

## **TRUST BOARD PERFORMANCE REPORT 2021/22**

Prepared and issued by Performance and Information Services

2<sup>nd</sup> September 2021

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## Context

The Phase 6 September 2021 Service Delivery Plan has been submitted at the end of August 2021. The plan was prepared on the basis that the Trust would continue to run in a steady state during September 2021, enabling incremental rebuild to continue. There are a number of factors however which would indicate that these projections are at high risk, particularly within hospital services. More generally the service delivery will be impacted due to the increasing levels of staff isolating, the need to protect emergency and crisis services, and the requirement to respond to Surges across the system. Therefore, the September Service Delivery Plan has been submitted with caveats to take account of these issues.

During July 2021 whilst most service areas have continued to grow in comparison to pre-pandemic levels delivery across some areas are showing a reduction on the June 2021 position due to the most recent COVID-19 Surge 4. In hospital services, Inpatients have seen a reduction from June 2021 as the service was scaled back to support ICU and respiratory wards in our acute hospitals and the increasing staff isolating. Community services have also been significantly impacted with both AHP and Mental Health Services experiencing workforce issues COVID-19 and Non-COVID19 related sickness.

## Acute Services

### Cancer Care

The number of red flag referrals received for all suspect cancer tumour sites during July 2021 resulted in a 12% increase when compared to July 2019. The increase in red flag referrals is particularly evident in skin [77%], lung [35%], gynae [26%] and urology [23%] suspect cancer tumour sites.

During July 2021, the patient activity delivered within the cancer pathways when compared to July 2019 was 100% of breast 14 day pathway, 74% on 31 day pathway and 101% on 62 day pathway.

#### 14-Day Breast Pathway

During July 2021, of the 245 patients seen, 99.6% were seen within 14 days of referral and 1 patient waited >14 days. The service is showing slight reduction in performance from 1-23<sup>rd</sup> August 21 with 92% seen within 14 days of referral and 11 patients waiting >14 days with a longest wait of 16 days. The improving position in the Breast Service will be impacted by annual leave and inability to undertake additional clinics during August and will continue to impact moving into September 2021.

#### 31 Day Pathway

During July 2021, of the 115 patients treated, 97% received their first definitive treatment within 31 days of a decision to treat and 3 patients waited >31 days.

#### 62 day Pathway

During July 2021, of the 71.0 treated, 65% received their first definitive treatment within 62 days of referral and 25.0 (29 patients) waited >62 days.

The 62 day pathway continues to be challenged by the reduced outpatient capacity, access to surgery, endoscopy, TP Biopsy, oncology resource and capacity for tracking.

### Elective Care

A revised Waiting List Initiative (WLI) plan has now been developed which covers both Quarter 3 and Quarter 4. The total cost of the plan is £18.5m which will deliver additional in-house and independent sector activity across new and review Outpatients, Inpatient and Day Case, Echoes, Scopes and Imaging diagnostics, Endoscopy, AHPs, Psychological Therapies, Childrens Autism and Dementia Services. This plan includes the Orthopaedic Independent Sector plan, some of this capacity may be made available Regionally.

### Inpatients and Daycases

During July 2021, the Trust delivered 76% (46%IP & 86%DC) of the level of activity that was delivered during July 2019 indicating good progress to attaining the pre-pandemic level of delivery.

At the end of July 2021 the total inpatient & day case waiting list has grown to 22,947 patients, reflecting a 13% (2,671) increase from April 2020, and 56% of these patients are now waiting >52 weeks compared to 36% at the end of April 2020.

During July 2021, Phase 6 Service Delivery Plans, the Trust under-delivered against plan with 307 Inpatient treatments against a predicted 449 and over-delivered against plan for Day Cases, with 1,823 delivered against a predicted 1,358.

This for the most part has been due to the services scaled back to support ICU and respiratory wards in our acute hospitals and the increasing staff isolating.

### Outpatients

During July 2021, the Trust delivered 70% (66% New & 73% Review) of the level of activity that was delivered during July 2019.

As referrals have started to increase, during July 2021 the Trust received 85% of the consultant led referrals that were received during July 2019, indicating demand has now largely recovered. During April – July 2021 red flag referrals continue to increase each month, there is a slight increase in urgent referrals and routine referrals remain lower when compared to April – July 2019.

At the end of July 2021 the Outpatients waiting list has grown to 52,822, reflecting a 28% (11,642 patients) increase from April 2020. 49% of these patients are now waiting >52 weeks compared to 36% at the end of April 2020.

During July 2021, the Trust delivered 3,450 new outpatients against a predicted 3,403 (93%). There were 2,999 face to face appointments delivered against a predicted 2,871 and 451 virtual appointments delivered against a predicted 532.

7,637 review outpatients were delivered against a predicted 8,058. There were 5,386 face to face appointments delivered against a predicted 5,202 and there were 2,251 virtual appointments delivered against a predicted 2,856.

Both new and review overdelivered on face to face appointments and under-delivered in virtual appointments indicating a shift toward resumption of face to face appointments.

### Endoscopy

During July 2021, the Service are experienced workforce issues with Nurse Endoscopist vacancies due to maternity leave and annual leave. Endoscopy capacity is also reduced to allow for Infection prevention and control measures and the need for the service to downturn after Aerosol Generating Procedures (AGPs).

During July 2021 the Trust delivered 545 endoscopies against a predicted 500 achieving the target.

During July 2021, the Trust delivered 65% of the level of activity that was delivered during July 2019.

At the end of July 2021 the total endoscopy waiting list has grown to 5,224 patients, reflecting a 39% increase from April 2020. 49% of these patients are now waiting >52 weeks compared to 6% at the end of April 2020.

## Diagnosics

During July 2021, Phase 6 Service Delivery Plans, the trust delivered 7,106 diagnostic imaging tests for 5 modalities against a predicted 7,096 and 89% of the activity that was delivered during July 2019. The Trust delivered 534 Echo's against a predicted 605 and 61% of the activity that was delivered during July 2019, the service experienced workforce challenges during the month.

## Unscheduled Care

The number of patients attending ED at Altnagelvin and SWAH has continued to grow and whilst the 4 hour and 12 hour performance has deteriorated, EDs and wider hospital flow remains affected by the maintenance of COVID-19 pathways in our hospitals.

### **Altnagelvin Hospital:**

During July 2021, ED attendances decreased slightly by -2% on June 2021 attendances. 40% of patients were treated and admitted or discharged within 4 hours and 817 patients waited >12 hours. The conversion of ED attendances to admission was 18% of the total patients seen in ED, there was a 3% increase in Adult Unscheduled admissions and the overall average length of stay increased by 0.43 days when compared to June 2021.

91% of Complex Discharges were discharged within 48 hours and 10 waited >7 days.

### **South West Acute Hospital:**

During July 2021, ED attendances continued to increase with a 0.2% increase on June 2021 attendances. 55% of patients were treated and admitted or discharged within 4 hours and 310 patients waited >12 hours. The conversion of ED attendances to admission was 18% of the total patients seen in ED, there was a 12% increase in Adult Unscheduled admissions and the overall average length of stay increased by 0.94 days when compared to June 2021.

67% of Complex Discharges were discharged within 48 hours and 23 waited >7 days.

## Community Services

### Adult Mental Health

At the end of July 2021, access to this service area has deteriorated with 122 people waiting more than 9 weeks, 39% increase compared to the previous month. The total number waiting has decreased by 4% at the end of July 2021 reflecting a marginal reduction in new referrals received during the month. Although the overall total number of referrals received reduced, 41% of these referrals were emergency and/or urgent priority (40% Urgent and 1% Emergency). New referrals received during July reflect **84%** of the level in July 2019.

During July 2021, Phase 6 Service Delivery Plans, the Trust delivered 353 new appointments against a predicted 429 (**82%**) and 3,941 review appointments against a predicted 4,070 (**97%**). Service capacity has been impacted by workforce issues. Non-attendances, specifically DNA's, have also impacted service delivery as July 2021 saw a 24% DNA rate in new appointments.

The Trust is delivering **81%** (62% New and 84% Review) of the level of activity delivered during July 2019.

### Psychological Therapies

At the end of July 2021, there was 1,323 people waiting >13 weeks; a marginal increase from the previous month. The total number waiting has decreased at the end of July 2021 reflecting a minimal reduction in new referrals received during the month. Although the total number of referrals received reduced the level of urgent priority referrals has continued with unprecedented levels received during March (29), April 2021 (25) and June (25) with a slight reduction during May (12) and July (11). Overall new demand in July 2021 reflects **61%** of July 2019 demand.

During July 2021, Phase 6 Service Delivery Plans, the Trust delivered 116 new appointments against a predicted 186 (62%) and 1,212 review outpatients against a predicted 1,126 (**108%**). The Trust continues to deliver an activity level in excess of pre-pandemic levels at **130%** (105% New and 133% Review) of the level of activity delivered during July 2019.

The service area had been impacted by workforce challenges with a number of vacant positions, recruitment is progressing. A Waiting List Initiative (WLI) plan has been approved to proceed which will provide additional activity across a number of Psychological Therapy service areas.

### Dementia Services

Access to this service has deteriorated with 335 people waiting more than 9 weeks at the end of July 2021, 6% increase compared to the previous month. The total number waiting has marginally increased at the end of July 2021 reflecting a sustained level of new demand and a particular increase in urgent priority referrals from September 2020 to June 2021 when compared to pre-pandemic levels. Overall the total new referrals received during July 2021 reflects **79%** of the demand level in July 2019.

During July 2021, Phase 6 Service Delivery Plans, the Trust delivered 28 new appointments against a predicted 46 (**61%**), and 506 review appointments against a predicted 400 (**127%**). Service capacity has been impacted due to vacant memory nurse position. Recruitment is ongoing with interviews scheduled for mid-September 2021. Non-attendance, specifically cancellations have also impacted service delivery as July 2021 saw a 38% cancellation rate in new appointments. A Waiting List Initiative (WLI) plan has been approved to proceed which will provide additional activity within this service.

The Trust is now delivering **97%** (61% New and 100% Review) of the level of activity delivered during July 2019.

### Allied Health Professional (AHP) Services

At the end of July 2021, access to this service has deteriorated across all AHP specialities with the total number waiting >13 weeks increasing 9% to 4,159. The Total number waiting has increased a further 4% in July 2021 reflecting continued increase in new demand from January 2021. Overall AHP New referrals accepted in July 2021 remain below pre-pandemic levels and reflects **88%** of new referrals accepted in July 2019. However, Occupational Therapy (**104%**), Orthoptics (**122%**) and Speech and Language Therapy (**105%**) are experiencing higher levels of new demand in July 2021.

During July 2021, Phase 6 Service Delivery Plans, the Trust delivered 2,866 new appointments against a predicted 3,265 (**88%**) and 11,523 review appointments against a predicted 13,692 (**84%**). Workforce issues and sick leave (Covid and Non-covid) have significantly impacted on AHP specialities during July 2021.

The Trust is delivering **81%** (76% New and 82% Review) of the level of activity delivered during July 2019.

A Waiting List Initiative (WLI) plan has been approved to proceed which will provide additional activity in Dietetics and Occupational Therapy.

### Domiciliary Care

During July 2021, Phase 6 Service Delivery Plans the Trust delivered 33,530 Statutory hours against a predicted 34,325 (**98%**) and 109,246 Independent hours against a predicted 132,000 (**83%**). In the Independent Sector the impact of self-isolation is presenting increasing challenges to Domiciliary Care providers across the Trust, whilst the numbers having to isolate are much less than previous surge peaks the current situation is compounded by the pressures of the peak annual leave season. The Trust Homecare/Brokerage service continues to work with providers and service managers to minimise any associated service disruption.

The Trust is now largely at the pre-pandemic activity levels in its statutory services with 102% of the Statutory Hours delivered and 92% of the Independent Hours delivered during July 2019.

### Childrens Services

#### Child & Adolescent Mental Health Service

At the end of July 2021, access to this service area has deteriorated with 295 children/young people waiting more than 9 weeks, 31% increase compared to the previous month. The total number waiting has also increased (14%) reflecting growth in new demand from February 2021. Although the overall total of referrals received reduced during July 2021, 34% of these referrals

were emergency and/or urgent priority (21% Urgent and 13% Emergency). New referrals received during July reflect **102%** of the level in July 2019. During July 2021, Phase 6 Service Delivery Plans, the Trust delivered 54 new appointments against a predicted 73 (**74%**) and 489 review appointments against a predicted 726 (**67%**). The Trust is delivering near pre-pandemic levels of activity at **88%** (81% New & 89% Review) of the level of activity delivered during July 2019. Staffing is currently at critical levels due to a combination of staff isolating and high levels of staff general sickness.

#### Community Paediatrics

During July 2021, Phase 6 Service Delivery Plans the Trust delivered 73 New appointments against a predicted 98 (**74%**) and 219 review appointments against a predicted 310 (**71%**). Service capacity has been impacted due to vacant posts and recruitment is progressing. Overall the Trust delivered **124%** of the level of new and review activity that was delivered during July 2019.

#### Childrens Autism Service

Access to a Diagnostic Assessment marginally deteriorated at the end of July 2021 with 988 children/young people waiting more than 13 weeks. The total number waiting has increased (5%) in comparison to the previous month. The service are experiencing continued growth in new demand particularly from January 2021. New Diagnostic referrals received in July 2021 reflect **114%** of those received in July 2019.

During July 2021, Phase 6 Service Delivery Plans the Trust delivered 16 New Diagnostic appointments against a predicted 15 (**107%**). The Trust delivered **107%** of the level of assessment activity that was delivered during July 2019.

The service continue to meet the New Intervention Target with waiting times remaining within 13 weeks. During July 2021, Phase 6 Service Delivery Plans the Trust delivered 32 New Intervention appointments against a predicted 36 (**89%**).

The Trust delivered **91%** of the level of intervention activity that was delivered during July 2019.

A Waiting List Initiative (WLI) plan has been approved to proceed which will provide additional diagnostic and intervention activity.

## Development of the Elective Care Framework

Following the launch (16<sup>th</sup> June 2021) of the new Elective Care Framework for Northern Ireland, setting out a detailed roadmap for tackling hospital waiting lists, progress has been made on the immediate actions listed for completion by summer 2021 in the following areas:

- The Cancer Recovery Plan was published on 24 June 2021 setting out key actions to stabilise and reform cancer services over the next three years.
- The recovery plan by the Northern Ireland Orthopaedic Network setting out priority actions and timescales to bring orthopaedic activity back to commissioned levels, and to increase activity as rapidly as possible is expected to be delivered by the end of August 2021
- DoH officials are working to develop options, building on the existing flexibilities in bank and on-call arrangements, to introduce temporary, enhances rates for targeted shifts and priority activities.
- Plans to develop a new Waiting List Management Unit in the HSCB are underway with recruitment / staffing commencing shortly.



