

### AN EXTRA +100,000 **TOURISTS COMPARED** TO 2018

## A RECORD 11.3 MILLION **TOURISTS**

## €5.9b/£5.1b IN OVERSEAS **REVENUE**

#### **OVERSEAS TOURISTS**

Over 11.3 million tourists were welcomed on the island of Ireland in 2019, +100k more than in 2018 (+1% increase).



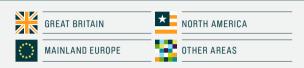
#### WHERE DID THEY COME FROM?

GB [42%], US [15%], Germany [7%] & France [5%] represented almost seventy percent of all overseas tourists to the island in 2019.



#### **AVERAGE SPEND AND LENGTH OF STAY**

The average spend by an overseas tourist and holidaymaker was €518/£451 and €598/£520 respectively. The average length of stay for an overseas tourist was 7.3 nights and holidaymaker was 6.2 nights.



#### WHY WERE OUR VISITORS HERE?

Half of all visitors to the island of Ireland in 2019 came for a holiday, that is +34,000 (+1%) more holidaymakers than in 2018. One-third came to visit friends and/or relatives (VFR) (an while one-seventh (14%) came for business reasons.



VFR BUSINESS HOLIDAY 32%

OTHER 14% 4%

#### PROMOTABLE VISITORS\*

More than 6 million promotable visitors were welcomed to the island in 2019, largely the same as 2018.



#### **OVERSEAS REVENUE**

The island of Ireland generated €5.9/£5.1 billion in 2019.



#### WHERE DID THE REVENUE **COME FROM?**

US (27%), GB (25%), Germany (8%), & France (5%) represent almost two-thirds (65%) of all overseas revenue generated on the island in 2019.



#### **POPULAR PLACES?**

Dublin, the South West and Northern Ireland remain the most popular destinations for visitors.



#### **2019 NUMBERS & MARKET AREA SHARE**











#### VISITORS

**50%** 

11.288.000

+1% Change vs 2018



#### REVENUE

€5.851 million £5,090 million

0% Change vs 2018



#### PROMOTABLES\*

6.084.000

0% Change vs 2018

#### HOLIDAYMAKERS

5.673.000

+1% Change vs 2018

#### NIGHTS

81.928.000







<sup>\*</sup> Promotable visitors are made up of holidaymakers, conference, trade fair/exhibition visitors and visitors here for English Language Training (ELT).



# WHERE DO OUR VISITORS COME FROM?

2019 was the 5<sup>th</sup> consecutive record year with 11.3 million overseas visitors welcomed to the island of Ireland, and the 9th consecutive year of growth. That is +100k more tourists than in 2018. 631,000 (or 5.6%) overnighted on both sides of the border.

#### Our Top Markets

Britain, the US, Germany and France remain the island of Ireland's top four inbound markets. They account for 69% of visitors, 68% of holidaymakers and holiday revenue, 65% of revenue and 59% of nights.

#### Diversification

Our dependence on our top four markets continues to lessen over time as we as we continue to diversify into other markets. The 69% of tourists the top 4 represents in 2019 compares to 74% of all overseas trips in 2009.

#### Long-hau

Three long-haul markets, the US, Canada and 'Australia & NZ' feature in our top 10 source markets.

#### **Fastest Growing**

Great Britain (+37k), Poland (+33k), India (+16k), Russia (+12k) and France (+10k) were the strongest contributors to the growth in tourists in 2019.

Combined they account for almost +110k additional tourists, more than compensating for a -4% decline in US (-72k) & German tourists (-35k).

