



# **MONTHLY PERFORMANCE REPORT**

**March 2024**

## Service Achievements – Disclosures March 2024

AccessNI processed 14,639 disclosure certificates. Information was disclosed on 682 certificates<sup>1</sup>.

Type	Number processed	Information disclosed
Basic	1,775	57
Basic RB	1,791	46
Standard	400	67
Enhanced	10,673	512

This month AccessNI achieved against our performance targets:-

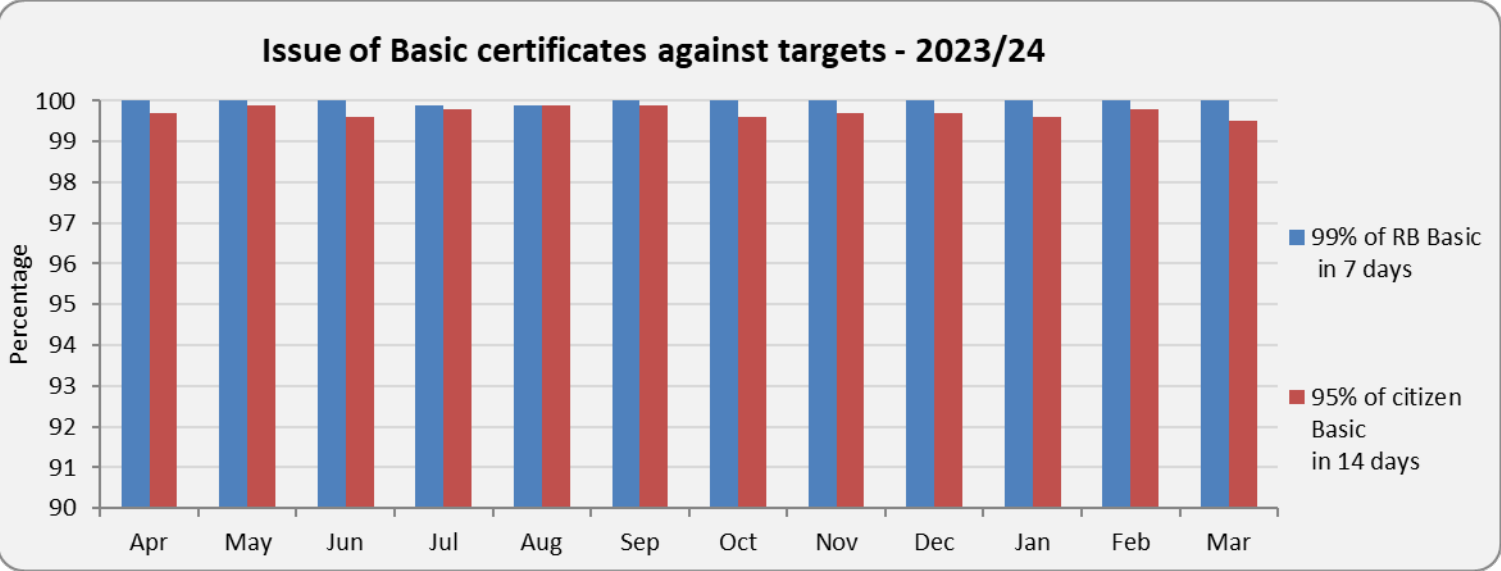
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.5%	2 days
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	87.8%	4 days
95% of Enhanced issued within 21 days	97.3%	
98% of Enhanced issued within 28 days	97.9%	

