

# Trust Board Performance Report July 2022

Prepared and issued by Strategic Development and Business Services 23 August 2022

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# **Executive Summary**



#### **Elective care**

Both outpatient referrals and attendances decreased in July when compared to June levels. Cumulative referrals for April to July however exceeded the previous two years. Activity for April to July for new outpatients comprised 70% of funded SBA with virtual consultations continuing to be a feature in many specialities. Outpatient 52 week waits improved on the June position with 28,453 patients waiting over a year at the end of July, out of a total of 59,787 patients waiting.

Inpatient and daycase activity delivered during July was 62% of SBA. The number of patients waiting longer than 52 weeks remained similar on the end of June position with 4,714 out of a total of 8,392 patients waiting. Inpatient and daycase activity for July was 56% of pre-pandemic (19/20) SBA activity. Returning inpatient and daycase activity to pre-pandemic levels remains a priority for the Trust.

Diagnostic capacity continues to be a challenge with 48% of patients waiting more than 9 weeks for a diagnostic appointment at the end of July. There are 3,968 patients waiting longer than 26 weeks for a diagnostic appointment.

The Endoscopy waiting list position deteriorated when compared to that of June with 21% of patients waiting less than 9 weeks at the end of July. Patients waiting over 26 weeks at the end of July improved slightly on June's position with 2,734 waiting over 26 weeks out of a total of 4,955.

AHP activity for the first 4 months of 2022/23 was 85% of expected SBA for new scheduled activity, with July activity decreasing on June's position. Patients waiting over 13 weeks to be seen by an Allied Health Professional have increased when compared to the end of June position with 9,055 waiting over 13 weeks at the end of July, out of a total of 19,600.

# **Executive Summary**



#### **Cancer care**

Primary care red flag referrals for July were 2,042, which is 5% above the average number of referrals for the year 2021/22. Referrals for July increased when compared to July 2021.

Breast cancer 14 day performance during June decreased on the May position with 12% of referrals being seen within 14 days. Demand for red flag breast appointments continues to outstrip capacity. Performance against the 31-day target improved in June to 94%. Delays in access to outpatients, endoscopy, diagnostic day surgery and inpatient surgery continue to be a contributing factor to performance against the 62 day target. Following an improved position in March of 38%, performance in April dropped to 23% but improved slightly in May to 26%. June performance has improved further to 38%. Given the large number of patients on a suspect cancer pathway, 62-day performance is unlikely to improve significantly in the short term. The regional process for prioritisation of theatre capacity is still in place and this continues to ensure that patients are allocated to available theatre space across the region in line with clinical priority.

#### **Unscheduled care**

ED attendances during July 2022 remained similar in both Antrim and Causeway hospitals when compared to June 2022. Ambulance turnaround within one hour during June decreased at both Antrim (39%) and Causeway (40%) compared to June.

4-hour performance during June at Antrim decreased slightly on June's position to 45% and Causeway performance decreased to 52% in July. The number of 12-hour waits continues to be a challenge on both sites with the position at both Antrim and Causeway deteriorating in July to 1216 patients waiting longer than 12 hours at Antrim and 543 patients waiting longer than 12 hours at Causeway.

Complex discharges within 48 hours in Antrim remained similar to June's position with 79% in July against a target of 90%. Non-complex discharge performance remained the same as June with 89%. Complex discharge performance at Causeway site remained at 62% discharged within 48 hours during July. A similar position in performance in non-complex discharges (88%) was achieved in July when compared to June.

In June, both Antrim and Causeway achieved the stroke thrombolysis standard, with Antrim achieving 17% and Causeway achieving 20% (against a 16% standard).

# **Executive Summary**



#### Mental health and learning disability

Due to the migration of the Mental Health Information system from EPEX to PARIS, Adult Mental Health performance data was unavailable for much of this year. Information over the past few months is in final stages of validation. As at the end of July 22, 305 patients were waiting more than 9 weeks for access to adult Mental Health services. Dementia has improved compared to with Feb 21 with 193 patients waiting more than 9 weeks for access to Dementia services at end of July 2022. Waiting times for Psychological Therapies have grown with 847 patients waiting longer than 13 weeks for access to services at end of July 2022.

#### **Children's Services**

The number of patients waiting over 9 weeks at the end of July was 706, out of a total of 923 patients waiting. This is a deterioration on the end of June position when there were 575 patients waiting over 9 weeks. The number of patients waiting over 9 weeks has increased from 258 at the end of December 21. Covid-19 restrictions around face to face work with children and young people has delayed achievement of treatment goals, and this has had an impact on waiting times for new referrals. Lack of availability of beds at the regional inpatient centre, has also led to diversion of staff to manage inpatient admissions to other facilities. Turnover of staff within the service continues to be a challenge

#### **Community Care**

Quarter 1 direct payments position for 2022/23 shows 92% of the target has been delivered by the Trust. Carers' assessment has achieved 86% of the target in Q1 of 2022/23. Short breaks has achieved 103% of the target in Q1 of 2022/23.

#### **HCAIs**

There have been 9 CDiff cases recorded during the first four months of 2022/23, which is below the Trust target profile of 16.3 cases. One MRSA episode was recorded for April to July. There have been 17 gram negative infections recorded during the first four months of 2022/23 which is below the target profile of 25 cases for the year to date.

# Performance Summary Dashboard (i)



July 2022

Section	Indicator	Perf.	Ass/var	Section	Indicator	Perf.	Ass/var
Elective Care	OP 9-week waits	19%	F (agha)	Cancer care	14-day breast	12%	F after
	OP 52-week waits	28,453	F (a/b)		31-day	94%	F (s/A)
	OP Cancellations	597	?		62-day	38%	F (A)
	IPDC 13-week waits	20%	F (s/s)	Unscheduled care	Triage to treatment	49% 55%	F
	IPDC 52-week waits	4,714	F (s/s)		4-hour performance	45% 52%	
	Diagnostic 9-week	52%	F (s/s)		12-hour waits	1216 543	
	Diagnostic 26-week	3,968	F (s/s)		Complex discharges	79% 62%	F (1/4)
	DRTT (urgent)	73%	E «A»		Non-complex discharges	89% 88%	F (1/4)
	Diagnostic Endoscopy 9-week	21%	F agha		Stroke Thrombolysis	17% 20%	? (%)
	Diagnostic Endoscopy 26-week	2,734	(A) (A)	Mental Health and learning disability	Adult 9-week waits	305 (Jul22)	£ #
	AHP 13-week wait	9,055	F H		Adult 7-day discharges	98% (Feb21)	F (s/ha)

# Performance Summary Dashboard (ii)



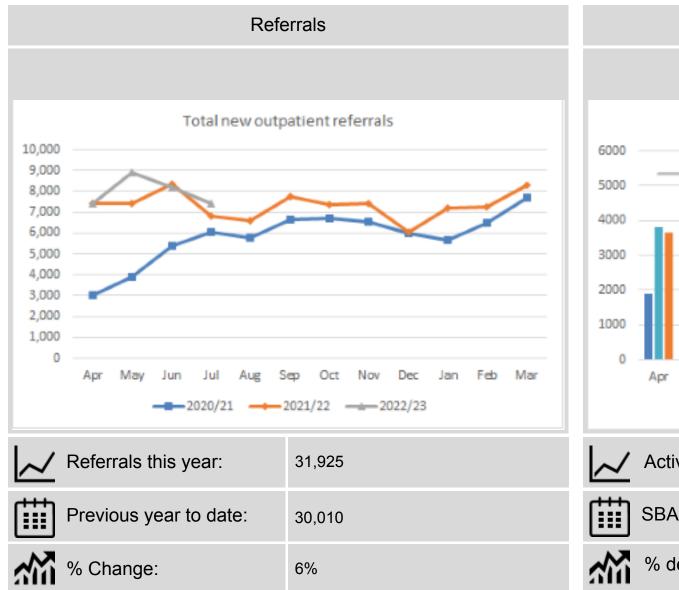
Indicator		Perf.	Ass/var
Adult 28-day discharges		1 (Feb21)	F (A)
Dementia 9-week waits		193 (Jul22)	(A)/As
Psychological therapies 13-week		847 (Jul22)	<b>F</b>
Learning disability 7-day discharges		1 (Feb21)	(a) (a) (b)
Learning disability 28-day discharges		1 (Feb21)	P (A)
CAHMS 9-week waits		706	F H
Placement change		86% (Sep20)	
Adoption		50% (Mar21)	F (%)
		9	
MRSA		1	
Gram -ve		17	
Complaints replied to within 20 days		58% (June)	F
Absence rate		6.90% (June)	? (a,600)
	Adult 28-day discharges  Dementia 9-week waits  Psychological therapies 13-week  Learning disability 7-day discharges  Learning disability 28-day discharges  CAHMS 9-week waits  Placement change  Adoption  CDiff  MRSA  Gram -ve  Complaints replied to within 20 days	Adult 28-day discharges  Dementia 9-week waits  Psychological therapies 13-week  Learning disability 7-day discharges  Learning disability 28-day discharges  CAHMS 9-week waits  Placement change  Adoption  CDiff  MRSA  Gram -ve  Complaints replied to within 20 days	Adult 28-day discharges  Dementia 9-week waits  Psychological therapies 13-week  Learning disability 7-day discharges  Learning disability 28-day discharges  CAHMS 9-week waits  Placement change  Adoption  CDiff  MRSA  Gram -ve  Complaints replied to within 20 days  Absence rate  193  (Feb21)  14  (Feb21)  15  (Feb21)  16  (Feb21)  17  17  17  18  18  19  19  19  10  10  10  10  10  10  10

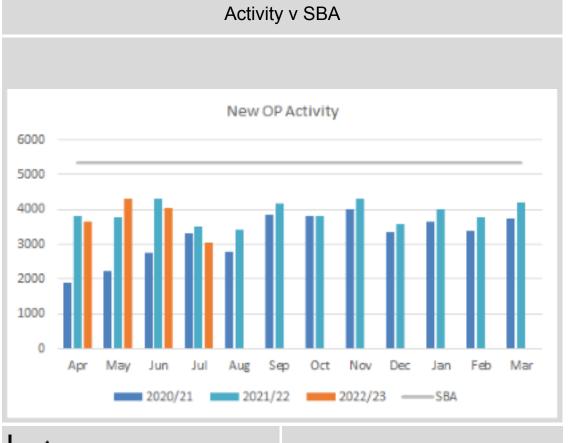
### Icon Key:

Assurance			Variation			
?	<b>P</b>	F	0g/\u00e3pe	(} (}	H-> (1-)	
Randomly achieves target	Consistently (P)assing the target	Consistently (F)alling short of the target	Common cause	Special cause of concerning variation	Special cause of improving variation	

