

# **Trust Board Performance Report February 2022**

Prepared and issued by Strategic Development and Business Services 22 March 2022

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# **Executive Summary**

#### **Elective care**

Whilst outpatient referrals increased in February when compared to January levels, new outpatient attendances decreased. Activity in February for outpatients comprised 72% of funded SBA with virtual consultations continuing to be a feature in many specialities. Outpatient waits remained similar to the end of January position with 29,520 patients waiting over a year at the end of February, out of a total of 57,676 patients waiting.

Cumulatively inpatient and daycase activity delivered up to the end of February was 55% of SBA. The number of patients waiting longer than 52 weeks remained similar to the end of January with 5,153 out of a total of 8,687 patients waiting.

Diagnostic capacity continues to be a challenge with 43% of patients waiting more than 9 weeks for a diagnostic appointment at the end of February. There are 4,642 patients waiting longer than 26 weeks for a diagnostic appointment.

The Endoscopy waiting list position continues to improve slowly with 28% of patients waiting less than 9 weeks. Whilst still significantly below the target, this represents the highest performance since the start of the pandemic. Total patients waiting over 26 weeks also continued to reduce.

AHP activity decreased in February when compared to that delivered in January. Cumulatively this year, 84% of expected SBA for new scheduled activity has been delivered. Patients waiting over 13 weeks to be seen by an Allied Health Professional have decreased when compared to the end of January position with 8,755 waiting over 13 weeks at the end of February, out of a total of 17,597.

# **Executive Summary**

#### **Cancer care**

Whilst red flag referrals from Primary care significantly increased in the first quarter, referral numbers since July 2021 have largely matched that of referrals in 2019/20. February 2022 referrals have remained similar to February last year.

Breast cancer 14 day performance increased in February very slightly with 13% of referrals being seen within 14 days. Demand for red flag breast appointments continues to outstrip capacity. Delays in access to outpatients, endoscopy, diagnostic day surgery and inpatient surgery continue to be a contributing factor. Performance against the 31-day target also increased in February to 77%. Performance against the 62-day target was 35% in February. Given the large number of patients on a suspect cancer pathway, 62-day performance is unlikely to improve significantly in the short term. The regional process for prioritisation of theatre capacity is still in place and this continues to ensure that patients are allocated to available theatre space across the region in line with clinical priority.

#### **Unscheduled care**

ED attendances during February 2022 decreased in both Antrim and Causeway hospitals when compared to January 2022. On both sites, ED attendances during February 2022 were below pre COVID levels in February 2020.

Ambulance turnaround within one hour during February decreased at both Antrim and Causeway hospitals when compared to January. Antrim achieved 53% of turnarounds within one hour and Causeway achieved 55%.

4-hour performance during February at Antrim remained similar to January with 48%. Causeway performance has decreased gradually since October 2021 with 56% achieved in February. The number of 12-hour waits continues to be a challenge on both sites with the position at Antrim for February increasing to 993 patients waiting longer than 12 hours. The 12-hour wait position at Causeway increased to 360 patients waiting longer than 12 hours in February.

Complex discharges within 48 hours decreased in Antrim (to 77%) in February and non-complex discharge performance decreased to 90%. Complex discharge performance at Causeway site also decreased in February (to 62%) within 48 hours with an improved position in non-complex discharges (91%).

In February, Causeway did not achieve the stroke thrombolysis standard, achieving 11%, whilst Antrim did, with 16% (against a 16% standard).

# **Executive Summary**



#### Mental health and learning disability

Due to the migration of the Mental Health Information system from EPEX to PARIS, Adult Mental Health performance data was unavailable for much of this year. Information over the past few months is in final stages of validation but shows that at end of December 198 patients were waiting more than 9 weeks for access to adult Mental Health services. Dementia waits are comparable with late 2020 with 241 patients waiting more than 9 weeks for access to Dementia services at end of December 2021. Waiting times for Psychological Therapies have grown with 644 patients waiting longer than 13 weeks for access to services at end of Jan '22.

Learning Disability Day Care services continue to offer services and during the past 12 months there were 10,174 attendances which is 90% of the rebuild plan for the previous 12 months. This is dependent on service users continuing to accept places in day centres due to the easing of restrictions.

#### **Children's Services**

The number of patients waiting over 9 weeks at the end of February was 302, out of a total of 663 patients waiting. This is a similar position to the end of January. The CAMHS service continues to experience higher than normal staff absence rates and an increase in staffing required to support eating disorder services has led to staff being redeployed to inpatient services.

#### **Community Care**

Quarter 3 direct payments position shows 92% of the target has been delivered by the Trust. Carers' assessment has achieved 73% of the target in Q3 of 21/22.

Day Care services for older people in February have remained similar to January's position and remain below planned rebuild numbers.

#### **HCAIs**

There were 3 CDiff cases recorded in February. Cumulatively this brings the CDiff total to 48 for 2021/22 so far, which is above the target profile of 44.9. There were 3 MRSA episodes in February and the Trust remains above the target profile for the year (6.4) with 11 cases.

There were a further 5 gram negative infections in February bringing the cumulative total of GNB cases so far this year to 83, which means the Trust remains above the target profile for the year of 68.8.

# Performance Summary Dashboard (i)



February 2022

Section	Indicator	Perf.	Ass/var	Section	Indicator	Perf.	Ass/var
Elective Care	OP 9-week waits	17%	F		14-day breast	13%	F (A)
	OP 52-week waits	29,520			31-day	77%	F QA
	OP Cancellations	923	? (a/ha)		62-day	35%	F (A)
	IPDC 13-week waits	16%	(a/so	Unscheduled care	<u> </u>	NT 54% AU 66%	?
	IPDC 52-week waits	5,153			•	NT 48% AU 56%	
	Diagnostic 9-week	57%	(a <sub>0</sub> A <sub>0</sub> o)			NT 993 AU 360	
	Diagnostic 26-week	4,642	E ave			NT 77% AU 62%	
	DRTT (urgent)	73%	E (a/ha)		•	NT 90% AU 91%	
	Diagnostic Endoscopy 9-week 28%			NT 16% AU 11%	? (%)		
	Diagnostic Endoscopy 26-week	2,869	F asse	Mental Health and learning disability	Adult 9-week waits	198 (Dec21)	?
	AHP 13-week wait	8,755	F H		Adult 7-day discharges	98% (Feb21)	F (s/s)

# Performance Summary Dashboard (ii)



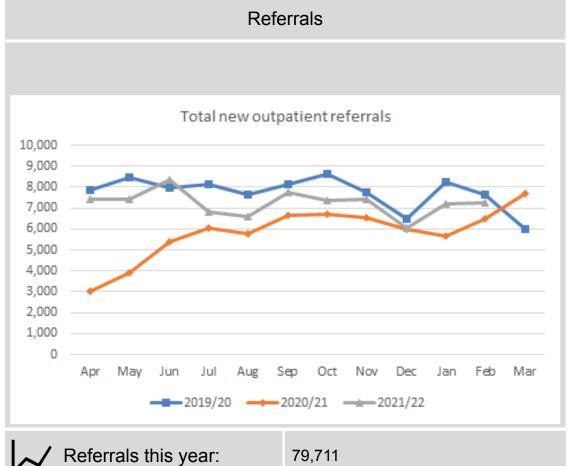
Section	Indicator	Perf.	Ass/var
Mental Health and learning disability	Adult 28-day discharges	1 (Feb21)	F
	Dementia 9-week waits	241 (Dec21)	F
	Psychological therapies 13-week	633 (Jan22)	F +
	Learning disability 7-day discharges	1 (Feb21)	( a) ( a)
	Learning disability 28-day discharges	1 (Feb21)	P (4/%)
Children's services	CAHMS 9-week waits	302	F. H.
	Placement change	86% (Sep20)	
	Adoption	50% (Mar21)	F (A)
HCAIs	CDiff	3	
	MRSA	3	
	Gram -ve	5	
Service User Experience	Complaints replied to within 20 days	63% (Jan)	?
Workforce	Absence rate	7.02% (Jan)	( a) ( a) ( a)

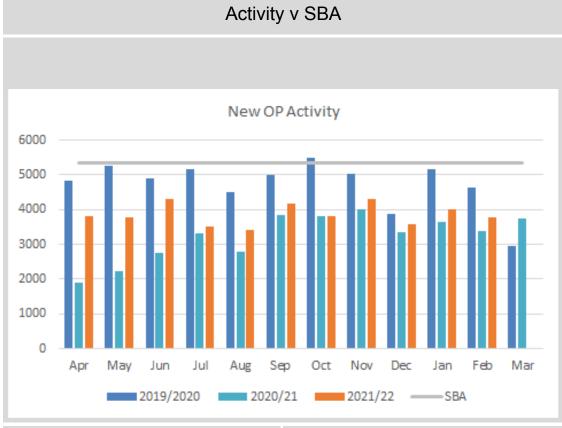
### Icon Key:

1	Assuran	ce		Variation	ſ
?	(P)	F	•	(} (}	(F)
Randomly achieves target	Consistently (P)assing the target	Consistently (F)alling short of the target	Common cause	Special cause of concerning variation	Special cause of improving variation

### Outpatients





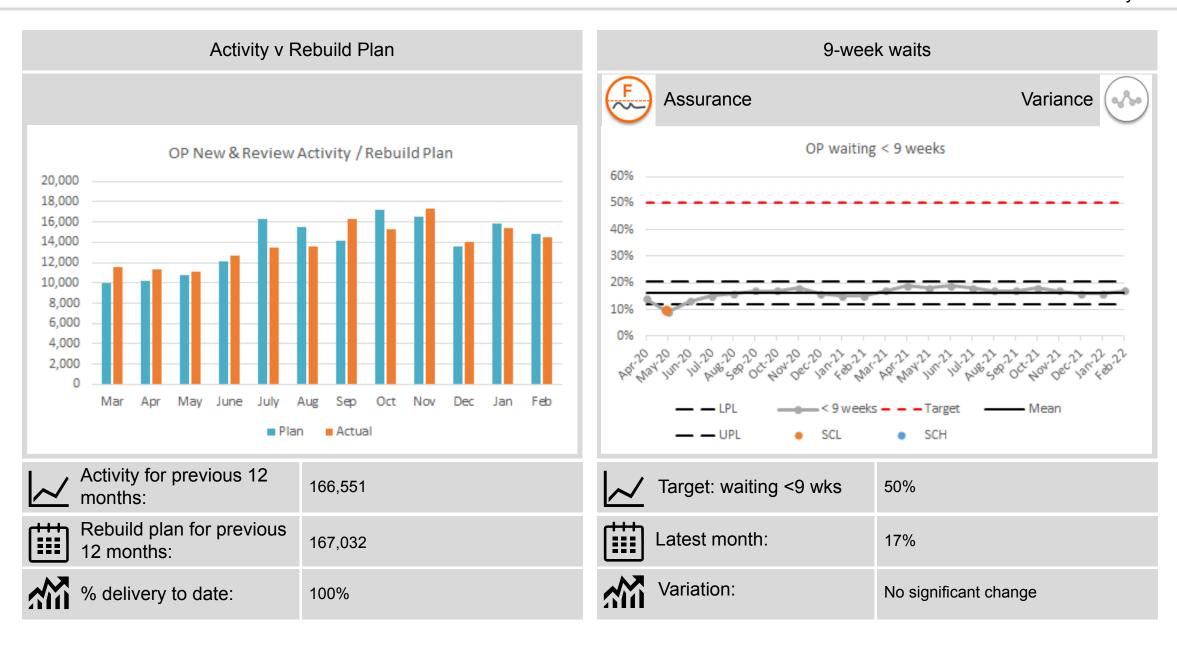


Referrals this year:	79,711
Previous year to date:	62,243
% Change:	28% increase

<u>~</u>	Activity this fiscal year:	42,425
	SBA to date this year:	58,832
<b>***</b>	% delivery to date:	72%