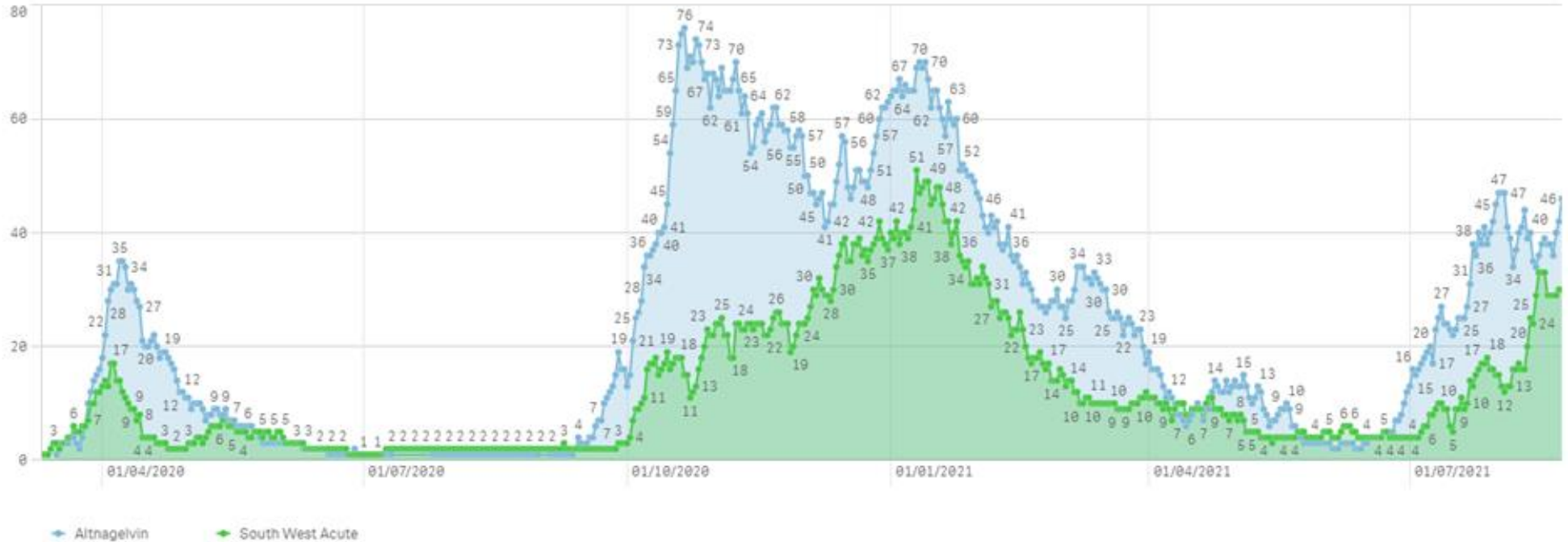
## Regional Information on Trust Performance – June 2021

Service Area		Trust					Regional Position
		Belfast	Northern	South Eastern	Southern	Western	
Emergency Department	% seen within 4 hours (number waited >12 hours)	57% (1,326)	66% (904)	71% (1,171)	61% (1,175)	60% (825)	<b>63%</b> <b>(5,401)</b>
Outpatients	% waiting <9 weeks (number waiting >9 weeks)	19% (87,713)	18% (46,447)	16% (66,809)	18% (49,448)	19% (42,001)	<b>18%</b> <b>(292,602)</b>
Inpatient / Day Case	% waiting <13 weeks (number waiting >13 weeks)	16% (36,768)	20% (11,178)	29% (8,400)	17% (17,110)	21% (18,155)	<b>19%</b> <b>(91,611)</b>
Diagnostics	% waiting <9 weeks (number waiting >9 weeks)	47% (16,997)	65% (8,024)	70% (5,475)	36% (20,557)	77% (2,694)	<b>54%</b> <b>(53,747)</b>
Cancer 14 days	% Urgent breast cancer referrals seen within 14 days	100%	99%	58%	45%	59%	<b>71%</b>
Cancer 31 days	% patients diagnosed beginning treatment within 31 days	93%	80%	98%	92%	100%	<b>93%</b>
Cancer 62 days	% patients with urgent referral beginning treatment within 62 days	46%	51%	61%	56%	60%	<b>54%</b>
Child and Adolescent Mental Health Services	Number waiting >9 weeks	148	117		19	225	<b>509</b>
Adult Mental Health Services	Number waiting >9 weeks	230	3	7	985	88	<b>1,313</b>
Dementia Services	Number waiting >9 weeks	20	301	845	215	316	<b>1,697</b>
Psychological Therapy Services	Number waiting >13 weeks	1,141	173	1,033	243	1,318	<b>3,908</b>
Allied Health Professionals	Number waiting >13 weeks	8,161	7,658	2,314	11,181	3,830	<b>33,144</b>

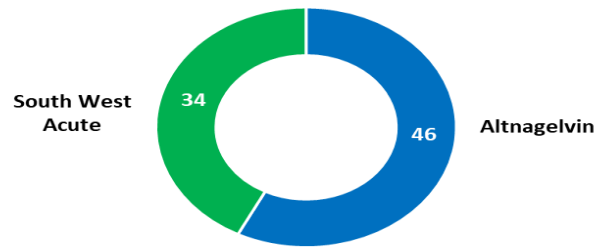
## COVID-19 Key data

The surge of hospital admissions and deaths in the Western Trust area across surge 1, 2 and 3 is set out in the graphs below (Data as of 23/08/2021):

# COVID-19 Confirmed In Hospital by Site



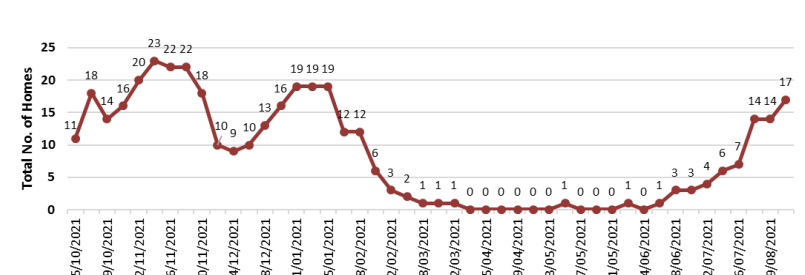
COVID-19 Confirmed Currently in Hospital Monday 23rd August 2021



CV-19 Deceased As at 23rd August 2021

**247**

Nursing/Residential Homes in Outbreak - October 2020 - August 2021



			July 2021				
			July 2019 Activity / Performance	July 2021 Predictions	Actual Activity Delivered July 2021	% Activity Delivered during July 2021 in comparison to July 2019	
OUTPATIENTS	New	Face to Face	5,489	2,871	2,999	63%	
		Virtual	14	532	451		
		Additional Activity	857	725	727		
		<b>Total</b>	<b>6,360</b>	<b>4,128</b>	<b>4,177</b>		<b>66%</b>
	Review	Face to Face	10,566	5,202	5,386	72%	
		Virtual	64	2,856	2,251		
		Additional Activity	2,200	2,368	1,680		
		<b>Total</b>	<b>12,830</b>	<b>10,426</b>	<b>9,317</b>		<b>73%</b>
	<b>Overall Totals</b>			<b>19,190</b>	<b>14,554</b>	<b>13,494</b>	<b>70%</b>
	INPATIENTS and DAY CASES	Inpatients		666	449	307	46%
Daycases		2,119	1,358	1,823	86%		
<b>Totals</b>		<b>2,785</b>	<b>1,807</b>	<b>2,130</b>	<b>76%</b>		
Endoscopy (4 scopes)		837	500	545	65%		
CANCER SERVICES	14 day Breast	% performance	100%	55%	99.6%		
		Number of Patients	244		245	100%	
	31 day Pathway	% performance	100%	95%	97%		
		Number of Patients	156		115	74%	
	62 day Pathway	% performance	62%	55%	65%		
		Number of Patients	70.5		71.0	101%	
DIAGNOSTICS	MRI		1,330	1,220	1,215	91%	
	Cardiac MRI		26	26	22	85%	
	CT		2,798	2,680	2,745	98%	
	Cardiac CT		73	70	58	79%	
	Non Obstetric Ultrasound		3,741	3,100	3,066	82%	
	<b>IMAGING Totals</b>		<b>7,968</b>	<b>7,096</b>	<b>7,106</b>	<b>89%</b>	
	ECHO		875	605	534	61%	
	<b>DIAGNOSTIC Totals</b>		<b>8,843</b>	<b>7,701</b>	<b>7,640</b>	<b>86%</b>	

			July 2021			
			July 2019 Activity / Performance	July 2021 Predictions	Actual Activity Delivered July 2021	% Activity Delivered during July 2021 in comparison to July 2019
ALLIED HEALTH PROFESSIONALS Elective /Scheduled Contacts	Physiotherapy	New	1,647	1,375	1,235	75%
		Review	4,333	3,875	3,548	82%
	Totals		5,980	5,250	4,783	80%
	Occupational Therapy	New	922	675	664	72%
		Review	2,376	2,795	1,960	82%
	Totals		3,298	3,470	2,624	80%
	Dietetics	New	310	470	362	117%
		Review	1,179	1,300	1,147	97%
	Totals		1,489	1,770	1,509	101%
	Orthoptics	New	233	148	136	58%
		Review	627	670	571	91%
	Totals		860	818	707	82%
	Speech & Language Therapy	New	303	257	267	88%
		Review	2,062	1,752	1,838	89%
Totals		2,365	2,009	2,105	89%	
Podiatry	New	348	340	202	58%	
	Review	3,481	3,300	2,459	71%	
Totals		3,829	3,640	2,661	69%	
AHP New & Review Totals		17,821	16,957	14,389	81%	
MENTAL HEALTH Contacts	Adult Mental Health (Non Inpatient)	New	570	429	353	62%
		Review	4,719	4,070	3,941	84%
	CAMHS	New	67	73	54	81%
		Review	552	726	489	89%
	Psychological Therapies	New	110	186	116	105%
		Review	909	1,126	1,212	133%
	Dementia	New	46	46	28	61%
		Review	506	400	506	100%
	Autism Children's	New Diagnostic	15	15	16	107%
		New Intervention	35	36	32	91%
Autism Adults	New Diagnostic	11	2	5	45%	
	New Intervention	2	3	4	200%	
Totals		7,542	7,112	6,756	90%	

			July 2021			
			July 2019 Activity / Performance	July 2021 Predictions	Actual Activity Delivered July 2021	% Activity Delivered during July 2021 in comparison to July 2019
<b>DAY CARE AND DAY OPPORTUNITIES</b>	<b>Day Care</b>	<b>Number of Attendances</b>	10,985	6,284	7,233	66%
<b>MATERNITY/ OBSTETRICS</b>	<b>OUTPATIENTS</b>	<b>New</b>	363	350	302	83%
		<b>Review</b>	1,247	1,110	1,228	98%
		<b>Totals</b>	<b>1,610</b>	<b>1,460</b>	<b>1,530</b>	<b>95%</b>
<b>ADULT SOCIAL CARE</b>	<b>Domiciliary Care</b>	<b>Hours Delivered (Stat)</b>	32,954	34,325	33,530	102%
		<b>Hours Delivered (Ind)</b>	118,265	132,000	109,246	92%
<b>COMMUNITY NURSING</b>	<b>District Nursing</b>	<b>Contacts</b>	16,118	18,500	18,930	117%
	<b>Health Visiting</b>	<b>Contacts</b>	5,313	8,200	8,138	153%
<b>Community Paediatrics</b>		<b>New</b>	69	98	73	106%
		<b>Review</b>	167	310	219	131%
		<b>Total</b>	<b>236</b>	<b>408</b>	<b>292</b>	<b>124%</b>
<b>Community Dental</b>		<b>New</b>	242	191	134	55%
		<b>Review</b>	892	750	651	73%
		<b>Total</b>	<b>1,134</b>	<b>941</b>	<b>785</b>	<b>69%</b>

## Unscheduled Care

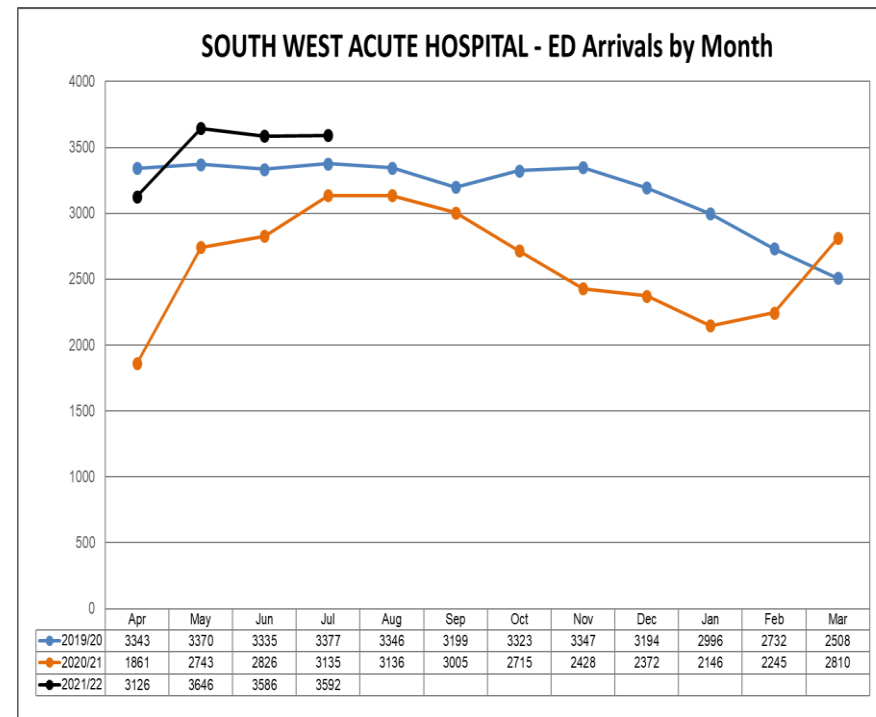
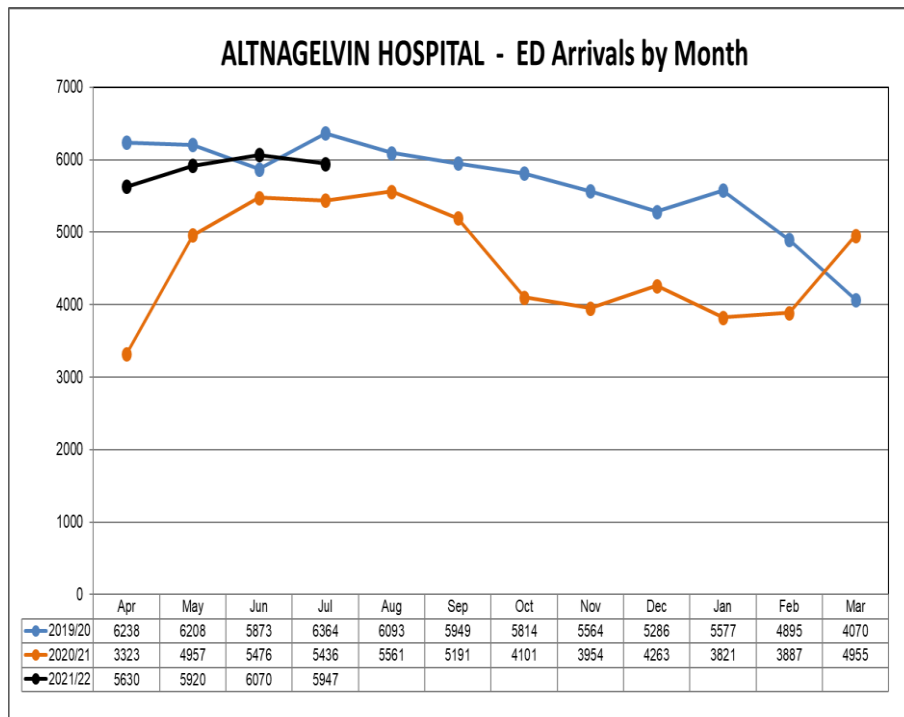
## July 2021

Altnagelvin Hospital								
Month	Emergency Department				Inpatients - Adults			
	Attends (Arrivals)	% 4hr	No >12 hours	Longest Wait	Non Elective Adms	Non EI Avg Length of Spell	Complex Discharges	
							Number of Complex Discharges	% Discharged within 48 hours
July 20	5,436	56%	384	39.5 hrs	1,106	6.50	205	86%
July 21	5,947	40%	817	42.9 hrs	1,191	7.07	218	91%
Variance	511 9%	-16%	433		85 8%	0.57	13	5%

South West Acute Hospital								
Month	Emergency Department				Inpatients - Adults			
	Attends (Arrivals)	% 4hr	No >12 hours	Longest Wait	Non Elective Adms	Non EI Avg Length of Spell	Complex Discharges	
							Number of Complex Discharges	% Discharged within 48 hours
July 20	3,135	70%	79	44.9 hrs	617	7.42	148	94%
July 21	3,592	55%	310	47.0 hrs	581	9.44	78	67%
Variance	457 15%	-15%	231		-36 -6%	2.02	-70	-27%