### Outpatients



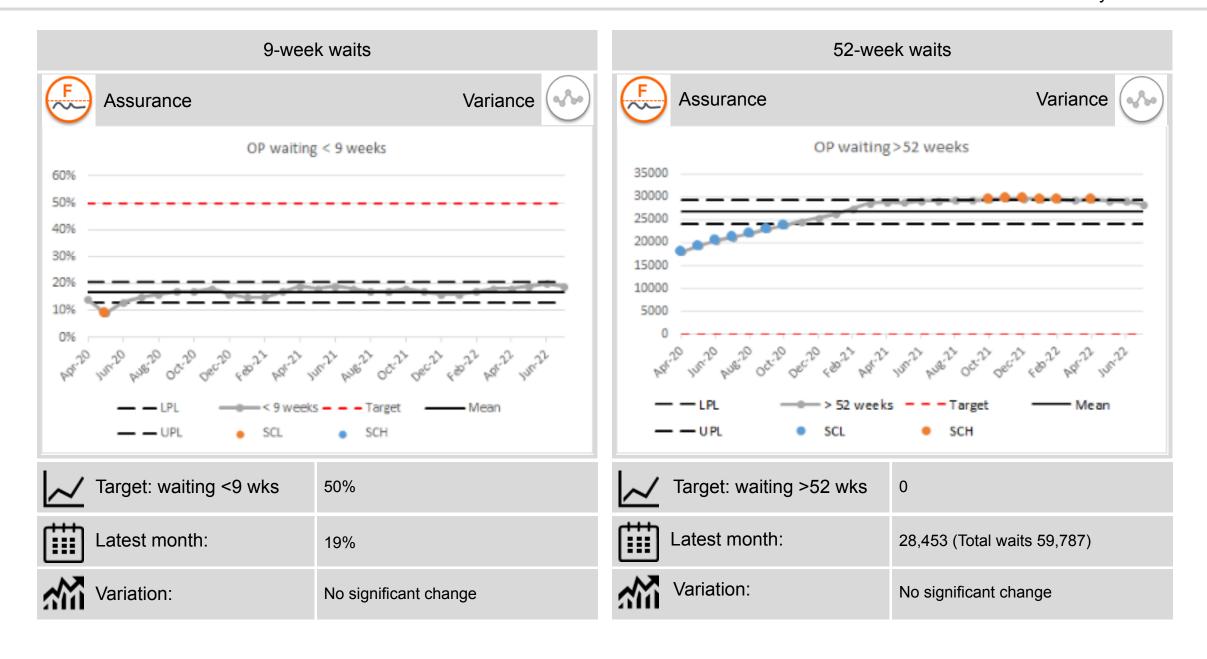




Activity this fiscal year:	15,052
SBA to date this year:	21,393
% delivery to date:	70%

