

## Trust Board Performance Report April 2022

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## **Executive Summary**



#### **Elective care**

Both outpatient referrals and attendances decreased in April when compared to March levels. Activity in April for new outpatients comprised 68% of funded SBA with virtual consultations continuing to be a feature in many specialities. Outpatient 52 week waits remained similar to the March position with 29,535 patients waiting over a year at the end of April, out of a total of 58,870 patients waiting. Outpatient Rebuild projections for April to June 2022 outline plans to deliver 90% of pre-pandemic (19/20) activity.

Inpatient and daycase activity delivered during April was 52% of SBA. The number of patients waiting longer than 52 weeks improved on the end of March position with 4,871 out of a total of 8,463 patients waiting. Inpatient and daycase Rebuild projections for April to June 2022 outline plans to deliver 60% of pre-pandemic (19/20) activity. Returning inpatient and daycase activity to pre-pandemic levels remains a priority for the Trust.

Diagnostic capacity continues to be a challenge with 39% of patients waiting more than 9 weeks for a diagnostic appointment at the end of April. There are 3,877 patients waiting longer than 26 weeks for a diagnostic appointment. Diagnostic activity has returned to pre-pandemic levels, with April to June 2022 Rebuild projecting an extra 8% activity compared to the same period in 2019.

The Endoscopy waiting list position remained similar to that of March with 28% of patients waiting less than 9 weeks at the end of April. Whilst still significantly below the target of 75%, this represents an improved position from that during the pandemic. Patients waiting over 26 weeks at the end of April remained similar to March's position.

AHP activity for the first month of 2022/23 was 80% of expected SBA for new scheduled activity. This is less than March 22 but an increase when compared to April last year. Patients waiting over 13 weeks to be seen by an Allied Health Professional have decreased when compared to the end of March position with 8,214 waiting over 13 weeks at the end of April, out of a total of 18,341. Patients waiting over 13 weeks have decreased gradually from 9,114 at the end of January 22.

## **Executive Summary**



#### **Cancer care**

Primary care red flag referrals for April 22 were 1,915 which is similar to the average referrals for 2021/22. Referrals for April 22 decreased slightly when compared to March 22.

Breast cancer 14 day performance during April increased slightly on the March position with 16% of referrals being seen within 14 days. Demand for red flag breast appointments continues to outstrip capacity. Performance against the 31-day target for all cancer sites decreased in April to 79%. Delays in access to outpatients, endoscopy, diagnostic day surgery and inpatient surgery continue to be a contributing factor to performance against the 62 day target. Following an improved position in March of 36%, performance in April dropped to 24%. Given the large number of patients on a suspect cancer pathway, 62-day performance is unlikely to improve significantly in the short term. The regional process for prioritisation of theatre capacity is still in place and this continues to ensure that patients are allocated to available theatre space across the region in line with clinical priority.

#### **Unscheduled care**

ED attendances during April 2022 decreased slightly in both Antrim and Causeway hospitals when compared to March 2022. Ambulance turnaround within one hour during April at Antrim remained similar to March's position, with 58% whilst Causeway hospitals performance continued to drop in April to 42%.

4-hour performance during April at Antrim improved slightly on March's position to 51%. Causeway performance remained similar to March with 52% achieved in April. The number of 12-hour waits continues to be a challenge on both sites with the position at Antrim for April increasing to 1058 patients waiting longer than 12 hours. The 12-hour wait position at Causeway continued to deteriorate to 474 patients waiting longer than 12 hours during April.

Complex discharges within 48 hours in Antrim remained similar to March's position with 77% in April. Non-complex discharge performance decreased slightly to 89%. Complex discharge performance at Causeway site also remained similar to March's position with 63% discharged within 48 hours, with a slight drop in performance in non-complex discharges (86%).

In April, Causeway did not achieve the stroke thrombolysis standard, achieving 14%, whilst Antrim did, with 20% (against a 16% standard).

## **Executive Summary**



#### Mental health and learning disability

Due to the migration of the Mental Health Information system from EPEX to PARIS, Adult Mental Health performance data was unavailable for much of this year. Information over the past few months is in final stages of validation but shows that at end of December 198 patients were waiting more than 9 weeks for access to adult Mental Health services. Dementia waits are comparable with late 2020 with 241 patients waiting more than 9 weeks for access to Dementia services at end of December 2021. Waiting times for Psychological Therapies have grown with 633 patients waiting longer than 13 weeks for access to services at end of Jan '22.

Learning Disability Day Care services continue to offer services and during the past 12 months there were 10,552 attendances which is 88% of the rebuild plan for the previous 12 months. This is dependent on service users continuing to accept places in day centres due to the easing of restrictions.

#### **Children's Services**

The number of patients waiting over 9 weeks at the end of April was 414, out of a total of 739 patients waiting. This is a deterioration on the end of March position when there were 310 patients waiting over 9 weeks. Covid-19 restrictions around face to face work with children and young people has delayed achievement of treatment goals, and this has had an impact on waiting times for new referrals. Lack of availability of beds at the regional inpatient centre, has also led to diversion of staff to manage inpatient admissions to other facilities. Turnover of staff within the service continues to be a challenge.

#### **Community Care**

Quarter 4 direct payments position for 2021/22 shows 93% of the target has been delivered by the Trust. Carers' assessment has achieved 69% of the target in Q4 of 2021/22.

Day Care services for older people in April decreased when compared to March's position and were below planned rebuild numbers for April.

#### **HCAIs**

There were 2 CDiff cases recorded in April, which is below the Trust target profile of 4.1 cases for the first month of 2022/23. No MRSA episodes were recorded for April. There were 5 gram negative infections recorded during the month of April which is just below the target profile of 6.3 cases for April.

## **Performance Summary Dashboard (i)**



April 2022

Section	Indicator	Perf.	Ass/var
Elective Care	OP 9-week waits	18%	<b>F</b>
	OP 52-week waits	29,535	
	OP Cancellations	1005	? (a/ha)
	IPDC 13-week waits	17%	F (A)
	IPDC 52-week waits	4,871	F (A)
	Diagnostic 9-week	61%	F (A)
	Diagnostic 26-week	3,877	F (A)
	DRTT (urgent)	81%	F O <sub>0</sub> /ho
	Diagnostic Endoscopy 9-week	28%	F
	Diagnostic Endoscopy 26-week	2,961	F (she
	AHP 13-week wait	8,214	F (sp.)

Section	Indicator		Perf.	Ass/var
Cancer care	14-day breast		16%	F
	31-day		79%	F (A)
	62-day		24%	F
Unscheduled care	Triage to treatment	ANT CAU	57% 57%	F
	4-hour performance	ANT CAU	51% 52%	F
	12-hour waits	ANT CAU	1058 474	F
	Complex discharges	ANT CAU	77% 63%	F «
	Non-complex discharges	ANT CAU	89% 86%	F «V»
	Stroke Thrombolysis	ANT CAU	20% 14%	? (%)
Mental Health and learning disability	Adult 9-week waits		198 (Dec21)	?
	Adult 7-day discharges		98% (Feb21)	F (after

## Performance Summary Dashboard (ii)



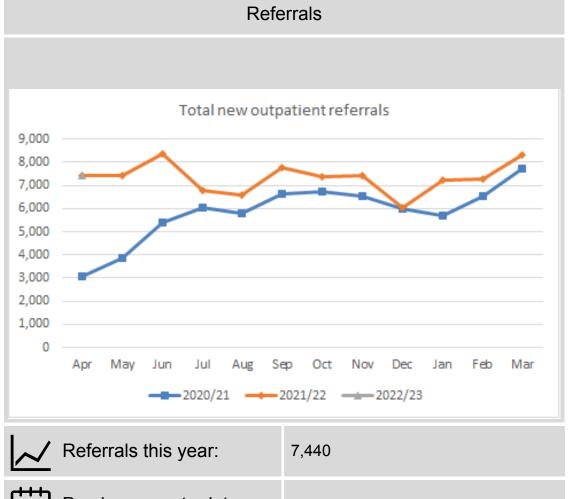
Section	Indicator	Perf.	Ass/var
Mental Health and learning disability	Adult 28-day discharges	1 (Feb21)	F (s/b)
	Dementia 9-week waits	241 (Dec21)	F (A)
	Psychological therapies 13-week	633 (Jan22)	F H
	Learning disability 7-day discharges	1 (Feb21)	(a) (a) (b)
	Learning disability 28-day discharges	1 (Feb21)	
Children's services	CAHMS 9-week waits	414	<b>E H</b>
	Placement change	86% (Sep20)	
	Adoption	50% (Mar21)	F Ogho
HCAIs	CDiff	2	
	MRSA	0	
	Gram -ve	5	
Service User Experience	Complaints replied to within 20 days	57% (Mar)	F (A)
Workforce	Absence rate	6.57% (Mar)	(%) (%)

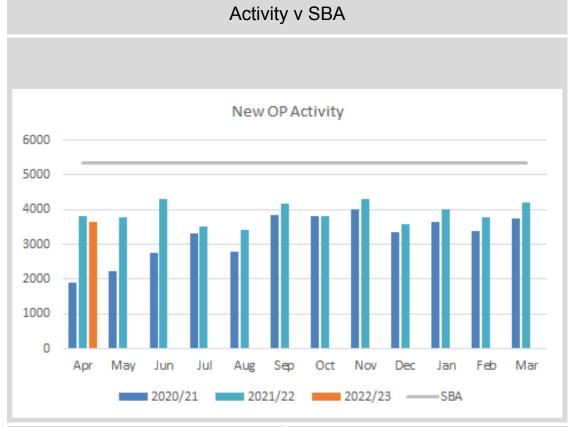
### Icon Key:

F	Assuran	ce		Variation	1
?	P	F	•	H.> (2)	(F)
Randomly achieves target	Consistently (P)assing the target	Consistently (F)alling short of the target	Common cause	Special cause of concerning variation	Special cause of improving variation