# Unscheduled Care

July 2021



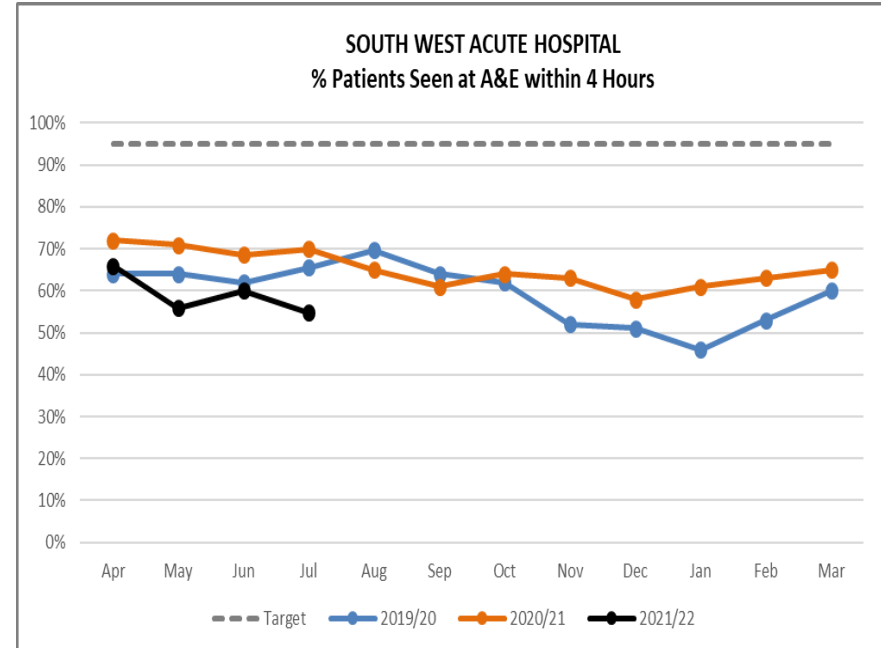
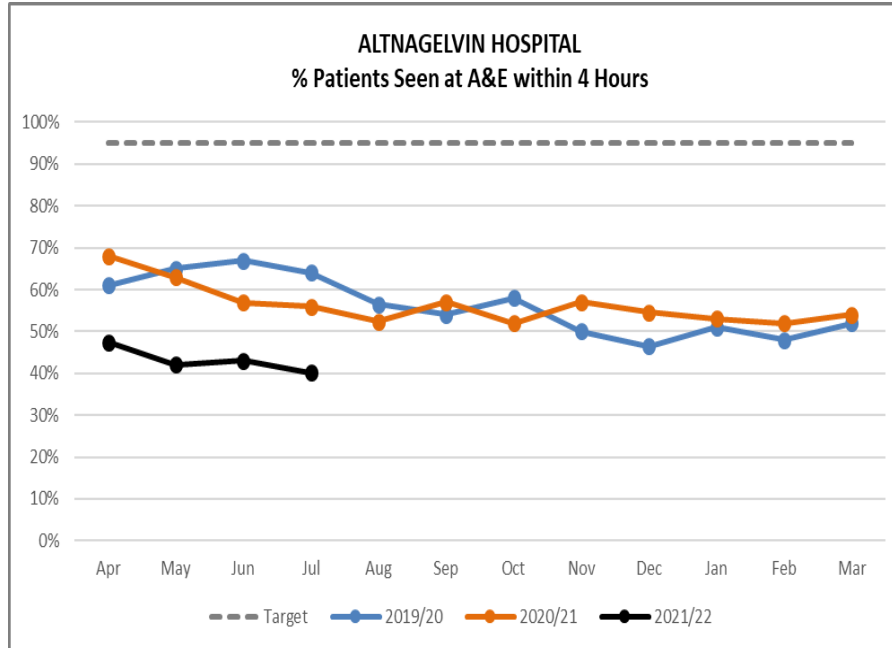
**ED Arrivals July 2021: 5,947**  
**Previous month June 2021: 6,070**  
**% change on previous month: 2% decrease**

**ED Arrivals July 2021: 3,592**  
**Previous month June 2021: 3,586**  
**% change on previous month: 0.2% increase**

# Unscheduled Care

## % 4 hour performance

July 2021



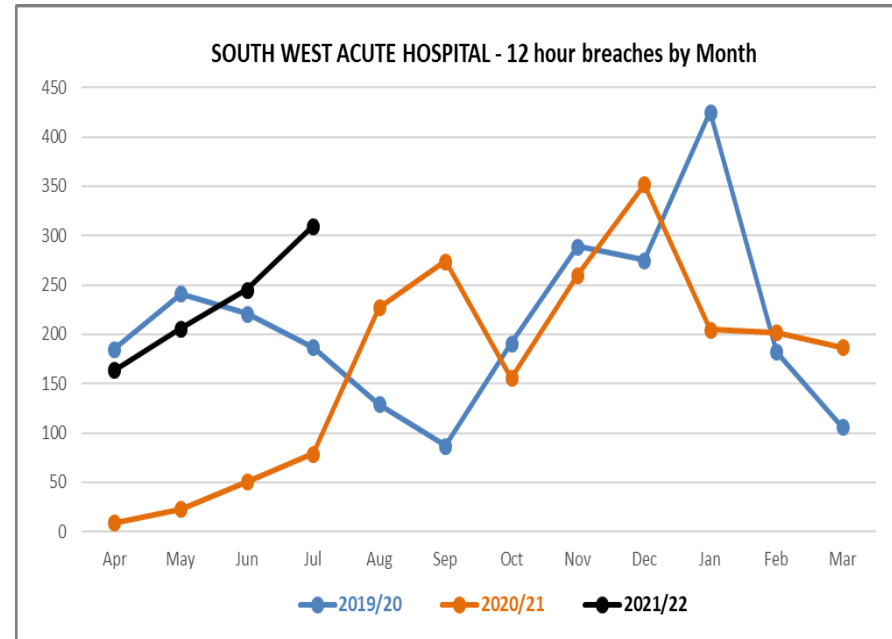
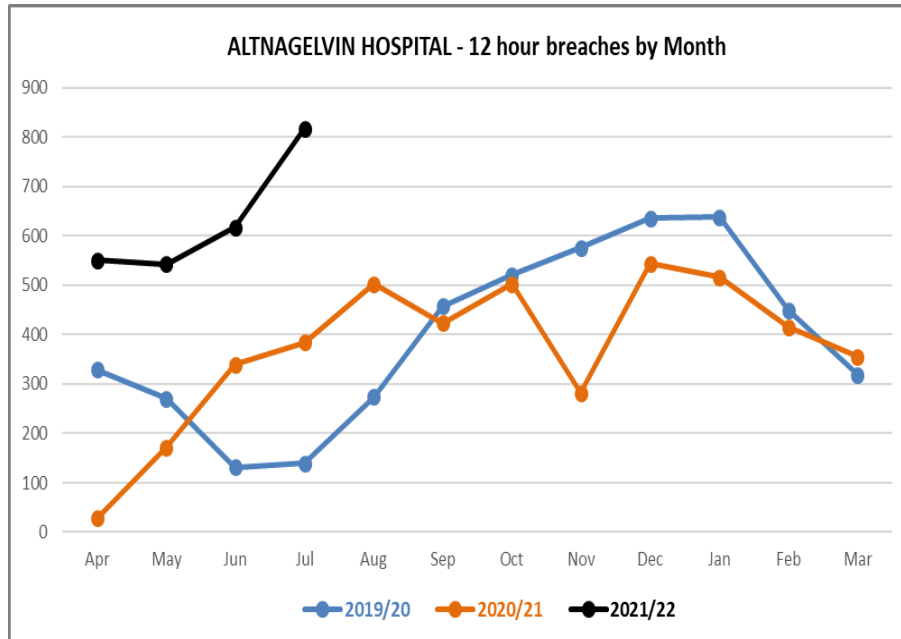
**Target: Waiting <4 hours: 95%**  
**% within 4 hours July 2021: 40%**  
**Previous month June 2021: 43%**  
**% change on previous month: 3% decrease**

**Target: Waiting <4 hours: 95%**  
**% within 4 hours July 2021: 55%**  
**Previous month June 2021: 60%**  
**% change on previous month: 5% decrease**



# Unscheduled Care 12 hour performance

July 2021

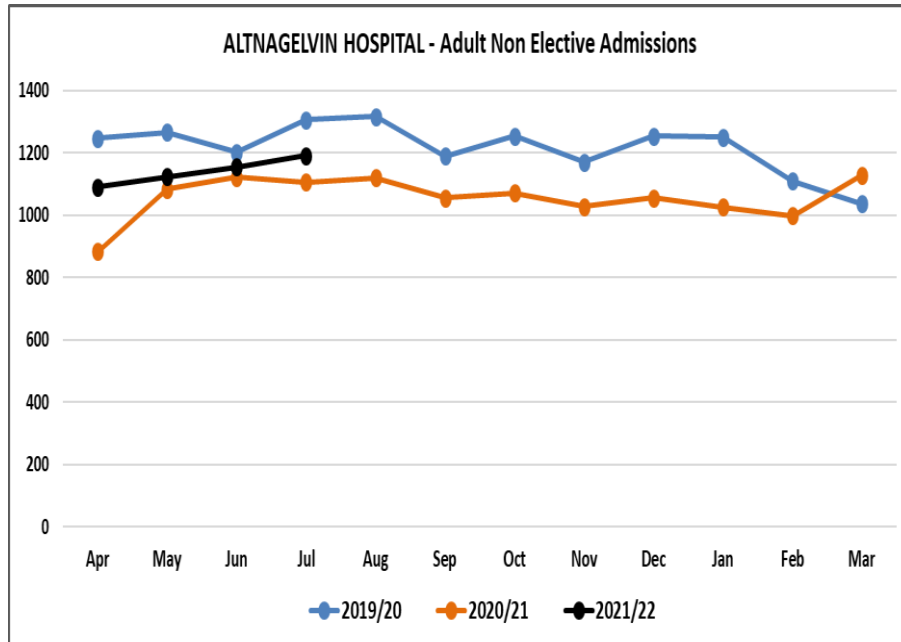


**Target waiting >12 hours: 0**  
**Waiting >12 hours July 2021: 817**  
**Previous month June 2021: 617**  
**Change on previous month: 200 increase**

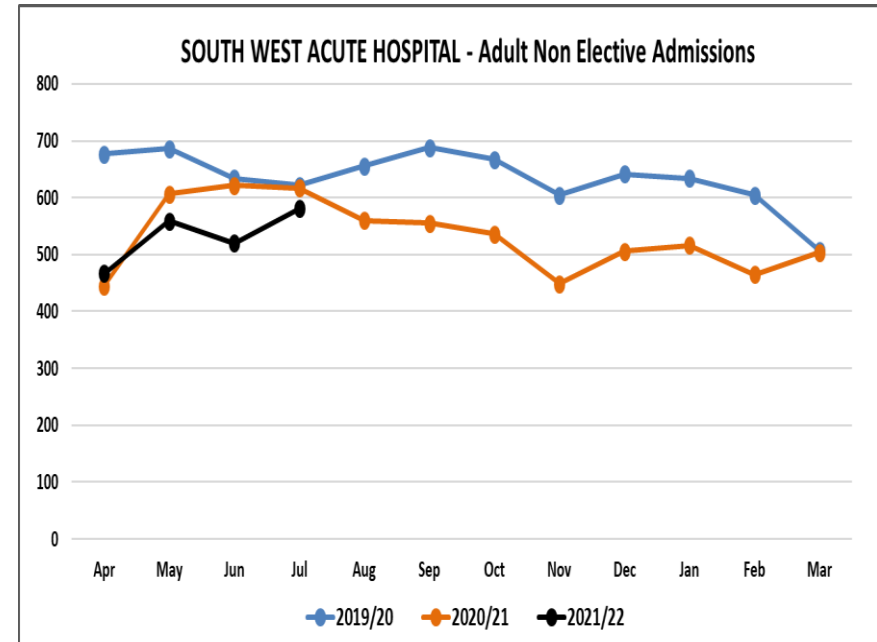
**Target waiting >12 hours: 0**  
**Waiting >12 hours July 2021: 310**  
**Previous month June 2021: 245**  
**Change on previous month: 65 increase**

# Unscheduled Care

## Adult Non Elective Admissions



**Admissions July 2021:** 1,191  
**Previous month June 2021:** 1,155  
**% change on previous month:** 3% increase

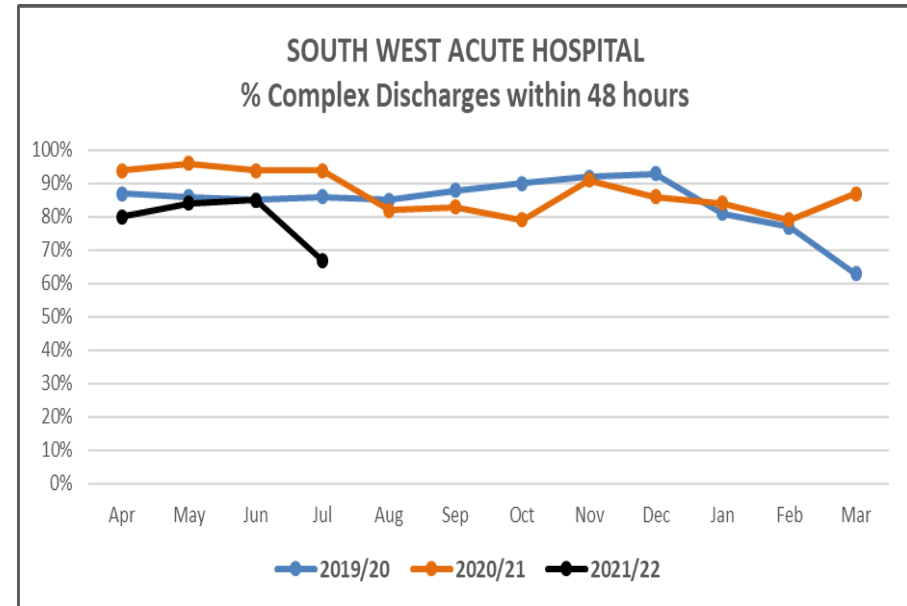
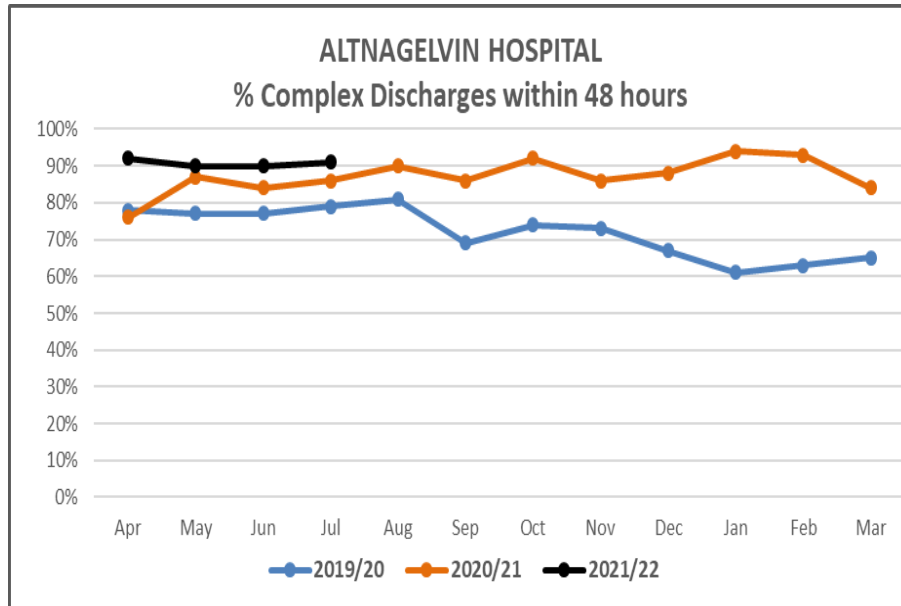