2018

Mainland Europe

2019

An Extra

+102k visitors

#### WHERE DO OUR VISITORS COME FROM? (000's)

|          | Island of Ireland |          |       | Republic of I | blic of Ireland |       | Northern Ireland |          |       |
|----------|-------------------|----------|-------|---------------|-----------------|-------|------------------|----------|-------|
|          | 2019              | vs. 2018 | Share | 2019          | vs. 2018        | Share | 2019             | vs. 2018 | Share |
| Total    | 11,288            | +1%      |       | 9,674         | +1%             |       | 2,245            | +1%      |       |
|          | 4,785             | +1%      | 42%   | 3,487         | 0%              | 36%   | 1,461            | +3%      | 65%   |
| 0        | 3,770             | +3%      | 33%   | 3,609         | +3%             | 37%   | 338              | +2%      | 15%   |
| GERMANY  | 749               | -4%      | 7%    | 728           | -5%             | 8%    | 65               | -8%      | 3%    |
| FRANCE   | 557               | +2%      | 5%    | 534           | +2%             | 6%    | 55               | +1%      | 2%    |
| SPAIN    | 431               | +2%      | 4%    | 411           | +2%             | 4%    | 38               | +9%      | 2%    |
| ITALY    | 370               | -4%      | 3%    | 364           | -3%             | 4%    | 20               | -17%     | 1%    |
| *        | 1,980             | -3%      | 18%   | 1,902         | -3%             | 20%   | 280              | -8%      | 12%   |
| USA      | 1,732             | -4%      | 15%   | 1,673         | -4%             | 17%   | 212              | -11%     | 9%    |
| CANADA   | 248               | +2%      | 2%    | 229           | +2%             | 2%    | 68               | +3%      | 3%    |
| 8        | 752               | +4%      | 7%    | 676           | +3%             | 7%    | 165              | +5%      | 7%    |
| AUS & NZ | 252               | 0%       | 2%    | 225           | 0%              | 2%    | 78               | +8%      | 3%    |

"A record 5.7m
overseas tourists
came for a holiday in
2019, that is half of
all tourists
contributing
€3.4/£3.0bn or
58% of overseas
revenue"



#### **WHY WERE OUR VISITORS HERE?**

Almost 5.7 million overseas tourists came for a holiday in 2019, the 5th consecutive record year for holidaymakers to the island of Ireland. Holidays represent 50% of all overseas trips and three-fifths (58%)of revenue in 2019. This compares with the 2.9m overseas holidaymakers recorded in 2009, when holidaymakers only accounted for just over a third (37%) of all tourists.

#### Visiting Friends & Relatives (VFR)

One-in-three (32%) overseas tourists cite 'visiting friends and relatives' as their main reason for visiting in 2019. They account for a third of the island of Ireland's overseas bed nights (31%) and one-fifth of revenue (20%). Northern Ireland continues to rely more heavily on those visiting friends and relatives (58% of nights, 46% of trips and 37% of revenue in 2019), though less so over time as Northern Ireland's potential as a holiday destination is realised (in 2011 VFR represented 56% of nights, 51% of trips, and 44% of revenue).



|            | Holiday | VFR* | Business | Other |
|------------|---------|------|----------|-------|
| Total      | 50%     | 32%  | 14%      | 4%    |
|            | 36%     | 46%  | 17%      | 1%    |
| $\bigcirc$ | 57%     | 22%  | 15%      | 7%    |
| *          | 72%     | 18%  | 6%       | 5%    |
| 8          | 50%     | 32%  | 13%      | 4%    |
|            |         |      |          |       |

VFR\*-V isiting friends and relatives

#### **HOW MUCH DID OUR VISITORS SPEND?**

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| Share | vs. 2018 | 2019 £m | 2019 €m |
|-------|----------|---------|---------|
|       | -0%      | 5,090   | 5,851   |
| 25%   | +3%      | 1,258   | 1,446   |
| 33%   | 0%       | 1,697   | 1,950   |
| 31%   | -3%      | 1,563   | 1,769   |
| 11%   | -1%      | 753     | 658     |

2019 £n

2019 €m

5.174

1,022

1,854

1,706

593

| ıd    |          |       | Northern Ireland |         |          |       |
|-------|----------|-------|------------------|---------|----------|-------|
| 19 £m | vs. 2018 | Share | 2019 €m          | 2019 £m | vs. 2018 | Share |
| 4,501 | -1%      |       | 677              | 589     | +5%      |       |
| 889   | 0%       | 20%   | 424              | 369     | +13%     | 63%   |
| 1,613 | 0%       | 36%   | 96               | 84      | +2%      | 14%   |
| 1,484 | -2%      | 33%   | 90               | 79      | -14%     | 13%   |
| 522   | -1%      | 11%   | 66               | 57      | -3%      | 10%   |

#### **HOW DOES PURPOSE OF VISIT CONTRIBUTE TO SPEND?**

Almost three-fifths (58%) of all overseas revenue on the Island of Ireland in 2019 is generated from those who came for a holiday. This varies by market with holidaymakers accounting for 75% of revenue North America, 60% of revenue from Mainland Europe, 45% from Other Areas and 41% of revenue from GB.