### Outpatients





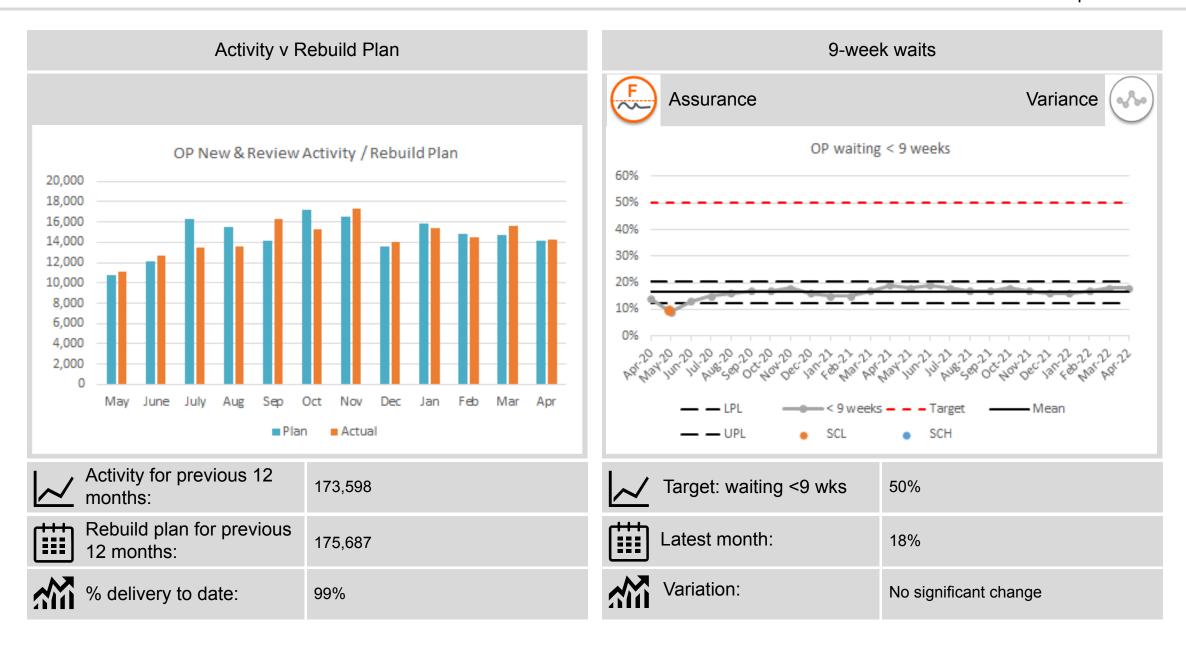


Referrals this year:	7,440
Previous year to date:	7,442
% Change:	0%

<u>~</u>	Activity this fiscal year:	3,660
	SBA to date this year:	5,348
<b>***</b>	% delivery to date:	68%

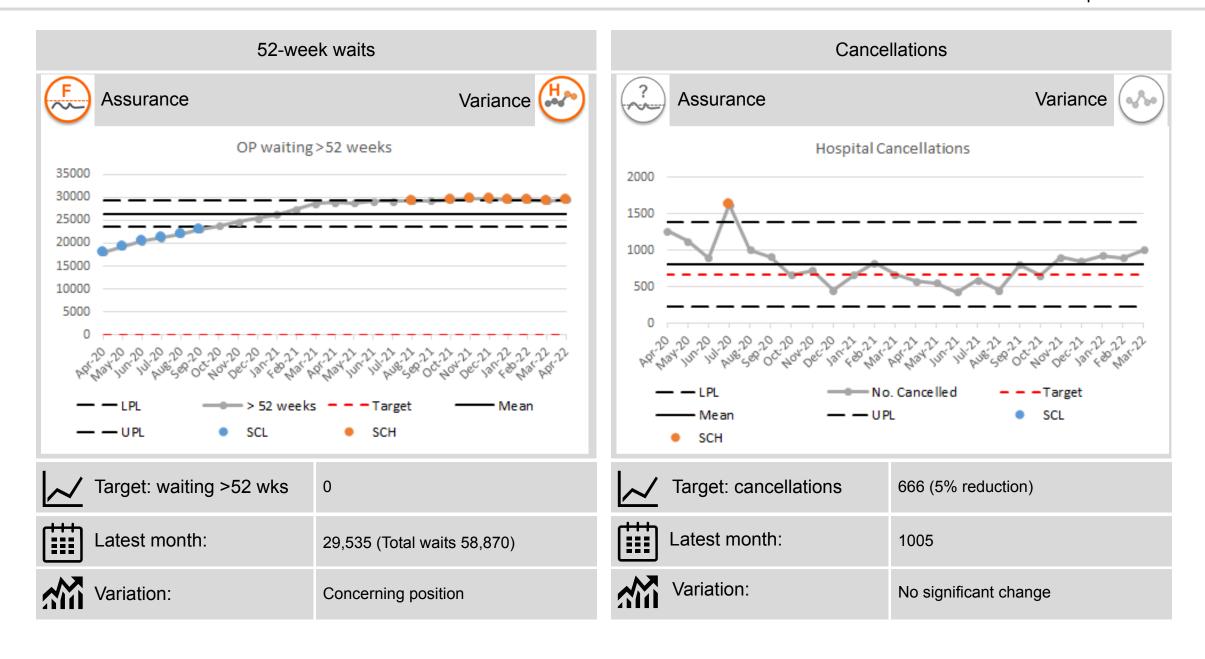
### Outpatients





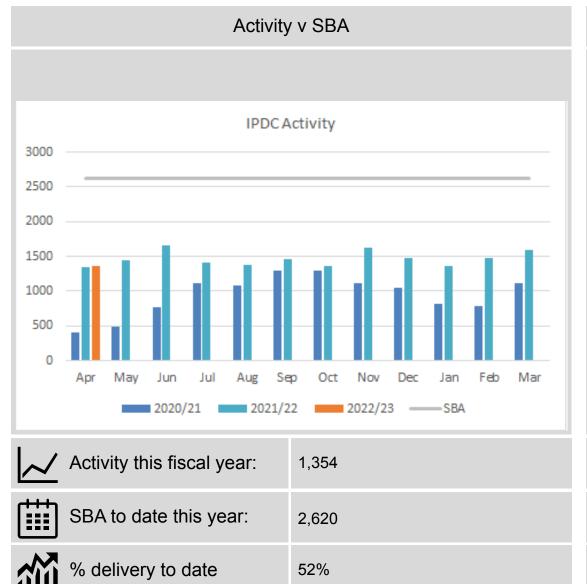
### Outpatients

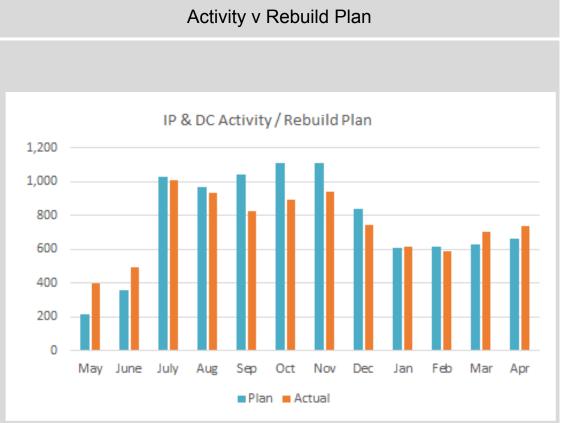




### Inpatients and Daycases



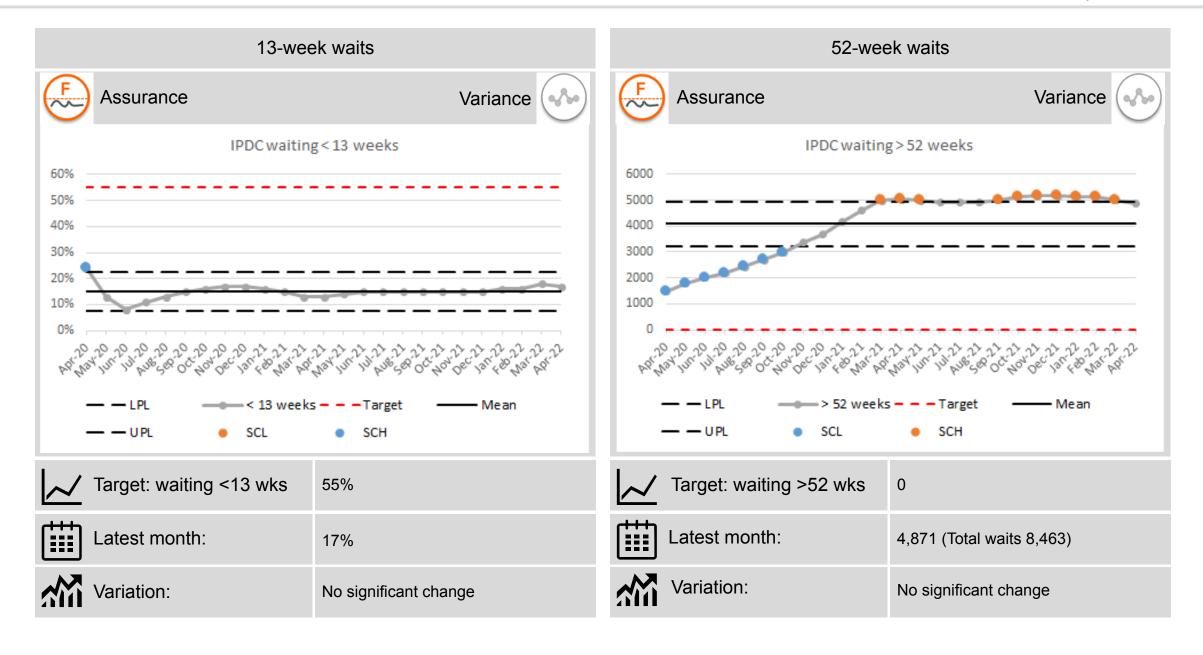




Activity for previous 12 months:	8,891
Rebuild plan for previous 12 months:	9,199
% delivery to date:	97%