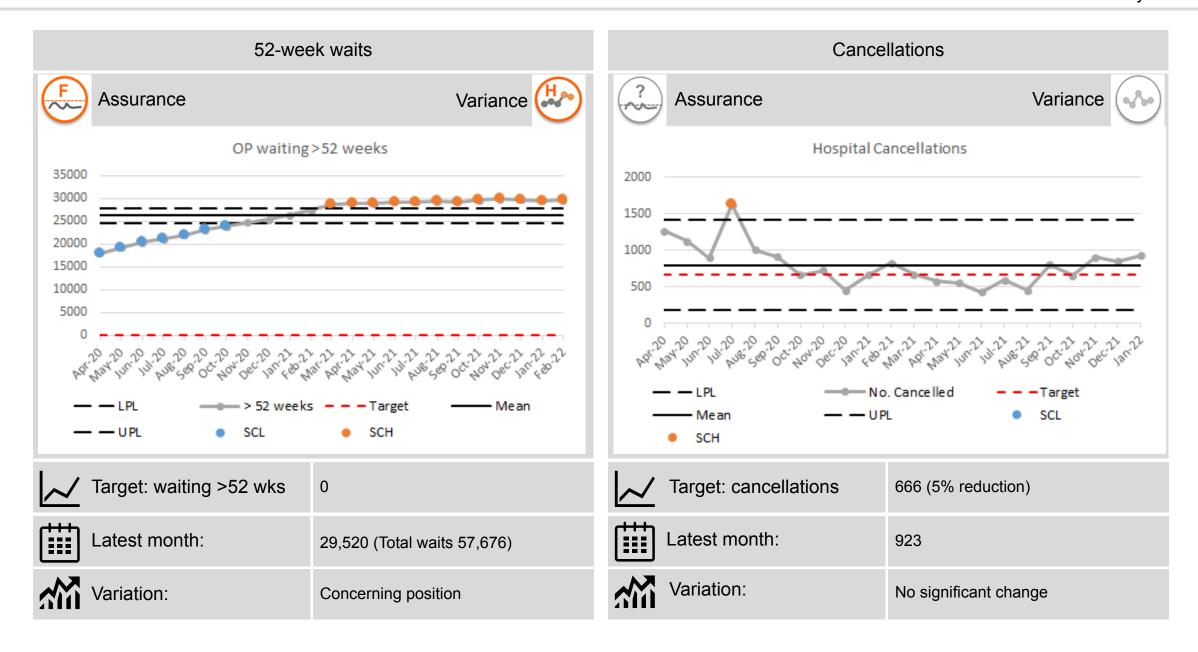
#### Outpatients





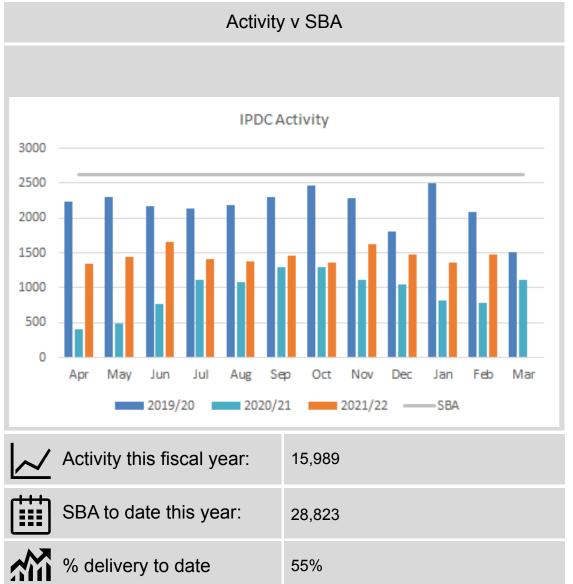
#### Outpatients

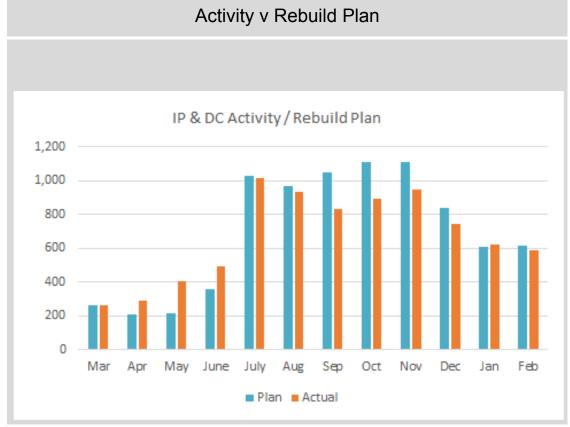




#### Inpatients and Daycases



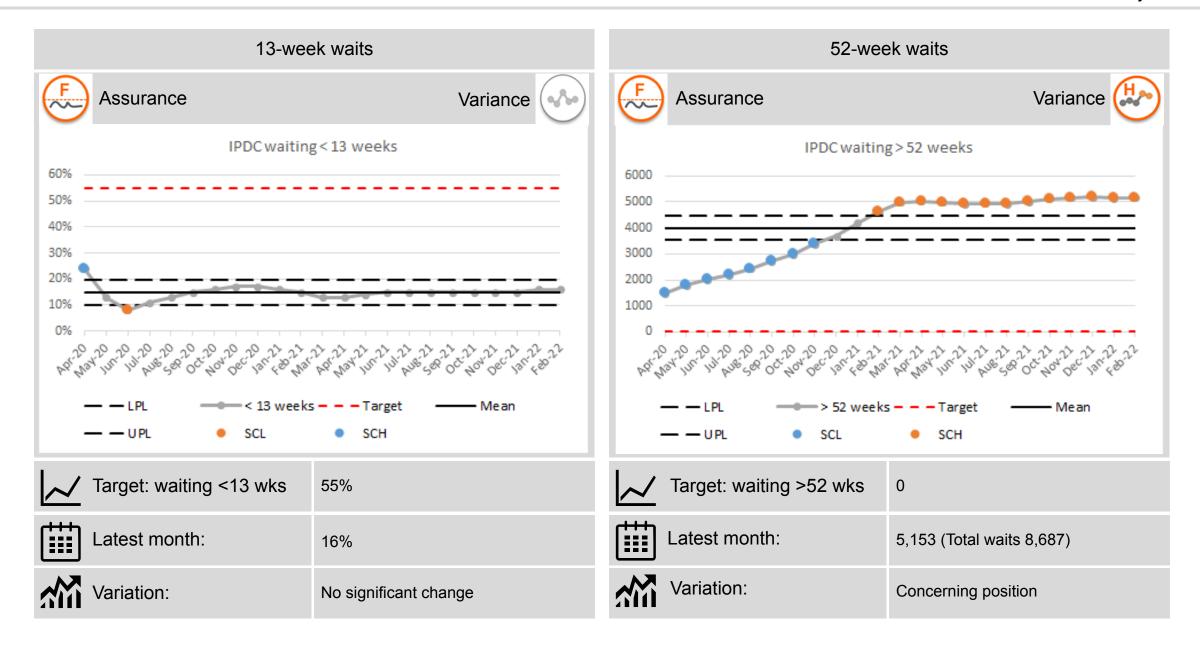




<u>~</u>	Activity for previous 12 months:	8,002
	Rebuild plan for previous 12 months:	8,373
<b>***</b>	% delivery to date:	96%