**Admissions July 2021:** 581  
**Previous month June 2021:** 520  
**% change on previous month:** 12% increase

# Unscheduled Care

## Complex Discharges % within 48 Hours

July 2021



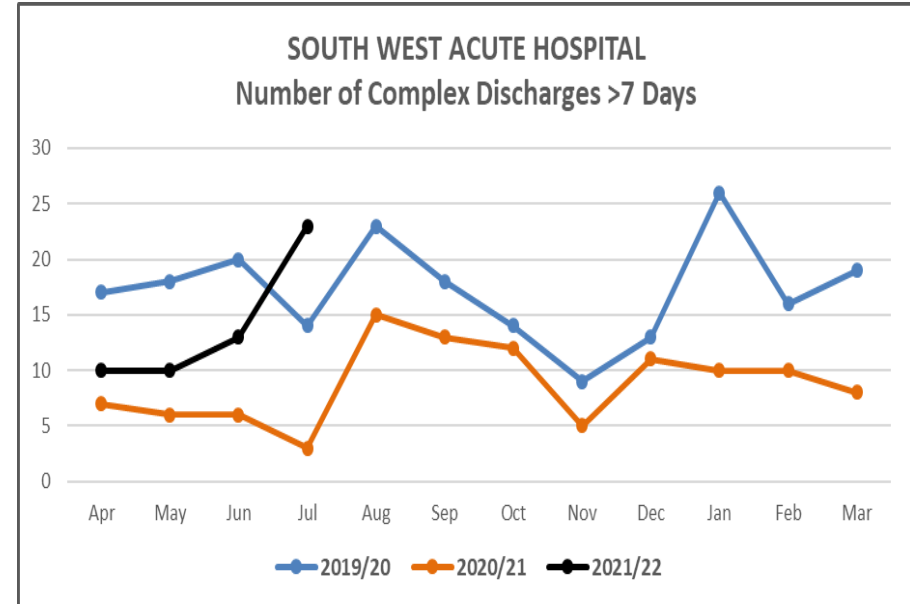
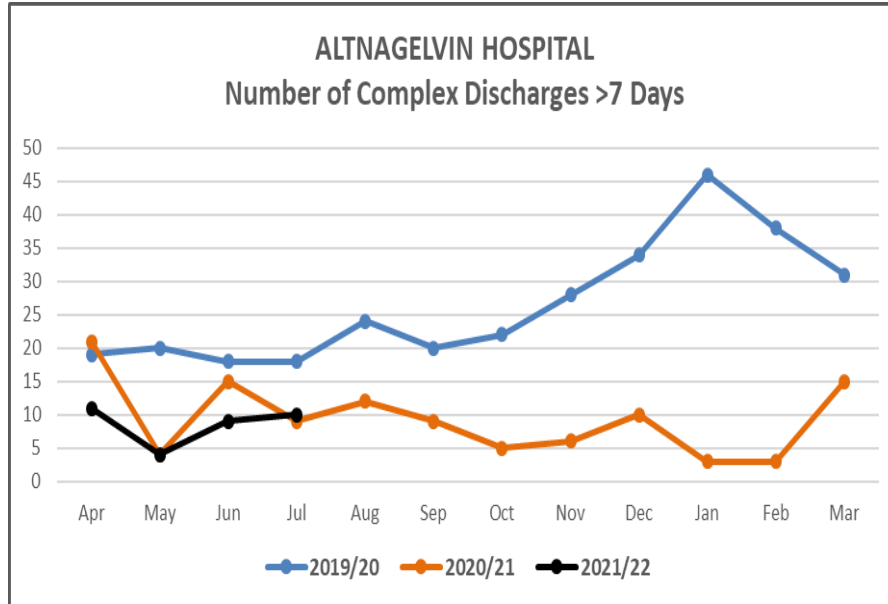
**Target Discharges <48 hours: 90%**  
**Complex Discharges <48 hours July 2021: 91%**  
**Previous month June 2021: 90%**  
**Change from previous month: 1% increase**

**Target Discharges <48 hours: 90%**  
**Complex Discharges <48 hours July 2021: 67%**  
**Previous month June 2021: 85%**  
**Change from previous month: 18% decrease**

# Unscheduled Care

## Complex Discharges >7 Days

July 2021

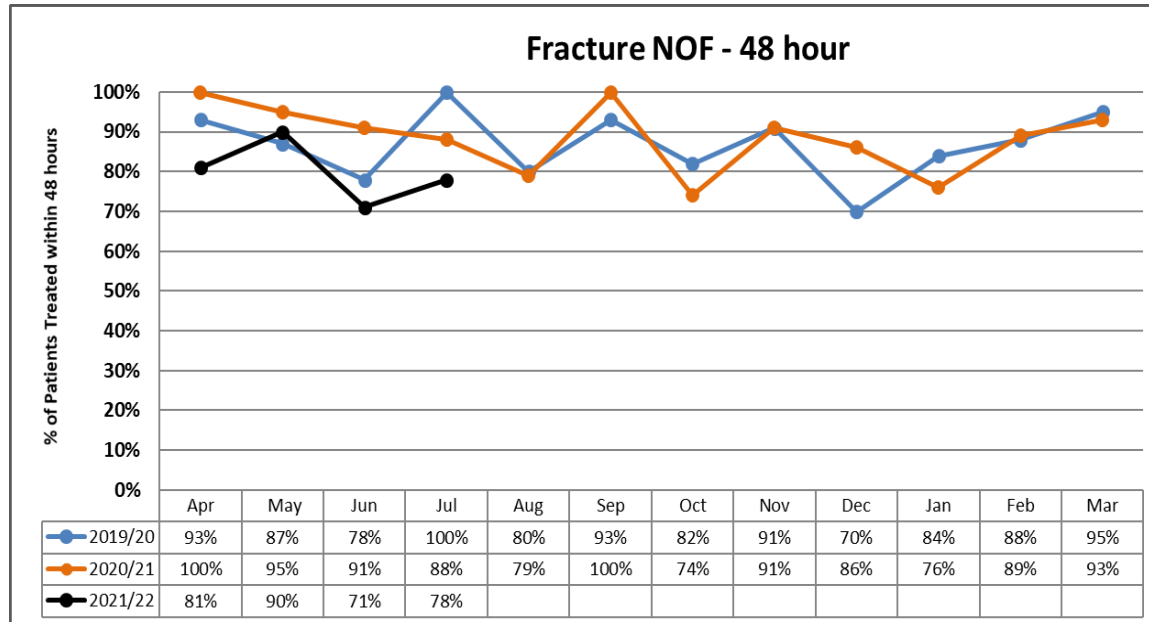


**Target Discharges >7 days: 0**  
**Complex Discharges >7 days July 2021: 10**  
**Previous month June 2021: 9**  
**Change from previous month: 1 increase**

**Target Discharges >7 days: 0**  
**Complex Discharges >7 days July 2021: 23**  
**Previous month June 2021: 13**  
**Change from previous month: 10 increase**

# Unscheduled Care Fracture

July 2021



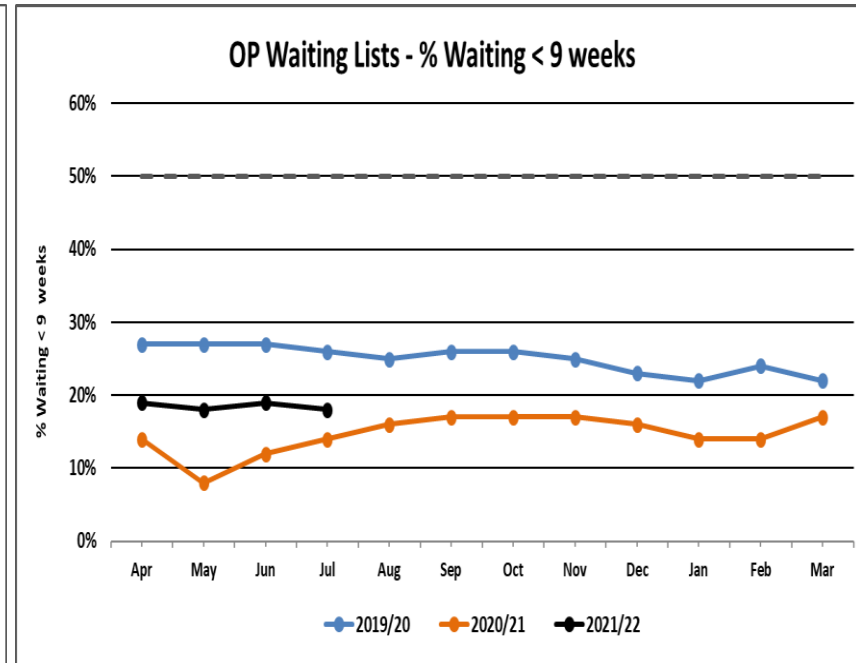
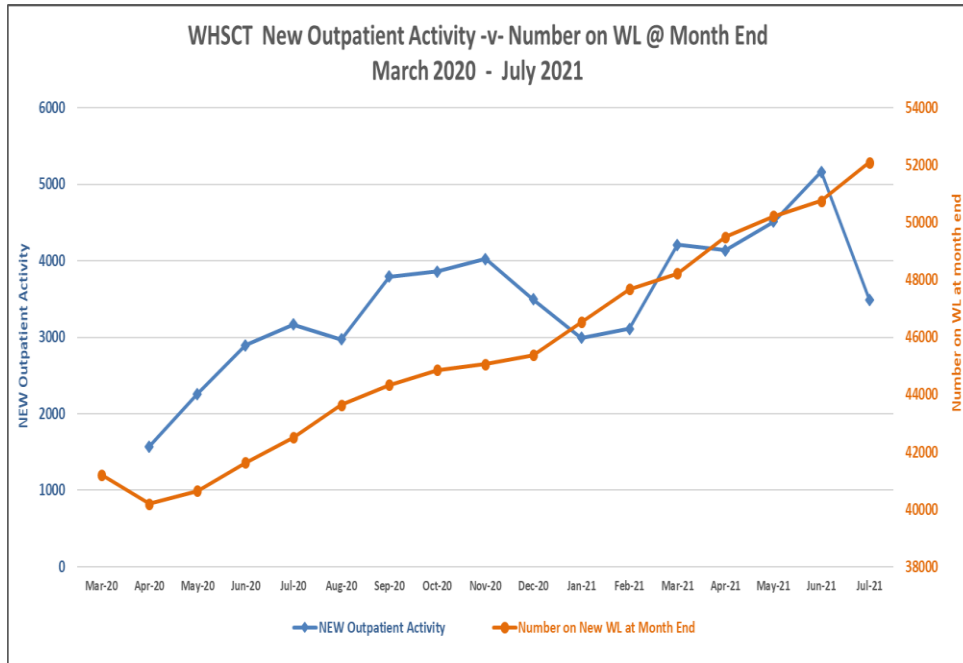

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**Target % <48 hours:** **95%**  
**% operated on <48 hours July 2021:** **78%**  
**Previous month June 2021:** **71%**  
**Change from previous month:** **7% increase**

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# Elective Care Outpatients

July 2021

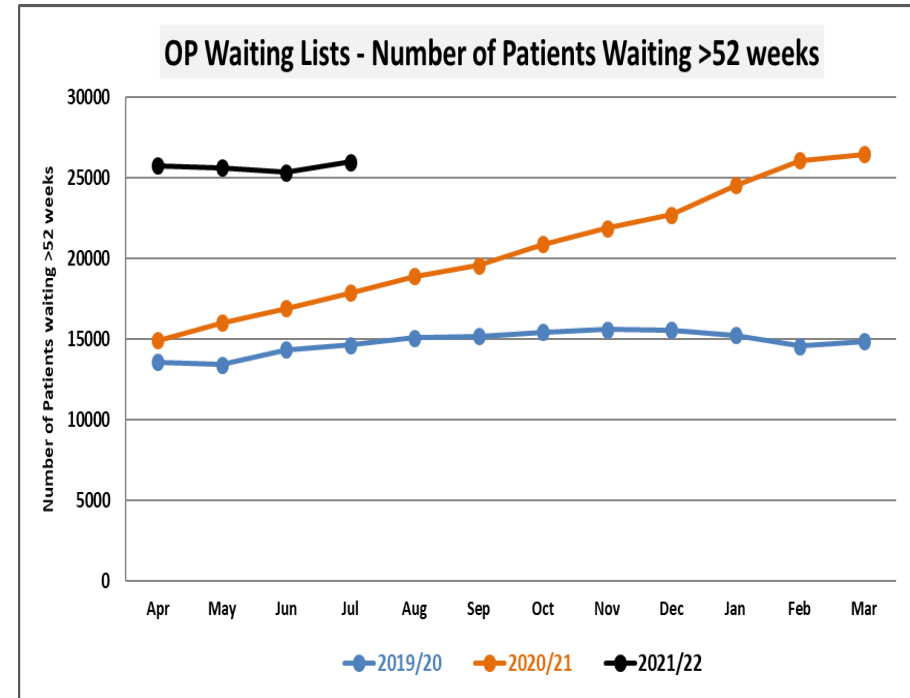
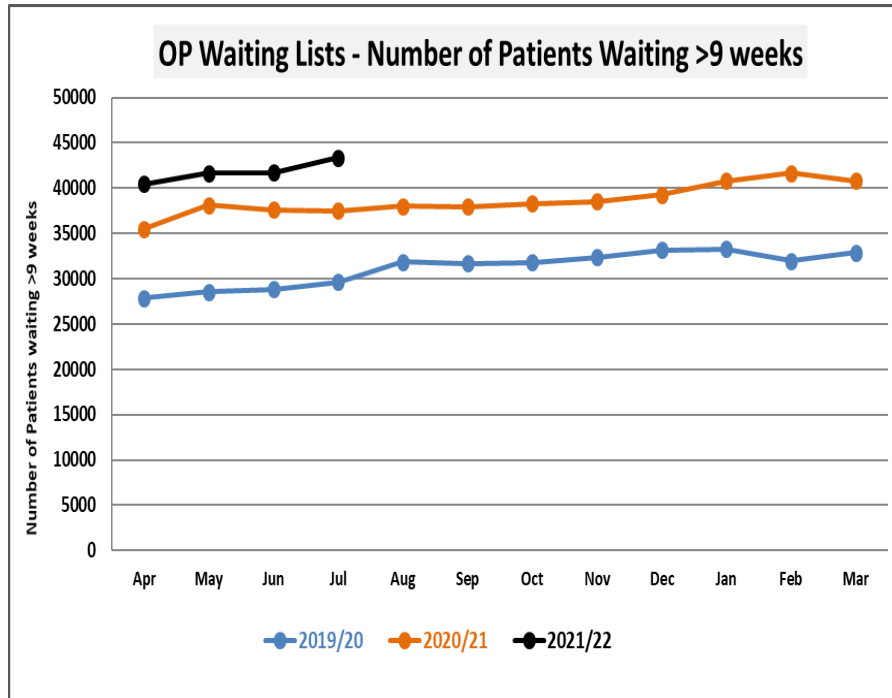


<b>Target % waiting &lt;9 weeks:</b>	<b>50%</b>
<b>Position at July 2021:</b>	<b>18%</b>
<b>Position at June 2021:</b>	<b>19%</b>
<b>Change from previous month:</b>	<b>1% decrease</b>