VFR\* — Visiting friends and relatives

|            | Holiday | VFR* | Business | Other |
|------------|---------|------|----------|-------|
| Total      | 58%     | 20%  | 15%      | 7%    |
|            | 41%     | 34%  | 23%      | 2%    |
| $\bigcirc$ | 60%     | 14%  | 16%      | 11%   |
| *          | 75%     | 12%  | 7%       | 6%    |
| 8          | 45%     | 31%  | 15%      | 9%    |

#### **HOW DID THEY SPEND THEIR MONEY?**

The overseas revenue generated on the island of Ireland reached record levels €5.9/£5.1 billion, solidifying 2018 record levels. Food and drink continues to be the most expensive element of a visit to the island of Ireland, followed by bed and board. This is true for all market areas.

SS/Ents\* - Sightseeing & Entertainment

| Misc | Shopping | Internal<br>Transport | SS/Ents* | Food &<br>Drink | Bed &<br>Board |            |
|------|----------|-----------------------|----------|-----------------|----------------|------------|
| 3%   | 13%      | 13%                   | 6%       | 37%             | 29%            | Total      |
| 8%   | 11%      | 11%                   | 6%       | 38%             | 26%            |            |
| 1%   | 14%      | 15%                   | 6%       | 36%             | 28%            | $\bigcirc$ |
| 1%   | 11%      | 13%                   | 6%       | 36%             | 32%            | *          |
| 3%   | 17%      | 12%                   | 7%       | 35%             | 27%            | 8          |



#### **HOW MANY NIGHTS DID THEY STAY?**

A record 81.9 million overseas bednights were recorded in 2019, a slight softening (-1%) compared to 2018 as the average stay continues to reduce over time from 8.3 nights in 2010 to 7.3 nights in 2019.

Quarter 3 (July-September) remains the busiest quarter with 34% of nights, especially in terms of holiday nights (41%). Quarter 2 was the only quarter to record an increase in bednights in 2019.

Length of stay varies by type of trip with an average of 6.2 nights for holidaymakers, visiting friends and/ relatives stay on average 7.1 nights, business tourists stay 6.2 nights and tourists here for 'other' reasons such as to learn English as a foreign language have an especially long stay of 25.3 nights).

Those travelling further tend to stay longer regardless of their reason for visiting.

"81.9m overseas bed nights were recorded in 2019, that is a marginal softening compared to 2018, as the average stay continues to decline."

| 2          | <b>2019</b> [000's] | vs. 2018 | Average<br>Stay | Share |
|------------|---------------------|----------|-----------------|-------|
| Total      | 81,982              | -1%      | 7.3             |       |
|            | 22,385              | +1%      | 4.7             | 27%   |
| $\bigcirc$ | 32,365              | -1%      | 8.6             | 40%   |
| *          | 17,071              | -3%      | 8.6             | 21%   |
| 8          | 10,107              | -1%      | 13.4            | 12%   |

#### WHERE DID THEY STAY?

|            | Friends/<br>Relatives | Hotel | Rented | B&B/<br>Guesthouse | Other |
|------------|-----------------------|-------|--------|--------------------|-------|
| Total      | 29%                   | 21%   | 19%    | 9%                 | 21%   |
|            | 50%                   | 24%   | 10%    | 5%                 | 11%   |
| $\bigcirc$ | 22%                   | 17%   | 22%    | 10%                | 29%   |
| *          | 19%                   | 30%   | 17%    | 11%                | 23%   |
| 8          | 27%                   | 17%   | 35%    | 7%                 | 15%   |



# WHERE ON THE ISLAND OF IRELAND DID OUR TOURISTS & HOLIDAYMAKERS STAY?

Overseas tourists included 1.5 regions on average in their trip in 2019, while holidaymakers included 1.9 regions. North Americans tend to travel more extensively than other market areas and this is true for both tourists (2.2 regions) and holidaymakers (2.5 regions).

|                         | A      | 8                      | G             | 0             | <b>3</b>    | •     | 6      | 0                   |
|-------------------------|--------|------------------------|---------------|---------------|-------------|-------|--------|---------------------|
|                         | Dublin | Midlands<br>& Mid East | South<br>East | South<br>West | Mid<br>West | West  | Border | Northern<br>Ireland |
| <b>Visitors</b> [000's] | 6,644  | 954                    | 945           | 2,335         | 1,432       | 1,943 | 768    | 2,245               |
| Share                   | 59%    | 8%                     | 8%            | 21%           | 13%         | 17%   | 7%     | 20%                 |
| Holidays<br>(000's)     | 4,069  | 394                    | 675           | 1,704         | 988         | 1,456 | 454    | 852                 |
| ,,                      | 72%    | 7%                     | 12%           | 30%           | 17%         | 26%   | 8%     | 15%                 |