#### Inpatients and Daycases





#### Diagnostics





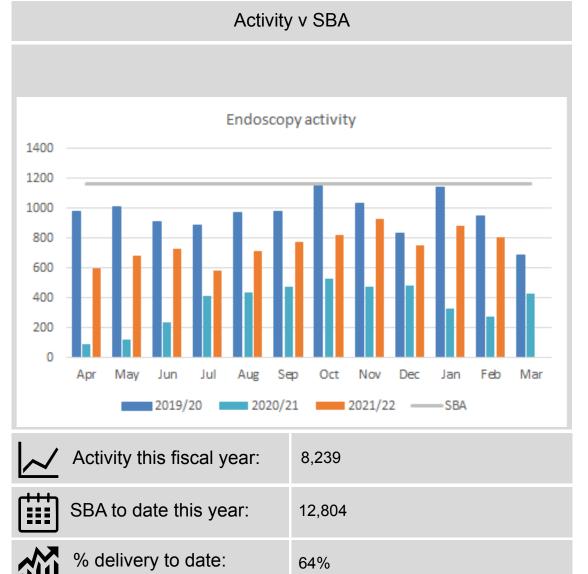
#### Diagnostics

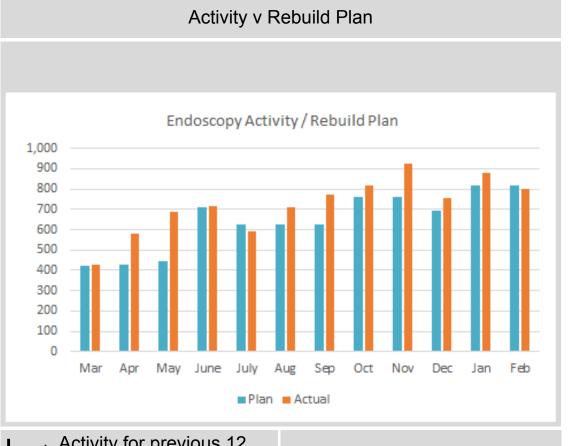




#### Diagnostics - Endoscopy



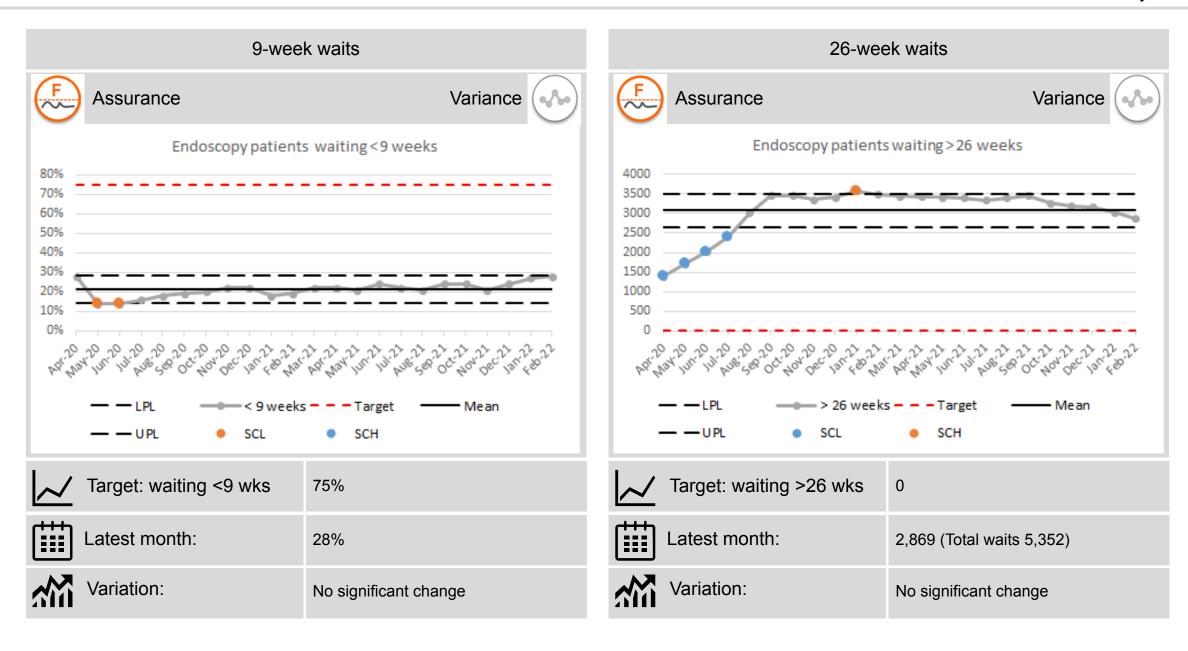




<u>~</u>	Activity for previous 12 months:	8,658
	Rebuild plan for previous 12 months:	7,728
<b>***</b>	% delivery to date:	112%

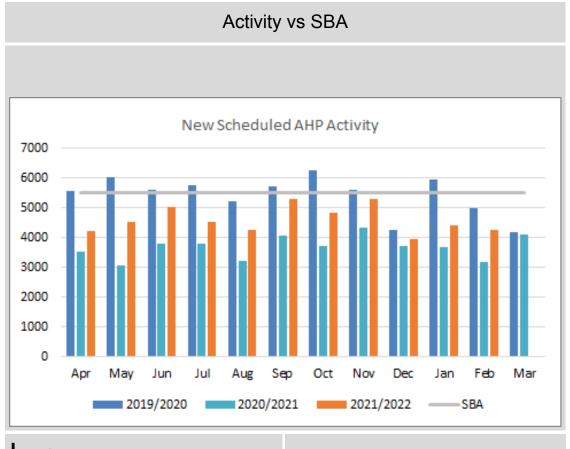
#### Diagnostics - Endoscopy



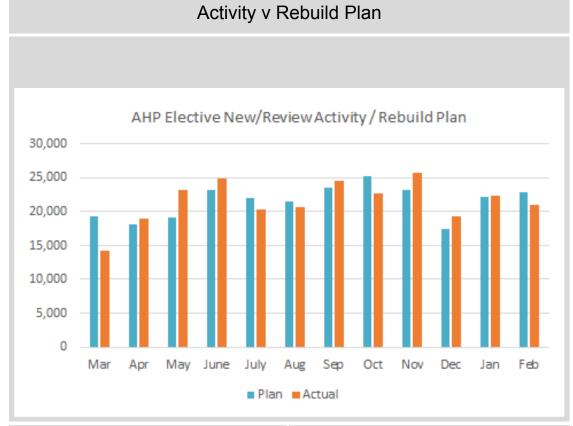


#### **AHPs**





Activity this fiscal year:	50,587
SBA to date this year:	60,522
% delivery to date:	84%



Activity for previous 12 months:	257,902
Rebuild plan for previous 12 months:	257,568
% delivery to date:	100%

#### **AHPs**

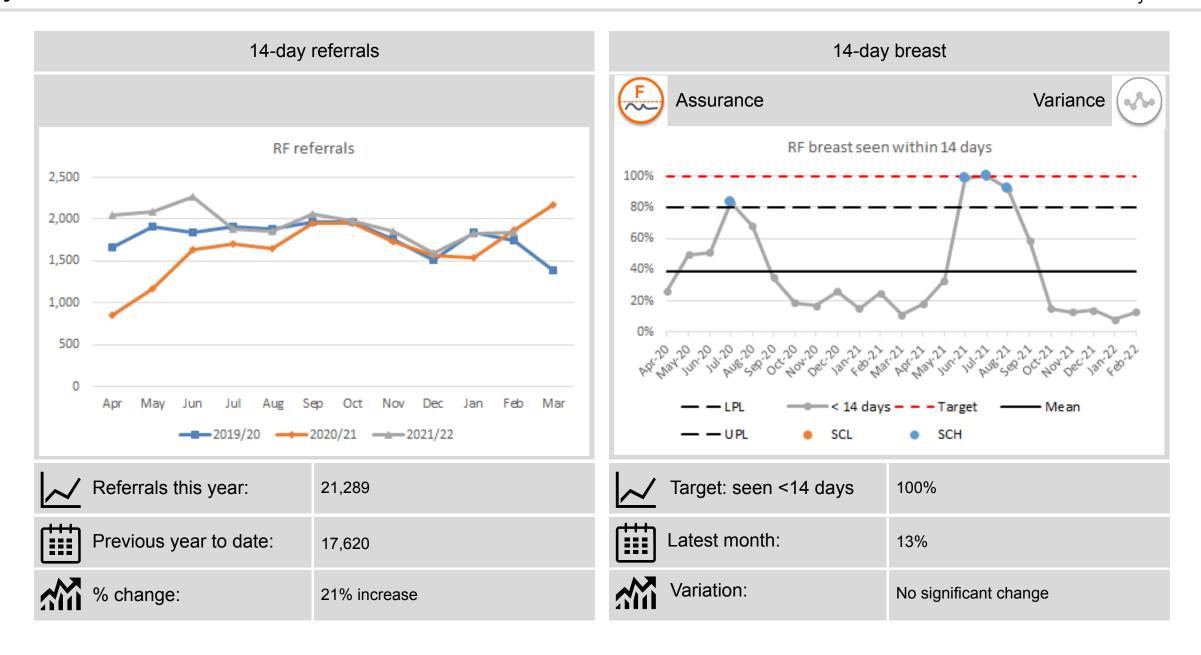




### **Cancer Care**

14-day

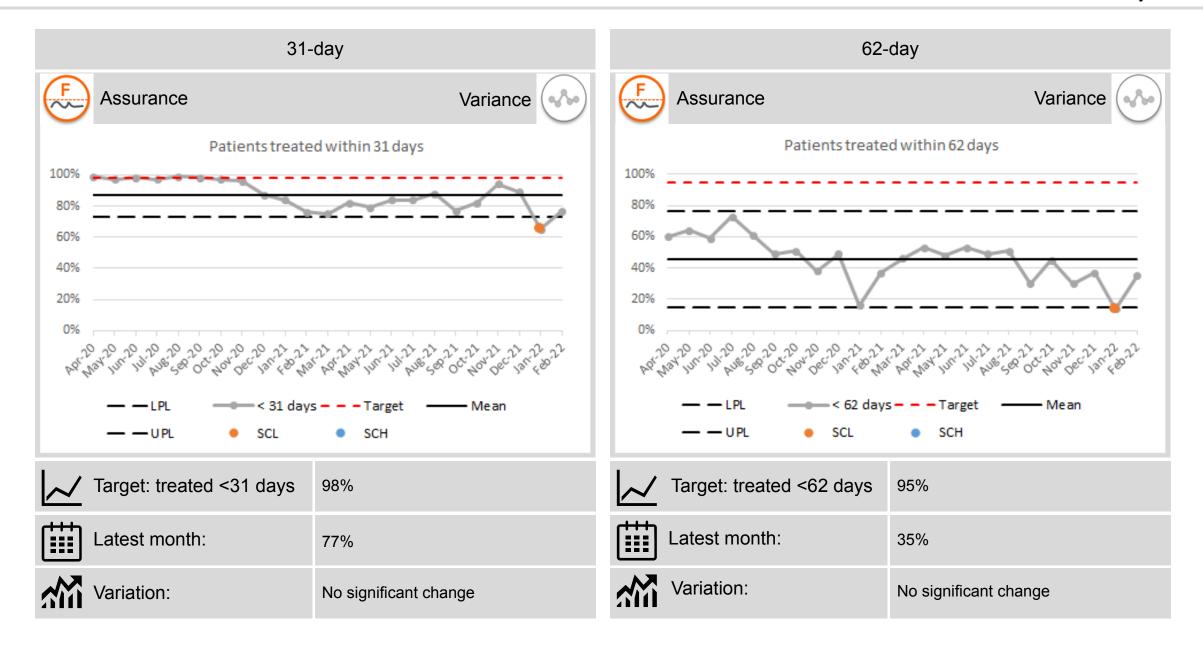




# **Cancer care**

31-day and 62-day





# **Cancer care**

### 62-day by tumour site



62-day

	,	Year to date		
Tumour site	Total	< 62 days	% 62 days	
Breast	152.5	85.5	56%	
Gynae	35.0	8.0	23%	
Haematological	47.5	33.0	69%	
Head/Neck	13.5	2.5	19%	
Lower Gastrointestinal	105.0	21.0	20%	
Lung	36.0	14.5	40%	
Other	13.5	2.5	19%	
Skin	150.0	68.0	45%	
Upper Gastrointestinal	82.5	7.5	9%	
Total	577.5	242.5	42%	

