



# **MONTHLY PERFORMANCE REPORT**

**July 2024**

## Service Achievements – Disclosures July 2024

AccessNI processed 15,771 disclosure certificates. Information was disclosed on 666 certificates<sup>1</sup>.

| Type     | Number processed | Information disclosed |
|----------|------------------|-----------------------|
| Basic    | 1,626            | 43                    |
| Basic RB | 2,312            | 45                    |
| Standard | 516              | 65                    |
| Enhanced | 11,317           | 513                   |

This month AccessNI achieved against our performance targets:-

| Target   | Achieved | Average days to issue |
|--|----------|-----------------------|
| 99% of Basics countersigned by RB issued within 7 days     | 100%     | 1 day                 |
| 95% of Basics applied for by citizen issued within 14 days | 99.6%    | 2 days                |
| 99% of Standards issued within 7 days                      | 100%     | 1 day                 |
| 70% of Enhanced issued within 10 days                      | 84.4%    | 4 days                |
| 95% of Enhanced issued within 21 days                      | 97.4%    |                       |
| 98% of Enhanced issued within 28 days                      | 98.4%    |                       |

<sup>1</sup> The information disclosed number can include cases processed before July 2024 but which have been printed and issued in that month.

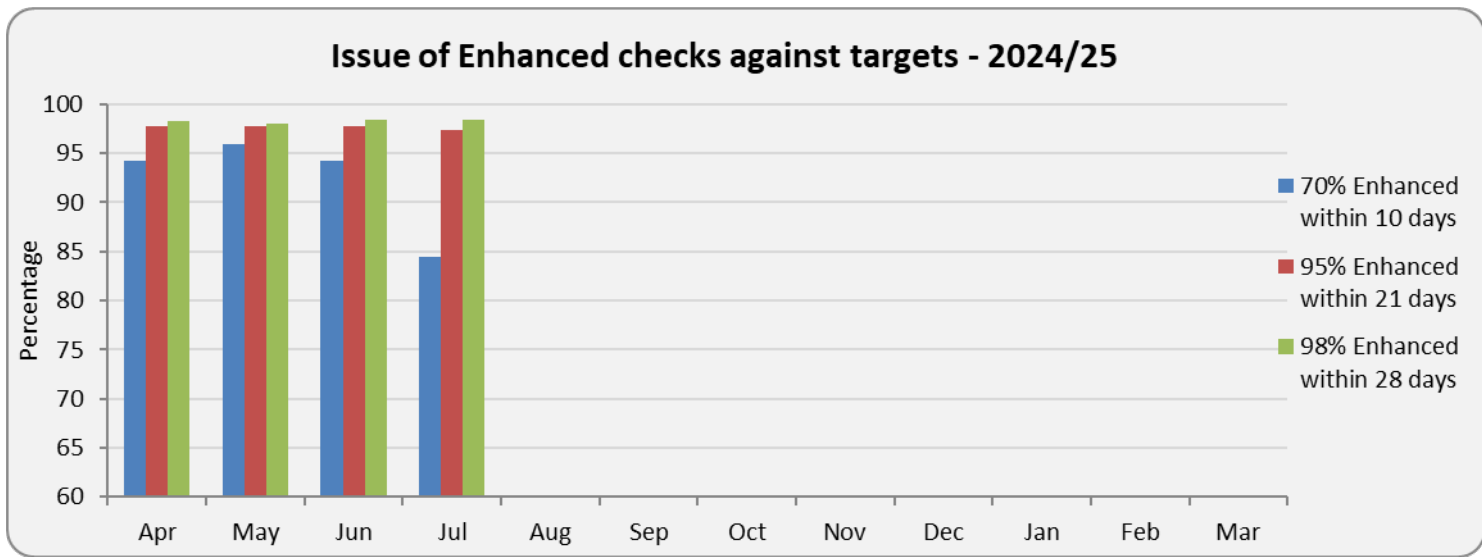
## **This month AccessNI also:-**

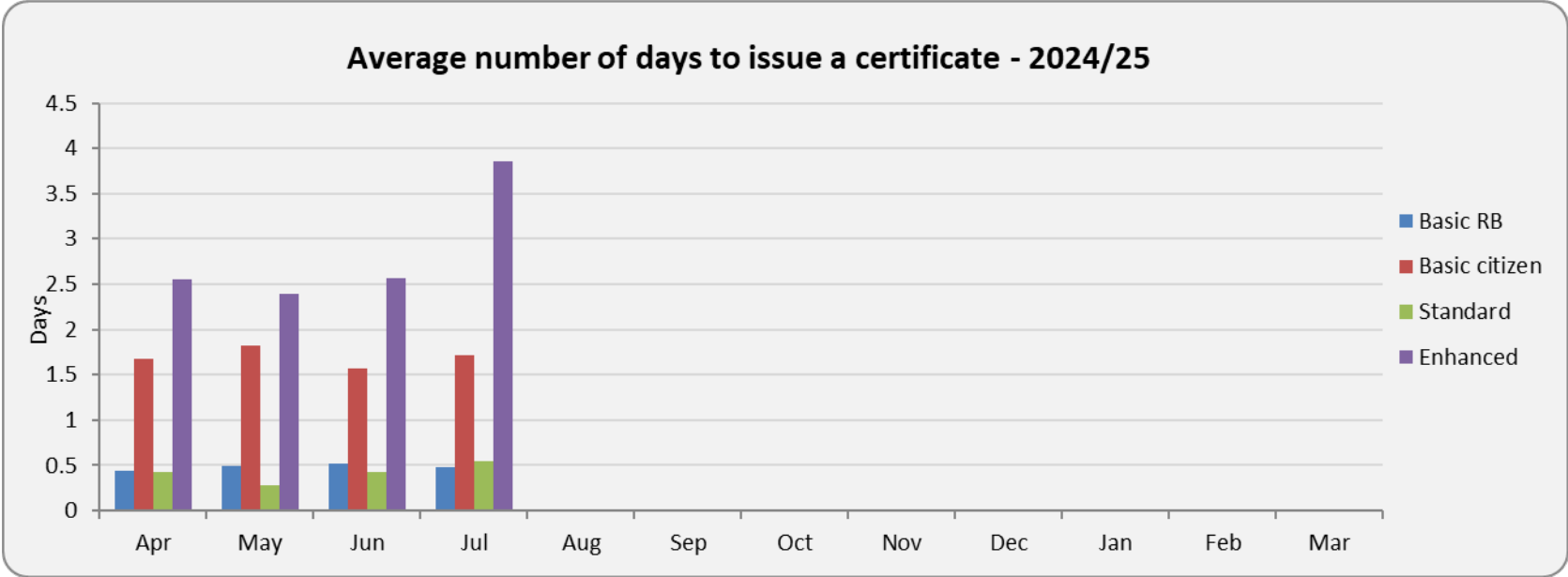
- Issued 60.7% of certificates by digital means, and 39.3% by paper;
- Filtered 498 old and minor offences from Standard and Enhanced certificates;