### Inpatients and Daycases





### Diagnostics

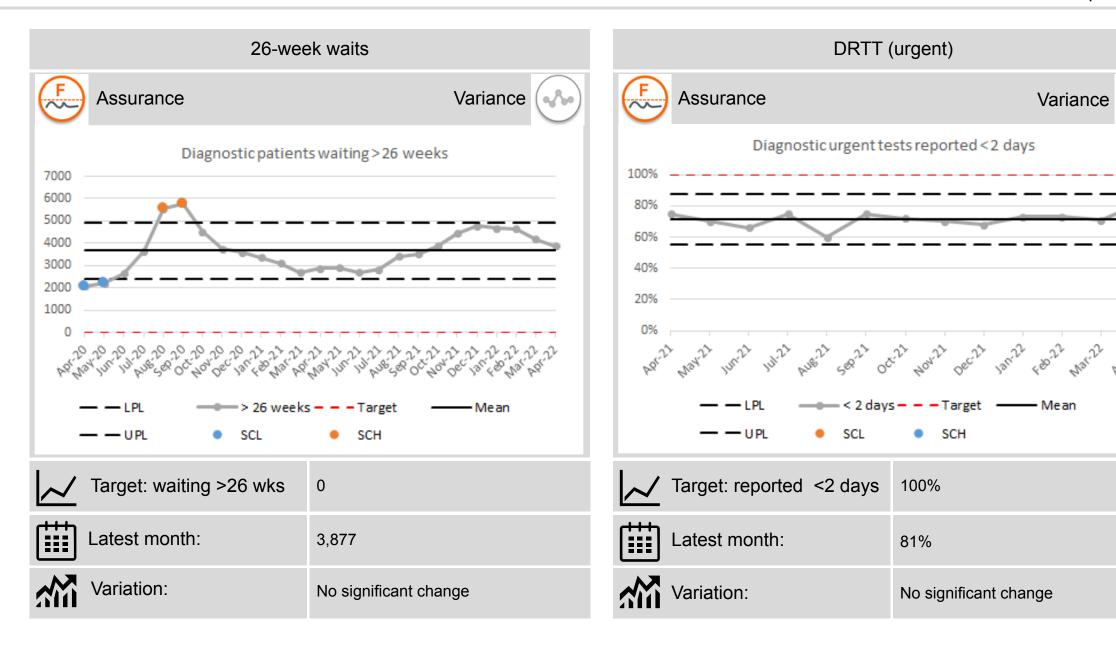


Variance



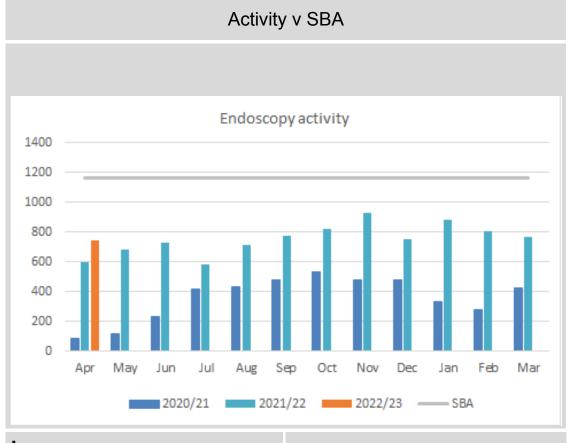
### Diagnostics





### Diagnostics - Endoscopy





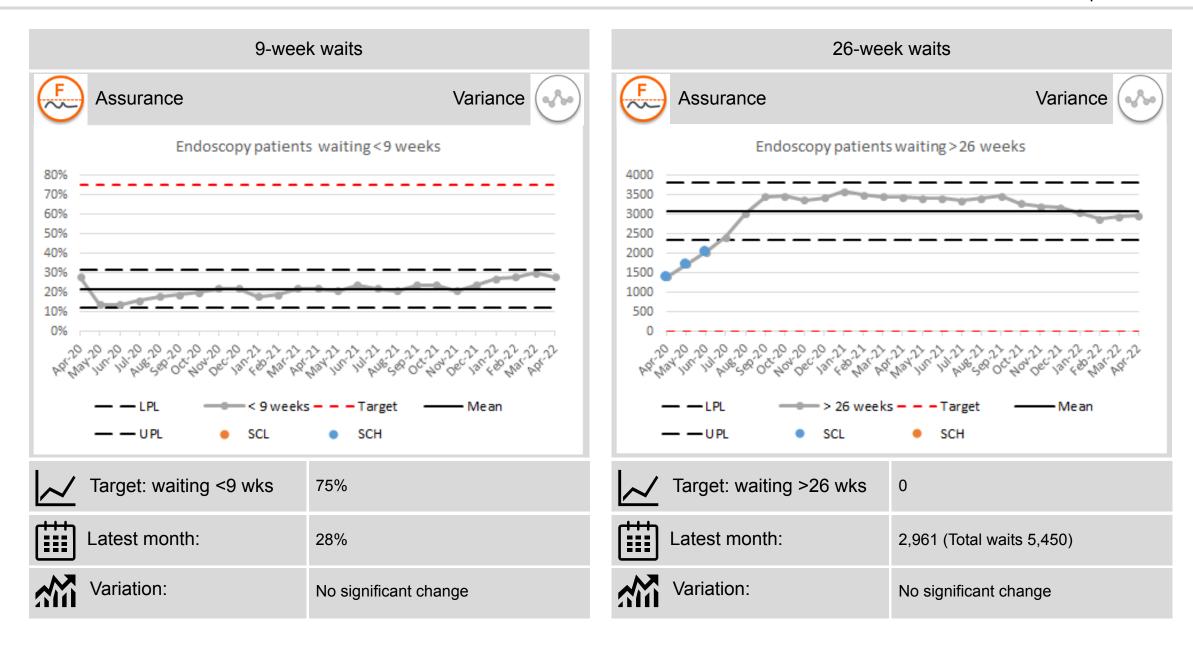
Activity this fiscal year:	745
SBA to date this year:	1,164
% delivery to date:	64%

Activity v Rebuild Plan		
Endoscopy Activity / Rebuild Plan		
1,000		
900		
800		
700		
600		
500		
400		
300		
200		
100		
May June July Aug Sep Oct Nov Dec Jan Feb Mar Apr		
■ Plan ■ Actual		

Activity for previous 12 months:	9,161
Rebuild plan for previous 12 months:	8,455
% delivery to date:	108%

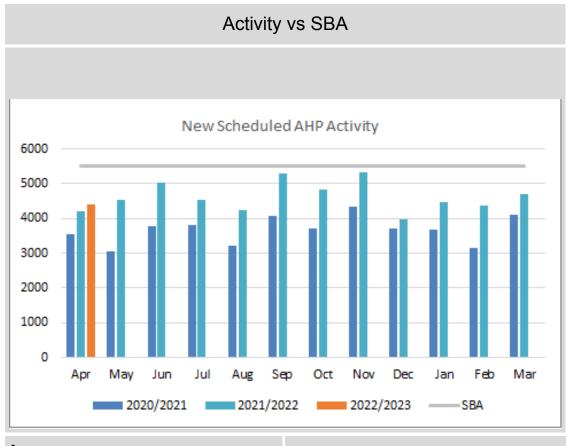
### Diagnostics - Endoscopy



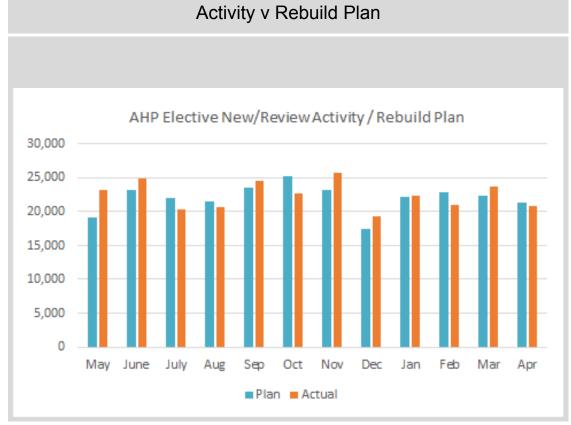


#### **AHPs**





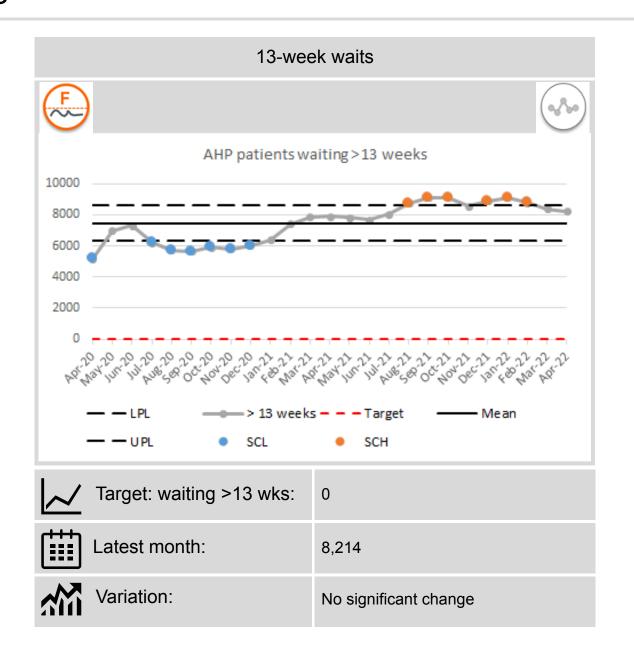
Activity this fiscal year:	4,409
SBA to date this year:	5,502
% delivery to date:	80%



Activity for previous 12 months:	269,510
Rebuild plan for previous 12 months:	263,883
% delivery to date:	102%

