 5 years	5	1,560	1,290	82.69%
Mental health (MH)	MH009	The percentage of patients on lithium therapy with a record of serum creatinine and TSH in the preceding 9 months	1	312	202	64.75%
Mental health (MH)	MH010	The percentage of patients on lithium therapy with a record of lithium levels in the therapeutic range in the preceding 4 months	2	624	275	44.05%
Osteoporosis: secondary prevention of fragility fractures	OST002	The percentage of patients aged 50 or over and who have not attained the age of 75, with a fragility fracture on or after 1 April 2012, in whom osteoporosis is confirmed on DXA scan, who are currently treated with an appropriate bone-sparing agent	3	936	645	68.91%
Osteoporosis: secondary prevention of fragility fractures	OST005	The percentage of patients aged 75 or over with a fragility fracture on or after 1 April 2012, who are currently treated with an appropriate bonesparing agent	3	936	571	60.95%
Palliative Care (PC)	PC001	The contractor establishes and maintains a register of all patients in need of palliative care/support irrespective of age	3	936	921	98.40%
Palliative Care (PC)	PC002	The contractor has regular (at least 3 monthly) multi-disciplinary case review meetings where all patients on the palliative care register are discussed	3	936	936	100.00%

Indicator area Indicator ID Rheumatoid arthritis (RA)		Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
		The percentage of patients with rheumatoid arthritis, on the register, who have had a face-to-face review in the preceding 15 months	5	1,560	141	9.02%
Rheumatoid arthritis (RA)	RA003NI	The percentage of patients with rheumatoid arthritis aged 30 or over and who have not attained the age of 85 who have had a cardiovascular risk assessment using a CVD risk assessment tool adjusted for RA in the preceding 3 years		2,184	1,496	68.52%
Rheumatoid arthritis (RA)	RA004	The percentage of patients aged 50 or over and who have not attained the age of 91 with rheumatoid arthritis who have had an assessment of fracture risk using a risk assessment tool adjusted for RA in the preceding 3 years	5	1,560	811	52.00%
Stroke and transient ischaemic attack (STIA)	STIA003	The percentage of patients with a history of stroke or TIA in whom the last blood pressure reading (measured in the preceding 15months) is 150/90 mmHg or less	5	1,560	549	35.17%
Stroke and transient ischaemic attack (STIA)	STIA004NI	The percentage of patients with stroke and is shown to be non- haemorrhagic or a history of TIA who have a record of total cholesterol in the preceding 3 years	2	624	583	93.48%
Stroke and transient ischaemic attack (STIA)	STIA005NI	The percentage of patients with stroke shown to be non-haemorrhagic, or a history of TIA, whose last measured total cholesterol (measured in the preceding 3 years) is 5 mmol/l or less	5	1,560	1,506	96.57%
Stroke and transient ischaemic attack (STIA)	STIA007	The percentage of patients with a stroke shown to be non-haemorrhagic, or a history of TIA, who have a record in the preceding 15 months that an antiplatelet agent, or an anti-coagulant is being taken	4	1,248	1,214	97.31%
Stroke and transient ischaemic attack (STIA)	STIA008NI	The percentage of patients with a stroke or TIA (diagnosed on or after 1 April 2008) who have a record of a referral for further investigation between 3 months before and 1 month after the date of the latest recorded stroke or the first TIA	2	624	470	75.40%
Stroke and transient ischaemic attack (STIA)	STIA009	The percentage of patients with stroke or TIA who have had influenza immunisation in the preceding 1 August to 31 March	2	624	487	78.03%

Indicator area	Indicator ID	Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
Cardiovascular disease – primary prevention (CVD-PP)	CVD- PP011NI	The percentage of patients with a new diagnosis of hypertension recorded in the preceding 1 April to 31 March (excluding those with pre-existing CHD, diabetes, stroke and/or TIA), who are aged 30 or over and who have not attained the age of 75, who have a CVD risk assessment score recorded in the preceding 15 months.	cisting CHD, nave not	1,560	747	47.91%
Cardiovascular disease – primary prevention (CVD-PP)	CVD- PP012NI	In those patients with a new diagnosis of hypertension aged 30 or over and who have not attained the age of 75, recorded between the preceding 1 April to 31 March (excluding those with pre-existing CHD, diabetes, stroke and/or TIA), who have a recorded CVD risk assessment score in the preceding 15 months of ≥20%: the percentage who are currently treated with statins.	5	1,560	902	57.79%
Blood Pressure (BP)	BP002	The percentage of patients aged 45 or over who have a record of blood pressure in the preceding 5 years	15	4,680	4,283	91.51%
Smoking (SMOK)	SMOK001NI	The percentage of patients aged 15 or over whose notes record smoking status in the preceding 3 years	10	3,120	2,375	76.13%
Cervical Screening	CS002NI	The percentage of women aged 25 or over and who have not attained the age of 65 whose notes record that a cervical screening test has been performed in the preceding 5 years	11	3432	3048	88.82%
Sexual Health	CON003NI	The percentage of women, on the register, prescribed emergency hormonal contraception one or more times in the preceding 12 months by the contractor who have received information from the contractor about long acting reversible methods of contraception in the preceding 3 years.	3	936	277	29.56%