- Made 46 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 11 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 150 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 1 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,731 applications for Enhanced certificates to PSNI and 595 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 7 disclosures of information and other police forces made 2 disclosures of information for inclusion in AccessNI certificates; and
- Made 21 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

|                              | Jul-24        | %July-23 | Total 24/25   | %2023/24 |
|------------------------------|---------------|----------|---------------|----------|
| <b>Applications Received</b> |               |          |               |          |
| Basic                        | 1,898         | 134.23%  | 7,325         | 124.28%  |
| Basic RB                     | 2,303         | 121.98%  | 9,351         | 120.49%  |
| Standard                     | 524           | 156.89%  | 1,902         | 149.06%  |
| Enhanced                     | 11,399        | 99.23%   | 45,022        | 100.47%  |
| <b>Total</b>                 | <b>16,124</b> |          | <b>63,600</b> |          |
| <b>Cases Processed</b>       |               |          |               |          |
| Basic                        | 1,626         |          | 6,786         |          |
| Basic RB                     | 2,312         |          | 9,342         |          |
| Standard                     | 516           |          | 1,892         |          |
| Enhanced                     | 11,317        |          | 44,754        |          |
| <b>Total</b>                 | <b>15,771</b> |          | <b>62,774</b> |          |











**Monthly registrations - 2024/25**  
**[Total number registrations 748 - signatories 3071]**