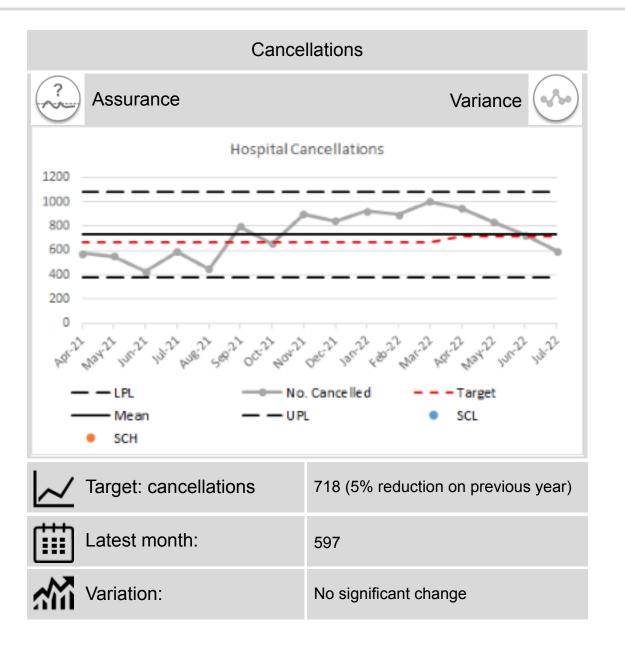
### Outpatients





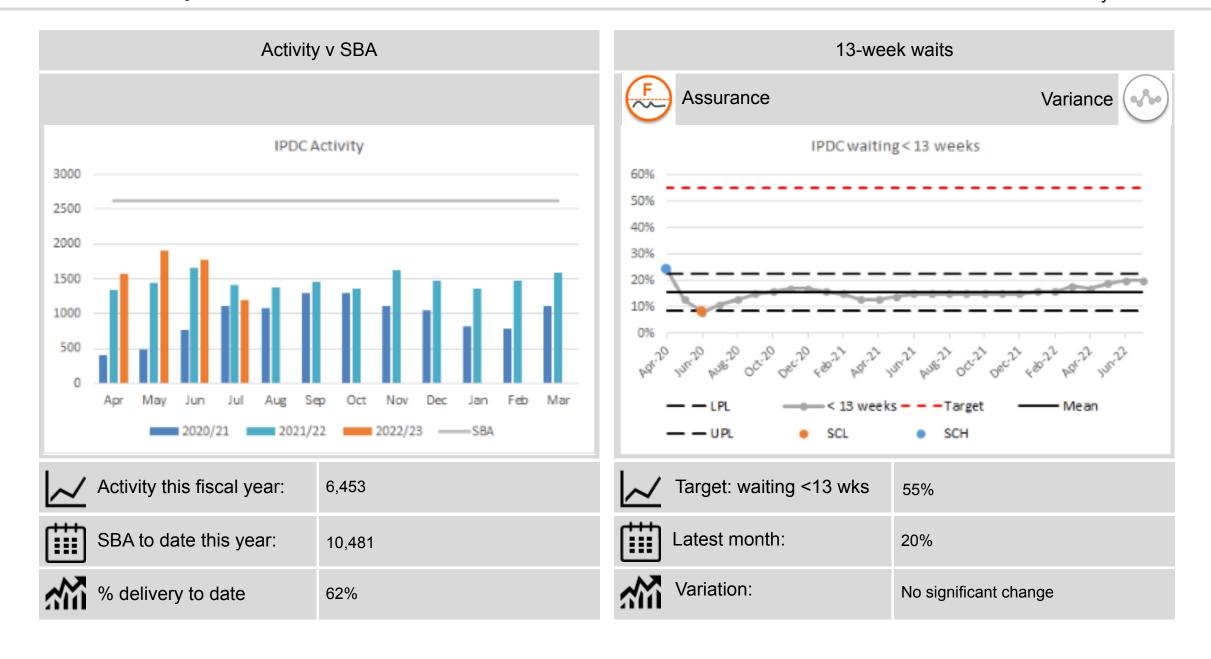
### Outpatients





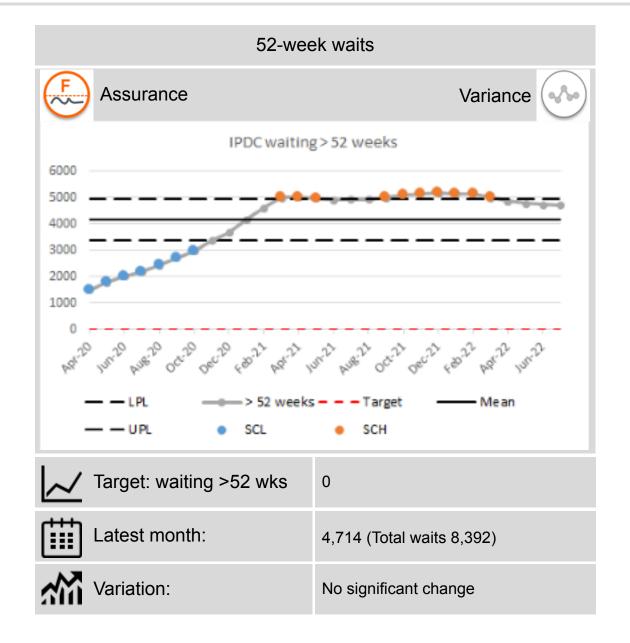
### Inpatients and Daycases





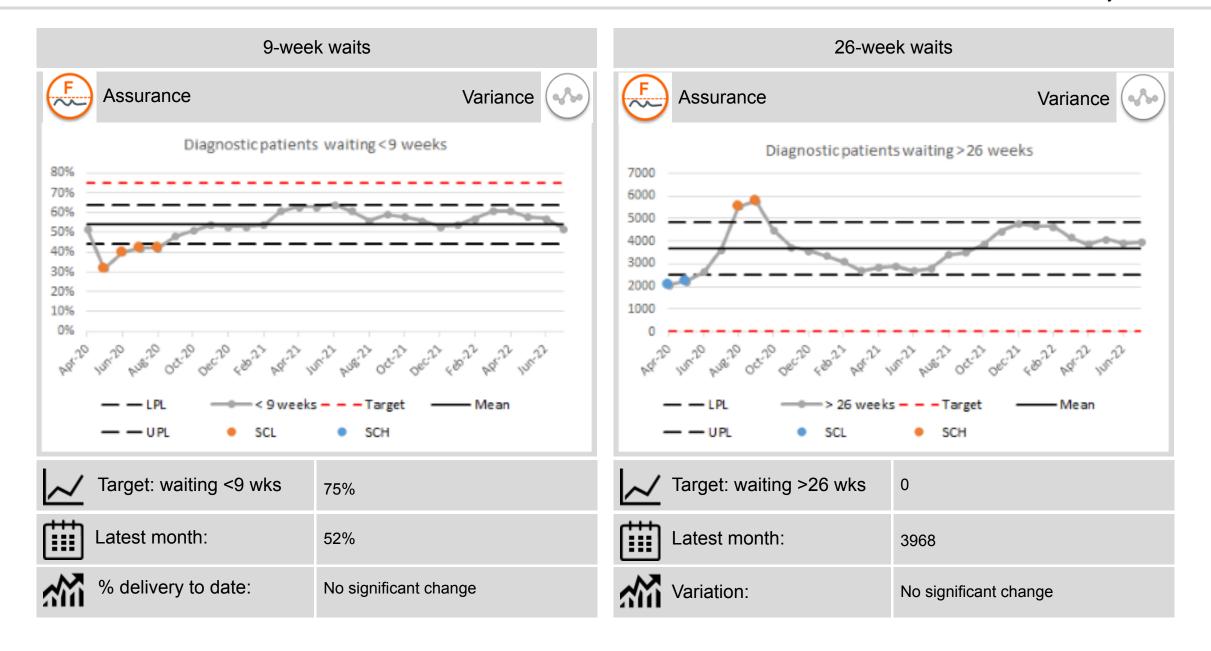
### Inpatients and Daycases





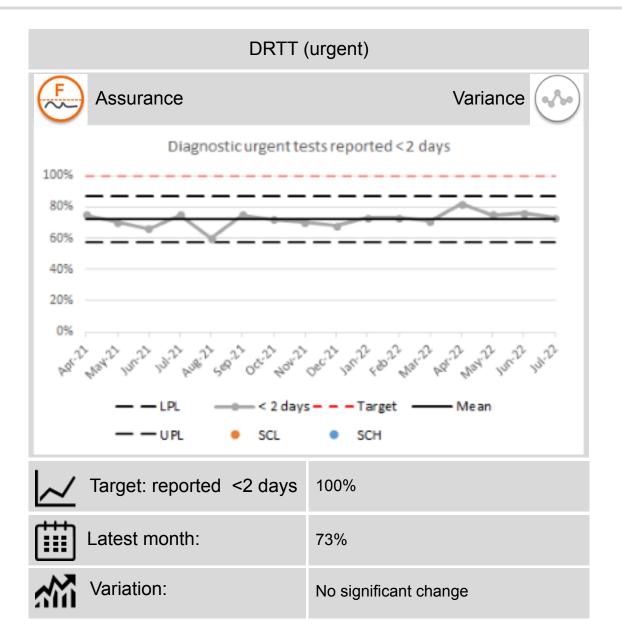
### Diagnostics





### Diagnostics





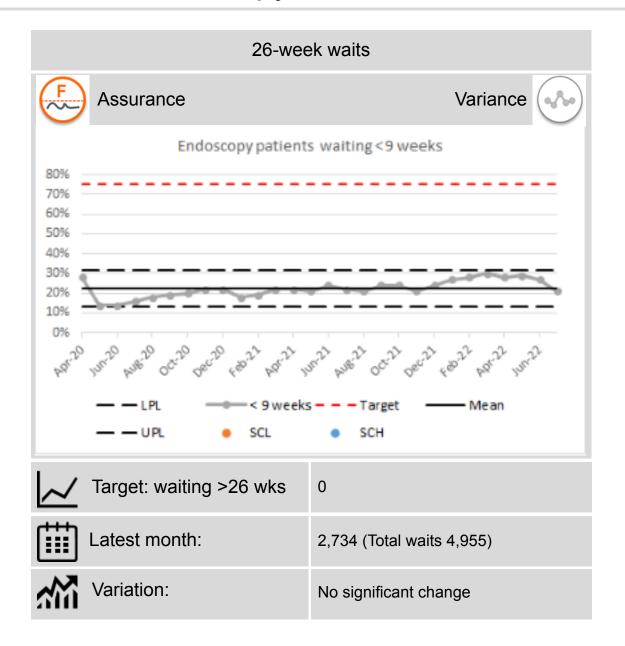
### Diagnostics - Endoscopy





### Diagnostics - Endoscopy





#### **AHPs**

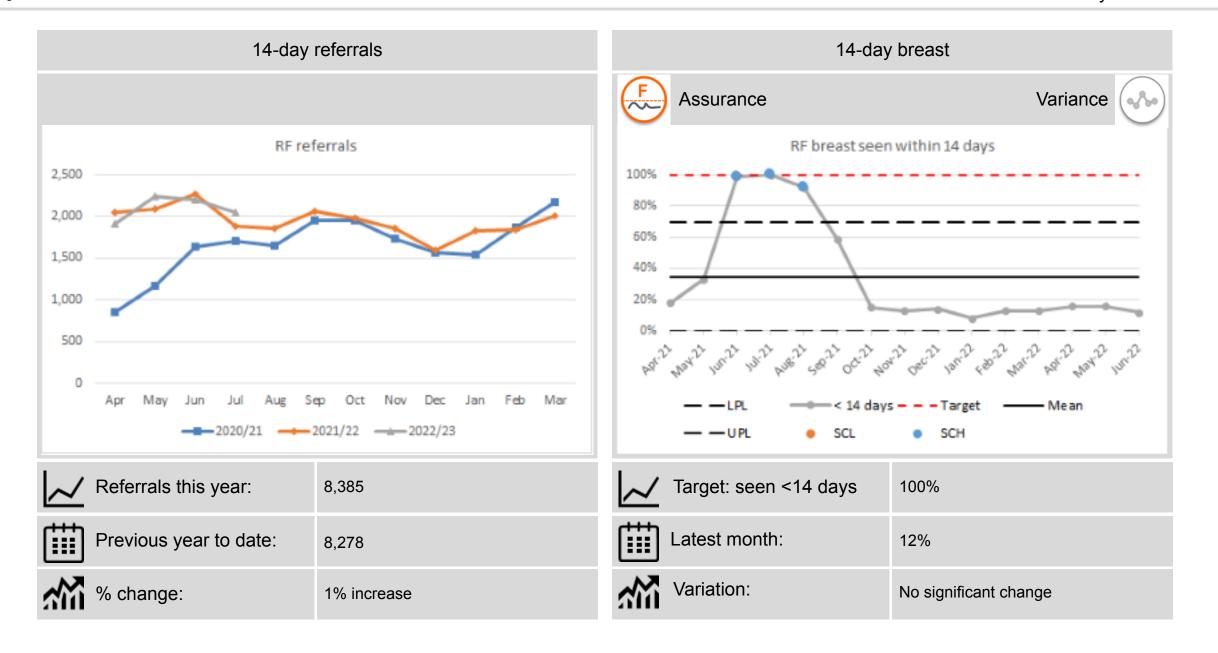




### **Cancer Care**

14-day

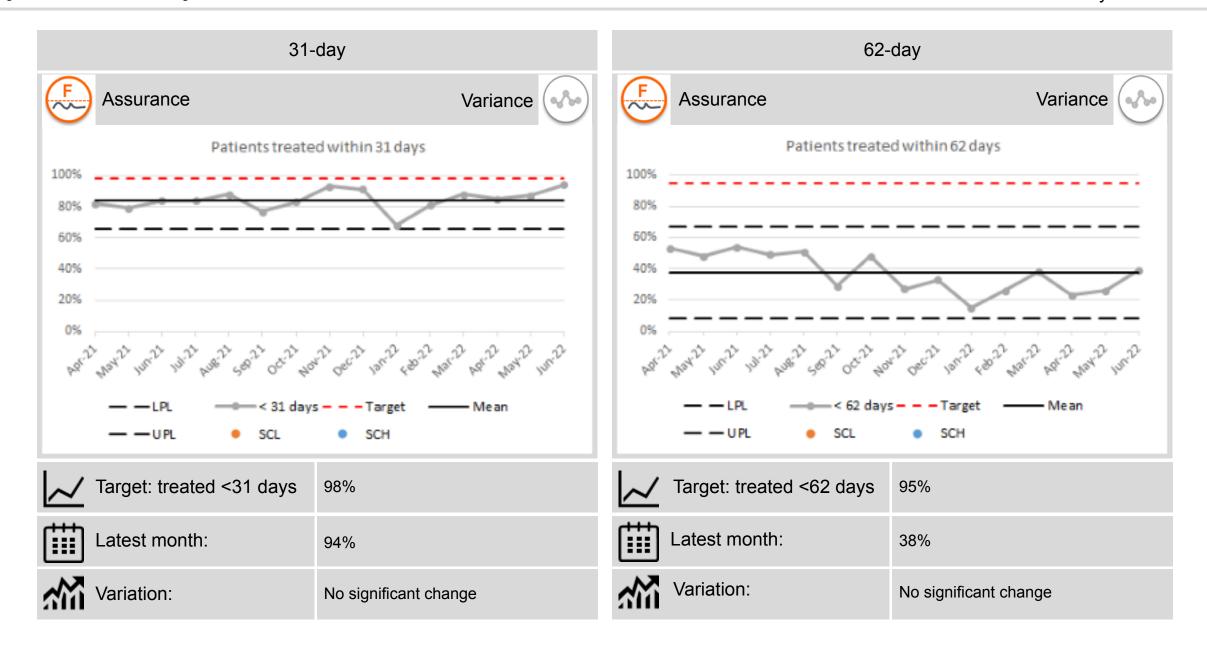




# Cancer care

#### 31-day and 62-day





# **Cancer care**

### 62-day by tumour site



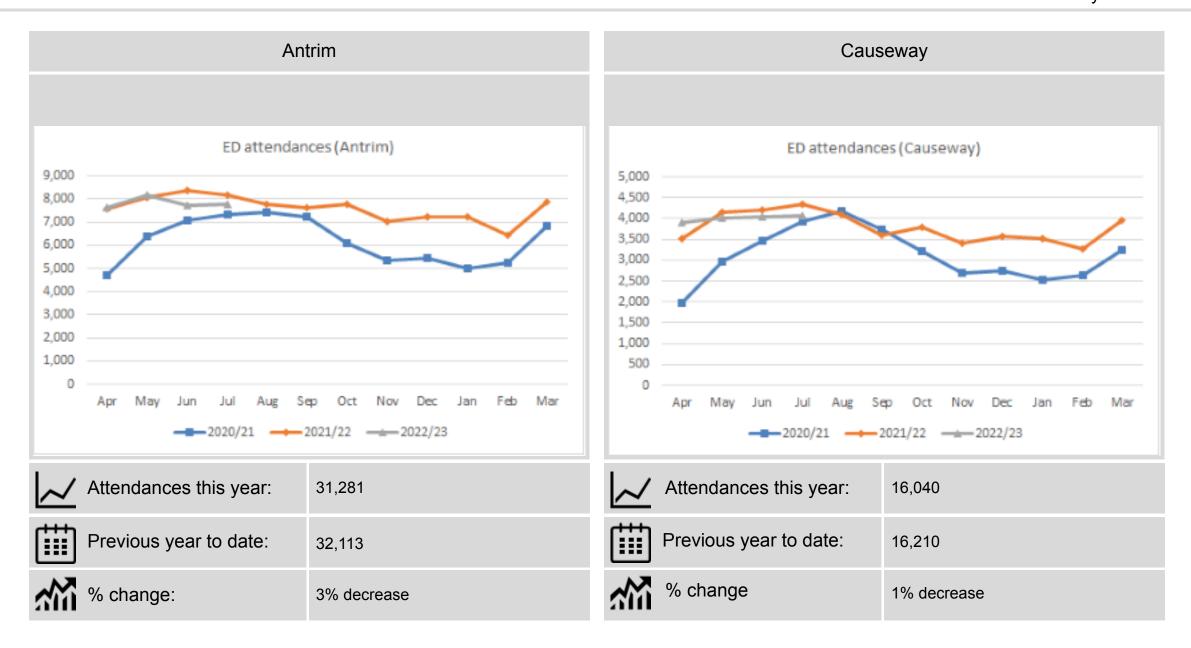
62-day	/
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		Year to date		
Tumour site	Total	< 62 days	% 62 days	
Breast	43.5	22.5	52%	
Gynae	9.0	0.5	6%	
Haematological	7.5	5.5	73%	
Head/Neck	1.5	0.0	0%	
Lower Gastrointestinal	28.5	0.0	0%	
Lung	8.0	2.0	25%	
Other	1.5	1.0	67%	
Skin	21.5	6.0	28%	
Upper Gastrointestinal	10.5	2.0	19%	
Total	131.5	39.5	30%	