#### **AHPs**

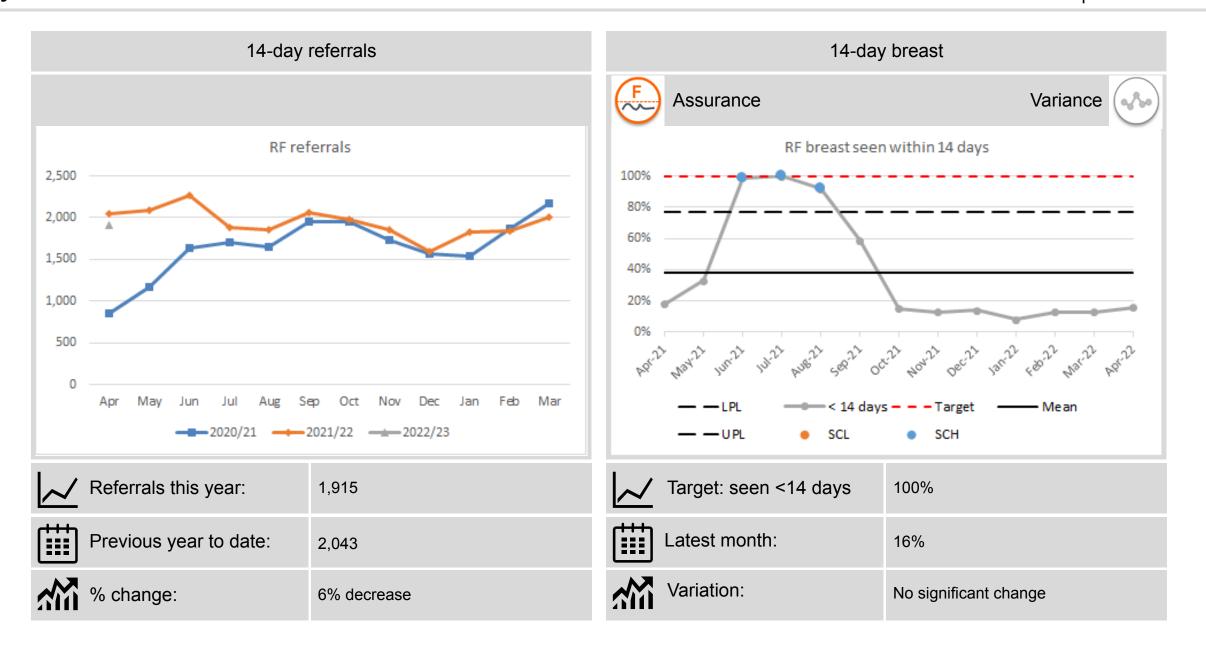




### **Cancer Care**

14-day

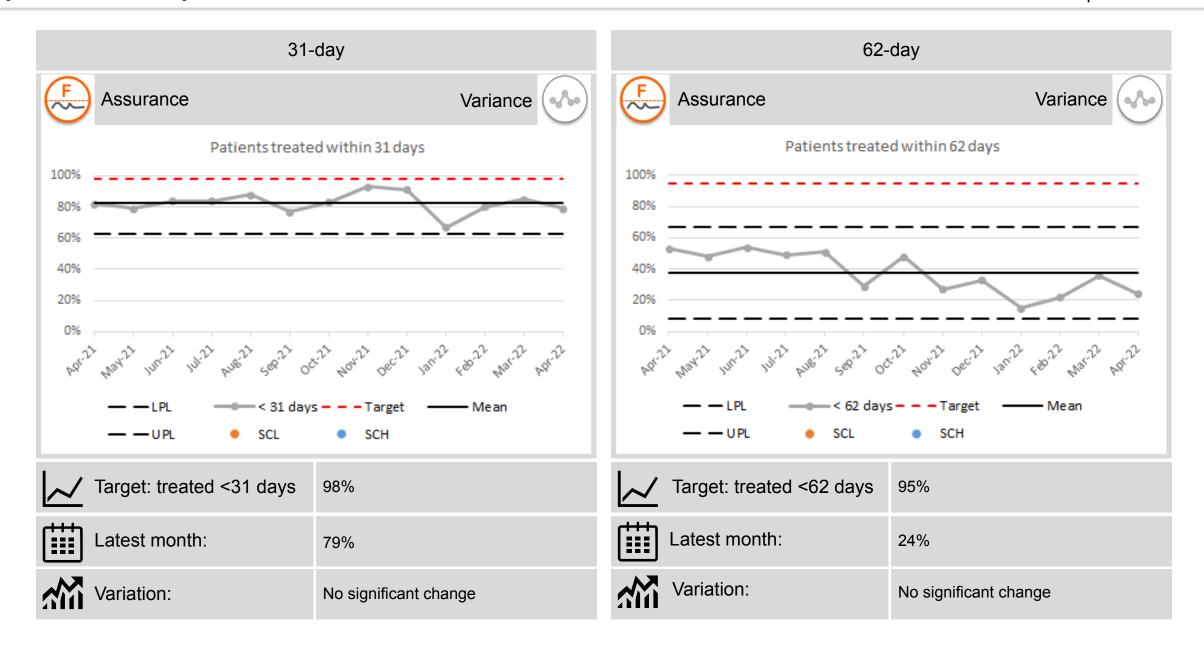




## Cancer care

### 31-day and 62-day





## **Cancer care**

### 62-day by tumour site



62-day

Cancer Services Reset

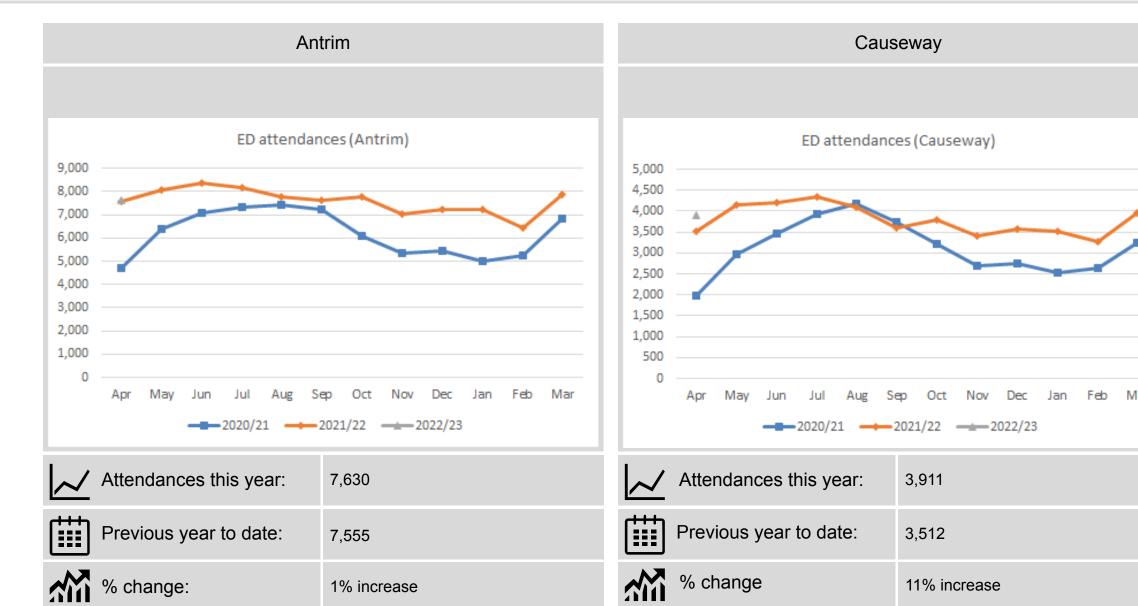
		Year to date		
Tumour site	Total	< 62 days	% 62 days	
Breast	13.0	6.5	50%	
Gynae	1.0	0.0	0%	
Haematological	1.0	0.0	0%	
Head/Neck	0.0	0.0	-	
Lower Gastrointestinal	10.0	0.0	0%	
Lung	4.0	0.0	0%	
Other	0.0	0.0	-	
Skin	4.0	1.0	25%	
Upper Gastrointestinal	3.0	1.0	33%	
Total	36.0	8.5	24%	

% Performance					
	May - Apr	May - Apr	Variance		
Target	Plan	Actual			
14 day	30%	40%	10%		
31 day	77%	80%	3%		
62 day	45%	36%	-9%		

