



MONTHLY PERFORMANCE REPORT

March 2021

Service Achievements – Disclosures March 2021

AccessNI processed 11,630 disclosure certificates. Information was disclosed on 610 certificates¹.

Type	Number processed	Information disclosed
Basic	3435	92
Standard	422	49
Enhanced	7773	469

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.6%	2 days
99% Standards issued within 7 days	99.8%	1 day
70% Enhanced issued within 10 days	97.5%	
95% Enhanced issued within 21 days	99.1%	2 days
98% of enhanced issued within 28 days	99.4%	

¹ The information disclosed number can include cases processed before March 2021 but which have been printed and issued in that month.

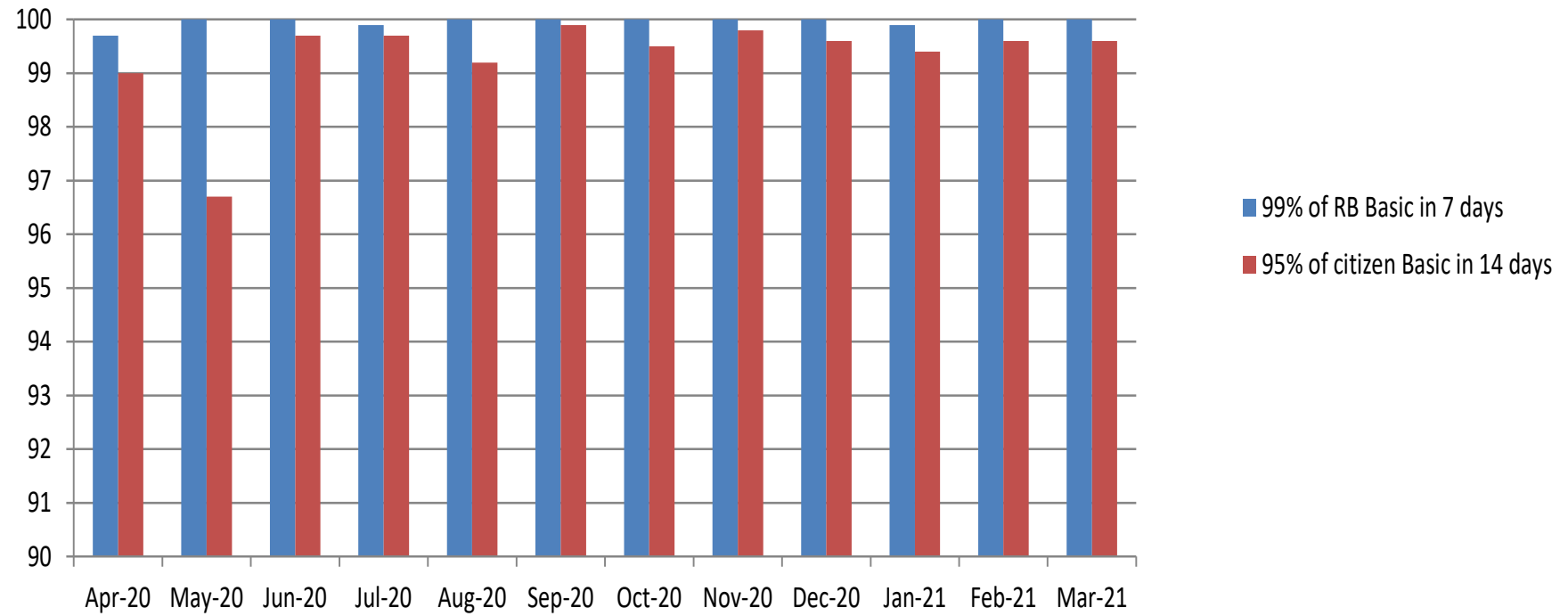
This month AccessNI also;

- Issued 63% of certificates by digital means and 37% by paper;
- Filtered old and minor offences from 38 standard and 367 enhanced certificates;
- Made 29 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 8 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 142 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 1 substantive dispute about criminal record information disclosed on certificates;
- Referred 2,284 applications for enhanced certificates to PSNI and 429 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate. PSNI made 18 disclosures of information and other police forces made 2 disclosures of information for inclusion in AccessNI certificates; and
- Made 24 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