July 2021

# Elective Care

## Outpatients



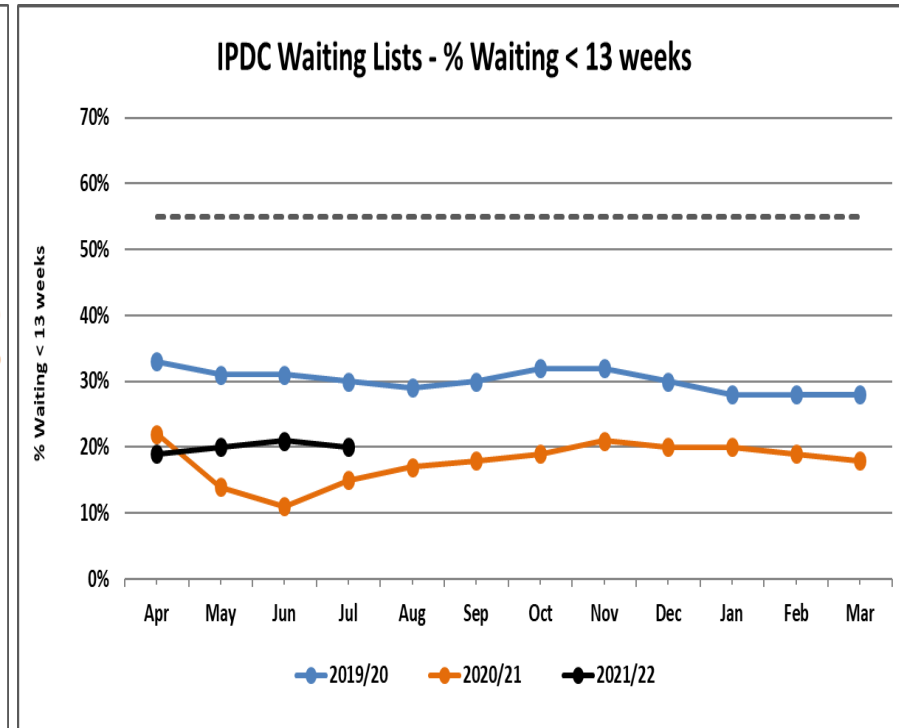
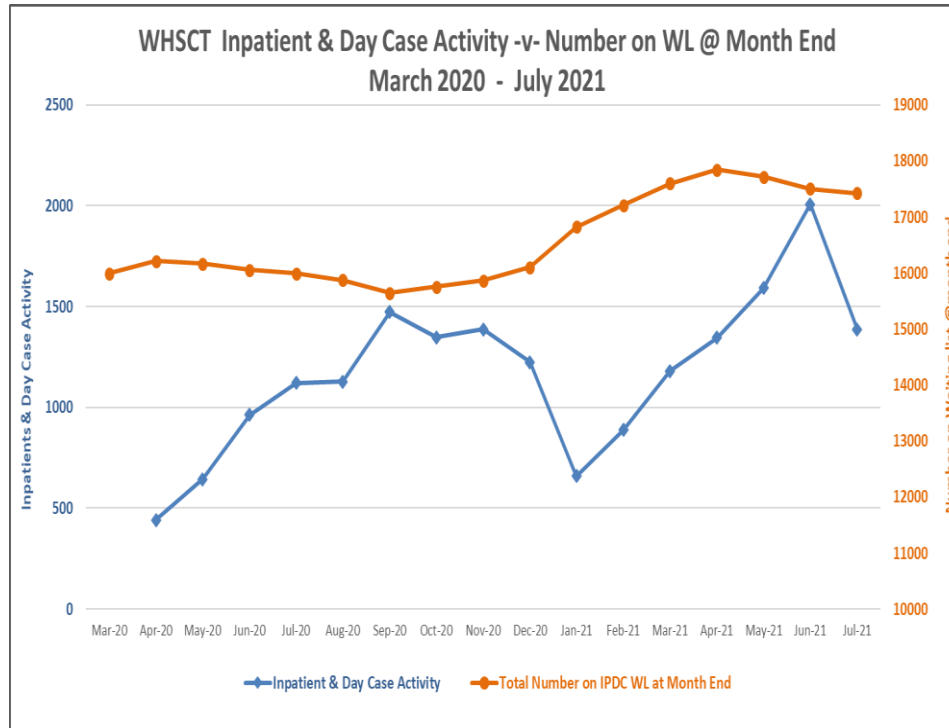
**Target:** Waiting >9 weeks  
**Position at July 2021:** 43,355  
**Position at June 2021:** 41,703  
**% Change from previous month:** 4% increase  
**July 2020:** 37,495

**Target:** Waiting >52 weeks  
**Position at July 2021:** 25,971  
**Position at June 2021:** 25,329  
**% Change from previous month:** 3% increase  
**July 2020:** 17,869

# Elective Care

## Inpatients and Day Cases

July 2021



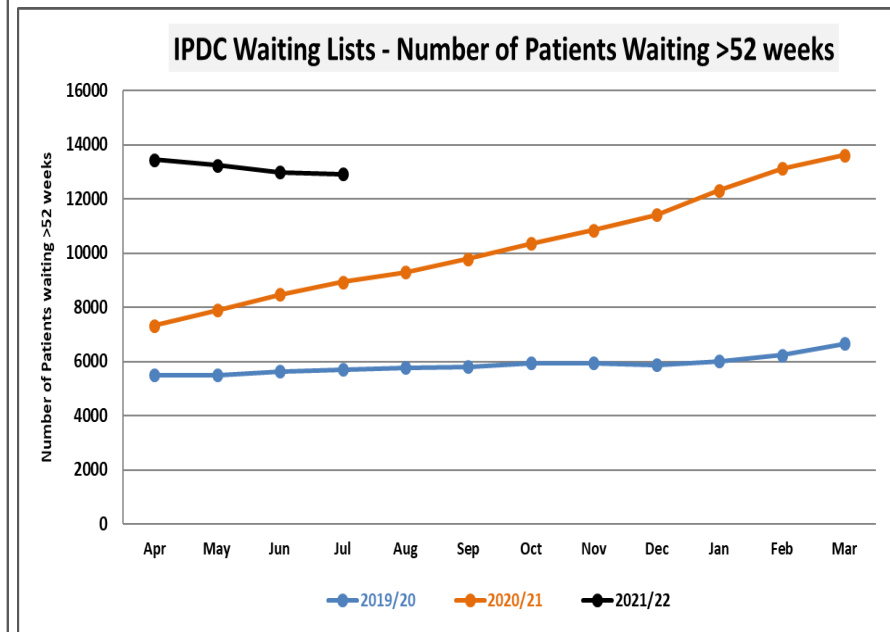
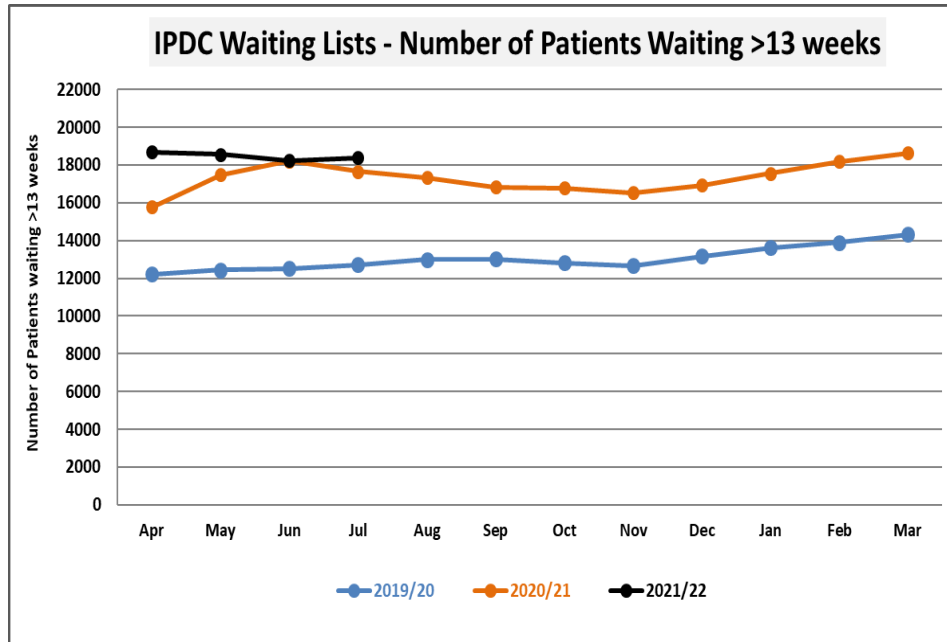
<b>Target % waiting &lt;13 weeks:</b>	<b>55%</b>
<b>Position at July 2021:</b>	<b>20%</b>
<b>Position at June 2021:</b>	<b>21%</b>
<b>% Change from previous month:</b>	<b>1% decrease</b>



July 2021

# Elective Care

## Inpatients and Day Cases

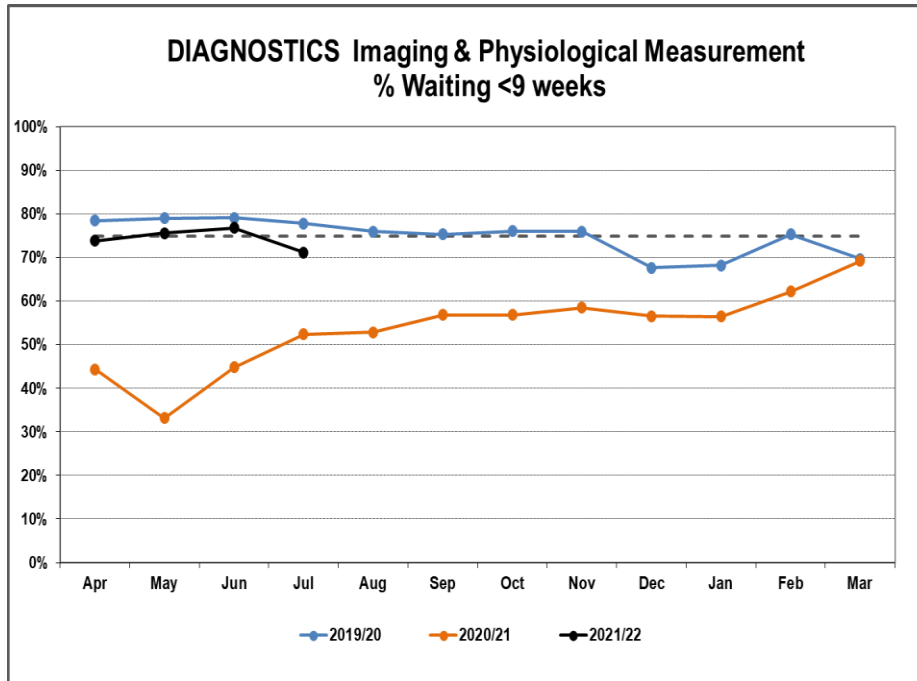


**Target:** Waiting >13 weeks  
**Position at July 2021:** 18,394  
**Position at June 2021:** 18,233  
**% Change from previous month:** 1% increase  
**July 2020:** 17,652

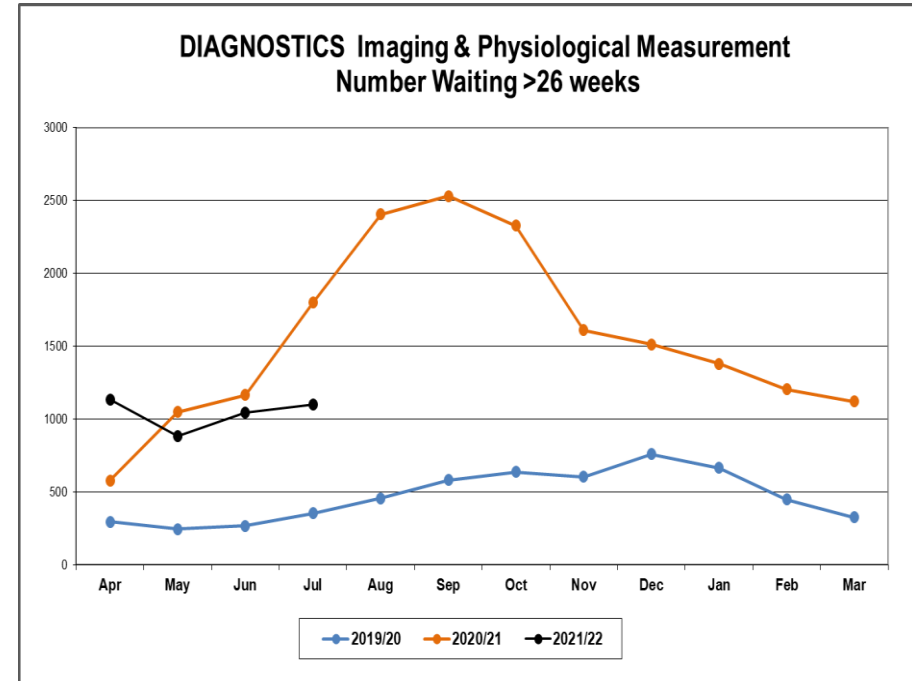
**Target:** Waiting >52 weeks  
**Position at July 2021:** 12,928  
**Position at June 2021:** 12,992  
**% Change from previous month:** 0.5% decrease  
**July 2020:** 8,935

# Diagnostics

July 2021



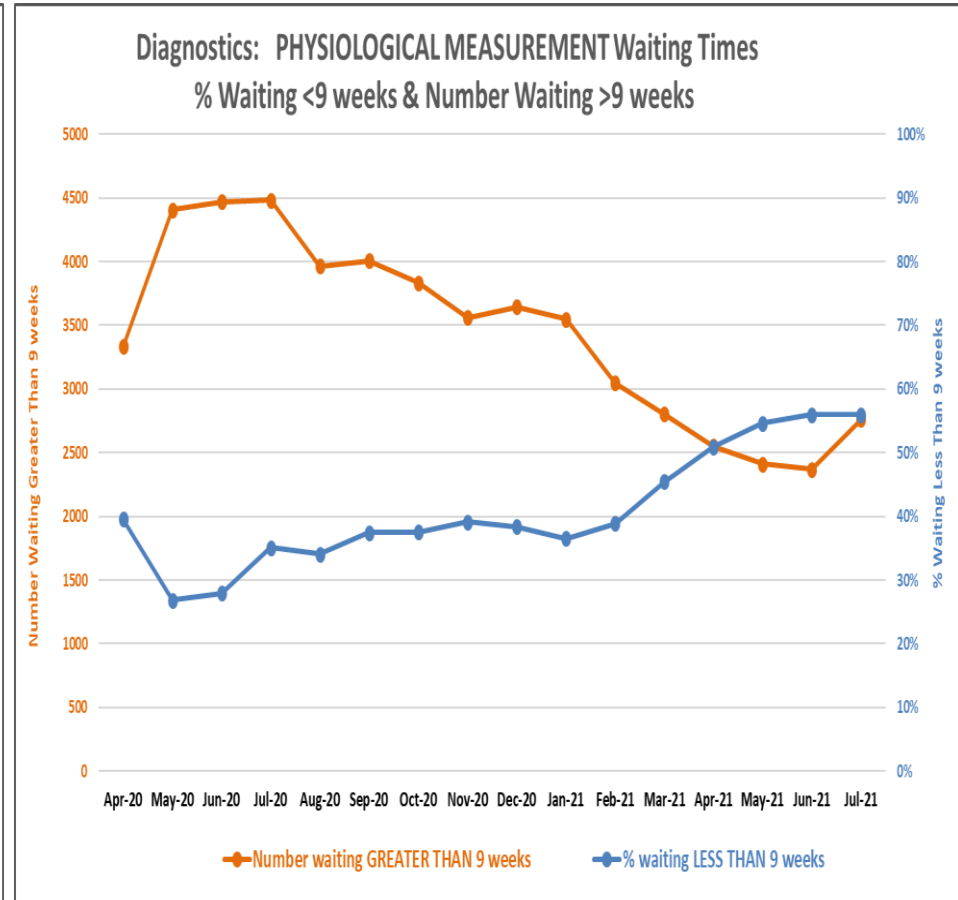
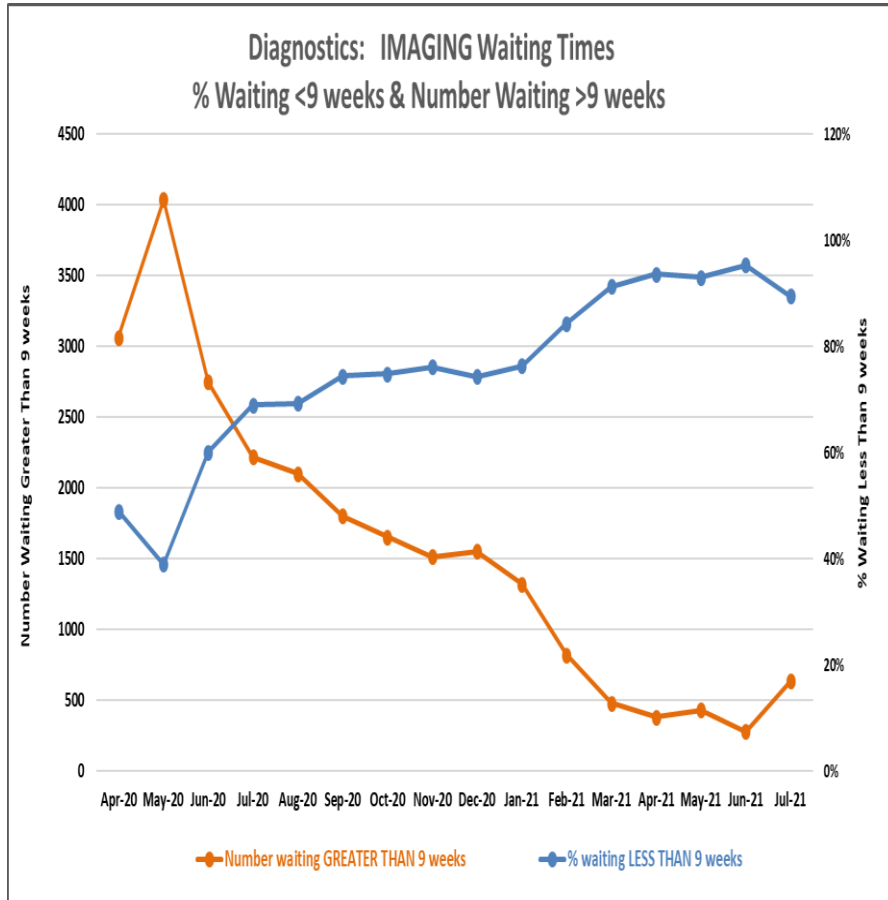
**Target % waiting <9 weeks:** 75%  
**Position at July 2021:** 71%  
**Position at June 2021:** 77%  
**Change from previous month:** 6% decrease