Target: treated <62 days	95%
Year to date:	30%

#### ED attendances





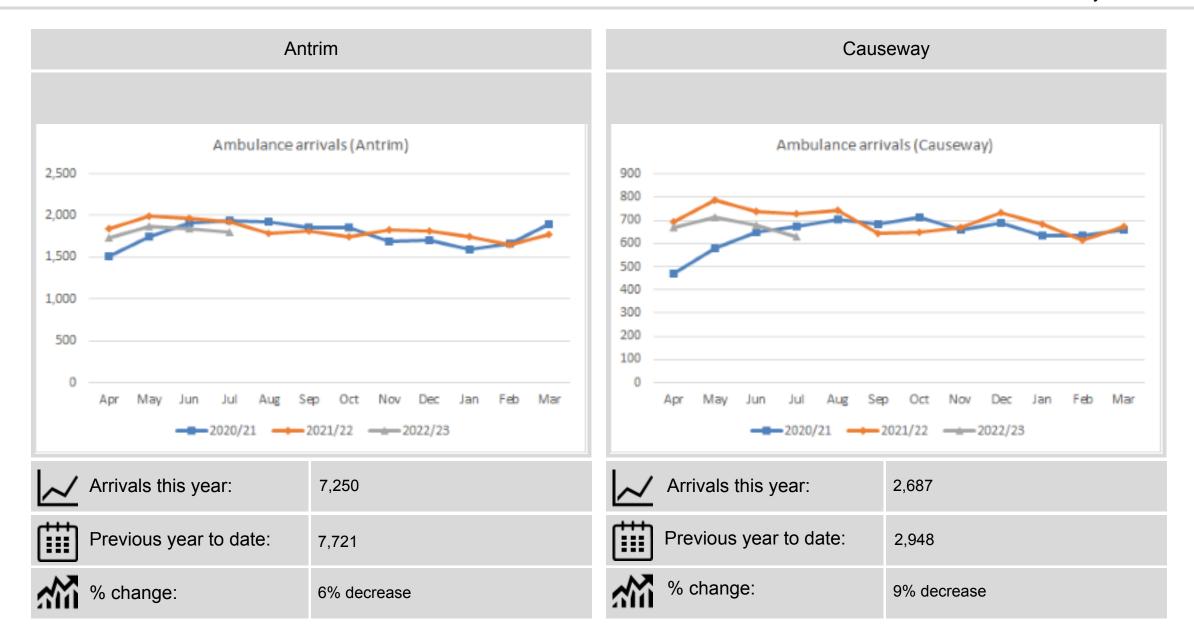
#### Over-75 attendances





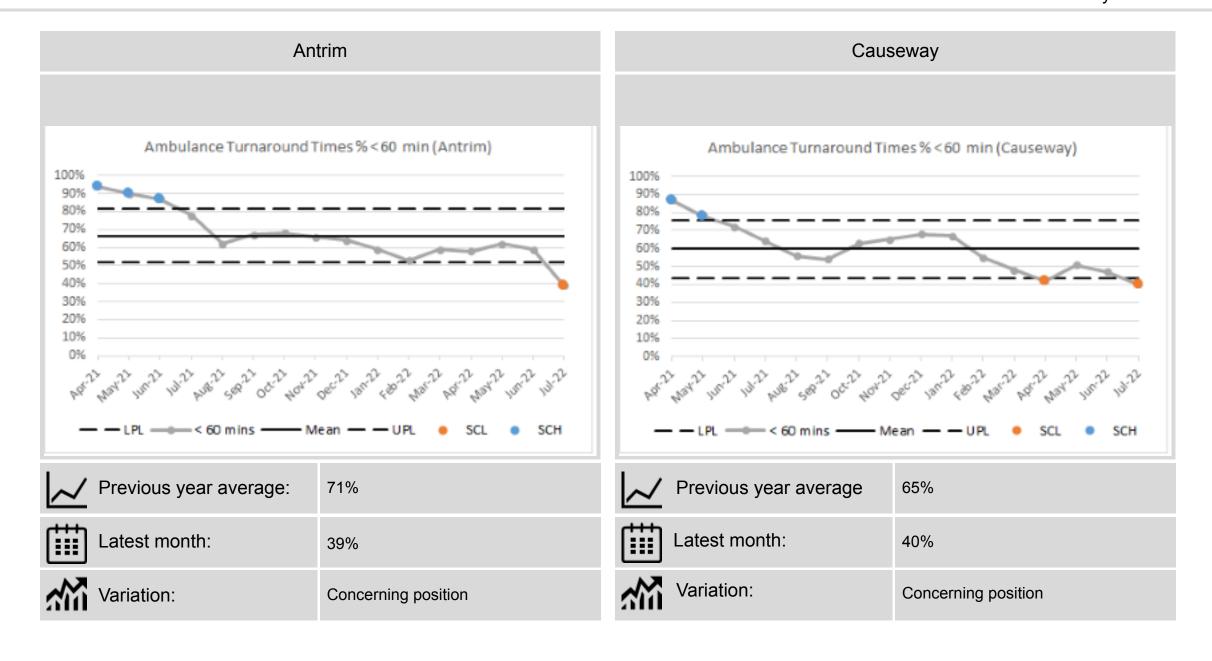
#### Ambulance arrivals





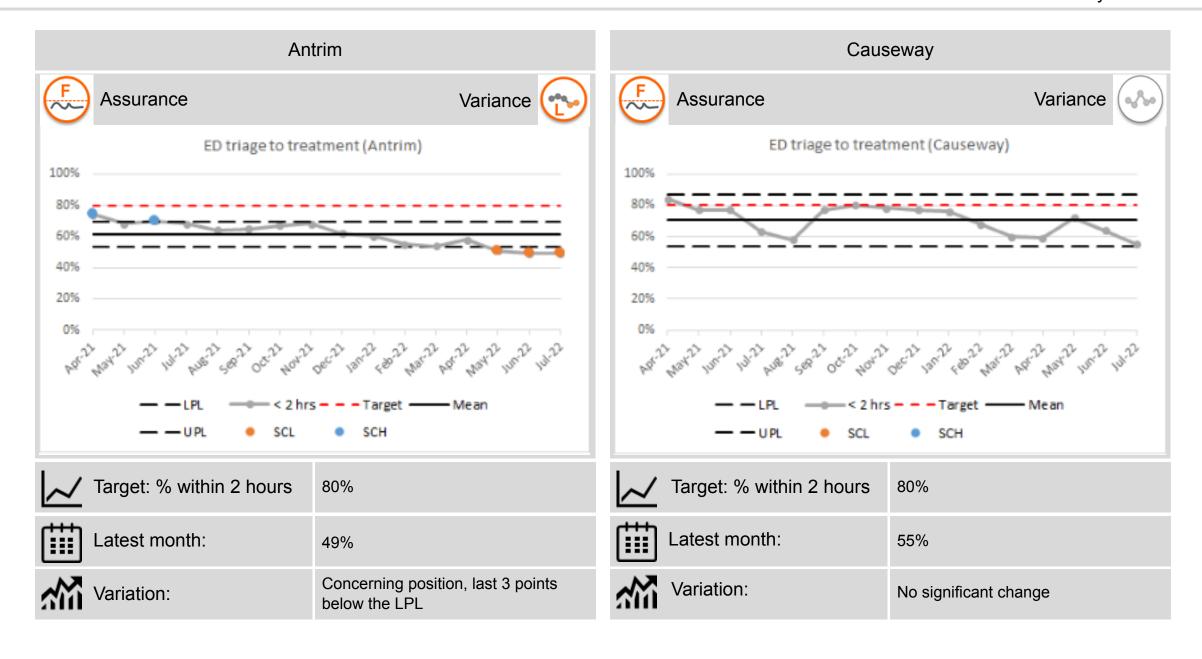
#### Ambulance turnaround within 60 minutes