Dublin: Dublin City & County, Midlands & Mid East: Laois, Longford, Louth, Offaly, Westmeath, Kildare, Meath, Wicklow. South East: Carlow, Kilkenny, Waterford, Wexford. South West: Cork, Kerry Mid West: Clare, Limerick, Tipperary (North), Tipperary (South) West: Galway, Mayo, Roscommon. Border: Cavan, Donegal, Leitrim, Monaghan, Sligo. Northern Ireland: Antrim, Armagh, Down, Fermanagh, Derry/Londonderry, Tyrone







% VISITORS

#### WHERE DID OUR HOLIDAYMAKERS COME FROM?

Almost two-fifths (38%) of all holidaymakers came from Mainland Europe. However, Britain remains the largest single market accounting for 30% of holidaymakers. Following eight consecutive years of growth and six years of double-digit growth, holidaymakers from North America accounted for one-in-four holidaymakers in 2019, despite softening marginally compared to 2018. The remainder came from Other Areas (7% or one-in-fifteen).

#### WHERE DID OUR PROMOTABLE VISITORS\* COME FROM?

Given that holidaymakers make up the majority (93%) of promotable visitors, it is not surprising that the share by market area reflects that of holidaymakers. The other two elements that make up the 411k promotable tourists are 294k promotable business visitors and 117k English Language Training visitors. Britain and Mainland Europe comprise about 40% of promotable business visitors each while most (85%) of language students come from Mainland Europe.





\*Promotable visitors are made up of holidaymakers, conference, trade fair/exhibition visitors and visitors here for English Language Training (ELT).

|            | <b>2019</b> [000's] | vs. 2018 | Share |
|------------|---------------------|----------|-------|
| Total      | 6,084               | 0%       |       |
|            | 1,839               | +3%      | 30%   |
| $\Diamond$ | 2,369               | 0%       | 39%   |
| *          | 1,454               | -4%      | 24%   |
| 8          | 421                 | +8%      | 7%    |

#### **HOLIDAYMAKER PROFILES**

# WHAT SOCIO ECONOMIC GROUP DO OUR HOLIDAYMAKERS BELONG TO?

The island of Ireland continues to attract a high proportion of white collar/managerial/professional (ABC1) holiday-makers (89%).

|            | AB<br>Managerial<br>Professional | <b>C1</b><br>White<br>Collar | <b>C2</b><br>Skilled<br>Worker | <b>DE</b><br>Unskilled<br>Worker |
|------------|----------------------------------|------------------------------|--------------------------------|----------------------------------|
| Total      | 24%                              | 65%                          | 8%                             | 2%                               |
|            | 23%                              | 56%                          | 16%                            | 5%                               |
| $\bigcirc$ | 23%                              | 68%                          | 7%                             | 2%                               |
| *          | 26%                              | 67%                          | 6%                             | 2%                               |
| 8          | 38%                              | 61%                          | 3%                             | 2%                               |





#### **HOW LONG DID OUR HOLIDAYMAKERS STAY?**

The marginal decline in average length of stay observed in recent years has continued in 2019. The average stay was 7.1 nights in 2011, 6.6 nights in 2015–16, 6 and it fell to 6.2 nights in 2019. This long term trend is observed across all market areas and in 2019 in all except GB.

|         | 1–3<br>nights | 4–5<br>nights | 6–8<br>nights | 9–14<br>nights | 15+<br>nights | Average nights |
|---------|---------------|---------------|---------------|----------------|---------------|----------------|
| Total   | 31%           | 21%           | 26%           | 16%            | 5%            | 6.2            |
|         | 54%           | 16%           | 16%           | 9%             | 5%            | 4.3            |
| $\circ$ | 28%           | 24%           | 25%           | 17%            | 6%            | 6.7            |
| *       | 19%           | 22%           | 33%           | 21%            | 4%            | 7.3            |
| 8       | 34%           | 19%           | 26%           | 13%            | 8%            | 8.5            |

#### WHAT AGE ARE OUR HOLIDAYMAKERS?

More than half (54%) of all holidaymakers are 35 years of age or older, though this differs by market area with older holidaymakers from Other Areas (62% over 35 years) and younger holidaymaker from Mainland Europe (47% are under 35 years).



|       | U16 | 16-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ |
|-------|-----|-------|-------|-------|-------|-------|-----|
| Total | 4%  | 15%   | 26%   | 12%   | 14%   | 16%   | 12% |
|       | 4%  | 14%   | 27%   | 12%   | 14%   | 16%   | 12% |
|       | 5%  | 19%   | 29%   | 13%   | 15%   | 12%   | 6%  |
| *     | 3%  | 13%   | 24%   | 9%    | 12%   | 22%   | 18% |
| 8     | 1%  | 17%   | 20%   | 14%   | 13%   | 16%   | 19% |