**Target waiting >26 weeks:** 0  
**Position at July 2021:** 1,100  
**Position at June 2021:** 1,044  
**Change from previous month:** 56 increase

# Diagnostics

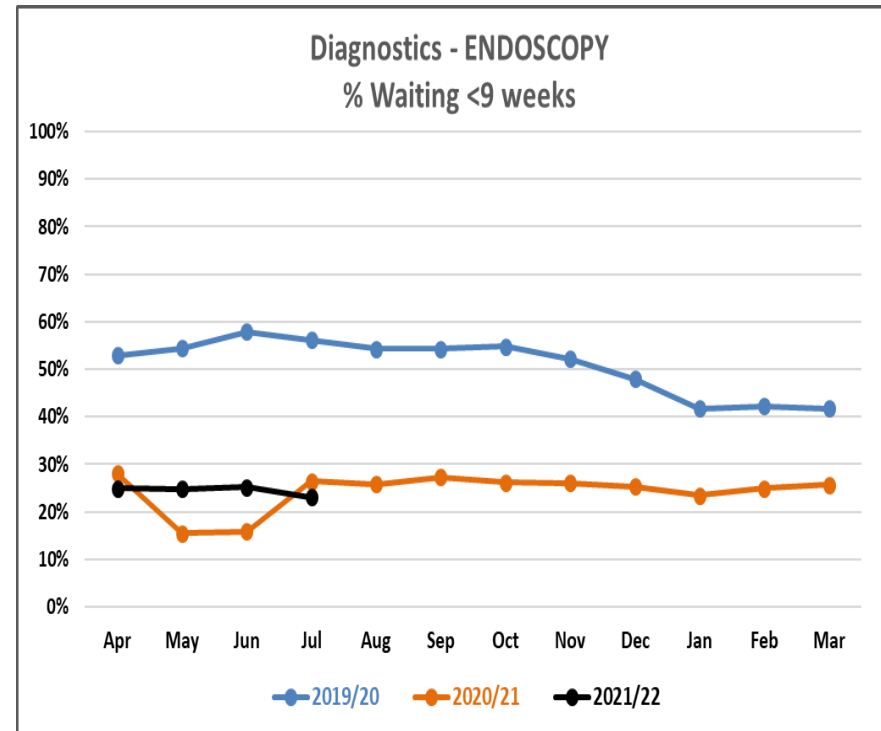
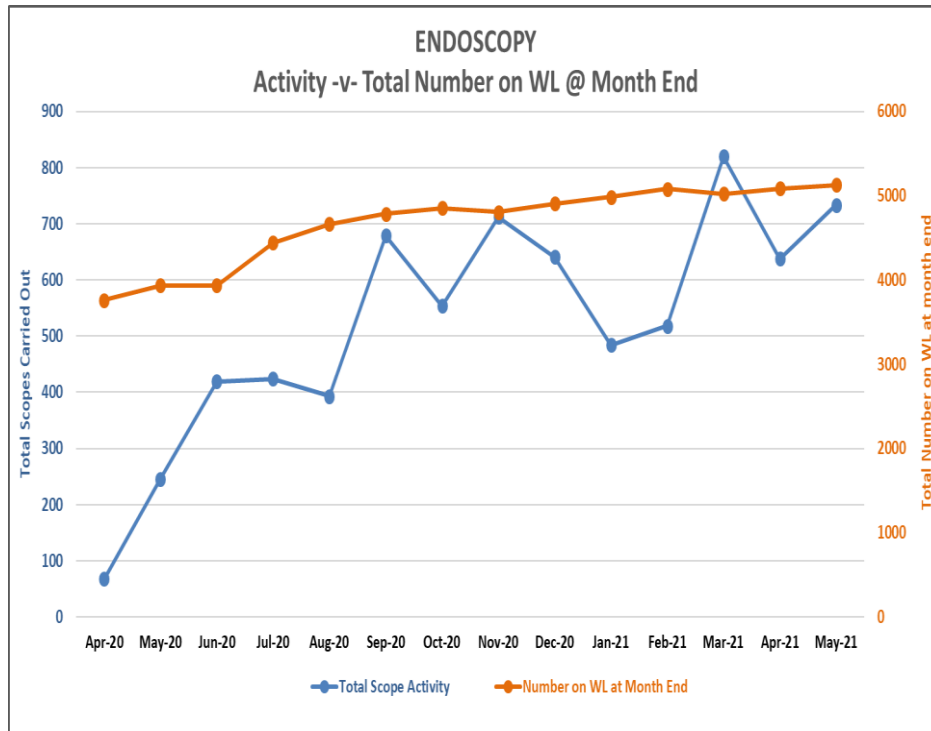
July 2021



# Diagnostics

## Endoscopy

July 2021




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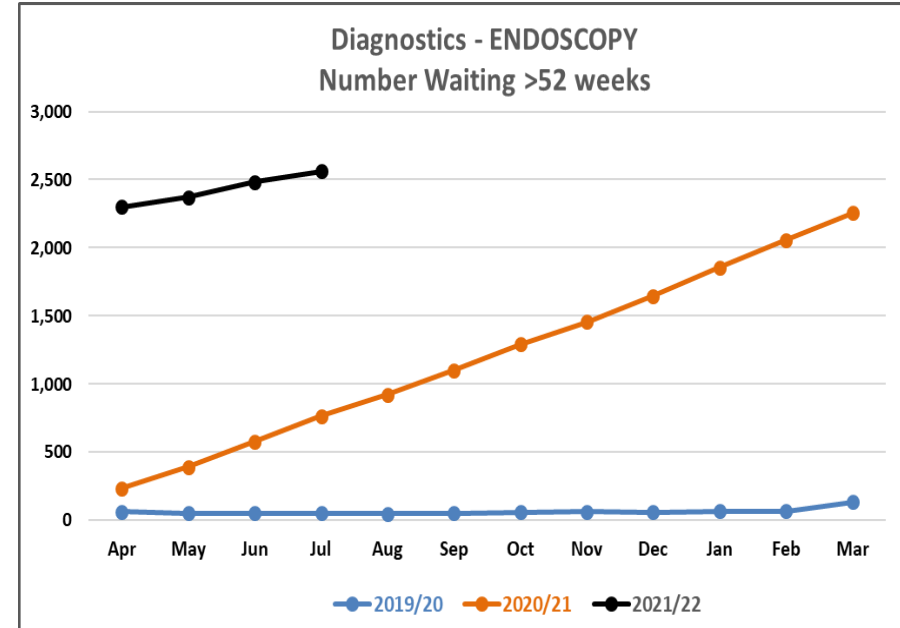
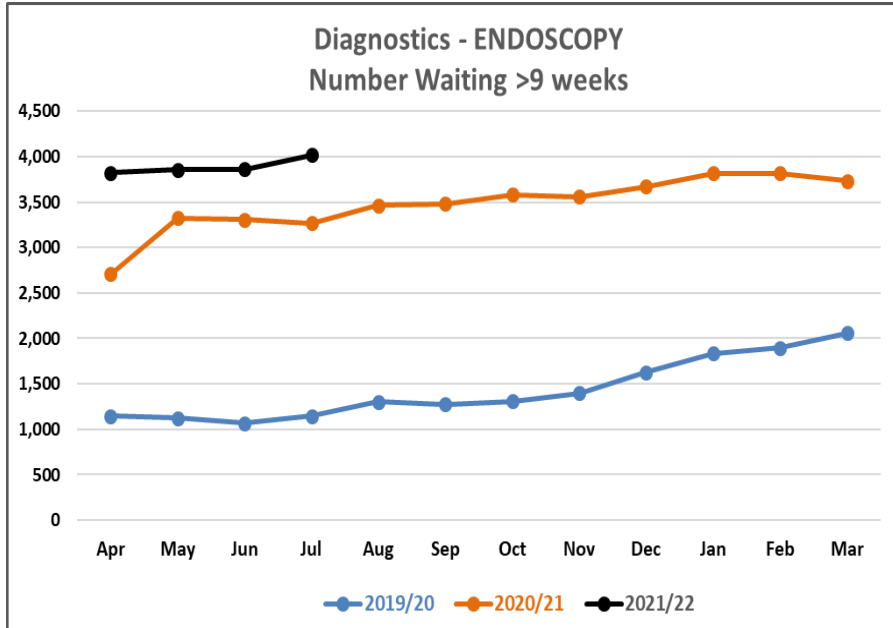
**% waiting <9 weeks:**  
**Position at July 2021:** 23%  
**Position at June 2021:** 25%  
**Change from previous month:** 2% decrease

---

# Diagnostics

## Endoscopy

July 2021



### Number Waiting >9 wks

Position at July 2021: **4,017**  
 Position at June 2021: **3,860**  
 Change from previous month: **157 increase**

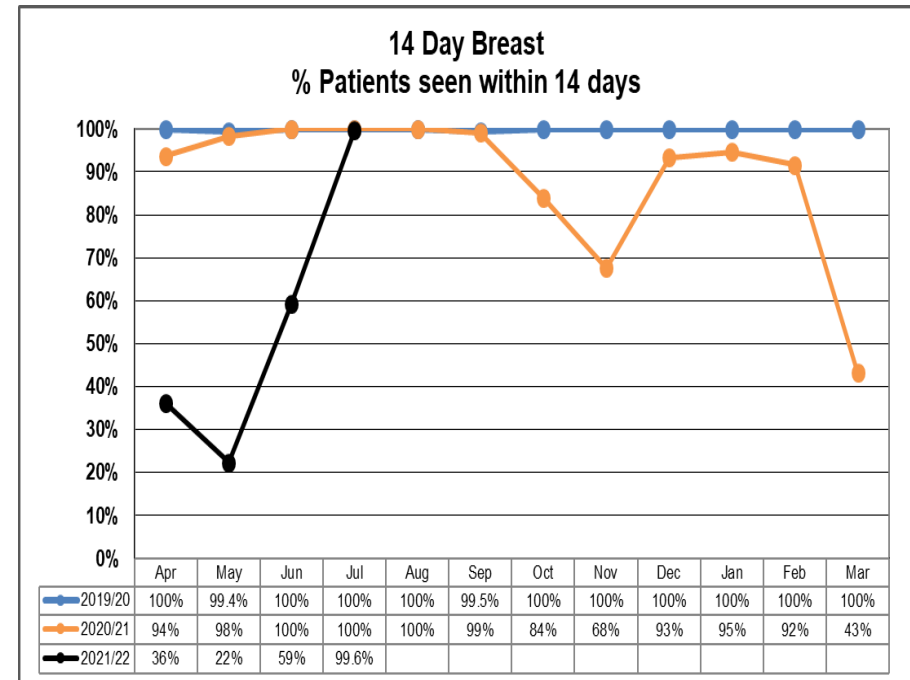
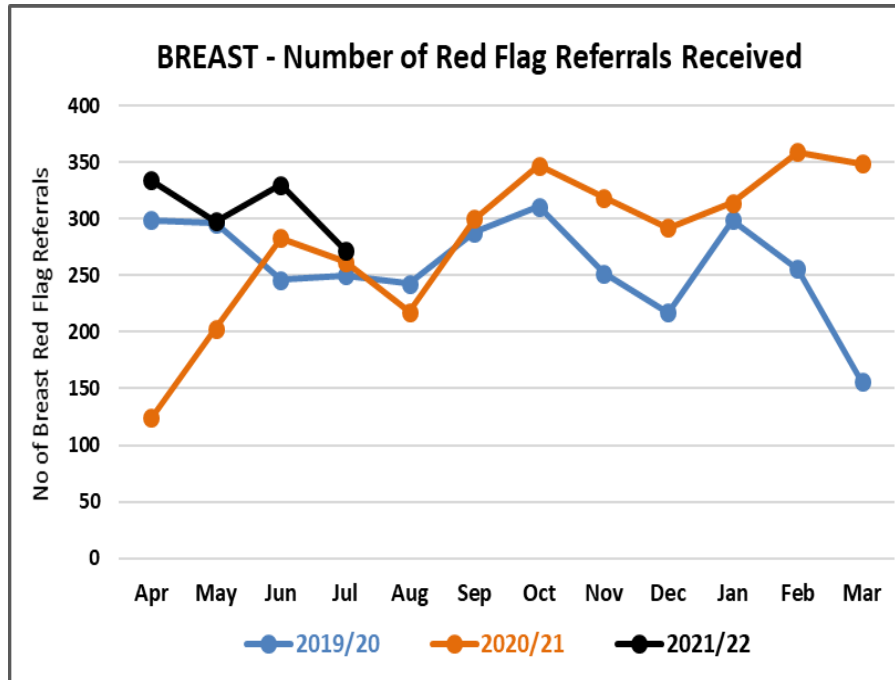
### Number Waiting >52 wks

Position at July 2021: **2,563**  
 Position at June 2021: **2,482**  
 Change from previous month: **81 increase**

# Cancer Care

## 14 Day - Breast

July 2021

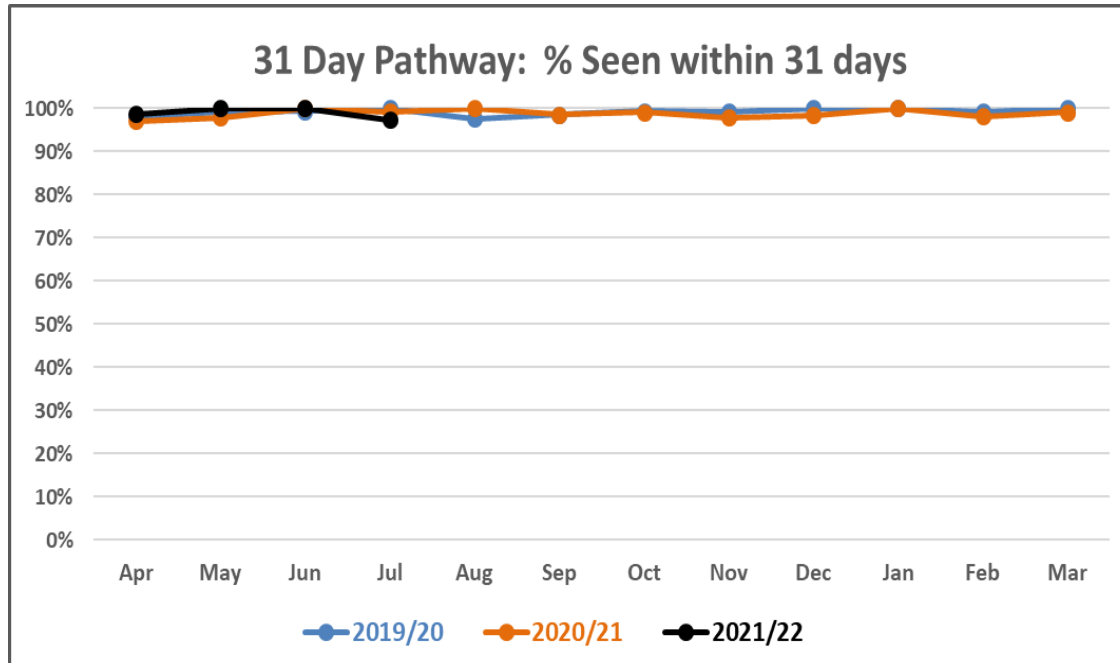


**BREAST Red Flag Referrals**  
 Number received during July 2021: **272**  
 Previous month June 2021: **330**  
 Change from previous month: **58 reduction**  
 July 2019: **250**

**Target % within 14 days: 100%**  
**% within 14 days July 2021: 99.6%**  
 Previous month June 2021: **59%**  
 Change from previous month: **40.6% increase**