Target: treated <62 days	95%
Year to date:	24%

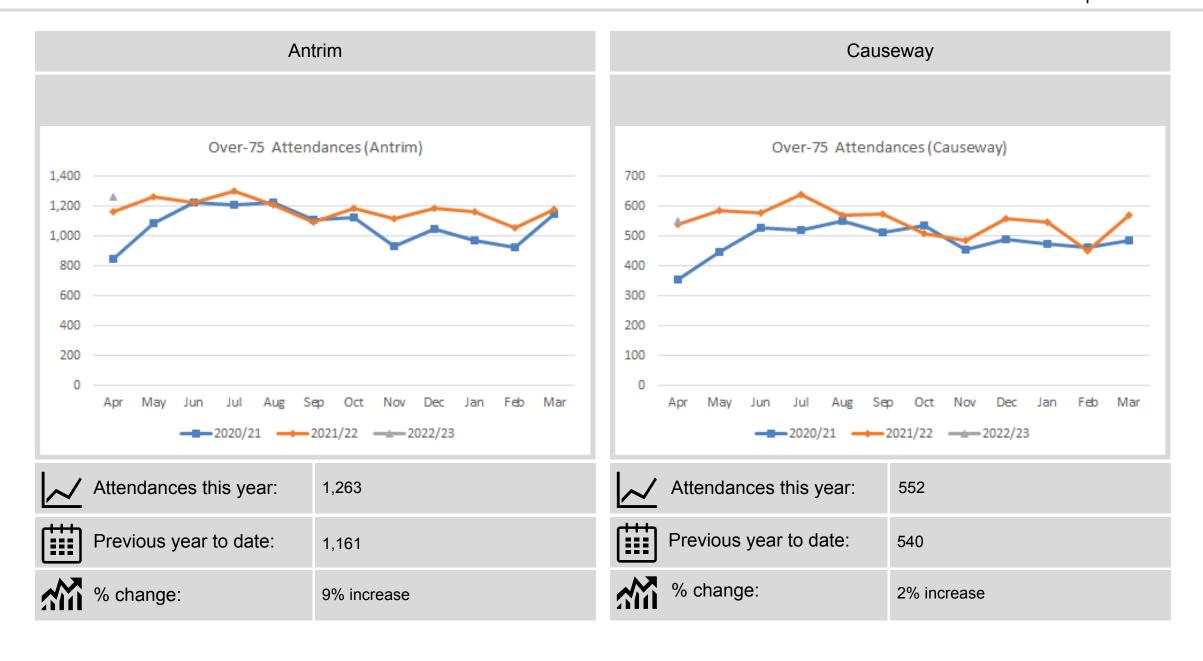
#### ED attendances





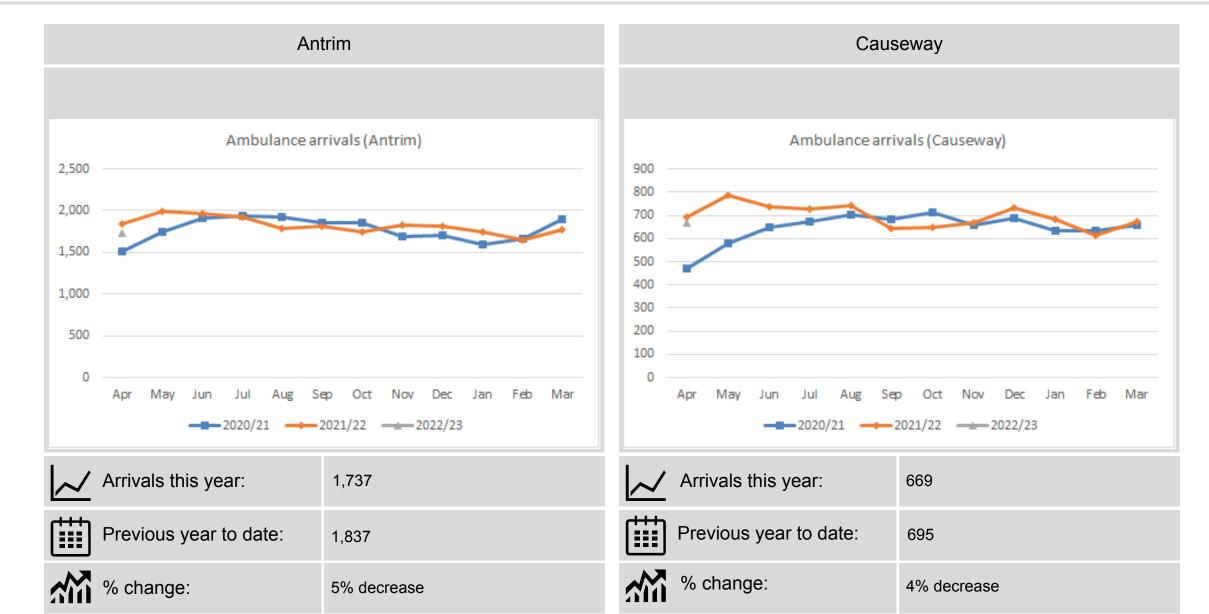
#### Over-75 attendances





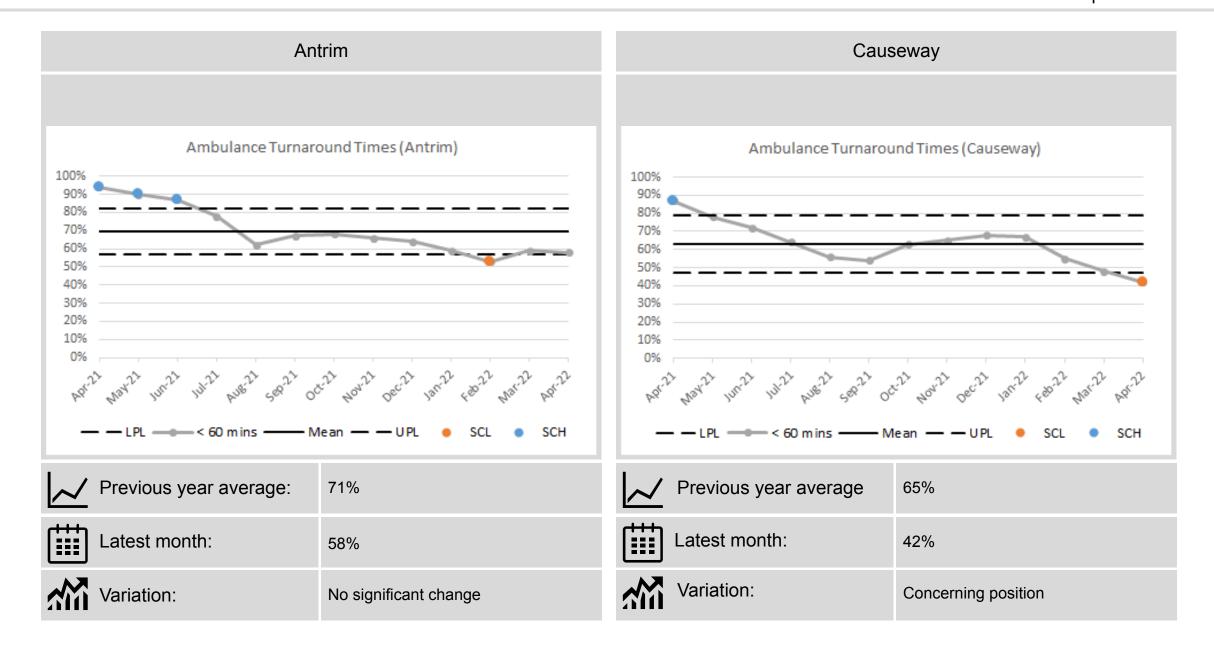
#### Ambulance arrivals





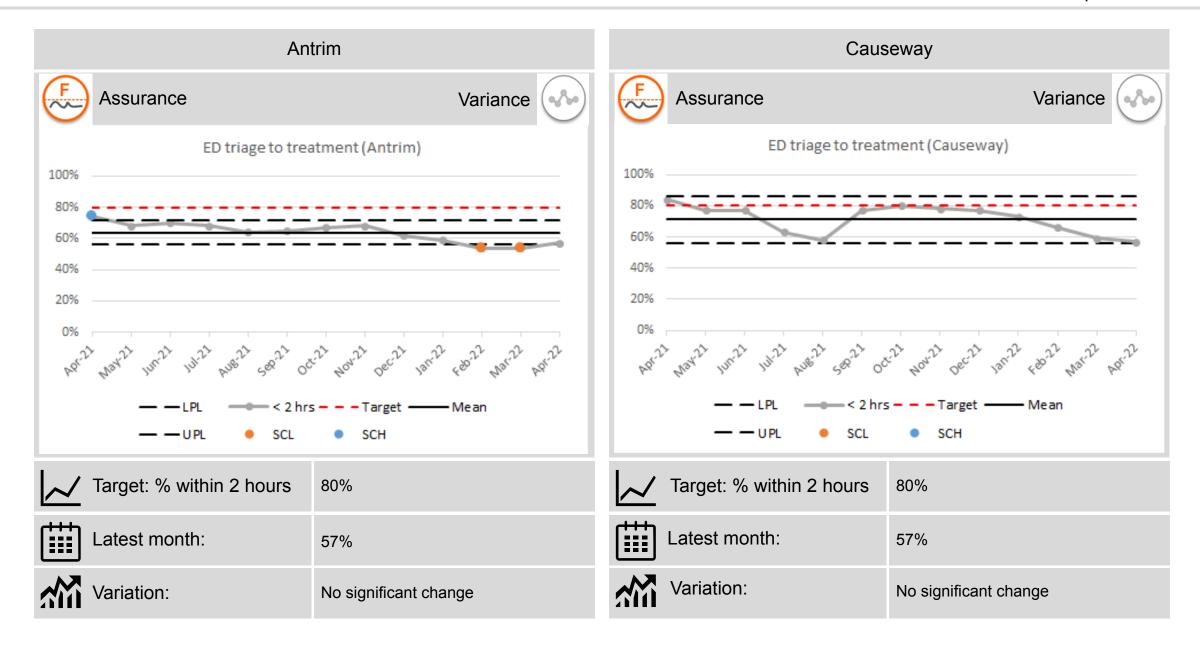
#### Ambulance turnaround within 60 minutes