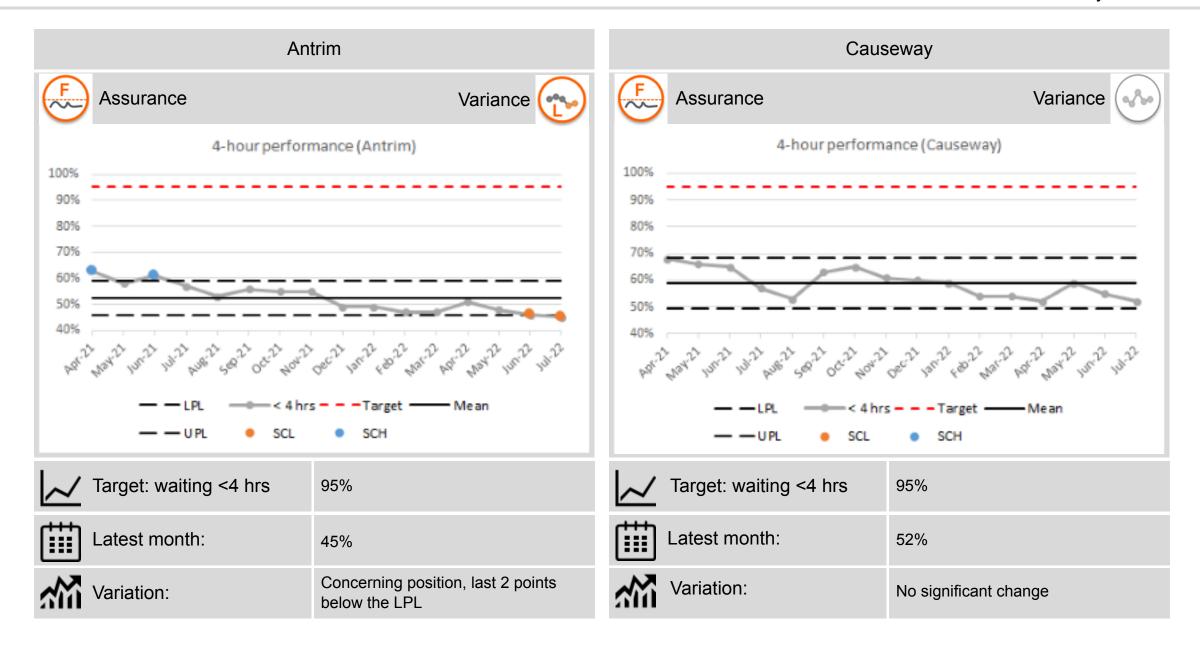
### Triage to treatment





### 4-hour performance





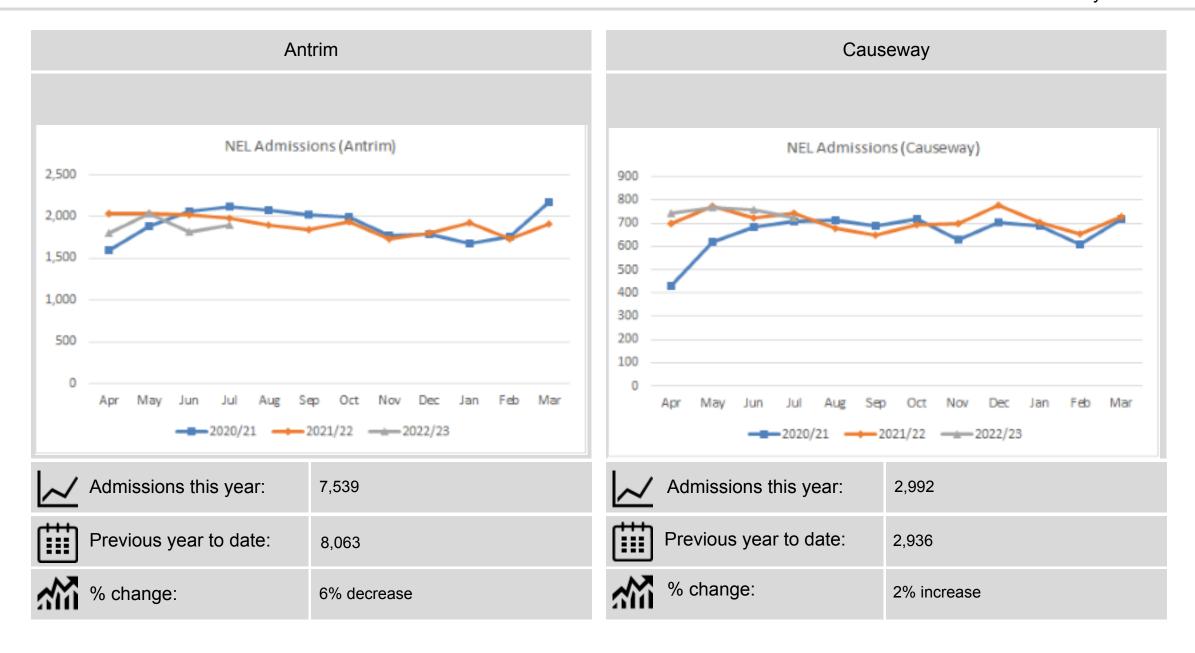
#### 12-hour performance





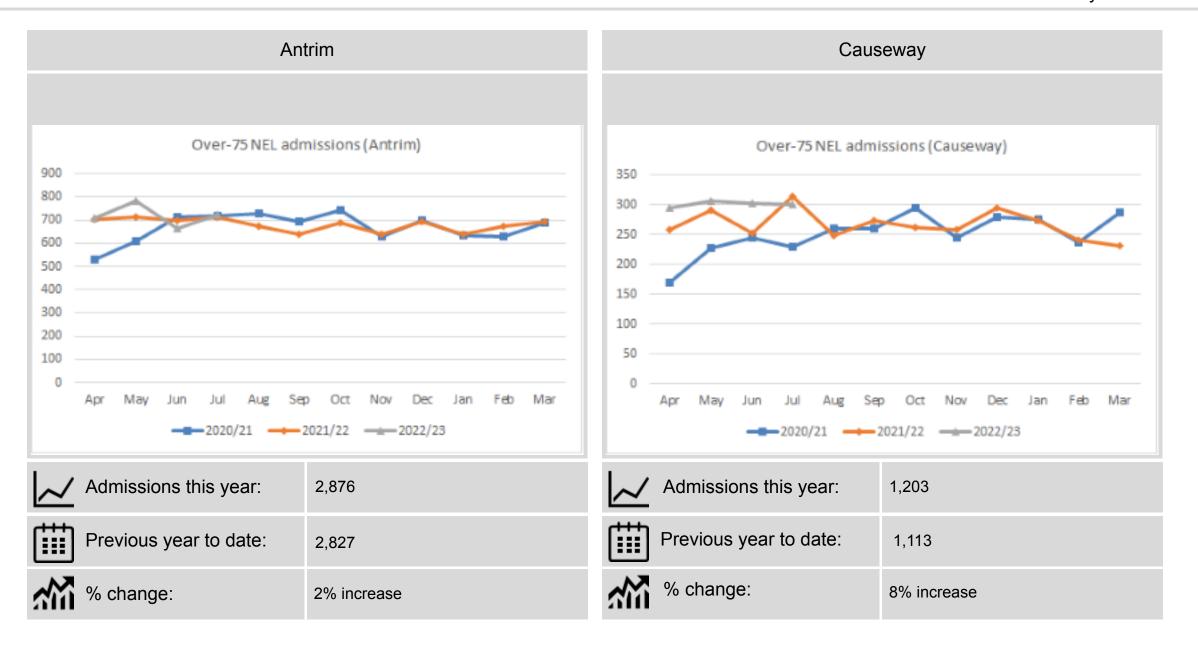
#### Non-elective admissions





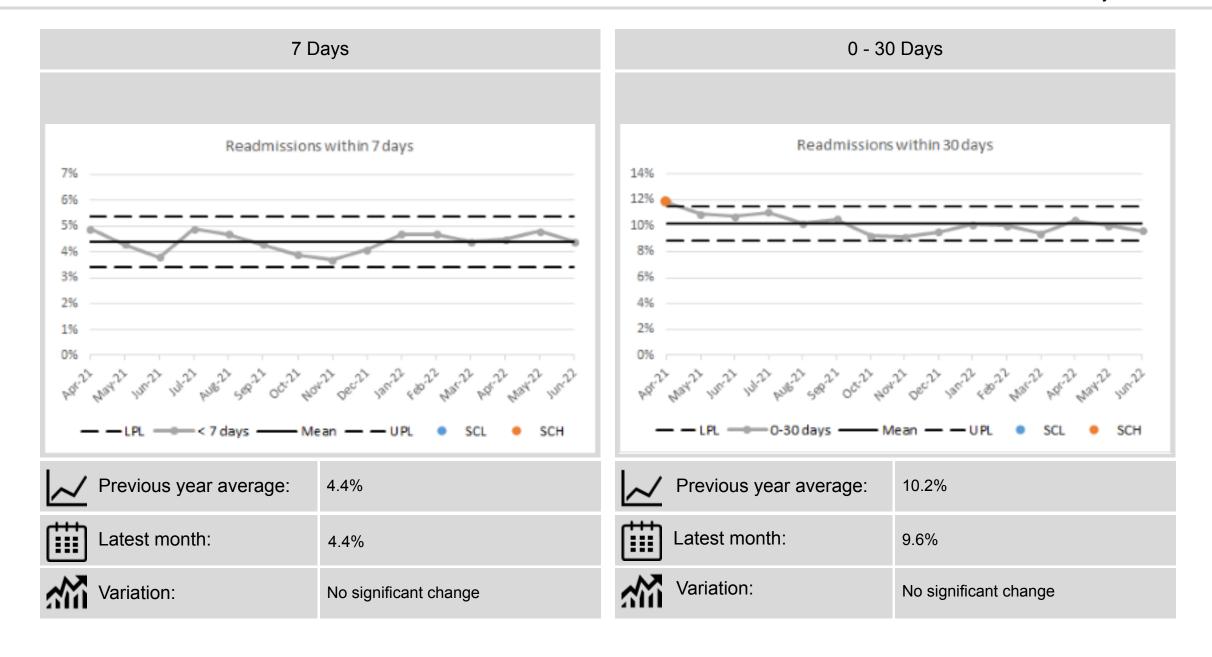
#### Over-75 admissions





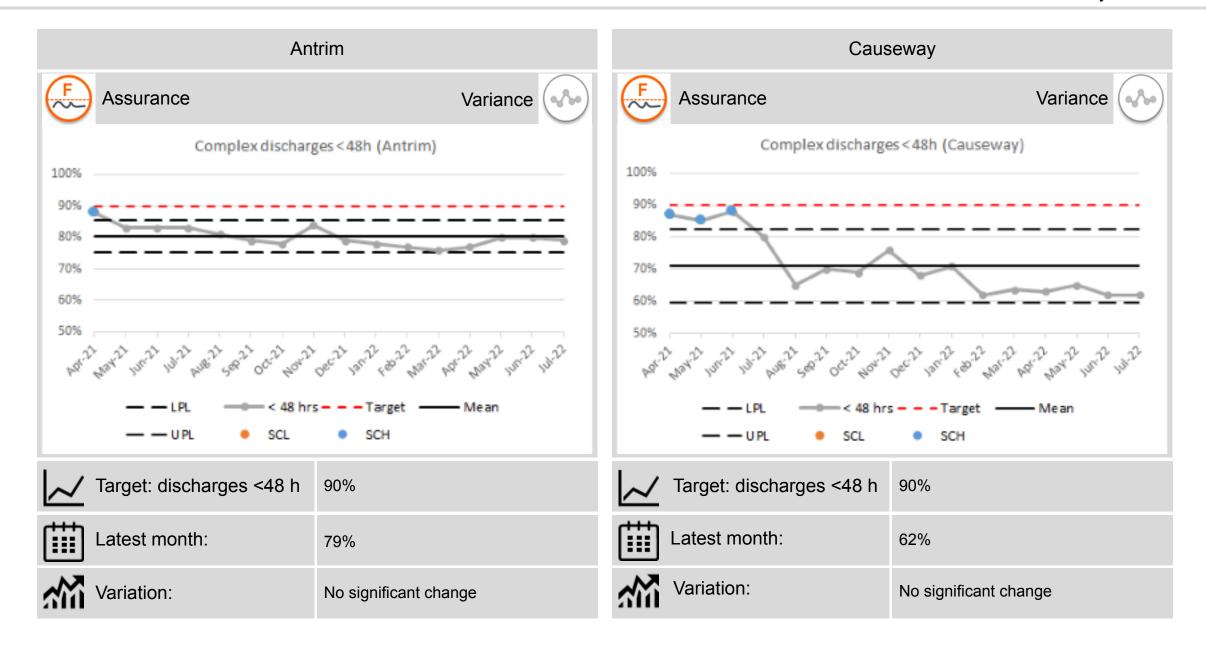
### **Emergency Readmissions**





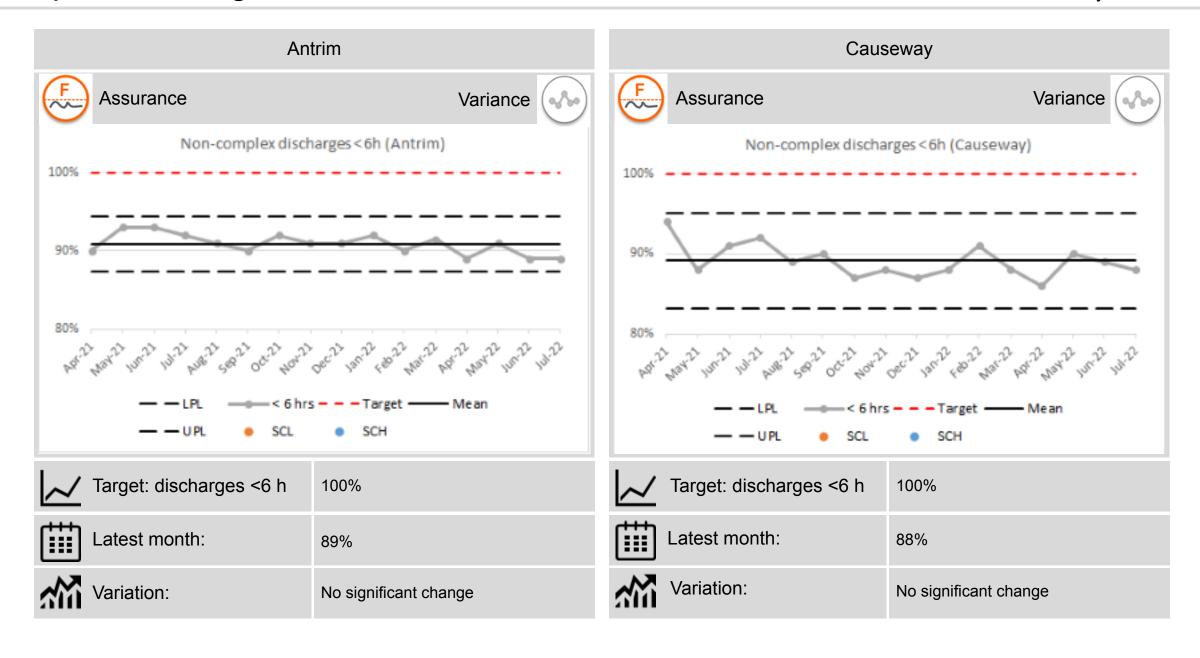
### Complex discharges





### Non-complex discharges





### Stroke - Thrombolysis

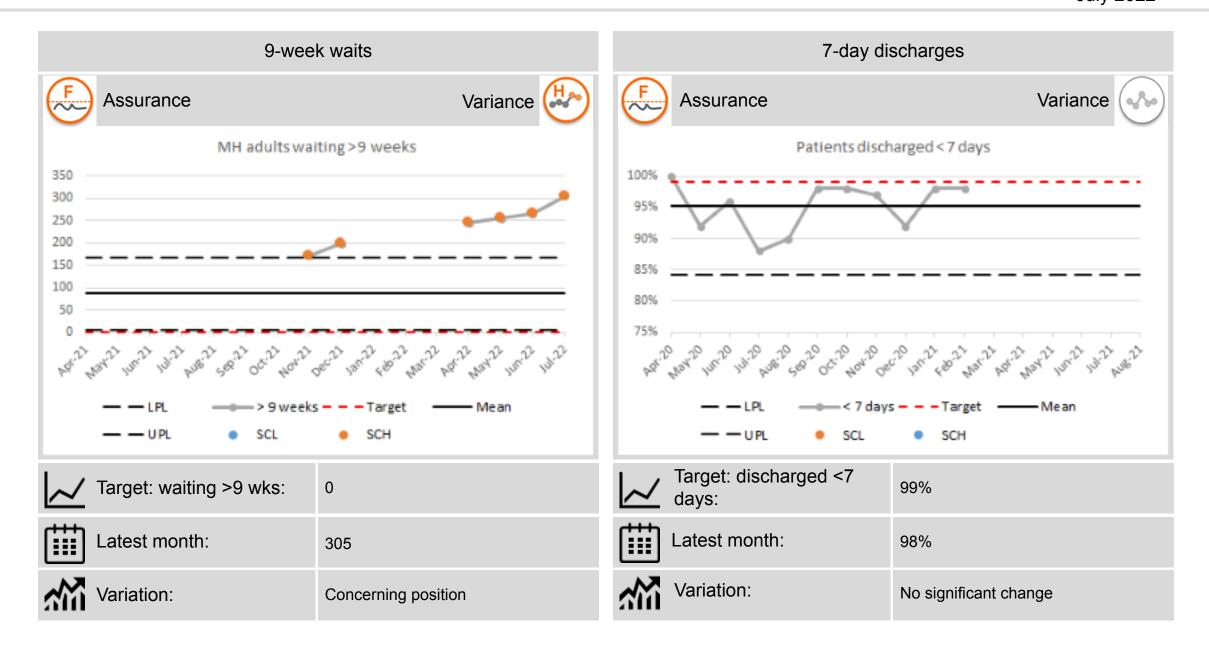




# Mental health and learning disability

Adult mental health services