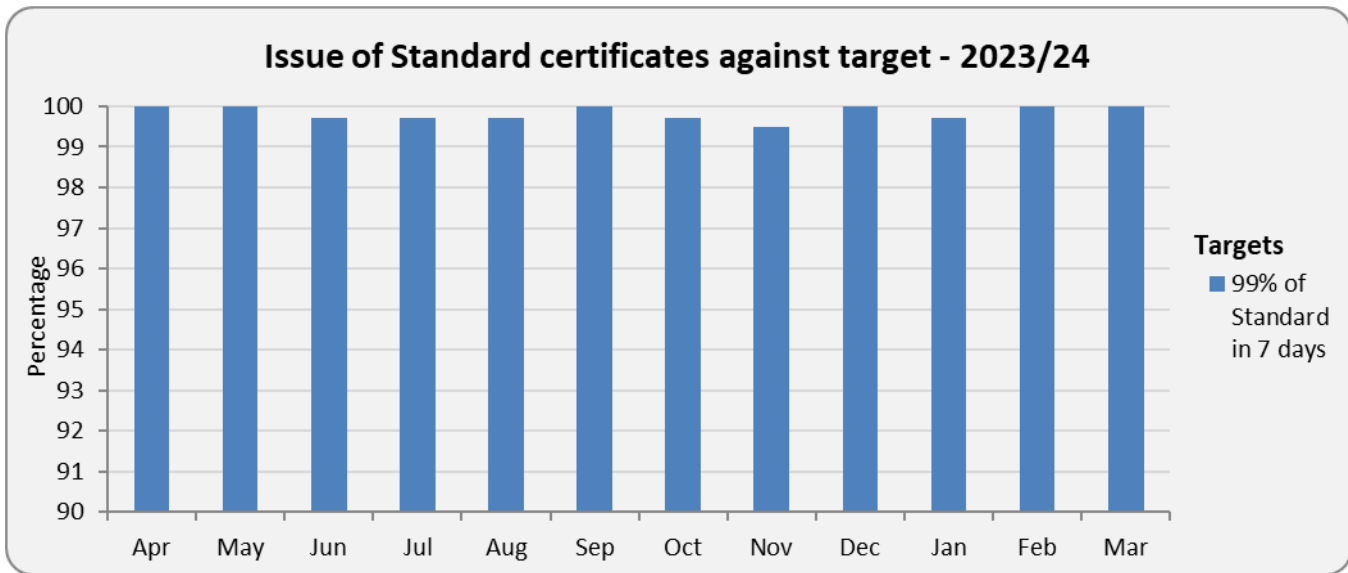
<sup>1</sup> The information disclosed number can include cases processed before March 2024 but which have been printed and issued in that month.