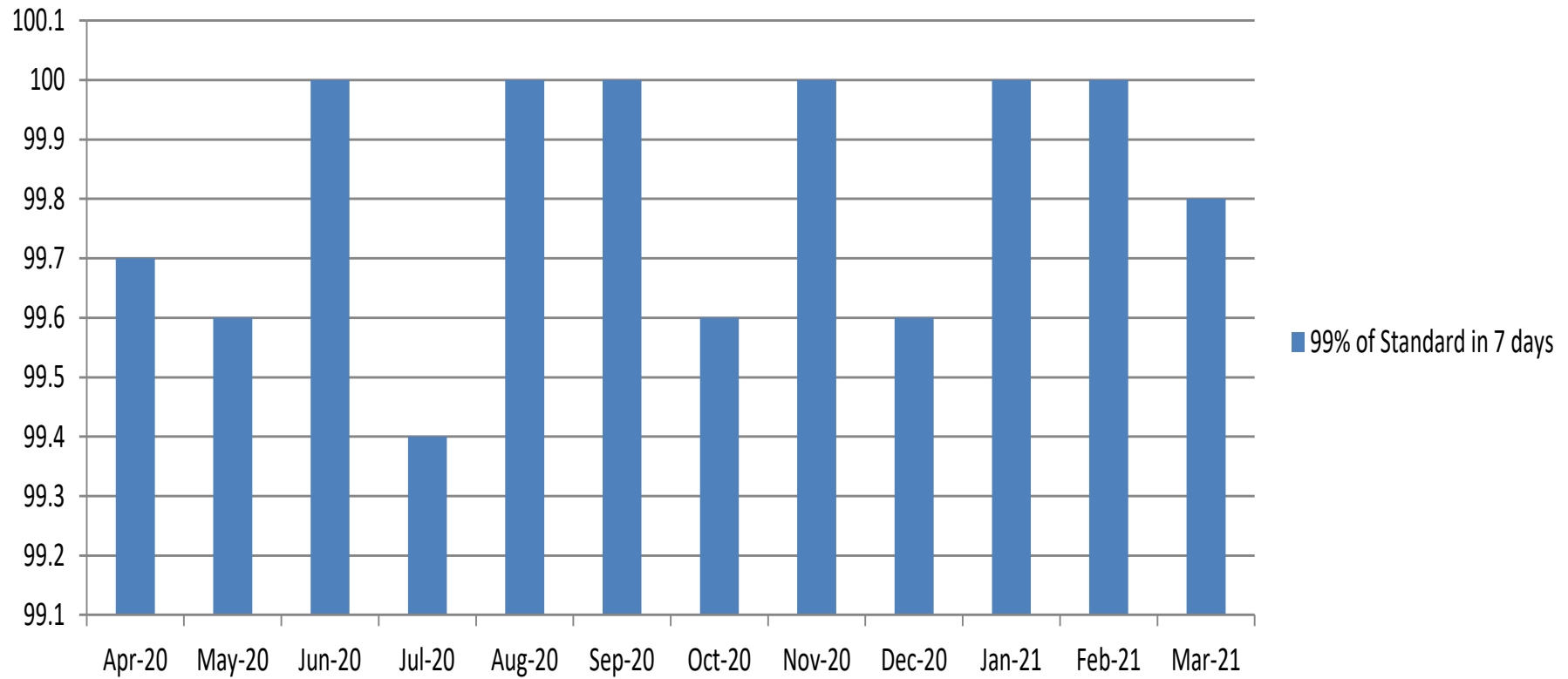
Monthly summary table

	Mar-21	%Mar -20	Total 20/21	%19/20
Applications Received				
Basic	3,569	49.00%	30730	-5.80%
Standard	424	12.70%	4145	-15.20%
Enhanced	7,810	-14.70%	84015	-26.90%
Total	11,803	-1.00%	118,890	-22.10%
Applications Processed				
Basic	3,435		29,074	
Standard	422		3965	
Enhanced	7,773		84814	
Total	11,630		117853	