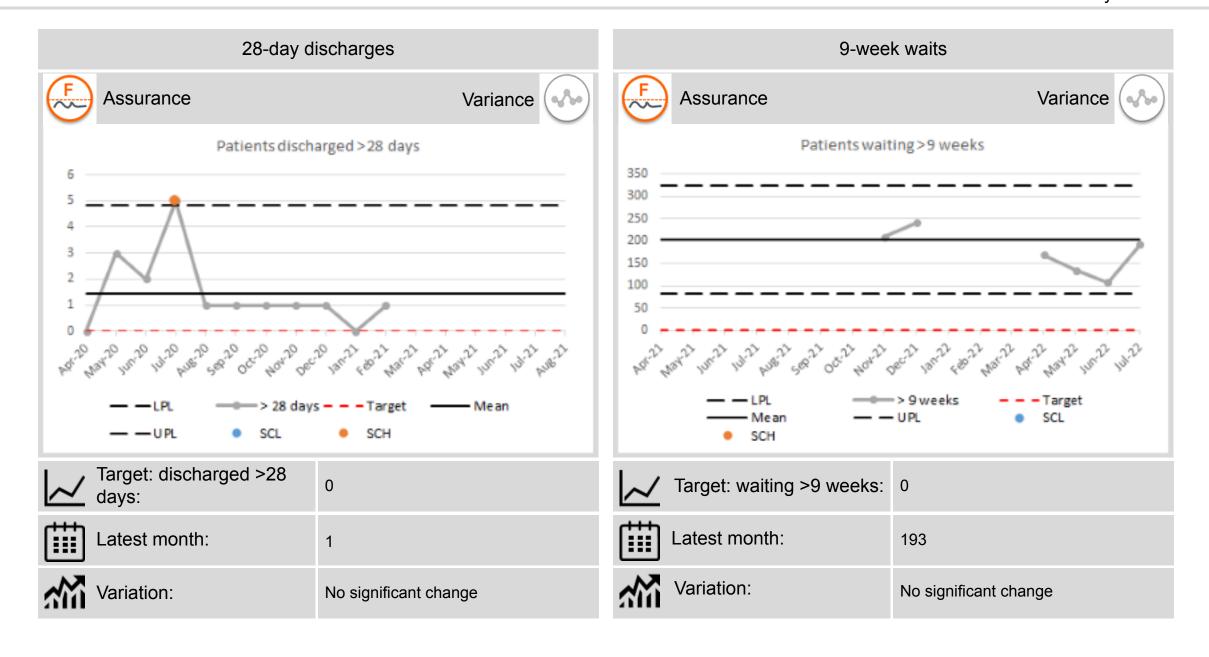


# Mental health and learning disability

Adult mental health services

Dementia



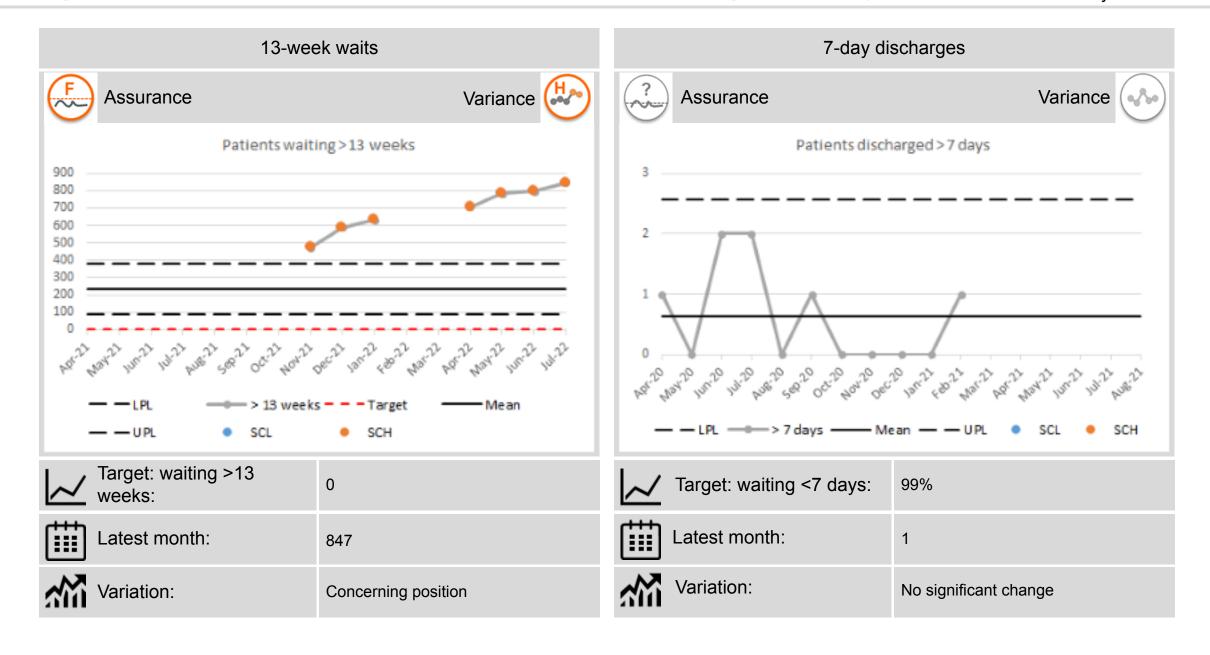


# Mental health and learning disability

Psychological therapies

Learning disability

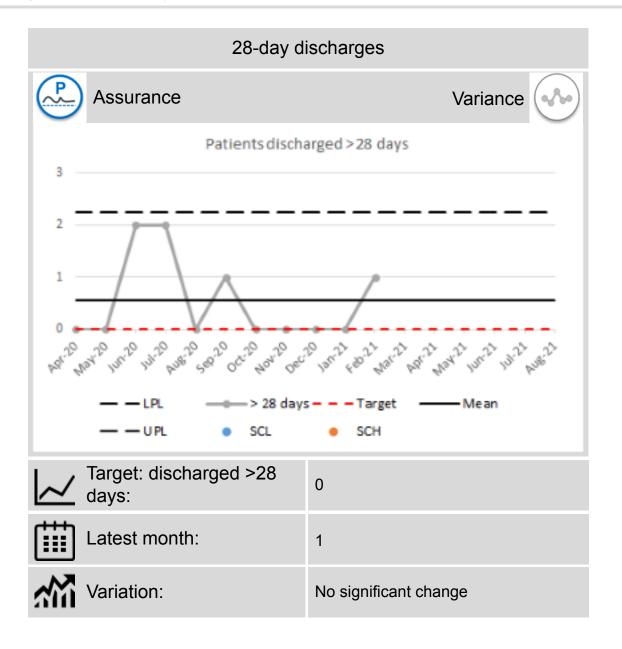




### Mental health and learning disability

Learning disability





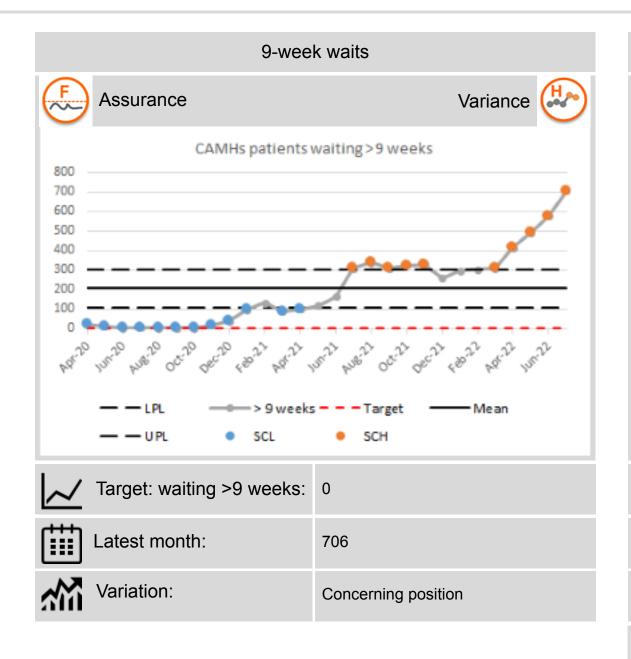
### Children's services

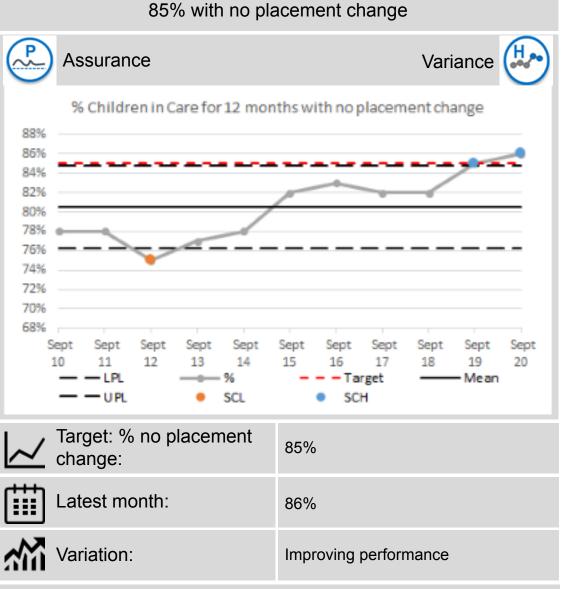
### **CAMHS**

## Northern Health

### Placement change





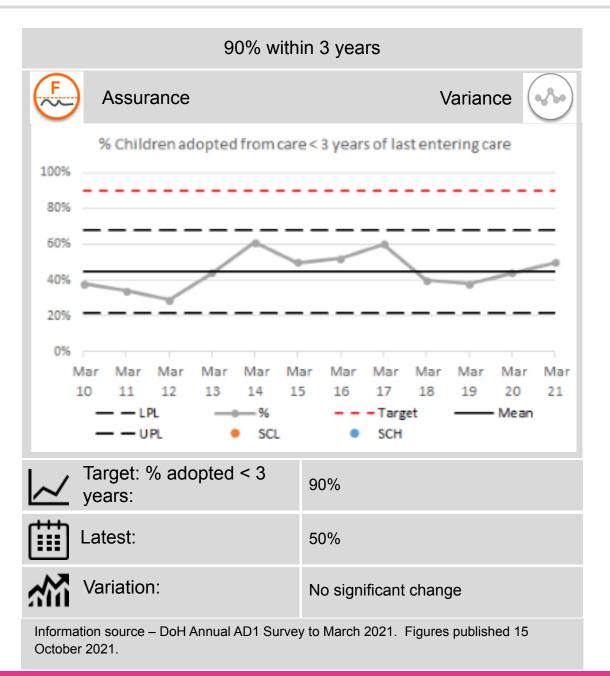


Information source - DoH Annual OC2 Survey to Sept 2020. Figures published 15 October 2021.