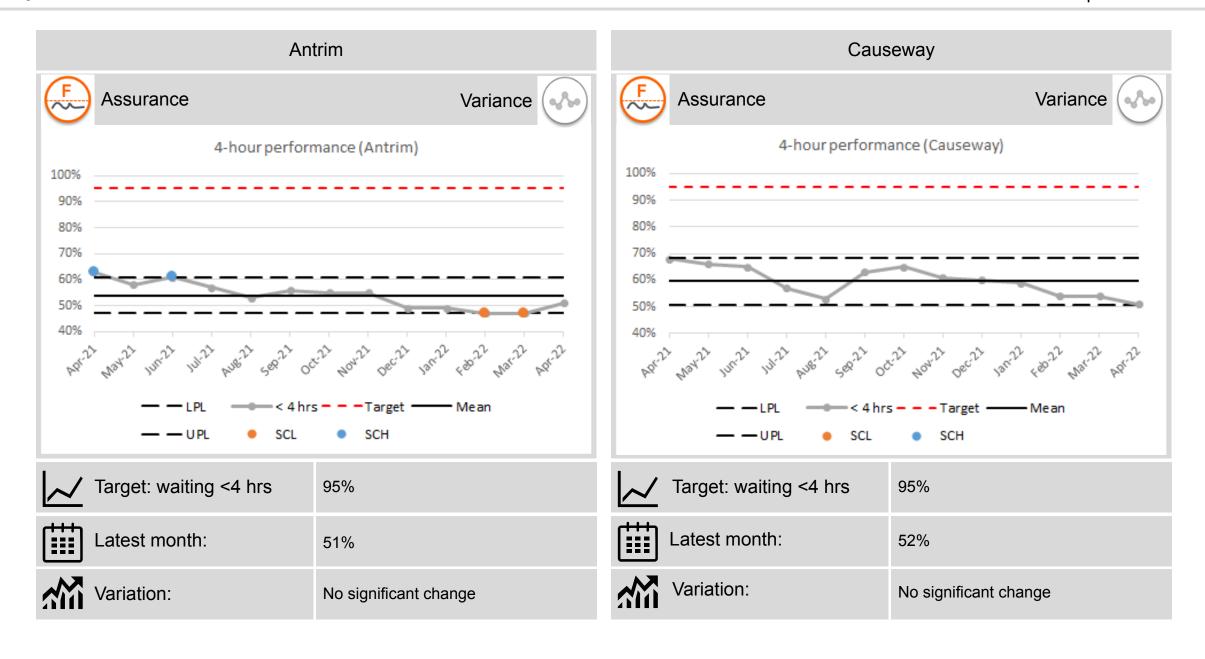
### Triage to treatment





### 4-hour performance





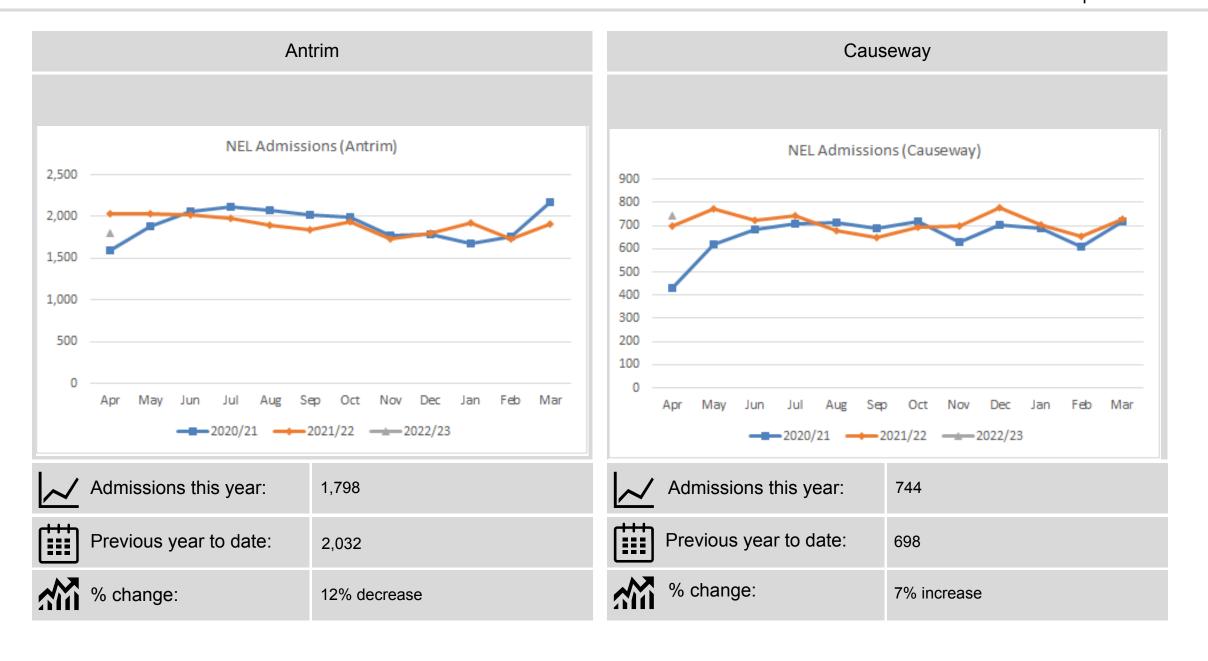
### 12-hour performance





#### Non-elective admissions





#### Over-75 admissions





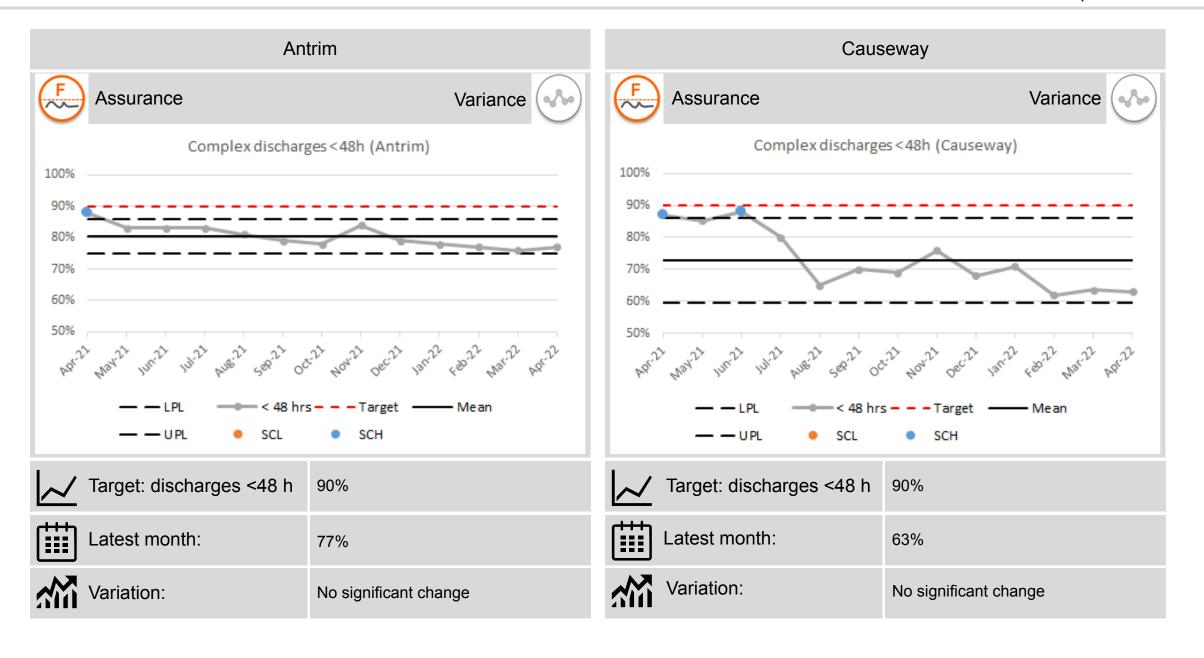
### **Emergency Readmissions**





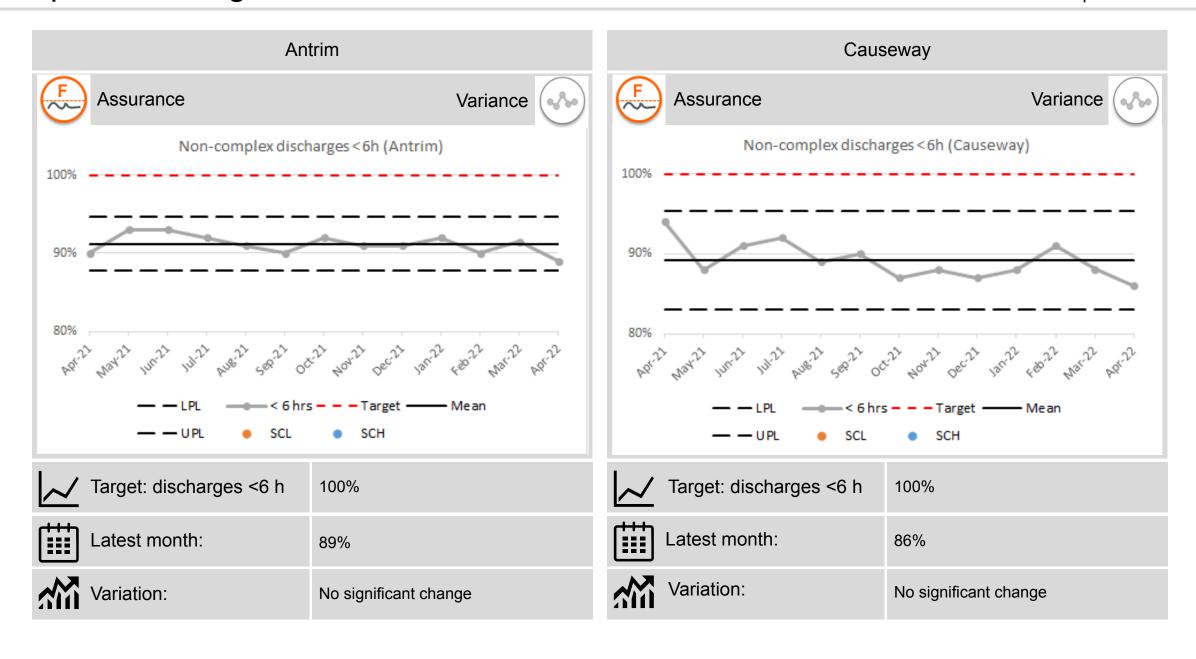
### Complex discharges





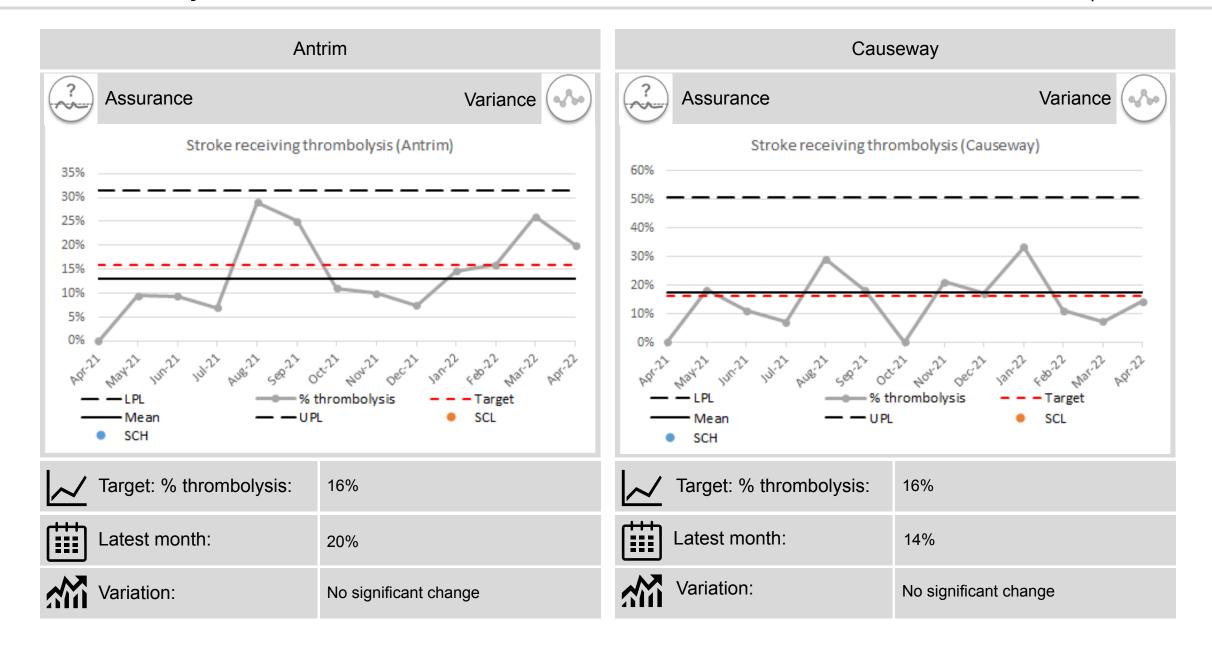
#### Non-complex discharges





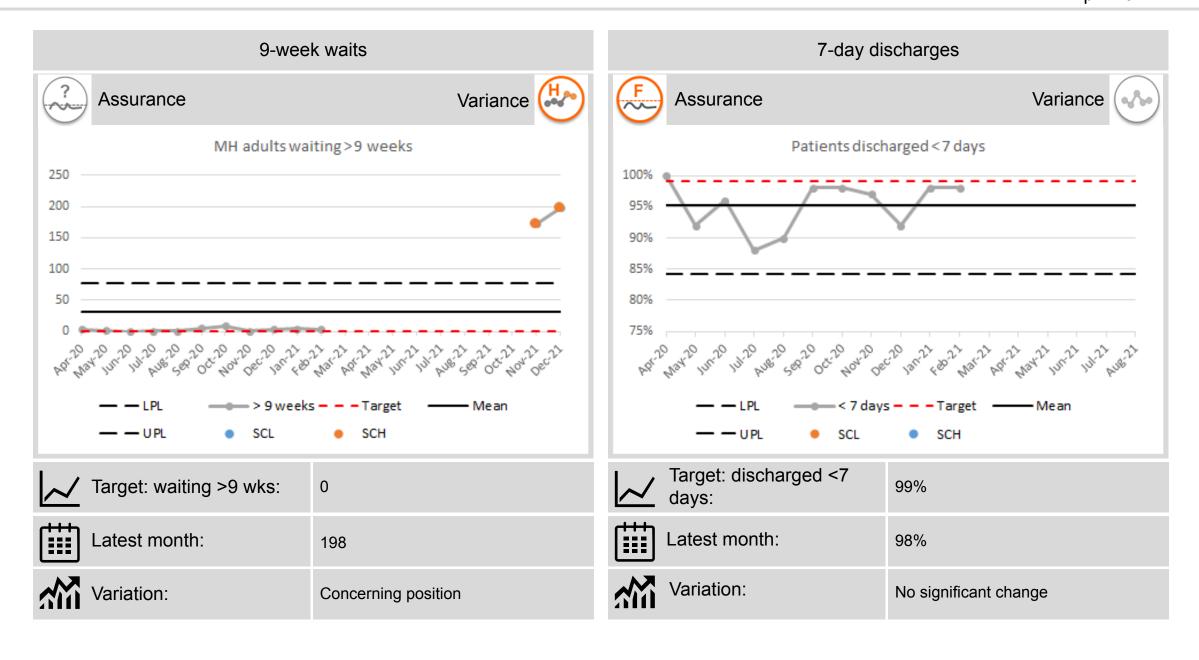