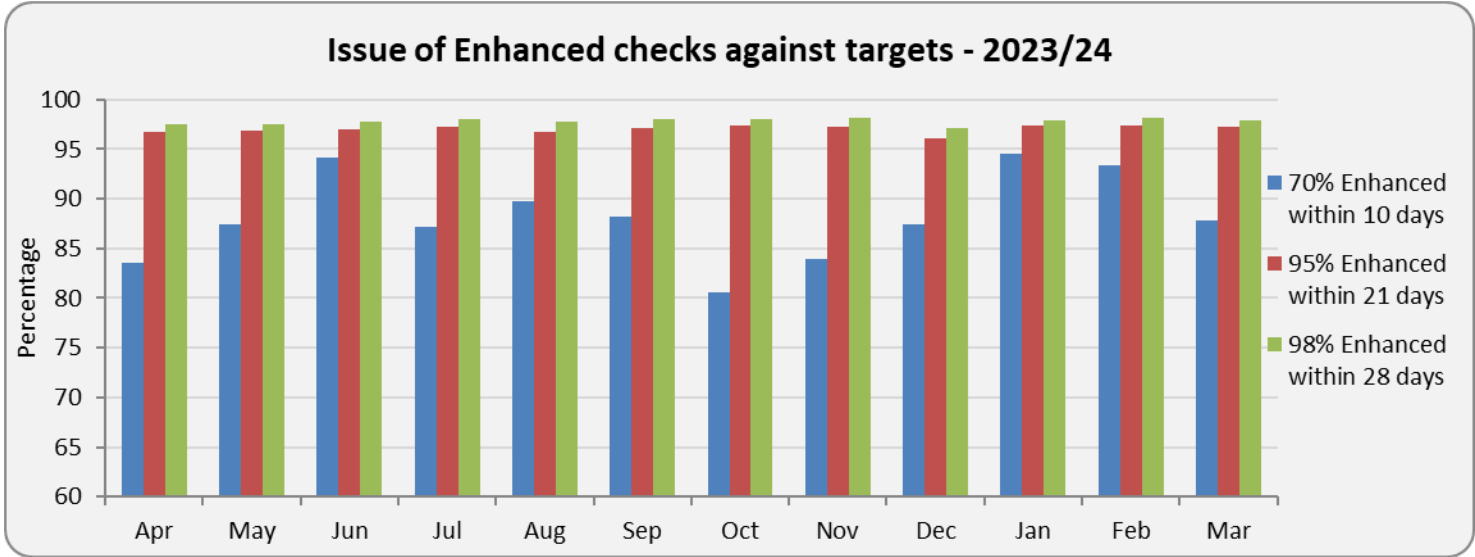
## **This month AccessNI also:-**

- Issued 58.1% of certificates by digital means, and 41.9% by paper;
- Filtered 505 old and minor offences from Standard and Enhanced certificates;
- Made 54 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 13 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 128 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,853 applications for Enhanced certificates to PSNI and 564 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 12 disclosures of information and other police forces made 0 disclosure of information for inclusion in AccessNI certificates; and
- Made 21 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

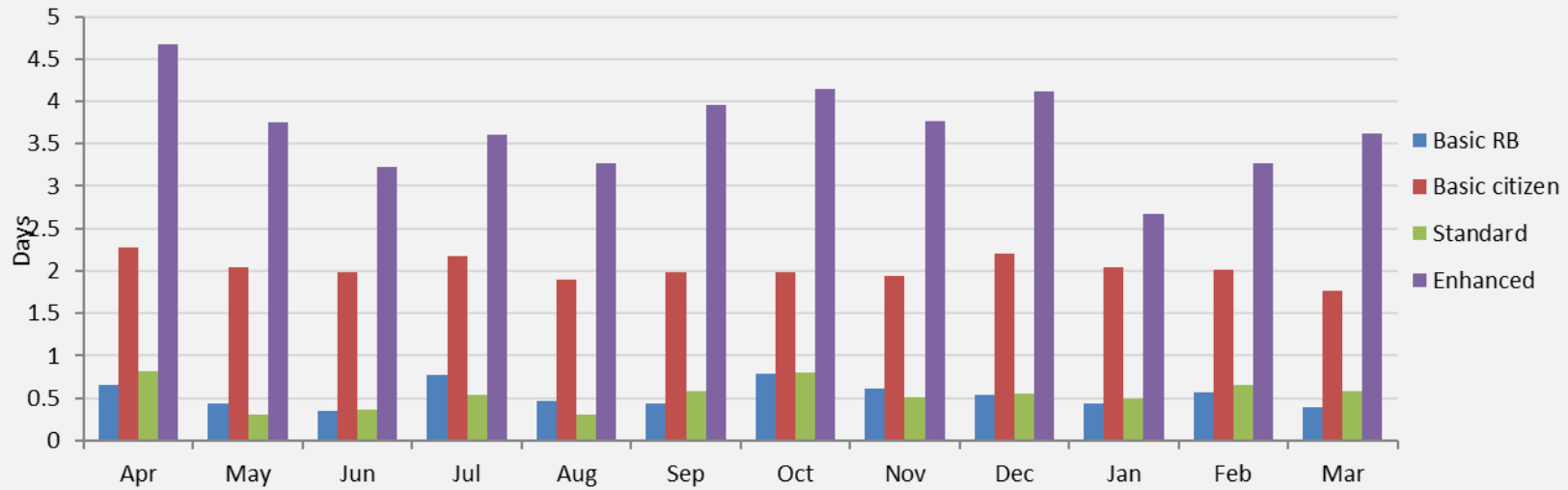
	Mar-24	%Mar-23	Total 23/24	%2022/23
<b>Applications Received</b>				
Basic	1,984	116.50%	18,969	103.08%
Basic RB	1,776	90.47%	22,781	96.11%
Standard	396	85.16%	4,071	88.91%
Enhanced	10,694	93.15%	130,980	101.59%
<b>Total</b>	<b>14,850</b>		<b>176,801</b>	
<b>Cases Processed</b>				
Basic	1,775		18,348	
Basic RB	1,791		22,789	
Standard	400		4,065	
Enhanced	10,673		131,570	
<b>Total</b>	<b>14,639</b>		<b>176,772</b>	







**Average number of days to issue a certificate - 2023/24**





**Monthly registrations - 2023/24**  
**[Total number registrations 778 - signatories 3059]**