### Children's services

### Adoption



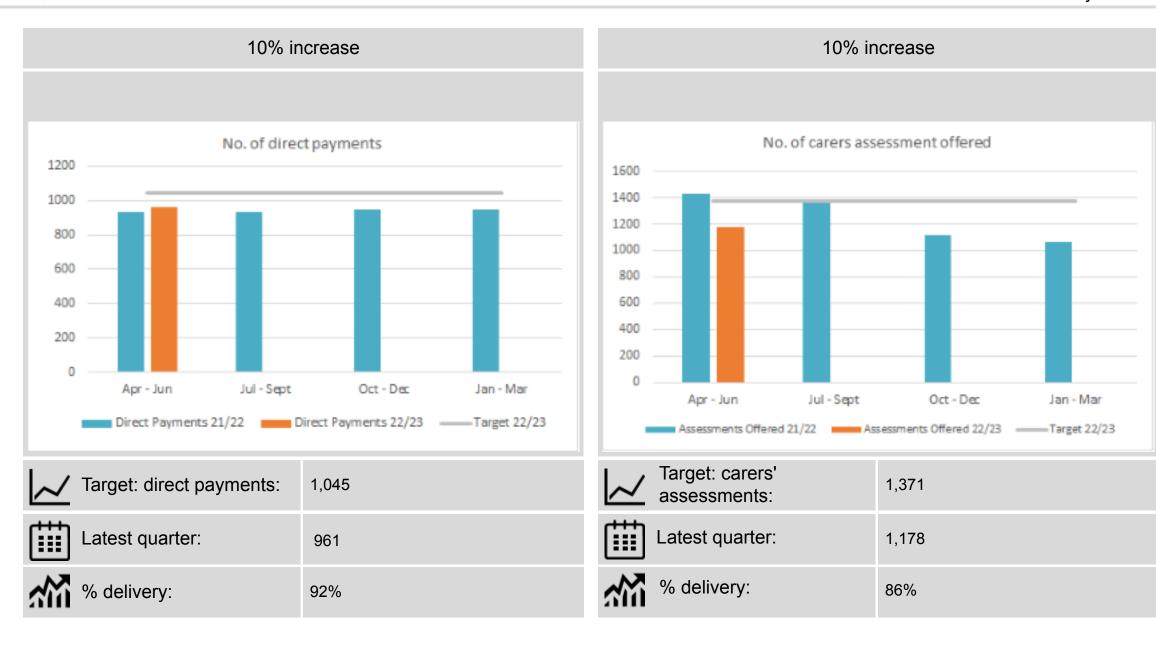


## **Community Services**

Direct payments

### Carers' assessments

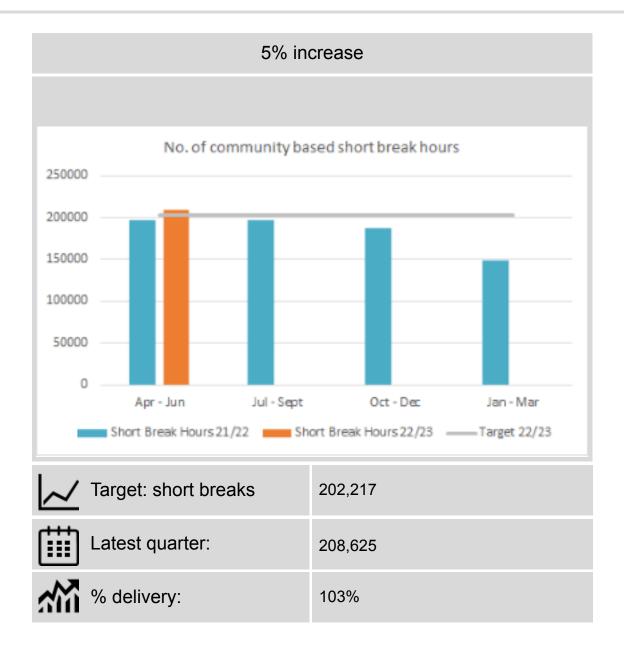




## **Community Services**

### Short breaks

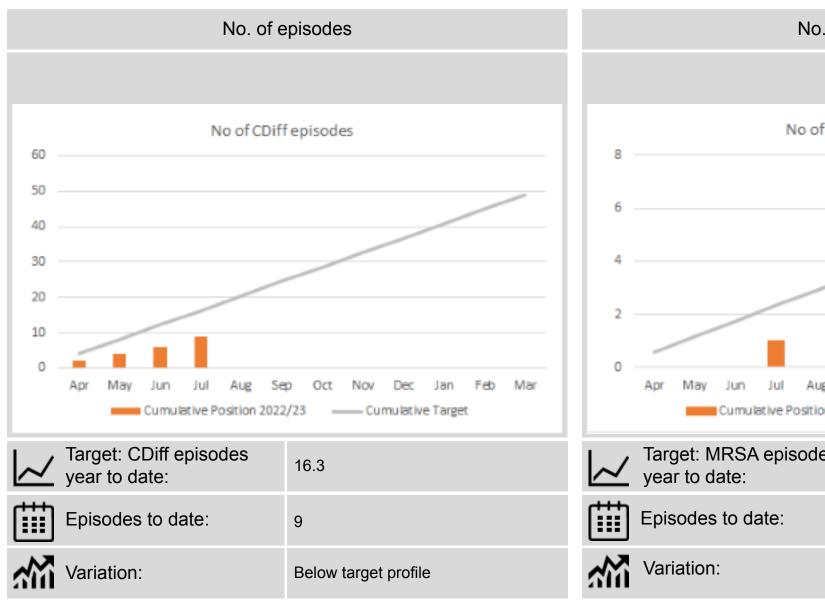


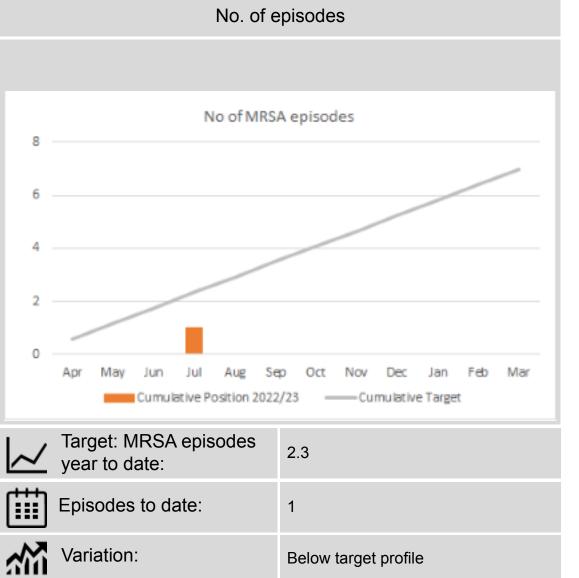




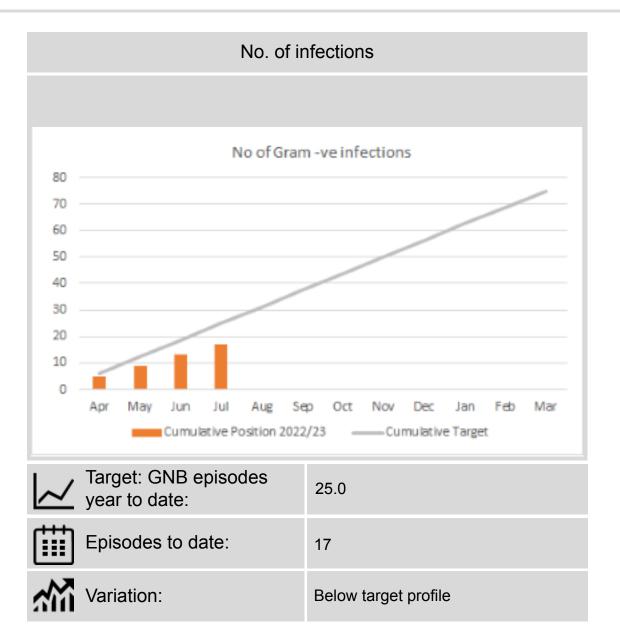
### **MRSA**







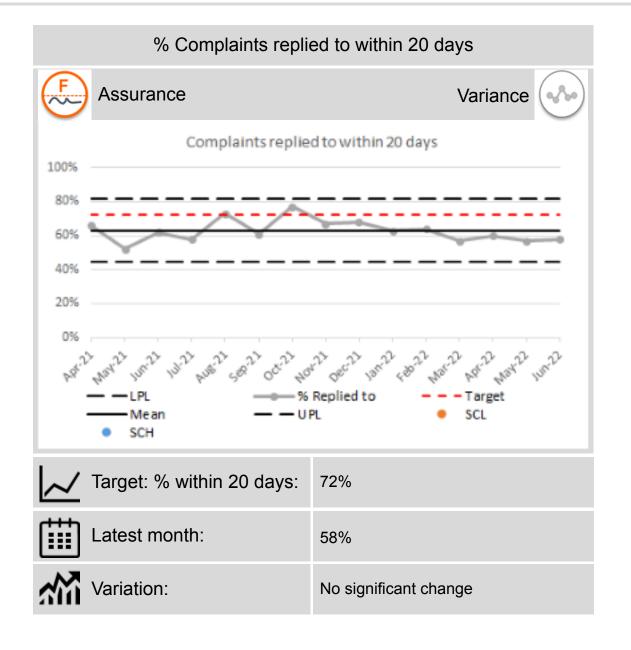




## **Service User Experience**

### Complaints

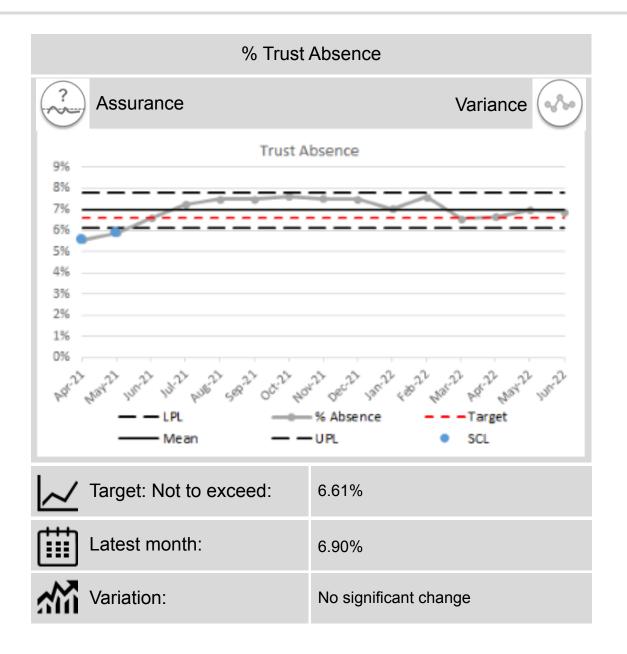




### Workforce

### Absence





## **Appendix**Service Delivery Plans - Adult Social Care



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
DULT SOCIAL CARE		
	Number of attendances : Expected 2022-23	8,855
Adult Day Care	22/28 ACTUAL	9,657
	22/23 % vs Expected	109.1%
	Hours of Short Breaks Delivered: Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	
Adult Short breaks	22/23 ACTUAL	
	22/23 % vs Expected	
Domiciliary Care	Hours Delivered (Stat): Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	78,698
	22/23 ACTUAL	
	22/23 % vs Expected	0.0%
	Hours Delivered (Ind): Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	109,528
	22/23 ACTUAL	
	22/23 % vs Expected	0.0%