Target: treated <62 days	95%
Year to date:	42%

Cancer Services Reset

#### % Performance

Target	Mar - Feb Plan	Mar - Feb Actual	Variance
14 day	32%	39%	7%
31 day	77%	78%	1%
62 day	45%	38%	-7%

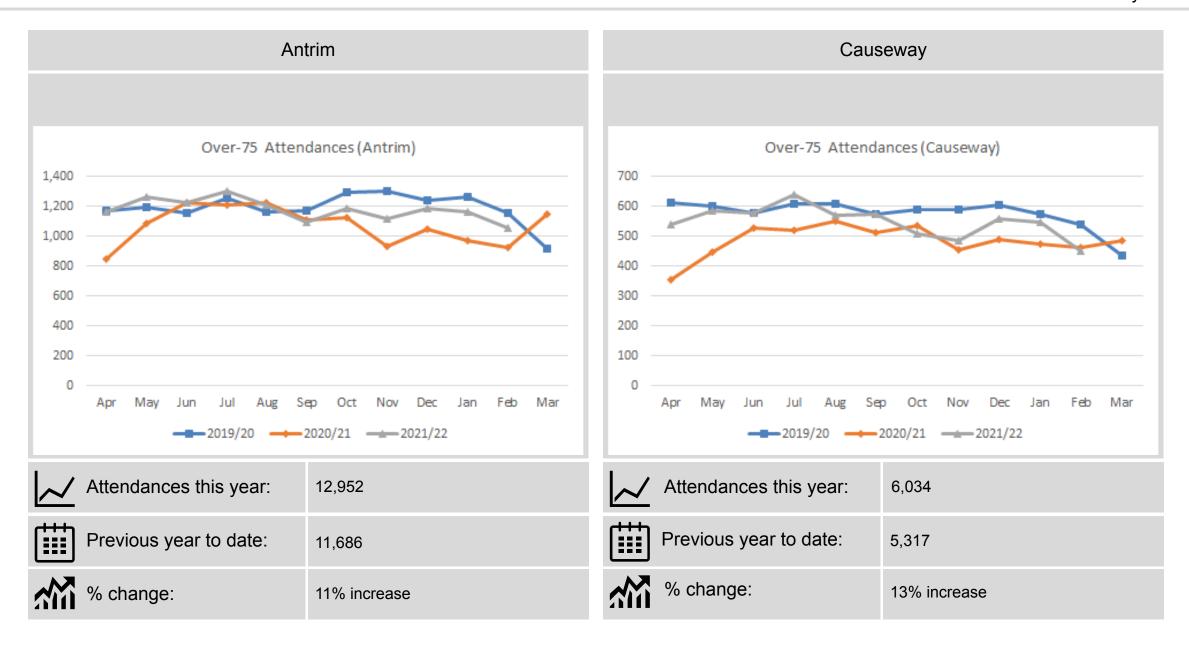
#### ED attendances





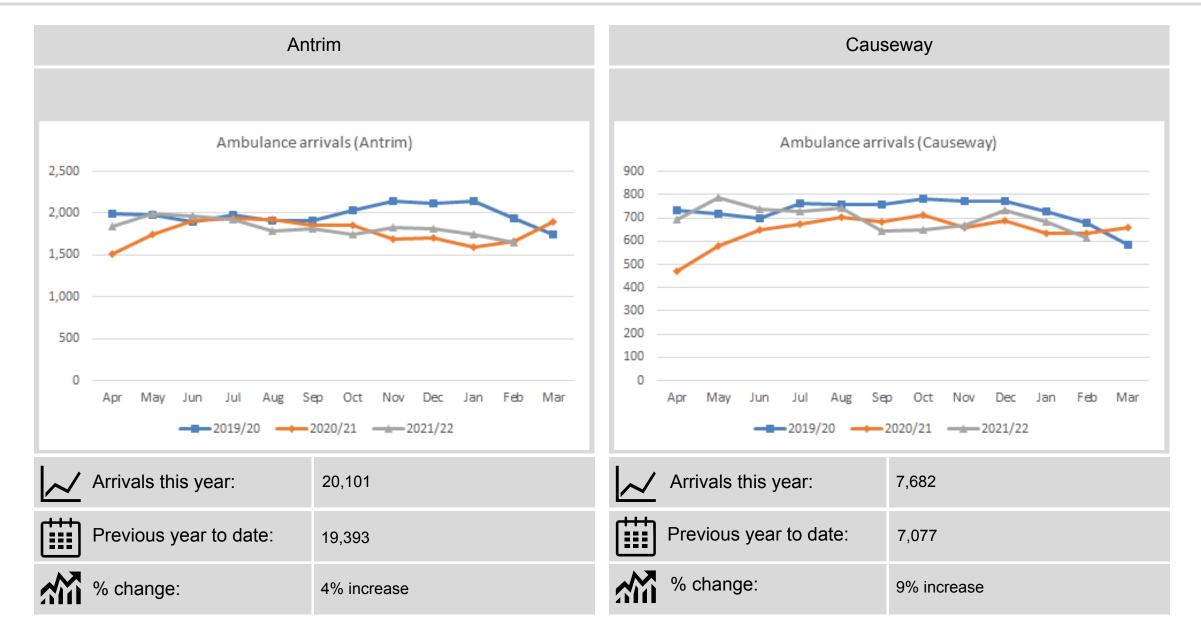
#### Over-75 attendances





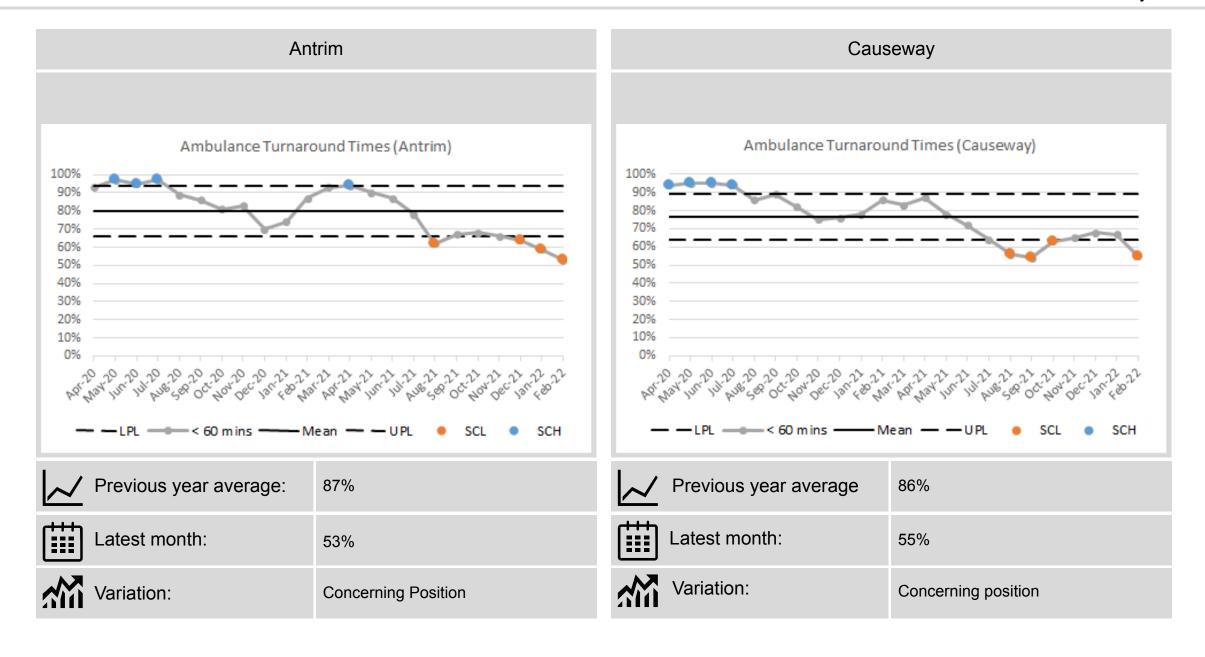
#### Ambulance arrivals





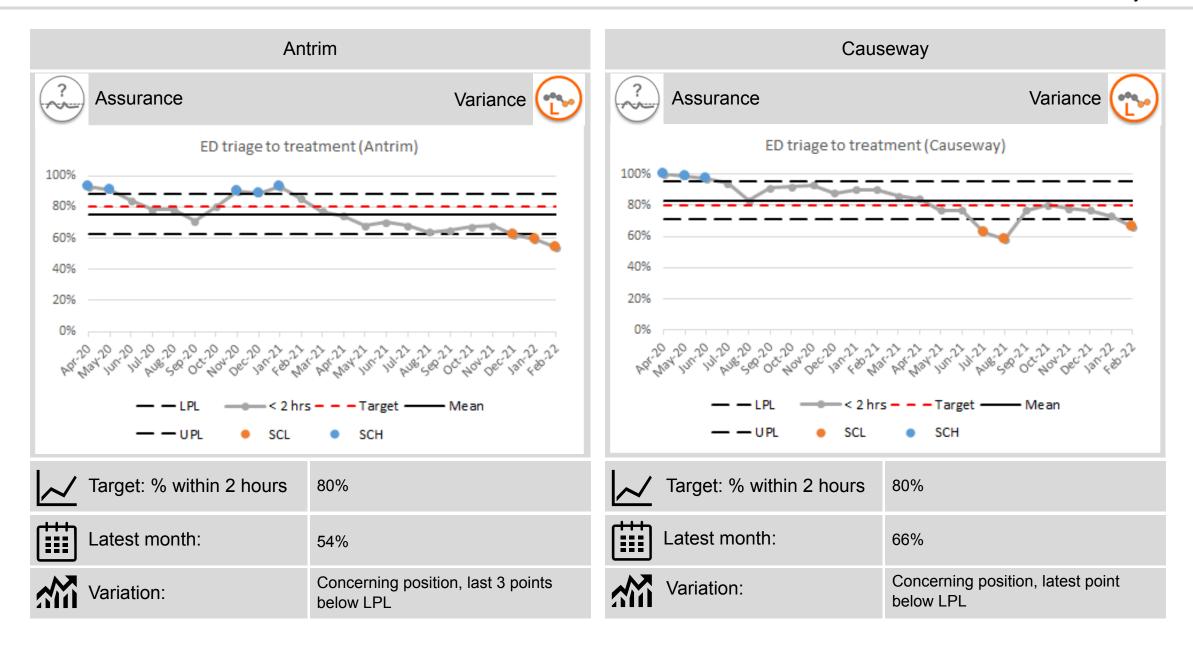
#### Ambulance turnaround within 60 minutes