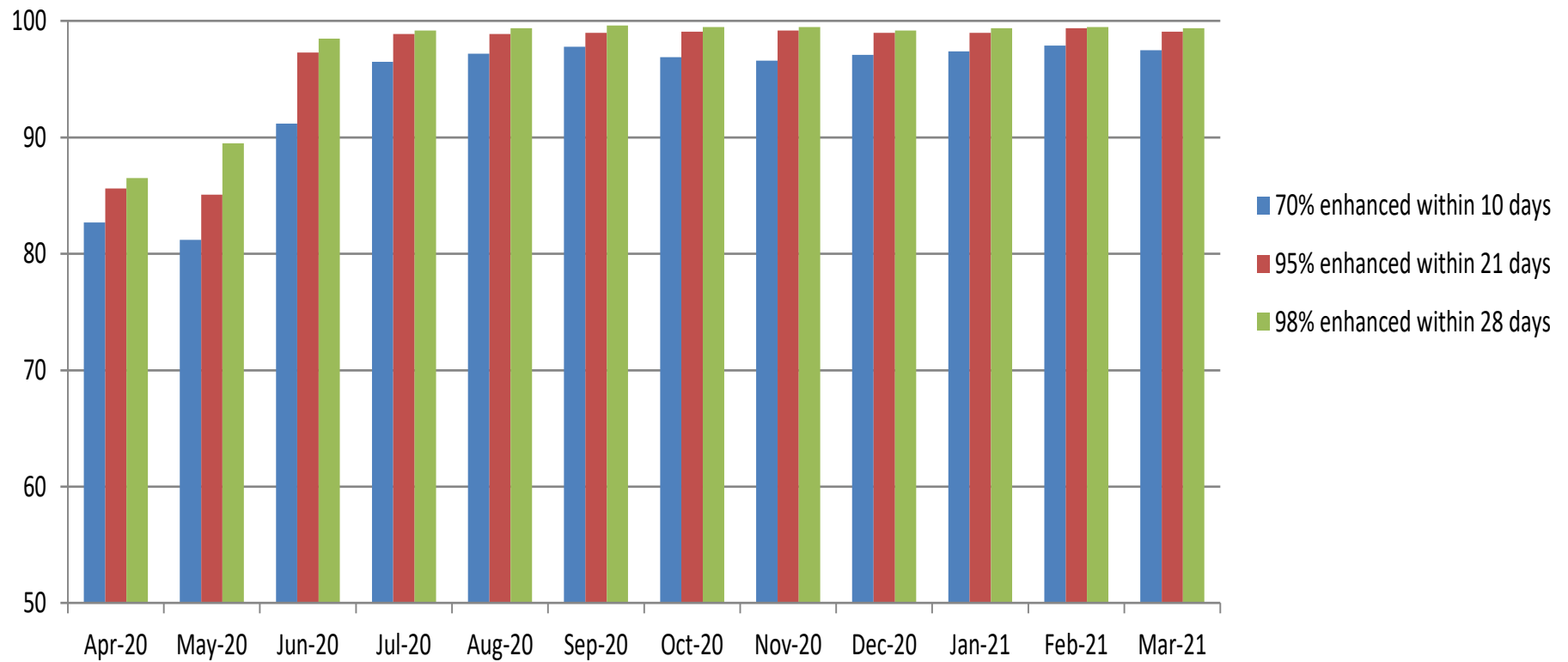
Issue of basic certificates against targets



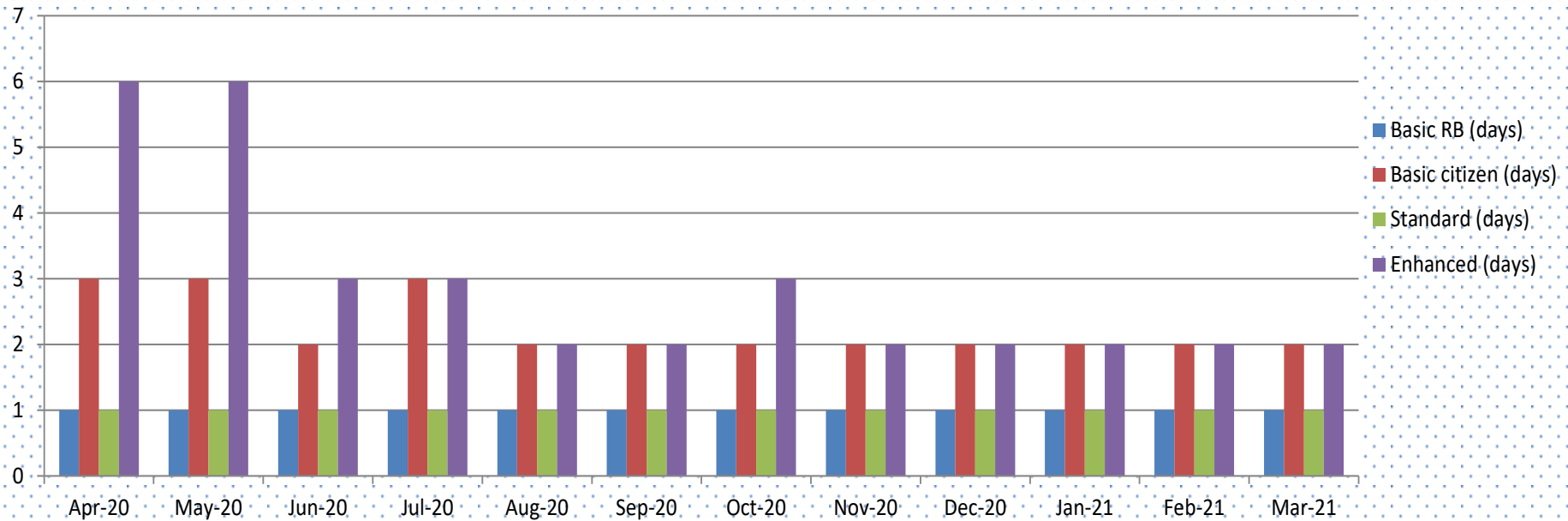
Issue of standard certificates against target