# Appendix Service Delivery Plans - Children's Social Care

HSC	Northern Health and Social Care Trust
July 20	

SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
CHILDREN'S SOCIAL CARE		
	Initial assessments: Expected 2022-23 (100% of 19/20 baseline)	147
Initial Family Assessments Completed	22/23 ACTUAL	83
	22/23 % vs Expected	56.5%
% of Initial child protection cases conferences held within 15 days	Initial CP Case Conferences: Expected 2022-23	84%
	22/23 ACTUAL	86%
	22/23 % vs Expected	102.4%
% of Review child protection cases	Review CP Case Conferences: Expected 2022-23	85%
conferences held within 3 months	22/23 ACTUAL	67%
conferences neid within 3 months	22/23 % vs Expected	78.8%
K of subsequent shild exetestion same	Review CP Case Conferences: Expected 2022-23	89%
% of subsequent child protection cases conferences held within 6 months	22/23 ACTUAL	76%
	22/23 % vs Expected	85.4%

# **Appendix**Service Delivery Plans - Mental Health

HSC	Northern Health and Social Care Trust
	and social Care must
July 20	022

ERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
MENTAL HEALTH	Contacts	
	Scheduled New Contacts: Expected Outturn 2022-23 (Q2 90% of 19/20 baseline)	402
	22/28 ACTUAL	322
Adult Mental Health (Non Inpatient)	22/23 % vs Expected	80.0%
Abuit Mental Health (Non Inpatient)	Scheduled Review Contacts: Expected Outturn 2022-23 (Q2 90% of 19/20 baseline)	5,500
	22/23 ACTUAL	7,653
	22/23 % vs Expected	139.1%
Barried and all the control	New Contacts: Expected Outturn 2022-23 (90% of 19/20 baseline)	240
	22/28 ACTUAL	188
	22/23 % vs Expected	78.2%
Psychological Therapies	Review Contacts: Expected Outturn 2022-23 (90% of 19/20 baseline)	1,887
	22/23 ACTUAL	1,472
	22/23 % vs Expected	78.0%
	New Contacts: Expected Outturn 2022-23 (Q2 90% of 19/20 baseline)	138
	22/23 ACTUAL	95
Dementia	22/23 % vs Expected	69.0%
Dementia	Review Contacts: Expected Outturn 2022-23 (Q2 90% of 19/20 baseline)	675
	22/23 ACTUAL	616
	22/23 % vs Expected	91.3%

# **Appendix**Service Delivery Plans - Cancer Services

HSC	Northern Health and Social Care Trust
	and Social Care Trust
July 2	022

SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
CANCER SERVICES		
	Expected Performance 2022-23 (Q2 70% of 19/20 baseline)	232
14 day Activity	22/23 ACTUAL	210
	22/23 % vs Expected	90.6%
31 day Activity	Expected Performance 2022-23 (100% of 19/20 baseline)	117
	22/23 ACTUAL	64
	22/23 % vs Expected	54.7%
	Expected Performance 2022-23 (100% of 19/20 baseline)	56
62 day Activity	22/23 ACTUAL	39.5
	22/23 % vs Expected	71.2%
Ond files first automatical associations.	Expected Performance 2022-23 (Q2 80% of 19/20 baseline)	288
Red Flag - first outpatient appointment	22/23 ACTUAL	223
(excl breast).	22/23 % vs Expected	77.4%

# Appendix Service Delivery Plans - Community Nursing

HSC)	Northern Health and Social Care Trust
	and Social Care Trust
July 2	022

SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
OMMUNITY NURSING		
	Contacts: Expected Outturn 2022-23 (Q2 75% of 19/20 baseline)	29,275
District Nursing	22/23 ACTUAL	23,526
	22/23 % vs Expected	80.4%
State of North County	% Compliance : Expected 2022-23	80%
District Nursing Compliance with SSKIN Bundle for Pressure Ulcers	22/23 ACTUAL	
	22/23 % vs Expected	0.0%
	% Compliance : Expected 2022-23 (Q2 10% above 2021 Average)	40%
District Nursing Compliance with all	22/23 ACTUAL	
elements of MUST	22/23 % vs Expected	0.0%

## **Appendix**Service Delivery Plans - Outpatients



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
<u>DUTPATIENTS</u>		
New	Expected Outturn 2022-23 (July 80% of 19/20 baseline)	5,047
	22/23 ACTUAL	4,334
	22/23 % vs Expected	85.9%
	Expected Outturn 2022-23 (July 80% of 19/20 baseline)	8,281
Review	22/23 ACTUAL	8,555
	22/23 % vs Expected	103.3%

# **Appendix**Service Delivery Plans - AHP's

HSC	Northern Health and Social Care Trust
July 2	022

ERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
LLIED HEALTH PROFESSIONALS	Elective /Scheduled Contacts	
	New Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	1,827
	22/23 ACTUAL	1,444
	22/23 % vs Expected	79.0%
Physiotherapy	Review Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	6,061
	22/23 ACTUAL	4,240
	22/23 % vs Expected	70.0%
	New Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	878
	22/23 ACTUAL	703
0	22/23 % vs Expected	80.0%
Occupational Therapy	Review Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	1,390
	22/23 ACTUAL	1,429
	22/23 % vs Expected	102.8%
	New Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	523
	22/23 ACTUAL	488
B1-1-11	22/23 % vs Expected	93.3%
Dietetics	Review Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	1,105
	22/23 ACTUAL	1,312
	22/23 % vs Expected	118.8%
	New Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	323
	22/23 ACTUAL	404
- d v	22/23 % vs Expected	125.0%
Orthoptics	Review Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	582
	22/23 ACTUAL	560
	22/23 % vs Expected	96.2%
	New Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	264
	22/23 ACTUAL	365
	22/23 % vs Expected	138.3%
Speech&Language Therapy	Review Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	2,276
	22/23 ACTUAL	2,894
	22/23 % vs Expected	127.2%
	New Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	754
	22/23 ACTUAL	649
m-4	22/23 % vs Expected	86.0%
Podiatry	Review Contacts: Expected Outturn 2022-23 (July 80% of 19/20 baseline)	4,601
	22/23 ACTUAL	4,895
	22/23 % vs Expected	106,4%

# Appendix Service Delivery Plans - Elective Care



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
ELECTIVE CARE		
Inpatients	Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	192
	22/23 ACTUAL	249
	22/23 % vs Expected	129.7%
Daycases	Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	680
	22/23 ACTUAL	444
	22/23 % vs Expected	65.3%
Endoscopy ( 4 scopes)	Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	713
	22/23 ACTUAL	923
	22/23 % vs Expected	129.5%

# **Appendix**Service Delivery Plans - Imaging Diagnostics



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
IMAGING DIAGNOSTICS		
MRI	Expected Outturn 2022-23 (July 80% of 19/20 baseline)	692
	22/23 ACTUAL	869
	22/23 % vs Expected	125.6%
ст	Expected Outturn 2022-23 (July 100% of 20/21 baseline)	3,550
	22/23 ACTUAL	3,960
	22/23 % vs Expected	111.5%
Non Obstetric Ultrasound	Expected Outturn 2022-23 (July 80% of 19/20 baseline)	3,288
	22/23 ACTUAL	4,074
	22/23 % vs Expected	123.9%

## **Appendix**Service Delivery Plans - Cardiac Services



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
CARDIAC SERVICES		
Cardiac MRI	Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	30
	22/23 ACTUAL	25
	22/23 % vs Expected	82.2%
Cardine CT (incl CT TAVI Workup & avel	Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	21
Cardiac CT (incl CT TAVI Workup & excl Ca Scoring)	22/23 ACTUAL	18
	22/23 % vs Expected	86.5%
ECHO	Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	564
	22/23 ACTUAL	582
	22/23 % vs Expected	103.2%

## **Appendix**Service Delivery Plans - Unscheduled Care



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
UNSCHEDULED CARE		
Weekend Discharge Rates - Antrim	WE Discharge rate: Expected Outturn 2022-23 (Q2 +5% on 19/20 baseline)	22%
	22/23 ACTUAL	21%
	22/23 % vs Expected	96.0%
Weekend Discharge Rates - Causeway	WE Discharge rate: Expected Outturn 2022-23 (Q2 +5% on 19/20 baseline)	18%
	22/23 ACTUAL	19%
	22/23 % vs Expected	106.7%
Average N/E LOS - Antrim	Expected Outturn 2022-23 (0.2 less than 21/22 baseline)	6.1
	22/23 ACTUAL	7.2
	22/23 % vs Expected	118.8%
Average N/E LOS - Causeway	Expected Outturn 2022-23 (0.2 less than 21/22 baseline)	6.7
	22/23 ACTUAL	8
	22/23 % vs Expected	120.0%

# Appendix Service Delivery Plans - Stroke Services



SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
STROKE SERVICES		
	Thrombolysis rate: Expected Outturn 2022-23 (Q2 2% less than 19/20 baseline)	14%
	22/23 ACTUAL	13%
ANTRIM	22/23 % vs Expected	92.9%
	% Admitted <4 hrs: Expected Outturn 2022-23 (Q2 24% less than 19/20 baseline)	25%
	22/23 ACTUAL	11%
	22/23 % vs Expected	44.0%
	Thrombolysis rate: Expected Outturn 2022-23 (6% less than 19/20 baseline)	15%
CAUSEWAY	22/23 ACTUAL	16%
	22/23 % vs Expected	106.7%
	% Admitted <4 hrs: Expected Outturn 2022-23 (Q2 16% less than 19/20 baseline)	34%
	22/23 ACTUAL	6%
	22/23 % vs Expected	17.6%

# Appendix Service Delivery Plans - Community Dental

HSC)	Northern Health and Social Care Trust
	and Social Care Trust
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SERVICE AREA & METRICS	MEASURABLE OUTCOME	Jul
Community Dental		
CDS Contacts	New: Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	174
	22/23 ACTUAL	181
	22/23 % vs Expected	103.8%
	Review: Expected Outturn 2022-23 (Q2 80% of 19/20 baseline)	1,101
	22/23 ACTUAL	632
	22/23 % vs Expected	57.4%
CDS General Anaesthetic	Cases : Expected Outturn 2022-23 (Q2 60% of 19/20 baseline)	34
	22/23 ACTUAL	35
	22/23 % vs Expected	102.3%