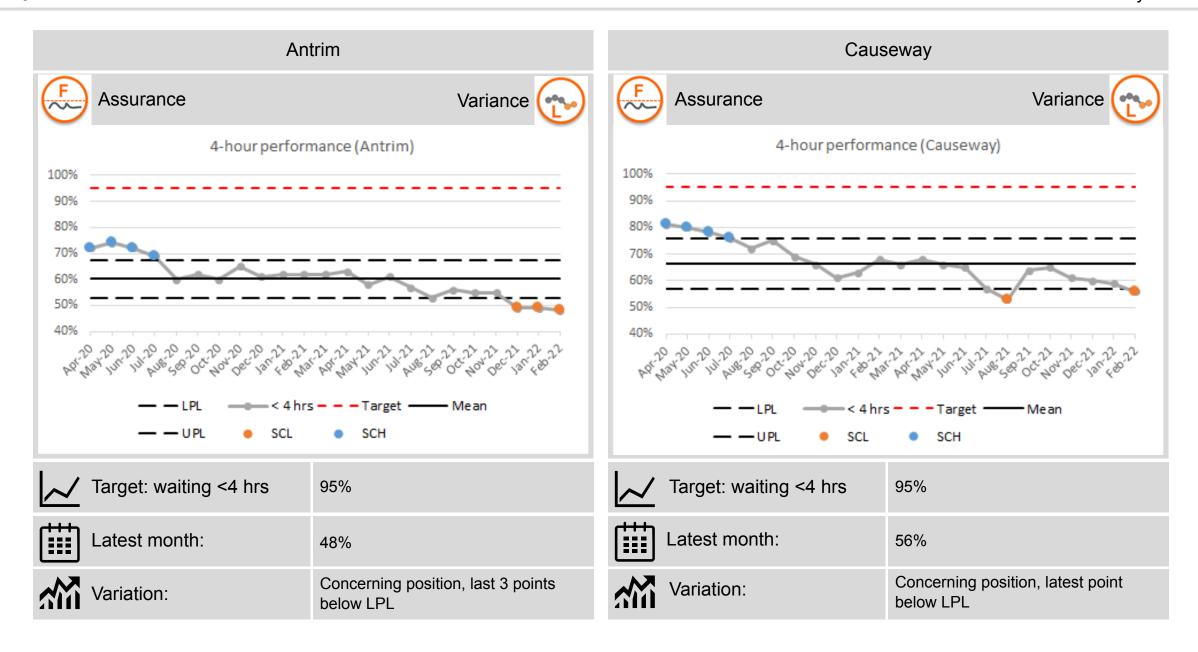
#### Triage to treatment





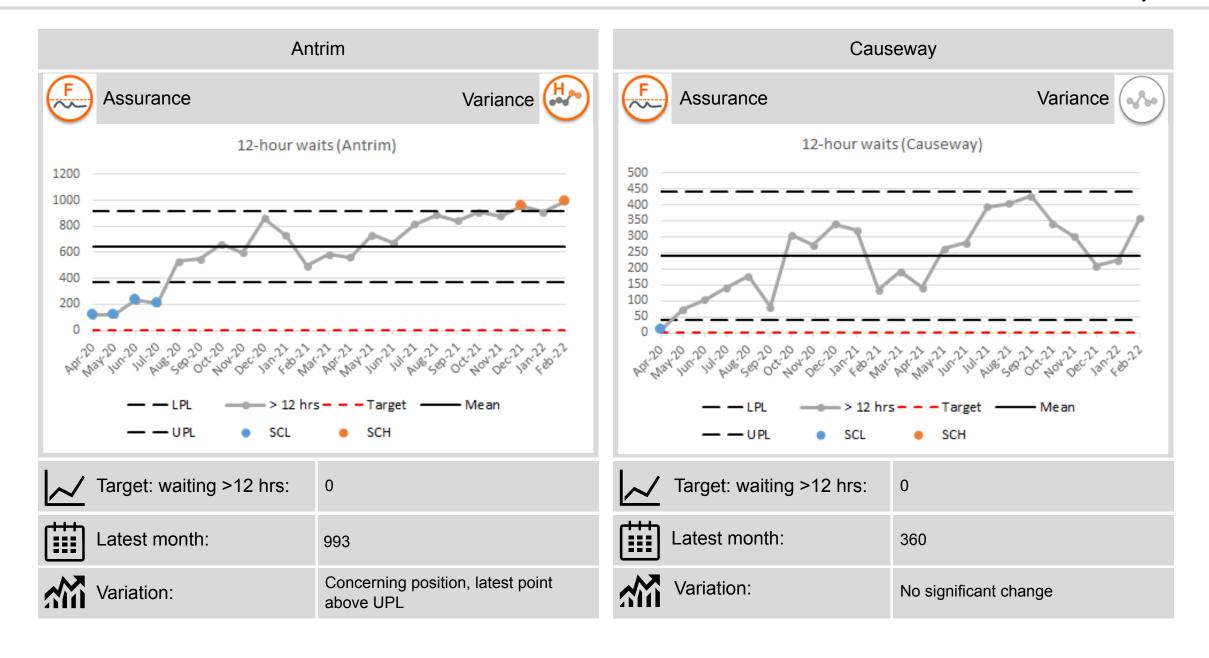
#### 4-hour performance





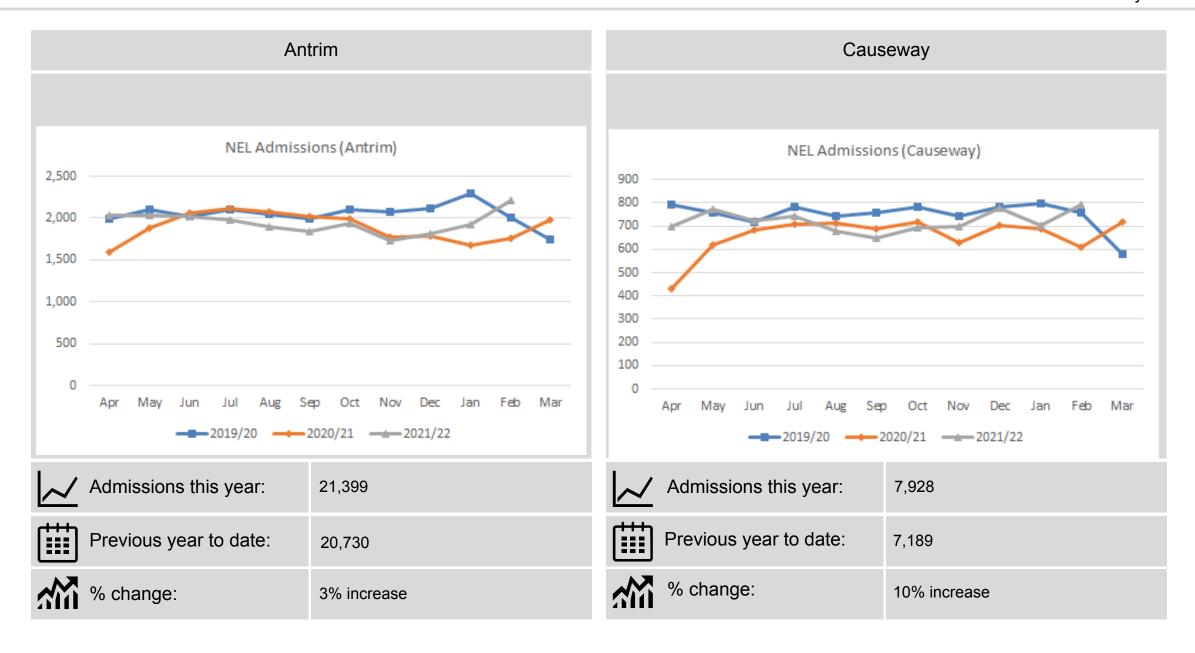
#### 12-hour performance





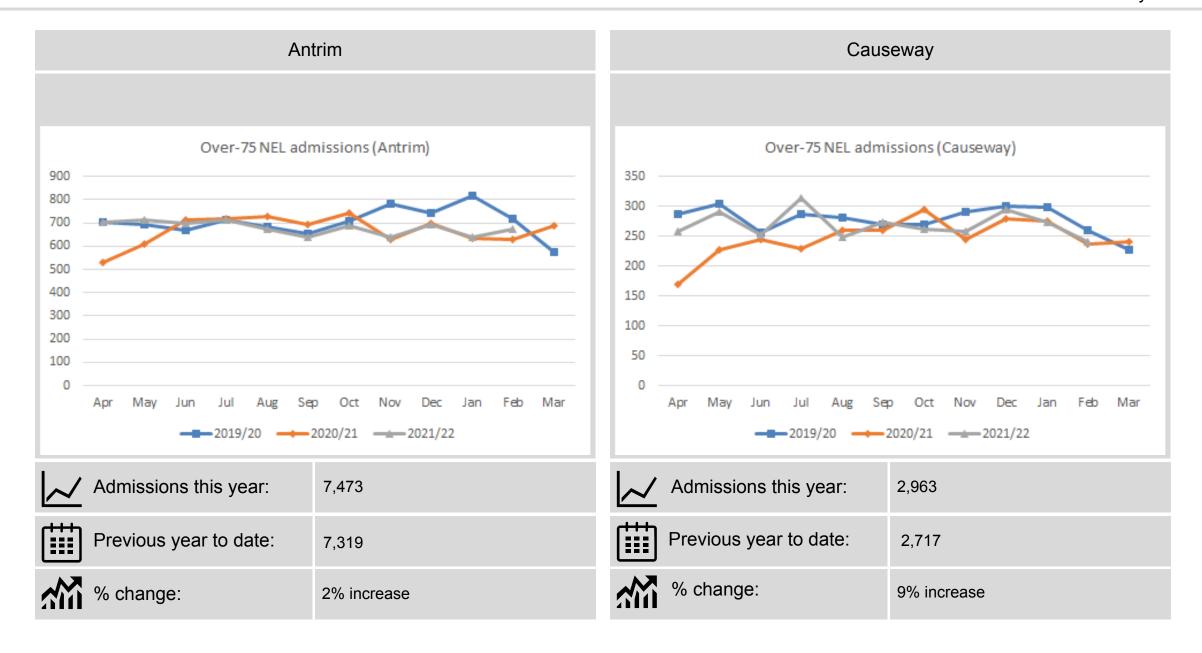
#### Non-elective admissions





#### Over-75 admissions





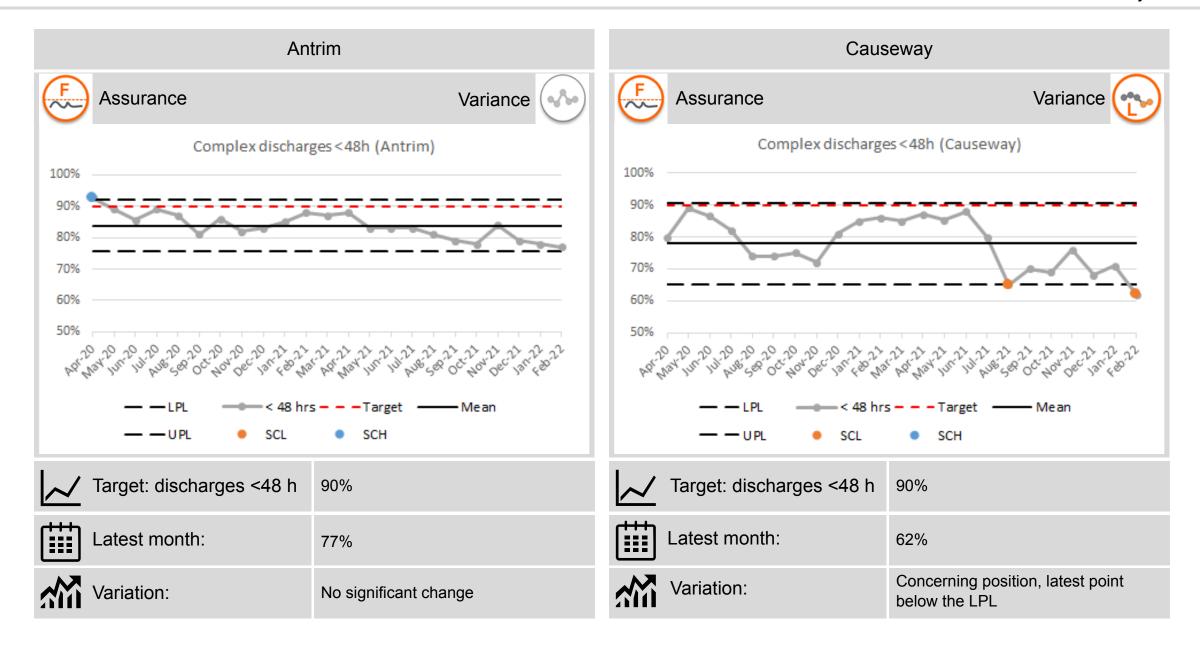