# Cancer Care

## 31 Day Pathway




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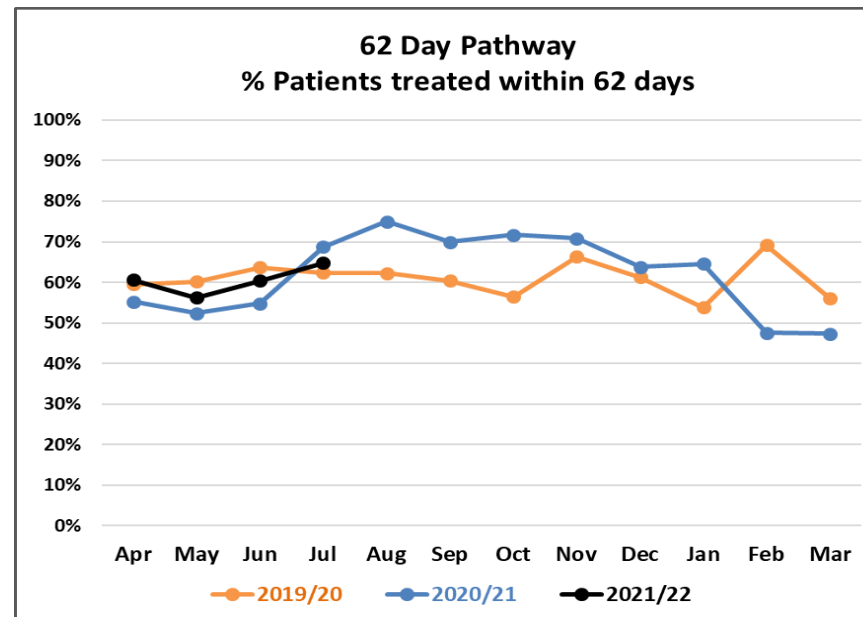
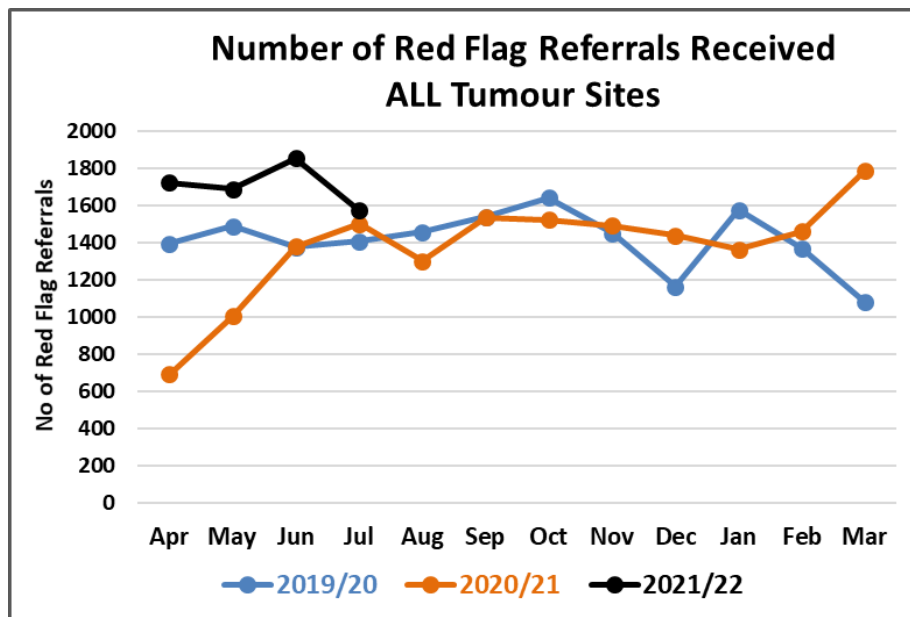
<b>Target % within 31 days:</b>	<b>98%</b>
<b>% within 31 days July 2021:</b>	<b>97%</b>
<b>Previous month June 2021:</b>	<b>100%</b>
<b>Change from previous month:</b>	<b>3% decrease</b>

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# Cancer Care

## 62 Day Pathway

July 2021



### Red Flag Referrals – ALL Tumour Sites

Number received during July 2021:	1,570
Previous month June 2021:	1,852
Change from previous month:	282 decrease
July 2019:	1,405

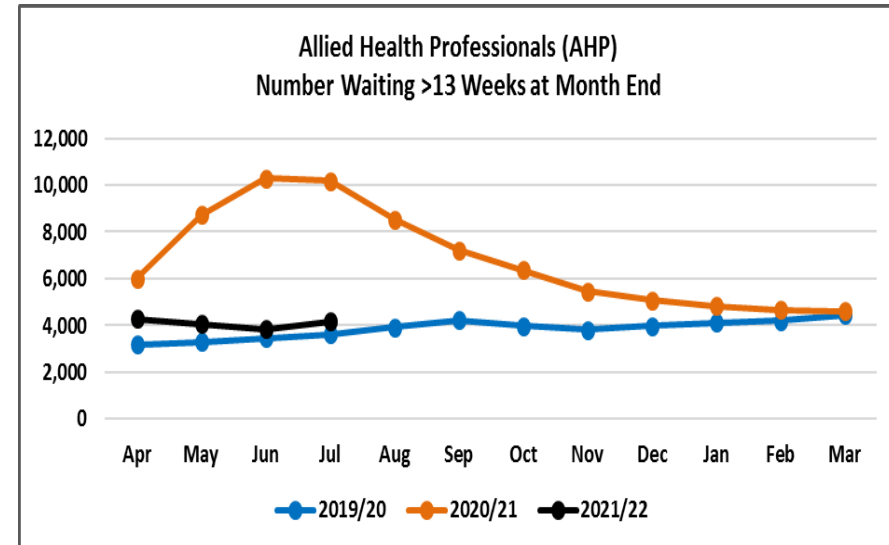
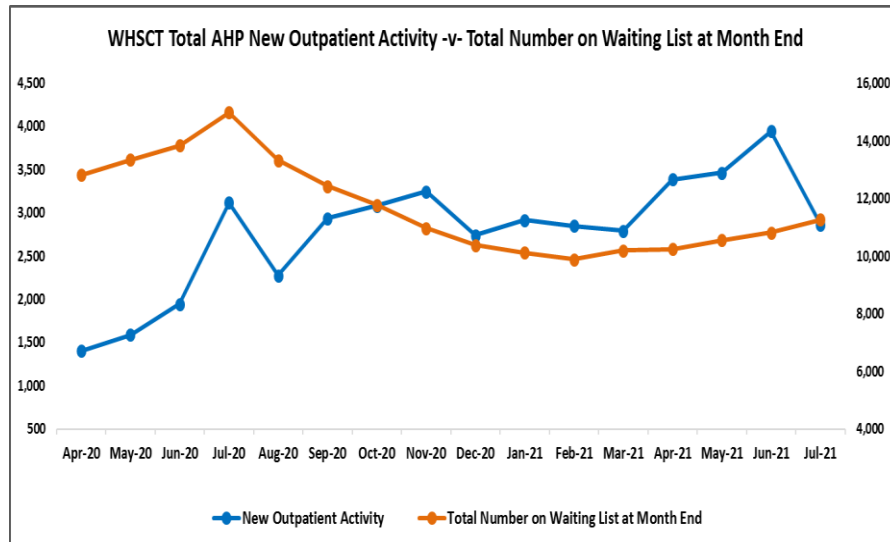
Target % within 62 days:	95%
% within 62 days July 2021:	65%
Previous month June 2021:	60%
Change from previous month:	5% increase



# Allied Health Professionals - Summary

## Outpatients

July 2021



<b>Target:</b>	<b>Waiting &gt;: 13 weeks</b>
<b>Position at July 21:</b>	<b>4,159</b>
<b>Previous Month June 21:</b>	<b>3,830</b>
<b>% change on previous month:</b>	<b>9% increase</b>
<b>July 2020:</b>	<b>10,173</b>

## Allied Health Professionals - Summary

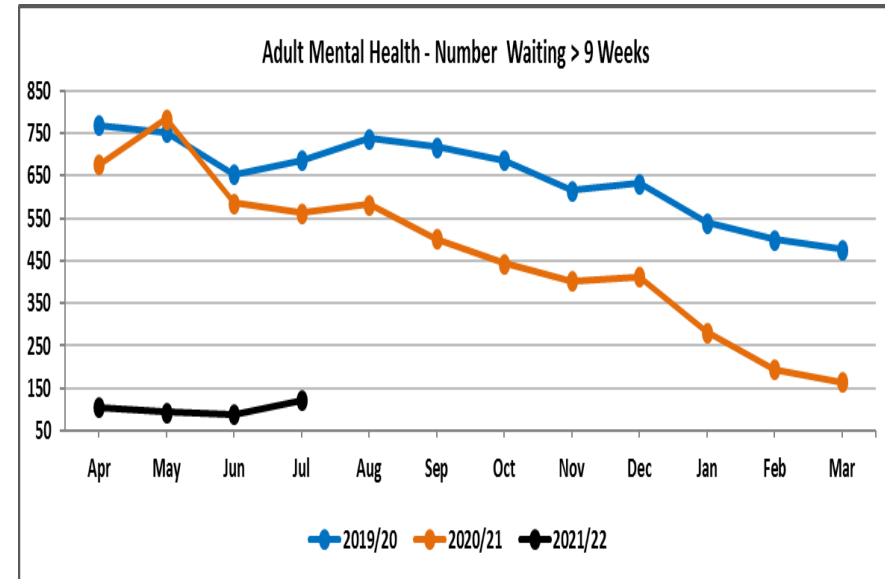
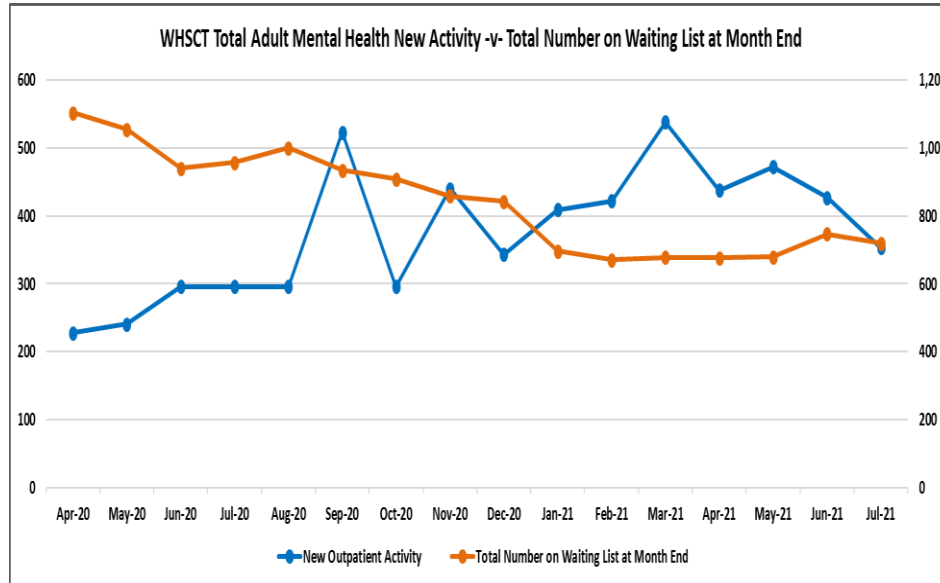
July 2021

### Outpatients

AHP Profession	2021/22			Jul-20
	Jun-21	Jul-21	% change from previous month	
<b>Total Number on Waiting List at Month End</b>	<b>10,813</b>	<b>11,260</b>	<b>4% increase</b>	<b>14,990</b>
<b>Total Number Waiting &gt;13 Weeks at Month End</b>				
Dietetics	570	628	10% increase	834
Occupational Therapy	2,377	2,490	5% increase	2,166
Orthoptics	535	561	5% increase	548
Physiotherapy	94	97	3% increase	3,639
Podiatry	69	194	181% increase	2,348
Speech and Language Therapy	185	189	2% increase	638
<b>Total</b>	<b>3,830</b>	<b>4,159</b>	<b>9% increase</b>	<b>10,173</b>

# Mental Health Services

## Adult Mental Health Service Outpatients



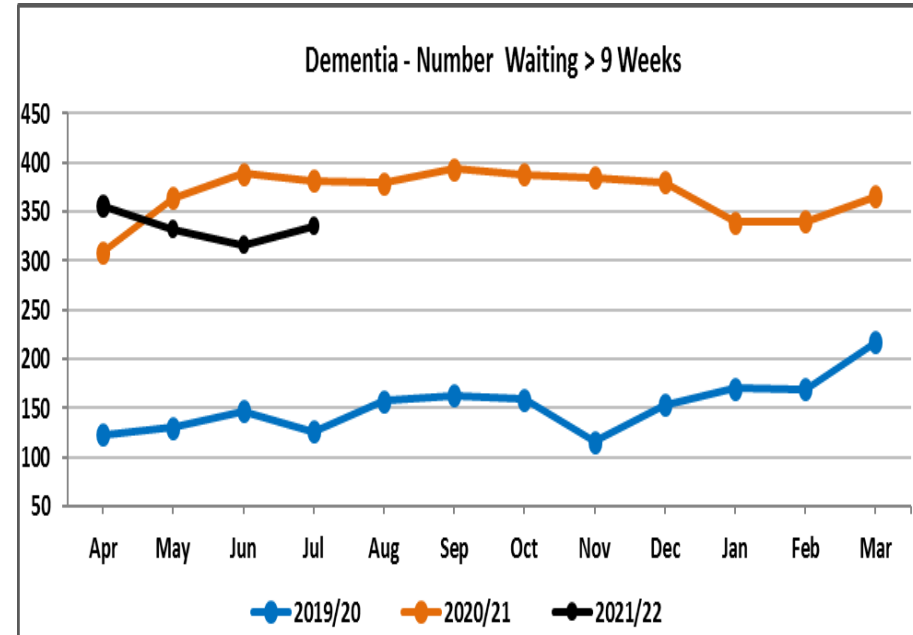
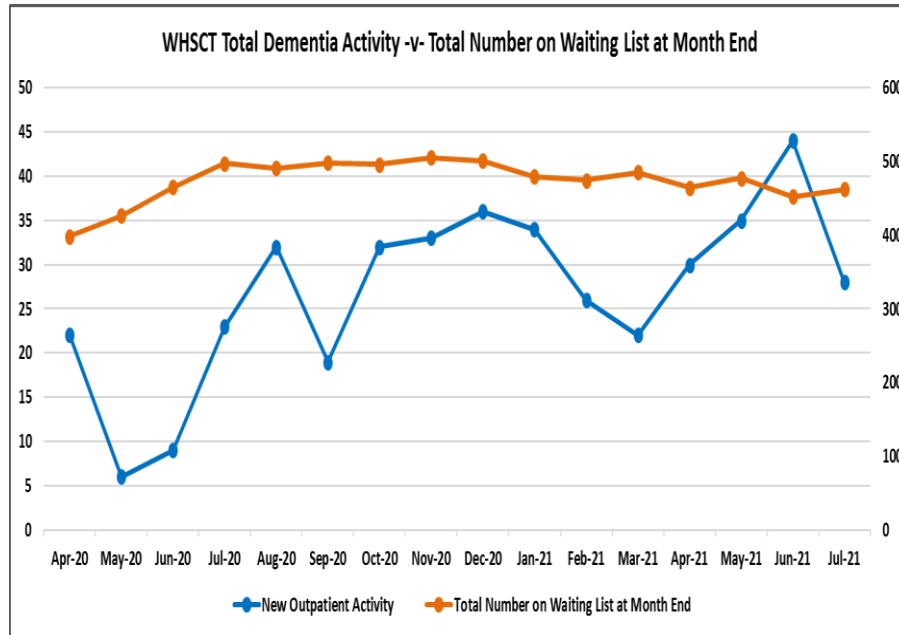
<b>Target:</b>	<b>Waiting &gt;: 9 weeks</b>
<b>Position at July 21:</b>	<b>122</b>
<b>Previous Month June 21:</b>	<b>88</b>
<b>% change on previous month:</b>	<b>39% increase</b>
<b>July 2020:</b>	<b>563</b>