#### HAD OUR HOLIDAYMAKERS BEEN HERE BEFORE?

It was a first visit to the island of Ireland for two-thirds (67%) of holidaymakers in 2019, this reflects a significantly higher proportion than a decade ago (59%) driven by an increase in first time holidaymakers from North America and Other Areas (+10% and +11%, respectively). The island of Ireland continues to attract the highest incidence of repeat visitors from Britain (55%) and 6% of visits from Britain are made by people born on the island of Ireland.



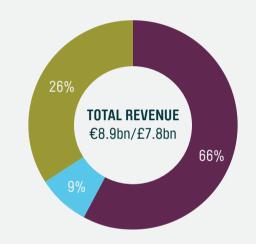
|         | 1st visit | Repeat | Born here |  |
|---------|-----------|--------|-----------|--|
| Total   | 67%       | 31%    | 2%        |  |
|         | 39%       | 55%    | 6%        |  |
| $\circ$ | 68%       | 31%    | 1%        |  |
| *       | 82%       | 18%    | 0%        |  |
|         | 82%       | 18%    | 0%        |  |

#### **TOURISM CONTEXT**

#### **ALL TOURISM ON THE ISLAND OF IRELAND**

Total tourism on the island of Ireland generated €8.9/£7.8 billion in 2019. In addition to the €5.9/£5.1 billion generated by overseas visitors, a further €2.3/£2.0 billion was generated by residents of the Republic of Ireland, with the balance (€759/£666 million) coming from Northern Ireland residents. Overseas visitors continues to be the most valuable source of tourists for the island of Ireland (North and South), accounting for 68% of nights. 66% of spend and 41% of all trips.

"€8.9bn/£7.8bn in revenue was generated from tourism on the island of Ireland in 2019."



OVERSEAS RESIDENTS

### 11.3m Trips

€5.9/£5.1bn (66%)

NORTHERN IRELAND RESIDENTS

### 3.6m Trips

€759/£666m (9%)

REPUBLIC OF IRELAND RESIDENTS

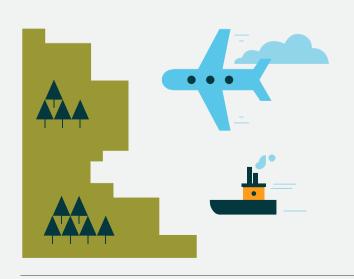
#### 12.4m Trips

€2.3/£2.0bn (26%)

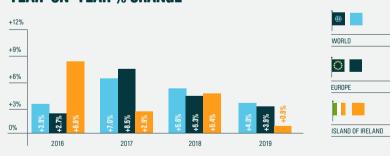
#### **GLOBAL TOURISM TRENDS**

2019 was another year of growth in overseas tourist for the island of Ireland, though growth was slower than recent years and than the increase in Worldwide and European tourism.

However, this marginal increase in tourists to the island of Ireland in 2019 did not translate to an increase in overseas revenue.



# **WORLD/EUROPE/ISLAND OF IRELAND <u>TOURISTS:</u> YEAR-ON-YEAR % CHANGE**



Source: Oxford Economics

# WORLD/EUROPE/ISLAND OF IRELAND REVENUE:



 $Exchange\ rates\ used\ to\ determine\ spending\ in\ euros\ varies\ over\ time,\ and\ is\ not\ equal\ to\ the\ exchange\ rate\ used\ in\ the\ Tourism\ Ireland\ Model'$ 

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For further detail or copies of any of our research publications please visit our website: **www.tourismireland.com** 





### **FURTHER INFORMATION...**

**Tourism Ireland is the organisation responsible for marketing the island of Ireland overseas as a tourist destination.** In addition to this role Tourism Ireland also undertakes regional / product marketing and promotional activities on behalf of Fáilte Ireland and Tourism Northern Ireland through its overseas market offices.

All the information contained within this publication is based on information provided by NISRA's Northern Ireland Passenger Survey, the CSO's Country of Residence Survey and the Passenger Card Inquiry and Fáilte Ireland's Survey of Overseas Travellers. We would like to thank NISRA, Fáilte Ireland, the CSO and Tourism Northern Ireland for their assistance to Tourism Ireland in compiling Overseas Tourism Performance 2019.

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ISSUE DATE: 25.11.20