#### **Emergency Readmissions**





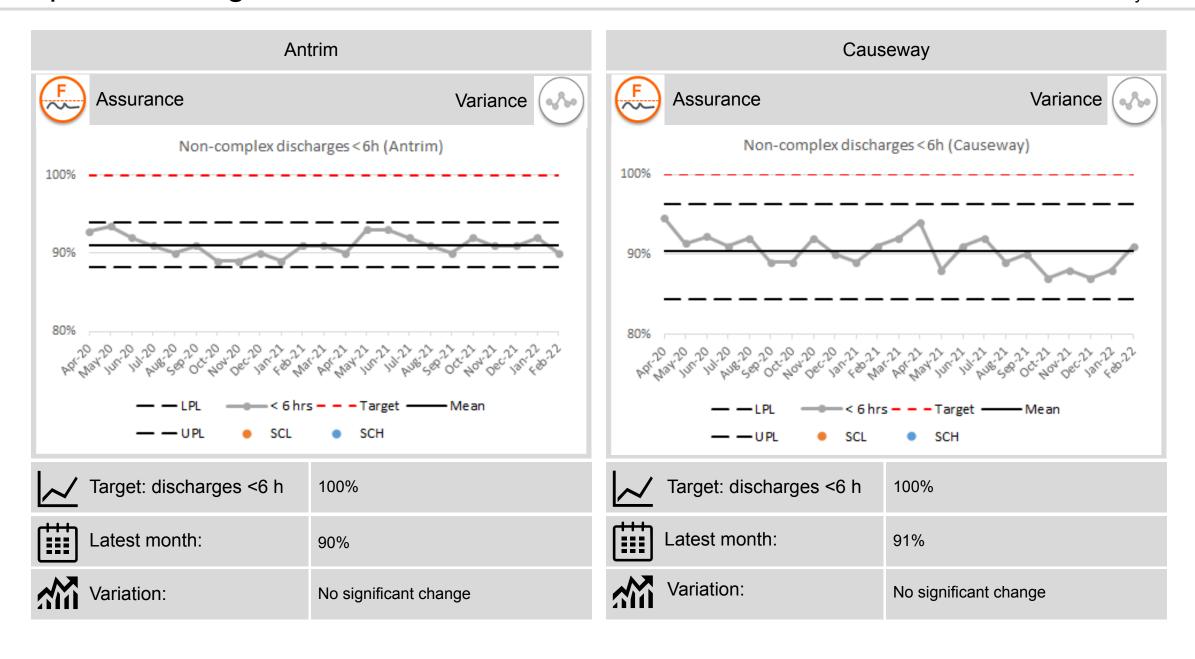
#### Complex discharges





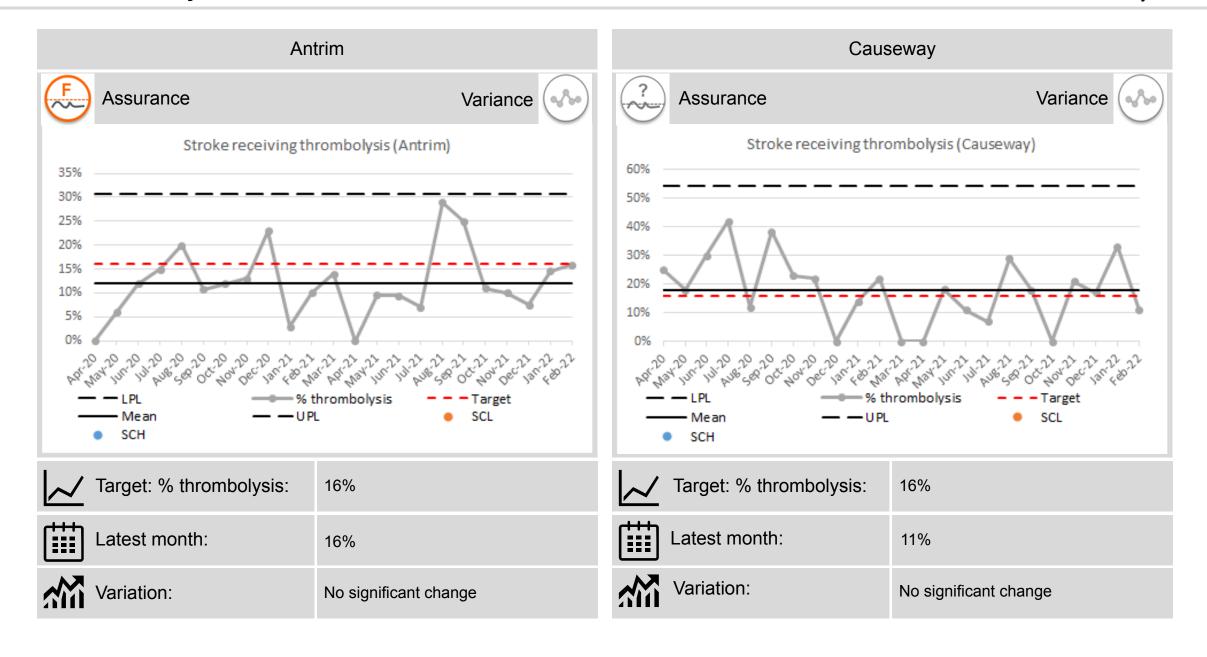
#### Non-complex discharges





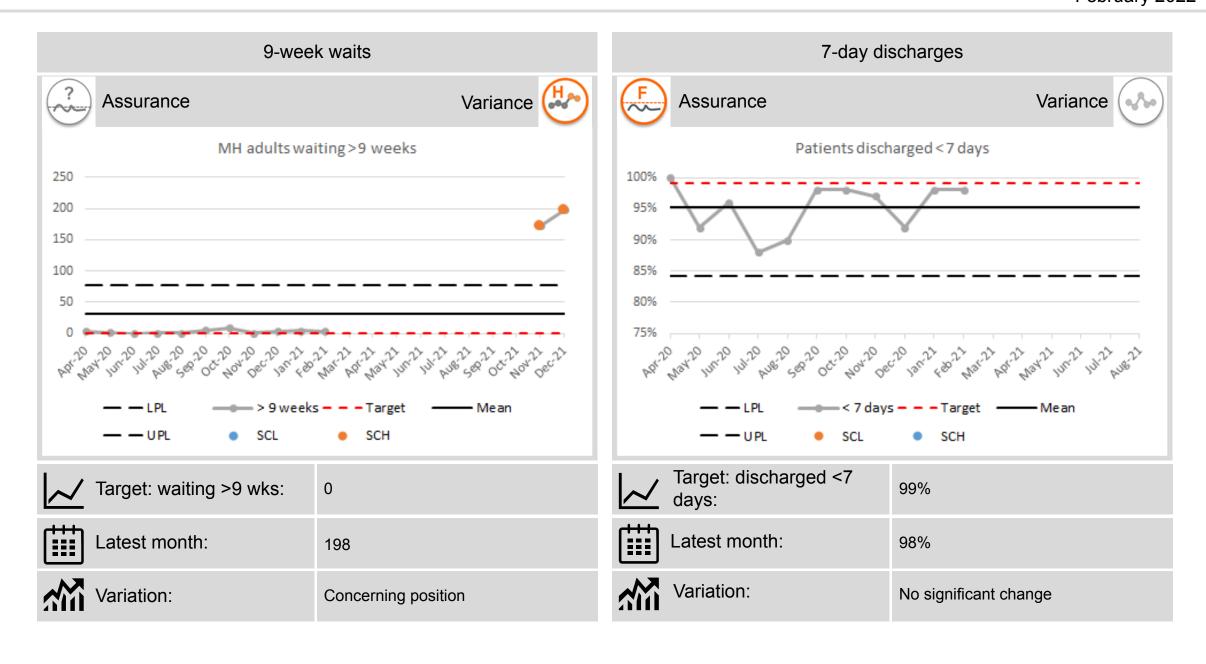
#### Stroke - Thrombolysis





Adult mental health services

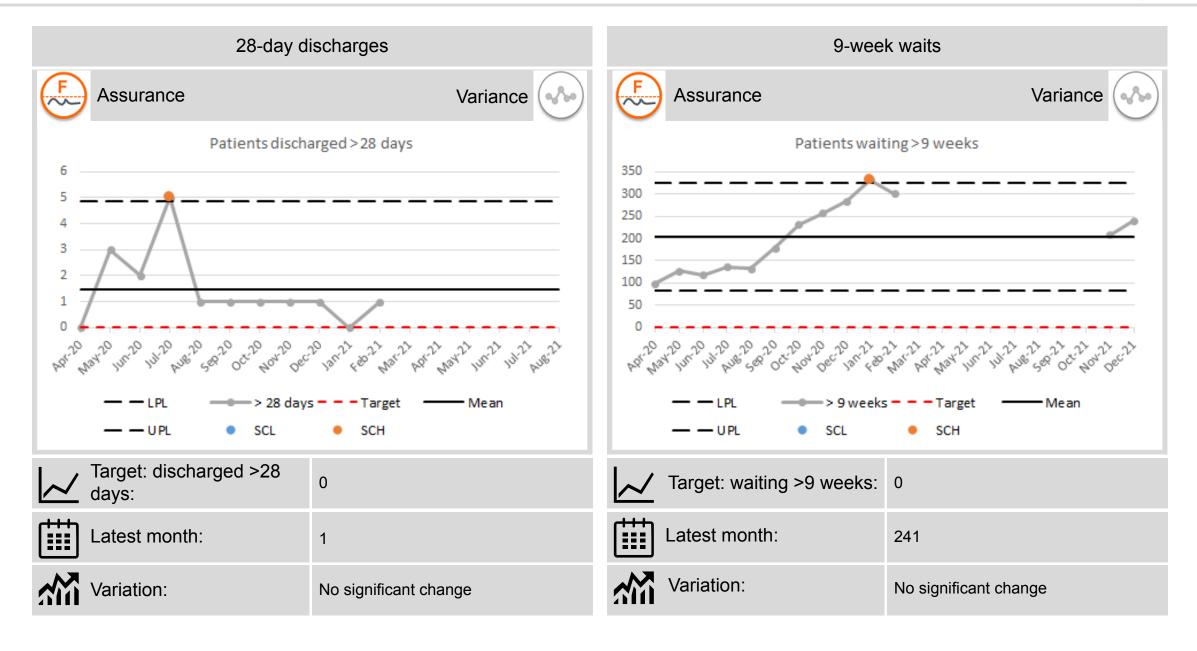




Adult mental health services

Dementia