# Mental Health Services

## Dementia Service

### Outpatients

July 2021

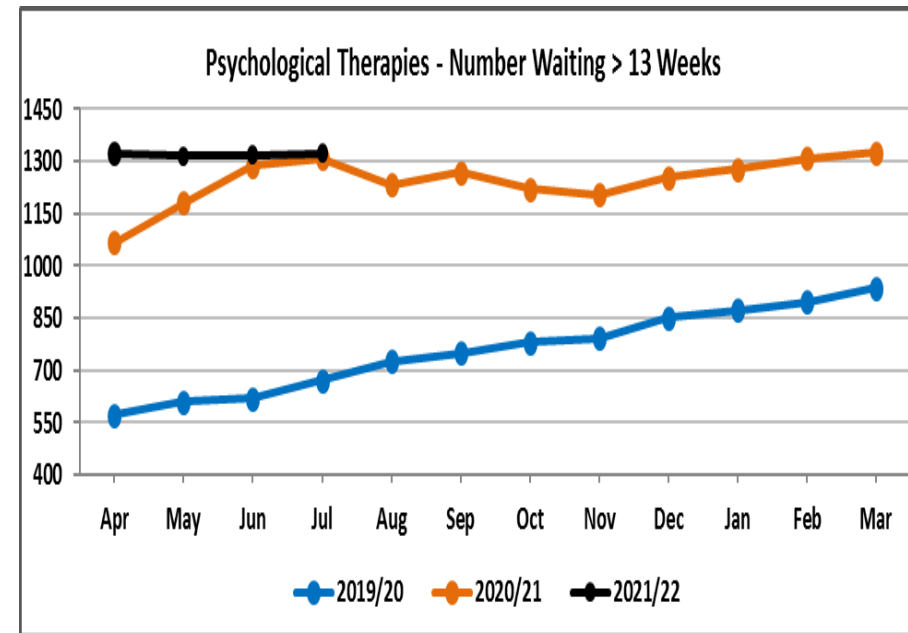
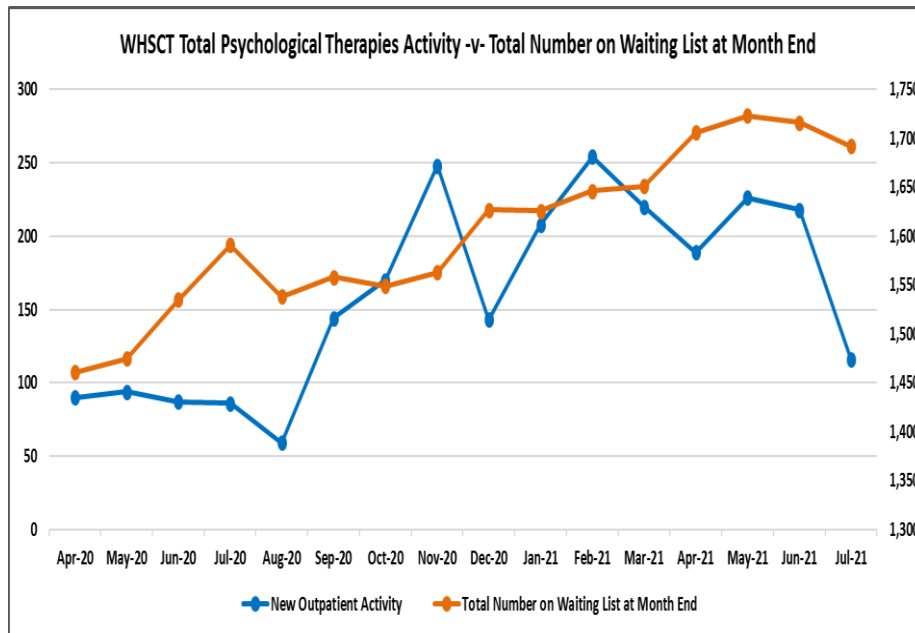


<b>Target:</b>	<b>Waiting &gt;: 9 weeks</b>
<b>Position at July 21:</b>	<b>335</b>
<b>Previous Month June 21:</b>	<b>316</b>
<b>% change on previous month:</b>	<b>6% increase</b>
<b>July 2020:</b>	<b>382</b>

July 2021

# Mental Health Services

## Psychological Therapies Service Outpatients

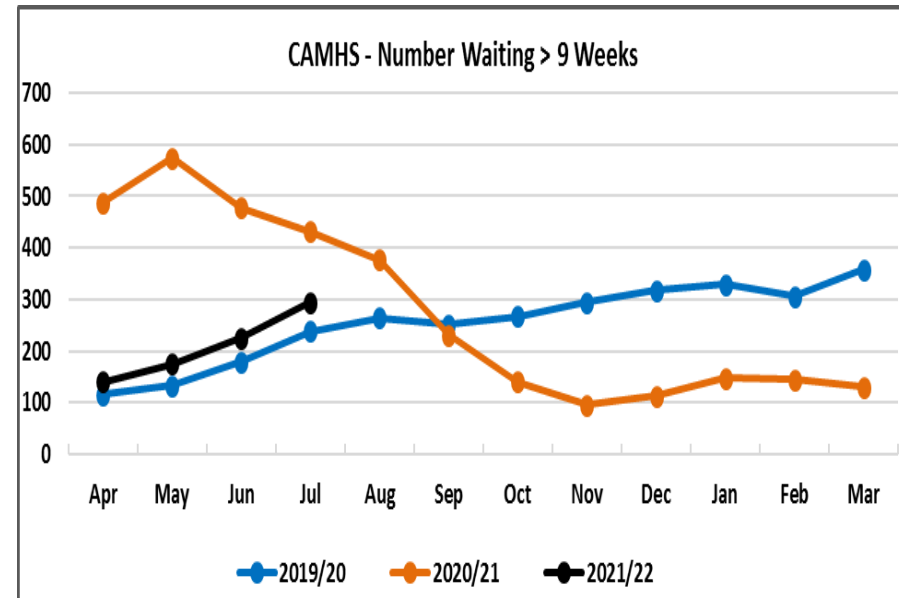
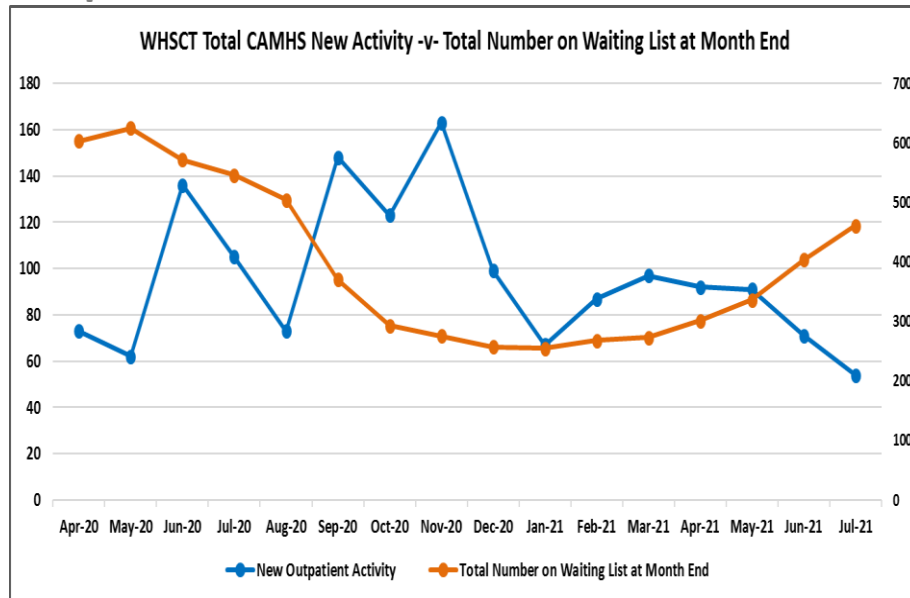


<b>Target:</b>	<b>Waiting &gt;: 13 weeks</b>
<b>Position at July 21:</b>	<b>1,323</b>
<b>Previous Month June 21:</b>	<b>1,318</b>
<b>% change on previous month:</b>	<b>NA</b>
<b>July 2020:</b>	<b>1,309</b>

# Children's Services

July 2021

## Child and Adolescent Mental Health Service (CAMHS) Outpatients

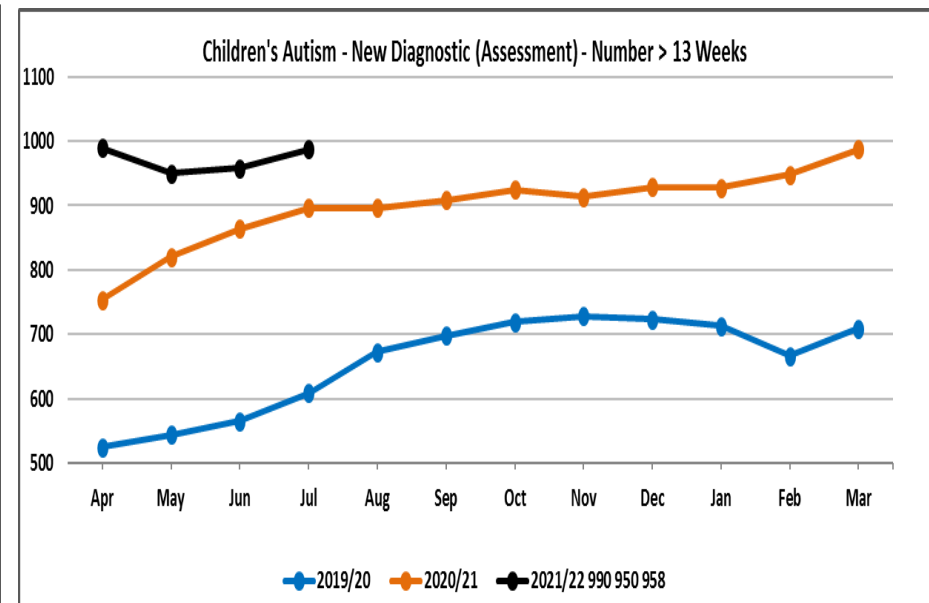
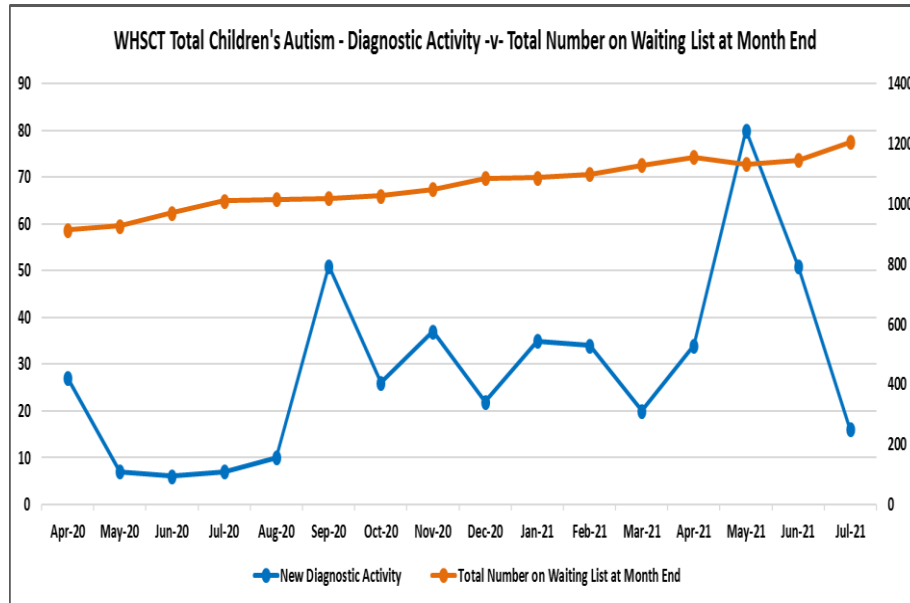


<b>Target:</b>	<b>Waiting &gt;: 9 weeks</b>
<b>Position at July 21:</b>	<b>295</b>
<b>Previous Month June 21:</b>	<b>225</b>
<b>% change on previous month:</b>	<b>31% increase</b>
<b>July 2020:</b>	<b>432</b>

# Children's Services

## Children's Autism Service Outpatients

July 2021



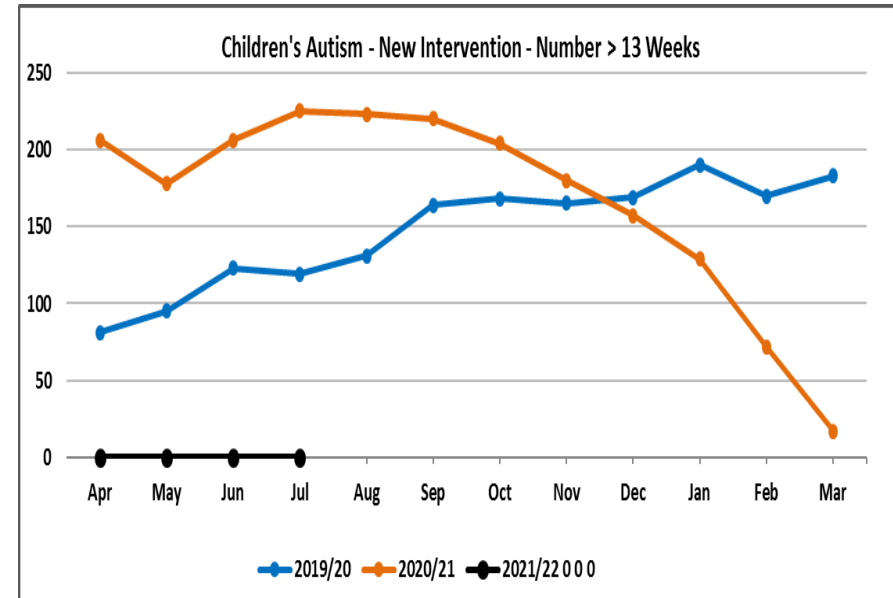
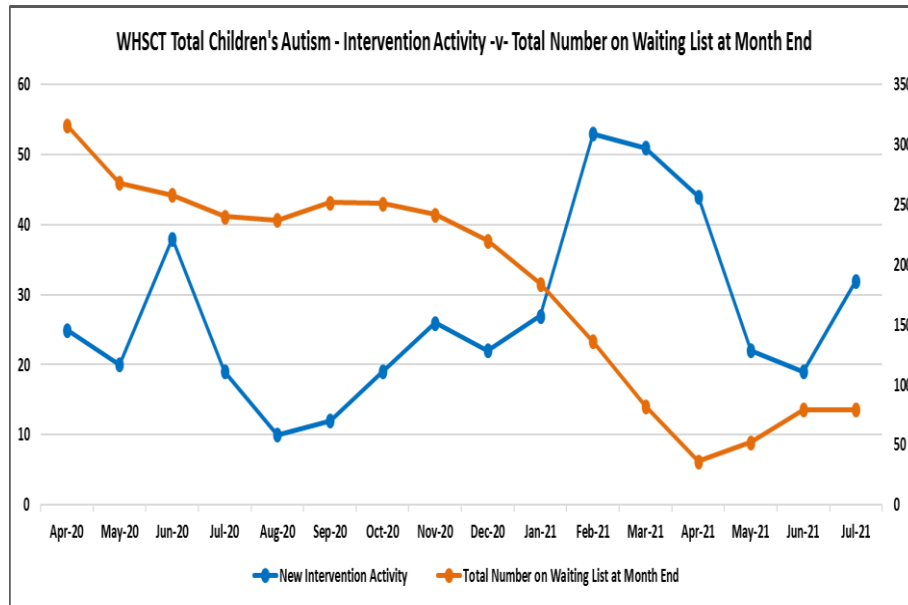
<b>Target (Diagnostic):</b>	<b>Waiting &gt;:13 weeks</b>
<b>Position July 21:</b>	<b>988</b>
<b>Previous Month June 21:</b>	<b>958</b>
<b>% change on previous month:</b>	<b>3% increase</b>
<b>July 2020:</b>	<b>896</b>

July 2021

# Children's Services

## Children's Autism Service

### Outpatients



<b>Target (Intervention):</b>	<b>Waiting &gt;: 13 weeks</b>
<b>Position at July 21:</b>	<b>0</b>
<b>Previous Month June 21:</b>	<b>0</b>
<b>% change on previous month:</b>	<b>NA</b>
<b>July 2020:</b>	<b>225</b>