Annex A: Clinical and Public Health indicator types

Indicator area	Indicator ID	Indicator definition	Points available (per practice)	Points Available (NI)	Points Achieved (NI)	% of points achieved
Patient PE001NI Experience (PE)		The practice undertakes a survey of patients who have had contact with the practice (face to face or telephone consultation or prescription) within the past year with the question "Would you recommend your GP practice to someone who has just moved into the local area?" and one follow-up question (see guidance). The practice should survey at least 2% of the practice list size and need to get a minimum of 50 responses. A summary report is required to be submitted to the Regional Board by 31 March 2021	18 5616		5616	100.00%
Records & Systems	RS001	General Practitioners in the contracting practice should use Clinical Communications Gateway (CCG) for referrals to all available Consultant led specialties.	10	3120	3120	100.00%
Records & Systems	RS002	The Practice reviews its own CCG Referral Data. Firstly to ensure that ALL GPs, including locums, are using CCG for referrals to all (available) Consultant led specialties. Secondly to look at referral patterns compared to previous years and neighbouring practices.	20	6240	6240	100.00%
Records & Systems	RS003	The practice engages with between three and six neighbouring practices to discuss outpatient referrals. This should include identifying any issues with CCG use and looking at referral patterns and pathways.	20	6240	6240	100.00%
Records & Systems	RS004	The Practice codes Emergency/Unplanned Admissions on receipt of the final paper or electronic discharge letter. Information should include Date of Admission, Specialty and Diagnosis	20	6240	6240	100.00%
Records & Systems	RS005	The Practice runs the Data Quality in Practice (DQIP) minimum dataset queries (to include queries to calculate the electronic frailty index) in conjunction with the R&S tool, supported by the clinical informatics team on a six monthly basis. The extracts are shared with the HSCB in pseudonymised form. The practice will create and maintain a patient frailty register by coding patients identified by the electronic frailty index, presented in a dashboard in the R&S tool, using the appropriate Read code for mild, moderate or severe frailty.	30	9360	9360	100.00%

An agreement regarding QOF achievement was in place between the HSCB and 9 practices in relation to issues which the HSCB recognised would impact on QOF achievement in 2020/21. These issues related to practice closures, dispersals and mergers and the subsequent impact on practices. These 9 practices are excluded from all tables and analysis.

Annex B: QOF group and Condition/ Measure reference table

QOF Group	Condition code	Condition/ Measure	Domain	Number of Indicators	Points available
Cardiovascular	AF	Atrial Fibrillation	Clinical	2	22
Cardiovascular	BP	Blood Pressure	Public Health	1	15
Cardiovascular	CHD	Secondary prevention of coronary heart disease	Clinical	4	48
Cardiovascular	CVD-PP	Cardiovascular disease - primary prevention	Public Health	2	10
Cardiovascular	HF	Heart Failure	Clinical	3	25
Cardiovascular	HYP	Hypertension	Clinical	1	20
Cardiovascular	STIA	Stroke and transient ischaemic attack	Clinical	6	20
			Total	19	160
High dependency & other long-term conditions	CAN	Cancer	Clinical	1	6
High dependency & other long-term conditions	DM	Diabetes mellitus	Clinical	10	73
High dependency & other long-term conditions	PC	Palliative care	Clinical	2	6
			Total	13	85
Fertility, obstetrics & gynaecology	CS	Cervical screening	Public Health - additional services	1	11
Fertility, obstetrics & gynaecology	CON	Sexual health	Public Health - additional services	1	3
			Total	2	14
Lifestyle	SMOK	Smoking	Public Health	1	10
			Total	1	10
Mental health and neurology	DEM	Dementia	Clinical	2	21
Mental health and neurology	DEP	Depression	Clinical	1	21
Mental health and neurology	MH	Mental health	Clinical	6	22
			Total	9	64
Musculoskeletal	OST	Osteoporosis: secondary prevention of fragility	Clinical	2	6
Musculoskeletal	RA	Rheumatoid arthritis	Clinical	3	17
			Total	5	23
Respiratory	AST	Asthma	Clinical	3	41
Respiratory	COPD	Chronic obstructive pulmonary disease	Clinical	5	32
			Total	8	73
Undefined group	PE	Patient Experience	Patient Experience	1	18
Undefined group	R&S	Records & Systems	Records & Systems	5	100
			Total	6	118
			<u>Grand Total</u>	<u>63</u>	<u>547</u>