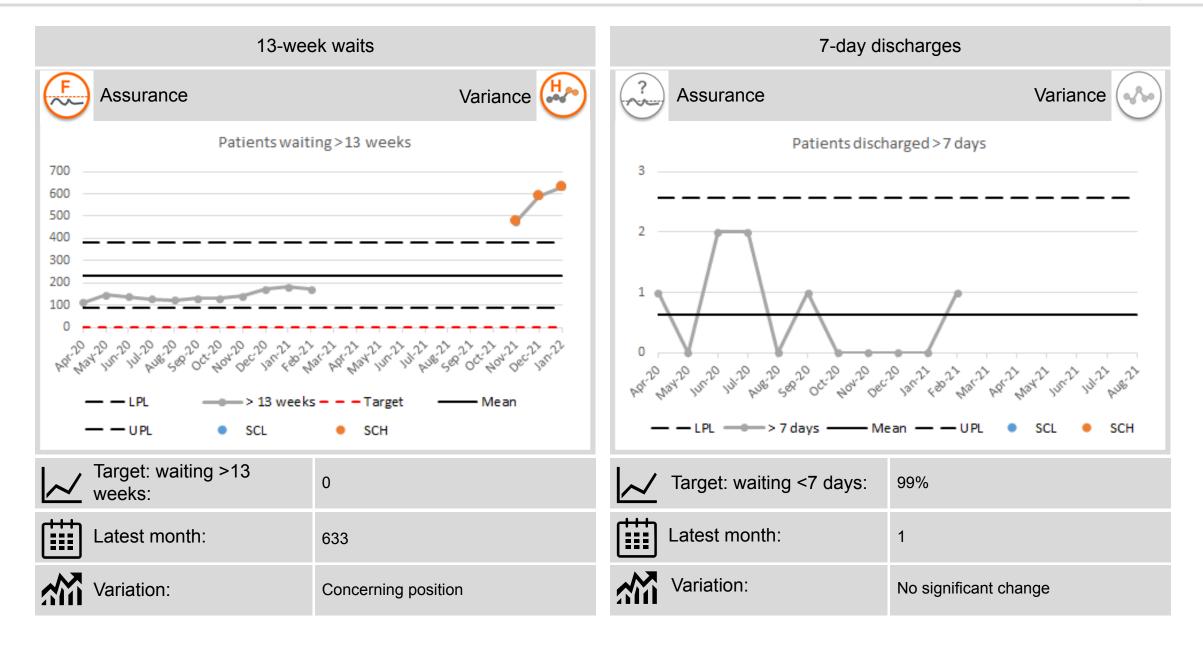




Psychological therapies

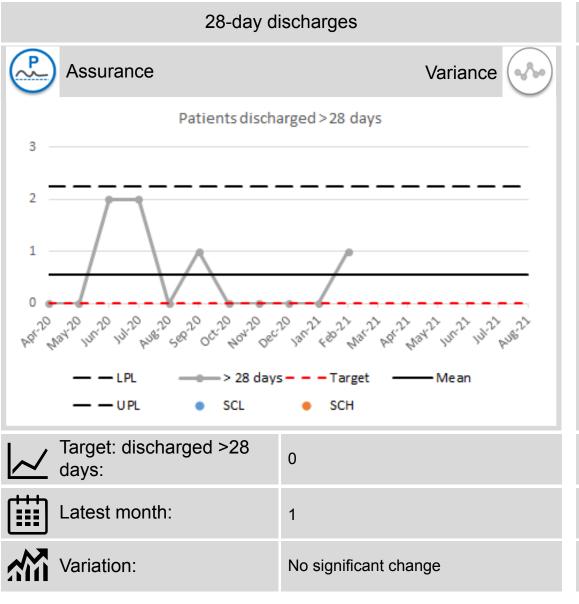
Learning disability

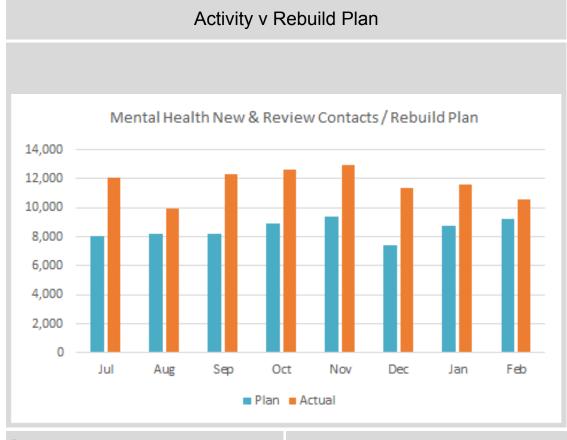




Learning disability



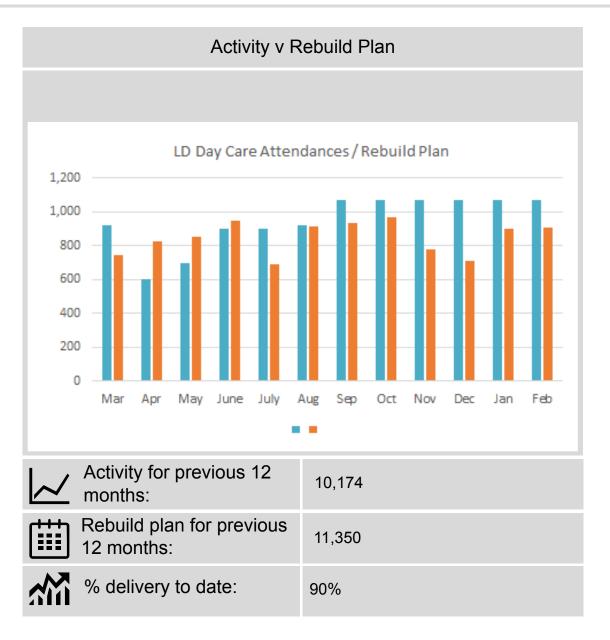




Activity this year:	93,372 (2020/21)
Rebuild plan to date this year:	68,167 (2020/21)
% delivery to date:	137%