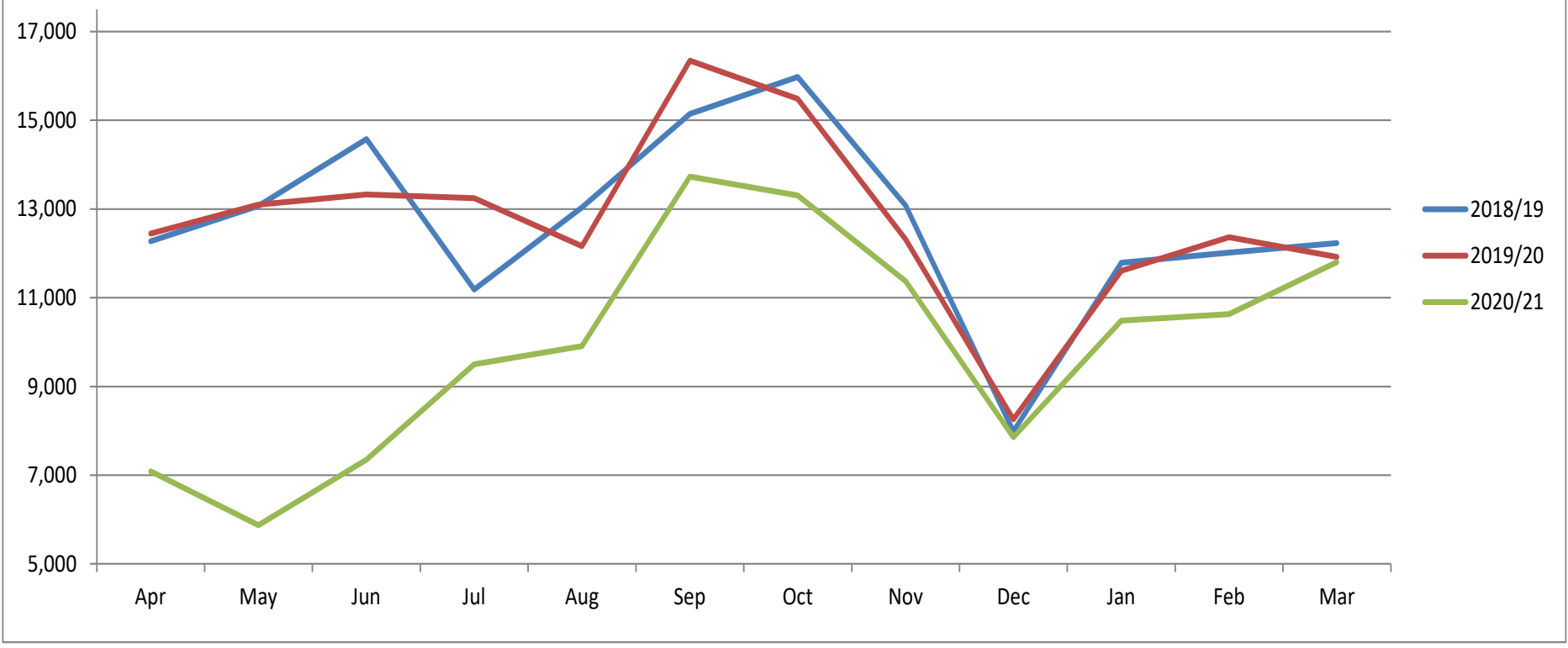
Issue of enhanced checks against targets



Average number of days to issue a certificate



Monthly flow of applications received over last 3 years



Monthly flow of applications processed for last 3 years