### Stroke - Thrombolysis





Adult mental health services

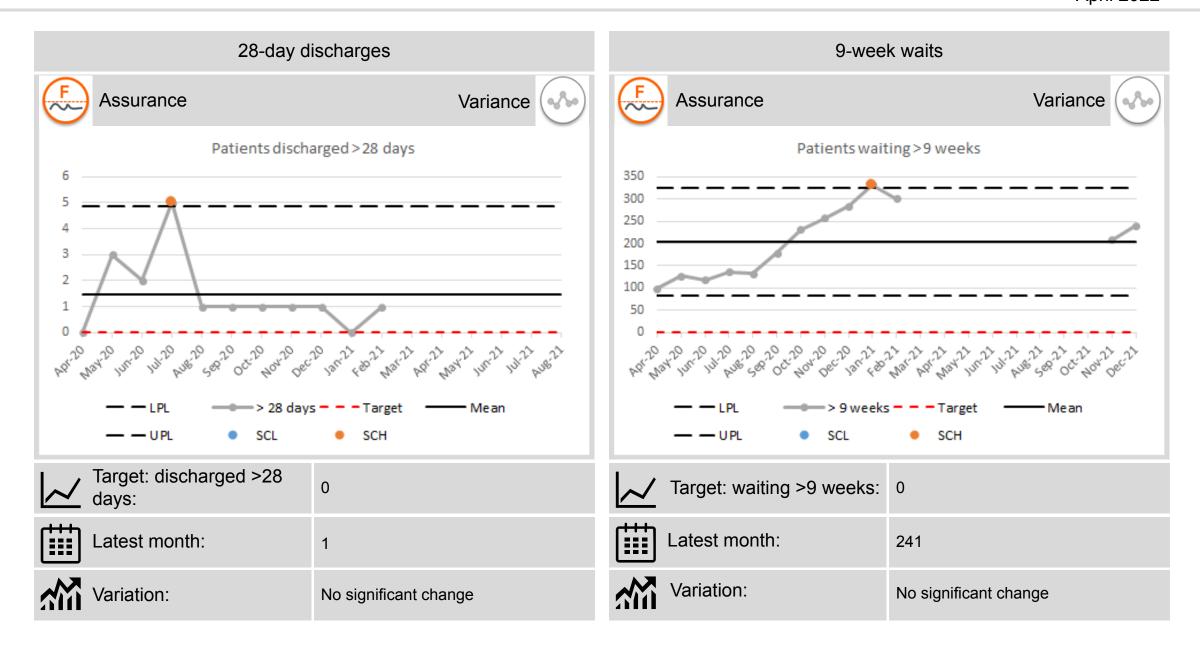




Adult mental health services

Dementia

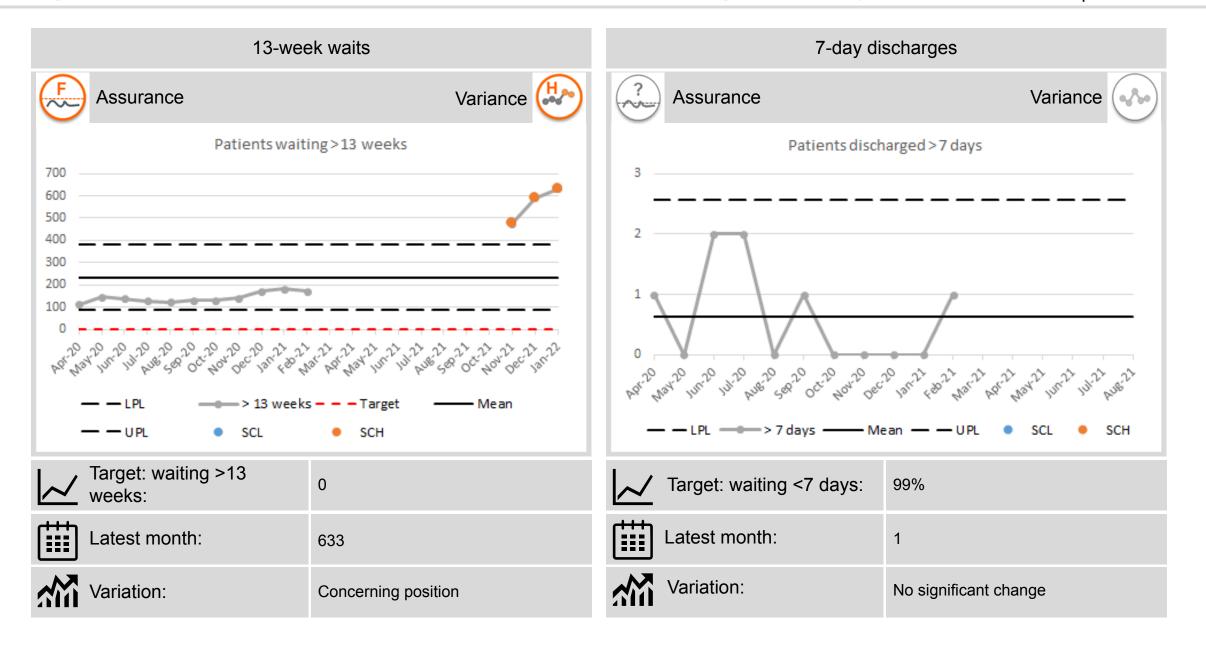




Psychological therapies

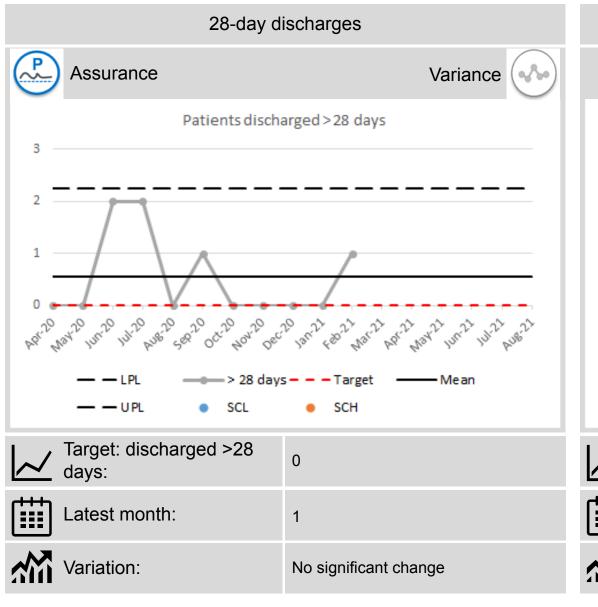
Learning disability





Learning disability







68,167 (2020/21)

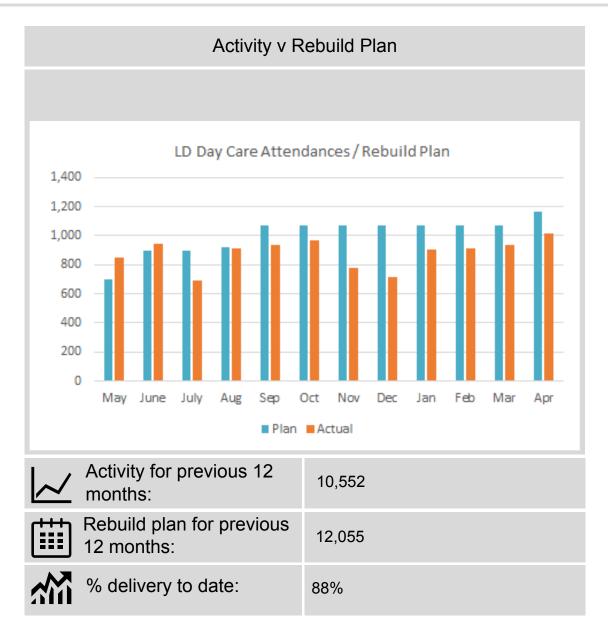
137%

Rebuild plan to date this

% delivery to date:

Learning disability - Day Care

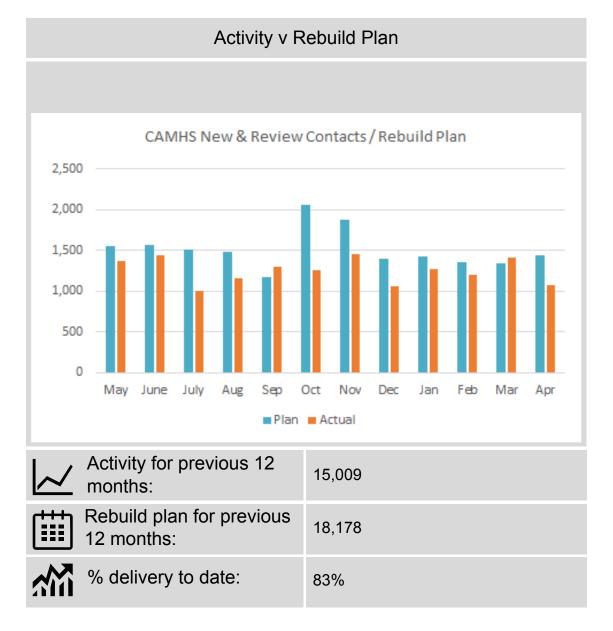


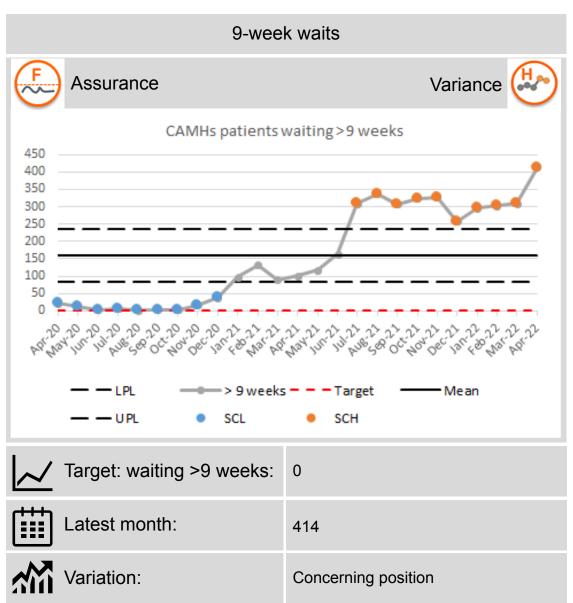


## Children's services

#### **CAMHS**





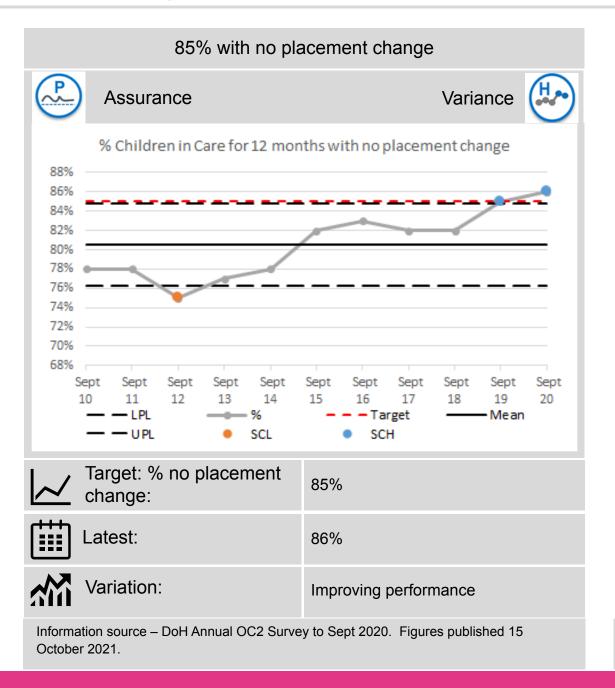


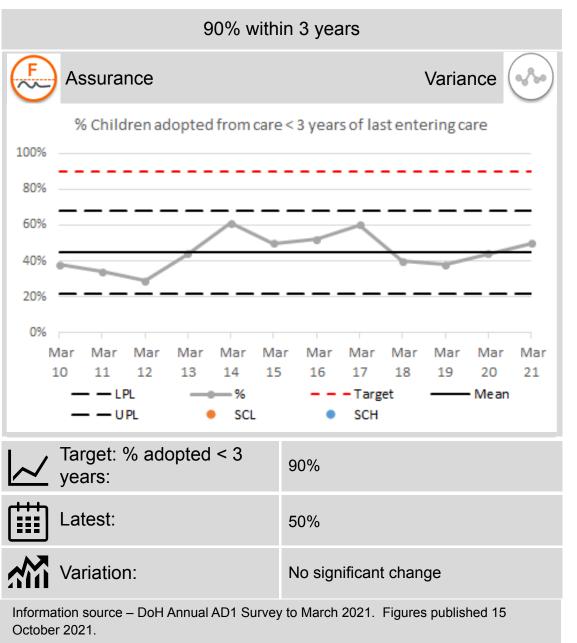
## Children's services

### Placement change

#### Adoption





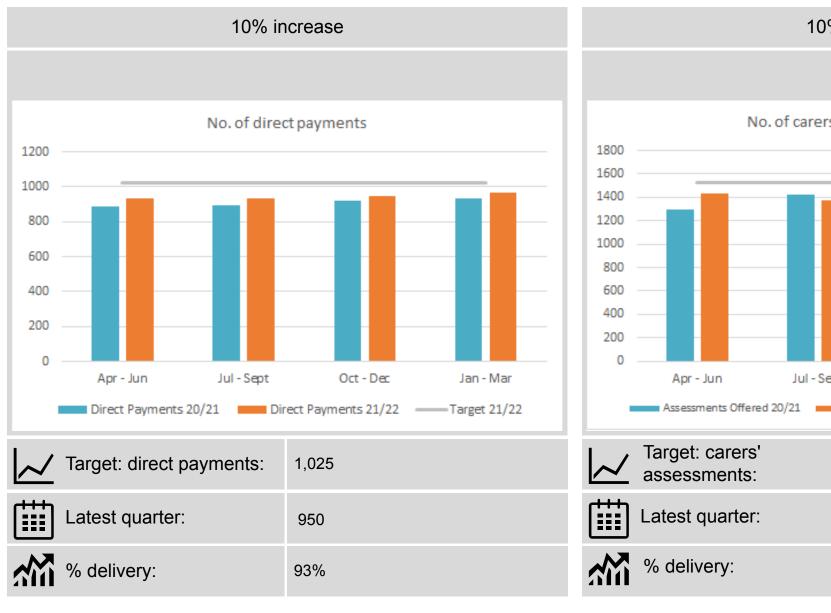


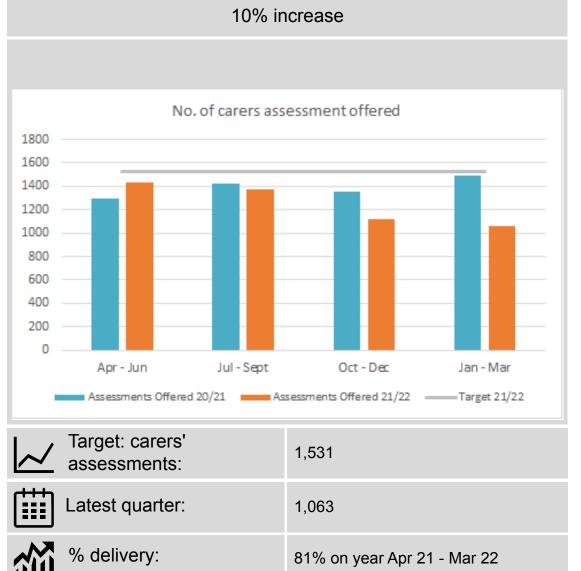
## **Community Services**

### Direct payments

#### Carers' assessments







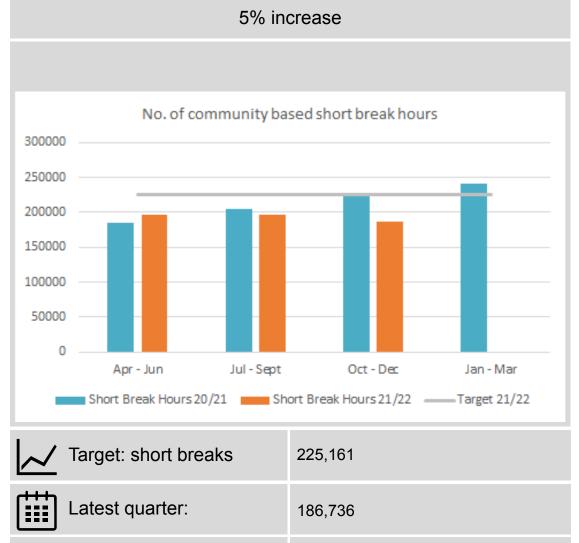
## **Community Services**

% delivery:

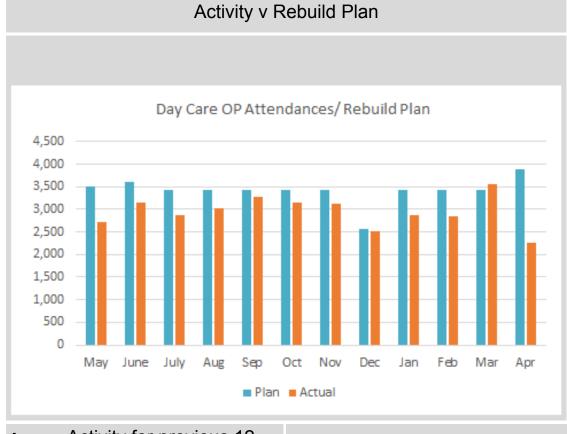
#### Short breaks

### Day Care





83%

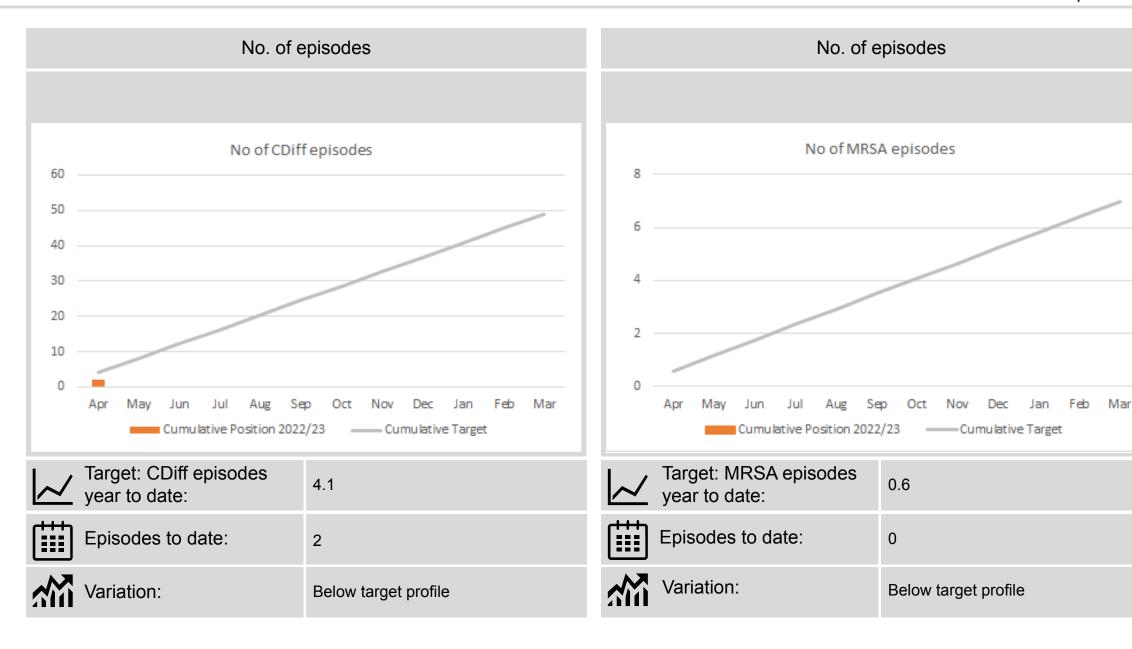


Activity for previous 12 months:	35,376
Rebuild plan for previous 12 months:	40,897
% delivery to date:	87%



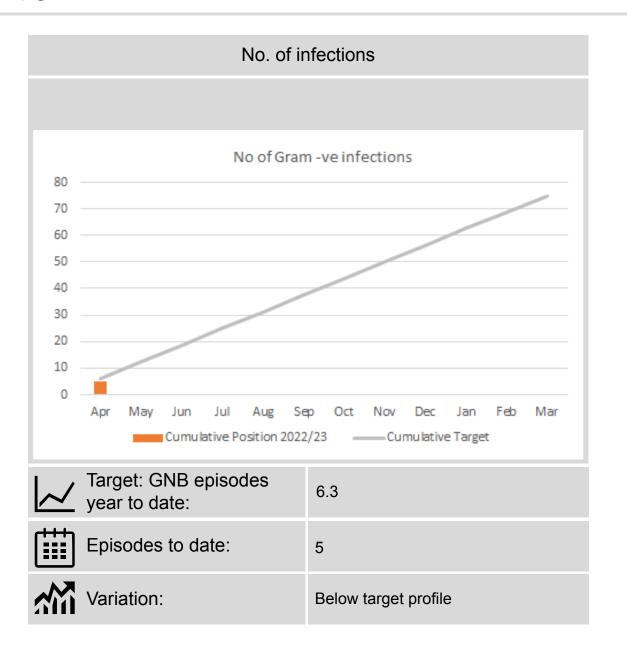
#### **MRSA**







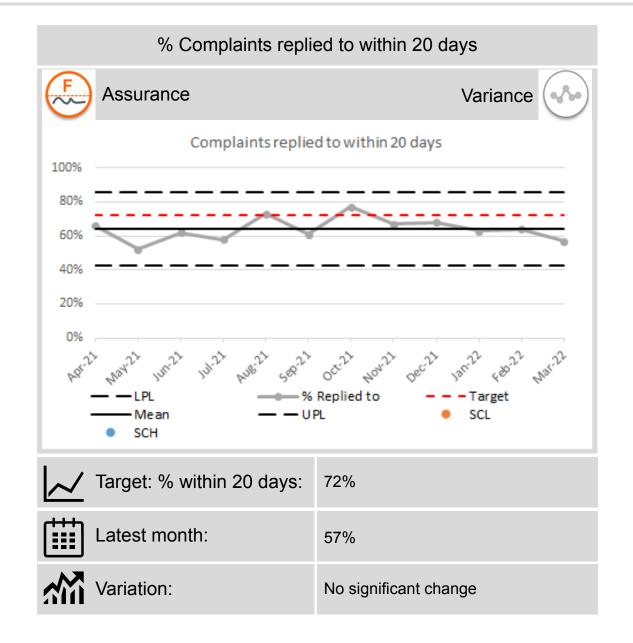
# HCAIs Gram -ve



## **Service User Experience**

### Complaints





## Workforce

#### Absence