Learning disability - Day Care

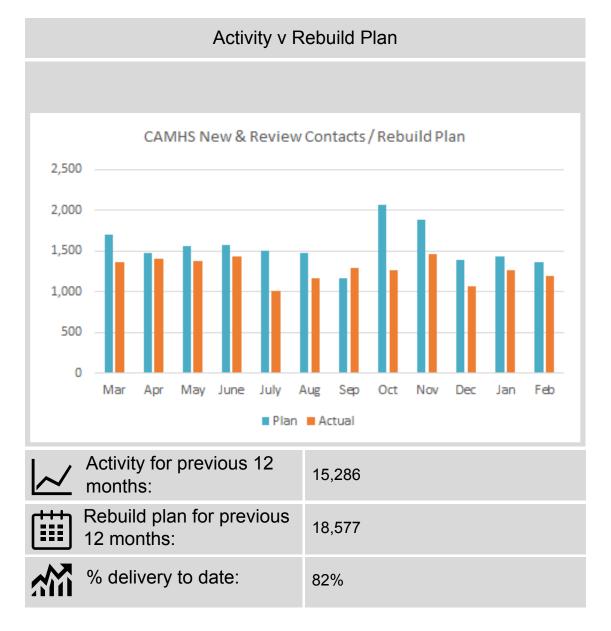


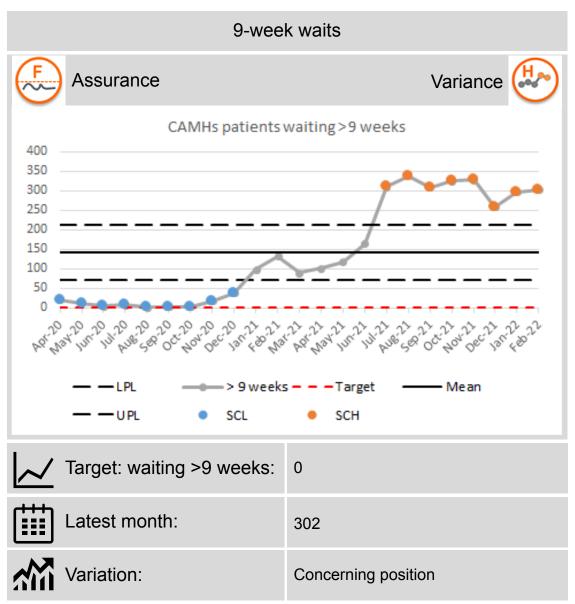


### Children's services

#### **CAMHS**





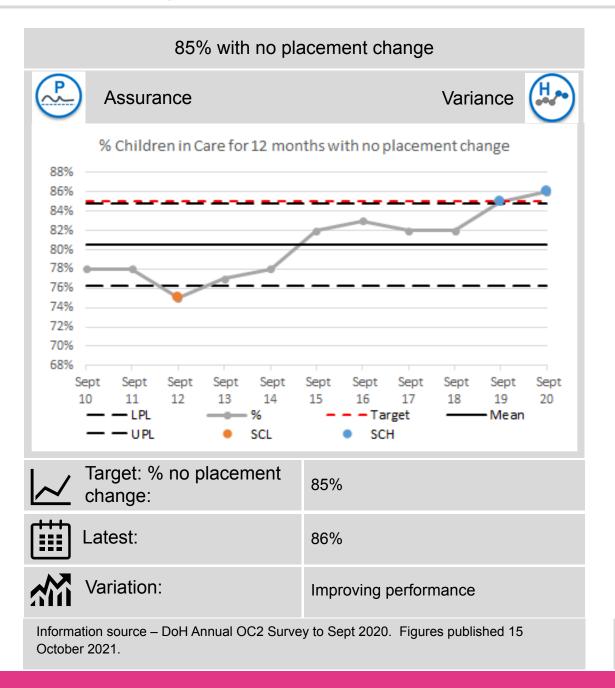


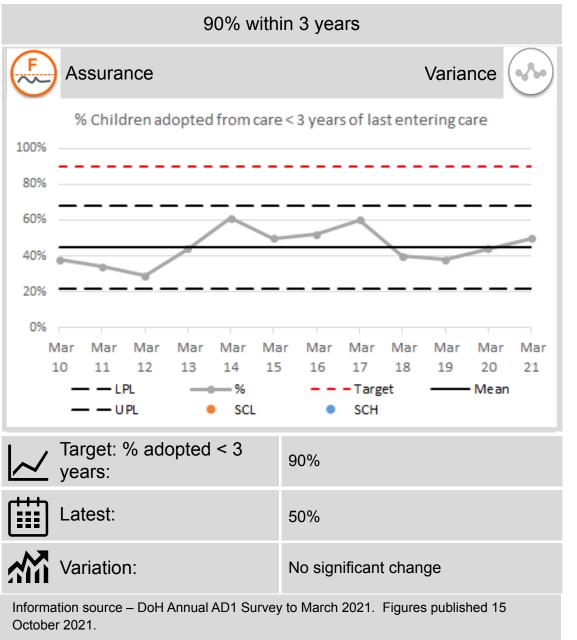
### Children's services

#### Placement change

#### Adoption





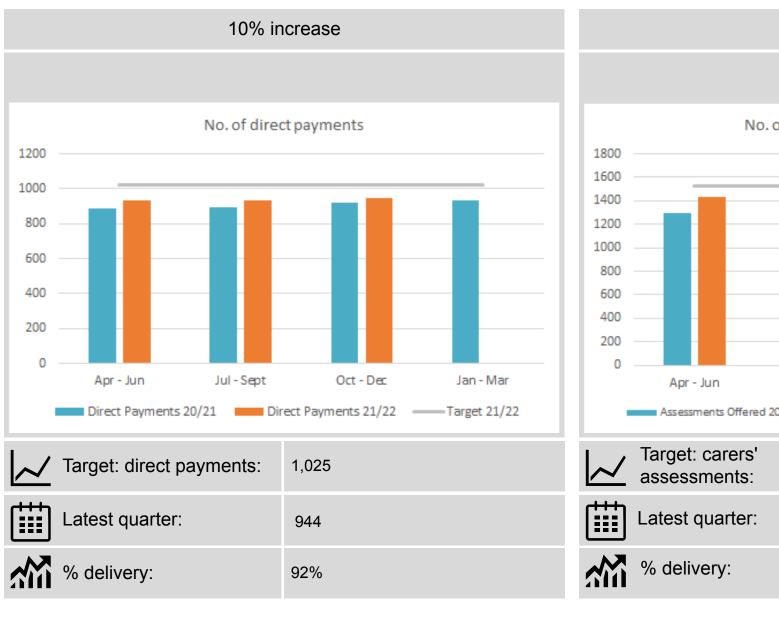


# **Community Services**

### Direct payments

#### Carers' assessments





10% increase				
	No	. of carers ass	essment offered	
1800 —				
1600 — 1400 —				
1200 —				
1000 —				
800 — 600 —				
400 —				
200 —				
0 —	Apr - Jun	Jul - Sept	Oct - Dec	Jan - Mar
Assessments Offered 20/21 Assessments Offered 21/22 ——Target 21/22				
<u>~</u> ₹	arget: carers'		1,531	
L L	atest quarter:		1,121	

73%

# **Community Services**

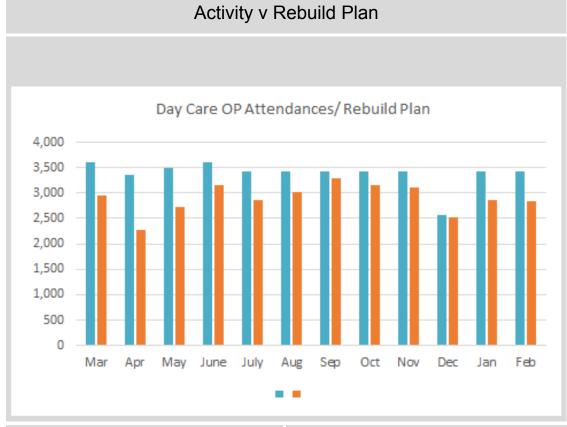
Short breaks

#### Day Care





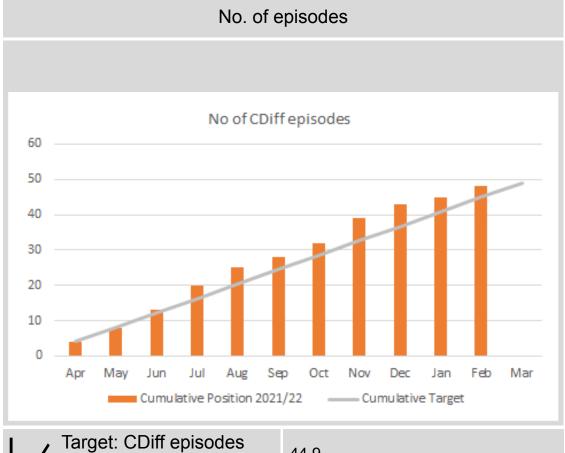
Target: short breaks	225,161
Latest quarter:	186,736
% delivery:	83%

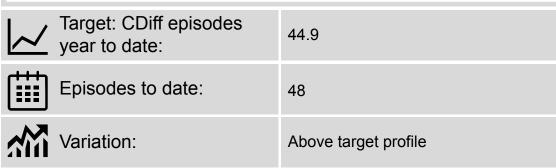


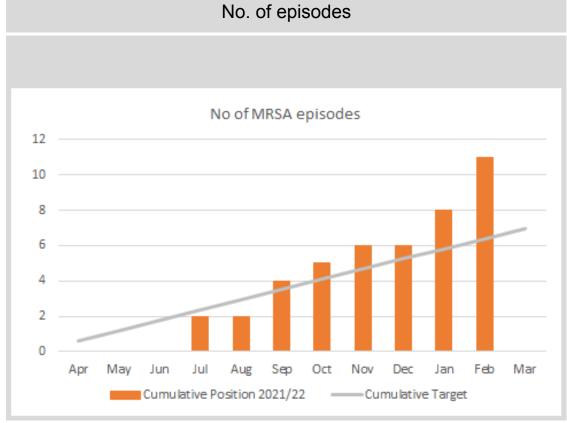
Activity for previous 12 months:	34,811
Rebuild plan for previous 12 months:	40,544
% delivery to date:	86%



#### **MRSA**

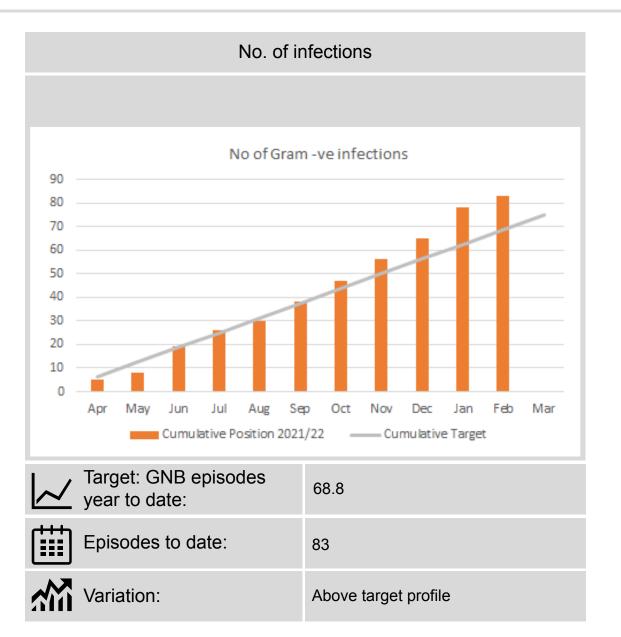








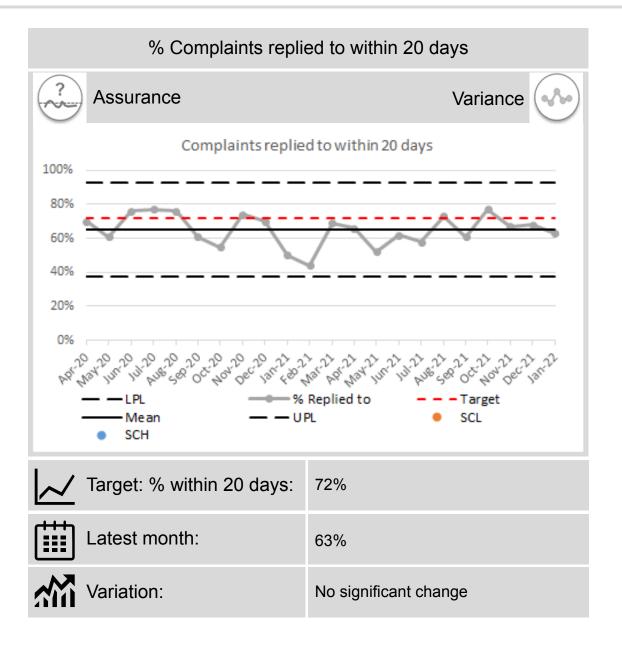




# **Service User Experience**

### Complaints





### Workforce

#### Absence



