



MONTHLY PERFORMANCE REPORT

April 2024

Service Achievements – Disclosures April 2024

AccessNI processed 15,292 disclosure certificates. Information was disclosed on 722 certificates¹.

Type	Number processed	Information disclosed
Basic	1,725	50
Basic RB	2,242	49
Standard	422	52
Enhanced	10,903	571

This month AccessNI achieved against our performance targets:-

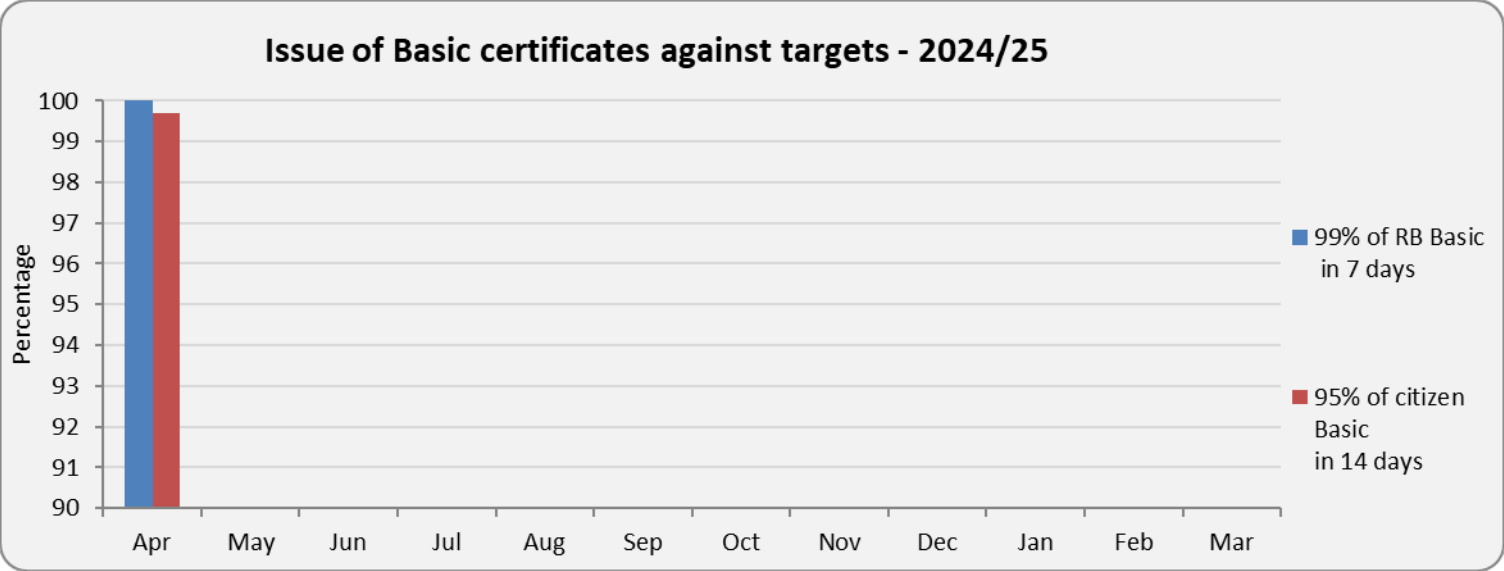
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.7%	2 days
99% of Standards issued within 7 days	99.8%	1 day
70% of Enhanced issued within 10 days	94.2%	3 days
95% of Enhanced issued within 21 days	97.7%	
98% of Enhanced issued within 28 days	98.3%	

¹ The information disclosed number can include cases processed before April 2024 but which have been printed and issued in that month.

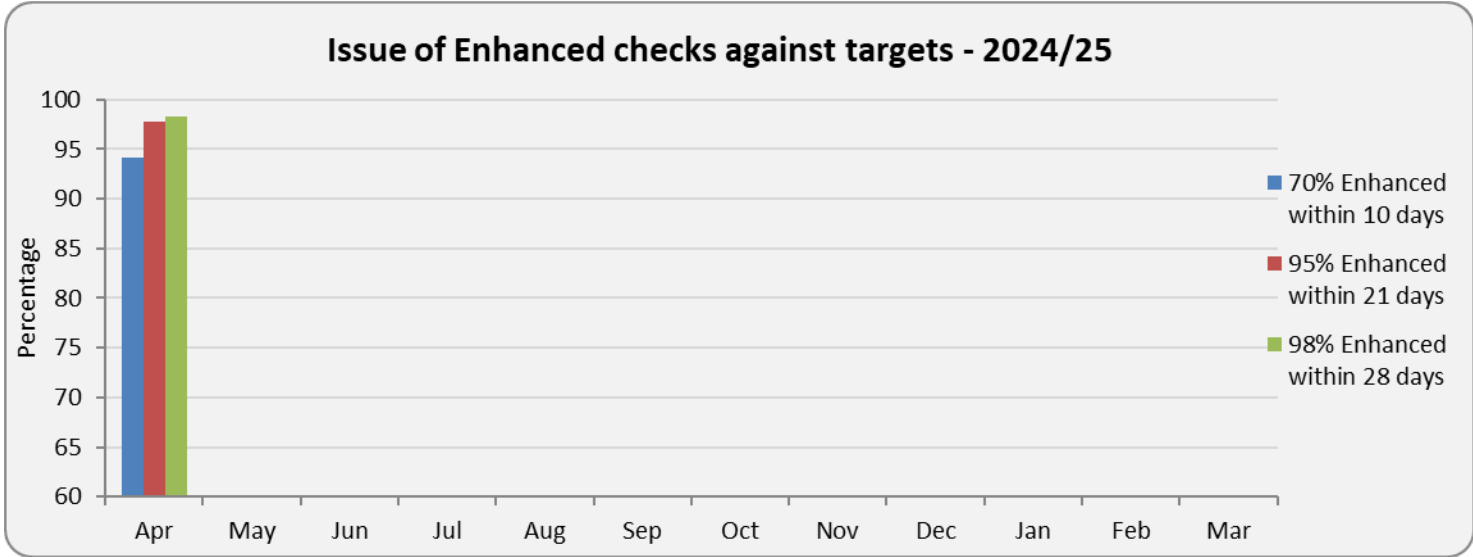
This month AccessNI also:-

- Issued 59.1% of certificates by digital means, and 40.9% by paper;
- Filtered 539 old and minor offences from Standard and Enhanced certificates;
- Made 60 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 10 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 117 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,570 applications for Enhanced certificates to PSNI and 617 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 11 disclosures of information and other police forces made 2 disclosure of information for inclusion in AccessNI certificates; and
- Made 20 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

	Apr-24	%Apr-23	Total 24/25	%2023/24
Applications Received				
Basic	2,226	164.52%	2,226	164.52%
Basic RB	2,291	122.51%	2,291	122.51%
Standard	429	177.27%	429	177.27%
Enhanced	10,808	111.87%	10,808	111.87%
Total	15,754		15,754	
Cases Processed				
Basic	1,725			
Basic RB	2,242			
Standard	422			
Enhanced	10,903			
Total	15,292			







Average number of days to issue a certificate - 2024/25



Monthly registrations - 2024/25
[Total number registrations 787 - signatories 3014]

